REST ASSURED
BEAUTIFUL BEDS SINCE 1898

*Win a mattress worth £429*
see reverse for details

# *Rest assured it's the bed your back would choose*



## Thank you for purchasing a Rest Assured bed.

Warranty and care instructions booklet.

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REST ASSURED
BEAUTIFUL BEDS SINCE 1898

# Contents

Thanks for purchasing your new Rest Assured bed or mattress. Please keep this booklet safe as it carries important information on your warranty and care instructions for your new bed or mattress.


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# *Warranty Conditions*

Under the law, the Contract of Sale exists between the retailer/store and the consumer. Consequently, if you have cause to complain, please contact your retailer giving proof of purchase and outlining the nature of your complaint. If the warranty conditions have been satisfied, the retailer will then liaise with Rest Assured on your behalf.

- The mattress must be turned regularly, as per the Care Instructions, thereby minimising the settlement of the cushioning layers.

- The exception is a 'No Turn' mattress, which will usually be specified on the mattress label. For further details about 'No Turn' mattresses, which requires rotation only please see the Care Instructions on pages 3 and 4.

- If your mattress is 'No Turn' you should use the sleeping surface only (the side with the mattress label).

- We are unable to accept returned items that are soiled or unhygienic. Therefore, please ensure that you use a mattress protector/cover from the first day of use.

- The guarantee is void if a fault results from misuse of the product. Examples of misuse would include (but are not limited to):
  - Use without bed linen.
  - Subjecting the product to excessive wear and tear e.g. jumping up and down on the bed.
  - Using a mattress on an old or unsuitable base, or a base for which it was not designed.
  - Rolling or bending the mattress.
  - Overloading the drawers in the base; overloading can cause distortion or damage to drawers and may also cause them to jam. Therefore, mini drawers should not be loaded in excess of 7kg, standard drawers 15kg.

Wherever possible, replacement product will be like for like. However, in the event a particular material or style is no longer available, we reserve the right to substitute appropriately as per our current range.



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# 5 Year Guarantee




We'd like to thank you for choosing Rest Assured and feel confident that your back will thank you for years to come! In the unlikely event that you are unhappy with your purchase, you can trust us to provide the very best in terms of product guarantee.

Consequently, if you have purchased a mattress or divan set (a matching base and mattress), in the unlikely event that a problem should arise due to either faulty material or poor workmanship, during the first year from the date of purchase we promise to repair or replace (at our discretion) any part, or all of the product that is defective, completely free of charge. During the second year, replacements will be free of charge but will attract a contribution to the transport costs. In subsequent years, a sliding scale of charges based on usage plus transport costs comes into effect as follows:

*2 to 3 years*
*40% of current retail price*

*3 to 4 years*
*60% of current retail price*

*4 to 5 years*
*80% of current retail price*

Any claim made under this guarantee must be made through the retailer from whom the bed was purchased. Please ensure you retain your receipt as proof of purchase. Any claim must be made no later than 5 years from the date of purchase.

This guarantee applies to goods purchased from an authorised retailer of Rest Assured products within the UK and Northern Ireland and, in all instances, applies to product only where it has been used and maintained in accordance with the manufacturer's guidelines and instructions.

Please ensure that you read and comply with the Warranty Conditions (page 1) and Care Instructions (pages 3 and 4).

This guarantee does not affect your statutory rights.

Telephone: 01282 851 111
Mon - Thurs: 8:30am - 5:00pm
Fri: 8:30am - 4:30pm
enquiries@rest-assured.co.uk



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# Care Instructions

## Getting used to your bed

Chances are that the springs and upholstery in your old bed were not what they used to be, so your new bed may seem a little strange at first. Please allow time for your body to adjust to your new bed and for the fillings to settle.

## Filling settlement is normal

Due to modern day fillings being more sumptuous than their predecessors, settlement within your mattress should be expected and is perfectly normal.

