BUSH

Instruction manual

NE5585UCFR

5585BFR



You'll soon be enjoying your new freezer.

It all begins here,with your instructions.Don't worry, there's nothing too technical coming up.Just simple, step-by-step guidance to get you up and running quickly.Sound good?Then let's get started

Help and Guidance

We're here to help you get the most from your freezer.Should you require any guidance,a simple solution can often be found online at.

www.bush-support.com

If you still require further assistance,call one of our experts on 0345 257 7271.

Issue-1, 20/5/2026

If you require any technical guidance or find that your product is not operating as intended, a simple solution can often be found in the Troubleshooting section of these instructions,

Contents

1 Safety information

Safety information 6

2 Getting to know your freezer

Ready?Let's begin... 12
Parts 13

3 Installing your freezer

Transportation 16
Electrical Connection 17
Door Reverse 18

4 Using your freezer

Before first use 22
Using your appliance 22
Useful information 22
Energy saving tips 23
Defrosting 23

5 Care and Maintenance

General 26
Power failure 26
Moving your appliance 26
Technical Specifications 27

6 Product support

Trouble Shooting 30
Help and assistance 31
Guarantee 32

1 Safety information

Safety information

Important-Please read these instructions fully before installing or operating

Before use

The installation of this appliance is best carried out by 2 people.

- Dispose of all packaging carefully and responsibly.
- The appliance is designed for **indoor use only** and must be protected from rain, moisture and extreme temperature variations.
- This appliance is designed for household use. **Do not** use the appliance for industrial and commercial use, or any other purpose.
- The appliance **MUST** be positioned on a firm level base.
- **Do not** splash water on the appliance. It may cause electrical parts to fail and result in an electric shock.
- Leave the appliance in its intended place of installation and in its correct orientation for at least 4 hours before switching on to allow the cooling system to settle before first use or after any transportation.
- Your appliance is an environmental friendly product and it contains non CFC/HFC gas substances in the cooling system (Called R600a) and in the insulation (Called cyclopentane) which are potentially flammable if exposed to fire. Therefore, take care not to damage, the cooling circuit/pipes of the appliance in transportation and in use. In case of damage do not expose the appliance to fire,

Safety information

Important-Please read these instructions fully before installing or operating

potential ignition source and immediately ventilate the room where the appliance is situated.

- **Do not** sit, stand or place any other heavy objects on top of the appliance. This could result in injury or damage to the appliance.
- **Do not** allow children to play with the appliance to avoid the risk of entrapment and suffocation.
- **WARNING:** Keep ventilation opening, in the appliance enclosure or in the built-in structure, clear of obstruction.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.
- This appliance is not intended for use by young children or infirm persons unless they have been adequately supervised by a responsible person to ensure that they can use the appliance safely. Young children should be supervised to ensure that they do not play with the appliance.
- **WARNING:**Do not use mechanical, electrical or chemical way to speed up the

Safety information

Important-Please read these instructions fully before installing or operating

defrost process not recommended by the manufacturer.

- **Do not** use or place other electrical products inside the appliance not recommended by the manufacturer.
- **Do not** store liquids in glass containers in the freezer compartment as these may shatter.
- **Do not** store flammable materials such as alcohol, gasoline, LP gas or glue etc in the appliance.
- In case there is an inflammable gas leaking, open the window for air circulation and do not pull out the plug or turn the temperature knob. **Do not** touch the appliance until the valve of gas is turned off. Otherwise, sparks may happen.
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
- Cord entanglement hazard. The cable of the appliance can give rise to risks of entanglement, strangulation or tripping if not correctly placed. You must make sure that the electric cable is positioned safely.
- **WARNING:** Do not damage the refrigerant circuit.

