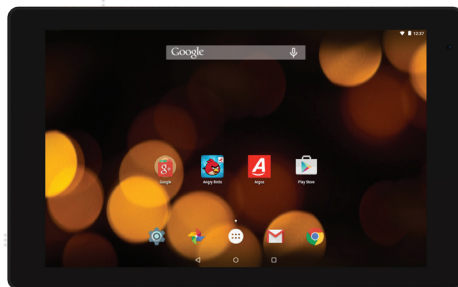


# BUSH

## Instruction manual Bush Spira B2 10" Tablet



You'll soon be enjoying your new Bush Spira B2 10" Tablet.

It all begins here, with your instructions. Don't worry, there's nothing too technical coming up. Just simple, step-by-step guidance to get you up and running quickly. Sound good? Then let's get started.

## Help and Guidance

We're here to help you get the most from your Bush Spira B2 10" Tablet. Should you require any guidance, a simple solution can often be found online at:

**[www.argos-support.co.uk](http://www.argos-support.co.uk)**

If you still require further assistance, call one of our experts on 0207 744 0346.

If you require any technical guidance or find that your product is not operating as intended, a simple solution can often be found in the

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**Troubleshooting** section of these instructions, or online at [www.argos-support.co.uk](http://www.argos-support.co.uk) If you still require further assistance, call one of our experts on 0207 744 0346.



# Safety information 1





## Safety information

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### Warranty and Limited Liability

In this document, with regard to the use of the name “Bush”, Bush is a brand owned by Argos Ltd, 489 – 499 Avebury Boulevard, Milton Keynes, MK9 2NW.

This product is sold with a limited warranty and specific remedies are available to the original purchaser in the event the product fails to conform to the limited warranty. Manufacturer’s liability may be further limited in accordance with its sales contract.

Nothing in this document affects the consumers statutory rights under UK law, in particular Sale of Goods Act 1979 (as Amended), Consumer Rights Act 2015 and Consumer Contract (Information, Cancellation and Additional Charges) Regulations 2013.

In general, and in a non-limited manner, the manufacturer shall not be responsible for product damages caused by natural disasters, fire, static discharge, misuse, abuse, neglect, improper handling or installation, unauthorized repair, alteration or accident. In no event shall the manufacturer be liable for loss of data stored on disk media unless the cause is proven to be a defective product or a defect in any digital content supplied with the unit. If you require any technical guidance or find that your product is not operating as intended, a simple solution can often be found in the



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Please see [Argos.co.uk](http://Argos.co.uk) for a complete statement of warranty rights, remedies and limitation of liability.

Furthermore, the warranty as far as is permitted by law does not apply to:

1. Damages or problems resulting from misuse, abuse, accident, alteration or incorrect electrical current or voltage.
2. Any product tampered-with or damaged warranty seal or serial number label.
3. Any product without a warranty or serial number label.

The end user is required to use this product only in conformity with its original purpose and is strictly forbidden to make any technical modifications that could potentially impinge on the rights of third parties. Any modification to the hardware, software, or physical enclosure of the product must be approved in writing by Bush. Non approved modified products are subject to the withdrawal of any or all guarantee clauses. In the event that your product ceases to operate within 24 months of purchase, return it along with all accessories to your place of purchase along with proof of purchase for either a free repair, replacement or refund to be determined by Bush on receipt of your faulty device. This

**Troubleshooting** section of these instructions, or online at [www.argos-support.co.uk](http://www.argos-support.co.uk) If you still require further assistance, call one of our experts on 0207 744 0346



## Safety information

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Guarantee is provided by Argos Ltd, 489 – 499 Avebury Boulevard MK9 2NW, and does not affect your consumer rights.

### Lithium-ion Battery Caution

This product is equipped with a Lithium-Ion battery. Do not pierce, open, disassemble it, or use it in a humid and/or corrosive environment. Do not put, store or leave your product in or near sources of heat, in direct strong sunlight, in a high temperature location, in a pressurized container or in a microwave oven. Do not expose it to temperatures over 60 C (140 F). If the battery leaks and you come into contact with the leaked fluids, rinse thoroughly with water and seek medical attention immediately. Failure to follow these instructions could cause the Lithium-Ion battery to leak acid, become hot, explode or ignite and cause injury and/or damage.

### Optimising battery performance

Do not leave your battery charging for more than one day. Doing so runs the risk of overcharging the battery and shortening its total life span.

If the device is not used for an extended period of time, the battery will slowly discharge and the device will need to be recharged before using again.

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Unplug the charger from the wall when it is not being used.

Use only a Bush approved battery in the device.

### Warnings and Safety Instructions

#### Caution

To prevent risks of electric shock, this unit must only be opened by qualified service personnel. Power off and disconnect the power supply cable before opening the unit.

#### Warning

To prevent fire or shock hazard, do not expose the unit to rain or moisture.

