

TERMS AND CONDITIONS

Version 22

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When you join EE pay as you go, you can pay for services using your top up credit or by subscribing to Plans (described below). If you pay for services using top up credit, you'll be charged in accordance with the rates set out in the Pay As You Go Price Guide and Pay As You Go Non-Standard Price Guide. See ee.co.uk/priceguides

Important: For pre-service information visit ee.co.uk/paygservice. Please read before placing your order. You can download or save the document from your browser.

Plan terms: Use your plan allowance to call/text UK mobiles and landlines starting 01, 02 and 03 and to use data when in the UK. For information on using your plan abroad, see ee.co.uk/terms. You will not get 4G speeds using a 3G only phone. General: Calls to 084, 087, 09 & 118 numbers are not included; you'll be charged EE's Access Charge of 44p/min. See the EE Price Guide for a detailed list of service charges & more info on charges outside of your allowance. If you call an 070 number a 5p/min charge will apply. See the EE price guide at ee.co.uk for details. You must call, text or top-up every 180 days or you will be disconnected, and you'll lose any credit on your account. Subject to availability. Personal use only. Plans automatically recur subject to sufficient credit. Plan cancelled if it hasn't recurred within 30 days of previous plan expiry. You can opt out at any time.

Pay as you go Extra Data: Activate your SIM no later than 31.01.2026 to start receiving extra data. Join on the £10, £15 or £20 plan and receive extra data the first six times you purchase the same plan or plan of higher value. 12GB of extra data on a £10 plan, 50GB on a £15 plan and 100GB on a £20 plan. Maximum of six plan purchases then standard plan allowances apply: 8GB for £10, 25GB for £15 and 50GB for £20. Renew your plan within 30 days to keep extra data. Extra data will not roll over. You must purchase your 6th plan before 30.07.2026 to receive extra data on all 6 plans. Further terms apply see www.ee.co.uk/terms

30-Day Saver Plan: 10% discount on the cost of the plan when you pay through Card Payments. If you cancel your Card Payment arrangement, you will no longer be eligible for the discount. To pay for your plan directly with a credit or debit card you need to set up a services-on-demand arrangement and a continuous payment authority, which will recur automatically every 30 days. This means you authorise us to take payment from the registered debit or credit card every time you pay for an eligible plan or add-on. You can cancel this at any time in the EE app or by calling 150. If you cancel within 14 days of your first purchase via your card, you'll get a refund for any unused services. You will have to pay for any services used during your cooling-off period if you cancel. We will stop your continuous payment authority if you don't make a call, text, or use any data for 90 days.

Free Boosts: You must have bought 2 plans (30-day plans) costing £10 or more to receive a Free Boost of 2GB data. Boosts last the duration of your plan and don't roll over. Boost will be applied after purchase of your second plan. If you purchase a plan less than £10 you will lose any boosts accrued. Maximum of 6 Free Boosts (12GB) can be accrued on eligible plans.

Data Rollover: If you have not used all of the data allowance in your plan when the plan ends, unused data will be added to the next plan that you buy. You cannot roll over data from add-ons or free boosts. Applies to 30-day plans only. You must buy a new plan within 7 days of the expiry of the original plan with unused data to qualify for data rollover. Rollover data lasts for the duration of the Plan Validity Period and will not roll over a second time if you do not use it up. Your data allowance will be applied in the following

order for each plan: 1. Rollover data; 2. Core plan allowance; 3. Free boosts. Subject to availability.

4G Calling: You'll need a 4G calling compatible phone to make and receive calls over our 4G network. 4G Calling is not available when roaming.

Wi-Fi Calling: When in the UK, if you have a compatible device and the correct software, you can use your minutes allowance to make calls using Wi-Fi Calling (see ee.co.uk/wificalling for terms).

Mobile Broadband: Pre-loaded data allowance lasts 2 or 12 months, depending on plan, or until used. Once used you will need to register for the Card Payment service to take a recurring Connected Data SIM Plan or Add-on to continue to use data. Data for use in UK. For information on using your plan abroad, see ee.co.uk/terms for countries and details. Our pay as you go services are subject to our standard network terms and conditions, see www.ee.co.uk/terms. **Connected SIM plan:** You must pay for your plan using your credit or debit card, not using top up credit. Plans automatically recur every 30 days. If your plan cannot recur because there is an issue with your payment card, we will contact you. You can opt out at any time. **General:** See the EE Price Guide for a detailed list of service charges and more info on charges outside of your allowance. You will need to top up if you want to use services that are outside your plan allowance. If you don't use data, pay for your plan or top up every 180 days you will be disconnected, and you'll lose any credit on your account. Personal use only. Compatible laptop/tablet, an enabled device like a USB modem (which you may need to buy) and coverage required. Plans are for mobile internet use only. Supports up to 32 compatible devices. Signal range up to 10m. The more devices you have connected to your mobile WiFi device at the same time, the slower your internet connection will be. Must be charged periodically in order to power devices. Battery life depends upon type of device connected & level of charge in the 4G WiFi device.

UK'S BEST NETWORK:
Based on the RootMetrics® UK RootScore® Report: H1 2025. Tested at locations across the UK with the best commercially available smartphones on 4 national mobile networks across all available network types. Your experiences may vary. The RootMetrics award is not an endorsement of EE. Visit ee.co.uk/claims for more details.

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