If you require any technical guidance or find that your product is not operating as intended, a simple solution can often be found in the Troubleshooting section of these instructions,

Safety information

Important-Please read these instructions fully before installing or operating

Before use



WARNING:risk of fire

- **WARNING:** When positioning the appliance, ensure the supply cord is not trapped or damaged.
- **WARNING:**Do not locate multiple portable socket-outlets or portable power supplies at the rear of the appliance.
- **Children** aged from 3 to 8 years are allowed to load and unload freezing appliances.
- **To** avoid contamination of food, pay attention to the following:
  -opening the door for long periods can cause a significant increase of the temperature in the compartments of the appliance;
  -clean regularly surfaces that can come in contact with food and accessible drainage systems;
  -store raw meat and fish in suitable containers in the freezer so that it is not in contact with or drip onto other food;
  -two-star frozen-food compartments are suitable for storing pre-frozen food, storing or making ice-cream and making ice cubes;
  -one-, two- and three-star compartments are not suitable for the freezing of fresh food;
  -if the appliance is left empty for long periods, switch off, defrost, clean, dry and leave the door open to prevent mould developing

Safety information

Important-Please read these instructions fully before installing or operating

within the appliance.

- **Do not** attempt to repair the appliance yourself. Contact the Customer Helpline: **0345 257 7271.**
- For a freestanding appliance: this refrigerating appliance is not intended to be used as a built-in appliance.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

Using your freezer

Getting the most from your appliance Storing food

The table below contains general guidelines on the storage of food in the freezer.

Freezer location	Type of food
Freezer drawer/shelf	• Foods for long-term storage. • Bottom drawer/shelf for raw meat, poultry, fish. • Middle drawer/shelf for frozen vegetables, chips. • Top drawer/shelf for ice cream, frozen fruit, frozen baked goods.

If you require any technical guidance or find that your product is not operating as intended, a simple solution can often be found in the Troubleshooting section of these instructions,

Getting to know your freezer 2

Getting to know your freezer

You'll be up and running in no time

Ready?Let's begin...

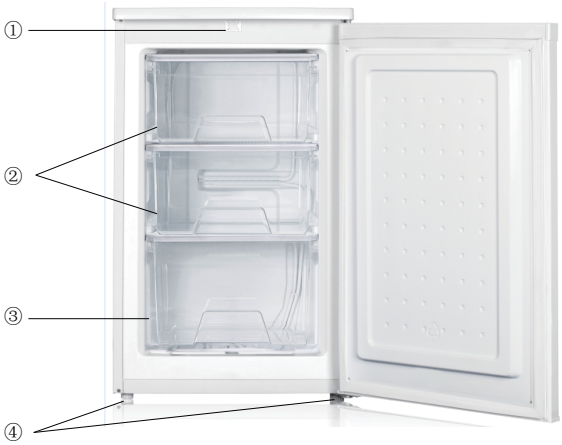
Please read these instructions carefully.They contain important information which will help you get the best from your freezer and ensure safe and correct installation and operation

If you require any further assistance,our technical experts are happy to help.For full details,refer to the product support section at the end of these instructions.

Getting to know your freezer

You'll be up and running in no time

Parts



1. Thermostat
2. Small drawers
3. Large freezer drawer
4. Levelling feet

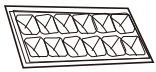
Accessories included



Instruction x 1



Turning Thermostat tools x 1



Ice Tray x 1

If you require any technical guidance or find that your product is not operating as intended, a simple solution can often be found in the Troubleshooting section of these instructions,

Installing your freezer

3

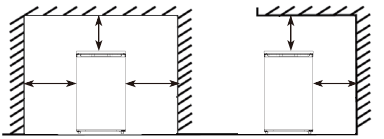
Installing your freezer

Bringing it all together

Transportation

Caution: 2 people are required to unpack and handle the appliance, it is recommended that gloves are worn.

