## Hoover Cashback Promotion

Promotion Start Date	1 <sup>st</sup> September 2020
Promotion End Date	16 <sup>th</sup> October 2020

## Campaign Terms and Conditions

1. The H Wash 500 Cashback 2020 Promotion is the offer by the Promoter of a cashback payment of either £30 or £50 (the "Gift") based on purchases of "Eligible Appliances". Cashback value is dependent on the model purchased as detailed in point 3 of these terms. Claims are valid for purchases made between 1st September 2020 and 30th September 2020 and for which the Promoter has received a completed and valid claim before Midnight on 30th October 2020.

2. Provided a purchase has been completed a claim can be made for more than one Hoover Promotion.

3. The H Wash 500 Cashback 2020 Promotion only applies to purchases of the following Hoover appliances from eligible retailers:

3a. "Eligible appliances":

MODEL CODE		Cashback Value
HW 68AMC/1-80	31010433	£30
HW 68AMBCB/1-80	31010811	£30
HW 49AMC/1-80	31010473	£30
HW 49AMBCB/1-80	31010810	£30
HW 69AMC/1-80	31010437	£30
HW 69AMBCB/1-80	31010809	£30
HWB 68AMC	31010822	£30
HWB 68AMBCR	31010889	£30
HWB 69AMC	31010891	£30
HWB69AMBCR	31010821	£30
HWB 49AMC	31010890	£30
HWB 49AMBCR	31010831	£30
HBWM 914DC	31800304	£30
HBWM 914DCB/1-80	31800855	£30
HBWS 49D1ACE/80	31800921	£30
HBWS 49D3ACBE/80	31800920	£30
HBWD8516DCB/1-80	31800861	£30

HBDS 485D1ACE-80	31800901	£30
HBDS 485D1ACBE-80	31800902	£30
HBDOS 695TME-80	31800944	£30
HBDOS 695TAMCE-80	31800928	£30
HBDOS 695TAMCBE-80	31800927	£30
HW 410AMC/1-80	31010436	£50
HW 410AMBCB/1-80	31010823	£50
HW 610AMC/1-80	31010824	£50
HW 610AMBCB/1-80	31010825	£50
HWD 610AMBC/1-80	31010818	£50
HWD610AMBCB/1-80	31010819	£50
HWD610AMBCR/1-80	31010820	£50
HW 411AMC/1-80	31010826	£50
HW 411AMBCB/1-80	31010827	£50
HW 412AMC/1-80	31010828	£50
HW 412AMBCB/1-80	31010832	£50
HW 414AMC/1-80	31010807	£50
HW 414AMBCB/1-80	31010808	£50
HDD 4106AMBC-80	31010881	£50
HDD4106AMBCB-80	31010880	£50
HDD4106AMBCR-80	31010879	£50
HD 4149AMC/1-80	31010885	£50
HD4149AMBCB/1-80	31010886	£50
HWB 410AMC	31010849	£50
HWB410AMBCR	31010830	£50
HWB 411AMC	31010850	£50
HWB411AMBCR	31010852	£50
HWB 414AMC	31010853	£50
HWDB 69AMBC	31010888	£50
HWDB 69AMBCR	31010892	£50
HWDB610AMBC	31010896	£50

HWDB 610AMBCR	31010895	£50
HDB 4106AMC	31010894	£50
HDB4106AMBCR	31010893	£50
HDDB 4106AMBC	31010897	£50
HDDB4106AMBCR	31010898	£50

3b. Eligible retailers: AO, The Very Group (Littlewood and Very, but not Littlewoods Ireland), Argos, Buy It Direct Group, John Lewis Partnership, Currys PC World, Amazon, Freemans

4. Purchases of graded, seconds, replacements and imperfect products are excluded from the Promotion.

5. All appliances purchased on a trade or contract basis (i.e. non consumer purchases) are excluded from the Promotion.

6. The promotion is open to residents of the United Kingdom, Channel Islands, Isle of Man and Northern Ireland only.

7. The Promotion, which starts on 1st September 2020 and runs until 30th September 2020, only applies to purchases made on or between these dates. Claims must be received by the Promoter before Midnight on 30th October 2020 and the Promoter will not accept any claims received subsequently.

8. The Promotion is offered via participating retailers only and only participating retailers will have the official advertising literature.

9. How to Claim:

A. In order to claim the Gift, claimants must fully complete the online claim form (including full Receipt and SKU number). The online claim form is available on www.rewardsfromhoover.com/hwashcashback

B. Claims must be received by the Promoter before Midnight on 30th October 2020 and the Promoter will not accept any claims received subsequently.

C. If an SKU number cannot be provided at the time of the claim because the appliance has not been delivered, please state when the delivery is expected and complete the claim after delivery has taken place and by the 13th November 2020.

D. A copy of original purchase receipts must be provided for claim forms. For the avoidance of doubt, copies of deposit receipts and/or order confirmations will not be accepted. Purchasers can contact MLP for assistance via the contact us form found

www.rewardsfromhoover.com/hwashcashback/contact. Offices are open 9.00am – 5.30pm, Monday to Friday excluding Public and Bank Holidays.

10. Upon submitting the online claim form, claimants must allow 5 working days for the claim to be validated by the promoter. You will be sent an email notification to confirm whether the claim has been accepted or rejected by the promoter, and with next steps on when to receive your gift if your claim has been approved.

11. Claimants should allow up to 28 working days from the date of validation to receive their cashback. Please note it can take up to 5 working days for payment to be received once the release of the Bank Transfer funds from the promoter.

12. Claims are posted at claimants' risk and proof of sending is not proof of receipt.

13. The Promoter reserves the right to investigate and undertake all such action, as is reasonable, to protect itself against fraudulent or invalid claims including, without limitation, to require claimants to provide further verification as to proof of purchase. In addition, the Promoter reserves the right to reject those claims which are, in their opinion, fraudulent or invalid.

14. Online claims will require an email address to be entered before submitting a claim.

15. All claim forms and copies of purchase order receipts, once received by the Promoter, will become its property and will not be returned to claimants therefore please ensure you keep a copy. The decision of the Promoter in all matters is final and binding and no correspondence shall be entered into.

16. By submitting a claim, claimants agree to be bound by these terms and conditions.

17. The Promoter reserves the right to withdraw, extend or amend the terms of this promotion at any time due to circumstances beyond its control.

18. All correspondence should be sent to H Wash 500 Cashback 2020 Promotion, The Cow Shed, Walnut Tree Farm, Lower Stretton, Cheshire WA4 4PG.

19. The Promotion is subject to the laws of England and Wales and the courts of England and Wales shall have non-exclusive jurisdiction.

20. The Promoter is Hoover LTD, Pentrebach Road, Pentrebach, Merthyr Tydfil CF48 4TU.

21. This Promotion is carried out and facilitated by the Marketing Lounge Partnership on behalf of the Promoter.

22. The Data Controller and Data Processor (as defined in the General Data Protection Regulations ((EU) 2016/679)) is the Marketing Lounge Partnership of The Cow Shed, Walnut Tree Farm, Lower Stretton, Cheshire WA4 4PG.