

SM-R750

User Manual

English (EU). 01/2015. Rev.1.4

www.samsung.com

Table of Contents

Read me first

Getting started

- 7 About the Gear S
- 7 Package contents
- 8 Device layout
- 10 Using the SIM card
- 15 Wearing the Gear
- 16 Replacing the strap
- 18 Turning the Gear on and off
- 18 Connecting the Gear to a mobile device
- 21 Notices for using Bluetooth
- 22 Turning on or off the screen
- 22 Adjusting the brightness of the display
- 23 Adjusting the volume
- 23 Switching to silent mode

Basics

- 24 Using the touchscreen
- 27 Basic controls
- 29 Home screen layout
- 33 Setting the privacy lock
- 34 Using notifications
- 35 Entering text
- 37 Motions

- 38 Power saving feature
- 39 Transferring files between the Gear and a computer
- 40 Upgrading the Gear

Network & communication

- 42 Mobile data
- 42 Wi-Fi
- 43 Remote connection
- 43 Phone
- 48 Contacts
- 49 Messages
- 51 Email

Useful apps

- 52 S Health
- 62 S Voice
- 64 Schedule
- 64 Navigator
- 65 Running
- 66 Music Player
- 68 News Briefing
- 68 Weather
- 68 Alarm
- 69 Gallery
- 70 Find My Device

Settings

- 71 An introduction
- 71 Customising settings
- 71 Style
- 72 Call
- 73 Sound
- 73 Display
- 74 Connections
- 76 Notifications
- 76 Messages
- 76 Do not disturb
- 76 Double press
- 77 Privacy lock
- 77 Motions
- 77 Language & input
- 79 Power saving
- 79 Reset Gear
- 80 Gear info

Samsung Gear app

- 81 Samsung Gear
- 82 Home screen styler
- 82 Music
- 83 Image
- 83 Notifications
- 84 Samsung Gear Apps
- 84 Find My Gear
- 85 Settings
- 89 User manual

Appendix

- 90 Troubleshooting
- 95 Removing the battery (non-removable type)

Read me first

Please read this manual before using this Gear to ensure safe and proper use.

- Descriptions are based on the Gear's default settings.
- Some content may differ from your device depending on the region, service provider, or software version, and is subject to change without prior notice.
- Content (high quality content) that requires high CPU and RAM usage will affect the overall performance of the device. Apps related to the content may not work properly depending on the device's specifications and the environment that it is used in.
- Samsung is not liable for performance issues caused by apps supplied by providers other than Samsung.
- Samsung is not liable for performance issues or incompatibilities caused by edited registry settings or modified operating system software. Attempting to customise the operating system may cause the Gear or apps to work improperly.
- Software, sound sources, wallpapers, images, and other media provided with this Gear are licensed for limited use. Extracting and using these materials for commercial or other purposes is an infringement of copyright laws. Users are entirely responsible for illegal use of media.
- You may incur additional charges for data services, such as messaging, uploading and downloading, auto-syncing, or using location services depending on your data plan. For large data transfers, it is recommended to use the Wi-Fi feature.
- Default apps that come with the Gear are subject to updates and may no longer be supported without prior notice. If you have questions about an app provided with the Gear, contact a Samsung Service Centre. For user-installed apps, contact service providers.
- Modifying the Gear's operating system or installing softwares from unofficial sources may result in Gear malfunctions and data corruption or loss. These actions are violations of your Samsung licence agreement and will void your warranty.
- The actual available capacity of the internal memory is less than the specified capacity because the operating system and default apps occupy part of the memory. The available capacity may change when you upgrade the device.

Instructional icons



Warning: situations that could cause injury to yourself or others



Caution: situations that could cause damage to your device or other equipment



Note: notes, usage tips, or additional information

Maintaining water and dust resistance

The device may be damaged if water or dust enters the device. Follow these tips carefully to prevent damage to the device and to maintain the water- and dust-resistant performance of the device.

- Do not immerse the device in water deeper than 1 m and keep it submerged for more than 30 minutes.
- Do not expose the device to **water moving with force**, such as water running from a tap, ocean waves, or waterfalls.
- If the device or your hands are wet, dry them thoroughly before handling the device.
- The rubber seal fitted to the SIM card cover is an important component of the device. Take care when opening and closing the SIM card cover to avoid damaging the rubber seal. Also, ensure that the rubber seal is free from debris, such as sand or dust to prevent damage to the device.
- If the device is exposed to freshwater, dry it thoroughly with a clean, soft cloth. If the device is exposed to any liquid other than freshwater, rinse the device with freshwater immediately and dry it thoroughly with a clean, soft cloth. Failure to rinse the device in freshwater and dry it as instructed may cause the device to suffer from operability or cosmetic issues.
- If the device is dropped or receives an impact, the water-and dust-resistant features of the device may be damaged.

- If the device has been immersed in water or the microphone or the speaker is wet, sound may not be heard clearly during a call. Ensure that the microphone or the speaker is clean and dry by wiping it with a dry cloth.
- The touchscreen and other features may not work properly if the device is used in water or in other liquids.
- Your device has been tested in a controlled environment and certified to be waterand dust-resistant in specific situations (meets requirements of classification IP67 as described by the international standard IEC 60529 - Degrees of Protection provided by Enclosures [IP Code]; test conditions: 15 - 35°C, 86 - 106 kPa, 1 metre, 30 minutes). Despite this classification, your device is not impervious to water damage in any situation.

Overheat precautions

To avoid device malfunction, skin discomfort or damage, and battery draining, an initial warning will appear on the device if it reaches a specific temperature. If the device temperature continues to rise, a second warning will appear, at which time all calls and device functions will be disabled until the device cools down to a specific temperature, except for outgoing emergency calls.

If you are on an emergency call when the second warning appears, the call will remain active until terminated. If the device temperature rises further, a third warning will appear; at this time, the entire device will shut down. Any emergency call that is connected at the time will remain active until you terminate the call. However, no new calls, including emergency calls, may be made until device cools down to a specific temperature.

If you feel discomfort while using the device, stop using it and remove it from your wrist.

Getting started

About the Gear S

Connecting the Gear S (also referred to as Gear) to your mobile device allows you to check mobile device notifications, answer or make calls, view messages, and more.



After connecting the Gear to the mobile device via Bluetooth for the first time, you can use the following features of the Gear, even when it is not connected to the mobile device:

- · Receive mobile device notifications.
- Use calling and messaging features.

Package contents

Check the product box for the following items:

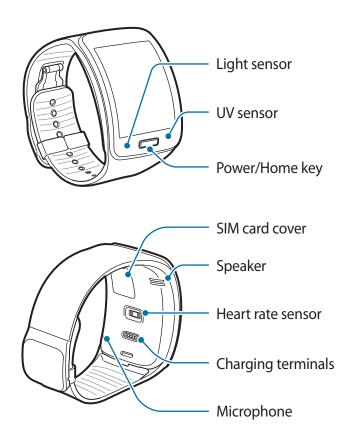
- Gear
- Charging dock
- Quick start guide



- The items supplied with the Gear and any available accessories may vary depending on the region or service provider.
- The supplied items are designed only for this Gear and may not be compatible with other devices.
- Appearances and specifications are subject to change without prior notice.
- You can purchase additional accessories from your local Samsung retailer. Make sure they are compatible with the Gear before purchase.
- Some accessories, such as docking devices, may not have the same water- and dust-resistance certification.
- Use only Samsung-approved accessories. Using unapproved accessories may cause the performance problems and malfunctions that are not covered by the warranty.
- Availability of all accessories is subject to change depending entirely on manufacturing companies. For more information about available accessories, refer to the Samsung website.

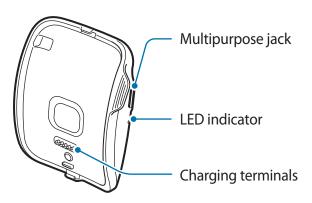
Device layout

Gear



- Humidity and liquids may damage your Gear. Keep your Gear dry.
 - Ensure that the strap is kept clean. Contact with contaminants, such as dust and dye, can cause stains on the strap that may not be fully removed.
 - The UV sensor may not be supported in some regions.
 - If the speaker is wet, sound may be distorted. Ensure that the speaker is dry.
 - Make sure the microphone at the bottom right of the Gear is not covered by your sleeve when speaking into the Gear.
 - The colours on the curved screen may look different depending on your viewing position.

Charging dock with battery



- The charging dock also can be used as a supplementary battery. Charge the Gear by connecting it to the charging dock.
- Charging the Gear using the charging dock without a charger charges the battery to less than half of the battery's capacity. To fully charge the Gear, use the charger.
- The charging dock can be independently charged when it is connected to the charger. When the charging dock is connected with the Gear, both devices will charge.

Key

Кеу		Function
	Power/Home	 Press and hold to turn the Gear on or off.
		Press to move to the Clock screen.
		Press to turn on the screen.
		Press and hold for more than 7 seconds to restart the Gear.

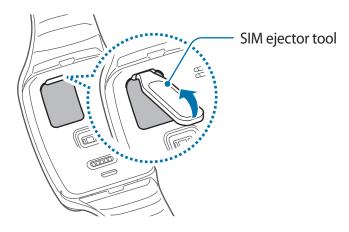
Using the SIM card

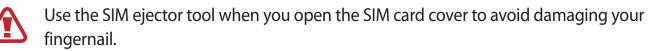
Installing the SIM card

Insert the SIM card provided by the mobile telephone service provider.



- Only nano-SIM cards work with the device.
- The available features may differ depending on whether or not a SIM card is installed.
- 1 Remove the SIM card cover.

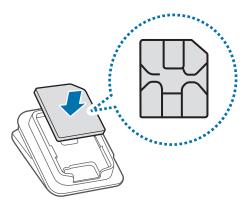






Use caution not to lose the SIM card cover and the SIM ejector tool.

2 Insert the SIM card on the inside of the SIM card cover with the gold-coloured contacts facing outwards.



3 Place the SIM card cover on the Gear and press the cover to close it.



Ensure that the SIM card cover is closed tightly to prevent water and dust entering the device. Open or loose the cover may allow water and dust to enter the device and cause damage.



After you install the SIM card, restart the Gear.

Removing the SIM card

- 1 Open the SIM card cover.
- 2 Pull out the SIM card.



Charging the battery

Use the charger to charge the battery before using it for the first time. A computer can be also used to charge the Gear by connecting them via the USB cable.



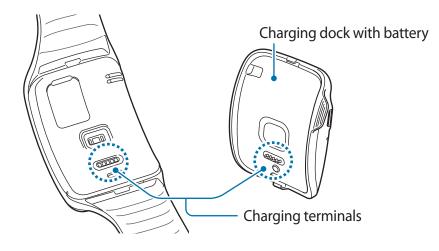
Use only Samsung-approved chargers, batteries, and cables. Unapproved chargers or cables can cause the battery to explode or damage the Gear.



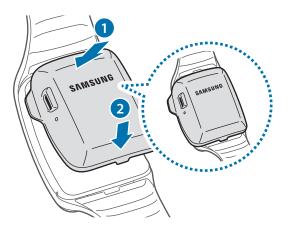
• When the battery power is low, the battery icon appears empty.

- If the battery is completely discharged, the Gear cannot be turned on immediately when the charger is connected. Allow a depleted battery to charge for a few minutes before turning on the Gear.
- The charging dock provided with the Gear is used for charging the Gear's battery. Take care not to lose the dock.
- Before charging the battery ensure that the charging terminals of the Gear and the charging dock are free of foreign material, such as sweat, liquid, or dust. Clean the charging terminals with a soft dry cloth.

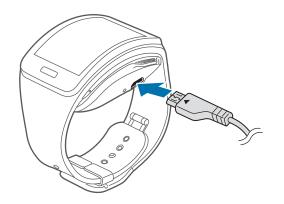
1 Confirm the location of the charging terminals on the Gear and the charging dock.



