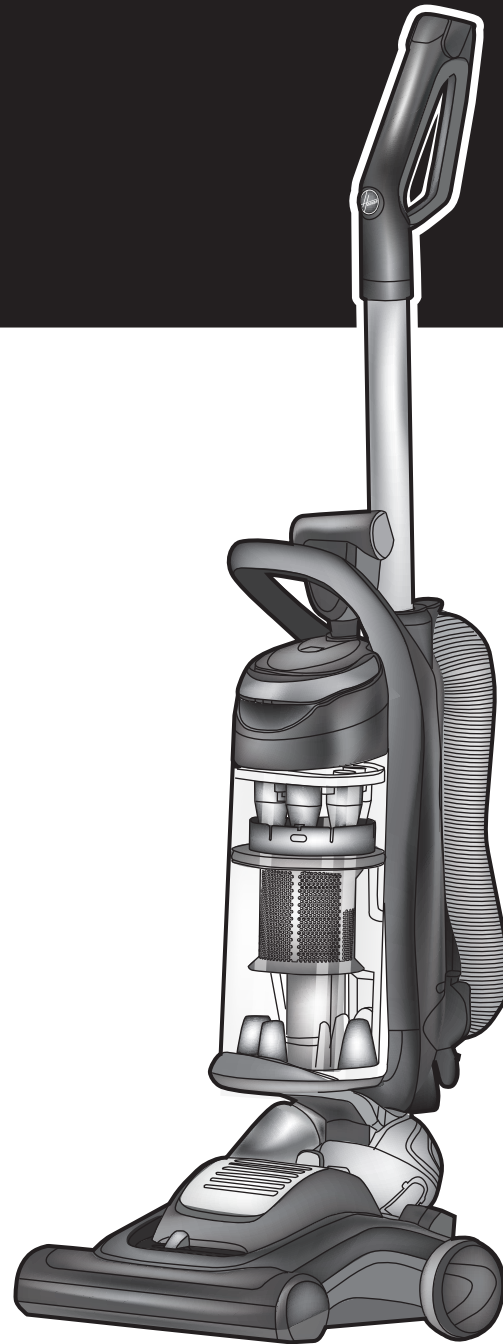




®

GENERATION FUTURE

# HOOVER



USER MANUAL

## IMPORTANT SAFETY REMINDERS

This appliance should only be used for domestic cleaning, as described in this user guide. Please ensure that this guide is fully understood before operating the appliance.

Do not leave the appliance plugged in. Always switch off and remove the plug from the socket after use, or before cleaning the appliance or any maintenance task.

This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.

If the power cord is damaged stop using the appliance immediately. To avoid a safety hazard, an authorised Hoover service engineer must replace the power cord.

Keep hands, feet, loose clothing and hair away from rotating brushes.

Use only attachments, consumables or spares recommended or supplied by Hoover.

When using cleaning tools ensure that the appliance is kept in the upright (parked) position. This will avoid possible damage to the carpet or floor covering. When cleaning stairs, do not position the appliance above you.

Static electricity: some carpets can cause a small build up of static electricity. Any static discharge is not hazardous to health.

Do not use your appliance out of doors or on any wet surface or for wet pick up.

Do not pick up hard or sharp objects, matches, hot ashes,

cigarette ends or other similar items.

Do not spray with or pick up flammable liquids, cleaning fluids, aerosols or their vapours.

Do not run over the power cord when using your appliance or remove the plug by pulling on the power cord.

Do not continue to use your appliance if it appears faulty.

**Hoover service:** To ensure the continued safe and efficient operation of this appliance we recommend that any servicing or repairs are only carried out by an authorised Hoover service engineer.

Do not stand on or wrap the cord around arms or legs when using your appliance.

Do not use the appliance to clean animals or people.

When using the cleaning tools, ensure to always steady the appliance with your other hand. This will ensure that the appliance does not fall while in use.

**WARNING:** A thermal cut out switches off the appliance to prevent overheating if it is used when full or there is a blockage or dirty filters. If this should happen then switch off, unplug and correct the fault. It will take approximately 45 minutes for the cut out to automatically reset.

### The Environment

The symbol on this appliance indicates that this appliance may not be treated as household waste. Instead it must be handed over to the applicable collection point for the recycling of electrical and electronic equipment. Disposal must be carried out in accordance with local environmental regulations for waste disposal. For more detailed information about treatment, recovery and recycling of this appliance, please contact your local city office, your household and waste disposal service or the shop where you purchased the appliance.



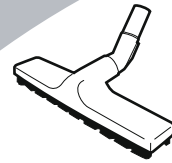
**CE** This appliance complies with the European Directives 2006/95/EC, 2004/108/EC and 2011/65/EU.

HOOVER Limited, Pentrebach, Merthyr Tydfil, Mid Glamorgan, CF48 4TU, UK

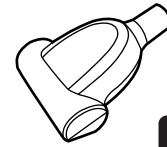
## GETTING TO KNOW YOUR CLEANER

GB

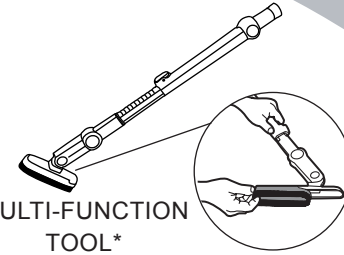
The ultra agile way to clean all surfaces.



