

<input type="checkbox"/>	Project: Impact UG	Job No: VAX01441	Model No: C85-ID-BePe	Proof No: 4	Designer: Pete	PM: Sarina	Size (HxW): A5
<input checked="" type="checkbox"/>	16 No. of pages	<input checked="" type="checkbox"/> CMYK & Spots used correctly	<input checked="" type="checkbox"/> All links are high resolution	<input checked="" type="checkbox"/> Kerning check	<input type="checkbox"/> Artwork packaged/Hi-res PDF		
<input checked="" type="checkbox"/>	X Logo correct size	<input checked="" type="checkbox"/> Icons consistent (if used)	<input checked="" type="checkbox"/> Cutterguide correct	<input checked="" type="checkbox"/> No double spaces	<input type="checkbox"/> Low-res/web ready PDF		
<input checked="" type="checkbox"/>	X Brand style consistent	<input checked="" type="checkbox"/> Correct photography used	<input checked="" type="checkbox"/> Spell check completed	<input checked="" type="checkbox"/> No widows	<input type="checkbox"/> Mock up produced (if required)		

<input type="checkbox"/>	Project: Impact UG	Model No: C85-ID-BePe	Size (HxW): A5	Colours used:
<input type="checkbox"/>	Barcode No.: NA	Part No.: NA	Upload date: 29.08.14	<input checked="" type="checkbox"/> C <input checked="" type="checkbox"/> M <input checked="" type="checkbox"/> Y <input checked="" type="checkbox"/> K

Designer/Artworker:	_____
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# Impact

## Let's get started



C85-ID-Be/C85-ID-Pe

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### Basic safety precautions

**Please keep instructions for further use and use only as instructed in this guide.**

**This vacuum cleaner is intended for household use only and NOT for commercial or industrial use.**

- Only use the vacuum cleaner indoors on dry surfaces and keep the area you're cleaning well lit.
- Keep fingers, hair and loose clothing away from moving parts and openings whilst using the vacuum cleaner.
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
- Only Vax recommended tools should be used with this vacuum cleaner.



### Dont's

- ✗ Don't use this vacuum cleaner if it has been dropped, damaged or left outdoors.
- ✗ Don't run over the power cord or use vacuum cleaner if the power cord or plug is damaged. Please contact our Customer Care Line on: 0330 026 8455 (Mon-Fri: 8:30am to 6:30pm, Sat: 9:00am to 5:00pm.)
- ✗ Don't handle the plug or use the vacuum cleaner with wet hands.
- ✗ Don't pull or carry this vacuum cleaner by the power cord. Don't use the power cord as a handle, pull the power cord around corners, sharp edges or close a door over the power cord. Don't unplug vacuum cleaner by pulling on the power cord.
- ✗ Don't vacuum up any flammable or combustible materials (lighter fluid, petrol, kerosene etc.) or use the vacuum cleaner in an area with explosive vapours or liquid.



### Dont's

- ✗ Don't vacuum up hot coals, cigarette butts, matches or smoking hot burning items or use in an area where there may be harmful fluids (chlorine, bleach, and ammonia drain cleaner.)
- ✗ Don't attempt to remove blockages with sharp objects as this may cause damage to your vacuum cleaner.
- ✗ Don't vacuum up hard or sharp objects such as glass, nails, screws or coins etc.
- ✗ Don't use the vacuum cleaner with incorrect voltage as this may result in damage or injury to the user. The correct voltage is listed on the ratings label.



### Do's

- ✓ Turn off all controls on the vacuum cleaner before disconnecting or connecting the power cord.
- ✓ Always keep the power cord away from the brushes whilst using your vacuum cleaner. After use always wrap the power cord around the cord clips provided.
- ✓ Always make sure both the pre-motor/post motor filters are in place before use.
- ✓ Always make sure the brushbar is set to hard floor when using your vacuum on the stairs and take extra care when positioning the vacuum cleaner on the stairs.
- ✓ Always switch off the vacuum cleaner before disconnecting or connecting the hose and accessories.
- ✓ Keep all openings clear and free from debris as this may affect the airflow/suction.
- ✓ Always replace the fuse in the plug with a British 5amp fuse. Always protect the power cable from heated surfaces and open flames.
- ✓ Use only CE approved 5amp extension cords, non-approved extension cords may overheat. Care should be taken to arrange the extension cord as it could be a trip hazard.
- ✓ Store the vacuum cleaner in a cool, dry area. If filters have been cleaned as per user the guide instructions ensure they are thoroughly dry before storing away.

