

# BUSH

## Instruction manual

Steam Mop

Model: SMB1501UK



You'll soon be enjoying your new Bush Steam Mop.

It all begins here, with your instructions. Don't worry, there's nothing too technical coming up. Just simple, step-by-step guidance to get you up and running quickly. Sound good? Then let's get started.

## Help and Guidance

We're here to help you get the most from your Bush Steam Mop. Should you require any guidance; call our Help line on 0345 604 0105. Further contact details can be found online at: [www.bush-support.co.uk](http://www.bush-support.co.uk)

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If you require any technical guidance or find that your product is not operating as intended, a simple solution can often be found in the **Troubleshooting** section of these instructions

# Safety information 1





## Safety information

**Important** - Please read these instructions fully before installing or operating

### Power source


- For household and indoor use only
- Keep the appliance and its cord out of reach of children when it is energized or cooling down.
- This appliance can be used by persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance.
- Do not pull on the cable to disconnect from mains supply.
- Fully unwind the cable before plugging in and ensure the cable is positioned away from areas where it is likely to get damaged or cause a trip hazard.
- Do not operate the appliance if dropped, leaking or showing signs of damage or after it malfunctions. In the event the supply cord is damaged, it must only be replaced by a qualified service engineer, with a suitably approved part.
- This appliance must be positioned so that the plug is accessible and the plug socket is within easy reach of the power cord.
- Switch off and unplug when not in use and before emptying, cleaning or servicing the appliance. Servicing of this appliance must only be carried out by a qualified electrician.
- This appliance must be plugged into an earthed socket outlet.



## Safety information

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### Ventilation, heat and moisture

- Keep appliance, cable and plug away from areas where it is likely to get splashed. Never immerse in water.
-  **Danger of scalding.** The head and attachment nozzles of the steam mop will become hot during use. Do not touch during and immediately after use. To prevent burns, always ensure mop head is angled away from you, nearby persons and animals.
- Do not direct the steam towards electrical equipment, equipment containing electrical components (e.g. oven interiors), electrical sockets or run the steam mop over the cable.

### Warning!

- This appliance is intended exclusively for use in domestic households. It is not suitable for commercial use.
- Do not leave the steam mop unattended while it is connected to the mains supply.
- When using the steam mop, wear non slip enclosed footwear.
- Always unplug the appliance and allow it to cool after use, before assembling, disassembling or cleaning.
- Do not use the steam mop on surfaces or near objects that are heat sensitive or those that may be damaged by steam. Before using the steam mop on new surfaces, check the manufacturer's care advice for the flooring or test an inconspicuous area before proceeding to clean the main area.
- Never use liquids other than cold water in this appliance.
- Immediately after cleaning, the surface will be damp and may be slippery. Keep area clear of personnel until dry and take extra precautions if using on stairs.



## Safety information

**Important** - Please read these instructions fully before installing or operating

### Plug / Wiring advice

The wires in this mains lead are coloured in accordance with the following UK electrical code:

BLUE = NEUTRAL

BROWN = LIVE

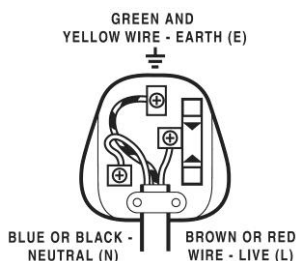
GREEN + YELLOW = EARTH

### Non-rewireable plug

This appliance may be fitted with a “non-rewireable” plug. If you need to change the fuse in a “non-rewireable” plug, the fuse cover must be refitted. If the fuse cover is lost or damaged, the appliance must not be used.

