

VC732008MUK Rev2

morphy richards®

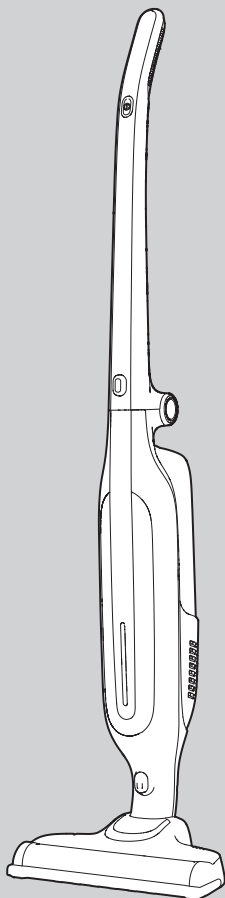
smart ideas for your home



Supervac

Cordless Bagless Upright Vacuum Cleaner

 Please read and keep these instructions for future use



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www.morphyrichards.com

* Register online for your 2 year guarantee. See back of this instruction book for details. (UK and Ireland customers only)

Health and Safety

The use of any electrical appliance requires the following common sense safety rules.

Please read these instructions carefully before using the product.

- **WARNING: Whenever the cleaner is in use, due to the risk of entrapment in rotating parts, keep loose clothing, hair, fingers etc. away from the brush bar and floorhead.**
- **WARNING: Disconnect from the mains supply and remove the floorhead before carrying out any routine maintenance, such as cleaning any blockages, changing any filters or accessing the floor nozzle.**
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, if they have been given supervision or instruction concerning the use of the appliance in a safe way and understand the hazards involved.
- Children shall not play with the appliance.
- Cleaning and user maintenance shall not be undertaken by children without supervision.

Personal safety

- **WARNING: Only lift the product by the handle (1) and never pick the cleaner up by the floor nozzle.**
- **WARNING: Misuse could cause potential injury.**
- To prevent accidental contact with the rotating brush, always remove the floorhead before fitting, removing or cleaning the motorised floor brush (12).
- Never use in the presence of explosive liquid or vapours.
- Never pick up inflammable or poisonous liquids such as petrol, copier toner or other volatile substances. Never pick up acids, asbestos or asbestos dust.
- Never touch the adaptor, product or cable with wet hands.
- Unprofessional repairs can be dangerous for users.
- To protect against fire, electric shock and personal injury, do not immerse cord, plug, charger or cleaner in water or other liquid.
- The appliance must never be left running unsupervised.

Location

- Do not use or keep this product outside.

- Do not store the appliance near hot surfaces eg. ovens or heating appliances.

