

**vax**<sup>®</sup>

**SteamFresh**  
MULTI

**MULTIFUNCTION STEAM  
AND DETERGENT STEAMER**

LET'S GET STARTED.

**S85-SF-M**



## Let's talk safety



### Basic safety precautions

**This steamer is intended for household use only and NOT for commercial or industrial use.**

- Only use the steamer indoors and keep the area you're cleaning well lit.
- Keep fingers, hair and loose clothing away from moving parts and openings whilst using the steamer.
- This steamer can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.



### Don'ts

- Don't touch any hot areas/accessories on your steamer. It's normal for the steamer and accessories to heat up during use, always allow them to cool down before handling.
- Don't leave the steamer turned on when unattended.
- Don't use the steamer if it has been dropped, damaged, immersed in water or left outdoors.
- Don't run over the power cord or use steamer if the power cord or plug is damaged. Please contact our Customer Service Line on: 0330 026 8455 (Mon-Fri 08:30-18:30 Sat 09:00-17:00).
- Don't use the power cord as a handle, pull the power cord around corners or sharp edges or close a door over the power cord. Don't unplug the steamer by pulling on the power cord.



### Do's

- Always fill the water tank with water only. Never add perfume, stain remover or products containing alcohol. Filling the water tank with hot or boiling water will damage the steamer and invalidate the guarantee.
- Always vacuum your carpets thoroughly and ensure hard floor areas are free from grit and debris before using your steamer.
- Always unplug the steamer before carrying out any maintenance.
- Turn off all controls on the steamer before disconnecting or connecting the power cord, after use always wrap the power cord around the cord clips provided.
- Take extra care when cleaning on the stairs.

Children shall not play with the steamer. Cleaning and user maintenance shall not be made by children without supervision.

- Please refer to floor manufacture's care recommendations before use, and test your flooring/carpet/rugs by running the steamer over a small hidden area, if no pile distortion or no damage occurs continue cleaning. Not suitable for use on wax polished floors or furniture, acrylic surfaces and synthetic, velvet or steam/water sensitive materials.
- This steamer should not be used to clean electrical appliances such as microwaves, televisions and electrical heating systems etc.
- Only Vax recommended cloths, detergent and accessories should be used with this steamer. Using other detergents will invalidate the guarantee.

- Don't handle the plug or use the steamer with wet hands. Don't pull or carry the steamer by the power cord.
- Don't attempt to remove blockages with sharp objects as this may cause damage to the steamer, remove blockages only as instructed in this guide.
- Don't aim the steam cleaner at people, animals, plants and electrical components or wires. Never touch the steam jet (there is a risk of scalding).
- Don't use the steamer with incorrect voltage as this may result in damage or injury to the user. The correct voltage is listed on the ratings label.
- Don't use the steamer to clean or refresh any items of clothing that are still being worn on the body.

- Always replace the fuse in the plug with a British 13amp fuse. Always protect the power cord from heated surfaces or near open flames.
- Use only CE approved 13amp extension cords, non-approved extension cords can overheat. Care should be taken to arrange the extension cord as it could be a trip hazard.
- Store the steamer in a cool, dry area away from children. Before storing the steamer please make sure all water/detergent tanks are thoroughly clean.

**PLEASE KEEP INSTRUCTIONS FOR FURTHER INFORMATION AND USE ONLY AS INSTRUCTED IN THIS GUIDE.**

# Thank you for buying this Steam Fresh Multi

## Taking care of your sealed hard floors and surfaces

The Steam Fresh Multi is designed to make the regular cleaning of your home as effective and efficient as possible. This user guide will help you get the most out of your machine.

Maintaining your home with the Steam Fresh Multi will ensure it is kept looking its best, smelling fresh and is hygienically clean.

## Taking care of your Steam Fresh Multi

Also inside this guide are instructions on maintaining your new machine, so that it is always ready to tackle your home when you are.

## Taking care of you

The Vax logo is displayed in a bold, orange, sans-serif font. The letters 'v' and 'a' are lowercase, while 'x' is uppercase. A registered trademark symbol (®) is located at the top right of the 'x'.

