

# Steam Shot™

**USER'S GUIDE**  
16Q1E SERIES



**Experts In Home Cleaning™**



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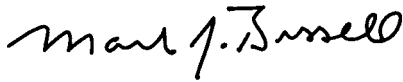
## Thanks for buying a BISSELL Steam Shot

Everything we know about floor care went into the design and construction of this complete, high-tech home cleaning system.

We trust that it will bring you many years of satisfaction. It is backed with a limited one-year warranty. We also stand behind it with a knowledgeable, dedicated Consumer Services department, so, should you ever have a question, you'll receive fast, considerate assistance.

My great-grandfather invented the floor sweeper in 1876. Today, BISSELL is a global leader in the design, manufacture, and service of high quality homecare products like your Steam Shot.

Thanks again, from all of us at BISSELL.



Mark J. Bissell

Chairman, President & CEO

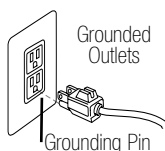
# IMPORTANT SAFETY INSTRUCTIONS

When using an electrical appliance, basic precautions should be observed, including the following:

Read all instructions before using your STEAM SHOT

**⚠ WARNING:** To reduce the risk of fire, electric shock, or injury:

- Do not direct steam at people, animals, or at electrical outlets
- Do not expose to rain
- Store indoors
- Unplug from outlet when not in use and before conducting maintenance or troubleshooting
- Do not leave steam cleaner unattended
- Do not leave the steam cleaner connected to an electrical outlet when not in use
- Do not attempt to use without water in the tank
- Do not use with damaged cord or plug
- Do not use steam cleaner if it has been dropped, damaged, left outdoors or dropped into water
- Do not handle steam cleaner with wet hands
- Do not pull or carry by cord, use cord as a handle, close door on cord, pull cord around sharp corners or edges, or expose cord to heated surfaces
- Do not put any object into appliance openings, use with blocked opening, or restrict air flow
- Do not use appliance in an enclosed space filled with vapor given off by oil base paint, paint thinner, some moth proofing substances, flammable dust, or other explosive or toxic vapors
- Do not allow to be used as a toy
- Do not use on leather, wax polished furniture or floors, synthetic fabrics, velvet or other delicate, steam-sensitive materials
- Do not immerse
- Not for space heating purposes
- Do not service Steam Cleaner while it is plugged in
- Avoid contact with hot surfaces
- Release pressure before removing safety cap
- Let cool for 5 minutes before refilling
- Do not use for any purpose other than described in this User's Guide
- Use only manufacturer's recommended attachments - use of attachments not provided or sold by BISSELL may cause fire, electric shock or injury
- Fill with cool water only — do not add anything except cool water or you will cause damage to the heating element and void your warranty
- Unplug by grasping the plug, not the cord
- Pay close attention when working around children



To reduce the risk of electric shock, this appliance has a polarized plug (one blade is wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install a proper outlet. Do not change the plug in any way.

**⚠ WARNING:** Improper connection of the equipment-grounding conductor can result in a risk of electrical shock. Check with a qualified electrician or service person if you aren't sure if the outlets are properly grounded. **DO NOT MODIFY THE PLUG.** If it will not fit the outlet, have a proper outlet installed by a qualified electrician. This appliance is designed for use on a nominal 220V-240V circuit, and has a grounding attachment plug that looks like the plug in the drawing above. Make certain that the appliance is connected to an outlet having the same configuration as the plug. No plug adapter should be used with this appliance...

This model is for household use only. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.

## SAVE THESE INSTRUCTIONS.

## Product view



### **CAUTION:**

Do not add anything except cool water or you will cause damage to the heating element and void your warranty.



### **CAUTION:**

To reduce risk of injury from steam, never point product at people, animals, or electrical outlets.

## Operation

### Filling with water

1. Push down on the safety cap while turning counter clockwise.
2. Fill measuring cup to the max fill line.
3. Slowly pour water into steamer.
4. Replace the safety cap by pushing down while turning clockwise.

**NOTE: You may substitute distilled or demineralized water for tap water.**

If your tap water contains a high level of mineral content (hard water) the use of distilled or demineralized water is recommended.

Do not add anything except cool water or you will cause damage to the heating element and void your warranty.

### Power cord

Unwrap power cord before operating unit.

### Indicator light

The red indicator light will go on when the unit is first plugged in. When the steamer is ready to use, the light will turn off.