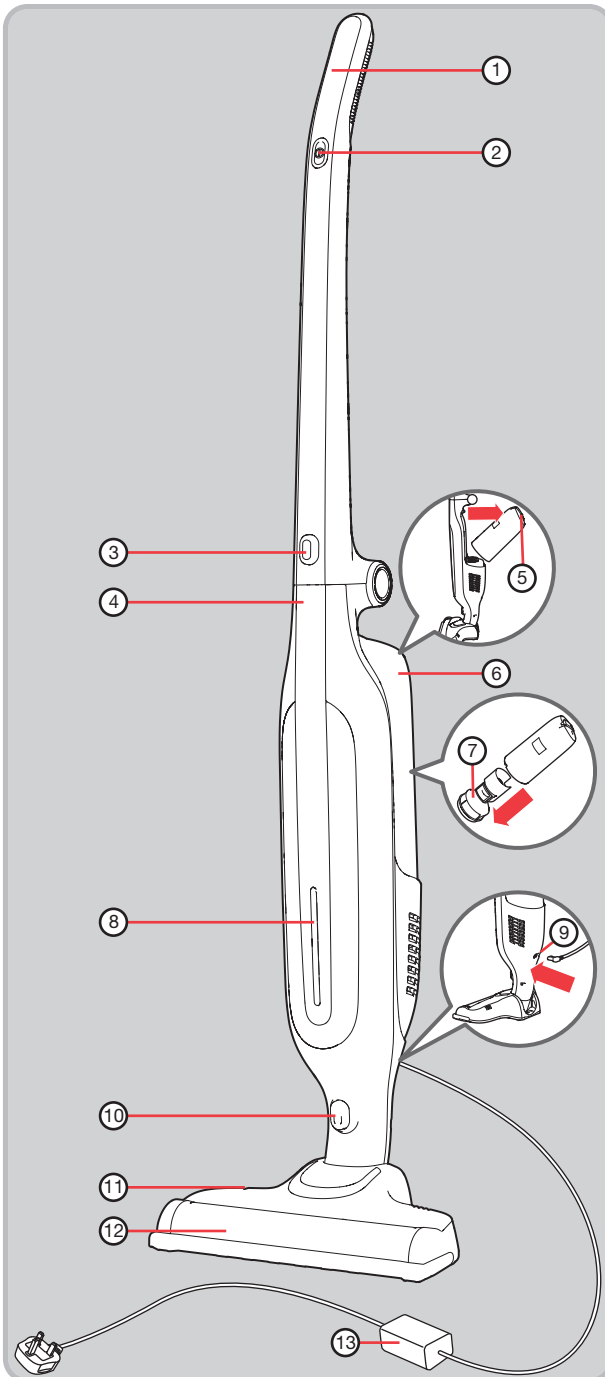
Product safety

- This appliance is not intended for liquid/wet pick up.
- Never use the appliance without the filter being installed.
- Never use the appliance to vacuum hot ashes, broken glass, sharp objects or liquids.
- Never modify the cleaner in any way.
- Use only Morphy Richards spare parts and accessories.

Electrical requirements

- Check that the voltage on the rating plate of the charging adaptor corresponds with your house electricity supply which must be A.C. (Alternating Current).
- Only use the charger (13) supplied with the unit.
- The battery is not a serviceable item. It should only be removed at the end of the product's life for recycling.
- Should the fuse in the mains plug require changing, a 3 amp BS1363 fuse must be fitted.

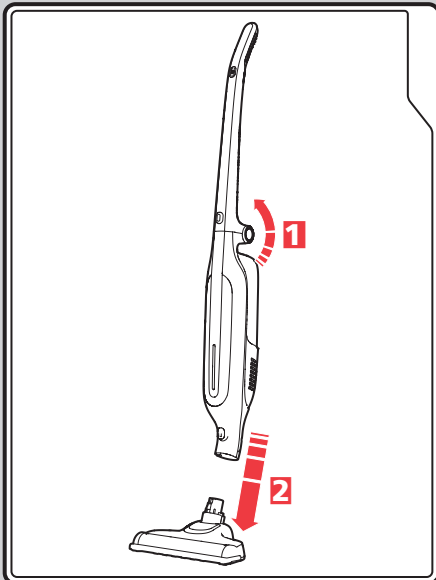
Product overview



Features

- (1) Handle
- (2) On/Off button
- (3) Handle release button
- (4) Vacuum cleaner body
- (5) Dust canister release button
- (6) Dust canister
- (7) Dust canister filter
- (8) Charging/power indicator lights
- (9) Charging inlet
- (10) Floor brush release button
- (11) Floor brush power indicator light
- (12) Motorised floor brush
- (13) Charger

Assembly

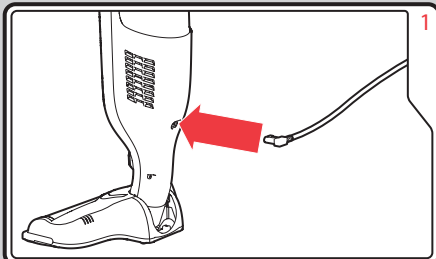


- 1** Swing the handle (1) on the vacuum cleaner upwards until it clicks into place in an upright position.
- 2** Place the motorised floor brush (12) on a level surface and align the connector on the neck of the motorised floor brush with the connector hole on the base of the vacuum cleaner body (4).