2 Connect the Gear to the charging dock with the charging terminals facing each other.



3 Plug the small end of the charger into the multipurpose jack of the charging dock.



4 Plug the large end of the charger into an electric socket.



Connecting the charger improperly may cause serious damage to the Gear. Any damage caused by misuse is not covered by the warranty.

- If the Gear receives an unstable power supply while charging, the touchscreen may not function. If this happens, unplug the charger from the Gear.
- While charging, the Gear may heat up. This is normal and should not affect the Gear's lifespan or performance. If the battery gets hotter than usual, the charger may stop charging.
- If the Gear is not charging properly, contact to a Samsung Service Centre.

After fully charging, disconnect the Gear from the charging dock. Then, disconnect the charging dock from the USB cable and unplug the USB power adapter from the electric socket.



To save energy, unplug the charger when not in use. The charger does not have a power switch, so you must unplug the charger from the electric socket when not in use to avoid wasting power. The charger should remain close to the electric socket and easily accessible while charging.

Checking the charging dock's battery level

When you connect the Gear and the charging dock, the LED indicator flashes one of the colours listed below to indicate the battery level.

Battery level	Indicator light colour
100 – 80%	Blue
80 – 20%	Green
20 – 5%	Red
5 - 0%	Red blinking



• When a charging dock error occurs, the LED indicator flashes yellow. Contact a Samsung Service Centre for service support.

• To check the Gear's battery level, view the Gear's screen.

About using battery

- Battery operating time is affected by device usage patterns and the condition of the battery.
- The battery is a consumable item. Battery life can be reduced when multiple apps or features are running simultaneously. Also, even if the device is not being used, battery life may be reduced.
- The battery is consumable and the useful charge will get shorter over time.

Reducing the battery consumption

Your Gear provides various options that help you conserve battery power.

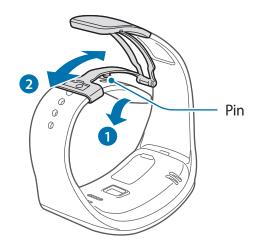
- When you are not using the Gear, switch to sleep mode by pressing the Home key.
- Activate power saving mode.
- Deactivate the Wi-Fi feature when not in use.
- Decrease the backlight time.
- Decrease the screen brightness.
- Deactivate the clock always on feature.
- Deactivate the voice wake-up feature in **S Voice**.
- Customise the notification settings in **Samsung Gear** on the mobile device.

Wearing the Gear

1 Release the buckle.



- Be careful not to damage your fingernails when you release the clasp.
 - Do not bend the strap excessively. Doing so may damage the Gear.
- 2 Open the clasp and place the strap around your wrist. Fit the strap to your wrist, secure it with the pin, and then press the buckle to close it.



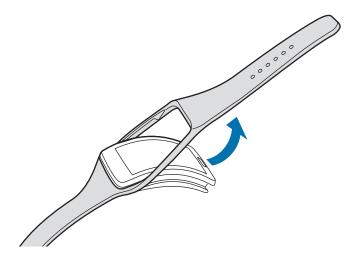


To measure your heart rate more accurately with the Gear, wear the Gear firmly around your lower arm just above the wrist. Refer to Wearing the Gear for details.

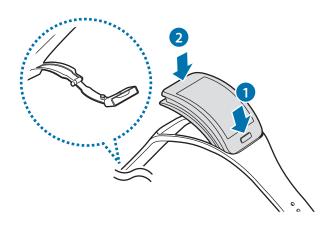
Replacing the strap

Detach the strap from the Gear to replace it with a new one.

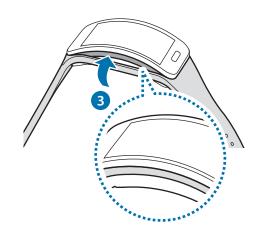
1 Hold the Gear and pull the strap upwards to detach the Gear.



2 Insert one end of the Gear into the mounting hole of a new strap. Then, insert the other end of the Gear into the hole and pull the strap up at the same time.



3 Ensure that the Gear is sitting securely in the mounting hole and that it is properly aligned with the strap.

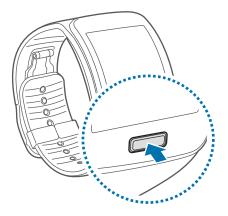


Turning the Gear on and off

When you turn on the Gear for the first time, follow the on-screen instructions. The instructions describe how to connect the Gear to a mobile device and to set up the Gear.

Press and hold the Home key for a few seconds to turn on the Gear. A pop-up window appears providing on-screen instructions that prompt you to download and install the Samsung Gear app. You can use the Gear only after the Samsung Gear app is installed on the mobile device. Refer to Connecting the Gear to a mobile device for details.

To turn off the Gear, press and hold the Home key, and then tap Power off.





Follow all posted warnings and directions from authorised personnel in areas where the use of wireless devices is restricted, such as aeroplanes and hospitals.

Connecting the Gear to a mobile device

Install the Samsung Gear app on the mobile device and connect the Gear to the device via Bluetooth.



You cannot install the Samsung Gear app on the mobile devices that do not support Gear syncing. Ensure that your mobile device is compatible with a Gear.

- **Gear** Turn on the Gear.
- 2 Gear Read the download information in the pop-up window and tap Next. The Gear's model details appear.

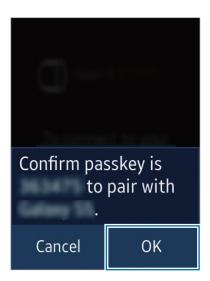
- 3 Mobile device Download the Samsung Gear app from GALAXY Apps. You can also visit apps.samsung.com/gear to download the Samsung Gear app.
- 4. Mobile device On the All apps screen, tap Samsung Gear.
- **5** Mobile device Select the Gear model name (for example, Gear S (0000)) that appeared in Step 2.



6 Mobile device When the Bluetooth pairing request window appears, tap OK.

Bluetooth pairing request		
Confirm passkey is to pair with Gear S ().		
Cancel	ОК	

Gear When the connection window appears, tap **OK**.



- 8 Mobile device When the legal notice window appears, follow the on-screen instructions and tap Finish.
- 9 Mobile device Tick items to receive notifications from and tap OK.

When the devices are connected, the Samsung Gear app launches on the mobile device and the Clock screen appears with a tutorial on the Gear.



When you establish the connection, the mobile device requests for you to sign in using your Samsung account. If you sign in to your Samsung account, you can use the remote connection feature when the Gear is not connected to the mobile device via Bluetooth.

- Connection methods and screenshots may vary depending on the type of device and the device's software version.

• When connecting the Gear to another mobile device

If you want to connect the Gear to a newly purchased mobile device or to another mobile device for the first time, reset the Gear. Resetting the Gear will remove the data from the memory. After the reset, you can connect the Gear to a different mobile device. Refer to Reset Gear for more information.

Notices for using Bluetooth

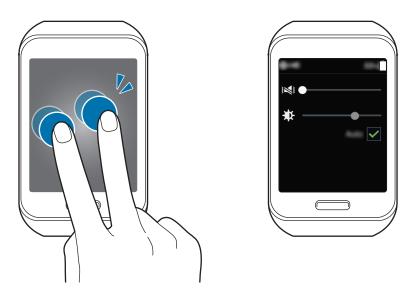
- To avoid problems when connecting your Gear to another mobile device, place the devices close to each other.
- Ensure that your Gear and the other Bluetooth device are within the Bluetooth connection range (10 m). The distance may vary depending on the environment the devices are used in.
- Ensure that there are no obstacles between your Gear and a connected mobile device, including human bodies, walls, corners, or fences.
- Do not touch the Bluetooth antenna of a connected mobile device.
- Bluetooth uses the same frequency as some industrial, scientific, medical, and low power products and interference may occur when making connections near these types of products.
- Samsung is not responsible for the loss, interception, or misuse of data sent or received via the Bluetooth feature.
- Always ensure that you share and receive data with devices that are trusted and properly secured. If there are obstacles between the devices, the operating distance may be reduced.
- Some devices, especially those that are not tested or approved by the Bluetooth SIG, may be incompatible with your Gear.
- Do not use the Bluetooth feature for illegal purposes (for example, pirating copies of files or illegally tapping communications for commercial purposes).
 Samsung is not responsible for the repercussion of illegal use of the Bluetooth feature.

Turning on or off the screen

Pressing the Home key on the Clock screen turns off the screen. Also, the screen turns off if the Gear is not used for a specified period.

To turn on the screen, press the Home key. The Gear will display the Clock screen. If you want to view the last page accessed before the screen was turned off, refer to Display for more information.

To check the current status of the Gear and view the remaining battery power, double-tap anywhere on the screen with two fingers. You can also adjust the volume and the brightness of the display.



Adjusting the brightness of the display

You can adjust the display's brightness on the Gear to suit the environment.

On the Clock screen, drag upwards from the bottom edge of the screen, tap **Settings** \rightarrow **Display** \rightarrow **Brightness**, adjust the brightness, and then tap **OK**. Alternatively, open the Clock screen, drag downwards from the top of the screen, and then drag the brightness adjustment bar left or right.

Adjusting the volume

On the Clock screen, drag upwards from the bottom edge of the screen, tap **Settings** \rightarrow **Sound** \rightarrow **Volume**. Then, select an item and adjust it and tap **OK**. Alternatively, open the Clock screen, drag downwards from the top of the screen, and drag the volume adjustment bar left or right.



Do not hold the Gear's speaker close to your ears. Excessive exposure to loud sounds can cause hearing damage.

Switching to silent mode

Use one of the following methods:

- Press and hold the Home key, and then tap **Sound** or **Vibration**.
- On the Clock screen, drag upwards from the bottom edge of the screen, tap Settings →
 Sound → Sound mode → Vibrate or Mute.

Basics

Using the touchscreen

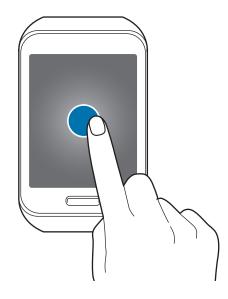
- Do not allow the touchscreen to come into contact with other electrical devices.
 Electrostatic discharges can cause the touchscreen to malfunction.
 - To avoid damaging the touchscreen, do not tap it with anything sharp or apply excessive pressure to it with your fingertips.



- The Gear may not recognise touch inputs close to the edges of the screen, which are outside of the touch input area.
- Leaving the touchscreen idle for extended periods may result in afterimages (screen burn-in) or ghosting. Turn off the touchscreen when you do not use the Gear.

Tapping

To open an app, to select a menu item, or to press an on-screen button, tap it with a finger.



Basics

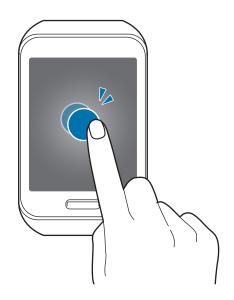
Tapping and holding

Tap and hold the screen to access available options.



Double-tapping

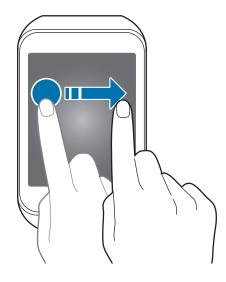
Double-tap on an image to zoom in a part. Double-tap again to return.



Swiping

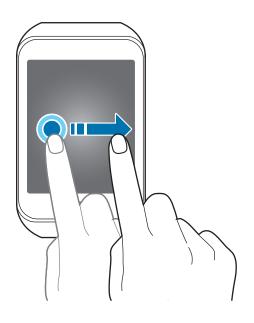
Swipe to the left or right to see other panel.

Swipe upwards or downwards to scroll through a list of items, such as contacts.



Dragging

To move an item, tap and hold it and drag it to the target position.

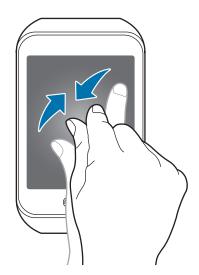


Basics

Spreading and pinching

Spread two fingers apart on an image to zoom in a part. Pinch to zoom out.