We're here if you need us. Instead of taking me back to the shop, simply visit:

**[vax.co.uk/support](http://vax.co.uk/support)** or call:

(UK) **0330 026 8455** (ROI) 1-800 928 308

**Monday-Friday 8:30am to 6:30pm, Saturday 9:00am to 5:00pm**

Calls are charged at the UK local rate. Please make a note of the serial number and model number of the product before calling.

Alternatively, you can write to us at:










**Vax Ltd, Plot 302, Stonebridge Cross Business Park, Hampton Lovett, Droitwich, WR9 0LW, UK**

**This User Guide can be found online at: [vax.co.uk/support](http://vax.co.uk/support)**



Let us know what you think **@VaxUK**

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## Steam Fresh Multi

### Included with your machine

-  Large Plastic Brush
-  Window Squeegee/  
Upholstery Tool
-  Small Plastic Brush
-  Metal Brush
-  Grout Brush
-  Detailer Tool
-  Scraper Tool
-  Accessories Storage Bag
-  Microfibre Pad
-  Carpet Glider/Cooling Tray
-  Hose
-  Window Cloth
-  Vax Steam Detergent 250ml

# Getting to know your machine

Handle

Steam/detergent trigger  
(hidden)

Handheld release button

Steam ready indicator

Floor head release clip

Detergent tank and lid

Floorhead

Carpet glider

Quick release cord hook

Cord hook

Handle release button

Clean water tank

Hard water filter  
and cover

Detergent  
On/Off pedal

Scrubber  
brush

## Technical Specification

Name **Steam Fresh Multi**

Voltage **220-240-50Hz**

Wattage **1400-1600w**

Cord length **7m**

Weight **2.5kg**

Subject to technical change without notice.

## Before you Begin

**WARNING:** The steamer and accessories get very hot during use, always allow them to cool down before handling. Always unplug and switch off the steamer when assembling. Always switch off the steamer before emptying the water tank or changing the pads/accessories.

**IMPORTANT:** Please refer to floor manufacturer's care recommendations before use and test the steamer on a hidden area of flooring to begin with. Test for colour fastness in a small hidden area of upholstery/fabric to check for colour removal before use. When using the steamer, basic safety precautions should always be observed. Don't aim the steamer at people, animals, plants and electrical components or wires. Never touch the steam jet or floor head from a short distance (there is a risk of scalding). The steamer is equipped with a thermostat and a thermal cut-out. If for any reason the steamer overheats it will switch off. If this happens turn off and unplug the steamer, allow to cool for a least 2 to 4 hours and re-try.

## Assembling your steamer



Push the main body down into the floor head until it clicks into place.



Stand the stick steamer upright by pushing the main body forward to lock into position.



Push the handle down into the main body until it clicks into place.

# Using your machine

**IMPORTANT:** If you don't want to use detergent on your flooring, press the detergent pedal to OFF position. Always test on an inconspicuous area of flooring first before using detergent. Don't over fill the clean water/detergent tanks or exceed the maximum amount required. Don't use the steamer without water in the water tank. Always top up with water in good time.

## Filling the water tank



Twist the water tank anti clockwise to unlock and pull to remove.



Pull the tab on the water tank cap to open.



Fill the water tank with 400ml of water, replace the cap pushing firmly to close.



Line up and push the water tank back into the steamer, twisting clockwise until the water tank locks into place.

## Filling the detergent tank



Grip the sides of the detergent tank and lift to remove from the floor head.



Twist the detergent tank cap anti clockwise to remove.



Pour 30ml of Vax detergent and 90ml of water into the detergent tank.



Replace the detergent tank cap and twist clockwise to close.



Grip the sides of the detergent tank and place back into the floor head, push until it clicks into place.



# Using your machine

**WARNING:** Always unplug the steamer when fitting the microfibre cleaning pads.

**IMPORTANT:** Never use the steamer without a cleaning pad attached to the floor head. Never leave the steamer on one spot for an extended period of time or with a damp or wet microfibre pad attached as this may damage the floor surface.

## Using your steamer



Place the microfibre pad on the floor white side facing up. Place the floor head onto microfibre pad making sure the microfibre pad covers the entire floor head.



Plug into the mains, the light will illuminate to indicate power on.