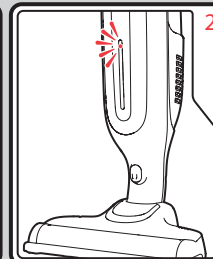
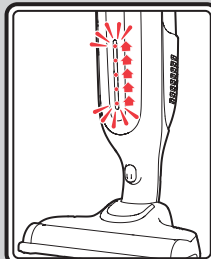
Holding the neck of the motorised floor brush in place, lower the vacuum cleaner body onto the motorised floor brush until you hear the two pieces click into place.

When attaching the motorised floor brush, ensure that the latching mechanism is fully locked in place to ensure electrical connection is made.

Charging



Insert the charger (13) into the charging inlet (9) on the back of the vacuum cleaner body (4). Plug the charger into a mains outlet.



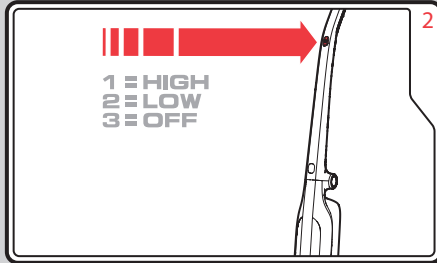
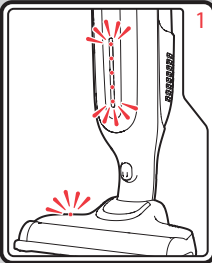
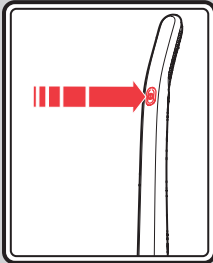
The five charging/power indicator lights (8) will illuminate one by one from the lowest light to the uppermost light in a continuous loop to indicate the product is charging.

As charging continues, each light from the lowest to the uppermost will remain constantly illuminated one-by-one to indicate how much the unit has charged.

The uppermost of the five charging/power indicator lights will remain on by itself when fully charged. A full charge may take 5 hours.

When fully charged, the battery will stay charged for many days, however, we recommend leaving the cleaner continuously on trickle charge so the batteries are always full.

Vacuum cleaning



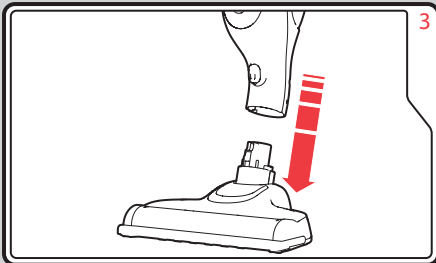
Turn the product on by pressing the on/off button (2).

During use, when the battery is fully charged, all five charging/power indicator lights (8) and the floor brush power indicator light (11) will illuminate.

The number of illuminated charging/power indicator lights reduces as the stored battery power is used. This is then replaced by a single red light shortly before the product auto-stops. The battery must then be recharged.

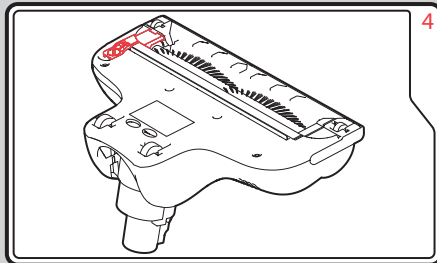
On certain models, two power settings are provided. Press the on/off button (2) once to switch the product on at high power, press the button a second time to switch to low power, then a third press switches the product off again.

Using the product on low power will be sufficient for light cleaning and will extend the running time until the product needs to be recharged.