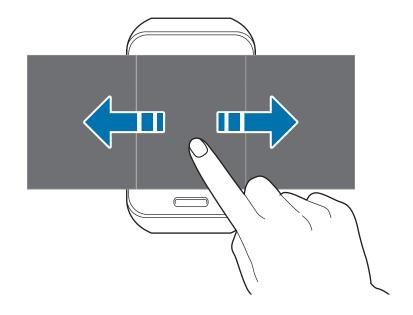




Basic controls

Viewing the Home screen panels

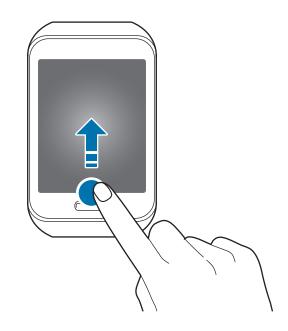
On the Home screen, swipe to the left or right to items, such as notifications and widgets.



Basics

Opening the All apps screen

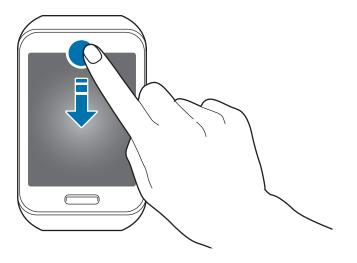
On the Clock screen, drag upwards from the bottom edge of the screen to open the All apps screen.



Returning to the previous screen

Drag downwards from the top edge of the screen while using an app to return to the previous page.

You can also go to the Clock screen when you drag downwards from the top edge of the other Home screen panels.



Home screen layout

Home screen

The Home screen can have multiple panels. Swipe to the left or right to view items on the Home screen, such as notifications and widgets.





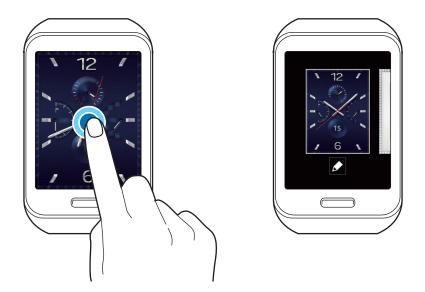
Available widgets, notifications, and their arrangement may vary depending on the software version.

Number	Widget or feature
	Viewing notifications
0	Stay up-to-date with a variety of events, such as missed calls or new messages, received on the Gear and on the mobile device.
	Clock screen
2	View the current time. You can also check the battery life, the date, step count, how many notifications you have, and more.
3	Music Player
•	Listen to music saved in the Gear and in the mobile device.
4	S Health
	Set fitness goals and regularly record and check your progress.
6	News Briefing
	View the latest articles in various categories.
6	Schedule
	View the events scheduled on the mobile device.
	Adding widgets
0	Add widgets, such as contacts, weather, and more to the Home screen panels.

Using the Clock screen

While using an app, press the Home key to open the Clock screen.

To change the type of clock, tap and hold the clock, swipe to the left or right, and then select a type. You can also customise the clock by tapping *f*.



When you drag downwards from the top edge of the screen, you can view indicator icons, adjust the volume and the brightness, and activate the do not disturb feature. Tap **Do not disturb** to turn the screen off and mute the sound of incoming calls and notifications except for alarms. Refer to Do not disturb for more information.

Adding a widget

On the Home screen, swipe to the left, tap +, and then select a widget. The selected widget appears in a new panel.

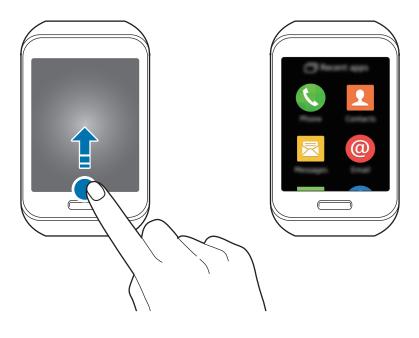
Removing a widget

On the Home screen, tap and hold a widget, and then tap .

All apps screen

The All apps screen displays icons for all apps.

On the Clock screen, drag upwards from the bottom edge of the screen to open the All apps screen.



Opening apps

On the All apps screen, select an app icon to open it.

To open the list of recently used apps, tap and hold the screen with two fingers. Or, on the Clock screen, drag upwards from the bottom edge of the screen and tap **Recent apps**.

Closing apps

On the main screen of an app, drag downwards from the top of the screen to close the app.

To close apps running in the background, tap and hold the screen with two fingers and then tap **Close all**. You can also drag the app screen left or right to close it.

Rearranging apps

On the All apps screen, tap and hold an app and drag it to the desired location.

Installing apps

When the Gear and the mobile device are connected, you can download and install apps on the Gear via the mobile device.

On the All apps screen, swipe upwards and tap Get more applications.



You can only uninstall the downloaded apps on the Gear via the mobile device. Refer to Uninstall applications in the Samsung Gear app for more information.

Indicator icons

Indicator icons appear at the top of the screen. The icons listed in the table below are most common.

To view more indicator icons, double-tap the screen with two fingers while using an app.



The indicator icons shown may vary depending on the region.

lcon	Meaning
*	Bluetooth connected
*	Bluetooth disconnected
0	No signal
.	Signal strength
\$	Bluetooth headset connected
G 4t	GPRS network connected
E ↓↑	EDGE network connected
3G ↓↑	UMTS network connected
H +t	HSDPA network connected
H+ +t	HSPA+ network connected
ţ.;)	Wi-Fi connected
E,	No SIM card
×	Mute mode activated
Ŵ	Vibration mode activated

lcon	Meaning
X	Flight mode activated
•	Battery power level

Setting the privacy lock

Setting a PIN

Prevent others from using or accessing personal data and information stored in the Gear when it is disconnected from the mobile device. You can set a PIN to secure the Gear.

On the All apps screen, tap **Settings** \rightarrow **Privacy lock** \rightarrow **Privacy lock** \rightarrow **PIN**.

Follow the on-screen instructions to set a PIN with at least four numbers.

If you set an unlock PIN, the Gear will lock automatically when it disconnects from the mobile device.

Unlocking the Gear

When the Gear is disconnected from the mobile device, press the Home key to turn on the screen and enter the unlock PIN. Alternatively, connect to the mobile device again to unlock the Gear automatically.



If the privacy lock feature is activated, you will be requested to enter your PIN when you first unlock the Gear. After you enter the PIN, you do not need to enter it again each time the screen turns off.

Using notifications

Viewing notifications

Stay up-to-date with a variety of events, such as missed calls or new messages, received on the mobile device and on the Gear.

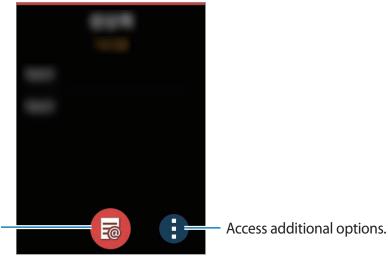
When the Gear is not connected to the mobile device via Bluetooth, you can still receive notifications from the mobile device. Refer to Remote connection for more information.



If a message includes long text or attachments, check the message details on your mobile device.

When you receive a notification, it appears at the top of the screen. To check the notification, open the Clock screen and swipe to the right.

See an example in the image below:



Open the message using the Email app.

To clear an individual notification while viewing it, tap $\bigoplus \rightarrow$ Clear.

To clear all notifications of an app, drag downwards from the centre of the screen and tap **Clear all**.



The options available on notifications may differ depending on the notification type.

Blocking notifications

You can set the Gear not to receive certain notifications.

On the All apps screen of the mobile device, tap **Samsung Gear** \rightarrow **Notifications** \rightarrow **Manage notifications** and deselect the item you do not want to receive notification from.



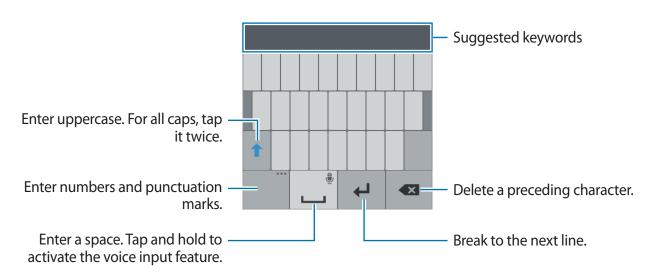
To block notifications that are received while the mobile device is being used, open the All apps screen of the mobile device, tap **Samsung Gear** \rightarrow **Notifications**, and then tick **Limit notifications**.

Entering text

Keyboard layout

A keyboard appears automatically when you enter text, and more.

- Text entry is not supported in some languages. To enter text, you must change the input language to one of the supported languages.
- The keyboard layout may differ depending on the region.



Changing the input language

Slide the space key left or right. Alternatively, tap and hold **123** at the lower-left of the keyboard and select a language from the available options. To add more languages, tap $\clubsuit \rightarrow$ **Select input languages** and select a language to add. You can only add two languages.

Changing the keyboard layout

Tap and hold **123** at the lower-left corner of the keyboard, tap 🌞, select a language under **Input languages**, and then select a keyboard layout to use.



On **3 x 4 keyboard**, a key has three or four characters. To enter a character, tap the corresponding key repeatedly until the desired character appears.

Use additional keyboard functions

Tap and hold 123 at the lower-left corner of the keyboard to use various functions.

- EN(UK): Select an input language to use.
- 🖶 : Enter text by voice.



Start or pause entering text by voice.

- This feature is not supported in some languages.
- To view the supported languages, or to download voice data for languages, open the All apps screen of the mobile device and tap Samsung Gear → Settings → Install TTS voice data.
- When the Gear is connected to a mobile device via Bluetooth, the language settings applied on the mobile device are applied to the Gear.
- Tips for better voice recognition
 - Speak clearly.
 - Speak in quiet places.
 - Do not use offensive or slang words.
 - Avoid speaking in dialectal accents.

The Gear may not recognise your commands or may perform unwanted commands depending on your surroundings or how you speak.

- 📰 : Enter text by using templates.
- 🔅 : Change the keyboard settings.
- 123: Enter numbers and punctuation marks.
- Sym: Enter symbols.
- 😁 : Insert emoticons.

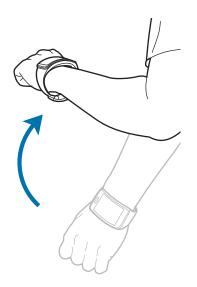
Motions

Excessive shaking or impact on the Gear may result in unintended inputs. Control motions properly.

Wake-up gesture

On the All apps screen, tap **Settings** → **Motions** and tick **Wake-up gesture**. You can set this feature on the mobile device. Refer to Motions in the Samsung Gear app for more information.

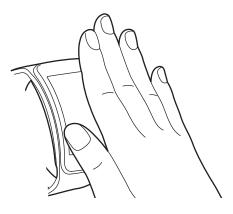
The Gear recognises when you pick it up and displays the clock or the last page accessed before the screen turned off. You can select which screen to display. Refer to Display for more information.



Mute/pause

On the All apps screen, tap **Settings** \rightarrow **Motions** and tick **Mute/pause**. You can set this feature on the mobile device. Refer to Motions in the Samsung Gear app for more information.

Cover the screen with your palm to mute incoming calls or alarms, or to pause media playback.



Power saving feature

Save the battery power by limiting the Gear's functions. In power saving mode, the Gear performs the following:

- Displays colours on the screen as grey tones.
- Deactivates features excluding phone, messages, and notifications.
- Deactivates the mobile data connection.
- Deactivates the Wi-Fi feature.
- Limits the performance of the Gear's CPU.

On the All apps screen, tap Settings \rightarrow Power saving \rightarrow Power saving mode \rightarrow Enable Power saving mode. To deactivate this mode, tap $\clubsuit \rightarrow$ Disable Power saving.

To set the Gear to connect the mobile network, tap $\clubsuit \rightarrow$ Mobile networks.

Transferring files between the Gear and a computer

Move audio, images, or other types of file from a computer to the Gear, or vice versa. To view information about transferring files, refer to Music and Image for more information.