# Thank you for buying this Impact.

## Taking care of your carpets and hard floors

The Impact is designed to make vacuuming carpets and hard floors regularly, as effective and efficient as possible and this user guide will help you get the most out of your machine.

Maintaining your carpets and hard floors will ensure they keep their appearance for longer. You've chosen carpets and hard floors for your home for a reason and Vax will help you take good care of them.

## Taking care of your Impact

Also inside this guide are instructions on maintaining your new machine, so that it's always ready when you are to tackle your carpets and hard floors.

## Taking care of you

We're here if you need us. Instead of taking me back to the shop, simply visit:

[vax.co.uk/support](http://vax.co.uk/support) or call:

(UK) **0330 026 8455** (ROI) 1-800 928 308

Monday-Friday 8:30am to 6:30pm, Saturday 9:00am to 5:00pm

Calls are charged at the UK local rate. Please make a note of the serial number and model number of the product before calling.

Alternatively, you can write to us at:

**Vax Ltd., Plot 302, Stonebridge Cross Business Park, Hampton Lovett, Droitwich, Worcestershire, WR9 0LW, UK**










This user guide can be found online at: [vax.co.uk/support](http://vax.co.uk/support)



Let us know what you think @VaxUK



## Contents

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-  [Getting to know your machine](#)
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### Initial Setup for normal operation

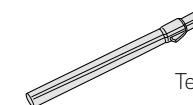
1. Use the base accessories.
  - a. Shortest hose
  - b. Extension tube set to shortest practicable length.
2. Clean filters installed.
3. Dust receptacle empty.
4. All Bleeds must be closed.
5. Floor heads/tools set to Carpet Mode for carpet cleaning.
6. Mechanical Agitation turned ON for carpet cleaning.
7. Floor heads/tools set to Hard Floor Mode for hard floor cleaning.
8. Mechanical Agitation turned OFF for hard floor cleaning.

## Impact (Included with all models)

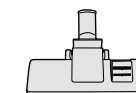
### Included with your machine



Accessory hose and handle



Telescopic extension tube



Combination floor head



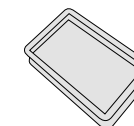
Crevice tool



Pre-motor filter



Dusting brush



Post-motor filter

## Impact Pet



TurboTool



Tool connector



## Technical Specification

Name **Impact**  
 Voltage **Please refer to product rating label**  
 Wattage **Please refer to product rating label**  
 Cord length **5-5.5m**  
 Weight **4.3kg**

Subject to technical change without notice.

## Accessories & Consumables

Filter (Type 118) Pre-Filter <b>1-1-134534-00</b>	Crevice Tool (Type 10) <b>1-9-128020-00</b>
Filter (Type 106) Post-Filter <b>1-1-134390-00</b>	Combination Floor Tool (Type 6) <b>1-1-134330-00</b>
TurboTool (Type 4) <b>1-1-134340-00</b>	Dusting Brush (Type 5) <b>1-9-127512-00</b>
Tool Connector (Type 1) <b>1-1-133838-00</b>	

\*To purchase consumables and accessories, please visit [vax.co.uk](http://vax.co.uk)

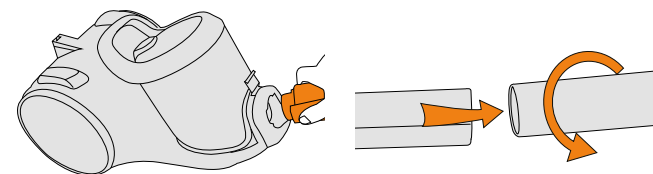
**PLEASE READ 'LET'S TALK SAFETY' AT THE BEGINNING BEFORE USE**

## Before you begin cleaning

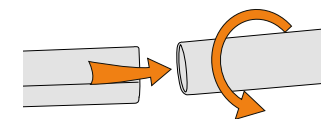
**IMPORTANT:** The vacuum cleaner is equipped with a thermal cut-out. If for any reason the vacuum cleaner does overheat the thermostat will automatically turn the vacuum cleaner off. If this happens, switch the vacuum cleaner off and unplug. Remove and empty the dirt container also check the vacuum cleaner for blockages. Allow the vacuum cleaner to cool for approximately 1 hour (if you have cleaned the filters please wait 24 hours for the filters to fully dry before putting back into the machine).

Clean the pre-motor filter every time the dirt container is emptied and replace the post-motor filter every 12 months. If the vacuum cleaner is blocked, switch off and unplug before removing the blockage.

