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# PowerPlus Steam

**2000W – VPW2S**

Powerful Pressure Washer with  
Steam Cleaning Function

Pressure washer with a hygienic steam cleaning function  
perfect for BBQs, garden furniture and more.



VPW2S

[vax.co.uk](http://vax.co.uk)

## Let's talk safety



### Basic safety precautions

**This pressure washer/steamer is intended for household use only and NOT for commercial or industrial use.**

- This pressure washer/steamer is for outdoor use only. Always keep the area you are cleaning well lit.
- It is your responsibility to check the suitability of the surface to be cleaned. Vax UK Ltd cannot be held responsible for damage caused.
- Keep fingers, hair and loose clothing from moving parts and openings whilst using the pressure washer/steamer.
- When using your pressure washer/steamer (pressure washer function) the recommended working distance between the nozzle and surface area or object to be cleaned is 30cm.
- Never touch the steam jet from a short distance (there is a risk of scalding).
- This appliance can only be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children should not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
- Please refer to the surface manufacturer's care recommendations before use, and test your surfaces by running the steam cleaner over a small hidden area, if no damage occurs continue cleaning. Not suitable for use on leather, wax polished surfaces, acrylic surfaces and synthetic, velvet or steam/water sensitive materials - paint/outer of cars or porous surfaces.
- Do not over saturate.



## Do's

- Always wear suitable clothing footwear and eye protection whilst using the pressure washer/steamer.
- Always connect the water supply, remove the lance and squeeze the trigger to run water through the machine before switching the power on (pressure washer function).
- Always use a suitable hose connector to match the coupling on the pressure washer/steamer with a non-return valve at tap end of the supply hose.
- Always unplug the pressure washer/steamer before cleaning or carrying out any maintenance.
- Always turn off and unplug the pressure washer/steamer before disconnecting or connecting the hose/accessories .After use always wrap the pressure hose and power cord around the storage clips provided.
- Always release any built up pressure prior to disconnecting the hose and ensure water inlet filter is clean prior to storage in a cool dry place.
- Use only CE approved 13amp extension cords with RCD, non-approved extension cords may overheat. Care should be taken to arrange the extension cord as it could be a trip hazard.
- Always make sure the power/extension cord is fully unwound and prevent the power/extension cord from getting wet during use.
- Always replace the fuse in the plug with a British 13amp fuse. Always protect the power cable from heated surfaces or near open flames.
- Always carry the pressure washer/steamer by the handle.
- Always check water hose and accessories are not damaged, broken or worn before use.
- Always fill the water tank with water only, never add perfume, and stain removers or products containing alcohol.



## Don'ts

**This steam cleaner should not be used to clean electrical appliances. Always remove the mains plug from the socket and allow the steam cleaner to cool down completely before topping up with water**

- Don't leave the pressure washer/steamer unattended or running when not in use for more than 5 minutes without depressing the trigger.
- Don't use this pressure washer/steamer if it has been dropped, damaged or immersed in water.
- Don't use pressure washer/steamer if the power cord or plug is damaged. Please contact our Customer Care Line on: 0330 026 8455 (Mon-Fri 8:30am to 6:30pm, Sat 9:00am to 5:00pm).
- Don't handle the plug of the pressure washer/steamer with wet hands.
- Don't use the pressure washer/steamer without supply hose (minimum length 7.5m) in place and unwind the hose fully from reel.
- Don't use the pressure washer/steamer without the water filter in place.
- Don't pull or carry this pressure washer/steamer by the power cord. Don't use the power cord as a handle, pull the power cord around corners or sharp edges or close a door over the power cord. Don't unplug pressure washer/steamer by pulling on the power cord.
- Don't aim the pressure washer jet or steam jet at people, animals, plants, electrical components, wires, or the pressure washer/steamer itself. Never touch the pressure/steam jets (there is a risk of injury/scalding).



- Don't use the pressure washer/steamer on electrical components, damaged/delicate paint surfaces, tyres, engines/motors.
- Don't use the pressure washer/steamer with incorrect voltage as this may result in damage or injury to the user. The correct voltage is listed on the rating label.
- Don't touch any hot areas/accessories on the steam cleaner. It's normal for the steam cleaner and accessories to heat up during use, always allow them to cool down before handling or changing.
- Don't over fill the clean water tank or exceed the maximum amount required as the steam cleaner will deliver water droplets or very little steam.