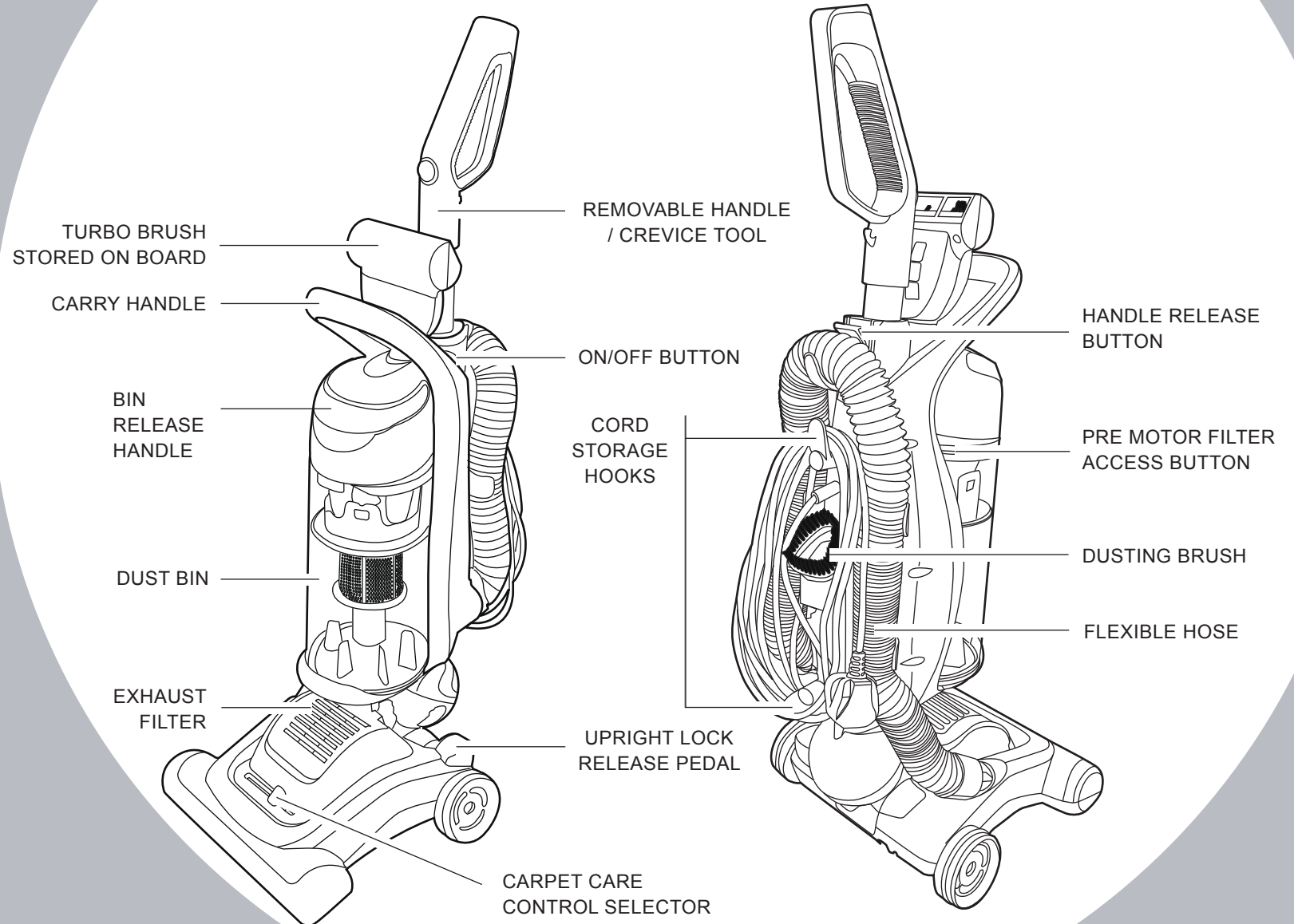
PARQUET NOZZLE\*



PET HAIR REMOVER  
TURBO BRUSH\*



MULTI-FUNCTION  
TOOL\*



This vacuum cleaner is supplied with an Energy Label as required by European Regulation (EU) 665/2013.

(\*Certain models only)

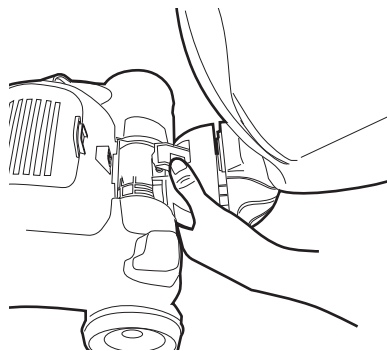
# PREPARING YOUR CLEANER

- 1 Remove the accessories from the main packaging. You should find the following:

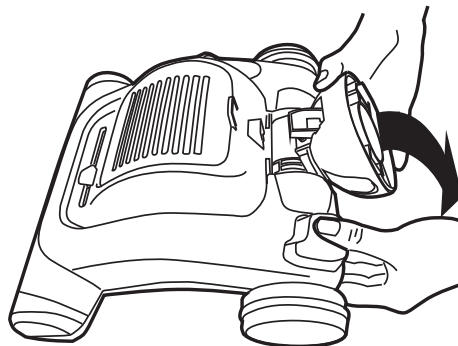
- Removable Handle / Crevice Tool
- Dusting Brush
- Hose
- Pet Hair Remover Turbo Nozzle\*
- Parquet Nozzle & Tube\*
- Multi-Function Tool\*

\* Certain Models only

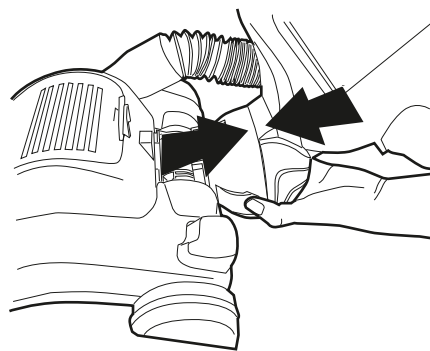
- 4 Ensuring the cable is not trapped, assemble the main body to the foot of the cleaner.



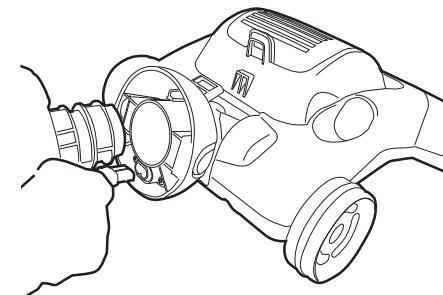
- 2 Take the foot of the cleaner and press the upright lock release pedal. Lower the neck to the floor.