Use of this product is for personal use only. Copying CDs or loading music, video, or picture files for sale or other business purposes is or may be a violation of copyright law. Copyrighted materials, works of art, and/or presentations may require authorization to be fully or partially recorded. Please be aware of all such applicable laws concerning the recording and use of such for your country and jurisdiction.

#### Safety

For driving safety, only a passenger should operate the device when the car is in motion

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and not the driver. Laws governing the usage of electronic devices by the driver may be applicable in your jurisdiction and/or country.

### **Install your Bush product carefully**

Make sure your Bush product and its accessories are solidly secured when you are using them in a car. Avoid mounting your Bush device and its accessories near the airbag opening areas. Equipment that is not securely fixed in a car could result in serious injury when the airbag activates. Handle the batteries and charger with care and respect the recycling instructions. Use only Bush certified batteries and charger for your Bush product. Using batteries or a charger that is not certified by Bush can result in serious injury or damage your product. Never throw a battery into a fire. See your current local regulations for information on battery recycling.

Never put your Bush device inside of, or on top of, a heating device such as microwave oven, toaster oven, or heater. When batteries heat up, there is a risk of explosion. Be careful to never crush or perforate the battery. Avoid exposing the battery to high external pressure which could provoke an internal short-circuit and overheating.

If you require any technical guidance or find that your product is not operating as intended, a simple solution can often be found in the



## Safety information

**Important** – Please read these instructions fully before installing or operating

Use only accessories that are Bush branded or recommended by Bush. The use of incompatible accessories with the Bush device can cause injury. Handle your Bush product with care. Keep your product away from any sources of humidity. This can seriously damage the device. Do not manipulate your Bush device with wet hands. Any damage done to the device due to its contact with water voids your guaranty. Do not use or store your product in an area that is dusty or dirty. This can deteriorate the components in your device. Your Bush device is a complex electronic product. Keep it protected from falls and physical shock. Do not subject it to violent movements.

Do not paint your product. Doing so could make movable parts unusable and reduce or limit its functionality. Only Bush certified technicians are qualified to repair your Bush device. In calling upon non qualified persons to repair your Bush product, you run the risk of damaging your device and voiding your guarantee, this does not affect your consumer rights.

### **Avoid interference with other electronic products**

Your Bush device radiates radio frequency (RF) signals that could interfere with the functioning of other electronic devices that are insufficiently or incorrectly protected from

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RF energy, such as pacemakers, hearing aids, medical devices, or any other electronic device found in your home or car. Contact the maker of the maker of the equipment to resolve any possible interference problems.

### Other Security Instructions

Always manipulate your Bush device with care. Keep it in a clean environment away from dust. Do not expose the device to extreme temperatures. Do not drop or throw the device. Do not allow the device to come in close contact to a flame.

### Child protection

This device is not a toy. Keep the device away from babies and infants, young children should only use the item under adult supervision. Unsupervised play can lead to injury or damage to the device. The mains adapter should be connected to the power supply close to the equipment and be easily accessible. To isolate the unit from power switch off power to the mains adapter and disconnect it from the power supply before disconnecting the USB lead from the product.

### Electrostatic Discharge (ESD)

Normal functioning of the product may be disturbed by ESD. If so, simply reset the product

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## Safety information

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to resume normal operation by following the instruction manual. During file transmission, please handle with care and operate in a static-free environment.

### Avoiding Hearing Damage



This product respects the current regulations for limiting the output volume of consumer audio devices to a safe level. It must be only used with earphones complying with the EN 50332 norm. By listening to your device with headphones or earbuds at high volumes, you run the risk of permanent damage to your ears. Even if you get used to listening at high volumes and it seems normal to you, you still risk the possibility of damaging your hearing. Reduce the volume of your device to a reasonable level to avoid permanent hearing damage. If you hear ringing in your ears, reduce the volume or shut off your device and see a doctor.

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Safety information

**BUSH**

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## Safety information

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Errors and omissions accepted. Images and illustrations may not always match contents.

### **Disclaimer of warranty**

To the extent allowed by applicable law, representations and warranties of non-infringement of copyrights or other intellectual property rights resulting from the use of the product under conditions other than as here above specified, are hereby excluded.

### **End user license agreement for Bush software**

Please carefully read the below terms and conditions of the end user license agreement (eula) before using your Bush product. The Bush software (all software distributed within the Bush hardware product) on this device is licensed to you, you do not own it. By using the software on the device, you are thus giving your consent to be bound by this agreement. If you do not agree with any part of this eula, Bush will not license the software to you. In such a case, promptly see your vendor or contact Bush directly in order to find an adequate solution to this disagreement. On first use you may be required to accept license agreements, terms and conditions for third party software supplied with the device additional to the terms set out here.

1. **Grant of license** – Subject to the terms and conditions of this license, Bush grants you

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the nonexclusive right to use the software within the Bush hardware product. The Bush software can only be used on the Bush manufactured product that it is delivered with.