# Thank you for buying this PowerPlus Steam.

## Taking care of your outdoor cleaning

This pressure washer is designed to make outdoor cleaning tasks as effective and efficient as possible and this user guide will help you get the most out of your machine.

Completing outdoor cleaning tasks using a Vax pressure washer will keep your outdoor items and surfaces cleaner for longer.

## Taking care of your PowerPlus Steam pressure washer

Also inside this guide are instructions on maintaining your new machine, so that it's always ready when you are to tackle your outdoor cleaning tasks.

### Taking care of you

We're here if you need us. Instead of taking me back to the shop, simply visit:

**[vax.co.uk/support](http://vax.co.uk/support)** or call:

(UK) **0330 026 8455** (ROI) 1-800 928 308

**Monday-Friday 8.30am to 6.30pm, Saturday 9.00am to 5.00pm**

Calls are charged at the UK local rate. Please make a note of the serial number and model number of the product before calling.

Alternatively, you can write to us at:

**Vax Ltd., Plot 302, Stonebridge Cross Business Park, Hampton Lovett, Droitwich, WR9 0LW, UK**

**This User Guide can be found online at: [vax.co.uk/support](http://vax.co.uk/support)**



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Let us know what you think **@VaxUK**

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VPW2S

## Included with your machine



Pressure hose



Trigger handle



Lance



Jet nozzle  
(Orange nib)



Turbo nozzle



Solution nozzle  
(Black/White nib)



Steamer brush



Nozzle cleaning tool

## Getting to know your machine



### Technical Specification

Name **VPW2S**  
Voltage **220-240V~50Hz**  
Wattage **2000W**  
Cord length **5m**  
Weight **6.5kg**

### Accessories & Consumables

Universal Detergent  
**1-9-133398-00**  
Patio & Decking detergent  
**1-9-133401-00**  
Steam Brush x3  
**1-1-135755-00**

Wash & Protect  
Vehicle Detergent  
**1-9-133400-00**

## Getting started

**PLEASE READ 'LET'S TALK SAFETY' AT THE BEGINNING BEFORE USE**

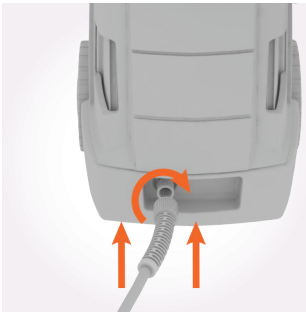


**CAUTION:** Always make sure the trigger safety lock is in the 'locked' position when not in use or connecting/disconnecting the pressure hose. Always check water hose, pressure hose, lance and nozzle are not damaged, broken or worn before use.



**CAUTION:** The pressure washer/steamer is equipped with a thermal cut-out. If for any reason the pressure washer/steamer does overheat the device will automatically turn the unit off. If this happens switch the pressure washer/steamer off and unplug from the mains. Remove the lance, nozzle and filter and check for blockages. Allow the pressure washer/steamer to cool down for approximately 4 hours.

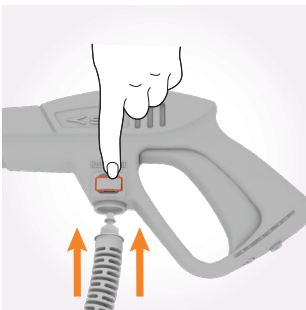
### Preparing your pressure washer/steamer



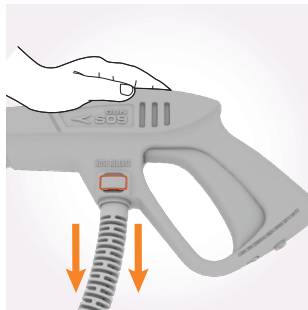
Push the pressure hose connector firmly into the water outlet and turn the pressure hose collar clockwise until tight.