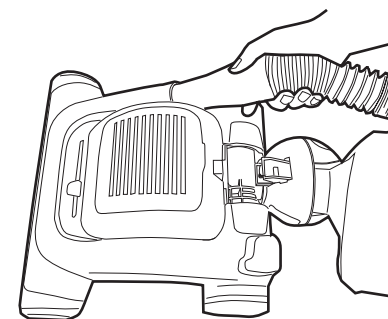
- 5 Ensure both halves of the neck are pushed together and the locking clips are fully engaged.



- 3 Insert the internal power plug on the main body into the YELLOW socket located in the neck of the cleaner.

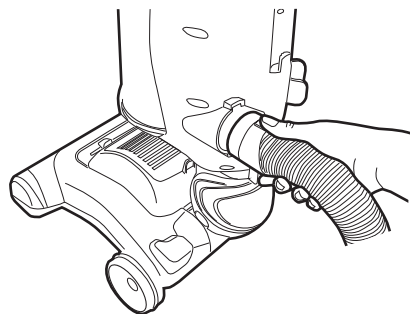


- 6 Attach the connector hose to the foot of the cleaner.

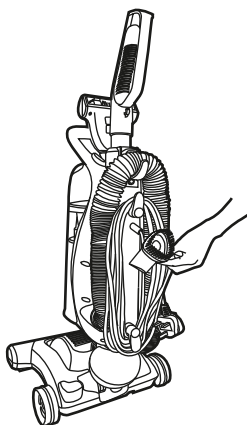


## PREPARING YOUR CLEANER

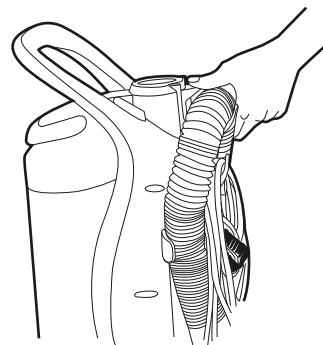
7 Position the cleaner in the upright position. Then attach the other end of the connector hose to the main body of the cleaner.



10 Secure the dusting brush onto the dusting brush post.

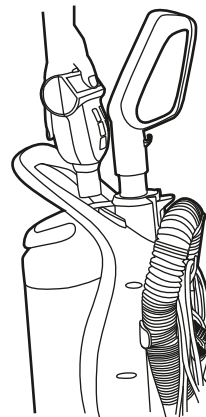


8 Position the hose in the hose cradle and clip it in place.

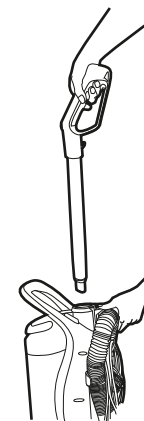


11 Secure the turbo brush\* onto the separator lid.

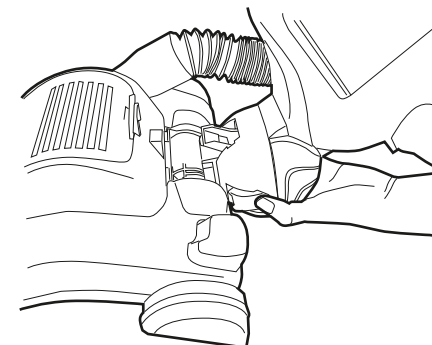
(Certain models only)



9 Position the handle at the top of the main body. Depress the handle release button and slide the handle down until it clicks into place.

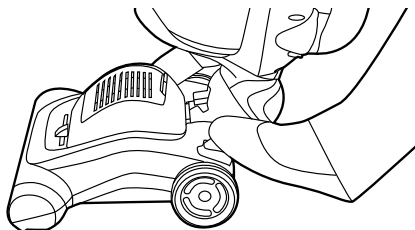


12 **IMPORTANT:** If you need to access the internal electric power connector press the upright lock release pedal and lower the main body to the floor. Release the locking clips for access.



### UPRIGHT LOCK RELEASE

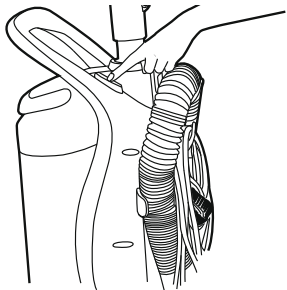
Unlock the cleaner by pressing the upright lock pedal at the rear of the cleaner with your foot.



After use return the cleaner to the upright lock position. You will hear an audible click once locked in place.

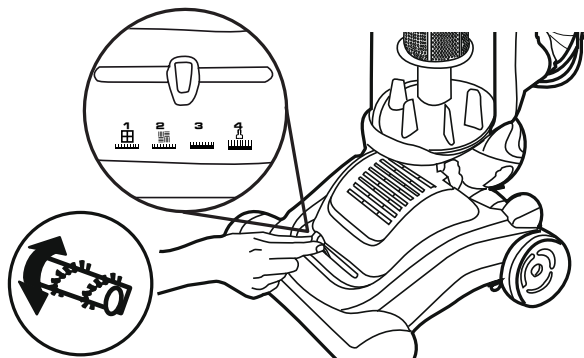
### POWER SWITCH

To switch the cleaner on or off, press the power switch on the main body of the cleaner.



### CARPET CARE CONTROL SELECTOR

The carpet care control selector raises and lowers the height of the nozzle.



### CARPET CARE CONTROL SELECTOR

Ensure that the cleaner is in the upright (parked) position and move the selector to the required setting for the carpet type or floor covering.

To obtain the best performance and energy efficiency<sup>#1</sup> it is recommended that the adjustment setting position 1 is used for the main cleaning operations. The other adjustment settings are for ease of use, use on longer pile carpets, or for specialist cleaning tasks.