### Rewireable plug

The colours of the wires in the mains lead of this appliance may not correspond with the coloured markings identifying the terminals in a rewireable plug. **Rewireable plugs should only be replaced by a suitably competent person. If in doubt, consult a qualified electrician.**



The BLUE wire must be connected to the terminal marked with the letter N

The BROWN wire must be connected to the terminal marked with the letter L

The GREEN & YELLOW wire must be connecting to the terminal marked with the letter E or the earth symbol



# Getting to know your steam mop 2



# Getting to know your steam mop

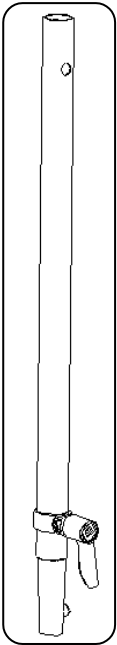
You'll be up and running in no time

## Ready? Let's begin...

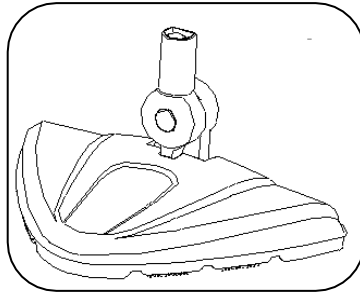
Please read these instructions carefully. They contain important information which will help you get the best from your steam mop and ensure safe and correct installation and operation.

If you require any further assistance, our technical experts are happy to help. For full details, refer to the product support section at the end of these instructions.

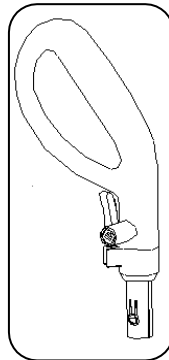
## Parts supplied



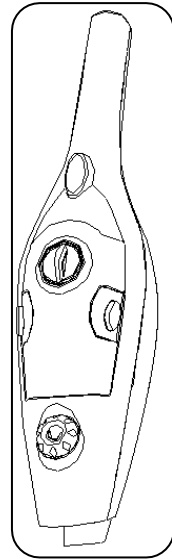
Extension tube



Floor head & carpet glider



Handle

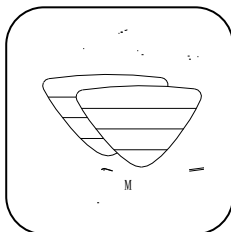


Steam mop body

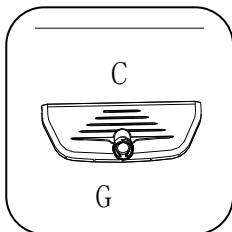
# Getting to know your steam mop

You'll be up and running in no time

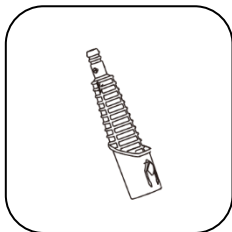
## Accessories supplied



Floor pad x2  
(one fitted to floor head)



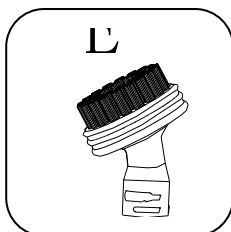
Squeegee  
/ upholstery tool



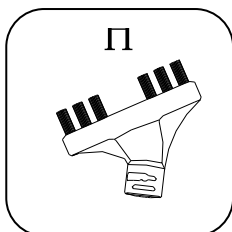
Utility nozzle



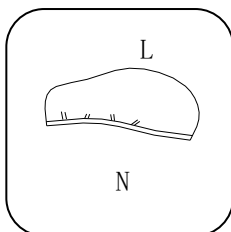
Carpet glider  
(fitted to floor head)