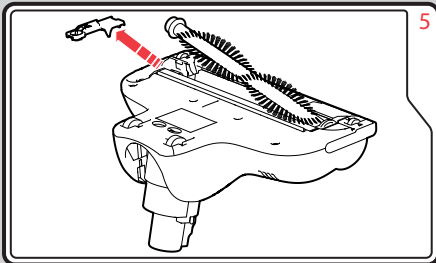
If the motorised floor brush (12) is stalled, eg. by a foreign object or if used on very deep pile carpet, the floor brush power indicator light (11) will extinguish. Switch off, remove the cause of the stall, and leave for a few minutes to allow the floor nozzle protection to self reset.

To clean the motorised floor brush, press the floor brush release button (10) and pull the motorised floor brush away.



Turn the motorised floor brush (12) over to inspect the brush bar.

Using a coin, turn the locking button on the brush bar cover anti-clockwise from the  position to the  position.

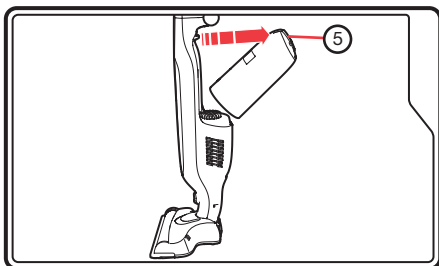


Remove the brush bar cover and lift the brush bar out. Pull away any hairs or fibres from the brush bar. If they are tightly wound around the brush, carefully snip the fibres with scissors, being careful not to damage the rotating brush bar, pull away from the rotating brush bar and dispose. Replace the brush bar and cover in their original position.

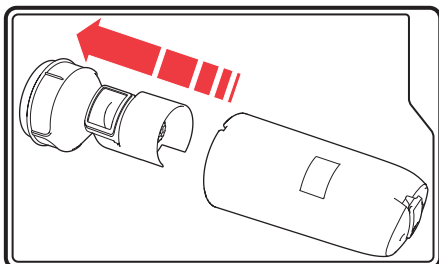
Emptying the dust canister

Empty the dust canister (6) regularly even if it does not look full, this will maintain the performance.

1. Press the dust canister release button (5) and pull the dust canister away from the vacuum cleaner body (4).



2. Remove the dust canister filter (7) and empty the dirt from inside the dust canister.



3. If the filter (7) is not washed as instructed in the 'Maintenance - filter' section, it is recommended that the filter is brushed or tapped clean before refitting on each empty of the dust canister.
4. Replace the filter into the dust canister by aligning the arrow on the dust canister with the arrow on the filter. Push the filter down securely into the dust canister. Ensure the rectangular inlet on the side of the filter's lower section aligns with the rectangular hole on the side of the dust canister.
5. Replace the dust canister back into the vacuum cleaner body (4).

Maintenance

WARNING: Always remove the charger from the mains supply and the floorhead from the vacuum cleaner body before undertaking any maintenance or cleaning procedures.

Your cleaner is manufactured to withstand normal day-to-day use, but an occasional wipe over with a damp cloth will help maintain its good looks. Take care not to get the electrical connections wet.

Abrasive cleaners should not be used.

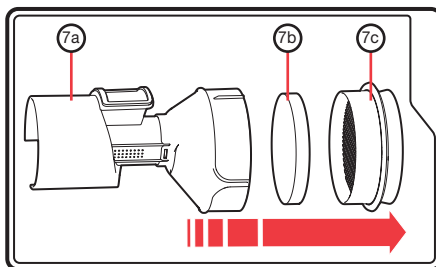
Maintenance - filter

The guarantee may be invalidated if the motor is damaged due to: using the appliance without the filters installed; not cleaning the filters; or not replacing a damaged filter.

Cleaning the dust canister filters

To maintain suction, the dust canister filters must be cleaned each time the dust canister (6) is emptied.

1. Follow steps 1-3 of 'Emptying the dust canister'.
2. Pull the pleated filter (7c) away from the dust canister filter (7). There is an additional foam filter (7b) between the cyclone cone (7a) and the pleated filter - this must also be removed.