#### Settings

- 1. Best performance and energy efficiency, short to medium pile carpets, hard wooden floors, wooden floor boards with crevices, ceramic tiles.
- 2. Medium pile carpets, delicate floor coverings such as vinyl or linoleum, parquet flooring.
- 3. For longer pile carpets the motion resistance may increase. Use these intermediate settings to reduce the force required to push the vacuum cleaner.
- 4. Luxury carpet and Tool mode

**IMPORTANT:** Using this cleaner for loop pile carpets with pile greater than 30mm is not recommended. Please consult the floorcare/carpet manufacturer's recommended cleaning instruction before vacuuming.

**IMPORTANT:** When cleaning delicate hard floors such as vinyl or linoleum the selector switch must be moved to position 2. Failure to do so may cause damage to the floor surface.

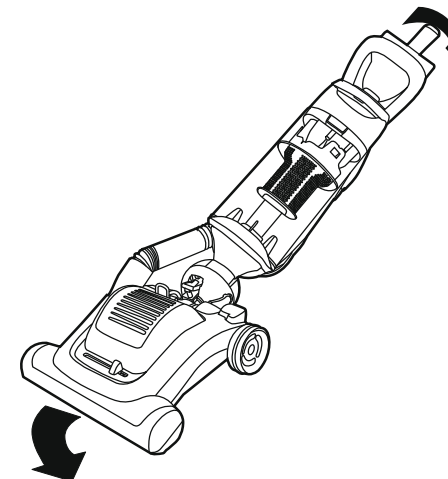
This vacuum cleaner is supplied with an Energy Label as required by European Regulation (EU) 665/2013. If the label shows a red prohibition circle on the right covering the hard floor symbol, then this indicates that the vacuum cleaner is not suitable for use on hard floors.

**#1 NOTE:** Dust pick up ability carpet, dust pick up ability hard floor, and energy efficiency in accord with Commission Regulations (EU) 665/2013 and (EU) 666/2013.

### ACTIVE STEERING

The cleaner comes with a unique steering function that allows you to easily manoeuvre the machine. Particularly beneficial for cleaning in awkward or confined spaces.

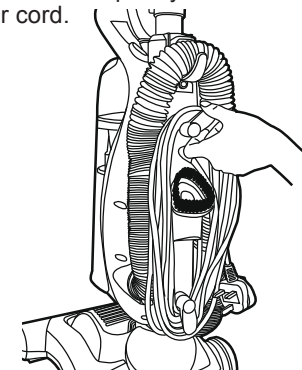
Twist the cleaner in the direction you wish to turn.



### CORD STORAGE

Turn the cleaner off and remove the plug. Wind the cord around the cord storage hooks.

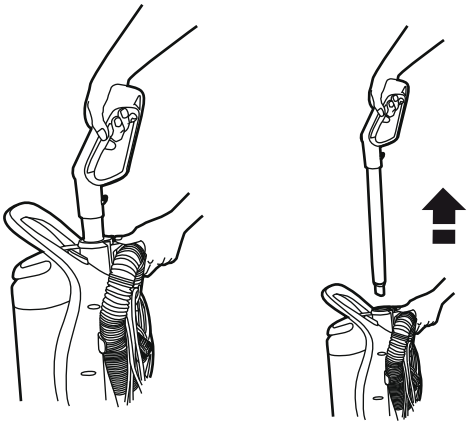
Rotate the storage hooks to quickly release the full length of the power cord.



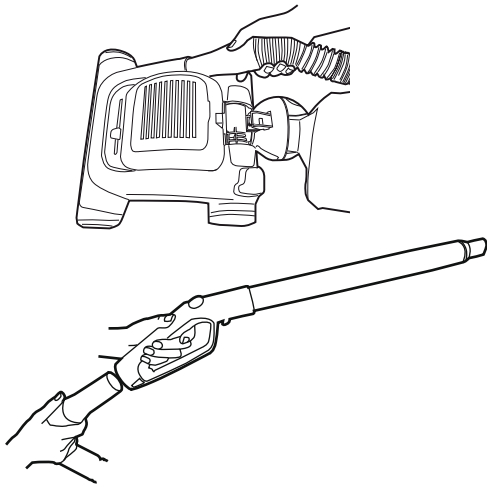


# HANDLE RELEASE

1 To clean with accessories, release the handle from the main body of the cleaner by pressing the handle release button on the rear of the cleaner and pull upwards.