2. **Title** – You have no title, ownership rights, rights to trade secrets, or intellectual rights to the Bush software.

3. **Limitations** - You may not alter, decrypt, disassemble, decompile, or reverse engineer in part or in whole the Bush software except as permitted by mandatory applicable law.

4. **Copyright/intellectual rights** – The Bush software is protected by the laws of England and Wales, United States and other applicable International Copyright and intellectual property laws and treaties.

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6. **Licensed components** – Within the Bush software are components licensed to Bush and/or its partners and/or suppliers and such licensors reserve rights that may not be expressed herein. Bush's licensor(s) makes no warranties, express or implied, including,

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**7. Illegal use** – You cannot use the Bush software to engage in illegal activities including the reproduction, storage and/or distribution of copyrighted materials that you do not have the express written consent to.

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8. **Transfer** – You can permanently transfer your rights to the Bush software through the transfer or the sale of your Bush hardware product to a second party. You must not retain any copy of the software, upgrades, versions, or documentation, and the party to whom you transfer the agreement must make written notice that he accepts the conditions of this eula.

9. **Termination** – You may terminate this agreement at any time, at which point you cannot use the Bush software. To do so, you must destroy all originals and copies of the Bush Software and all documentation. You can write to Bush for instructions on having the software removed from your device. This license will terminate automatically (without notice from Bush) if any part of this license agreement is violated.

10. **Decomposition** – If any part or condition of this agreement is held by governing law to be invalid or unenforceable, such part will be enforceable to the extent allowed by law and will have no effect on any other sections of this agreement.

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**Governing law** – This license is governed under the law of England and Wales, If you have any questions about this end user license agreement please write to Argos Ltd (owner of the Bush Brand), 489 Avebury Boulevard, Milton Keynes, MK9 2NW, UK.

Argos declares that this device is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

A copy of the declaration of conformity can be obtained from:

Argos Ltd.

489-499 Avebury Boulevard

Milton Keynes, MK9 2NW, UK

CE 1313

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### Open Source Software Offer

The software bundled with this product may include software files subject to certain open source license requirements. Such open source software files are subject solely to the terms of the relevant open source software license. Such open source software is provided on an “AS IS” basis to the maximum extent permitted by applicable law.

For the open source files contained herein, please access “Open source license” section located at: Settings>About tablet\Legal information on the device for the relevant copyright and licensing terms. You may obtain a copy of Apache License, Version 2.0 at <http://www.apache.org/licenses/LICENSE-2.0>.

You may also obtain a copy of GNU General Public License, Version 2 at the Free Software Foundation, INC, 51 Franklin Street, Fifth Floor, Boston, MA 02110-1301, USA. Until the date that is three years after our last shipment of this product, you may obtain a copy of the source code corresponding to the binaries for any GPL-Licensed file by contacting Argos customer service at <http://www.argos.co.uk> and Argos will send you a link to such source code or will provide instructions to get the source on a physical medium. This offer is valid to anyone in receipt of this information.

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# Getting to know your Bush Spira B2 10" Tablet

# 2



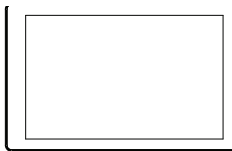
# Getting to know your Bush Spira B2 10" Tablet

You'll be up and running in no time

## Ready? Let's begin...

Please read these instructions carefully. They contain important information which will help you get the best from your Bush tablet and ensure safe and correct installation and operation. If you require any further assistance, our technical experts are happy to help. For full details, refer to the product support section at the end of these instructions.

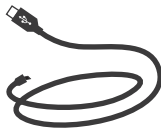
## Accessories



Bush Spira B2 10"  
Tablet



Instruction  
manual



Micro-USB cable



Charger adapter

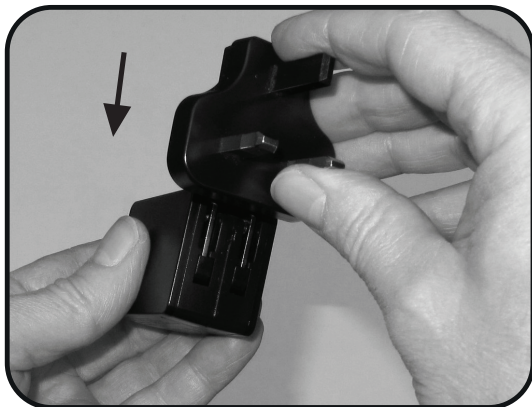
If you require any technical guidance or find that your product is not operating as intended, a simple solution can often be found in the

# Getting to know your Bush Spira B2 10" Tablet

You'll be up and running in no time

## Charger assembly

- To assemble, put the plug into the main body of charger and push in the direction of the arrow until it 'clicks'!
- To disassemble, push the plug against the direction of the arrow.



OK!



