

Nest Hello video doorbell

Know who’s knocking.

Nest Hello lets you know who's there, so you'll never miss a visitor or a parcel. And with 24/7 streaming, you can check in at any time.



Product features

- Know who's at your door**
Nest Hello can send an alert when someone presses the doorbell or when it detects a person, motion or sound. Alerts on your phone will include a picture of what happened so that you can quickly see what's going on.
- 24/7 streaming**
Check the live stream at any time and view a 3-hour snapshot history to see what you've missed.
- HD Talk and listen**
Using the Nest app, you can hear your visitors loud and clear, and have a conversation. Or use quick responses – in the app, you can choose from a list of pre-recorded responses that will be spoken by Nest Hello to give visitors a quick answer.
- Visitor Announcements with Google Home**
Nest Hello can let you know that there's someone at your door on your Google Home devices.
- HD video, day or night**
Using HDR and Night Vision, Nest Hello delivers bright, crisp images, day or night. And it shows you the big picture – you can see people head to toe or parcels on the ground.
- Compatibility**
Requires a wired doorbell, chime and the right transformer. Check your home's compatibility at nest.com/eu/works



Some features, including mobile notifications, remote control, video streaming and video recording, require a working Wi-Fi connection.

Knock knock. Who’s there? A better doorbell.

What we do	What we don’t do
24/7 streaming and continuous video recording ¹	Only record video clips triggered by motion or sound
4:3 HD video designed to show people from head to toe	16:9 HD video that’s wide, but not as tall
HDR video shows sharp details even in bright and dark areas	No HDR – details can get lost in dark shadows or bright light
Person, motion and sound alerts to detect visitors	Motion and sound alerts only
Can recognise family and friends and send a special alert ²	Not available
Pre-recorded quick responses	Not available

¹ Some features, including mobile notifications, remote control, video streaming and video recording, require a working Wi-Fi connection.
² Familiar face alerts require a Nest Aware subscription.

Tech specs



Size	4.3 cm x 11.7 cm x 2.6 cm
Weight	129 g
Camera	1/3-inch, 3-megapixel (2K) colour sensor, 8x digital zoom
Video	HD UXGA 1600 x 1200, up to 30 frames/sec, H.264 encoding, HDR
Field of view	160° diagonal
Audio	High-quality speaker and microphone
Lights	RGB light ring and status light
Night Vision	850 nm infrared LEDs
Operating temperature	-10°C to 40°C
Weather resistance	IPX4 rating
Security	128-bit AES with TLS/SSL
Green	RoHS compliant REACH compliant EU Persistent Organic Materials (EU POP) Recyclable packaging
Languages	English (US, UK) French (Canada, France) Spanish (Americas, Spain) Dutch Italian German
Wireless	Wi-Fi 802.11b/g/n, 2.4 GHz (WEP, WPA, WPA2 encryption supported) Bluetooth Low Energy (BLE) 802.15.4 at 2.4 GHz
Support and limited warranty	Comes with a 2-year limited warranty (details in box) For support, visit nest.com/ca/support
In the box	<ul style="list-style-type: none">• Nest Hello video doorbell• Chime connector• 15° wedge• Release tool• Masonry drill bit• Window decal• Wall plate• Extension wires• Wall anchors• Screws• Quick start guide

Requirements

- Requires a 16 V AC–24 V AC, 8 VA transformer, chime and a wired doorbell.
- At 1600 x 1200, Nest Hello requires 800 to 2,000 Kbps of upload bandwidth while streaming video. Nest Hello will use more bandwidth to stream video when there is more movement in a scene.
- Wi-Fi 802.11b/g/n, 2.4 GHz (WEP, WPA, WPA2 encryption supported). Working broadband Internet connection with at least 2 Mbps upload speed.
- If you subscribe to Nest Aware, your Nest Hello will stream all video to the cloud for secure off-site storage. At 1600 x 1200, each Nest Hello could use 150 GB to 600 GB of upload bandwidth per month, depending on the video quality setting.
- Requires a compatible phone or tablet with the free Nest app and Bluetooth 4.0. For more info, visit nest.com/requirements