2 Remove the hose from the foot of the cleaner and insert into the removable handle / crevice tool.



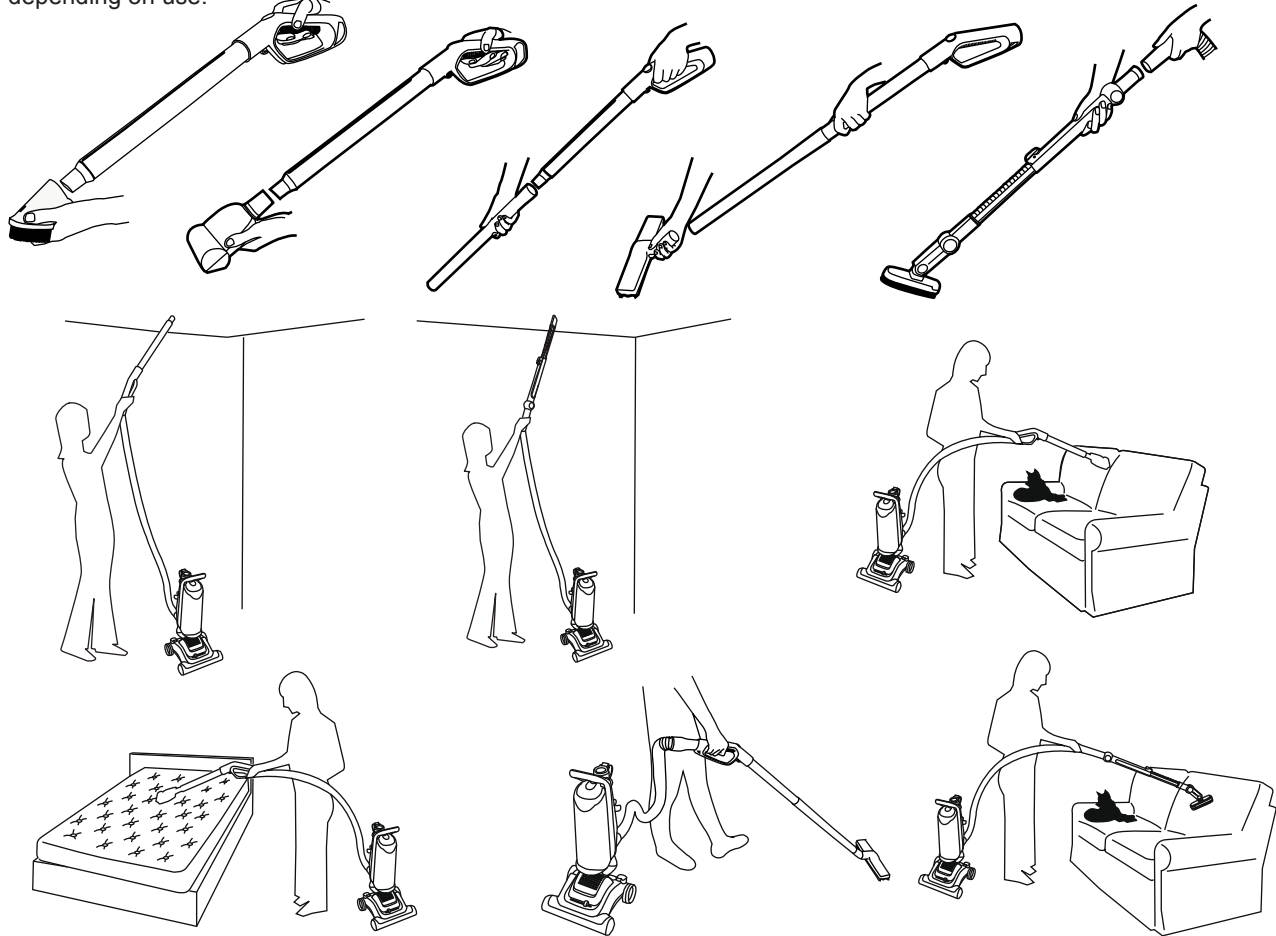
# CLEANING TOOLS

The following accessories are available with the product:

- Dusting Brush
- Pet Hair Remover Turbo Brush\*
- Parquet Nozzle & Tube\*
- Multi-Function Tool\*

(\*certain models only)

All accessories can fit directly onto the removable handle / crevice tool or on to the hose. Combine accessories depending on use.

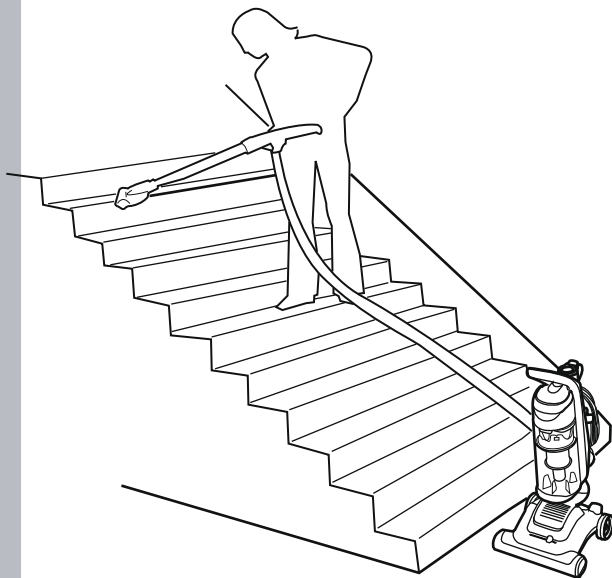


**! IMPORTANT!** When using cleaning tools, the cleaner must be kept in the upright position, particularly when cleaning stairs.

## CLEANING THE STAIRS

It is dangerous to place the cleaner above you when cleaning stairs. Place the cleaner against the bottom step.

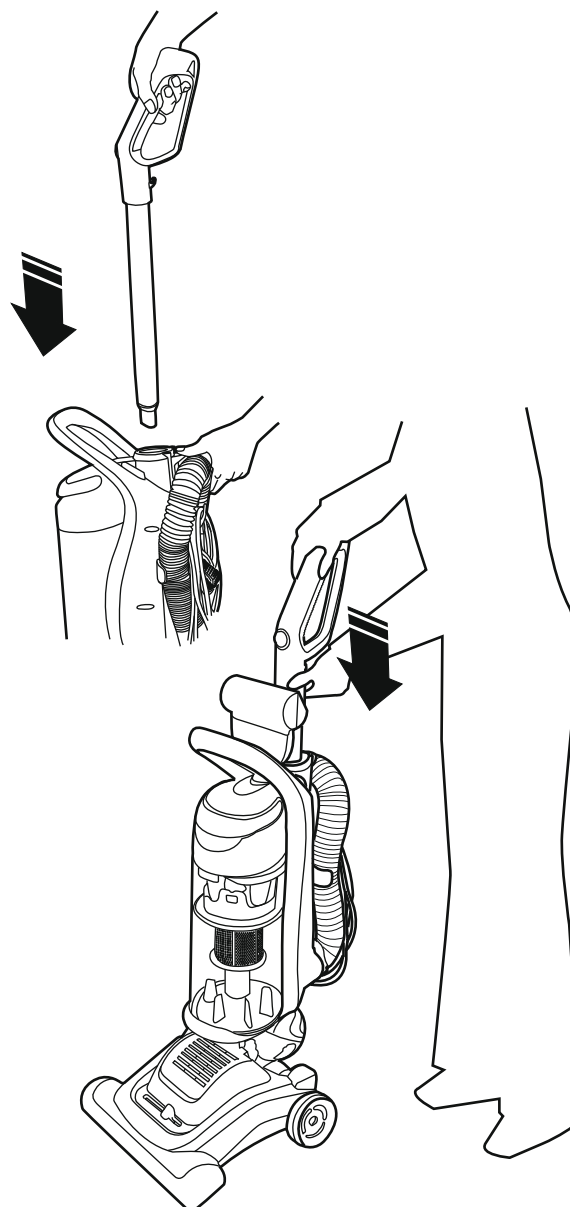
ALWAYS work with the cleaner below you.