A trigger safety lock is located underneath the handle. The safety lock should always be in LOCKED position before connecting/disconnecting the pressure hose to the trigger handle.



Press the pressure hose release button located on the side of the trigger handle. Holding the button down, push the pressure hose into the hose connection underneath the button.



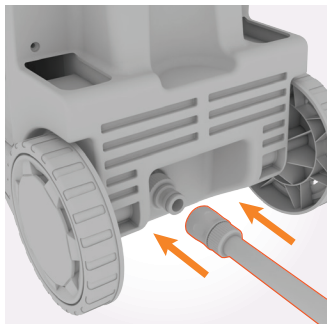
Release the button, continue to firmly push the pressure hose into the trigger handle. The release button will pop out when the pressure hose is correctly fitted. Gently pull the pressure hose to make sure it is securely locked.

## Using your machine

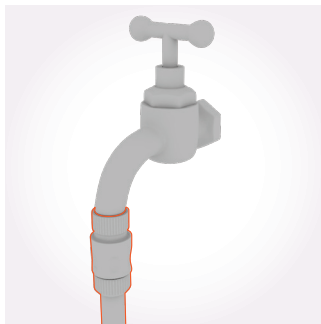
**IMPORTANT:** Always use an RCD (Residual Current Device) adaptor when using the pressure washer.



**CAUTION:** Never aim the high pressured water jet at people, animals, plants, electrical components, wires or the pressure washer/steamer itself.



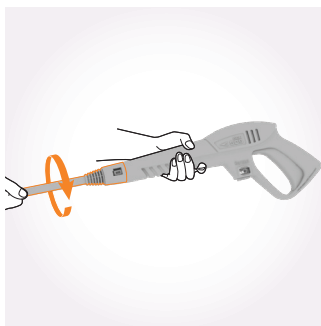
Make sure the water supply is not on. Firmly push the water hose pipe with suitable connector onto the water inlet, lock into place.



Connect the water hose pipe to a suitable water supply and turn the water on.



Before plugging the pressure washer/steamer into the mains supply, press the safety button on the trigger handle to 'unlock' and squeeze the trigger until water starts to flow through the nozzle.



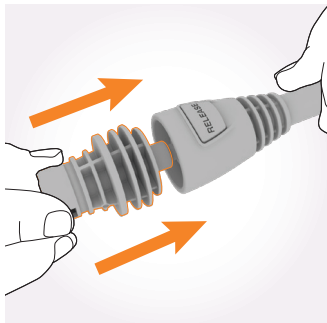
'Lock' the safety button on the trigger handle. Firmly push the lance into trigger handle, turning clockwise until locked into place.



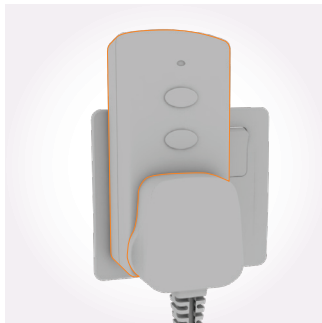
**TIP**

After connecting pressure hose, lance and accessories check they are securely fitted and locked into place before switching the pressure washer/steamer on.

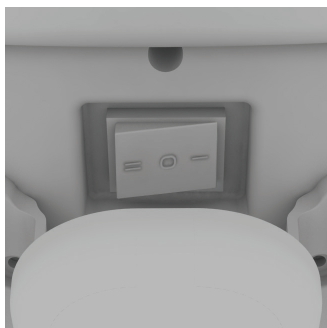
## Using your machine



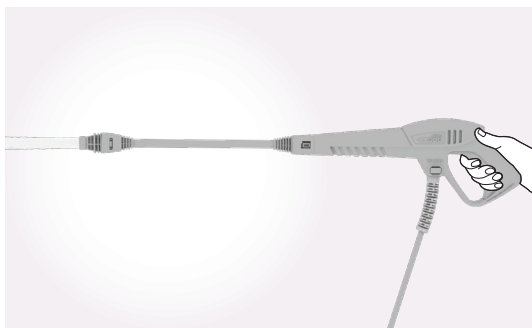
Choose an accessory nozzle. Firmly push nozzle into the lance until it clicks and locks into place. Gently pull the nozzle to make sure it is locked and secure before use.