Do not disconnect the Gear and the USB cable while transferring files. Doing so may damage the Gear or result in data loss.



The Gear may not connect properly if they are connected via a USB hub. Directly connect the Gear to the computer's USB port.

Connecting as a media device

- 1 Connect the Gear to the charging dock.
- 2 Connect the charging dock to a computer using a USB cable.
- 3 On the computer, open the Computer folder and double-click Gear S (XXXX) \rightarrow Gear.
- 4 Select a file on the computer and copy it to the desired storage location on the Gear.
- 5 Disconnect the charging dock from the Computer.

Upgrading the Gear

The Gear can be upgraded to the latest software.

Upgrading with the Samsung Gear app

The Gear can be directly upgraded to the latest software by the firmware over-the-air (FOTA) service.

- 1 Tap **Samsung Gear** on the All apps screen of the mobile device.
- 2 Tap the Gear name.
- 3 Tap Software update \rightarrow Update now.
- **4** Read the information in the pop-up window and tap **OK**.

The Gear automatically upgrades the software when a new version is available.

Upgrading with Samsung Kies

Connect the device to a computer and upgrade the device to the latest software.

- 1 On the computer, download the latest version of Samsung Kies from the Samsung website.
- 2 Connect the Gear to the charging dock.
- **3** Connect the charging dock to a computer using a USB cable.
- 4 Follow the on-screen instructions to upgrade the Gear.

- Check the Gear's battery status before upgrading the software. Charge the battery fully before upgrading the software.
 - Do not turn off the computer or disconnect the USB cable while the Gear is upgrading.
 - While upgrading the Gear, do not connect other media devices to the computer. Doing so may interfere with the update process. Before upgrading, remove all other media devices from the computer.
 - While upgrading the Gear, do not launch other apps on the computer or operate the Gear. Doing so may overload the computer.
 - If you lose the connection with the Internet while upgrading the software, check the LAN cable is connected properly. Then, try again.
 - Firmware upgrades will proceed only when your Gear is connected to the computer properly. When the Gear is connected properly, ☐ and the Gear's model name appear on the left of the Samsung Kies screen.

Network & communication

Mobile data

Connect the device to a mobile network to use the Internet or share media files with other devices.

On the All apps screen, tap Settings \rightarrow Connections \rightarrow Mobile networks \rightarrow Use mobile networks \rightarrow Always on and tick Mobile data. Refer to Mobile networks for additional options.

Wi-Fi

Connect the device to a Wi-Fi network to use the Internet or share media files with other devices. This feature is available when the Gear is not connected to the mobile device via Bluetooth.

- 1 On the All apps screen, tap Settings \rightarrow Connections \rightarrow Wi-Fi and tick Wi-Fi.
- 2 Tap Wi-Fi networks \rightarrow Scan.
- 3 Select a network from the Wi-Fi networks list. If the network requires a password, enter the password to connect to it.

4 Tap Connect.



Once the Gear connects to a Wi-Fi network, the Gear will reconnect to that network each time it is available without requiring a password. To prevent the Gear connecting to the network automatically, select it from the list of networks and tap **Forget**.

Adding Wi-Fi networks

If the desired network does not appear in the Wi-Fi networks list, tap + at the top of the networks list. Enter the network name in **Enter SSID.** and tap **Done**.

Remote connection

Remotely connect the Gear to the mobile device when a Bluetooth connection between the devices is not available. When this feature is activated, you can receive notifications from the mobile device.

- 1 Sign in to your Samsung account on the mobile device.
- 2 On the All apps screen of the mobile device, tap Samsung Gear \rightarrow Settings, and then tick Use Remote connection.

Phone

An introduction

Make a voice call using the keypad, from your contacts list, or from the call logs.

Setting an outgoing number

Before making calls, you can select which device's number to make calls from. By default, outgoing calls are made from the mobile device's SIM card.

- 1 On the All apps screen, tap Settings → Connections → Mobile networks → Use mobile networks → Always on.
- $2 \quad \text{Open the All apps screen and tap Settings} \to \text{Call} \to \text{Outgoing number} \to \text{Gear or} \\ \text{Mobile device.}$



- If you set the Gear to make calls, the battery will drain quickly.
- If a Bluetooth connection between the two devices is not available, outgoing calls will only be made from the Gear.

Making calls

Use one of the followings methods:

On the All apps screen, tap Phone →
 , enter a number using the keypad, and then tap
 .



- On the All apps screen, tap **Phone** \rightarrow ξ , select a log entry, and then tap ζ .
- On the All apps screen, tap Contacts, select a contact, and then tap Contacts a phone number.



When the Gear becomes hotter than usual due to a long call or a hot environment, calls may disconnect. To make a call again, wait for the Gear to cool down.

Making calls from call logs or contacts list

Tap $\mathbf{\xi}$ or tap $\mathbf{1}$, and then drag a log entry or a contact to the right to make a call.

Receiving calls

Answering a call

When a call comes in, drag **C** outside the large circle.

If the voice control feature is activated, say "Answer" to answer the call. Refer to Call for more information.



<An incoming call to the Gear's phone number>

<An incoming call to the mobile device's phone number>

If the call waiting service is active, another call can be answered. When a second call comes in, end or hold the first call.



The Gear's mobile network is to set **Auto on/off** by default. When the Gear is connected to the mobile device via Bluetooth, the Gear's mobile network is turned off to save battery power. Then, the Gear will not receive messages and calls made to the Gear's phone number.

To receive messages and calls made to the Gear's phone number, press and hold the Home key and change the mobile network settings to **Always on**.

Rejecting a call

Reject an incoming call and send a rejection message to the caller.

When a call comes in, drag 6 outside the large circle. To send a message when rejecting an incoming call, select a message from the list of rejection messages.

If the voice control feature is activated, say "Reject" to reject the call. Refer to Call for more information.

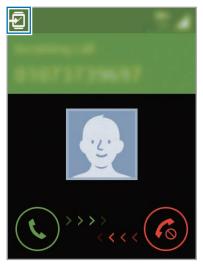
Missed calls

If a call is missed, a notification appears on the screen. On the Clock screen, swipe to the right to view missed call notifications. Alternatively, on the All apps screen and tap **Phone** \rightarrow ξ to view missed calls.

Forwarding calls to the Gear

The call forwarding feature will be automatically activated when there is no Bluetooth connection between the Gear and the mobile device and when the Gear connects to the mobile device remotely using your Samsung account information and the Gear's mobile network. When the devices are connected via Bluetooth, the call forwarding is automatically deactivated.

To use this feature, ensure that **Auto call forwarding** is enabled. On the All apps screen, tap **Settings** \rightarrow **Call** \rightarrow **Auto call forwarding** \rightarrow **Enable**.



<An incoming call diverted to the Gear from the mobile device>

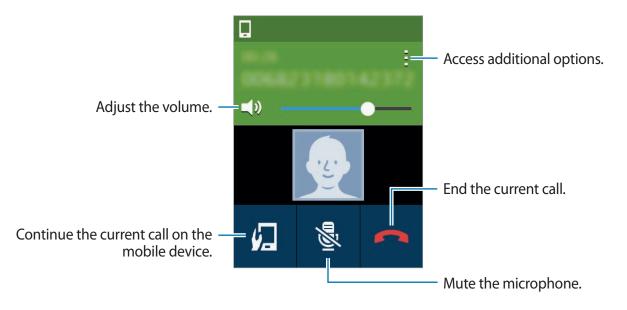


- You should wear the Gear on your wrist to automatically activate this feature.
- A mobile device subscription may be required and you may incur additional charges to access this feature depending on the service provider.
- When call forwarding is enabled, it will remain available whether or not the Gear is connected to the mobile device.
- You can also set this feature on the mobile device. Refer to Auto call forwarding in the Samsung Gear app for more information.
- The method of activating this feature may differ depending on your service provider.

Options during calls

Using the Call screen

The following actions are available:



Transferring calls to the mobile device

You can continue calls on the mobile device.

On the Call screen, tap \square or tap \square . The call will be transferred from the Gear to the mobile device.

Switching to a Bluetooth headset

Switch the Gear to a Bluetooth headset to continue the call on a Bluetooth headset.

If the Gear is connected to a Bluetooth headset, tap \bigcirc or tap \rightarrow \bigcirc and the call is directed to the Bluetooth headset.

If the Gear is not connected to any Bluetooth headset, open the All apps screen, tap **Settings** \rightarrow **Connections** \rightarrow **Bluetooth** \rightarrow **BT headset**, and then select a Bluetooth headset from the detected devices list.

Muting the microphone

Set the Gear to turn off the microphone so that other party cannot hear you.

On the Call screen, tap $\bracksymbol{\brackyy}\bracksymbol{\bracksymbol{\bracky}\bracksymbol{\bracksymbol{\$

Opening the keypad

On the Call screen, tap $\rightarrow \mathbb{R}^{\mathbb{R}}$

Contacts

An introduction

View the mobile device's contacts list on the Gear.

When the Gear and the mobile device are connected, the Gear automatically retrieves contacts from the mobile device and displays them on the screen.

Searching for contacts

Tap Contacts on the All apps screen.

Use one of the following search methods:

- Scroll up or down the contacts list.
- Drag a finger along the index at the right side of the contacts list to scroll through it quickly.
- Tap **Q** and enter search criteria.

Once a contact is selected, take one of the following actions:

- 🕻 : Make a voice call.
- 🔀 : Compose a message.
- Emails: Compose an email.



You may not be able to compose emails depending on the mobile device that you connect to the Gear.

Managing favourite contacts

When you set contacts as favourites on the mobile device, the Gear displays them at the top of the Contacts main screen.

Tap Contacts on the All apps screen.

Set more contacts as favourites on the mobile device to display them at the top of the Contacts main screen. Refer to the mobile device's manual for more information.

Messages

An introduction

View messages and reply to or call the sender using the Gear. The Gear displays messages that are sent to the Gear and mobile device.

Setting an outgoing number

Before sending messages, you can select which device's number to send messages from.

- 1 On the All apps screen, tap Settings → Connections → Mobile networks → Use mobile networks → Always on.
- 2 Open the All apps screen and tap Settings \rightarrow Messages \rightarrow Outgoing number \rightarrow Gear or Mobile device.



- If you set the Gear to send messages, the battery will drain quickly.
- If a Bluetooth connection between the two devices is not available, outgoing messages will only be sent from the Gear.

Sending messages

If both devices have a SIM card installed, you can use the Gear to send messages from either device's phone number. By default, the Gear sends messages using the mobile device's SIM card.



You may incur additional charges for sending or receiving messages when you are roaming.

- 1 Tap **Messages** on the All apps screen.
- 2 Tap \rightarrow Compose.
- 3 Add recipients and enter a message. To enter text using other methods, tap and hold 123, and then tap 1 or \blacksquare .
- 4 Tap 🔀 to send the message.

Viewing incoming messages

On the All apps screen, tap **Messages** and select a contact to open the message screen. To zoom in on the screen while viewing a message, double-tap the screen or spread your fingers apart on the screen.

To view a message on the mobile device, tap \Box . Alternatively, tap \rightarrow Show on device.

To reply to a message, tap \checkmark or tap \rightarrow **Reply**, enter your message, and then tap \bowtie .



If a message is sent to the Gear's phone number, you cannot view it on the mobile device.

Email

An introduction

View emails received on the mobile device and reply to them.

Reading emails

On the All apps screen, tap **Email** and select an email to open the email screen.

To zoom in on the screen while viewing an email, double-tap the screen or spread your fingers apart on the screen.

To view an email on the mobile device, tap \Box . Alternatively, tap \rightarrow Show on device.

To reply to a message, tap \checkmark or tap \rightarrow **Reply**, enter your message, and then tap \bowtie .



You may not be able to compose emails depending on the mobile device that you connect to the Gear.

Useful apps

S Health

An introduction

S Health helps you manage your wellness and fitness. Set fitness goals and regularly record and check your progress.