**!** **IMPORTANT!** Extra care must be taken when using the hose on the stairs. If the hose becomes blocked it can exert a strong pull in the direction of the cleaner.

## HANDLE PARK

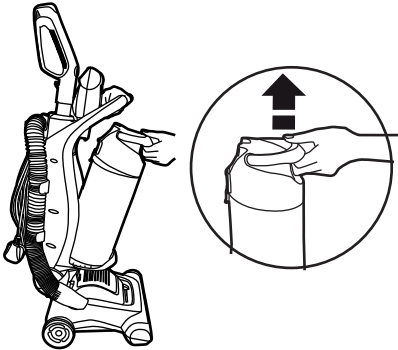
For more efficient storage, press the handle release button on the rear of the product and push downwards.



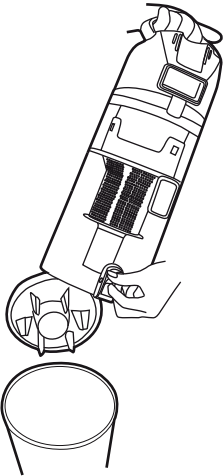


### EMPTYING THE DUST BIN

- 1 Lift the bin release latch and remove the dust bin from the cleaner.



- 2 Hold the container using the carry handle over the bin and press the bin empty button. The dust container door will automatically open.



- 3 Once emptied, gently tap or shake the container to release any excess dust.

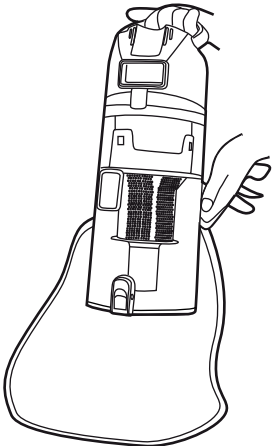
**!** **IMPORTANT!** Do not fill above the max level mark shown on the bin.

**MAX**

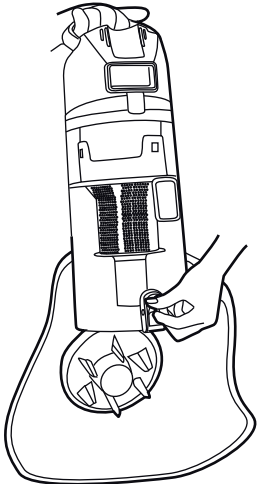
### ALLERGY AND ASTHMA SUFFERERS

When emptying any vacuum cleaner it is difficult to avoid exposure to dust. To minimize this risk, please follow these instructions:

- 1 Wrap the lower bin in a plastic bag and close the bag tightly around the dust container before emptying.



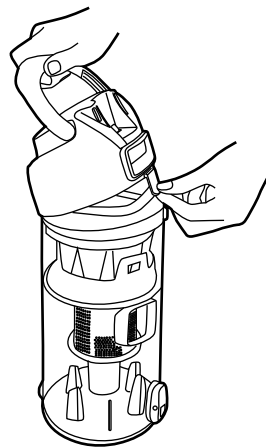
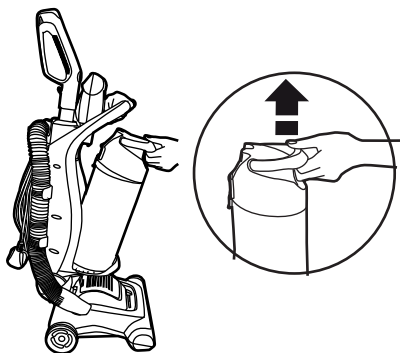
- 2 Press the bin empty button to empty the dust into the plastic bag. Close the bag quickly and dispose of it immediately.



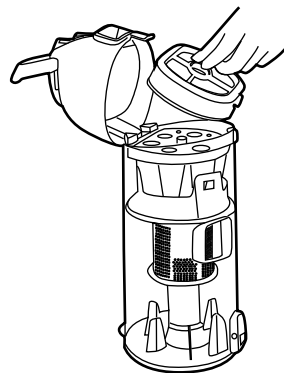
## CLEANING THE PRE MOTOR FILTERS

**!** **IMPORTANT!** For optimum performance, always keep your filters clean.

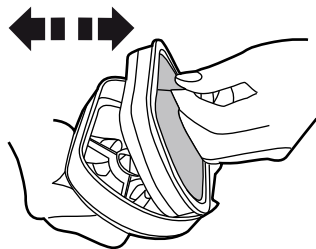
- 1 Lift the bin release latch and remove the dust bin from the cleaner. Remove the turbo tool from the top cover of the cleaner.
- 2 Place the bin on a flat surface and lift latch to access the filter.



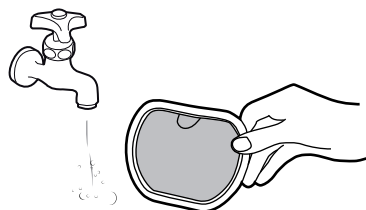
- 3 Remove the BLUE filter pack (containing the flexible HEPA filter pad).



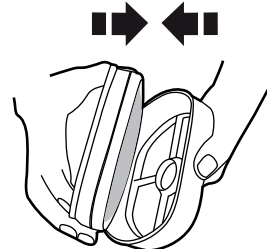
- 4 Separate the flexible HEPA filter pad from the filter frame by pulling the tab or pushing from underneath. Gently tap the flexible HEPA filter pad against the side of a bin to release excess dust.



- 5 Wash the flexible HEPA filter pad thoroughly under hand warm water, gently squeezing the pad until the water runs clean. Remove excess water by squeezing and leave to dry for 24 hours. **DO NOT USE HOT WATER OR DETERGENTS.**



- 6 When completely dry reassemble and refit filters to cleaner.