To steam your floors with detergent, press the pedal on the floor head to ON. To steam without detergent press the pedal to OFF.



Place your foot onto the floor head and pull the handle backwards to recline.



To produce steam squeeze the trigger in short bursts. Don't hold the trigger continuously to prevent over wetting your floors.



Move the steamer slowly backwards and forwards across the floor, paying particular attention to high traffic areas.



Switch off and allow to cool. Hold corner of pad down with your foot and lift steamer to peel away.

# Using your machine

**IMPORTANT:** When using on carpets, always make sure the velcro microfibre cleaning pad is used and covers the floor head entirely before using the carpet glider. Only use the carpet glider when refreshing carpets and press the detergent pedal to OFF.

## Refreshing your carpets



Place the microfibre pad on the floor white side facing up. Place steamer onto pad making sure the pad completely covers the floorhead.



With the microfibre pad attached, hook floor head into the front of the carpet glider and push down to clip into place. The carpet glider should only be used when refreshing carpets.



Plug into the mains, the light will illuminate to indicate power on.



Press the detergent pedal on the floor head to OFF when refreshing carpets.



Place your foot onto the floor head and pull the handle backwards to recline.



To produce steam squeeze the trigger in short bursts. Don't hold the trigger continuously to prevent over wetting your floors.



Move the steamer slowly backwards and forwards across the floor.



Switch off and allow to cool. To release the carpet glider, place foot on clip and push down. Lift steamer to unhook and remove from carpet glider.

The carpet glider is not to be used when cleaning sealed hard floors.



## Using scrubber brush

Ideal for stubborn stains for better cleaning results.



Stand the steamer upright by pushing the main body forward to lock into position.



Tilt the steamer backwards onto the scrubber brush. Move the steamer backwards and forwards across the floor to remove stubborn stains.

# Using your machine

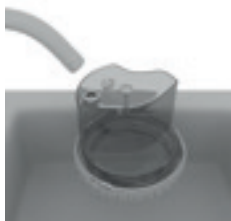
**WARNING:** Always switch off the steamer before attaching/detaching any accessories.

**IMPORTANT:** The handheld is to be used with water only, putting detergent into the water tank can cause damage. Always check the accessories are clean and free from debris, don't use if damaged, broken or worn. Always make sure accessories are correctly fitted and locked into place before switching the steamer on. Please refer to furniture manufacturer's care recommendations before using the handheld steamer and test the steamer on a hidden area of flooring to begin with. Test for colour fastness in a small hidden area of upholstery/fabric to check for colour removal before use.

## Using the handheld steamer



Press the handle release button and gently pull and lift the handheld to remove from steam mop.



Remove and refill the water tank before use.



Push the hose onto the steamer nozzle until it clicks into place.



Choose an accessory.



Choose an accessory and line up the hose, twist and push to lock into place.



Plug into the mains the light will illuminate to indicate power on. Press the steam trigger in short bursts to prevent over wetting. Avoid holding down the trigger.

# Using your machine

**IMPORTANT:** Accessories can only be attached with the hose. Taps should be turned off when steaming around them. Don't steam clean ovens, oven surfaces or grills when hot. Allow to cool to room temperature.

## Using the accessory tools



### Concentration nozzle on hose

Use to remove soap scum in baths and shower enclosures and in between tiles in bathroom and kitchen.



### Brushes

Ideal for any surface from tiles, sinks, oven tops and stubborn surface stains.



### Squeegee tool Window/shower tool

Great for leaving your windows, tiles and mirrors gleaming.



### Upholstery tool

Attach the cloth to the squeegee tool for use on upholstery and clothes.



### Grout brush

Lifts embedded dirt from in between tiles.



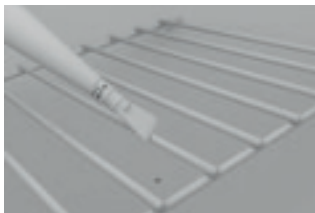
### Metal Brush

Strong metal bristles to lift resilient grime from tough surfaces. Use when deep cleaning your oven, wire racks or BBQ to make light work of difficult cleaning tasks. Not for use on soft or delicate surfaces or material/upholstery. Use with handheld and wand.