The main causes for settlement are attributed to:

- Extra pressure in areas where body weight is most pronounced.
- Body heat and moisture, which can escalate settlement and slow down the recovery process of the fillings.

Ensuring that your mattress is cared for properly may help to reduce settlement:

- Only use your mattress with a base for which it has been designed.
- Turn your mattress regularly (unless your mattress is 'No Turn' – this will be stated on the mattress label).
- Rotate your mattress top-to-tail so that settlement from body pressures are evenly distributed.
- Air your mattress daily by pulling bed covers back.

It is important to remember that, as with any soft furnishing product, it is unreasonable to expect your mattress not to show settlement after several months of use. Whilst fillings may settle over time, the support system within your mattress will ensure that you receive many years of comfort from your mattress.

## Let your mattress breathe

After its removal from the packaging, please leave your bed uncovered for a few hours to allow any condensation to escape. To avoid risk of suffocation, please ensure that the polythene bag is well out of reach of small children.

## Protect your mattress

We recommend that you use a mattress cover, which will protect it from coming into contact with body moisture or other liquids.

## Do not use detergents or chemical cleaners

Using detergents or chemical cleaners on your mattress may damage the fabric and stitching.



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## Turn and rotate your mattress regularly

Unless you have bought a single sided 'No Turn' mattress, which will be indicated on the mattress label, it is important that you turn your mattress over and rotate it from top-to-tail once a week for the first two or three months and then monthly thereafter.

This will prolong the lifespan of your mattress and ensure even settlement of the fillings. 'No Turn' mattresses should be rotated from top-to-tail periodically to ensure even wear. When turning or rotating your mattress please do not allow it to impact with or fall against the bed as this may damage the springs. We recommend having assistance when moving a mattress.

## Do not bend or roll your mattress

Bending or rolling your mattress will damage it and invalidate the guarantee.

## Rolled mattress foam recovery

If you have purchased a rolled up mattress, please ensure that you unroll and place it on a bed in a warm room for 24 hours before use. After this time the mattress will fully regain its normal shape. Please note that recovery time will be faster when placed in a warm environment. The mattress cover should not be removed and is not suitable for machine washing.

## Softening foam

If this is your first foam mattress, it may take a few days to get used to the feel as it is very different to a traditional spring mattress. Please be aware that slight softening of the foam may occur during the first few weeks but this should not be a cause for concern.

## Foam discolouration

Over a period of time, you will notice a yellowing of the foam. This is perfectly normal and is due to the properties within the foam, and will not affect either the quality or performance of your mattress.

## Do not overload or overfill drawers

If your bed has drawers, they have been designed to take lightweight items only. Excessive weight can cause distortion or damage to the drawers. Overfilling them may cause them to jam. Maximum weight:
Mini drawers - 7kg. Standard drawers - 15kg.

## Upholstery

Micro Suede - A fabulously sensual fabric, Micro Suede is soft and durable, making it an extremely popular choice. The fabric is water repellent and dirt resistant. However, should you need to remove any heavier stains, please use a neutral detergent, taking care not to over rub. Rinse with clean, lukewarm water.
Woven Fabrics - Our luxurious woven fabrics have a soft, rich texture. These fabrics should be specialist cleaned only.
Faux Leather - Faux leather has all the look of real leather, but is easy to care for. If you need to clean your faux leather headboard, simply wipe it with a clean, damp cloth.



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# Bases with Castors or Legs

## Assembly Instructions

**You will need:**

A wooden mallet, pliers and scissors.
To avoid the risk of injury, it is recommended that a minimum of two people assemble and install this product.

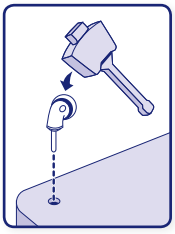
### 1. Unwrapping:

Carefully remove any cardboard protectors and all packaging staples with pliers to avoid injury. To avoid risk of suffocation, keep all polythene away from children. Please recycle your packaging.