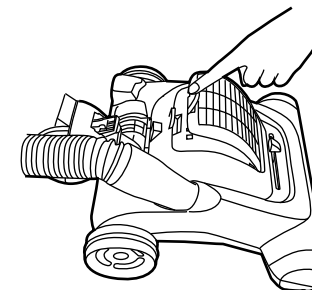


**!** **IMPORTANT!** For optimum performance, shake off excess dust from the filters regularly. We recommend that the flexible HEPA filter pad is washed every 3 MONTHS.

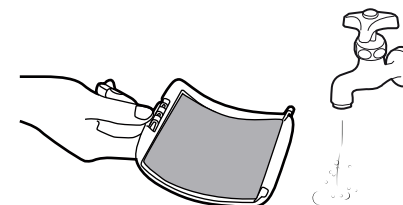
## CLEANING THE EXHAUST FILTER

GB

- 1 Lift the tab on the exhaust filter cover grille and remove from the cleaner.



- 2 Wash the exhaust filter under hand warm water until the water runs clean. Remove excess water by shaking and leave to dry for 24 hours. Refit filter only when completely dry. **DO NOT USE HOT WATER OR DETERGENTS.**

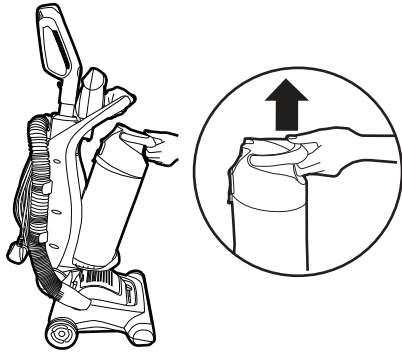


**!** **IMPORTANT!** For optimum performance, always keep your filters clean. We recommend that the exhaust filter should be washed every 3 MONTHS.

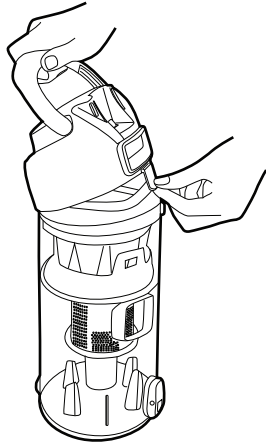
# CLEANING THE SEPARATION SYSTEM

**! IMPORTANT!** For optimum performance, always keep your separation system clean.

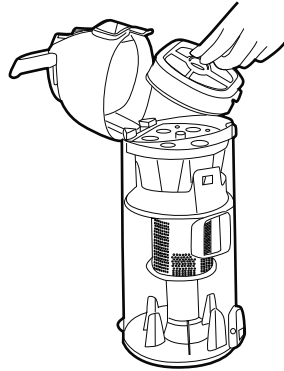
**1** Lift the bin release latch and remove the dust bin from the cleaner. Remove the turbo tool from the top cover of the cleaner.



**2** Place the bin on a flat surface and lift latch to access the filter.



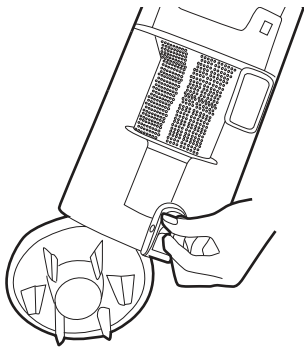
**3** Remove the BLUE filter pack (containing the flexible HEPA filter pad).



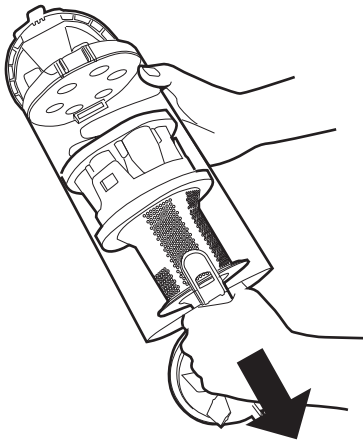
**3** Unscrew the retaining lock to release the separation system.



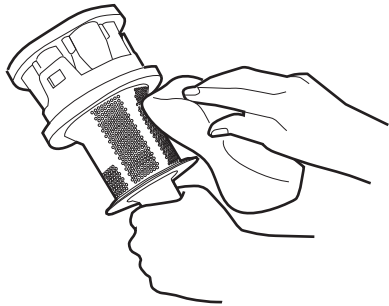
**4** Press the bin empty button to open the bin flap.



**5** Pull the separation system out of the bin.



**6** Clean the separation system with a dry cloth or dusting brush. Once clean reassemble and refit to the cleaner



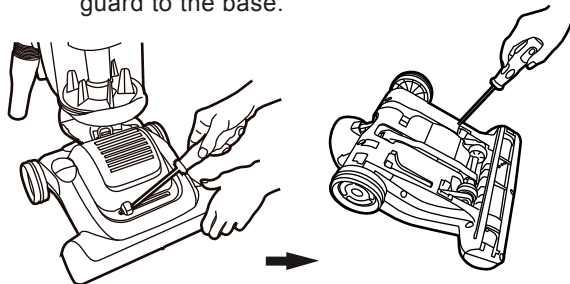
## CHANGING THE AGITATOR AND BELT

If your cleaner is not picking up efficiently, the belt or brushes (or both) may need replacing, but first please make sure you have:

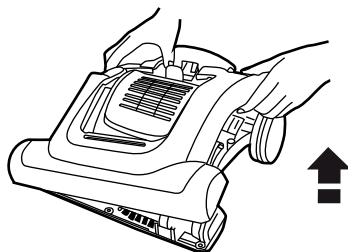
- Emptied the dust container
- Cleaned the filters
- Checked for blockages

**! IMPORTANT:** Switch the cleaner off and remove the plug from the electricity supply before dismantling cleaner

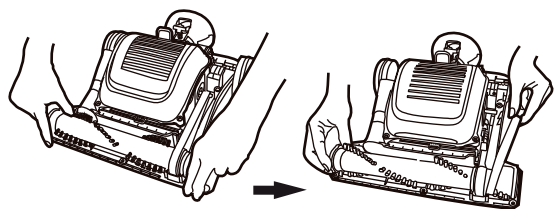
- 1** Remove the carpet care control knob. Turn the cleaner over and remove the retaining screws attaching the brush guard to the base.