### Detail nozzle

For hard to reach areas e.g. around taps.



### Scraper tool

Ideal for removing dried on residue from ovens, pans and work surfaces.

After connecting hose and tools check they are securely fitted and locked in place before turning steamer on.



# Taking care of your machine

**IMPORTANT:** Allow the steamer to fully cool down before performing any maintenance or troubleshooting checks. Don't leave water or detergent in the tanks between uses, as this can effect the machines performance, the water/detergent tanks need to be emptied and rinsed after each use.

## Emptying the water tank



Grip and twist the water tank anti clockwise to unlock and pull to remove.



Pull the tab on the water tank cap to open.



Empty any excess water over the sink. Rinse the tank with cold water and replace the cap, pushing firmly to close.



Line up and push the water tank back into the steamer, twisting clockwise until the water tank locks into place.

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## Emptying the detergent tank



Lift the detergent tank and remove from the floor head.



Twist the detergent tank cap anti clockwise to remove.



Empty any excess detergent over the sink and rinse tank with cold water.



Replace the detergent tank back into the floor head, push down until it clicks into place.

# Taking care of your machine

**IMPORTANT:** Never use bleach or fabric softener when washing the cleaning pad. Always allow the steamer to fully cool down before removing the cleaning pads.

## Cleaning the microfibre cleaning pad



Hold the corner of pad down with foot and lift steamer to peel away.

Max 40°C



Velcro microfibre pad is machine washable (Max 40°C) allow to fully dry before use.

**IMPORTANT:** Don't operate the steamer without the hard water filter in place. The condition of the filter affects the performance of your steamer, check and change filter periodically. Depending on water hardness and frequency of use, the filter should be changed every 3 to 6 months.

## Replacing the hard water filter



Grip and twist the hard water filter cover anti clockwise to unlock. Remove the filter cover.



Pull the hard water filter to remove by gripping the tabs on the sides.



The hard water filter should be replaced every 3 to 6 months.

# Don't forget your accessories!

Order at: [www.vax.co.uk/spares-and-solutions](http://www.vax.co.uk/spares-and-solutions)

Mircrofibre Pad  
1-9-136872



Metal Brush  
1-9-136501-00



Scraper Tool  
1-1-136506-00



Hose  
1-2-136874



Carpet Glider  
1-1-136871







# What to do if it goes wrong

## Problem

## Solution

There is an accessory missing?

- Check the 'This pack contains' panel on the box to make sure the part is included with your machine.

The steamer has no power?

- The plug may not be fully pushed into the electrical socket.
- Check the fuse in the plug if this needs replacing, always replace with a British 13amp fuse.

Why is the steamer not producing steam/detergent?

- There may be no water in water tank, check the water tank has water.
- Check the water tank is securely fitted and the hard water filter is in place.
- Hard water filter may be blocked or discoloured and need to be replaced.
- Make sure the handheld is fitted securely in the steamer.
- Detergent must not be used in the handheld. Putting detergent into the water tank can cause damage to the steamer.
- Check correct setting has been selected on the detergent pedal, press pedal to On.
- Check the detergent has been diluted to correct strength.

Why won't the cleaning pad pick up dirt?

- The cleaning pad may already be saturated or dirty, wash the cleaning pad. Go to 'Taking care of your machine'.

Why is steam coming from the side of steamer?

- Steam coming from the side of the machine may indicate a blockage within the machine.

**Caution:** Always unplug the steam cleaner before performing maintenance/troubleshooting checks.

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<sup>†</sup> Registration required. Terms and conditions apply, see [vax.co.uk](http://vax.co.uk) for details.

\* Calls are charged at the UK local rate. Please make a note of the serial number and model number of the product before calling.

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**EEC Statement of Compliance:** Manufacturer/EEC importer: Vax Limited, hereby on our own responsibility, declare that the S85-SF-M manufactured in compliance with the following Directives: **Safety:** 2006/95/EC Low Voltage Directive.  
**EMC:** 2004/108/EC Electromagnetic Compatibility Directive.

Waste electrical products should not be disposed of with household waste. Please recycle where facilities exist. Check with your Local Authority or retailer for recycling advice.

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