### Steam trigger

Push to release steam.



### **CAUTION:**

Always unplug your Steam Shot before filling/refilling. Press trigger until Steamer depressurizes. Wait 5 minutes before removing cap.

1.



2.



3.



4.



### **CAUTION:**

Before disconnecting a tool from the steam cleaner, make certain that steam is no longer coming from the nozzle. Use an oven mitt to remove tools, or wait until they cool before removing.

# Operation

## Tools and accessories

The accessory nozzle can be attached directly to the steamer or the end of the extension hose.

The accessory nozzle and extension hose attached in the same manner. Align the arrow on the tool with the (I) mark on the Steam Shot and turn clockwise until the arrow aligns with the (II) mark on the steamer.

**A. Extension hose**

For cleaning hard to reach areas. Attach to unit and use with the accessory nozzle attached.

**B. Accessory nozzle**

Attach to unit or hose. Use alone or with a tool attached

**C. Detail brush tool**

Attach to end of the accessory nozzle for scrubbing stubborn soil. Color coded for specific use.

**D. Flat scraping tool**

Attach to the end of accessory nozzle for removing wallpaper, gum and extra sticky messes.

**E. Angle concentrator tool**

Attach to end of the accessory nozzle.

**F. Grout brush tool**

Attach to end of the accessory nozzle for scrubbing small cracks and crevices.

**G. Fabric steamer tool**

Attach to end of the accessory nozzle for refreshing and removing wrinkles on clothing or drapes. Attach cloth over tool.

**H. Window squeegee tool**

Hooks onto the fabric steamer tool (without cloth) for glass and window cleaning

A



B



C



D



E



F



G



H



## Operation

### Steam cleaning all living areas

Stubborn soil that resists traditional hot water, cleaning solutions and vigorous scrubbing can often be effectively removed with high temperature steam. Baked-on grease on the stovetop, dried fruit juice in the refrigerator, stubborn soap scum on sliding shower doors, gum on countertops — steam makes all these far easier to clean. Use your Steam Shot to soften and remove stubborn dirt, grime, dry, hardened food, and other household soil from hard surfaces. You can also use your steam cleaner to clean pet cages.\*

**\*Note: Always remove pets before cleaning.**

1. Fill with cool tap water or distilled/demineralized water.
2. Connect the plug to an appropriate outlet.
3. When red indicator light turns off, the steamer is ready to use. Press trigger to release steam.
4. Wipe surface with a clean, dry cloth.



### **CAUTION:**

Keep face and all exposed skin away from steam. Failure to do so may result in personal injury.



### **CAUTION:**

Thermal shock can shatter glass. Before cleaning cold glass surface, carefully warm the surface by directing the steam jet on the glass from a distance of no less than 4 - 6".

## Operation

### Steaming/ freshening clothes

Use your Steam Shot to remove wrinkles from clothes, and “freshen” clothing that has been stored. Test for color fastness in a hidden area. If color is affected do not use.

1. Hang clothing from a shower rod or clothes hook using a sturdy clothes hanger.
2. Fill with cool tap water or distilled/demineralized water.
3. Connect plug to an appropriate outlet.
4. Attach the fabric steamer tool with pad attached.
5. Press trigger to release steam.
6. Move over fabric taking care not to concentrate steam in a single area.

### Other uses

Your Steam Shot is a very versatile tool. Use it to:  
Give your houseplants a refreshing cool cloud mist by using at 12” or more away from plants.  
Soften gum or adhesives for easier removal.  
Soften glazing putty on windows for easier removal.  
Clean grills.  
Clean coolers.  
Cleaning sink garbage disposals.  
Clean exhaust fan reusable filters (always remove from fixture before cleaning).



### **CAUTION:**

Never tilt the steamer more than 45° during use as boiling water could spill with the steam.



### **CAUTION:**

Never attempt this procedure on the clothing you are wearing. Burns could result.



### **CAUTION:**

Do not add anything except cool water or you will cause damage to the heating element and void your warranty.



## Troubleshooting

### Reduce steam or no steam

#### Possible Cause

1. Blocked steam nozzle
2. Water tank may be empty.



### **WARNING:**

To reduce the risk of fire, electric shock or injury unplug from outlet before servicing.