### 2. Fittings:

Remove the fittings from the bags that are attached to the divan base.

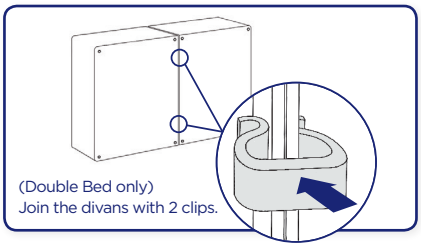
### 3. Attaching the castors or legs:

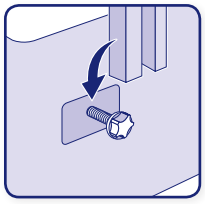


Castors: Push into the corner sockets and gently tap with a wooden mallet until it is fully 'home'. Do not use a metal hammer or object as this may damage the castors or divan base.
Legs: To affix legs, screw bolts into the marked threaded holes.

### 4. Connecting the bases:

The 2 base halves can be connected in one of two ways.
Black Unit Connectors: Position the two divan halves where they are to be used and bring them together ensuring that the black unit connectors are facing each other. Stand to one side of the bed, lift the right hand base approx 100mm, while holding the left hand base in position. Then, squeeze the divan halves together and lower the right hand base ensuring the connectors locate. Repeat on the other side.
U Clips: Stand the divan halves on their side and attach the u clips as indicated on the diagram below.



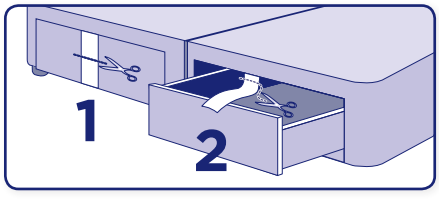


### 5. Attaching a headboard:

First of all decide which end of the bed is to be used for a headboard, then use scissors to carefully pierce the fabric where the hole can be felt underneath the stickers.
For strutted headboards - Place the headboard bolt into the hole and fasten into place. Lower the headboard into position before fully tightening the bolt.
For full height headboards - Using scissors, carefully pierce the fabric where the stickers mark the hole in the headboard. Line up the headboard hole with the divan hole and thread the headboard bolt through them both and tighten into position.

### 6. Storage:

To release the drawers, please cut the temporary restraining straps and trim off any excess. Pulling the straps off may tear the fabric.




Do not overload the drawers.
Maximum weight is: Mini drawers – 7kg,
Standard drawers – 15kg.



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# Bases with Feet

## Assembly Instructions

**You will need:**

A large Phillips or slotted screwdriver, a pozidrive, pliers and scissors.
To avoid the risk of injury, it is recommended that a minimum of two people assemble and install this product.

### 1. Unwrapping:

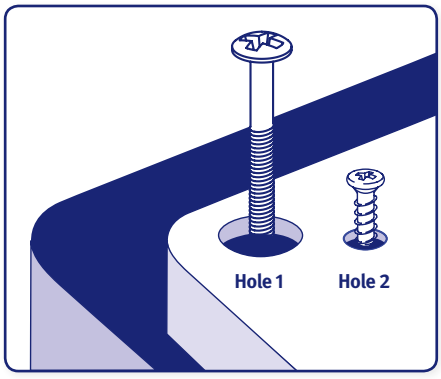
Carefully remove any cardboard protectors and all packaging staples with pliers to avoid injury. To avoid risk of suffocation, keep all polythene away from children. Please recycle your packaging.

### 2. Fittings:

Remove the fittings from the bags that are attached to the divan base.

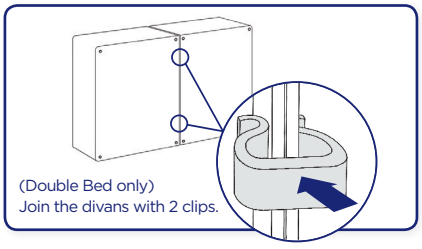
### 3. Attaching the feet:

Round Feet: To affix, screw the feet into the marked threaded holes on the base.
Square Feet: To affix, screw the large gold screw into hole 1 as indicated on the diagram. Then screw the silver screw into hole 2, as indicated on the diagram. Make sure both screws have been fasten securely. Repeat on all 4 corners.




