



Discover the growing Hive family of connected products. All part of a single eco-system and all controlled from your Hive app.

hivehome.com

Can we help?

You can view our handy how-to-use videos along with hints and tips at hivehome.com/help

If for any reason you need to return Hive, simply return your box and its contents to the retailer. Any return is subject to the retailer's refund policy so please don't forget to check the retailer's refund policy too.

To avoid environmental and health problems due to hazardous substances in electrical and electronic goods going into landfill, items marked with a crossed out wheeled bin should not be placed into your household rubbish bin. Instead, when they are unable to be re-used, they should be recycled. Your local authority and www.recycle-more.co.uk will be able to advise you on the location of the nearest recycling centre that is authorised to accept this type of waste. Please recycle responsibly.



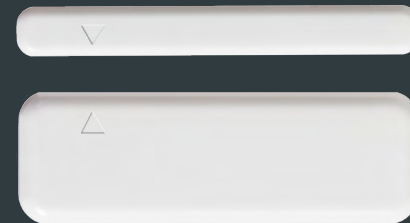
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Hive Window or Door Sensor



User guide

A **British Gas** innovation

Your Hive Window or Door Sensor

If you're new to Hive, please see the user guide with your Hive Hub to set up your Hive account. Your Hive Window or Door Sensor will alert you if a door or window is open when you're out.

Getting started:

① Add your sensor

You can do this using your Hive app or the online dashboard.

Using the online dashboard:

- Log into your Hive account at hivehome.com
- Under **Settings** select **Install devices**, then follow the on-screen instructions.

Using the Hive app:

- Open the Hive app on your phone, you may be asked to log-in.
- Tap the **Menu** button and then **Install devices**, then follow the on-screen instructions.

When prompted, put the **DURACELL** battery into your sensor by pressing firmly on the markings and then pulling open the case.

Once your sensor appears on the screen, you can name it and press **Save** to complete setup.

② Choose a location

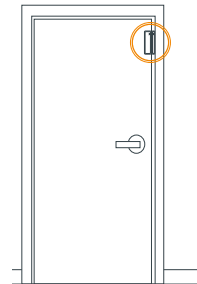
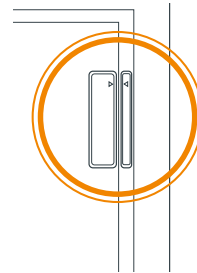
Fix the Hive Window or Door Sensor to a door, window or cupboard, as long as it's near enough to your Hive Hub or signal booster to stay connected.

③ Fix it in place

Check your sensor's signal before fixing it in place. You can do this in the Hive app or online dashboard under **Manage devices**.

One part of the sensor goes on the door and the other part goes on the frame. Place both parts so that the arrows are pointing towards each other.

The sensor parts should ideally be no more than 5mm apart when the door, cupboard or window is closed so that they trigger when opened.



Using the adhesive strips:

- Peel the smallest strip from the backing paper and stick to the smaller part of the Hive Window or Door Sensor.
- Stick the biggest strip to the bigger part of the sensor.
- Wipe the area on the door or window frame where the adhesive strips will be attached and allow to dry.
- Remove backing from the adhesive strips so that you can firmly place the sensor on the door or window frame.

Remember: Removing the provided adhesive strips from paint can leave marks on the surface.

Usage

Your Hive Window or Door Sensor is for indoor use only.

Battery

When your Hive Window or Door Sensor battery needs replacing we recommend replacing with 1 new **DURACELL** Lithium battery. **Caution:** Keep battery away from children. If swallowed, consult a physician at once. Battery can explode or leak if heated, disassembled, shorted, recharged, exposed to fire or high temperature or inserted incorrectly. Keep in original package until ready to use. Do not carry batteries loose in your pockets or purse.

Maintenance

Remove the battery from your Hive Window or Door Sensor before cleaning and keep it away from water and other liquids at all times.