Connect the power cord to the mains supply via the RCD adaptor.



Push the On/Off switch to 'I' position to switch on. The machine will run for a few seconds then stop, no water will be released.



Squeeze the trigger on the trigger handle to release a high pressured water jet.

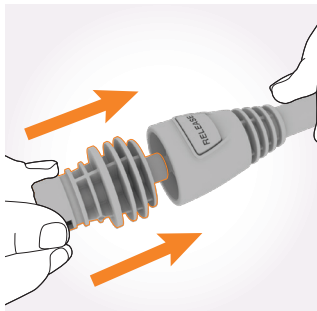
## Using your machine

**IMPORTANT:** The lance and accessory nozzle must be attached to the trigger handle for pressurised water to be produced.



**CAUTION:** Always make sure the pressure washer/steamer is switched off and the safety button on the trigger handle is in the locked position before connecting/disconnecting the lance, nozzles or accessories.

### Using your accessories



Firmly push the chosen accessory nozzle into the lance until it clicks and locks into place. Gently pull the nozzle to make sure it is locked and secure before use.



#### Jet nozzle (Orange nib)

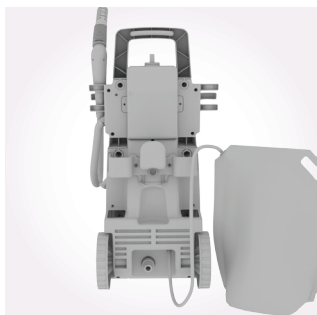
The jet nozzle has a wider spray and is ideal on surfaces such as cars, garden furniture, decking and boats.



#### Turbo nozzle

The turbo nozzle has a more concentrated spray and is ideal for use on very dirty surfaces, patios or masonry. It is not suitable for use on delicate or painted surfaces.

### Using solution with your pressure washer/steamer



Unhook the solution tube and insert into solution bag. Always make sure the solution tube is fully submerged into the solution/water mix inside the solution bag.



Attach the solution nozzle (white/black nib) to lance, making sure it is locked and secure before use.



After using solution, rinse fresh water through your pressure washer/steamer to prevent blockages. Insert the solution tube into a bucket of fresh water (Max 40°C), turn the pressure washer/steamer on and squeeze the trigger for 1 minute.

**IMPORTANT:** When using solution only use Vax solution and make sure you follow the dilution instructions.

Solution can only be dispensed when low pressure accessories such as the solution nozzle, (brush and rotary brush is attached – (supplied with certain models only)). Solution cannot be used with jet or turbo nozzles.

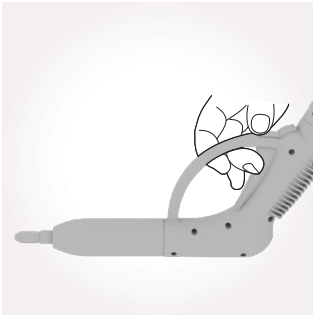


# Using your machine

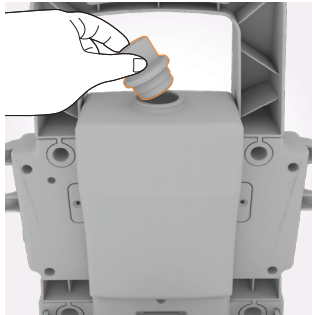
**IMPORTANT:** Please refer to the surface manufacturer's care recommendations before use. Test your surfaces by running the steam cleaner over a small hidden area, if no damage occurs continue cleaning. Not suitable for use on leather, wax, polished surfaces, acrylic surfaces, synthetic, velvet or steam/water sensitive materials - paint/outer surfaces of cars or porous surfaces. Please refer to floor manufacture's care recommendations before use, and test your flooring by running the steam cleaner over a small hidden area if no damage occurs continue cleaning. The steam cleaner should not be used to clean electrical appliances, electrical heating systems, oven surfaces or grills when hot etc.

Excessive temperature differences between the glass window and the steam can break the window, Do not use with extreme outside temperatures to avoid stressing the glass surface.