#### Remedies

1. Unplug from outlet. After unit has cooled, clear blockage by inserting a paper clip into the brass spray tip
2. Unplug, allow to cool for 5 minutes and refill with water

Other maintenance or service not included in the manual should be performed by an authorized service representative.

**Thank you for selecting a BISSELL product.**

**Please do not return this product to the store.**

For any questions or concerns, BISSELL is happy to be of service.

Contact us directly at:

0844.888.6644

Monday - Thursday 9 am - 5 pm

Friday - 9 am - 4 pm

For spare parts and accessories, please contact:

Exserve, Ltd.

01733.362415

Monday – Friday 9 am – 5:30 p.m.

## **BISSELL Consumer Services**

For questions about your warranty, please call

**BISSELL Consumer Services at:  
0844.888.6644**

Monday - Thursday 9 am - 5 pm

Friday - 9 am - 4 pm

For spare parts and accessories, please contact:

**Exserve, Ltd.**

**01733.362415**

Monday – Friday 9 am – 5:30 p.m.

Or visit the BISSELL website - **[www.bissell.com](http://www.bissell.com)**

When contacting BISSELL, have model number of unit available.

Please record your Model Number: \_\_\_\_\_

Please record your Purchase Date: \_\_\_\_\_

**NOTE: Please keep your original sales receipt. It provides proof of date of purchase in the event of a warranty claim. See Warranty on page 12 for details.**

# Replacement parts - BISSELL Steam Shot

| Item | Part No. | Part Name                    |
|------|----------|------------------------------|
| 1    | 203-2407 | Accessory Nozzle             |
| 2    | 203-2419 | Extension Hose               |
| 3    | 203-2405 | 3 Color Coded Detail Brushes |
| 4    | 203-2420 | 2-Fabric Steamer Cloths      |
| 5    | 203-2421 | Measuring Cup                |
| 6    | 203-2401 | Grout Brush                  |
| 7    | 203-2402 | Flat Scraping Tool           |
| 8    | 203-2403 | Brass Bristle Detail Brush   |
| 9    | 203-2406 | Angle Concentrator Tool      |
| 10   | 203-2408 | Window Squeegee              |
| 11   | 203-2423 | 2-Microfiber Cloths          |

1



2



3



4



5



6



7



8



9



10



11



# Warranty - BISSELL Steam Shot

This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state. If you need additional instruction regarding this warranty or have questions regarding what it may cover, please contact BISSELL Consumer Services by E-mail, telephone, or regular mail as described below.

## Limited One Year Warranty

Subject to the **\*EXCEPTIONS AND EXCLUSIONS** identified below, upon receipt of the product BISSELL Homecare, Inc. will repair or replace (with new or remanufactured components or products), at BISSELL's option, free of charge from the date of purchase by the original purchaser, for one year any defective or malfunctioning part.

See information below on "If your BISSELL product should require service".

This warranty applies to product used for personal, and not commercial or rental service. This warranty does not apply to fans or routine maintenance components such as filters, belts, or brushes. Damage or malfunction caused by negligence, abuse, neglect, unauthorized repair, or any other use not in accordance with the User's Guide is not covered.

## If your BISSELL product should require service:

Contact BISSELL Consumer Services to locate a BISSELL Authorized Service Center in your area.

If you need information about repairs or replacement parts, or if you have questions about your warranty, contact BISSELL Consumer Services.

### Website or E-mail:

[www.bissell.com](http://www.bissell.com)

Use the "Customer Services" tab.

### Or Call:

BISSELL Consumer Services

0844.888.6644

Monday - Thursday 9 am - 5 pm

Friday - 9 am - 4 pm

### Or write:

BISSELL Homecare (Overseas) Inc.

Ground Floor

226 Berwick Avenue

Slough

Berkshire, SL1 4 QT

United Kingdom

BISSELL HOME CARE, INC. IS NOT LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE ASSOCIATED WITH THE USE OF THIS PRODUCT. BISSELL'S LIABILITY WILL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT.

**Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.**

### \*EXCEPTIONS AND EXCLUSIONS FROM THE TERMS OF THE LIMITED WARRANTY

THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTIES EITHER ORAL OR WRITTEN. ANY IMPLIED WARRANTIES WHICH MAY ARISE BY OPERATION OF LAW, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE ONE YEAR DURATION FROM THE DATE OF PURCHASE AS DESCRIBED ABOVE.

Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.



Experts In Home Cleaning™

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[www.bissell.com](http://www.bissell.com)