- The appliance should be transported only in an upright position. Do not tilt the appliance greater than 45 degrees . The packaging as supplied must be intact during transportation.
- After transporting the appliance, leave it for at least 4 hours before switching on to allow the cooling system to settle. Failure to comply could result in damage to the appliance.
- Do not move the appliance by pulling the door or handle as it may damage your flooring and wall coverings etc.
- Empty any water in the drain tray before moving.
- Make sure that the defrost water pipe at the back of the product is fixed to the plastic evaporating pan on the top of the compressor, to avoid defrost water spillage on the on the floor.
- Ensure the supply cable is not caught under the appliance during and after moving.
- Carefully remove all packaging materials including the foam base, dispose of correctly



Installation

- Ensure sufficient spacing is provided for the appliance to be installed. Leave space on both side (10cm) & back (10cm). If a gap can be available on top, it would improve the air circulation around the product. (DO NOT place the object on the top.)
- Do not place the appliance near a heat source or in direct sunlight.
- Do not put any heavy objects on top of the appliance. It will damage the appliance.
- Do not install the appliance in a moist and wet place.
- Adjust the feet at front to level the appliance. It should be installed on a smooth surface to avoid excessive vibration and noise.
- Each appliance has a climate class (shown on the rating plate) where it indicates the temperature range of the appliance operation in place. The appliance may not work properly if it is left for a long period at a temperature outside the specified range.



Climate Class	Amb.T.(°C)	Amb.T.(°F)
SN	10~32°C	50~90°F
N	16~32°C	61~90°F
ST	16~38°C	61~100°F
T	16~43°C	61~110°F

Installing your freezer

Bringing it all together

Electrical connection

Any electrical work that is required to install this appliance MUST be carried out by a qualified electrician.

Warning: THIS APPLIANCE MUST BE EARTHED

Before making any electrical connections, ensure that:

- Electrical safety is only guaranteed when the earth system of your house is in accordance with the related local regulations.
- Do not damage the refrigerant circuit.
- Do not bend, stretch or pull the supply cable to avoid electric shock.
- Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.
- Ensure the power socket is suitable for the maximum power of the machine (fuses in the power circuit must be 13 amp).
- The supply voltage should be the same as that indicated in the technical specifications and the appliance rating plate.
- The appliance should be earthed and in compliance with the applicable law.
- When installed, the power socket must be within easy reach.
- If the socket outlets in your home are not suitable for the plug supplied with this unit check with a qualified electrician for replacement.
- To avoid the risk of overloading your plug socket, the use of adapters / multiple connectors / extension cables should not be used.
- The appliance must be connected to a AC 220-240 volt 50Hz supply by means of a three pin socket, suitably earthed and protected by a 13 amp fuse.
- Should the fuse need to be replaced, a 13 amp fuse approved to BS1362 must be used.
- The plug contains a removable fuse cover that must be refitted when the fuse is replaced. If the fuse cover is lost or damaged, the plug must not be used until a replacement cover has been fitted or the plug is replaced.
- A damaged plug should be cut off as close to the plug body as possible, the fuse should be removed and the plug disposed of safely.

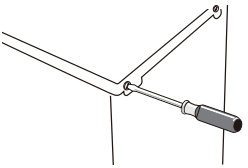
If you require any technical guidance or find that your product is not operating as intended, a simple solution can often be found in the Troubleshooting section of these instructions,

Installing your freezer

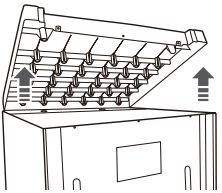
Bringing it all together

Door Reverse

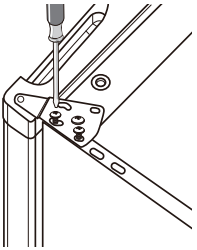
1. Remove the 2 screws on the back.



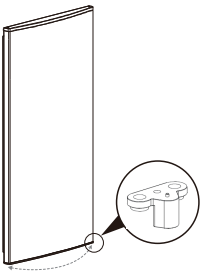
2. Lift the top cover away from the fridge.