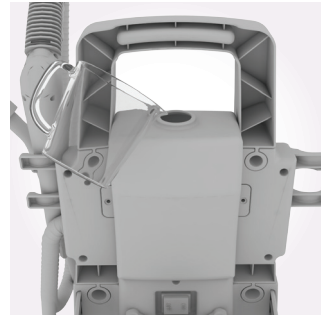
## Using the steam cleaner



A trigger safety lock is located underneath the steamer handle. The safety lock should always be in 'Locked/Off' position before setting up the steamer or connecting/disconnecting accessories to the steamer nozzle.



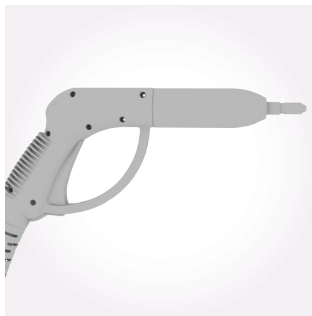
Lift and remove the water tank cap.



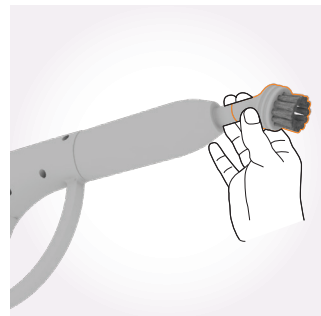
Fill water tank, leaving a small gap at the top of the tank. Don't use hot or boiling water to fill or clean water tank.



Replace water tank cap and insert steamer water supply tube into the hole in cap. Make sure the steam/water supply tube is fully submerged into the water tank and into the water.

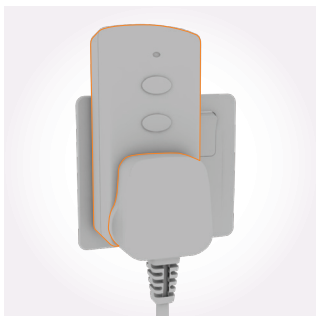


The steamer can be used directly through the nozzle.

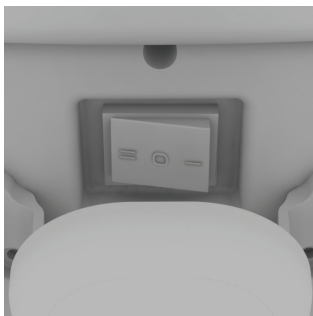


Push steamer brush firmly onto the steamer nozzle to attach. Make sure the steamer brush is secured into place before turning on.

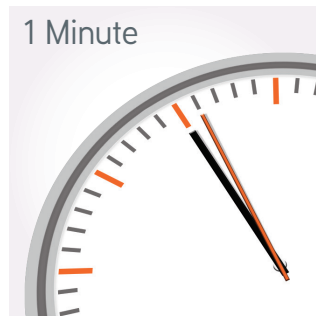
## Using your machine



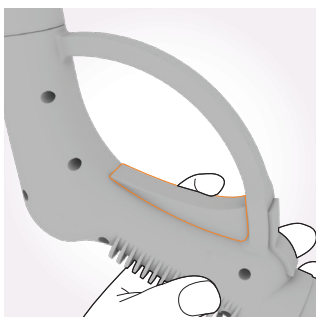
Plug in the power cord to the mains supply via the RCD adaptor.



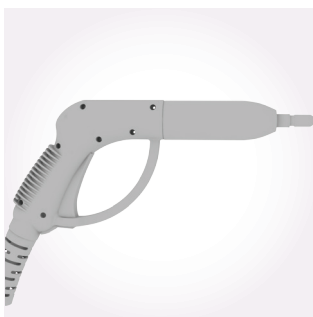
Push the On/Off switch to 'II' position to switch on.



Allow 1 minute for the steamer to warm up.



Press the safety lock on the steamer handle to 'ON' and squeeze the trigger.

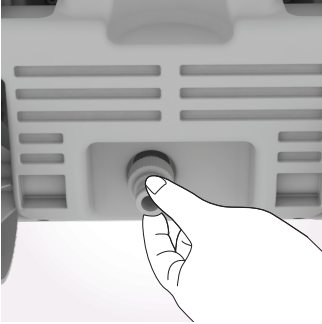


Squeeze the trigger in short bursts. Don't hold the trigger continuously to prevent over wetting.