3. Every month, wash the foam filter (7b) and the pleated filter (7c) in luke-warm water and thoroughly air dry before re-fitting.

IMPORTANT: Do not wash the filters with hot water or detergents.

IMPORTANT: Do not use heated appliances to dry the filters.

4. Return the foam filter into the pleated filter and push the pleated filter back into the dust canister filter.
5. Replace the filters into the dust canister (6) then replace the dust canister back into the vacuum cleaner body (4).

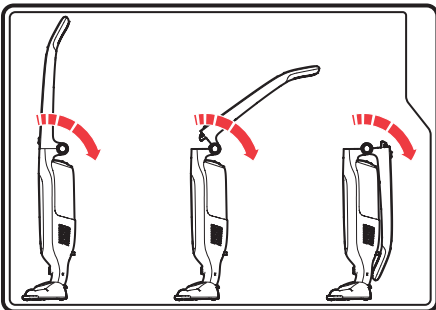
Maintenance - troubleshooting

- “Does not pick-up” / “Motorised floor-brush running slow or soon stops”**
Check for hairs/fibres that may be wrapped around the rotating brush-bar.
IMPORTANT: Remove the brush bar as described on page 5. Fine hairs or fibres may be caught unseen in the ends of the brush bar. Carefully remove the hairs and re-fit the brush bar.
- “Does not pick-up” / “Suction is reduced”**
In addition to emptying the dust canister (6), it is very important that the dust canister filters (7) are regularly and thoroughly cleaned. See page 6 for details of how to access and clean the filters.
- “Does not pick-up from the floor but the floor brush is rotating”**
Switch off the product, remove the motorised floor brush (12) and check for blockages in the connector between the motorised floor brush and the vacuum cleaner body (4).
- “Product not charging”**
Check the charging/power indicator lights (8) on the front of the vacuum cleaner body (4) are illuminating to indicate that charging is in process. If the lights are not illuminating, check: a) the product is correctly connected to the charger (13) via the charging inlet (9); b) the mains plug is fully fitted into the mains socket and the socket is switched on. If these are OK, check the fuse in the mains plug.

Storage

- The handle (1) is collapsible for compact storage by pressing the handle release button (3).

WARNING: When locking the handle, keep this area clear. Be careful not to trap your fingers or any loose items of clothing etc.



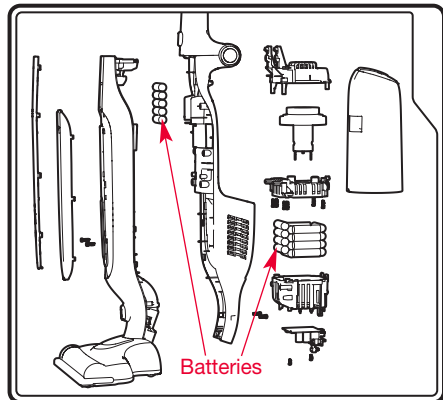
Disposal



When the product reaches the end of its useful life, it must not be disposed of in normal household waste. The product must be disposed of at an authorised recycling plant.



The vacuum cleaner should only be disassembled by a competent engineer and the batteries removed and disposed of at an authorised recycling plant. Your local authority will have a centre which accepts such waste for recycling.



WARNING: Batteries and products containing batteries must never be disposed of in fires.

Contact us

Helpline

If you are having a problem with your appliance, please call our Helpline, as we are more likely to be able to help than the store you purchased the item from.

Please have the product name, model number and serial number to hand when you call to help us deal with your enquiry quicker.