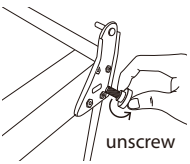
3. Remove the upper screws, then remove the upper hinge that hold the door in place. Lift the door and place it on a padded surface to prevent it from scratching.

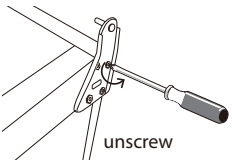


4.Place the door stopper in the opposite side.



5. Remove the bottom screws, bottom hinge and levelling feet from the unit bottom.



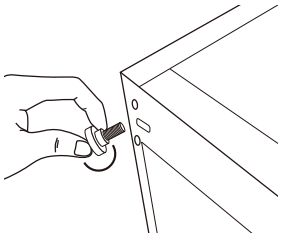


Installing your freezer

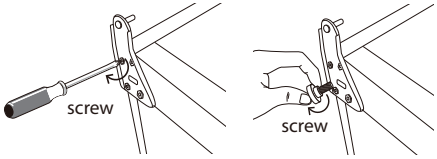
Bringing it all together

Door Reverse

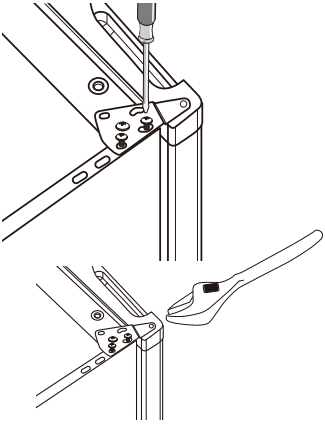
6. Remove the levelling feet from anotherside of the unit bottom and transfer it to the corresponding position on the opposite side of the unit bottom.



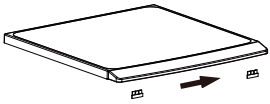
7. Reattach the bottom screws, bottom hinge and levelling feet to the opposite side of the unit bottom. Loosely secure.



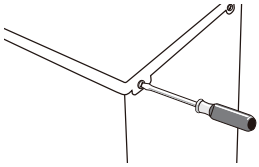
8. Carefully set the door back into place.Install the upper hinge and screws. Ensure the door is aligned horizontally and vertically so that the seals are closed on all sides before finally tightening the upper hinge.Use a spanner to tighten it if necessary.



9.Change the cover blade on the upper cover from the left to the right.



10. Put the top cover back and fix it in place with the screws.



11. With the door closed, check that the door is aligned horizontally and vertically and that the seals are closed on all sides before finally tightening the bottom hinge. Re-adjust the levelling feet as needed.

If you require any technical guidance or find that your product is not operating as intended, a simple solution can often be found in the Troubleshooting section of these instructions,

4 Using your freezer

Using your freezer

Getting the most from your appliance

Before first use

Final checks before operating the appliance

1.Good air circulation around the appliance in position.

2.The feet have been adjusted for perfect levelling.

3.Clean the compartment per recommendation in section “Care and Maintenance”.

4.Plug in the appliance

The compressor starts up and in operation may produce some background noise this is normal, this is not a defect.

Using your appliance

1. Temperature adjustment

- The compartment temperature can be set by the thermostat between “1” and “4” (coldest setting). We recommend setting the thermostat midway first “3”.
- To ensure the compartment is maintained at the desired temperature, it is advised to monitor the temperature periodically by a thermometer and adjust the thermostat accordingly.
- Load the appliance after switch on for a while to allow the temperature to reach the desired setting.

Setting	Temperature
1	≤-12℃
2	≤-15℃
3	≤-18℃
4	≤-20℃

2. Storing fresh food

- Do not exceed the food capacity that the appliance unable to handle.
- Do not put warm food in the appliance immediately as it may cause excessive cooling of the compartment.
- Set the temperature knob at medium position for storing fresh food.
- Do not mix already frozen food and fresh food.

3. Storing frozen food

- Check the food packaging for suggestion before storage.

Useful information

The following guidelines and recommendations are suggested to obtain the best results and storage hygiene.