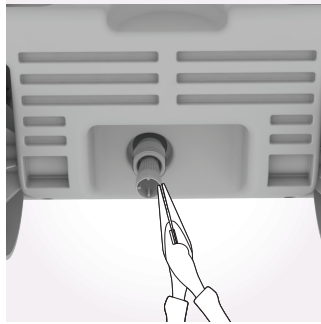
## Taking care of your machine

**IMPORTANT:** If using the pressure washer/steamer with water from a water butt, the water filter will require more frequent cleaning.

### Cleaning water filter



Unscrew and remove water inlet connector.



Using pliers gently pinch and pull the inner water filter tab and remove.

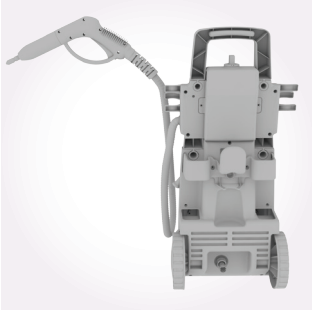


Rinse water filter to remove any dirt or debris.

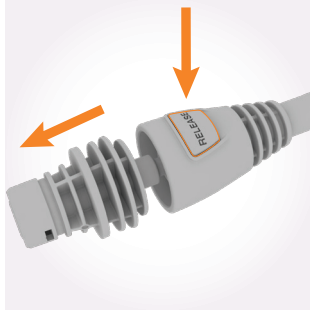
## Taking care of your machine

**IMPORTANT:** Before storing your pressure washer/steamer always make sure no water remains in the pressure washer/steamer, hose, lance, nozzle and water tank. Once the pressure washer/steamer is switched off and before removing the lance, nozzle or trigger handle always squeeze the trigger until no further water is released, to prevent frost damage. Keep in a dry place above zero degrees and out of the reach of children.

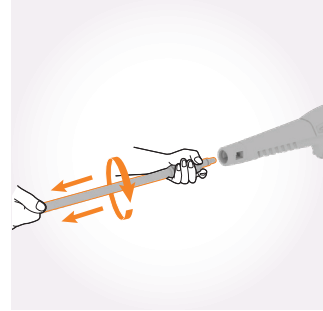
### Storing your pressure washer/steamer



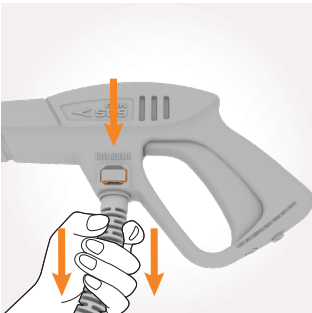
Squeeze the trigger on the steamer handle until the water tank is completely empty.



To remove the nozzle from the lance, press the nozzle release button on lance and pull nozzle.



To remove the lance from the trigger handle, firmly push and twist the lance anti-clockwise. When unlocked pull to remove.



To release pressure hose, press the pressure hose release button and pull pressure hose to remove.



Always store tools, power cord and pressure hose into allocated storage slots.



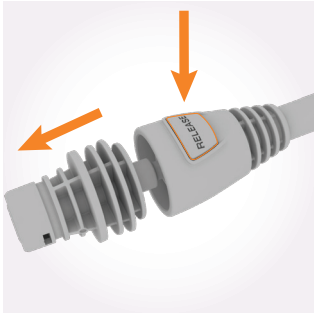
Before removing pressure hose, lance and nozzle always squeeze trigger until water stops releasing pressure build up.

## Let's talk technical

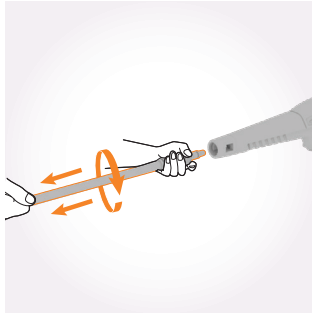


**CAUTION:** Before carrying out any maintenance make sure the pressure washer/steamer is switched off and unplugged from the mains.