UK Helpline: 0344 871 0944
IRE Helpline: 1800 409 119
Spares: 0344 873 0710

Talk To Us

If you have any questions or comments, or want some great tips to help you get the most out of your products, join us online:

Blog: www.morphyrichards.co.uk/blog
Facebook: www.facebook.com/morphyrichardsuk
Twitter: @loveyourmorphy
Website: www.morphyrichards.com

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Registering your 2 year guarantee

Your standard 1 year guarantee is extended for an additional 12 months when you register the product within 28 days of purchase with Morphy Richards. If you do not register the product with Morphy Richards within 28 days, your product is guaranteed for 1 year. To validate your 2 year guarantee, register with us online at

www.morphyrichards.co.uk

Or call our customer registration line, quoting model and serial number, these numbers can be found on the base of the product.

UK 0344 871 0242

IRE 1800 409 119

N.B. Each qualifying product needs to be registered with Morphy Richards individually.

Please note that the 2 year guarantee is only available

Your 1 year guarantee

in the UK and Ireland. Please refer to the 1 year guarantee for more information.

To qualify for the 1 year guarantee, the appliance must have been used according to the instructions supplied.

It is important to retain the retailer's receipt as proof of purchase. Staple your receipt to this back cover for future reference.

Please quote the following information if the product develops a fault. These numbers can be found on the base of the product.

Model no.

Serial no.

All Morphy Richards products are individually tested before leaving the factory. In the unlikely event of any appliance proving to be faulty within 28 days of purchase, it should be returned to the place of purchase for it to be replaced.

If the fault develops after 28 days and within 1 year (2 years if registered) of original purchase, you should contact the Helpline number quoting Model number and Serial number on the product, or write to Morphy Richards at the address shown.

You may be asked to return a copy of proof of purchase. Subject to the exclusions set out below (see Exclusions), the faulty appliance will then be repaired or replaced and dispatched usually within 7 working days of receipt.

If you suspect a fault, follow the simple checks detailed below before retrying the appliance or calling the helpline.

- Check the filters for blockages and clean.
- Check the tools / tubes for blockages.
- Check the appliance is charged.
- Check the socket used for charging is working and the charging adaptor is firmly in the socket during charging.

If, for any reason, this item is replaced during the 1 year guarantee period, the guarantee on the new item will be calculated from original purchase date. Therefore it is vital to retain your original till receipt or invoice to indicate the date of initial purchase. To qualify for the 1 year guarantee, the appliance must have been used according to the instructions supplied.

This appliance is intended for domestic use only. Misuse or use for commercial or any other purpose will render the guarantee invalid.

Exclusions

Morphy Richards shall not be liable to replace or repair the goods under the terms of the guarantee where:

- 1 The fault has been caused or is attributable to accidental use, misuse, negligent use or used contrary to the manufacturer's recommendations or where the fault has been caused by power surges or damage caused in transit.
 - 2 The appliance has been used on a voltage supply other than that stamped on the products.
 - 3 Repairs have been attempted by persons other than our service staff (or authorised dealer).
 - 4 The appliance has been used for hire purposes or non domestic use.
 - 5 The appliance is second hand.
 - 6 Morphy Richards reserves the right not to carry out any type of servicing under the guarantee at its discretion.
 - 7 The guarantee excludes consumables such as the filter.
- This guarantee does not confer any rights other than those expressly set out above and does not cover any claims for consequential loss or damage. This guarantee is offered as an additional benefit and does not affect your statutory rights as a consumer. Morphy Richards products are intended for household use only. See usage limitations within the location safety instructions.

Disclaimer

Morphy Richards has a policy of continuous improvement in product quality and design. The company, therefore reserves the right to change the specification of its models at any time.



For electrical products sold within the European Community. At the end of the electrical products useful life, it should not be disposed of with household waste. Please recycle where facilities exist. Check with your Local Authority or retailer for recycling advice in your country.



Battery should be removed at the end of the product's life for recycling.

**IF YOU ARE HAVING A PROBLEM
WITH OUR PRODUCTS,
CALL OUR HELPLINE:**

**UK: 0344 871 0944
EIRE: 1800 409 119
SPARES: 0344 873 0710**

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