### 4. Connecting the bases:

Stand the divan halves on their side and attach the u clips as indicated on the diagram below.

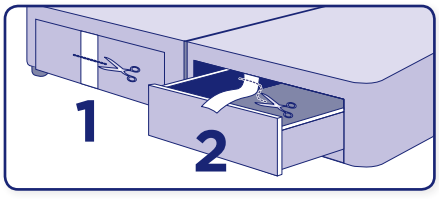



### 5. For headboard assembly instructions:

Please see page 5.

### 6. Storage:

To release the drawers, please cut the temporary restraining straps and trim off any excess. Pulling the straps off may tear the fabric.




### Do not overload the drawers.

Maximum weight is: Mini drawers – 7kg,
Standard drawers – 15kg.



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# *Adjustable Bases*

## Assembly Instructions

**You will need:**

A wooden mallet, pliers and scissors.
To avoid the risk of injury, it is recommended that a minimum of two people assemble and install this product.

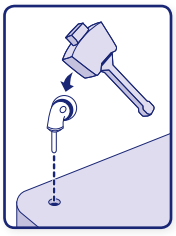
### 1. Unwrapping:

Carefully remove any cardboard protectors and all packaging staples with pliers to avoid injury. Remove red retaining straps from either end of struts with scissors. To avoid risk of suffocation, keep all polythene away from children. Please recycle your packaging.

### 2. Fittings:

Remove the fittings from the bags that are attached to the underside of the divan base.

### 3. Attaching the castors or legs:



Castors: Push into the corner sockets and gently tap with a wooden mallet until it is fully 'home'. Do not use a metal hammer or object as this may damage the castors or divan base.
Legs: To affix legs, screw bolts into the marked threaded holes.

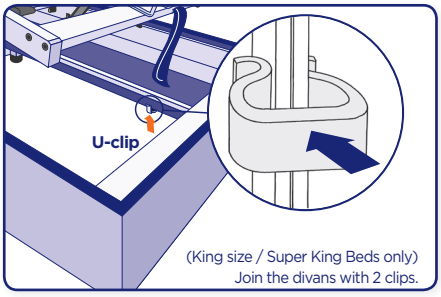
### 4. Connecting the bases:

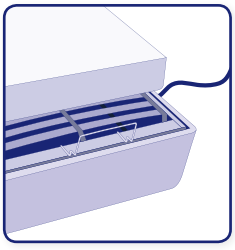
Place bases side by side, correctly align and attach headboard. Leave one base free from mattress until bases connected fully.

Fully raise empty adjustable platform at both head and foot end. Switch off power supply and ensure trailing wires and handset do not pose a tripping hazard.

Kneel next to base at head-end of bed and carefully lean into the recess to position first U-clip. Slot clip upwards from beneath the central rails and connect the divan halves. It is recommended that the divans be connected by two people, one of whom should ensure the safety of the person connecting the halves.

Repeat the connection process at the foot-end of the base with the second U-clip. Due to limited extension of the foot-end of the base, it is advised that only the arm be placed inside the base – do not lean inside the raised foot-end of the bed.



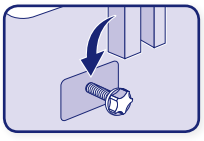
### 5. Mattress and plug:

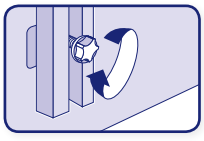
Position the bed where it is to be used. Fix the mattress guard at the foot end of the bed (see Fitting the Mattress Guard) and plug into the mains.