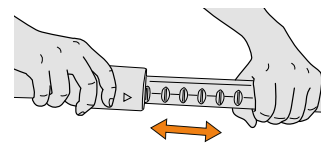
## Assembling your vacuum cleaner



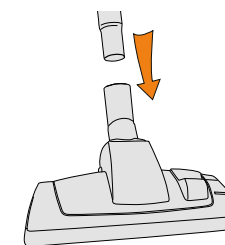
Press both buttons at end of hose and insert into hose entry point.



Insert hose grip into telescopic extension tube.



Press button on telescopic extension tube and adjust to required length.



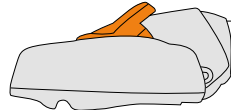
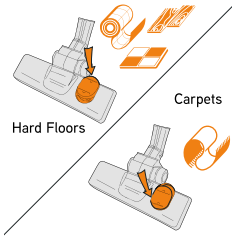
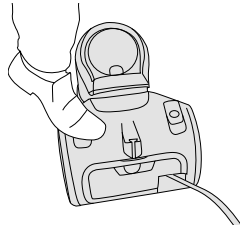
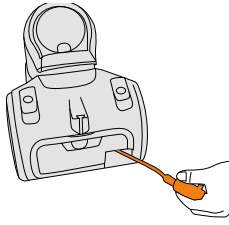
Insert the other end of the telescopic tube into the floorhead.



# Using your machine

**CAUTION:** When unwinding the power cord do not pull further than the yellow marker.

**IMPORTANT:** The base of the vacuum cleaner should always be positioned flat on the floor when starting and in use. The dirt container should be locked into place before lifting the vacuum cleaner by the carry handle.

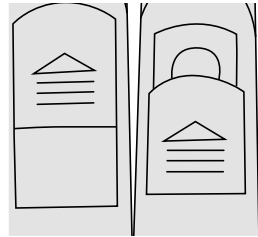
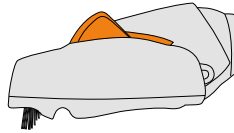


Unwind the power cord. Do not pull further than the yellow marker.

Plug into mains and push the on/off button to turn your machine on

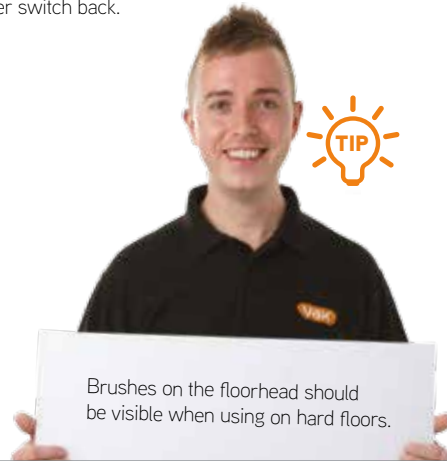
For use on carpets, click rocker switch forward. For use on hard floors click rocker switch back.

Raise brushes for carpets.

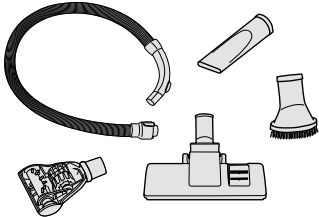


Lower brushes for hard floors.

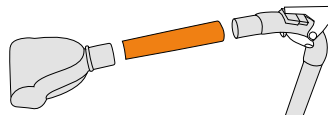
Slide vent cover on hose grip open to reduce suction if required.



## Using your tools



Choose an accessory and push onto the telescopic extension tube or hose.

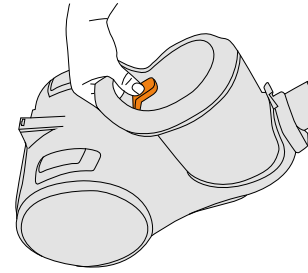


The TurboTool connector must be fitted on the hose when using the TurboTool (some models only).

# Taking care of your machine

**IMPORTANT:** Unplug and switch off vacuum cleaner before performing maintenance or troubleshooting checks.

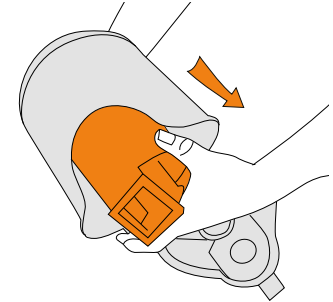
## Emptying and cleaning the dirt container



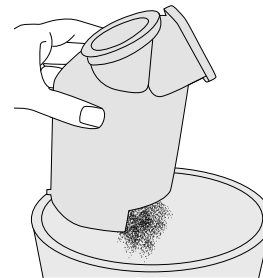
Press dirt container release button and lift to remove.



