



## Can we help?

You can view our handy how-to-use videos along with hints and tips at [hivehome.com/help](http://hivehome.com/help)

If for any reason you need to return Hive, simply return your box and its contents to the retailer. Any return is subject to the retailer's refund policy so please don't forget to check the retailer's refund policy too.

To avoid environmental and health problems due to hazardous substances in electrical and electronic goods going into landfill, items marked with a crossed out wheeled bin should not be placed into your household rubbish bin. Instead, when they are unable to be re-used, they should be recycled. Your local authority and [www.recycle-more.co.uk](http://www.recycle-more.co.uk) will be able to advise you on the location of the nearest recycling centre that is authorised to accept this type of waste. Please recycle responsibly.



Hive and the Hive logo are trademarks of GB Gas Holdings Ltd. Registered in England and Wales No. 03186121. British Gas is the trading name of British Gas Trading Limited, a Centrica company. Registered in England and Wales No. 3078711. The registered office of GB Gas Holdings Limited and British Gas Trading Limited is: Millstream, Maidenhead Road, Berkshire, SL4 5GD.

BG/PLG/UG/0116

[hivehome.com](http://hivehome.com)

[hivehome.com](http://hivehome.com)



## Hive Active Plug™



User guide

A **British Gas** innovation



Discover the growing Hive family of connected products. All part of a single eco-system and all controlled from your Hive app.

## Your Hive Active Plug™

If you're new to Hive, please see the user guide with your Hive Hub to set up your Hive account. Your Hive Active Plug™ will allow you to turn appliances on or off remotely and set schedules for when they come on.

### Getting started:

#### 1 Add your Hive Active Plug™

You can do this using your Hive app or the online dashboard.

##### Using the online dashboard:

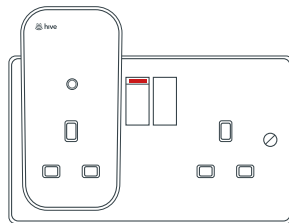
- Log into your Hive account at [hivehome.com](https://hivehome.com)
- Under **Settings** select **Install devices**, then follow the on-screen instructions.

##### Using the Hive app:

- Open the Hive app on your phone, you may be asked to log-in.
- Tap the **Menu** button and then **Install devices**, then follow the on-screen instructions.

#### 2 Plug it in and switch the power socket on

Once plugged in the LED light on the front of your plug will begin to flash amber while it searches to find your hub.



Once your Hive Active Plug™ appears on the screen, you can name it and press **Save** to complete setup.

#### 3 That's it!

The LED light on your Hive Active Plug™ will turn green once connected. Now you can plug in the device you'd like to control remotely.

**Remember:** To use your Hive Active Plug™ leave the device and the power to the socket switched on, including the extension cable if you're using one.

##### Usage

Your Hive Active Plug™ is designed for UK household wiring, and for indoor use only.

##### For your safety

Your Hive Active Plug™ is not a circuit breaker and does not contain a fuse, RCD or any other similar device.

If you're using your Hive Active Plug™, whether at home or away, with appliances like kettles, heaters and hair straighteners, please remember to follow the safety advice for use of those appliances. For example, ensure electric heaters are not covered with clothing or other items.

##### Earthing

The earth connection from the wiring in your home is passed through to the earth connection of the front socket on the Hive Active Plug™. It is safe to connect equipment which relies on an earth connection for safety.

##### Maintenance

Disconnect your Hive Active Plug™ before cleaning and keep it away from water and other liquids at all times. The Hive Active Plug™ does not contain any serviceable parts so do not attempt to open it.