### Removing a blockage from the lance and nozzle



To remove the nozzle from the lance, press the nozzle release button on lance and pull nozzle.

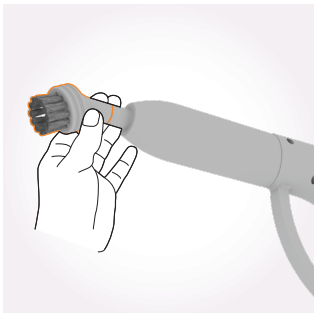


Remove the lance from the trigger handle, firmly push and twist the lance anti-clockwise. When unlocked pull to remove.

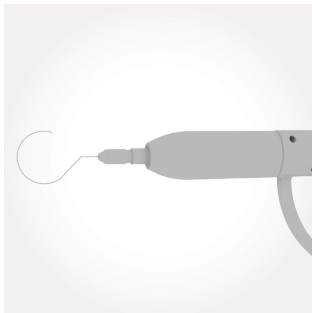


Insert nozzle cleaning tool into end of nozzles to remove any dirt and debris.

### Removing a blockage from the steamer nozzle



Pull steamer brush to remove.



Insert nozzle cleaning tool into end of steam nozzle to remove any dirt and debris.

## What to do if it goes wrong

### Problem

There is an accessory missing.

### Solution

- Check the 'This pack contains' panel on the box to make sure the part is included with your machine.

Why won't my pressure washer/steamer turn on?

- Make sure the On/Off switch is set to the 'I' position (pressure washer) 'II' position (steamer).
- If the trigger has not been squeezed the pressure washer/steamer will be silent, to activate squeeze the trigger handle (pressure washer function).
- The plug may not be fully pushed into the electrical socket.
- Check the fuse in the plug if this needs replacing, always replace with a British 13amp fuse.
- Check the RCD has not been tripped.
- The thermal protector may have tripped. If this happens switch the pressure washer/steamer off and unplug from the mains.
- Remove the lance, nozzle and filter and check for blockages. (pressure washer function).
- Remove the steam tool and check for blockage (steamer function) Allow the pressure washer/steamer to cool down for approximately 4 hours.
- The power cord maybe damaged. Please contact our Customer Care Line on: 0330 026 8455 (Mon-Fri 8:30am to 6:30pm Sat 9:00am to 5:00pm).

Why won't the pressure washer/steamer dispense?

- The pressure washer pump may have stopped, make sure the On/Off switch is set to the 'I' position and check the plug fuse.
- The pump may have stopped and the thermal protector activated, this may be because of overheating due to poor water supply. Disconnect the power and allow the pressure washer/steamer to cool down for approximately 4 hours.
- Hose may be blocked or kinked, check for leaks in the hose and clear any blockages. Straighten out the hose to ensure no kinks and check the hose pipe connections to the tap and water inlet.
- There may be an air lock. Press the unlock safety button on the trigger handle and squeeze the trigger to release water before the pressure washer/steamer is switched on.
- Check the assembly of the solution tube and bag. Go to 'Using your machine'.
- Nozzle/accessory may be blocked, clear any blockages and clean with nozzle cleaning tool. Go to 'Lets talk technical'.
- The turbo/jet nozzle is attached, remove and attach solution nozzle.
- No solution will be released when using the turbo/jet nozzle. Go to 'Using your machine'.

## What to do if it goes wrong

### Why won't my pressure washer/steamer reach operating pressure?

- Lance and nozzle not attached. The lance and nozzle must be attached to the trigger handle for pressurised water to be produced.
- Hose may be blocked or kinked, check for leaks in the hose and clear any blockages.
- Straighten out the hose to ensure no kinks and check the hose pipe connections to the water supply and water inlet.
- Lance and nozzle may be blocked, clear any blockages and clean with nozzle cleaning tool. Go to 'Lets talk technical'.
- Remove and clean the water inlet filter. Go to 'Taking care of your machine'.
- Check the water flow rate to your water supply.

