



Discover the growing Hive family of connected products. All part of a single eco-system and all controlled from your Hive app.

hivehome.com

## Can we help?

You can view our handy how-to-use videos along with hints and tips at [hivehome.com/help](https://hivehome.com/help)

If for any reason you need to return Hive, simply return your box and its contents to the retailer. Any return is subject to the retailer's refund policy so please don't forget to check the retailer's refund policy too.

To avoid environmental and health problems due to hazardous substances in electrical and electronic goods going into landfill, items marked with a crossed out wheeled bin should not be placed into your household rubbish bin. Instead, when they are unable to be re-used, they should be recycled. Your local authority and [www.recycle-more.co.uk](https://www.recycle-more.co.uk) will be able to advise you on the location of the nearest recycling centre that is authorised to accept this type of waste. Please recycle responsibly.



Hive and the Hive logo are trademarks of GB Gas Holdings Ltd. Registered in England and Wales No. 03186121. British Gas is the trading name of British Gas Trading Limited, a Centrica company. Registered in England and Wales No. 3078711. The registered office of GB Gas Holdings Limited and British Gas Trading Limited is: Millstream, Maidenhead Road, Berkshire, SL4 5GD.

BG/MS/UG/0116

hivehome.com



## Hive Motion Sensor



User guide

A **British Gas** innovation

# Your Hive Motion Sensor

If you're new to Hive, please see the user guide with your Hive Hub to set up your Hive account. Your sensor detects motion in your home, and sends an alert to your phone.

## Getting started:

### ① Add your sensor

You can do this using your Hive app or the online dashboard.

#### Using the online dashboard:

- Log into your Hive account at [hivehome.com](https://hivehome.com)
- Under **Settings** select **Install devices**, then follow the on-screen instructions.

#### Using the Hive app:

- Open the Hive app on your phone, you may be asked to log-in.
- Tap the **Menu** button and then **Install devices**, then follow the on-screen instructions.

When prompted, put the **DURACELL** battery into your sensor by pressing firmly on the markings and then pulling open the case.

Once your sensor appears on the screen, you can name it and press **Save** to complete setup.

### ② Choose a location

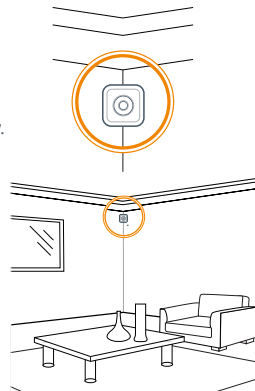
Find a place that has a good view of the area you want motion to be detected in.

- Aim for around 2-3m from the floor as any higher may leave blind spots below.
- Alternatively, you can rest it on its side on a table or shelf, then you may not need to fix it to the surface.
- Your sensor can detect motion up to 6m away and has a 110° field of view.

The following might trigger a false motion alert:

- Direct sunlight hitting your sensor.
- Having a window in view (movement outside a window).
- Having a heat source in view (such as a hot air blower, a draughty window or an air conditioning outlet).
- Lots of post coming through a letterbox in view.

**Remember:** Pets can trigger your motion sensor. If you don't want this to happen try placing the sensor where pets won't be seen.



### ③ Fix it in place (optional)

If you'd like to check the signal before fixing your sensor in place, you can do this in the app or online dashboard under **Manage devices**.

#### Using the adhesive strips:

- Peel two strips from the backing paper and stick to either the back or the two angled sides of the sensor depending on where you're attaching it.
- Wipe the area on the surface where the adhesive strips will be attached and make sure it's dry.
- Remove backing from the adhesive strips so that you can firmly place the sensor on the surface.

**Remember:** Removing the provided adhesive strips from wallpaper or paint can leave marks on the wall.

#### Usage

Your Hive Motion Sensor is for indoor use only.

#### Battery

When your Hive Motion Sensor battery needs replacing we recommend replacing with 1 new **DURACELL** Lithium battery. **Caution:** Keep battery away from children. If swallowed, consult a physician at once. Battery can explode or leak if heated, disassembled, shorted, recharged, exposed to fire or high temperature or inserted incorrectly. Keep in original package until ready to use. Do not carry batteries loose in your pockets or purse.

#### Maintenance

Remove the battery from your Hive Motion Sensor before cleaning and keep it away from water and other liquids at all times.