### 6. Attaching a headboard:

First of all decide which end of the bed is to be used for a headboard, then use scissors to carefully pierce the fabric where the hole can be felt underneath the stickers.
For strutted headboards: Place the headboard bolt into the hole and fasten into place. Lower the headboard into position before fully tightening the bolt. For full height headboards: Using scissors, carefully pierce the fabric where the stickers mark the hole in the headboard. Line up the headboard hole with the divan hole and thread the headboard bolt through them both and tighten into position.

Use the provided spacers with the headboard bolt if required, to give the mattress clearance when being adjusted.

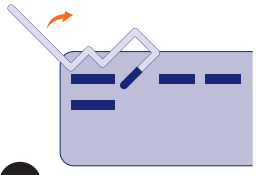






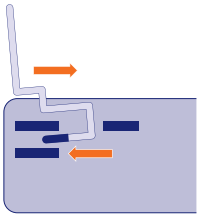
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# Fitting the Mattress Guard



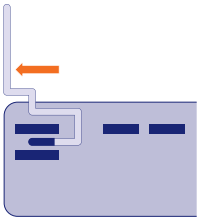
### Step 1:

Fix the guard to the first wooden slat by angling it at 45º and hooking it over the slat.



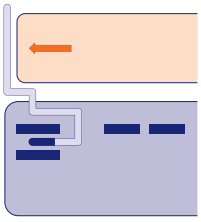
### Step 2:

Rotate the guard forward until the bottom edge of the guard hooks round the first slat.



### Step 3:

Once the lower edge of the guard has gone around the slat it must be pulled to enclose the slat fully by moving toward the outer edge of the bed.



### Step 4:

Once in place the mattress can be placed on the bed where the guard provides a safe enclosure, preventing the mattress from slipping off.

If fitting the optional upholstered footboard it is not necessary, nor advisable to use this mattress guard.

# Safety Instructions

- The adjustable mechanism is controlled by a 'Hold-to-Run' control for your safety. However, please be aware that the mechanism will continue to move as long as the directional button is depressed and care should be taken to avoid entrapment of the electrical wire, bedding or hands/fingers when adjusting the base.
- Please ensure children and pets are at a safe distance when the mechanism is in motion to avoid injury.
- When getting on/off the bed please ensure the leg end of the bed is in a flat/lowered position. It is not necessary to lower the upper/back section of the bed prior to getting on/off the bed.
- Please do not operate the adjustable mechanism without the mattress guard in position on the foot end of the bed. The mattress may not conform to the shape of the base when the mattress is unoccupied and may slip off the foot end of the base if not secured in position with the guard.



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# Operating the Hand Control

1 Press to lift head end

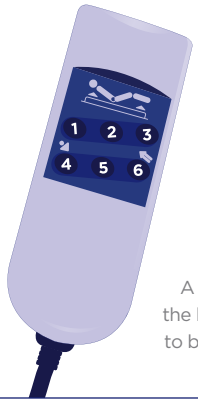
2 Press to lift head and feet together

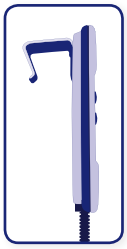
3 Press to lift foot end

4 Press to lower head end

5 Press to lower head and feet together

6 Press to lower foot end



A clip on the reverse of the hand control allows it to be fitted to the side of the divan.

# Ottoman storage

## Important usage instructions

The Ottoman provides the ultimate storage solution helping you maximise your bedroom space. To get the best out of your new bed please follow these instructions at all times.

**Cutting the Ottoman strap will cause the Ottoman to open immediately. Please ensure you follow the instructions below.**

### Unwrapping the Ottoman base:

1. Remove all the polythene and corner card packaging.
2. Remove any proud packaging staples.
3. Stand the divan vertically on the short side.
4. Before cutting the strap, please note that the lid will open automatically. Allow sufficient space for the lid to open.
5. Cut the strapping.
6. Remove castor pack from inside the Ottoman ensuring all packaging staples are removed & insert the castors.
7. Attach both bases together.
8. Place your mattress on top of the bed.