### Why wont my pressure washer/steamer produce any steam?

- Tank maybe empty. Turn off, allow to cool for 10 minutes, refill and make sure that water is being drawn through the steamer water supply tube from the tank without air bubbles. If there is a bubble air locking the pipe then squeeze the pipe towards the tank to remove it.
- Check the assembly of the water supply tube into the water tank. Go to 'Using your machine'.
- The water may not yet be at temperature, allow heat up time. Cold water may take longer to heat.
- Check the On/Off switch has been set to the 'I' position. Go to 'Using your machine'.
- Remove safety lock and press trigger on steamer gun.
- Steam path is blocked. Go to 'Removing a blockage from the lance and nozzle'.

A hand is shown typing on a silver laptop keyboard. The laptop screen displays a dark background with white and orange text. The text provides information about registering for a free 2-year guarantee and contacting Vax support. The background of the image is a blurred indoor setting with green plants.

## Getting in touch

It's quick and easy to  
register for your **FREE**

**2 year  
guarantee<sup>†</sup>**

Online at: **vax.co.uk/guarantees**

Please retain your original receipt for proof of purchase.

**we're here if you need us**

Online **vax.co.uk/support**

Call: (UK) **0330 026 8455** (ROI) 1-800 928 308

Monday-Friday 8.30am to 6.30pm, Saturday 9.00am to 5.00pm\*

Alternatively, you can write to us at:

Vax Ltd., Plot 302, Stonebridge Cross Business Park, Hampton Lovett, Droitwich, WR9 0LW, UK

\* Calls are charged at the UK local rate. Please make a note of the serial number and model number of the pressure washer before calling.

† Registration required. Terms and conditions apply, see [vax.co.uk](http://vax.co.uk) for details.



# Don't forget your accessories!

Order at: [www.vax.co.uk/spares-and-solutions](http://www.vax.co.uk/spares-and-solutions)

### Universal detergent

1-9-133398-00

Universal detergent to aid the break down and removal of stubborn dirt, moss, and grime.



### Patio & Decking detergent

1-9-133401-00

Patio & decking detergent to aid the break down and removal of stubborn dirt from patio and decked areas.



### Wash & Protect vehicle detergent

1-9-133400-00

Wash & protect vehicle detergent to aid the removal of road dirt, oil and grease from vehicles, and provide short term protection against weathering conditions.



### Standard lance

1-9-133749-00

Standard lance connection between your trigger handle and attachments.



### Detergent nozzle

1-9-133759-00

A detergent nozzle to directly apply detergent to surfaces to help loosen dirt, moss, and grime.



### Attachable detergent bottle

1-2-133752-00

A detergent nozzle to directly apply detergent to surfaces to help loosen dirt, moss, and grime.



### Trigger handle

1-2-133750-00

A smooth shape hand handle with an easy squeeze trigger and a built in safety lock for easy on/off trigger release.



## Accessories

### Jet nozzle

Jet nozzle to apply concentrated pressure to dislodge dirt and grime on all surface types.

1-9-133754-00



### Turbo nozzle

A high pressure turbo nozzle to blast away tough embedded dirt from high traffic areas.

1-9-133753-00



### Patio cleaning set

A large circular cased brush, supplied with an extension tube for cleaning concentrated areas quickly and efficiently. Ideal for: Patios, Decking, Driveways, Garage doors.

1-9-133767-00



### Rotary brush

A firm bristled brush with 360 degree rotation, providing extra scrub power for an extra clean. Ideal for: Car alloy wheels, Car grills.

1-9-133766-00



### Car brush

A soft bristled brush, perfect for agitating tough dirt from sensitive surfaces. Ideal for: Car mirrors, Car body.

1-9-133765-00



### Outdoor brush

A handy outdoor brush, perfect for gently removing dirt from various outdoor surfaces. Ideal for: Garden furniture, Conservatories.

1-9-133769-00



### Extension bar

An additional connection tube providing you extra reach.

1-9-133768-00



### Replacement hose (10m)

An additional high pressure hose, highly durable and resistant to weather conditions.

1-9-133751-00



Notes





You're home.™



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**Safety:** 2006/95/EC Low Voltage Directive. **EMC:** 2004/108/EC Electromagnetic Compatibility Directive.

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