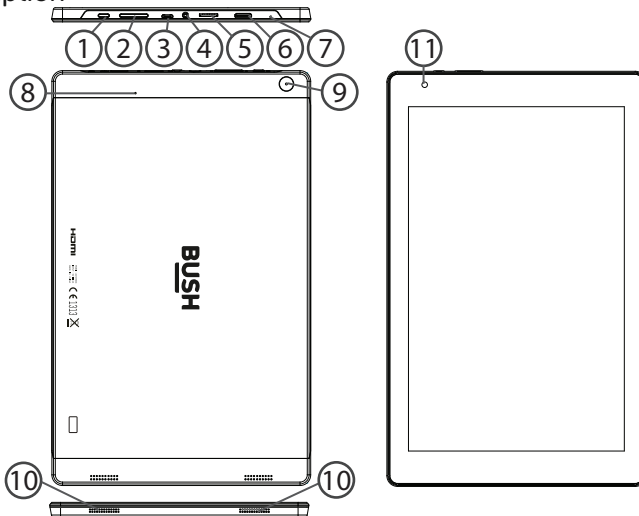
NO!

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# Getting to know your Bush Spira B2 10" Tablet

You'll be up and running in no time

## Device description



If you require any technical guidance or find that your product is not operating as intended, a simple solution can often be found in the



# Getting to know your Bush Spira B2 10" Tablet

You'll be up and running in no time

## Device description

- |   |                    |   |              |
|---|--------------------|---|--------------|
| ① | ON/OFF button      | ⑦ | Microphone   |
| ② | Volume buttons     | ⑧ | Reset button |
| ③ | Micro-USB port     | ⑨ | Back camera  |
| ④ | Headphone jack     | ⑩ | Loudspeaker  |
| ⑤ | Micro-SD card slot | ⑪ | Front camera |
| ⑥ | Mini-HDMI port     |   |              |

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Getting to know your tablet

**BUSH**

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# Getting to know your Bush Spira B2 10" Tablet

You'll be up and running in no time

## Starting up

### First steps

Before you switch on for the first time, ensure that:

1. Your tablet is fully charged.
2. You have a good WiFi connection (ideally your usual WiFi zone).
3. You have your WiFi name and password to hand.

### Charging

Connect the supplied charger to the device and to a wall outlet. The Bush device will start charging. You can use the device whilst on charge .

### Turning the device on

Press the ON/OFF button for 2-3 seconds.

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# Getting to know your Bush Spira B2 10" Tablet

You'll be up and running in no time

## Startup Wizard

The first time you start up your device, the startup wizard will help you set up your device:

- Language
- Date & time
- WiFi connection
- Location service options
- Third-party applications

We strongly recommend that you open a Google account (you need this to download new apps) and we recommend that you answer yes to backing up your tablet to the Google account. This will save your files and settings in case you need to restore your tablet to factory defaults at any point.

**Troubleshooting** section of these instructions, or online at [www.argos-support.co.uk](http://www.argos-support.co.uk) If you still require further assistance, call one of our experts on 0207 744 0346.

Getting to know your tablet

**BUSH**

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# Getting to know your Bush Spira B2 10" Tablet

You'll be up and running in no time

## Connecting to a WiFi network

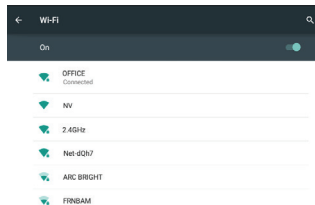
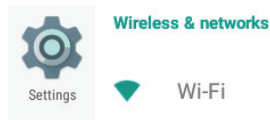
⚠ Make sure that you are in a WiFi zone.

1. Touch 'Settings' to open the WiFi settings menu.
2. If the WiFi is off, slide the WiFi switch to the 'ON' position.

Once the WiFi is ON, the device will scan for WiFi networks in range.

3. Touch the name of network you want to connect to.

Private networks are shown with a lock icon and will require you to enter your password.



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# Getting to know your Bush Spira B2 10" Tablet

You'll be up and running in no time

4. When entering a WiFi password, Select 'Show password' so you can see the characters you are typing.

## OFFICE

Security  
WPA/WPA2 PSK

Password

wifipassword

Show password

Advanced options

CANCEL CONNECT



- To get the correct WiFi password (or settings) for the network, contact the WiFi network provider.
- If your WiFi is on and you are in range of a network that you previously connected to, your device will automatically attempt to connect to it.
- To keep your WiFi connection ON when the device is on sleep, select the Menu icon in the 'WiFi' page. Then select on the right-top corner icon select Advanced > Keep WiFi on during sleep > Always.

**Troubleshooting** section of these instructions, or online at [www.argos-support.co.uk](http://www.argos-support.co.uk) If you still require further assistance, call one of our experts on 0207 744 0346.