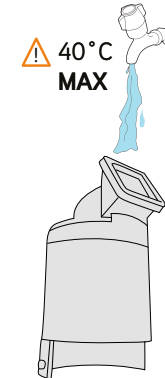
Hold dirt container over a bin and pull the dirt release clip on the bottom of the dirt container, allowing dirt/debris to fall out.



Twist the shroud and pull to remove.



Tap the shroud over a bin to remove any dirt/debris.

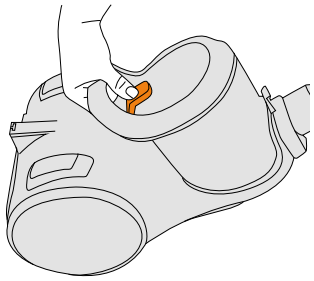


Rinse the shroud under water (Max 40°C) Leave to dry for 24 hours or until fully dry before placing back in the machine.

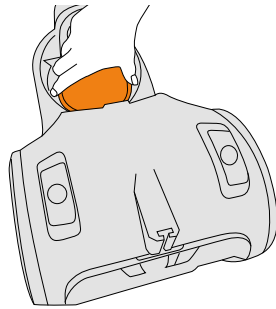


## Taking care of your machine

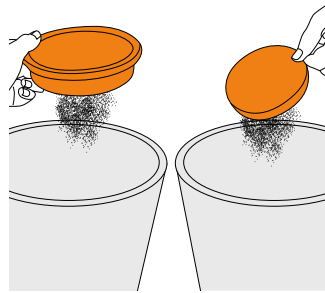
### Cleaning the pre-motor filter



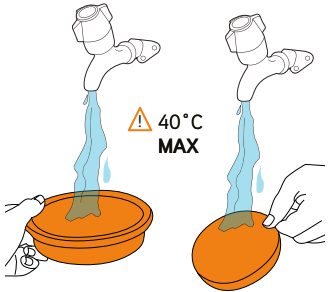
Press dirt container release button and lift to remove.



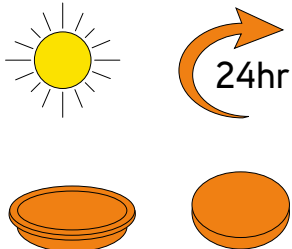
Remove the pre-motor filter. Separate the frame and foam.



Tap the filter frame and foam over a bin to remove any dirt/debris.



Rinse both the frame and foam under water (Max 40°C).



Leave to dry for 24 hours or until fully dry before placing back in the machine.

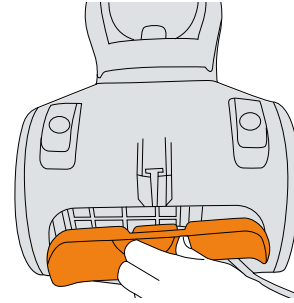


Clean the pre-motor filter every time the dirt container is emptied and replace the post-motor filter every 12 months.

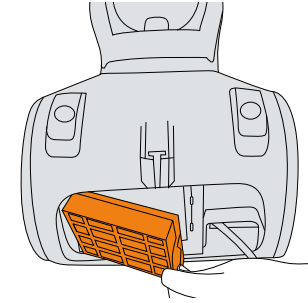
## Taking care of your machine

**IMPORTANT:** The exhaust filter is designed to offer long life with no maintenance. The filter should be checked periodically and when heavily discoloured it should be replaced. Please do not wash, scrub or brush the filter as this will damage the delicate filter media.

### Post-motor filter maintenance



Squeeze the filter cover clips together and pull to remove.

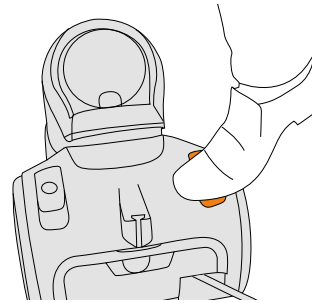


Push tab pull to remove the post-motor filter.

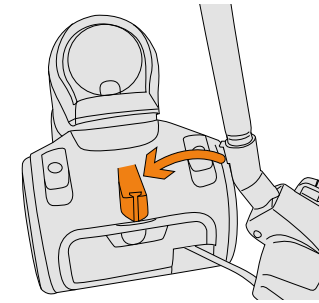


Check the post-motor filter for discoloration.