- Temperature to rise so the door should be closed as soon as possible.
- For hygiene reasons, it is always a good practise to pack, wrap and cover the food before storing.
- Use a polythene bag to store raw meat and place on the lowest shelf. Avoid contact with cooked food to prevent contamination. For safety reason, store raw meat for two to three days only.
- Cooked dishes must be stored in airtight covered containers.
- Food should cool to room temperature.
- A high temperature setting may accelerate food to turn bad, hence increase food waste. Therefore for optimum food preservation, a middle temperature setting is generally the most safe and suitable.
- The low temperature freezing chamber may keep food fresh for a long time and it is mainly used to store frozen foods and making ice.
- The freezing chamber is suitable for storage of meat, fish,rice balls and other foods not to be consumed in short term.
- Chunks of meat are preferably to be divided into small pieces for quick freezing and easy access. Please be noted food shall be consumed within the shelf time.

Using your freezer

Getting the most from your appliance

Energy saving tips

- Place your fridge away from direct sunlight, your oven or any other heat sources. Leave space on both sides (10cm) and back (10cm).
- Cover all food stored, and arrange it so that cold air can circulate freely.
- Higher cold setting will use more energy. Do not set to maximum cold if it is not necessary.
- Cool the hot/warm food to room temperature before put them into your fridge.
- Frequently opening and closing the door will cause the internal temperature to rise and it will consume more energy.
- Close the door(s) properly, and make sure the seals and hinges are airtight. Check the seals by putting a sheet of paper between the door and the main body of the fridge. If the paper moves, your seals need replacing.
- Defrost regularly if your freezer is not a frost-free or cyclic defrost model. Accumulated ice layer should not be more than 5 mm thick.
- The pre-set combination of drawers, baskets and shelves have already been set in the most efficient way for the use of this product.

Defrosting

• Frost might build up in the unit after it has been used for a period of time. Scrape away the frost using a plastic scraper (not included)

• Do not use a metal or sharp instrument to scrape away the frost, nor should you use any electrial do not use a metal or sharp instrument to away the frost, nor should you used any electrical appliances to aid defrosting!

Choose a time when the stock of frozen food is low, follow these procedures:

• Take out the food, turn the thermostat to off position and leave the door open. Ideally, the frozen food should be put into another freezer. If this is not possible, wrap the food in several sheets of newspaper or large towels and then a thick blanket to keep it cool.

• Place a dry towel at the foot of the unit or drip tray. After the frost has melted, discard the water and clean up. Wring out the soaked towel as needed.

• When defrosting is complete, clean your unit's interior and exterior and restart by turning it's thermostat to desired setting.defrosting.

5 Care and maintenance

Care and maintenance

Looking after your appliance

General

Important: Always unplug the appliance from the power socket during cleaning and maintenance.

- Never use any sharp instruments or abrasive substances, soap, household cleaner, detergent or wax polish for cleaning.
- Use luke warm water to clean the cabinet of the appliance and wipe it dry.
- Never clean the appliance with flammable fluids. It could cause damage and a fire hazard.
- Clean the exterior of the appliance and door seal with a damp cloth and dry it through.
- Avoid water going into the temperature control box.. Clean with a dry cloth only.
- Clean the condenser (located at the back of the appliance) with a vacuum cleaner. It is suggested to remove the dust every year.
- Shelves are all removable for cleaning purpose.
- Dusts behind the freezer and on the ground shall be timly claned to improve the cooling effect and energy saving.
- The interior of the freezer should be cleaned regularly to avoid odor.
- Check the door gasket regularly to make sure there are no debris.
- Please turn off the power before cleaning, remove all food, shelves, drawers, etc.
- Clean the door gasket with mild soap and water.
- Use a soft coth or sponge to clean the inside of the freezer ,with two tablespoons of baking soda and a quart of warm water. Then rinse with water and wipe clean, and open the door and dry it naturally before the power is turned on.
- For areas that are difficult to clean in the freezer (such as narrow sandwiches, gaps or corners),it is recommended to wipe them regularly with a soft rag soft bus etc. and when necessary, combined with some auxiliary tools(such as thin sticks) to ensure no contaminant accumulation in these areas.
- Do not use soap, detergent, scrub powder, spray cleaner, etc., as these may cause odors in the interior of the freezer.
- Clean the bottle fram shelves and drawers with a mild detergent and dry with a soft cloth
- Wipe the outer surface of the freezer with a soft cloth dampened with soapy water,detergent, etc., and then wipe dry.
- Do not use hard brushes, clean steel balls, wire brushes, abrasives, such as toothpastes,organic solvents (such as alcohol, acetone, banana oil, etc.), boiling water, acid or alkalineitems clean freezer considering that this may damage the fridge surface and interior.
- Do not rinse with water so as not to affect the electrical insulation properties.