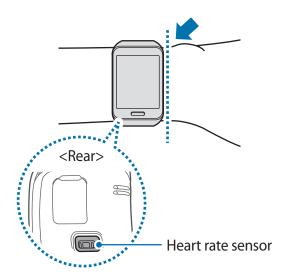
When the Gear is synced with a compatible S Health app, you can use additional features. The additional features include checking your exercise records, and more.



Pedometer, Sleep, Exercise, UV, and Heart Rate are intended for leisure, well-being and fitness purposes only and are not intended for medical use. Before using these apps, read the instructions carefully.

Wearing the Gear

When measuring your heart rate, wear the Gear snugly on your arm above your wrist as shown in the figure below. Do not fasten the Gear too tightly.



- The accuracy of the heart rate sensor may be diminished depending on measurement conditions and surroundings.
- Use the HR feature only for measuring your heart rate.
- Do not look directly at the heart rate sensor's lights. Doing so may impair your vision. Please make sure children do not look directly at the lights.
- Cold ambient temperatures may affect your measurement; during winter or cold weather, keep yourself warm when checking your heart rate.
- Take heart rate measurements when you are seated and relaxed. Do not move your body while taking heart rate measurements. Doing so may cause your heart rate to be recorded inaccurately.
- If you receive a reading that is very different from your expected heart rate, rest for 30 minutes and then measure again.
- Smoking or consuming alcohol before taking measurements may cause your heart rate to be different from your normal heart rate.
- Do not talk, yawn, or breathe deeply while taking heart rate measurements. Doing so may cause your heart rate to be recorded inaccurately.
- Because the heart rate sensor uses light to approximate heart rate, its accuracy
 may vary due to physical factors that affect light absorption and reflection, such as
 blood circulation/blood pressure, skin condition and location and concentration of
 blood vessels. In addition, if your heart rate is extremely high or low, measurements
 may be inaccurate.
- Users with thin wrists may receive inaccurate heart rate measurements when the device is loose, causing the light to be reflected unevenly. If heart rate measurement is not working properly, adjust the position of the device's heart rate sensor to the right, left, up, or down on your wrist, or turn the device so the heart rate sensor sits firmly against the inside of your wrist.
- If the heart rate sensor is dirty, wipe the sensor and try again. Obstructions
 between the device's strap and your wrist, such as body hair, dirt, or other objects
 may prevent the light from reflecting evenly. Please make sure you remove such
 obstructions before use.
- If your device becomes hot to the touch, remove it until it cools. Exposing skin to a hot surface of the device for a long time may cause skin burn.

Starting S Health

When running this app for the first time or restart it after performing a data reset, follow the on-screen instructions to complete the setup.

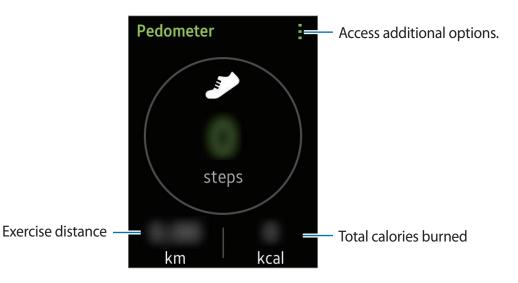
- 1 Tap **S Health** on the All apps screen.
- 2 Select a feature and follow the on-screen instructions to complete the setup.

Walking mate

The Gear counts the number of steps you have taken and measures the distance travelled. It also measures the calories you have burnt using a sensor.

On the All apps screen, tap **S Health** \rightarrow **Pedometer**.

When you use this feature for the first time, read the information about the healthy pace feature and inactive time alert, scroll upwards, and then select an option.



To stop measuring, tap \rightarrow **Pause**.



- You may experience a brief delay while the pedometer monitors your steps and then displays your step count. You may also experience a brief delay before the pop-up window indicates that your goal has been reached.
- If you use the pedometer while travelling by car or train, vibration may affect your step count.

Exercise mate

Record your exercise information and burnt calories using S Health's exercise feature.



- The Gear's GPS feature is used to check information, such as altitude and speed, when you are cycling or hiking. When the Gear and the mobile device are connected, the Gear uses the mobile device's GPS feature. To use the mobile device's GPS feature on the Gear, the devices must be connected via Bluetooth.
- Before using this feature, pregnant women, the elderly, and young children, users suffering from conditions, such as chronic heart disease or high blood pressure, are recommended to seek the advice of a licensed medical professional.
- If you feel dizzy, experience pain, or have difficulty breathing during exercise, stop using this feature and seek the advice of a licensed medical professional.

Be aware of following conditions before exercising in cold weather conditions:

- Avoid using the device in cold weather. If possible, use the device indoors.
- If you use the device outside in cold weather, cover the Gear with your sleeves before using it.
- Measure your heart rate before you start to exercise. If you measure your heart rate during exercise, measurements may be inaccurate.
- If you have just purchased or have reset the Gear, read the on-screen information about the app and create your profile. When creating a profile, you can register your maximum heart rate either automatically or manually.

The maximum heart rate is the fastest heart rate an individual can achieve through exercise. If you know your maximum heart rate, enter it manually. If you set the maximum heart rate to be measured automatically, the Gear will calculate it using "210 - (0.65 x age)".

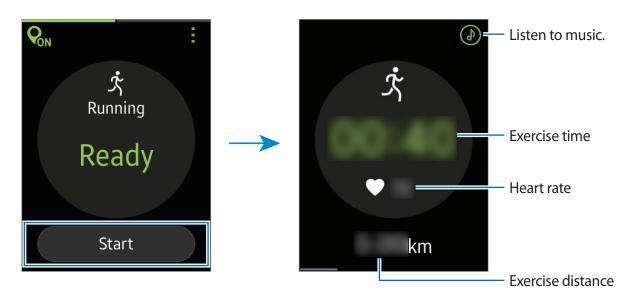
Exercising with the Gear

- 1 On the All apps screen, tap **S Health** \rightarrow **Exercise**.
- 2 Select a type of exercise to monitor.
- **3** When you launch this feature for the first time, read the information about the GPS feature and tap **OK**.

4 Tap \mathbb{Q}_{FF} to allow this app to use your current location while exercising.

5 Tap **Start** to start monitoring.

Heart rate measurement starts. Start exercising when the measurement is completed. You can view exercise information, such as burnt calories and speed, when you swipe to the left or right.



- 6 To finish exercising, tap the screen and tap Stop \rightarrow OK.
- 7 Swipe upwards or downwards to view your exercise information.

Using the coaching feature while exercising in running mode

Use the personalised coaching feature to exercise effectively. You will receive real-time coaching advice that leads you through an effective workout that keeps you fit.

About the coaching feature

The coaching feature includes Firstbeat technology to provide personalised exercise guidance. Firstbeat uses training goal analysis that measures the accumulated physical load during a workout and assesses the impact on your fitness. Training goal levels are based on your physical profile and the heart rate information recorded while you work out. Your training goal increases when you perform effective exercise and the coaching feature uses the training goal to provide you with feedback.

The feedback is provided by the feature via prompts, such as 'speed up', 'keep up this pace', and 'slow down'. When you first start to use the coaching feature, it will estimate an appropriate training goal level based on your profile. As you exercise, it will analyse your training history and provide more personalised guidance. A typical workout may start at a lower intensity and sharply increase in intensity towards the end.

Visit www.firstbeat.fi/te for more information.

SFIRSTBEAT



While exercising, the heart rate monitor may not work properly if the Gear is exposed to excessive sweat or its position is changed.



For the best coaching results, use the coaching feature while you exercise indoors.

- 1 On the Exercise main screen, tap **Running**.
- 2 Tap and tick Coaching.
- **3** Tap **Coaching** to set a training goal, duration, and maximum heart rate.

The following describes each a training goal:

- Easy: Maintain your general fitness level and improve your endurance.
- Moderate: Maintain your general fitness level.
- Improving: Improve your general fitness level and cardiovascular endurance.
- If you exercise for a shorter duration than that designated for the training goal, the exercise intensity will increase to achieve the training goal.
 - If you feel pain or discomfort while exercising, stop immediately and consult a medical professional.
- 4 Drag downwards from the top edge of the screen to return to the running screen.
- 5 Tap Start.

Heart rate measurement starts. Start running when the measurement is completed. You can view information, such as burnt calories and speed, on the screen.

6 When you finish running, tap the screen and tap $Stop \rightarrow OK$ to stop monitoring your exercise information.

Measuring heart rate

Measure and record your heart rate.



- The Gear's heart rate measurement feature is intended for fitness and informational purposes only and is not intended for use in the diagnosis of disease or other conditions, or in the cure, mitigation, treatment, or prevention of disease.
- Refer to Wearing the Gear for details.

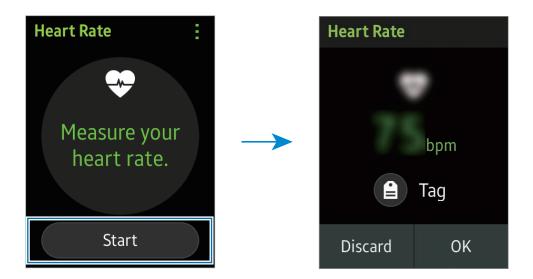
Be aware of following conditions before measuring your heart rate:

- Rest for 5 minutes before taking measurements.
- If the measurement is very different from the expected heart rate, rest for 30 minutes and then measure it again.
- During winter or in cold weather, keep yourself warm when measuring your heart rate.
- Smoking or consuming alcohol before taking measurements may cause your heart rate to be different from your normal heart rate.
- Do not talk, yawn, or breathe deeply while taking heart rate measurements. Doing so may cause your heart rate to be recorded inaccurately.
- Do not move your body or move your finger from the sensor while taking heart rate measurements. Doing so may cause your heart rate to be recorded inaccurately.
- Do not apply excessive force to the sensor with your finger.
- Do not wear gloves or a bandage on your finger while taking heart rate measurements.
- Heart rate measurements may vary depending on the measurement method and the environment they are taken in.
- If the heart rate sensor is not working, check the Gear's position on your wrist and make sure nothing is obstructing the sensor. If the heart rate sensor continues to have the same problem, visit a Samsung Service Centre.

Measuring your heart rate

- 1 On the All apps screen, tap **S** Health \rightarrow Heart Rate.
- 2 When you use this feature for the first time, read the information about measuring your heart rate and tap **OK**.
- **3** Tap **Start** to begin measuring your heart rate.

After a moment, your current heart rate will be displayed on the screen.



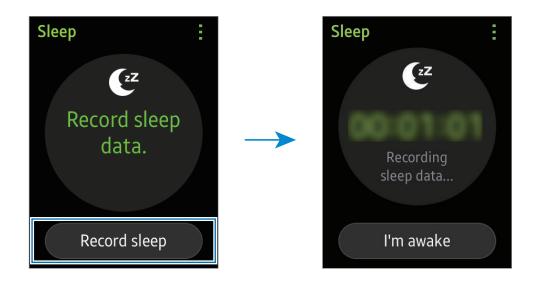
To add tag information to the measured heart rate, tap (

Viewing sleep information

Monitor your sleep patterns and record how much sleep you get by detecting body movements while you sleep. You can transfer the records to the mobile device.

- 1 On the All apps screen, tap S Health \rightarrow Sleep.
- 2 When you use this feature for the first time, read the information about measuring sleep data and tap **OK**.

3 Tap **Record sleep**. The sleep duration appears on the screen when sleep recording starts. When the Gear is monitoring your sleep duration, do not disturb mode is activated.



4 Tap I'm awake \rightarrow OK to stop recording.

Measuring the UV level

Measure UV levels in your current location and record the UV level data.

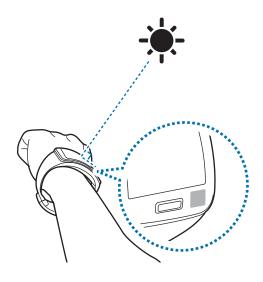
- This feature may not be available depending on the region.
 - The Gear's UV level measurement feature cannot be used for medical purposes.