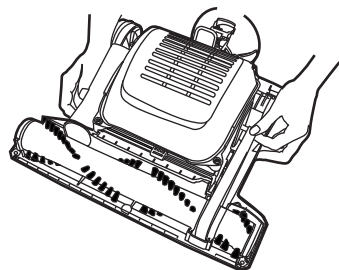
- 2** Turn the cleaner over and remove the hood.



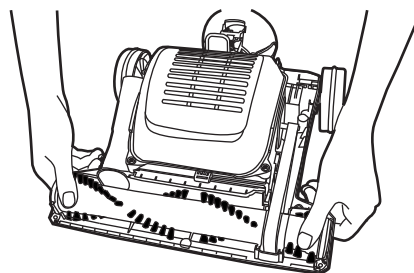
- 3** Remove brush assembly and check for wear on the belt. Loop the new belt around the motor and brush assembly.



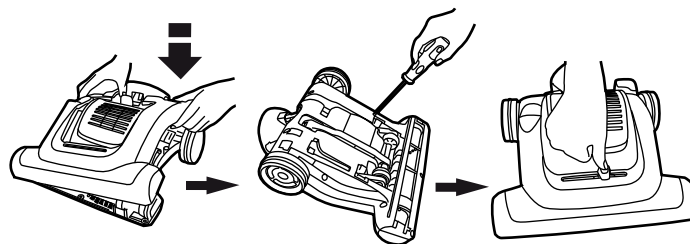
- 4** Hold the brush assembly and stretch the belt until the brush can be slotted back into the cleaner housing.



- 5** Rotate the brush to ensure movement of the belt.



- 6** Refit the hood ensuring the lugs along the front are located in the slots on the front edge of the baseplate. Secure the hood with the retaining screws. Refit the carpet care control knob.

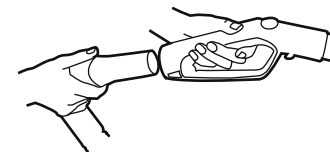


## CLEARING A BLOCKAGE

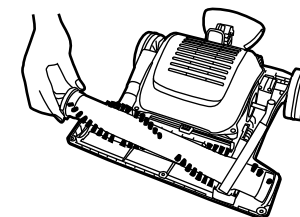
GB

**! IMPORTANT:** Switch the cleaner off and remove the plug from the electricity supply before dismantling cleaner

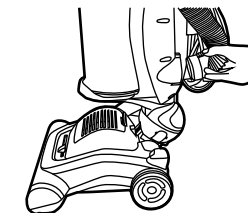
Check the hose by removing it from the handle, stretching it to full length.



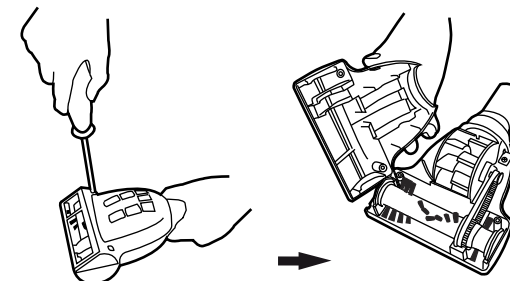
Turn the cleaner over and rotate the brushes until they are free to rotate. If debris can be seen under the hood remove the indicated retaining screws and clear the debris.



Check for a blockage in the lower hose socket. To remove the hose pull the finger tab and pull the hose upwards. Use a flexible rod to remove any obstruction.



Open the pet hair or allergen remover by removing the retaining screws. Lift the cover and remove the blockage.



## User checklist

If your cleaner is not working properly run through the following checklist.

1. Is there a working electricity supply to the cleaner?  
*Check with another electrical product.*
2. Is the dust bin full or choked with fine dust?  
*To empty the dust container, see instructions on P9.*
3. Is the hose blocked?  
*To clear a blockage, see instructions on P12.*
4. Is there a blockage in the cleaner base?  
*To clear a blockage, see the instruction on P12.*
5. Are the filters blocked?  
*To clean filters, see the instruction on P10.*
6. Are the brushes rotating correctly?  
*To check the brushes, see the instructions on p12.*
7. Has the cleaner overheated?  
*If so, it will take about 30 minutes to reset.*

working order, has not been assembled in accordance with these instructions or has been used incorrectly.

## WARNING!

A thermal cut out switches off the cleaner to prevent overheating if it is used when full or there is a blockage or dirty filters. If this should happen switch off, unplug and correct the fault.

It will take about 45 minutes for the cut out to automatically reset.

**IMPORTANT:** Do not run cleaner over the supply cord as this could damage the supply cord insulation.

## IMPORTANT INFORMATION

### Hoover Service

Should you require service at any time, please contact your local Hoover Service Office.

### Hoover spares and Consumables

Always replace parts with genuine Hoover spares. These are available from your local Hoover dealer or direct from Hoover. When ordering parts always quote your model number.

## Quality

Hoover's factories have been independently assessed for quality. Our products are made using a quality system which meets the requirements of ISO 9001

## GUARANTEE STATEMENT

The guarantee conditions for this appliance are as defined by our representative in the country in which it is sold. Details regarding these conditions can be obtained from the dealer from whom the appliance was purchased. The bill of sale or receipt must be produced when making any claim under the terms of this guarantee.

Subject to change without notice.



®

GENERATION FUTURE

Hoover Limited  
Pentrebach  
Merthyr Tydfil  
Mid Glamorgan  
CF48 4TU

HOOVER CUSTOMER HELPLINE  
08444 995 599

© 2014 48011581