Important: Care must be taken while cleaning/carrying the appliance not to touch the bottom of the condenser metal wires at the back of the appliance, as this could cause injury to fingers and hands.

Power failure

In case there is a power failure, you should take the following actions:

If it lasts less than 24 hours, keep the doors closed. This will allow the stored food to stay cold as long as possible. If it lasts more than 24 hours, it is advised to empty the freezer compartment and temporarily store the food in a portable freezer or using artificial ice packs. Try to stay cold for as long as possible.

Remarks: Full appliance will stay cold longer than a partially filled one.If ice crystals are still visible on the food, it may be frozen again, although flavour and aroma may be affected. If food is found to be in a poor condition, it is best to throw it away.

Short vacation

There is no need to disconnect the appliance from the mains if you will be away for two to three weeks. Use up the perishable food.

Long vacation

Remove all the food if you are away for three weeks or more. Unplug the appliance and leave the doors open to provide air circulation to prevent odour and mould.

Moving your appliance

Moving

Refer to section “Transportation” under “Installation”

Care and maintenance

Looking after your appliance

Technical Specifications

Model	NE5585UCFR/5585BFR
Energy efficiency class	E
Energy consumption – kWh/year	164 kWh/year
Net storage – volume fresh food (litres)	0L
Net storage – volume frozen food (litres)	88L
Total net storage (litres)	88L
Frozen food compartment rating	4 Star ****
Climate class	SN/N/ST
Operating noise level dB(A)	39dB(A)
Product dimension (mm)	W553 x D574 x H845
Defrosting type	Manual

The model information can be retrieved using the QR-code reported in the energy label. The label also includes the model identifier that can be used to consult the portal of the registry at https://eprel.ec.europa.eu

We apologise for any inconvenience caused by any minor inconsistencies in these instructions, which may occur as a result of product improvements and development.

Disposal information



The symbol on the product or its packaging indicates that this product may not be treated as household waste. Instead it should be handed over to the applicable collection point for the recycling of electrical and electronic equipment. By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product. For more detailed information about recycling this product, please contact your local council office, your household waste disposal service or the shop where the product was purchased.

Remember: Old fridges must be disposed of carefully - older models contain CFC gases that are harmful - if in doubt, contact your local council for details on how to dispose of an old fridge.

6 Product support

Product support

Help is always at hand

Troubleshooting

If you have a problem with your product, these questions may be able to assist you?

Question- Appliance does not work.
Answer
Appliance is not switched on - Switch on the appliance.
Mains plug is not plugged in or is loose. -Insert mains plug.
Fuse has blown or is defective - Check fuse, replace if necessary.
Socket is defective - Mains malfunctions are to be corrected by an electrician.

Question - Appliance cools too much.
Answer
Temperature is too cold - Adjust the thermostat dial to a warmer setting.

Question - The food is too warm.
Answer
Temperature is not properly adjusted - Adjust the thermostat to a cooler setting.
Door was open for an extended period - Open the door only as long as necessary.
A large quantity of warm food was placed in the appliance - Adjust the thermostat to a cooler setting. Cool warm food before placing in the freezer .
The appliance is near a heat source - Position the freezer away from a heat source.