Be aware of following conditions before measuring UV level:

- During winter or in humid environment, measurements may differ from the actual UV level.
- Do not obstruct the UV sensor. Doing so may cause the UV level to be recorded inaccurately.
- If the UV sensor is dirty, wipe the sensor before measuring.
- If you measure UV levels indoors, the measurement may be inaccurate.
- UV level measurements may vary depending on the measurement method and the environment they are taken in.

Measuring the UV level

- 1 On the All apps screen, tap **S Health** \rightarrow **UV**.
- 2 When you use this feature for the first time, read the information about UV measurements and tap **OK**.
- **3** Tap **Start** and tap the screen.
- 4 Face the UV sensor on the Gear's screen towards the sun. The UV level will appear on the screen when the measurement is complete.



Additional information

 The purpose for such data collection is limited to providing the service that you have requested, including providing additional information to enhance your wellness, back up/sync data, data analysis and statistics or to develop and provide better services.
 (But if you sign in to your Samsung account from S Health, your data may be saved on the server for data backup purposes.) Personal information may be stored until the completion of such purposes. You can delete personal data stored by S Health by using the Reset data option in the Settings menu. To delete any data you have shared with social networks or transferred to storage devices, you must delete them separately.

- You assume full responsibility for the inappropriate use of data shared on social networks or transmitted to others. Use caution when sharing your personal data with others.
- If the Gear is connected to a mobile device, verify the communication protocol to confirm proper operation. If you use a wireless connection, such as Bluetooth or ANT+, the Gear may be affected by electronic interference from other devices. Avoid using the Gear near other devices that transmit radio waves.
- The content used in the S Health app may vary depending on the software version of the app. The services provided with the app are subject to change or the cancellation of support without prior notice.
- Available S Health functions and services may vary depending on the local laws and regulations in your region.
- Some functions of S Health may not be provided depending on your region.
- S Health functions are intended for fitness and informational purposes only and is not intended for use in the diagnosis of disease or other conditions, or in the cure, mitigation, treatment, or prevention of disease.



- Measured distance may differ from the actual distance due to uneven strides, walking in place, and pacing around.
- Only records from the past thirty days are saved. You can view previous data on the mobile device where the S Health app is installed.

S Voice

Perform various tasks simply by speaking.



Make sure the microphone at the bottom right of the Gear is not covered by your sleeve when speaking into the Gear.

Using S Voice



Tap **S Voice** on the All apps screen.



This app is not supported in some languages.

2 When you launch this feature for the first time, tap **Skip** to use the default wake-up command or tap **Set** to change the wake-up command.

When **S Voice** is launched, the Gear starts voice recognition and the colour and appearance of the microphone icon changes.



- Once you activate **S Voice**, you can wake up the Gear from any screen when you say "Hi Gear."
- To view supported languages or to change the input language, tap \rightarrow Language.

3 Say a voice command.

If you say a command and the Gear recognises it, the command is displayed as text on the screen. Then, the Gear performs the command. To repeat a voice command or say a different command, tap -.



- Tap \rightarrow **Example commands** to view examples of available voice commands.
 - Tips for better voice recognition
 - Speak clearly.
 - Speak in quiet places.
 - Do not use offensive or slang words.
 - Avoid speaking in dialectal accents.

The Gear may not recognise your commands or may perform unwanted commands depending on your surroundings or how you speak.

Waking up S Voice in standby mode

If **S Voice** is not used for a certain period, it automatically switches to standby mode.

Tap the microphone icon or say "Hi Gear" to the device to resume voice recognition.

Changing the wake-up command

You can change the wake-up command from "Hi Gear." The wake-up command is used to launch **S Voice** when the device is in standby mode.

Tap \rightarrow Voice wake-up \rightarrow Change command.

Disabling voice feedback

Tap and deselect **Voice prompt**. The device stops providing voice feedback when you say commands.

Schedule

View the events scheduled on the mobile device.

Tap **Schedule** on the All apps screen.

Select an event from the list to view the details. Swipe to the left or right, or tap the left or right arrows to change the date.

Navigator

Get directions for a selected location in the form of visual instructions. You must download and install **HERE Beta** on the mobile device to use this app on the Gear.



Map information provided by the Gear should only be used by people on foot. For your safety, do not use this app while driving a vehicle or riding a bicycle.

- **Mobile device** On the All apps screen, tap **HERE Beta**.
- 2 Mobile device Tap Sign in to sign in to your account for HERE Beta, or tap Or just jump right in.
- **3** Mobile device Follow the on-screen instructions to complete the setup.
- 4 Mobile device Set your destination by tapping and holding an area or enter search criteria.

Useful apps

- 5 Mobile device Tap $\rightarrow = 0$ or $\cancel{5}$ and select a route from the list.
- **Gear** On the All apps screen, tap **Navigator**.
- 7 Gear Tap Agree to allow this app to use your current location and tap Jump in.
- **Gear** Read the information about the navigator, swipe to right, and then tap \checkmark .
- 9 Mobile device Tap Send to Gear to display the route on the Gear. If you want to display the route on the mobile device, tap Start.
- **10 Gear** Tap $\checkmark \rightarrow \triangleright$ to get directions. Then, the Gear will display the directions and any route changes depending on your movements.

To set the Gear to vibrate to warn you of an upcoming turn, drag downwards from the centre of the screen and tap **Vibrations on**.

Running

Running records your exercising by tracking your distance, pace, and time. Check your monthly records and compare them with your friends.

Starting Running

You must download and install **Running** on the mobile device to use this app on the Gear.

Gear On the All apps screen, tap **Running**.

The mobile device will display a screen that prompts you to download and install **Running**.

- 2 Mobile device Follow the on-screen instructions to install Running.
- 3 Mobile device Launch Running, tap GET STARTED $\rightarrow \checkmark$, enter your email address and password, and then tap LOG IN \rightarrow Done.

Starting to exercise

- **Gear** On the All apps screen, tap **Running** and tap the screen.
- 2 Gear Tap BEGIN RUN.
- **3** Gear Tap \oslash to play music or tap \otimes not to play music during exercising.
- Gear If you do not want to sync your account with social network sites, tap SKIP.
 Mobile device To sync your account with a social network site, sign in to the website.
- **Gear** When you are finished, the Gear displays the Running main screen and starts to recording your exercise.

To view music playback controls while exercising, swipe to the right.

To view your current location on a map, swipe to the left.

6 Gear When you are finished exercising, tap the screen and tap $\circledast \rightarrow \heartsuit$.

To view your exercise records for this month, swipe to the right on the Running main screen.

To compare your exercise records with friends, swipe to the left on the Running main screen. You can add your friends to compete with them.

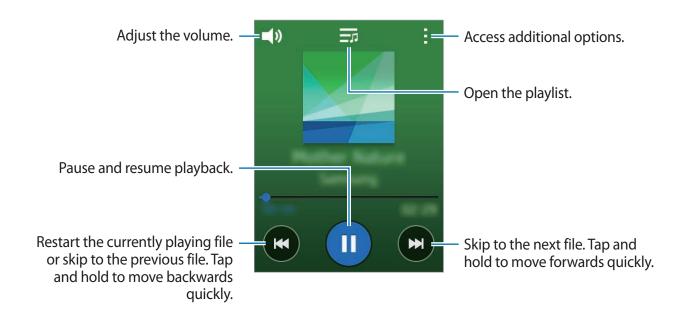
Music Player

An introduction

Listen to music saved in the Gear and in the mobile device.

Playing music

On the All apps screen, tap **Music Player**, swipe to the left or right, and then select a song to play.



Controlling the mobile device's music

When you select a mobile device to play music from, you can control playback.

On the All apps screen, tap **Music Player** \rightarrow \Rightarrow **Mobile device** and tap **•**. On the music controller screen, you cannot use the progress bar or open the playlist.

News Briefing

View the latest articles in various categories. You can get briefed on news categories that interest you on the main pages of this feature.

- 1 Tap **News Briefing** on the All apps screen.
- 2 Swipe to the left or right to select a news category. To display more categories, tap and tick categories.
- 3 Select an article and swipe upwards to read more. To read the article on the mobile device, tap 4.

Weather

View weather information on the Gear for locations set on the mobile device when the devices are connected.

Tap Weather on the All apps screen.

To view the weather information for the week, tap the screen.



When the Gear is not connected to the mobile device via Bluetooth, the Gear updates the weather information using the Gear's GPS feature.

Alarm

Setting alarms

- 1 On the All apps screen, tap Alarm \rightarrow +.
- 2 Set an alarm time, select the days on which the alarm will repeat, set other various alarm options.

3 Tap Save. The saved alarm is added to the alarms list.

4 In the alarms list, tap O to activate the alarm or tap O to deactivate the alarm.

Stopping alarms

Drag \times outside the large circle to stop an alarm. If you have previously enabled the snooze option, drag \mathbb{ZZ} outside the large circle to repeat the alarm after a specified length of time.

Deleting alarms

- 1 Tap Alarm on the All apps screen.
- 2 Drag downwards from the centre of the screen and tap **Delete**.
- **3** Tick alarms and tap **Delete**.

Gallery

An introduction

View images stored in the mobile device after transferring the images to the Gear. Refer to Image for more information.

Viewing photos

On the All apps screen, tap Gallery and select an image.

Deleting photos

Tap Gallery on the All apps screen.

Deleting a file

Select an image and tap \rightarrow **Delete**.

Deleting multiple files

- 1 Tap and hold an image to delete.
- 2 Select more images.
- 3 Tap $\mathbf{\overline{11}}$ at the bottom of the screen.

Find My Device

If you misplace the mobile device, the Gear can help you find it.

- 1 Tap Find My Device on the All apps screen.
- 2 Tap Start.

The mobile device emits sounds and turns on the screen.

Drag \times outside the large circle on the mobile device, or tap **Stop** on the Gear.

Viewing the location of the mobile device

- 1 Mobile device On the All apps screen, tap Samsung Gear → Settings and tick Share location.
- 2 Mobile device When the legal notice window appears, tick I Agree and tap OK.
- 3 Gear Tap \rightarrow Locate device. The Gear displays the current location of the mobile device. To view the location on a map, tap Show on map.

Settings

An introduction

Customise settings for a wide range of functions and apps. You can make the Gear more personalised by configuring various setting options.

Customising settings

Tap Settings on the All apps screen.

Style

Customise the Home or All apps screen by changing various items. On the Settings screen, tap **Style**.

Clocks

Change the type of clock that appears on the Clock screen.

On the Settings screen, tap $Style \rightarrow Clocks$.

- Clock type: Select a clock type.
- Clock always on: Set the Gear to display a clock when the screen is turned off.

Wallpapers

Change the colour of the Home screen. Or, set an image or photo stored in the Gear as the wallpaper for the Home screen.

On the Settings screen, tap $Style \rightarrow Wallpapers$.

Colour theme

Change the colour of the All apps screen. On the Settings screen, tap $Style \rightarrow Colour$ theme.

Font

Change the font type and size.

On the Settings screen, tap $\mathbf{Style} \to \mathbf{Font}.$

- Font style: Change the font type for display text.
- Font size: Change the font size.

Call

Customise the settings for calling features.

On the Settings screen, tap Call.

• Auto call forwarding: Set the Gear to forward the mobile device's incoming calls to the Gear.



The method of activating this feature may differ depending on your service provider.

- Outgoing number: Select a device to make calls from.
- Voicemail:
 - Voicemail number: Enter the number to access the voicemail service. Obtain this number from the service provider.
- Voice control: Set the Gear to answer or reject a call with voice commands.
- Caller ID: Set whether to display your caller ID to other parties for outgoing calls.
- Call waiting: Allow incoming call alerts when a call is in progress.

Sound

Change the settings for various sounds on the Gear.

On the Settings screen, tap **Sound**.