- Never operate the recliner mechanism without a mattress on the divan base.
- Never allow children or pets to play on or inside the Ottoman divan base.
- Stand clear when opening or closing the Ottoman divan base.
- Ensure bed linen does not get caught within the recliner mechanisms.
- Close the Ottoman divan base by pushing down with both hands centrally on the mattress.
- Do not operate the mechanism while the bed is being used.
- Maximum loading weight is 40kg evenly distributed.

**Stand clear when opening or closing the base.**



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# *Ottoman*

## Assembly Instructions

**You will need:**

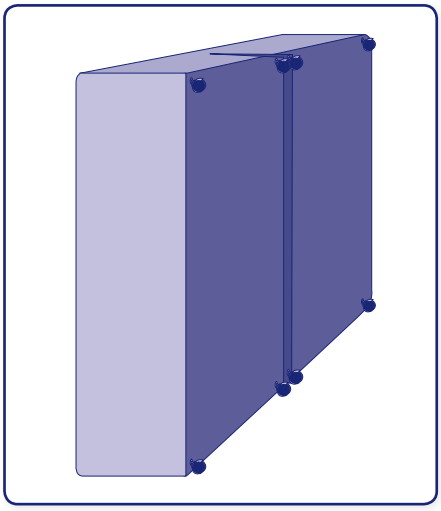
A large Phillips or slotted screwdriver.

To avoid the risk of injury, it is recommended that a minimum of two people assemble and install this product.

These assembly instructions apply to the Ottoman divan base only. Please disregard the plastic clip in the standard Divan half fittings pack. Please use the metal clips to join the Divan and Ottoman halves together.

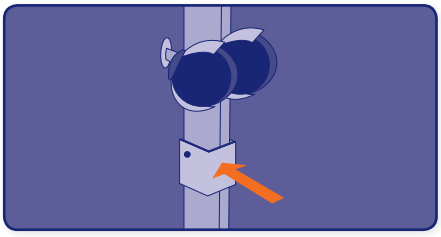
### Step 1:

Position the two divan halves on the floor together.



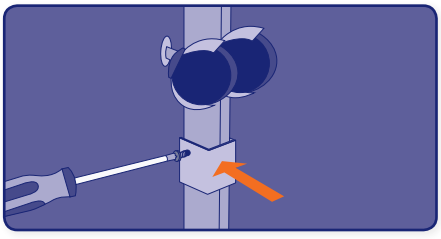
### Step 2:

Ensure the metal clips are positioned in the recess of the black undercover.



### Step 3:

Use screws provided to fix the clip to the divan.





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# *Trust Rest Assured*

At Rest Assured, we know a thing or two about making luxuriously comfortable beds. With over 115 years of experience, we know that traditional pocket springs are unrivalled for comfort, support and luxury. Our bed-making experts use tried and tested techniques to combine pocket springs with premium fillings, to bring you the ultimate indulgence for your back.

All our beds and mattresses are specifically designed to allow for easy movement and optimum back support. This careful balance provides the right environment for the fluids in your spine to repair from aches and pains whilst you receive personalised support for every inch of your body thanks to our pocket springs.

Rest assured that all of our beds and mattresses are rigorously tested for comfort and durability; in our BSI approved testing lab, by bed experts and by people like you. Our customer reviews are testament to the quality of all our products, with almost all our beds receiving at least 4 stars out of 5.

All our beds and mattresses are made in the UK and come with a 5 year guarantee. At Rest Assured, we work hard to reduce our impact on the environment and are proud members of the Forest Stewardship Council®.

We don't think you should have to pay the earth for beautiful, quality, luxurious beds, which is why Rest Assured offer unprecedented luxury at affordable prices.