# Getting to know your Bush Spira B2 10" Tablet

You'll be up and running in no time

The Android™ interface



If you require any technical guidance or find that your product is not operating as intended, a simple solution can often be found in the

# Getting to know your Bush Spira B2 10" Tablet

You'll be up and running in no time

- ① Google™ Search  
> Touch "Google" for text search or touch the microphone icon for voice search.
- ② Android™ apps shortcuts  
> Touch to start an application.
- ③ Permanent Android™ apps shortcuts  
> Touch to start an application
- ④ All Apps button  
> Touch this icon to show all the applications and widgets installed on your device.  
All your downloaded applications are here.
- ⑤ Back button
- ⑥ Home button
- ⑦ Recent apps buttons
- ⑧ The status bar  
> Displays notifications and quick settings

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Getting to know your tablet

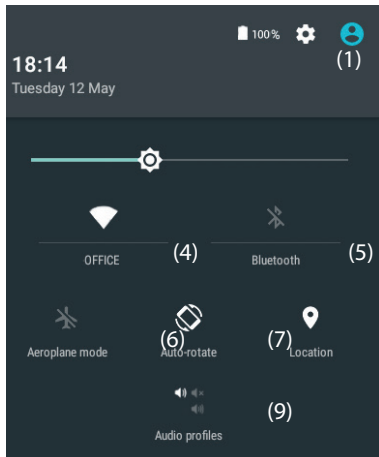
**BUSH**

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# Getting to know your Bush Spira B2 10" Tablet

You'll be up and running in no time

## The Android™ interface



## The quick settings

Touch the top of the screen and pull down to open the notifications. Pull down one more time to open the quick settings menu.

1. To access all your settings.
2. Current user<sup>(1)</sup>
3. Brightness: To adjust the screen brightness.
4. Tap on the icon to turn on/off your WiFi connection.
5. Tap on the icon to turn on/off your Bluetooth connection.
6. To turn on/off all wireless connections
7. Auto-rotate screen: To activate/deactivate automatic screen orientation as you turn your tablet.
8. To activate/deactivate your GPS location system.
9. To set an audio profile.

If you require any technical guidance or find that your product is not operating as intended, a simple solution can often be found in the



# Getting to know your Bush Spira B2 10" Tablet

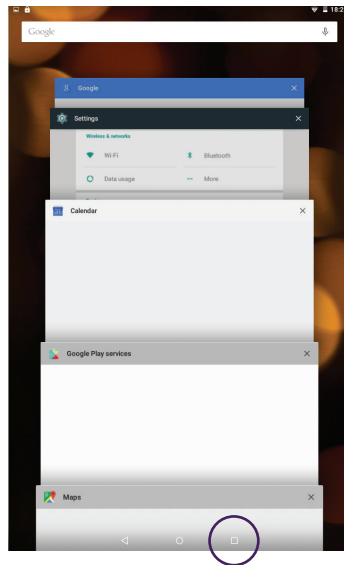
You'll be up and running in no time

## The Android™ interface

The recent apps

Opens a list of thumbnail images of apps you've worked with recently:

- To open an app, touch it.
- To close an app, swipe it left or right.



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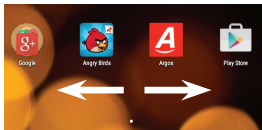
Using your Bush  
Spira B2 10" Tablet

3

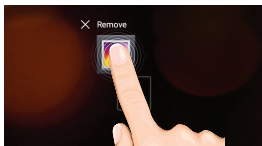


# Using your Bush Spira B2 10" Tablet

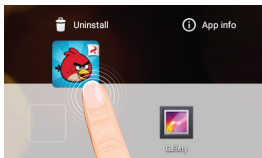
Let's get started



**Moving a home screen icon:** touch and hold your finger onto it until the positioning gridlines appear, then slide it to the desired location, and release your finger.



**Removing a home screen icon:** touch and hold it, slide your finger towards the top of the screen and drop it over the 'Remove' icon.



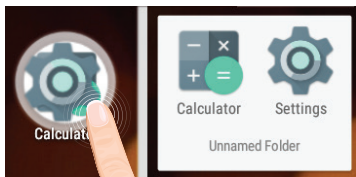
**Uninstalling an application:** you can only uninstall downloaded third-party applications, applications built into the firmware such as some Google apps (e.g. clock, calculator, settings etc.) cannot be deleted but some may be disabled in 'Settings'. Apps downloaded during the initial set up or afterwards may

be deleted to free up memory space. From the 'All apps' screens, touch and hold the app icon, slide your finger towards the top of the screen and drop it over 'Uninstall' bin. To check which applications are downloaded or built-in, go to 'Settings' then 'Apps'. You can also uninstall apps in 'Settings' and move them from internal memory to SD card etc..

