

## FULL TERMS AND CONDITIONS - UK

1. This promotion is open to all residents of the UK, Channel Islands and Isle of Man aged 18 or over and excludes employees and their immediate families of Nestle S.A. and **Nespresso**, its agents or anyone professionally connected to the promotion. Participants must register or be registered with Nespresso to qualify for the offer.
2. Applicants must have purchased any **Nespresso** Coffee Machines and registered with **Nespresso** during the stated promotion period to qualify for the offer:

- **Offer 1 – If a Nespresso Vertuo is purchased, the participant will receive 120 complimentary Vertuo capsules as their first gift, and a Vertuo Travel Mug worth £19 (RRP) as their second gift when they go on to place an order for 100 capsules or more by 23:59 on 31.03.19. The 120 complimentary Vertuo capsules will be made up of a pre-selected range chosen by Nespresso which cannot be changed/substituted for any other variants.**

**OR**

- **Offer 2 – If a Nespresso Original machine is purchased, the participant will receive 150 complimentary original capsules as their first gift, and an original Travel Mug worth £18 (RRP) as their second gift when they go on to place an order for 100 capsules or more by 23:59 on 31.03.19. The 150 complimentary Original capsules will be made up of a pre-selected range chosen by Nespresso which cannot be changed/substituted for any other variants.**

3. The **Nespresso** machine must be purchased between 24<sup>th</sup> October 2018 and 31<sup>st</sup> January 2019, from one of the associated **Nespresso** retail partners, or directly from **Nespresso** (either from one of our Boutiques, or by calling **Nespresso** on Freephone UK 0800 442 442, or at [www.nespresso.com](http://www.nespresso.com), or via the **Nespresso** App). Maximum of one offer per machine purchased per Nespresso Member. Any additional machines purchased during the stated promotional period will not qualify for the offer.

#### 4. How to claim:

##### **Via Customer Call Centre**

- Qualifying **Nespresso** Members are required to call the Customer Call Centre to place their order for any **Nespresso** machine with a Coffee Specialist during the stated promotional dates. Participants who are not already **Nespresso** Members must register to qualify for the offer;
- The relevant number/type of complimentary coffee capsules will be sent with their machine order.

##### **Via [www.nespresso.com](http://www.nespresso.com)**

- Qualifying **Nespresso** Members are required add their machine to their basket. Participants who are not already **Nespresso** Members will be required to register to qualify for the offer;
- The relevant number/type of complimentary coffee capsules will be sent with their machine order.

##### **Via Nespresso Boutique**

- Participants must visit their local **Nespresso** Boutique, register/be registered with **Nespresso**, and purchase any **Nespresso** machine during the stated promotional dates;
- The relevant number/type of complimentary coffee capsules will be given by the Coffee Specialist with their machine.

**Via another participating retailer**

- Customers must visit the promotional website at: [www.nespresso.com/UKPromotion](http://www.nespresso.com/UKPromotion), complete an application form with their first name, last name, email address and daytime phone number and upload a photo of their qualifying till receipt showing the purchase of any **Nespresso** machine made between 24.10.18 and 31.01.19. Photos must clearly show the name of the store where the machine was purchased, the date purchased and the itemised machine details. Blurred, out-of-focus or photos where the till receipt is illegible will not be accepted.

**All qualifying claims for the free coffee, regardless of route used must be received by no later than 23:59 on 28.02.19, or at the Boutique closing time on that date.**

5. If the qualifying participant goes on to make a further purchase of 100 capsules, or more, in a single transaction before 31.03.19, they will qualify for a second complimentary gift of a Free Travel Mug worth £18 at RRP (Original) or £19 at RRP (Vertuo). Should the participant fail to place a second order of 100 capsules or more before 31.03.19, they will no longer qualify for the gift and the offer will become null and void. No other alternative item or cash will be offered in the event of failure to make the second qualifying purchase within the stated promotional period.
6. The free **Nespresso** items are subject to stock availability and **Nespresso** reserve the right to supplement this offer with alternative items of equivalent value (RRP £70 across the two gifts). No cash alternative will be available in lieu of the stated items.
7. This promotion **cannot be used in conjunction with any other Nespresso promotion, offer or discount.**
8. **Nespresso** reserves the right at its sole discretion to disqualify any individual found to be tampering with the operation of the promotion, setting up multiple accounts, using multiple identities or to be acting in any manner deemed by **Nespresso** to be in violation of the terms and conditions; or to be acting in any manner deemed by **Nespresso** to be disruptive.
9. Those making claims on behalf of a company or business must be authorised to do so.
10. If you return your machine, your ability to claim the free items will become null and void.

For further information regarding this offer, please contact the **Nespresso** on Freephone UK 0800 442 442.

Promoter: **Nespresso** UK Ltd, 1 City Place, Gatwick, RH6 0PA