Small brush



Grout brush



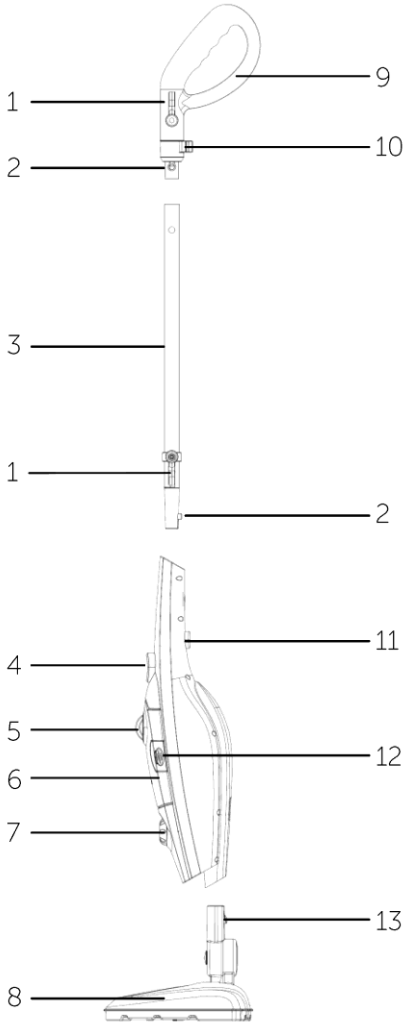
Microfibre cloth

Or by calling one of our experts on **0345 604 0105**

# Getting to know your steam mop

You'll be up and running in no time

## Part identification



1. Cord retaining hook
2. Pop pin
3. Extension tube
4. On / Off button
5. Water reservoir stopper
6. Water reservoir
7. Steam adjustment knob
8. Floor head
9. Handle
10. Cord clip
11. Steam button
12. Water reservoir release buttons
13. Head release button

If you require any technical guidance or find that your product is not operating as intended, a simple solution can often be found in the **Troubleshooting** section of these instructions

# Installing your steam mop 3

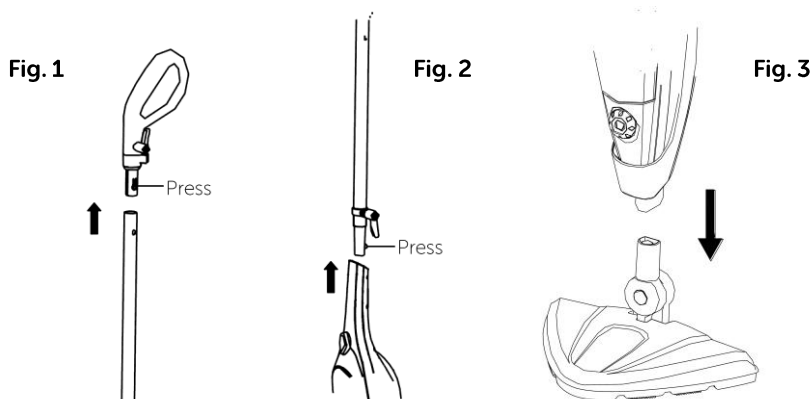


# Installing your steam mop

Bringing it all together

## Assembly

1. Press the pop pin at the end of the handle and insert into the extension tube (fig. 1). A click will be heard when the handle is correctly engaged.
2. Press the pop pin at the end of the extension tube and insert into the body of the steam cleaner (fig. 2). A click will be heard when the extension tube is correctly engaged.
3. Insert the neck of the floor head into body of the steam cleaner (fig. 3). A click will be heard when the floor head is correctly engaged.
4. Fit the cable into the cable clip.



5. To disconnect the handle extension tube, press the pop pin and pull apart.
6. To disconnect the floor head from the body of the mop, ensure that mop is switched off and that the head has had a chance to cool. Press the release button and pull apart.

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# Installing your steam mop

## Bringing it all together

### Fitting the accessories

1. Switch off the steam mop, disconnect from the supply and allow the head to cool.
2. Remove the handle extension tube from the body of the steam mop.
3. Remove the floor head from the body of the steam mop, fit the utility nozzle in its place and push together (fig. 4). A click will be heard when the utility nozzle is correctly engaged.

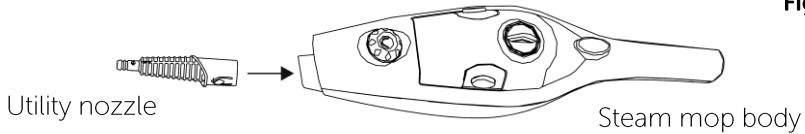


Fig. 4

4. The utility nozzle can now be used on its own to concentrate the steam or adapted further by fitting one of the remaining accessories onto the utility nozzle.
5. To fit an accessory, align the arrow marked on the neck of the accessory with the lug of the utility nozzle, push together and then twist the accessory clockwise to lock together (fig. 5).