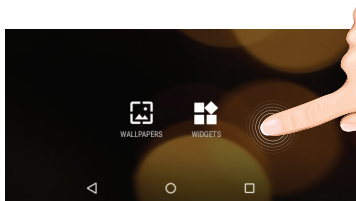
If you require any technical guidance or find that your product is not operating as intended, a simple solution can often be found in the

# Using your Bush Spira B2 10" Tablet

Let's get started



**Creating application folders:** to organise your apps, drop one app icon over another on the home screen and the two icons will create a folder. You can add many more apps in it. To remove one app from a folder, touch, hold, and drag it to 'Remove' (appearing on the top of the screen). Tap on 'Unnamed Folder' to name it.



**Changing your wallpaper and widgets:** hold your finger on the home screen at an empty location, then touch 'Wallpapers' or 'Widgets' and choose from the list.

**Troubleshooting** section of these instructions, or online at [www.argos-support.co.uk](http://www.argos-support.co.uk) If you still require further assistance, call one of our experts on 0207 744 0346.

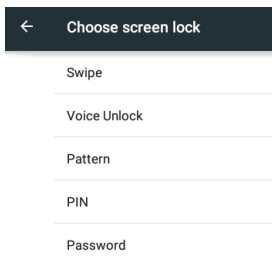
Using your tablet

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# Using your Bush Spira B2 10" Tablet

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**Locking the touchscreen:** from the quick settings dashboard in the status bar, touch 'Settings'. In 'Settings', scroll down and touch 'Security'. Touch 'Screen lock'. Touch the type of lock you would like to use. After you set a lock, a lock screen is displayed whenever your screen wakes up, requesting the pattern, pin or other specified key.

Downloading new apps:



**To download new apps** for your tablet touch the Google Play Store icon. There you will find over 1 million apps including many which are free. Even if you only use free apps you will still need to create a Google account but you don't need to enter your credit card details to do this.

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# Using your Bush Spira B2 10" Tablet

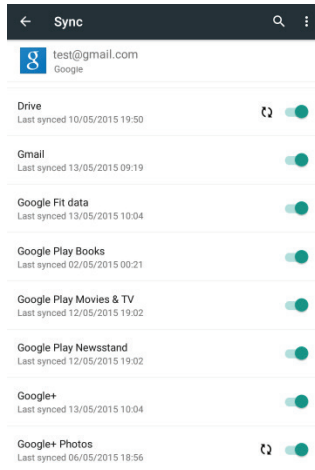
Let's get started



## Backing up your files with your Google account

1. Make sure that you are connected to a WiFi network.
2. Make sure the files you want to back-up are added to your Google Drive.
3. Go to 'Settings'. Under Accounts/Google, touch your Google email address and tick all the data you want to back up, including 'Drive'. You can access the data from anywhere you have access to your Google account. If your Google account has not been set up yet, choose 'Add account' and proceed to set up an existing or create a new one.

At the last set up step, choose 'Keep this tablet backed up with my Google account' and all your data will be backed up.




**Troubleshooting** section of these instructions, or online at [www.argos-support.co.uk](http://www.argos-support.co.uk) If you still require further assistance, call one of our experts on 0207 744 0346.

# Using your Bush Spira B2 10" Tablet

Let's get started



## Syncing your photos/videos automatically on your Android device

1. Make sure that you are connected to a WiFi network.
2. Go to 'Google Photos' app and select your Google account.
3. Make sure 'Auto-Backup' is turned on . The screenshot shows a toggle switch for 'Auto-Backup' which is currently turned on (blue).
4. Select how you want to back-up your photos and videos (over Wifi or mobile network).
5. Go to 'Settings'. Under Accounts/Google, touch your Google email address and verify 'Google Photos' are checked to sync.
  - After setting up your account, open 'Photos' app.
  - Sign into your Google account.
  - In the app Settings, turn on 'Auto Back up'.

If you require any technical guidance or find that your product is not operating as intended, a simple solution can often be found in the



# Using your Bush Spira B2 10" Tablet

Let's get started

## Transferring files to your tablet:

From a computer, use the USB lead provided in the package box.

From a USB device with a standard male USB connection, you will need to purchase a female USB to micro USB lead in order to connect it (e.g. USB card reader, USB connection from a camera etc.).

Via e-mail, simply add attachments to e-mail messages and send to your Google e-mail address. Then open Gmail, open the message and save the file from e-mail to your tablet memory.

## Improving security on your tablet

### Online

In order to avoid online threats we recommend that you install antivirus and security software on your device and keep these and your browser and other software up to date to take advantage of security fixes.

### Physical theft

If you store valuable information on your tablet including passwords and logins for personal accounts etc. you may want to enhance the security of your tablet in case it is stolen or lost.

**Troubleshooting** section of these instructions, or online at [www.argos-support.co.uk](http://www.argos-support.co.uk) If you still require further assistance, call one of our experts on 0207 744 0346

# Using your Bush Spira B2 10" Tablet

Let's get started

## Setting a PIN or password

You can set a pin code (4-8 digit numerical code) or you can set a password which is 4 to 17 digits. We recommend you set a password, the longer and more complex it is the harder it is to break. For the best passwords use a mixture of upper and lower case letters, numbers and special characters such as %, # and \*. In 'Settings', select 'Security', then 'screen lock', then select PIN or Password.