5yr
5 YEAR GUARANTEE

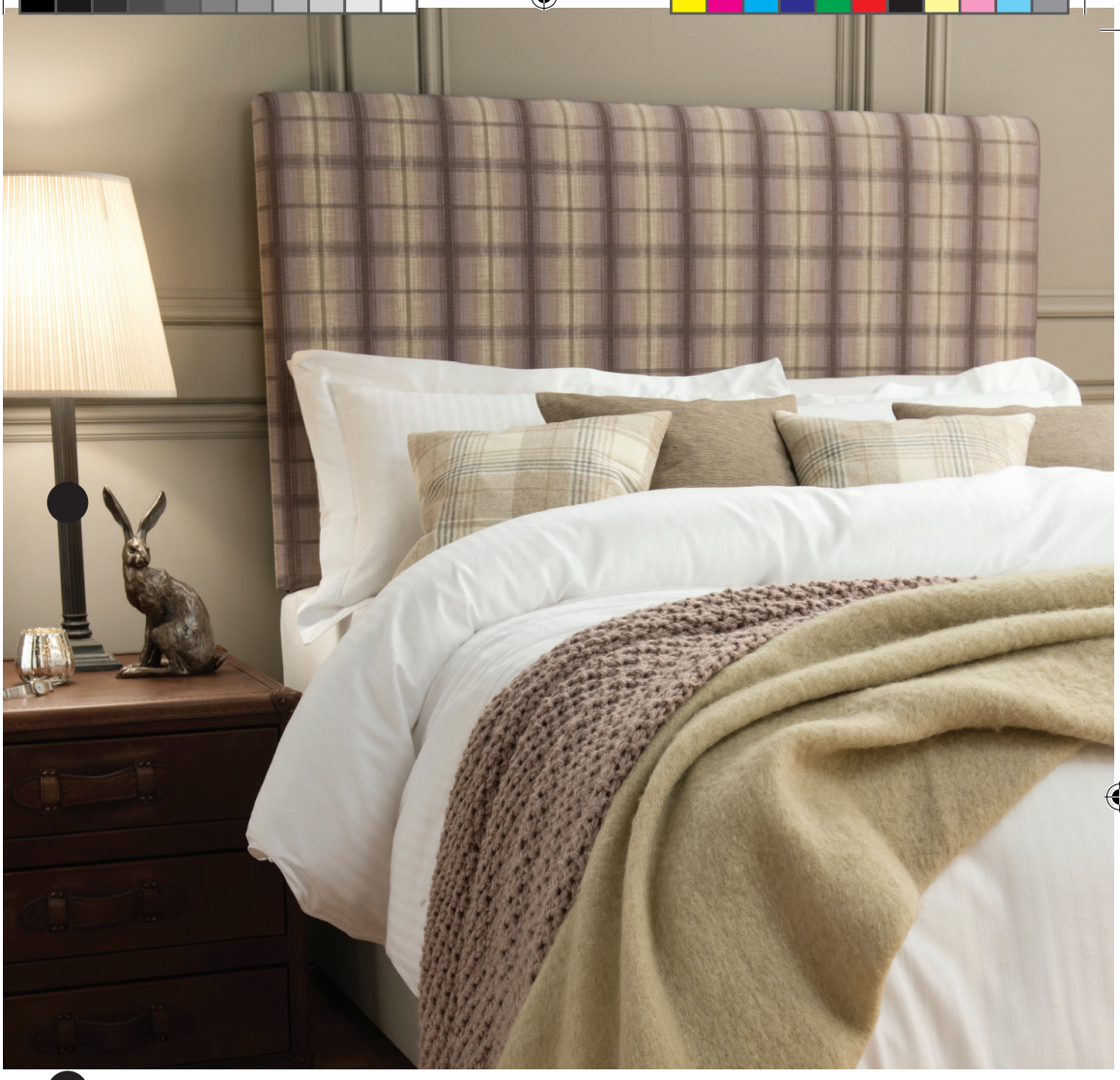
HAND MADE IN UK

BSI
UKAS QUALITY MANAGEMENT 003

FSC
www.fsc.org
FSC® C104461
The mark of responsible forestry



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*Rest assured our beds have been tried and tested*

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