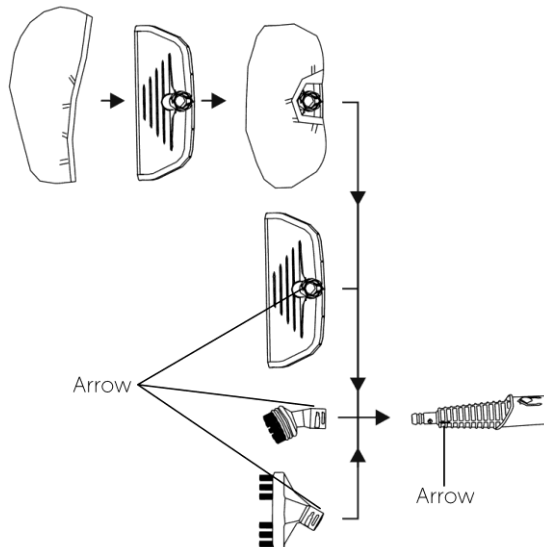


Fig. 5

## Installing your steam mop

Bringing it all together

6. To separate the accessory, twist the nozzle anticlockwise and pull apart.
7. To disconnect the utility nozzle from the body of the mop, press the release button and pull apart.



# Using your steam mop 4



# Using your steam mop

Let's get started

## Getting started

This steam mop is designed to clean hard floor surfaces that will withstand high temperatures and to refresh carpets. Do not use on unsealed wood or waxed floors. Before using the steam mop on new surfaces, check the manufacturer's care advice for the flooring or test an inconspicuous area before proceeding to clean / refresh the main area.

1. Vacuum or sweep the floor surface prior to steam cleaning.
2. Pre-treat any heavy or stubborn stained areas on vinyl or linoleum floors with a mild detergent solution suitable for the flooring type.
3. The floor head is supplied with one microfibre cleaning pad and the carpet glider already fitted. If using on a hard floor remove the carpet glider (see page 23, fig 8).



Fig. 6

4. Check that the steam adjustment knob is set at minimum position (fig. 6).
5. Squeeze both the water reservoir release buttons together and lift out the reservoir (fig. 7).
6. Turn and then remove the stopper and fill the reservoir with water. If you live in a hard water area it is advisable to use distilled or softened water. **Never add** any cleaning or perfuming liquids to the water reservoir. Refit the stopper and reservoir.

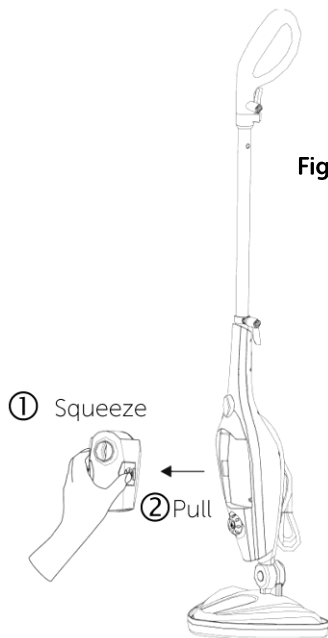


Fig. 7

If you require any technical guidance or find that your product is not operating as intended, a simple solution can often be found in the **Troubleshooting** section of these instructions

# Using your steam mop

Let's get started

7. Fully unwind the cable, plug in and switch on at the mains. Note that the upper and lower cable retaining hooks can be rotated for the quick release of the cable.
8. Press the ON/OFF button to switch on the mop and the indicator in the reservoir will initially illuminate red to show that the power is connected and the mop is heating up.
9. Tilt / lift the floor head off of the floor during warm up. When the steam mop is ready to use the indicator will change to blue and steam will start to be generated.
10. The steam mop is now ready to use.
11. Turn the steam adjustment knob to dispense the desired quantity of steam.
12. Place the mop head onto the surface of the floor to be cleaned / refreshed, tilt the handle to approximately a 45 degree angle and move the mop slowly across the floor. **Do not leave the steam mop in one spot for any length time as it may damage the floor surface.** If refreshing carpets, pay particular attention to areas of high traffic.
13. If the cleaning pad becomes very wet or dirty, switch off the steam mop, allow the mop head to cool fully and replace the pad with a clean one (see page 22, figs 8 & 9).
14. When the floor has been cleaned, press the ON/OFF button again to switch off the mop and lift the floor head off of the surface. Switch off at the mains.
15. Allow the steam mop to cool fully, remove and wash the cleaning pad.
16. To stop or interrupt cleaning, press the ON/OFF button or turn off at the mains.