## Encryption

In order to protect your personal data on this tablet, in the event of the device being stolen, you can encrypt your tablet. Go to settings - Security - Encrypt tablet. Make sure to follow correctly the onscreen instructions.

**⚠** Please note that your tablet cannot be decrypted by the same process. To decrypt you must return the tablet to factory settings which will erase all of your files and downloaded apps (securely). To reset to factory defaults go to 'Settings', select 'Backup and Reset' then 'Factory data reset'.

## Erasing your personal data

If you sell your tablet on, or discard it you should erase the data in memory, before you do so, using a file eraser program that actively writes to every record in the memory.

If you require any technical guidance or find that your product is not operating as intended, a simple solution can often be found in the

# Using your Bush Spira B2 10" Tablet

Let's get started

This securely erases your data so that it cannot be recovered. Please note that simply returning your tablet to factory settings is not a reliable way of erasing your personal data (unless you have first encrypted your data). To download a file eraser go to Google Play store, select a file eraser program such as Remo File Eraser – download and install. Open the app and follow instructions to securely erase your data.

## Further Advice

For further advice on how to stay safe there are government lead initiatives such as Get Safe Online <https://www.getsafeonline.org/> which give good advice about a how to avoid a range of security threats. Don't let security issues spoil your enjoyment of your tablet. This manual can also be viewed as a pdf file on the device, to open locate the pdf file in the 'files' folder on the device and touch to open.

NOTE: you may need to install a pdf viewer in order to open this file.

## Bush Tablets Helpline

For detailed advice on this or any other issue concerning your Bush tablet you can consult with the technical support helpline – 0207 744 0346 or go to our FAQ on [argos.co.uk](http://argos.co.uk).

**Troubleshooting** section of these instructions, or online at [www.argos-support.co.uk](http://www.argos-support.co.uk) If you still require further assistance, call one of our experts on 0207 744 0346



Product support

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# Product support

Help is always at hand

## Troubleshooting

### **If your device is frozen:**

Press the ON/OFF button for at least 10 seconds or use the hardware reset.

To use the Hardware reset, press the "pinhole reset" button by using a sharp object such as a toothpick.

### **If your device doesn't turn on:**

Charge your device then switch on normally.

If this does not work, press the ON/OFF button for at least 10 seconds or use the hardware reset. To use the Hardware reset, press the "pinhole reset" button by using a sharp object such as a toothpick.

**If you want to extend the life of your battery:** Decrease the screen brightness and turn off the wireless connections if not in use.

### **If your device is functioning too slowly:**

Close all apps which are not currently being used.

If you require any technical guidance or find that your product is not operating as intended, a simple solution can often be found in the

# Product support

Help is always at hand

## **If your WiFi reception is poor:**

Make sure you are not far from the WiFi hotspot.

Update the firmware of the device.

Reset and redefine your connection parameters.

Contact your WiFi connection provider.

## **If you want to restore your product (erase all your settings? forgotten password?):**

If your device is turned on:

1. Go to 'Settings', under 'Personal', go to 'Backup & reset'
2. Choose 'Factory data reset', then 'Reset tablet': this will erase all your files, settings and applications, so make sure you have backed-up your data in your Google account (see page 39) or a hard drive.
3. When you restart your tablet it will open the Startup wizard again, follow the onscreen instructions (see page 27). The wizard will not download the free apps that were downloaded the first time you did this but most of these are available for free from Google Play Store.
4. Access your Google account to retrieve your backed-up data in Google.

**Troubleshooting** section of these instructions, or online at [www.argos-support.co.uk](http://www.argos-support.co.uk) If you still require further assistance, call one of our experts on 0207 744 0346.

Product support

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## If your device doesn't turn on:

1. Hold the ON/OFF button and Volume+ button until a black screen with options is displayed, then release.
2. Press Volume+ button to scroll down to 'Recovery' and Volume- button to select. Press once the ON/OFF button and Volume+ button.
3. If you want to exit the recovery system without selecting any action, scroll down to 'Normal' or hold the ON/OFF button until the device is turned off.
4. The green robot Android is displayed, you have entered the recovery mode.
5. Use the Volume+/- buttons to scroll up/down to 'wipe data/factory reset' and the ON/OFF button to validate the chosen action. This will erase all your files, settings and applications.
6. Please note, if you have set a password and registered a Google account on your tablet this will have activated Google's 'Device Protection' feature. This powerful security feature prevents your device being used without it being signed into your Google account, even if it has been reset to factory settings. If you want to pass the tablet to another user or sell it on, you need to disable this feature by turning your password off before you reset your tablet.