### Storing your vacuum cleaner



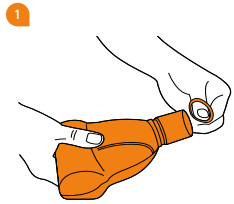
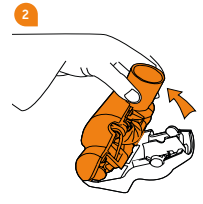
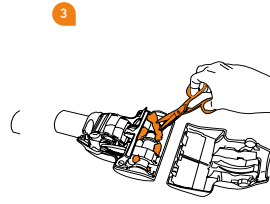
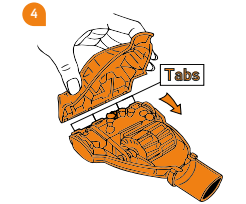
Press cord rewind button to retract cord into vacuum cleaner.



Place floorhead into parking slot on the back of vacuum cleaner for storage and carrying.

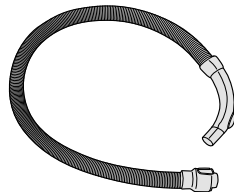
**IMPORTANT:** Remove accessory from hose or telescopic extension tube before performing maintenance or trouble shooting checks.

**Removing blockages from the TurboTool\***

- 1  Slide the locking ring to remove.
- 2  Lift and separate the housing.
- 3  Using a pair of scissors, remove any threads or hair caught around the brushbar.
- 4  Line up the tabs on front of housing and push together to refit. Slide locking ring into groove to secure.

\*Not applicable for all models.

**Removing a blockage from the hose**



Remove the hose from the vacuum cleaner and telescopic extension tube. Remove any blockage by inserting wire coat hanger in to hose.



To test for a blockage in hose, drop a small ball of paper into the hose. The paper will drop through if the hose is clear.

**Don't forget your accessories!**

Order at: [www.vax.co.uk/spares-and-solutions](http://www.vax.co.uk/spares-and-solutions)

**Pro Cleaning Kit (Type 2)**  
1-1-133326-00

All our best tools all in one kit that makes cleaning your home quicker, easier and with even better results. We've taken care of cleaning all of the hard to reach areas such as on top of cupboards and in between blinds to the dust that collates behind and within the radiator.



**TurboTool (Type 4)**  
1-1-134340-00

Use the TurboTool for vacuuming your stairs, upholstery and car interiors. It's great for picking up stubborn pet hair.



**Fur 'n' Fluff Tool**  
1-1-131392-00

Specifically designed to remove extra stubborn pet hair from upholstery, furniture and carpets.



## Problem

## Solution

Is there an accessory missing?

- Check the 'This pack contains' panel on the box to make sure the part is included with your vacuum cleaner.

Why won't the vacuum cleaner pick up?

- The dirt container may not be correctly fitted, remove the dirt container from the vacuum cleaner and check pre-motor filter and dirt container are assembled correctly, refit ensuring it's locked into place. Go to 'Taking care of your machine'.
- The filter may be clogged, clean the filter. Go to 'Taking care of your machine'.
- The dirt container may be blocked, empty the dirt container. Go to 'Taking care of your machine'.
- There may be a blockage in the hose/tube. Disconnect from the vacuum cleaner and carefully remove any blockages. Go to 'Let's talk technical'.

Why does my vacuum cleaner have no power?

- The plug may not be fully pushed into the electrical socket.
- Check the fuse in the plug if this needs replacing, always replace with a 5amp fuse.
- The motor thermostat may have tripped. If this has happened, unplug the vacuum cleaner. Remove and empty the dirt container and check the hose for blockages. Clean the filters and allow the vacuum cleaner to cool for approximately 1 hour (if you have washed the filters you will need to wait 24 hours for the filters to fully dry before putting them back into the vacuum cleaner).

Why is dust escaping from the vacuum?

- The filters may be clogged, clean the filter. Go to 'Taking care of your machine'.

**CAUTION:** To reduce the risk of personal injury, unplug the vacuum cleaner before performing maintenance /troubleshooting checks.



\* Calls are charged at the UK local rate. Please make a note of the serial number and model number of the vacuum cleaner before calling.





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email: [info@vax.co.uk](mailto:info@vax.co.uk) website: [vax.co.uk](http://vax.co.uk)



**EEC Statement of Compliance:** Manufacturer/EEC importer: Vax Limited, hereby on our own responsibility, declare that the C85-ID-(Be/Pe) series is manufactured in compliance with the following Directives:  
**Safety:** 2006/95/EC Low Voltage Directive. **EMC:** 2004/108/EC Electromagnetic Compatibility Directive.

Waste electrical products should not be disposed of with household waste. Please recycle where facilities exist.  
Check with your Local Authority or retailer for recycling advice.

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