# Using your steam mop





Let's get started

Notes:

- When using the mop with the handle removed and accessories fitted, the steam is activated by pressing the steam button at the back of the grip.
- If the rattling sound emitted from the mop changes, it usually indicates that the water level is low and the reservoir needs to be refilled. Always switch off, allow it to cool and disconnect from the mains before refilling.

## Accessory selection

The table below is a use guide for the accessories supplied but there is no hard and fast rule when it comes to steam cleaning and the use of each accessory. Use whichever attachment seems to accomplish the job quickly and easily without damaging the surface to be cleaned.

Squeegee		Windows, glass and tiles
Upholstery		Spot cleaning and refreshing fabric and upholstery surfaces.
Bristle brush		Scrubbing fabrics and carpets
Grout brush		Scrubbing grout lines between tiles.

Note:

- Upholstery accessory is the squeegee head with the microfibre cloth fitted.

# Care and maintenance 5



# Care and maintenance

## Looking after your appliance

### Maintenance

Switch off, disconnect from the mains supply and allow the steam mop to cool fully before cleaning, maintaining or storing.

1. Remove the water reservoir and stopper and empty the reservoir after each use. Do not refit the stopper until the next use.
2. Remove the microfibre cleaning pad or cloth and wash after each use.
3. Wipe the outside of the steam mop and accessories with a damp (not wet) cloth and then wipe dry. Do not use detergents, solvents or abrasives as these may scratch or damage the surface.
4. Never immerse the steam mop, cable or plug in water.
5. Wind the cable onto the cable retaining hooks and note that the upper and lower hooks can be rotated for quick release of the cable at the time of use.
6. When not in use, store in a cool, dry place.

# Care and maintenance

## Looking after your appliance

### Replacing the microfibre pad

1. The carpet glider and one microfibre pad is supplied pre-fitted to the floor head.
2. To remove and replace the microfibre pad, remove the carpet glider. Press down on the back corner of carpet glider, and lift the floor head upwards (fig 8).



Fig. 8

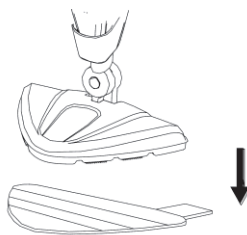


Fig. 9

3. Pull off the dirty microfibre pad and place to one side for washing.
4. Align the tapes on the underside of the clean pad with grips on the underside of the floor head and press together (fig 9).
5. Refit the carpet glider if required.

### Cleaning the microfibre pads and cloths

The microfibre pads and cloths should be washed separately from other fabrics and garments. Wash by hand or machine wash on a delicate cycle with a mild laundry detergent. Do not use fabric softener. Allow to air dry.



## Other information

### Technical Specification

Model	SMB1501UK	
Cat No	4190370	
SKU	136707224	
Rated voltage	220 – 240V~ 50Hz– 60Hz	
Power	1500W	
Class rating	Class I	
BS 1362 fuse	10A	
Heating time	25seconds	
Working time	14-16 minutes	
Water reservoir capacity	350ml	
Cord length	5m	
Ingress protection	IPX4	
Floor pads	100% Polyester	
Replacement clean pad	Cat No.	5689529
	SKU	136708606



### Recycling electrical products



You should now recycle your waste electrical goods and in doing so help the environment.

This symbol means an electrical product should not be disposed of with normal household waste. Please ensure it is taken to a suitable facility for disposal when finished with.

Visit [www.recycle-more.co.uk](http://www.recycle-more.co.uk), click on “bank locator” and enter your postcode to find your nearest recycling site.