If you require any technical guidance or find that your product is not operating as intended, a simple solution can often be found in the



# Product support

Help is always at hand

## Help and assistance

If you require any technical guidance or find that your Bush tablet is not operating as intended, a simple solution can often be found in the **Troubleshooting** section of these instructions or online at [www.argos-support.co.uk](http://www.argos-support.co.uk)

If you still require further assistance, call one of our experts on **0207 744 0346\***. To help give us give you a fast and efficient service please have the following information ready:

**Model Ref.**

**Serial number**

**Date of purchase**

You can find these on the rating plate - a small information panel (usually a sticker or metal plate) on the rear of your product  
This will be shown on your receipt

Local call rates applies\* **Lines open 8am-7pm Monday to Saturday and 10am-4pm Sunday.** \*Calls to Argos enquiry lines may attract a charge and set up fee from residential lines depending on your call plan/tariff. Mobile and other providers costs may vary, see [www.bt.com/pricing](http://www.bt.com/pricing) for details. For security and training purposes, telephone calls to and from customer service centres may be recorded and monitored. Calls from Republic of Ireland will attract international call charges.

**Troubleshooting** section of these instructions, or online at [www.argos-support.co.uk](http://www.argos-support.co.uk) If you still require further assistance, call one of our experts on 0207 744 0346.

Product support

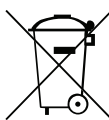
**BUSH**

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## Product support

Help is always at hand

### Environmental Considerations



Protection of the environment is an important concern to Bush. In order to put this concern into tangible actions, Bush has consciously included a set of methods that favour a respect for the environment into the entire cycle of its products; from fabrication to consumer usage, to final disposal.

**Batteries** : If your product contains a detachable battery pack, you should only dispose of it in a designated collection point for used batteries.

**The Product** : The crossed-out wheellie bin symbol on your product signifies that it falls into the category of electric/electronic equipment. Products of this type contain substances that are potentially dangerous to the environment and to human health. Therefore, you should not dispose of the Bush electronic device in a regular trash. As such, the current European directives ask that this device be collected:

At places of distribution in the case of a purchase of a similar electronic product.

At locally created disposal areas (waste disposal centres, sorted trash system, etc.)

By doing this, you are actively participating in the reuse and recycling of disposed electronic and electric equipment that could have potential effects on the environment and human health.

If you require any technical guidance or find that your product is not operating as intended, a simple solution can often be found in

# Product support

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# **BUSH**

Call us now and activate your 24 month guarantee

Thank you for choosing Bush. Your new product is guaranteed against faults and breakdowns for 24 months. Don't forget to register it with us today so we can provide you with our best possible after-sales service and useful updates.

[www.bushregistration.co.uk](http://www.bushregistration.co.uk)

FREEPHONE\*

0800 597 8548

Lines are open 8am - 8pm, 365 days a year. \*Calls may be recorded and monitored.

## Your Bush Guarantee

This product is guaranteed for twelve months from the date of original purchase. Any defect that arises due to faulty materials or workmanship will be repaired free of charge (or if applicable the product will be replaced or the purchase price refunded) where possible during this period by the dealer from who your purchased the unit.

the **Troubleshooting** section of these instructions, or online at [www.argos-support.co.uk](http://www.argos-support.co.uk) If you still require further assistance, call one of our experts on 0207 744 0346.

# Product support

Help is always at hand

## The guarantee is subject to the following provisions:

- The guarantee does not cover accidental damage, misuse, cabinet parts, knobs or consumable items.
- The product must be correctly installed and operated in accordance with the instructions contained in the manual.
- It must be used solely for domestic purposes. The guarantee will be rendered invalid if the product is re-sold or has been damaged by inexpert repair.
- Specifications are subject to change without notice.
- Bush disclaim any liability for loss or damage arising from the breakdown of the product.
- This guarantee is in addition to and does not diminish your statutory or legal rights.

## Important Data Protection Information

If you provide us with information about another person, you confirm that they have appointed you to act for them, to consent to the processing of their personal data including sensitive personal data and that you have informed them of our identity and the purposes (as set out in the Important Data Privacy notice displayed overleaf) for which their personal data will be processed.

You are entitled to ask for a copy of the information we hold about you (for which we may charge a small fee) and to have any inaccuracies in your information corrected.

For quality control and training purposes, we may monitor or record your communications with us.

If your personal details change, if you change your mind about any of your marketing preferences or if you have any queries about how we use your information, please let us know by contacting our Data Protection **Officer, Domestic & General, Leicester House** 17 Leicester Street, Bedworth, Warwickshire CV12 8JP.

Guarantor: Argos Limited - 489 - 499 Avebury Blvd. - Milton Keynes - MK9 2NW

If you require any technical guidance or find that your product is not operating as intended, a simple solution can often be found in the **Troubleshooting** section of these instructions, or online at [www.argos-support.co.uk](http://www.argos-support.co.uk) If you still require further assistance, call one of our experts on **0207 744 0346**

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Product support



# BUSH

**Contact:** [www.argos-support.co.uk](http://www.argos-support.co.uk)  
**Helpline:** 0207 744 0346

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