- Sound mode: Select Gear's sound mode from sound, vibrate, and mute.
- Volume: Adjust the volume level for various sounds, such as multimedia, ringtones, notifications, and system sounds.
- Vibration: Adjust the intensity of the vibration notification.
- Ringtones: Select a ringtone to alert you to incoming calls.
- Notifications: Select a tone that sounds when events occur, such as incoming messages and missed calls.
- Touch sounds: Set the Gear to make a sound when apps or options are selected on the touchscreen.

Display

Change the settings for the display.

On the Settings screen, tap **Display**.

- Brightness: Adjust the brightness for the display.
- Screen timeout: Set the length of time the Gear waits before turning off the display's backlight.
- Wake-up screen:
 - **Clock**: Set the Gear to display the clock when you wake up the Gear.
 - Last screen: Set the Gear to display the last page you accessed when you wake up the Gear.
- Date and time: Set the date and time on the Gear manually, if the Gear is not connected to the mobile device.

Connections

Customise settings to control connections with other devices or networks.

On the Settings screen, tap Connections.

Bluetooth

Configure settings for the Bluetooth feature.

On the Settings screen, tap **Connections** \rightarrow **Bluetooth**.

- Bluetooth: Turn the Bluetooth feature on or off.
- BT headset: Search for Bluetooth headsets and connect them to the Gear.
- Make visible: Set the Gear to appear in other devices' lists when they search for Bluetooth devices.

Mobile networks

Customise settings to control networks.

On the Settings screen, tap **Connections** \rightarrow **Mobile networks**.

- Use mobile networks:
 - **Auto on/off**: Set the Gear to automatically connect to or disconnect from the mobile network depending on the Gear's connection to the mobile device via Bluetooth.
 - When the Gear is connected to the mobile device via Bluetooth, the Gear's mobile network is turned off to save battery power. Then, the Gear will not receive messages and calls made to the Gear's phone number.
 - The Gear's mobile network is automatically turned on after a moment when no Bluetooth connection is detected. Then, you can receive messages and calls made to the Gear's phone number.
 - Always on: Set the Gear to connect to the mobile network.

With this option enabled, you can receive incoming calls and messages to the Gear and mobile devices' phone numbers. This option increases battery consumption.

- Always off: Set the Gear not to connect to the mobile network.

When this option is enabled, you cannot receive incoming calls and messages to the Gear's phone number. If the Gear is connected to the mobile device via Bluetooth, you can receive incoming calls or notifications from the mobile device.

- Mobile data: Set the Gear to use data connections on any mobile network.
- Data roaming: Set the Gear to use data connections when you are roaming.
- Network mode: Select a network type.
- **Network operators**: Search for available networks and manually register a network.
- Access Point Names: Set up access point names (APNs).

Wi-Fi

Activate the Wi-Fi feature to connect to a Wi-Fi network. This feature is available when the Gear is not connected to the mobile device via Bluetooth.

On the Settings screen, tap **Connections** \rightarrow **Wi-Fi**.

- Wi-Fi: Turn the Wi-Fi feature on or off.
- Wi-Fi networks: Select a network from the Wi-Fi networks list.

Flight mode

Disables all wireless functions on the Gear. You can use only non-network services. On the Settings screen, tap **Connections** and tick **Flight mode**.

Data usage

Keep track of your data usage amount.

On the Settings screen, tap **Connections** \rightarrow **Data usage**.

- Mobile data: Set the Gear to use data connections on any mobile network.
- Data usage limit: Set a limit for the mobile data usage.
- Data usage cycle: Set a data reset cycle to monitor data usage between usage periods.
- Start date: Set the start date of the data usage cycle.
- Data usage: View your total data usage for the current cycle.

Location

Set the Gear to allow apps to use your current location information.

On the Settings screen, tap **Connections** and tick **Location**.

Notifications

Stay up-to-date with a variety of events, such as missed calls or new messages, received on the Gear and on the mobile device.

On the Setting screen, tap Notifications.

- Notifications: Set the Gear to receive notifications from the mobile device.
- List view: Set the Gear to display notifications in list form to the left of the Clock screen.

Messages

Select a device to send messages from when the Gear and the mobile device are connected. You can set this feature when you use the mobile network connection. Refer to Mobile networks for more information.

On the Settings screen, tap $Messages \rightarrow Outgoing number$.

Do not disturb

Set the Gear to turn the screen off and mute the sound of incoming calls and notifications except for alarms.

On the Settings screen, tap **Do not disturb** and tick **Do not disturb**.

Double press

Set an app that instantly launches when you press the Home key twice.

On the Settings screen, tap **Double press** and select an option.

Privacy lock

Set the Gear to use the privacy lock feature when the Gear and the mobile device are not connected.

On the Settings screen, tap Privacy lock.

- **Privacy lock**: Activate or deactivate the privacy lock feature by setting a PIN of at least four numbers. You can unlock the Gear's screen by entering the PIN when the Gear and the mobile device are disconnected. Refer to Setting the privacy lock for more information.
- Help: View help information about using the privacy lock feature.

Motions

Activate the motion recognition feature and change the settings that control motion recognition on your Gear.

On the Settings screen, tap Motions.

- Wake-up gesture: Set the Gear to wake up when it is picked up and display the clock or the last page you accessed before the screen turned off.
- **Mute/pause**: Set the Gear to mute or pause media by covering the screen with your palm.

Language & input

Change the settings for text input. Some options may not be available depending on the selected language.

On the Settings screen, tap Language & input.

Language

View the display language of the mobile device. If the Gear is not connected to the mobile device via Bluetooth, you can manually set the display language on the Gear.

On the Settings screen, tap Language & input \rightarrow Language.



When the Gear is connected to a mobile device via Bluetooth, the language settings applied on the mobile device are applied to the Gear.

Select keyboard

Select a default keyboard type for text input. On the Settings screen, tap Language & input \rightarrow Select keyboard.

Keyboard settings

Change the Samsung keyboard settings.

On the Settings screen, tap Language & input \rightarrow Keyboard settings \rightarrow Samsung keyboard.

- English (UK): Select a default keyboard layout for English.
- Select input languages: Select languages for text input.
- Smart typing:
 - **Predictive text**: Activate predictive text mode to predict English words based on your input and show word suggestions.
 - **Personalised data**: Set the Gear to recognise words you commonly use to improve prediction results.
 - Auto replacement: Set the Gear to correct misspelled and incomplete words by tapping the space bar.
 - **Auto capitalisation**: Set the Gear to automatically capitalise the first character after a final punctuation mark, such as a full stop, question mark, or exclamation mark.
 - Auto spacing: Set the Gear to automatically insert a space between words.
 - Auto punctuate: Set the Gear to insert a full stop when you double-tap the space bar.

- Keyboard swipe:
 - None: Set the Gear to deactivate the keyboard swipe feature.
 - **Continuous input**: Set the Gear to enter text by sweeping on the keyboard.
 - **Cursor control**: Enable the smart keyboard navigation feature to move the cursor by scrolling the keyboard.
- Key-tap feedback:
 - **Sound**: Set the Gear to sound when a key is touched.
 - **Character preview**: Set the Gear to display a large image of each character tapped.
- **Reset settings**: Reset Samsung keyboard settings.

Power saving

Activate power saving mode to save the battery power by limiting the Gear's functions. Refer to Power saving feature for more information.

On the Settings screen, tap Power saving \rightarrow Power saving mode \rightarrow Enable Power saving mode.

Reset Gear

Reset settings to the factory default values and delete all data. Default apps are not deleted. On the Settings screen, tap **Reset Gear**.



When connecting the Gear to another mobile device

If you want to connect the Gear to a newly purchased mobile device or to another mobile device for the first time, reset the Gear. Resetting the Gear will remove the data from the memory. After the reset, you can connect the Gear to a different mobile device.

Gear info

View the Gear's information.

On the Settings screen, tap Gear info.

- About Gear: Access information about the Gear.
- **USB debugging**: Activate or deactivate the USB debugging mode. You can use this mode when developing apps by connecting the Gear to a computer via a USB cable.
- **Report diagnostic info**: Set the Gear to allow Samsung to collect the diagnostic and usage data for service improvements.
- SIM card settings:
 - **PIN lock**: Activate or deactivate the PIN lock feature to require the PIN before using the device.
 - Change PIN: Change the PIN used to access SIM data.

Samsung Gear app

Samsung Gear

An introduction

This app allows you to connect to a mobile device and customise your Gear's settings and apps. Also, you can use it to access the mobile device's features.

Tap **Samsung Gear** on the All apps screen of the mobile device.



Some features may not be available depending on the type of connected mobile device.

Connecting a new Gear

On the All apps screen of the mobile device, tap **Samsung Gear** \rightarrow \Rightarrow **Search for new devices**, and then select a device.

You can disconnect the currently used Gear from the mobile device and connect a new Gear to the device.

Configuring the Gear settings

Access information about the Gear and update Gear software.

On the All apps screen of the mobile device, tap **Samsung Gear**, tap the Gear name, and then use the following features:

- **Connect** / **Disconnect**: Connect or disconnect the Gear.
- Rename: Rename the Gear.
- Software update: Update the Gear to the latest software.
- Model number: View the Gear's model details.
- Software version: View the Gear's version information.

Home screen styler

Wallpapers

Change the colour of the Gear's Home screen. Or, set an image or photo stored in the mobile device as wallpaper.

On the All apps screen of the mobile device, tap **Samsung Gear** \rightarrow **Home screen styler** \rightarrow **Wallpapers** and select a wallpaper for the Home screen. The selected wallpaper is applied to the Gear's Home screen.

Clock

You can change the type of clock to be displayed on the Clock screen.

On the All apps screen of the mobile device, tap **Samsung Gear** \rightarrow **Home screen styler** \rightarrow **Clock** and select a desired clock type.

Music

Auto send tracks to Gear

Transfer playlists saved in the mobile device to the Gear when the both devices are charging.

On the All apps screen of the mobile device, tap Samsung Gear \rightarrow Music \rightarrow Auto send tracks to Gear.



When the Gear does not have enough available memory, it deletes files that you have not set as your favourites in order from oldest to newest.

Send tracks to Gear

Transfer music files saved in the mobile device to the Gear.

On the All apps screen of the mobile device, tap **Samsung Gear** \rightarrow **Music** \rightarrow **Send tracks to Gear** \rightarrow **Tracks**, tick music files, and then tap **Send**.

Image

Transfer image files saved in the mobile device to the Gear.

On the All apps screen of the mobile device, tap **Samsung Gear** \rightarrow **Image**, tick image files, and then tap **Done**.

Notifications

Change settings for the notification feature. Stay up-to-date with a variety of events, such as missed calls or new messages, received on the Gear and on the mobile device.

On the All apps screen of the mobile device, tap **Samsung Gear** \rightarrow **Notifications**, tap the **Notifications** switch to activate it, and then select or tick items.

- Manage notifications: Set the items to be received directly on the Gear.
- Limit notifications: Set the Gear to block notifications that are received when the mobile device's screen is turned on.
- **Smart relay**: Set the mobile device to display notification information that is displayed on the Gear when you pick up the mobile device.



- This feature is only available when the Gear's screen is turned on.
- Some mobile devices do not support this feature.
- The mobile device must be unlocked first to view details when the screen is locked.
- List view: Set the Gear to display notifications in list form to the left of the Clock screen.
- Notification type: Select a notification type.
- Keep screen off: Set the Gear to keep the screen off when notifications are received except for incoming calls and alarms.

Samsung Gear Apps

You can download apps from Samsung Gear Apps.

On the All apps screen of the mobile device, tap **Samsung Gear** \rightarrow **Samsung Gear Apps**. Browse by category and select an app to download.

Find My Gear

If you misplace the Gear, the Samsung Gear app can help you find it.

1 On the All apps screen of the mobile device, tap **Samsung Gear** \rightarrow **Find My Gear**.

2 Tap Start.

The Gear emits sounds and turns on the screen. Drag 🗙 outside the large circle on the Gear, or tap **Stop** on the mobile device.

Viewing the location of the Gear

- **1** Tap \rightarrow **Enable Share location**.
- 2 Tick Share location.