# Product support 6



# Product support

Help is always at hand

## Troubleshooting

Observation	Potential cause / solution
Steam mop does not work (LED not lit)	Is the plug fully inserted into the mains socket and switched on?
	Do you have a power cut?
LED flashing, no steam produced	Is the water reservoir empty?
	The steam nozzle may have become blocked. If this occurs a small wire (e.g. paper clip) may be inserted into the nozzle at the base of the body when the item is cold and disconnected from the mains.
	The weighted ball inside of the steam mop may have become stuck. Give the mop a gentle shake.
Steam production is weak or intermittent	Steam dial is set at low.
Water is emitted in addition to steam	The steam control knob is set to MAX and this is normal. Lower steam setting.
Rattling sound	This is due to the weighted ball moving inside the water tank and is intentional. If the sound increases it is usually a sign the water reservoir is almost empty.

# Product support

Help is always at hand

## Help and assistance

If you require any technical guidance or find that your Bush steam mop is not operating as intended, a simple solution can often be found in the **Troubleshooting** section of these instructions or online at [www.bush-support.co.uk](http://www.bush-support.co.uk)

If you still require further assistance, call one of our experts on 0345 604 0105\*. To help give us give you a fast and efficient service please have the following information ready:

Model Ref:

You can find this information on the rating plate – a small sticker (usually a sticker or metal plate on the rear of your product)

Serial number

Date of purchase

This will be shown on your receipt

Local call rate applies\*

Lines open 8am-7pm Monday to Saturday and  
10am-4pm Sunday.

\*Calls to Bush enquiry lines may attract a charge and set up fee from residential lines depending on your call plan / tariff. Mobile and providers costs may vary, see [www.bt.com/pricing](http://www.bt.com/pricing) for details

For security and training purposes, telephone calls to and from customer service centres maybe recorded and monitored. Calls from Republic of Ireland will attract international call charges.

Or by calling one of our experts on **0345 604 0105**

# Product support

Help is always at hand

# **BUSH**

## Call us now and register your 12 month guarantee

Thank you for choosing Bush. Your new product is guaranteed against faults and breakdowns for 12 months. Don't forget to register it with us today so we can provide you with our best possible after-sales service and useful updates.

**[www.bushregistration.co.uk](http://www.bushregistration.co.uk)**

**FREEPHONE\***

**0800 597 8548**

Lines open 8am-8pm, 365 days a year. \*Calls may be recorded and monitored.

## Your Bush Guarantee

This product is guaranteed for twelve months from the date of original purchase. Any defect that arises due to faulty materials or workmanship will be repaired free of charge (or if applicable the product will be replaced or the purchase price refunded) where possible during this period by the dealer from whom you purchased the unit.

The guarantee is subject to the following provisions:

- The guarantee does not cover accidental damage, misuse, cabinet parts, knobs or consumable items.
- The product must be correctly installed and operated in accordance with the instructions contained in the manual.
- It must be used solely for domestic purposes. The guarantee will be rendered invalid if the product is re-sold or has been damaged by inexpert repair.
- Specifications are subject to change without notice.
- Bush disclaim any liability for loss or damage arising from the breakdown of the product.
- This guarantee is in addition to and does not diminish your statutory or legal rights.

**For your personal Guarantee Confirmation code call 0800 597 8548**

Guarantee Confirmation Code

Guarantor: Argos Limited - 489 - 499 Avebury Blvd. - Milton Keynes - MK9 2NW

If you require any technical guidance or find that your product is not operating as intended, a simple solution can often be found in the **Troubleshooting** section of these instructions

# Product support

Help is always at hand

## Important Data Protection Information

Bush has appointed Domestic & General Insurance PLC to provide product registration services and protection plans to accompany its products.

### What we do with your information

At Domestic & General we want to reassure you that we use your information both responsibly and securely to provide you with the best possible service. Below we explain what we do with your information and your rights to your information. If you would like any further details you can get in touch with us using the contact details below or visit our website ([www.domesticandgeneral.com](http://www.domesticandgeneral.com)).

### Using your information

Domestic & General Insurance PLC ("we") is the "data controller" of your information. We process two sets of information about you, "Personal Information" (your name, address, contact and payment details) and the "Goods Information" you provide to register your appliance or device (your name, address, contact and goods details). We'll use your information: (i) as necessary to fulfil our contract with you (including to recover any amounts owing); (ii) for our legitimate interests in: undertaking marketing (about our products and services and those of our third party partners) by post, telephone, email and/or other electronic messaging services; market research, customer surveys; printing services; checking and verifying your identity and contact details; recording your conversations for training, quality and compliance purposes; and for analytics and profiling for marketing purposes; and (iii) where required to do so by law. We may also ask for your consent to some uses of your information.