Question-Heavy build up of frost, possibly also on the door seal.
Answer
Door seal is not air tight - Carefully warm the leaking sections of the door seal with a hair dryer(not hotter than approx 50 degree). At the same time shape the warmed door seal by hand such that it sits correctly.

Question - Water on the floor or on storage shelves.
Answer
Water drain hole is blocked - Remove food residue or ice from the entrance of the drain hole.

Question - Appliance is making unusual noises
Answers
Appliance is not level - Readjust the front levelling feet.
Appliance is in contact with wall or other objects. - Push appliance away a short distance
A part at the back of the appliance eg a tube, is in contact with another appliance part or wall - - Gently bend this part away carefully if necessary

Product support

Help is always at hand

Help and assistance

If you require any technical guidance or find that your freezer is not operating as intended，a simple solution can often be found in the **Troubleshooting** section of these instruction or online at **www.bush-support.com**

If you still require further assistance， call one of our experts on **0345 257 7271.**To help give us give you a fast and efficient service please have the following information ready.

Model Ref.		You can find these on the rating plate-a small information panel （usually a sticker or metal plate）on the rear of your appliance
Serial number		
Date of purchase		This will be shown on your receipt

Local call rates applies*

Line open 8am-7pm Monday to Saturday and 10am-4pm Sunday

*Calls to Bush enquiry lines may attract a charge and set up fee from residential lines depending on your call plan/tariff. Mobile and other providers costs may vary, see www.bt.com/pricing for details.

For security and training purpose， telephone calls to and from customer service centres maybe recorded and monitored.Call from Republic of Ireland will attract international call charges.

UK CA CE This appliance complies with the following EEC directives:
2014/35/EU Low voltage directive
2014/30/EU EMC directive

Spare Parts Supply
To order spare parts, please contact our customer helpline: 0345 257 7271. The original spare parts for some specific components are available for a period of 7 or 10 years, based on the type of component, from the placing on the market of the last unit of the model.

If you require any technical guidance or find that your product is not operating as intended, a simple solution can often be found in the Troubleshooting section of these instructions,

Product support

Help is always at hand

BUSH

Call us now and activate your 12 month guarantee

Thank you for choosing Bush. Your new product is guaranteed against faults and breakdowns for 12 months.Don't forget to register it with us today so we can provide you with our best possible after-sale service and useful updates.

www.bushregistration.co.uk

FREEPHONE*

0800 597 8548

Lines are open 8am-8pm,365 days a year.*Call may be recorded and monitored.

Your Bush Guarantee

This product is guaranteed for twelve months from the date of original purchase. Any defect that arises due to faulty materials or workmanship will be repaired free of charge (or if applicable the product will be replaced or the purchase price refunded） where possible during this period by the dealer from who your purchased unit.

The guarantee is subject to the following provisions:

- The guarantee does not cover accidental damage， misuse cabinet parts, knobs or consumable items.
- The product must be correctly installed and operated in accordance with the instructions contained in the manual
- It must be used solely for domestic purposes. The guarantee will be rendered invalid if the product is re-sold or has been damaged by inexpert repair.
- Specifications are subject to change without notice.
- Bush disclaim any liability for loss or damage arising from the breakdown of the product
- This guarantee is in addition to and does not diminish your statutory or legal rights

Important Data Protection Information

To find out how we and Domestic & General Insurance Plc use your data please refer to the guarantee registration material or visit www.bushregistration.co.uk.

BUSH

Produced in China for
Argos Limited, London, EC1M 6HA, UK.
Argos (N.I.) Ltd., Forestside Shopping Centre,
Upper Galwally, Belfast, BT8 6FX, UK.

Contact:

www.argos-support.co.uk
www.bush-support.com
Helpline: 0345 257 7271