If this option is not activated, you cannot find your mobile device unless the Gear is connected to it via Bluetooth.

- 3 When the legal notice window appears, tick I Agree and tap OK.
- 4 Tap the Back key to return to the previous screen.
- 5 Tap :→ Locate Gear. The mobile device displays current location of the Gear. To view the location on a map, tap Show on map.

Accessing additional features

When the Gear is connected to the mobile device via the remote connection feature, tap and use the following features:

- Lock Gear: Remotely lock the Gear to prevent unauthorised access to it. To unlock the Gear, connect the Gear and the mobile device via Bluetooth.
- **Reset Gear**: Remotely delete all personal information stored in the Gear. After the Gear is reset, you cannot restore the information or use the find my gear feature.
- **Disable Share location**: Set the Gear to prevent it and the mobile device from sharing location data.

Settings

Double pressing home key

Set actions to be performed when you press the Gear's Home key twice. By default, **S Voice** launches when you press the Home key twice.

On the All apps screen of the mobile device, tap **Samsung Gear** \rightarrow **Settings** \rightarrow **Double pressing home key**, and then select an option.

Motions

Select motion recognition features to use.

On the All apps screen of the mobile device, tap **Samsung Gear** \rightarrow **Settings** \rightarrow **Motions**.

- Wake-up gesture: Set the Gear to recognise your gesture to wake up the Gear and show the clock or the last page you accessed when the screen is turned off. You can select which screen to display. Refer to Display for more information.
- **Mute/pause**: Set the Gear to mute incoming calls or alarms, or to pause media playback by covering the screen with your palm.

Use Remote connection

Set the Gear to remotely connect to the mobile device when a Bluetooth connection between the devices is not available. Refer to Remote connection for more information. On the All apps screen of the mobile device, tap **Samsung Gear** → **Settings** and tick **Use Remote connection**.

Share location

Set the Gear to share its location information with your mobile device.

On the All apps screen of the mobile device, tap **Samsung Gear** \rightarrow **Settings** and tick **Share location**.

Voice control

When a call comes in, you can accept or reject it by using a voice command.

On the All apps screen of the mobile device, tap **Samsung Gear** \rightarrow **Settings** and tick **Voice control**.

Auto call forwarding

Set the Gear to forward the mobile device's incoming calls to the Gear.

On the All apps screen of the mobile device, tap Samsung Gear \rightarrow Settings \rightarrow Auto call forwarding \rightarrow Enable.

The call forwarding feature will be automatically activated when there is no Bluetooth connection between the Gear and the mobile device and when the Gear connects to the mobile device remotely using your Samsung account information and the Gear's mobile network. When the devices are connected via Bluetooth, the call forwarding is automatically deactivated.



- A mobile device subscription may be required and you may incur additional charges to access this feature depending on the service provider.
- The method of activating this feature may differ depending on your service provider.

Auto lock

Use the Gear to lock your mobile device when the mobile device is disconnected from your Gear.

- 1 On the All apps screen of the mobile device, tap **Samsung Gear** → **Settings** and tick **Auto lock**.
- 2 Tap **Continue**, draw a pattern by connecting four dots or more, and then tap **Continue**.
- 3 Draw the pattern again to verify it and tap **Confirm**.
- 4 Set a backup PIN to unlock the screen when you forget the pattern.

When your Gear is not detected, the pattern lock activates automatically on the mobile device.

When your Gear is detected again, the pattern lock is deactivated.

Edit text templates

Edit or add templates used for replying to messages.

- 1 On the All apps screen of the mobile device, tap Samsung Gear → Settings → Edit text templates.
- 2 Select a template to edit. To add more templates, tap +.
- 3 Edit the template and tap Save.

Install TTS voice data

Download and install voice data for speech synthesis.

On the All apps screen of the mobile device, tap **Samsung Gear** \rightarrow **Settings** \rightarrow **Install TTS voice data**, and tap \oint next to a language.

Manage applications

You can manage app settings installed on the Gear.

On the All apps screen of the mobile device, tap **Samsung Gear** \rightarrow **Settings** \rightarrow **Manage applications**, tap **\clubsuit** next to an app, and then configure the settings.

Uninstall applications

You can uninstall the downloaded apps on the Gear or on the mobile device.

On the All apps screen of the mobile device, tap **Samsung Gear** \rightarrow **Settings** \rightarrow **Uninstall applications**, select an app, and then tap — next to an app.

Back up and restore

Back up the stored data on the Gear or restore backup data.

On the All apps screen of the mobile device, tap Samsung Gear \rightarrow Settings \rightarrow Back up and restore \rightarrow Back up data or Restore data.

Safety assistance

Set the Gear to send help messages to primary contacts.

On the All apps screen of the mobile device, tap **Samsung Gear** \rightarrow **Settings** \rightarrow **Safety assistance**.

- Send help message: Set the Gear to send help messages by pressing the Home key three times.
- Manage Primary contacts: Select or edit the recipients for help messages.



Some mobile devices do not support this feature.

Security

Change settings for securing the Gear.

On the All apps screen of the mobile device, tap **Samsung Gear** \rightarrow **Settings** \rightarrow **Security**.

- Unknown sources: Set the Gear to allow the installation of apps from unknown sources.
- Security update: Set the Gear to check and download security updates.

Open source license

View open licence information.

On the All apps screen of the mobile device, tap Samsung Gear \rightarrow Settings \rightarrow Open source license.

Application version

View version information of the Samsung Gear app.

On the All apps screen of the mobile device, tap **Samsung Gear** \rightarrow **Settings** \rightarrow **Application version**.

User manual

You can view the Gear's user manual.

On the All apps screen of the mobile device, tap **Samsung Gear** \rightarrow **User manual**.

Appendix

Troubleshooting

Before contacting a Samsung Service Centre, please attempt the following solutions. Some situations may not apply to your Gear.

Your Gear does not turn on

When the battery is completely discharged, your Gear will not turn on. Charge the battery completely before turning on the Gear.

Your Gear displays network or service error messages

- When you are in areas with weak signals or poor reception, you may lose reception. Move to another area and try again. While moving, error messages may appear repeatedly.
- You cannot access some options without a subscription. For more information, contact your service provider.

The touchscreen responds slowly or improperly

- If you attach a protective cover or optional accessories to the touchscreen, the touchscreen may not function properly.
- If you are wearing gloves, if your hands are not clean while touching the touchscreen, or if you tap the screen with sharp objects or your fingertips, the touchscreen may malfunction.
- The touchscreen may malfunction in humid conditions or when exposed to water.
- Restart your Gear to clear any temporary software bugs.
- Ensure that your Gear software is upgraded to the latest version.
- If the touchscreen is scratched or damaged, visit a Samsung Service Centre.

Your Gear freezes or has fatal errors

If your Gear freezes or hangs, you may need to close apps or turn off the Gear and turn it on again. If your Gear is frozen and unresponsive, press and hold the Home key for more than 7 seconds to reset.

If this does not solve the problem, perform a factory data reset. On the All apps screen, tap **Settings** \rightarrow **Reset Gear** \rightarrow **OK**. Before performing the factory data reset, remember to make backup copies of all important data stored on the Gear.

If the problem is still not resolved, contact a Samsung Service Centre.

Another Bluetooth device cannot locate your Gear

- Ensure that the Bluetooth wireless feature is activated on your Gear.
- Reset your Gear and try again.
- Ensure that your Gear and the other Bluetooth device are within the Bluetooth connection range (10 m). The distance may vary depending on the environment the devices are used in.

If the tips above do not solve the problem, contact a Samsung Service Centre.

A Bluetooth connection is not established or your Gear and the mobile device are disconnected

- Ensure that the Bluetooth feature on both devices is activated.
- Ensure there are no obstacles, such as walls or electrical equipment, between the devices.
- Ensure that the latest version of the Samsung Gear app is installed on the mobile device.
- Ensure that your Gear and the other Bluetooth device are within the Bluetooth connection range (10 m). The distance may vary depending on the environment the devices are used in.
- Restart both devices and launch the Samsung Gear app on the mobile device again.

Calls are not connected

- Ensure that your Gear is connected to a mobile device.
- Ensure that mobile device has accessed the right cellular network.
- Ensure that you have not set call barring for the phone number you are dialling on the mobile device.
- Ensure that you have not set call barring for the incoming phone number on the mobile device.

Others cannot hear you speaking on a call

- Ensure that you are not covering the built-in microphone.
- Ensure that the microphone is close to your mouth.
- If using a headset, ensure that it is properly connected.

Sound echoes during a call

Adjust the volume or move to another area.

A cellular network or the Internet is often disconnected or audio quality is poor

- Ensure that you are not blocking the Gear's internal antenna.
- When you are in areas with weak signals or poor reception, you may lose reception. You
 may have connectivity problems due to issues with the service provider's base station.
 Move to another area and try again.
- When using the Gear while moving, wireless network services may be disabled due to issues with the service provider's network.

The battery icon is empty

Your battery is low. Charge the battery.

The battery does not charge properly (For Samsung-approved chargers)

- Ensure that you connect the Gear to the charging dock and connect the dock to the charger properly.
- Visit a Samsung Service Centre and have the battery replaced.

The battery depletes faster than when first purchased

- When you expose the Gear or the battery to very cold or very hot temperatures, the useful charge may be reduced.
- Battery consumption increases when you use some apps.
- The battery is consumable and the useful charge will get shorter over time.

Your Gear is hot to the touch

When you use apps that require more power or use apps on your Gear for an extended period of time, your Gear may feel hot to the touch. This is normal and should not affect your Gear's lifespan or performance.

Photo quality is poorer than the preview

- The quality of your photos may vary, depending on the surroundings and the photography techniques you use.
- If you take photos in dark areas, at night, or indoors, image noise may occur or images may be out of focus.

Appendix

A connection is not established when you connect the Gear to a computer

- Ensure that the USB cable you are using is compatible with your Gear.
- Ensure that you have the proper driver installed and updated on your computer.
- If you are a Windows XP user, ensure that you have Windows XP Service Pack 3 or higher installed on your computer.
- Ensure that you have Samsung Kies installed on your computer.

Your device cannot find your current location

GPS signals may be obstructed in some locations, such as indoors. Set the Gear to use Wi-Fi or a mobile network to find your current location in these situations.

Data stored on the Gear has been lost

Always make backup copies of all important data stored on the Gear. Otherwise, you cannot restore data if it is corrupted or lost. Samsung is not responsible for the loss of data stored on the Gear.

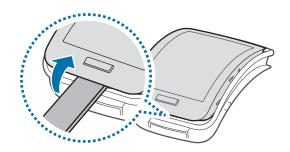
A small gap appears around the outside of the Gear case

- This gap is a necessary manufacturing feature and some minor rocking or vibration of parts may occur.
- Over time, friction between parts may cause this gap to expand slightly.

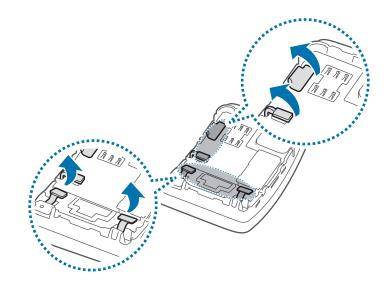
Removing the battery (non-removable type)



- These instructions are only for your service provider or an authorised repair agent.
- Damage or faults caused by the unauthorised removal of the battery are not covered by the warranty.
- To remove or replace the battery, contact your service provider or an authorised repair agent.
- 1 Remove the strap from the Gear.
- 2 Remove the screen from the Gear's body using a flat edged tool.

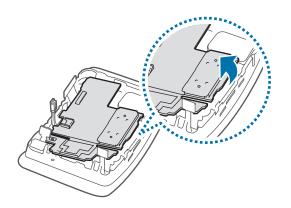


3 Disconnect the battery connectors.



Appendix

4 Remove the circuit board by lifting it out of the Gear's body.



5 Remove the battery by pulling the battery connector at the right side of the Gear upwards.



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