### Sharing your information

From time to time your Personal Information and Goods Information may also be shared with other members of the Domestic & General Group of Companies (Domestic & General Insurance or Services and other future members of the Group whose details we will notify to you ("Group")), with companies acting on our behalf or providing services to us (e.g. the companies we use to carry out repairs, IT & mailing services, storage of paper records and telecommunications) and with the Sainsbury's Argos Group (which currently includes Sainsbury's Supermarkets, Sainsbury's Bank, Argos Limited, Tu Clothing, Habitat, Argos Financial Services, Nectar and Insight 2 Communication, Argos Business Solutions Limited). The Sainsbury's Argos Group will process your Personal Information for their legitimate business interests (including marketing and analytics) in accordance with their privacy policy, which can be found at [www.argos.co.uk/help/privacy-policy](http://www.argos.co.uk/help/privacy-policy)

### Transferring your information

In exceptional cases, we may transfer your information to countries outside the European Economic Area (including the US) which may not have data protection laws which provide the same level of protection as provided in the UK. We have put in place Model Clauses as an appropriate safeguard to ensure that such information is adequately secured and protected and that such transfers meet the requirements of applicable data protection law.

Or by calling one of our experts on **0345 604 0105**

# Product support

Help is always at hand

## Keeping your information

We keep your Personal Information for six years after you terminate your policy so that we can deal with any claims. Your goods information we keep for a bit longer, normally 10 years (the average life of an appliance) for health and safety. We also keep your information to send you marketing that you might be interested in, unless we receive a request from you to opt-out of marketing.

## Rights to your information

By writing to the Data Protection Officer using the contact details provided below, you have the right to ask us:

- for a copy of the Personal Information we hold about you
- for a copy of the Personal Information you provided to us to be sent to you or a third party in a commonly used, machine readable format
- to update or correct your Personal Information to keep it accurate
- to delete your Personal Information from our records if it is no longer needed for the original purpose; and
- to restrict the processing of your Personal Information in certain circumstances

And you may also:

- object to us processing your Personal Information – in which case we will either agree to stop processing or explain why we're unable to; and
- where we rely on your consent, withdraw that consent at any time.

Please note that the above rights are not absolute and certain exemptions apply to them. You can also make a complaint to the Information Commissioner ([www.ico.org.uk](http://www.ico.org.uk)) if you feel your Personal Information has been mishandled.

## Marketing

We, along with other members of our Group, Argos Limited, and other members of the J Sainsbury's Group of Companies may use your information to tell you about any offers, products or services which may be of interest to you. We may contact you by post, telephone, email and/or other electronic messaging services. To change your marketing preference, let us know by emailing [marketingpreferences@domesticandgeneral.com](mailto:marketingpreferences@domesticandgeneral.com) or by writing to us using the contact details provided below. If you don't want Argos to send you marketing by phone, email or post then please see Argos's Privacy Policy, which can be found on their website at [www.argos.co.uk/help/privacy-policy](http://www.argos.co.uk/help/privacy-policy) to opt out of this marketing. Argos will stop sending you marketing communications but will still contact you with service-related messages every now and then.

## Contact Details

If you need to contact us about your information or your information rights, or to see a copy of our Model Clauses, please write to: Freepost Plus RTKS-CLRA-GRYE, Data Protection Officer, Domestic & General, Leicester House, 17 Leicester Street, Bedworth, CV12 8JP or [dataprotection@domesticandgeneral.com](mailto:dataprotection@domesticandgeneral.com) and we'll be happy to help you.

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Or by calling one of our experts on **0345 604 0105**

31 **BUSH**

# BUSH

**Produced for Bush  
489-499 Avebury Boulevard, Milton Keynes MK9 2NW  
Made in China.**

**Bush is a registered trademark of Argos Ltd.**

Issue 2

25/9/19