

2 year guarantee



## Let's talk safety



#### Basic safety precautions

This steam mop is intended for household use only and NOT for commercial or industrial use.



WARNING: Danger of scalding

- Only use the steam mop indoors and keep the area you're cleaning well lit
- Keep fingers, hair and loose clothing from moving parts and openings whilst using the steam mop
- This appliance can be used by persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance
- Please refer to floor manufacture's care recommendations before use, and test your flooring/carpet/rugs by running the steam mop over a small hidden area, if no pile distortion or no damage occurs continue cleaning. Not suitable for use on wax polished floors or furniture, acrylic surfaces and synthetic, velvet or steam/water sensitive materials
- This steam mop should not be used to clean electrical appliances such as microwaves, oven, televisions and electrical heating systems etc.
- Only Vax recommend cloths and detergent should be used with this steam mop. Using other detergents will invalidate the guarantee



- X Don't touch any hot areas/accessories on your steam mop. It's normal for the steam mop and accessories to heat up during use, always allow them to cool down before handling
- Don't use the steam mop if it has been dropped, if there are visible signs of damage or if it is leaking, if it has been immersed in water or left outdoors
- X Don't handle the plug or use the steam mop with wet hands
- ➤ Don't pull or carry this steam mop by the power cord
- Don't use the power cord as a handle, pull the power cord around corners or sharp edges or close a door over the power cord
- X Don't attempt to remove blockages with sharp objects as this may cause damage to the steam mop, remove blockages only as instructed in this guide
- ✗ Don't unplug steam mop by pulling on the power cord or run over the power cord. If the power cord or plug is damaged please contact out Customer Care Line on 0844 4128 455 (Mon-Fri 8.30am to 6.30pm, Sat 9.00am to 5.00pm)
- Don't aim the steam mop at people, animals, plants and electrical components such as interior of ovens or wires. Never touch the steam burst or floor head from a short distance (there is a risk of scalding)
- X Don't use the steam mop with incorrect voltage as this may result in damage or injury to the user. The correct voltage is listed on the ratings label
- Don't leave this steam mop unattended while it is connected to the supply mains

#### Do's

- ✓ Always make sure the concentration nozzle and accessories are securely connected to the handheld before use
- Always fill the clean water tank with water only, never add perfume, stain remover or products containing alcohol. Filling the clean water tank with hot or boiling water will damage the machine and invalidate your guarantee
- ✓ Always make sure tanks are fitted correctly before using the steam mop
- Always vacuum your carpets thoroughly and ensure hard floor areas are free from grit and debris before using the steam mop
- ✓ Always carry the steam mop by the handle
- Always unplug the steam mop before carrying out any maintenance or when unattended
- Turn off all controls on the steam mop before disconnecting or connecting the power cord, after use always wrap the power cord around the cord clips provided

- ✓ Take extra care when cleaning on stairs
- ✓ Always replace the fuse in the plug with a British 13amp fuse.
- ✓ Always protect the power cable from heated surfaces or near open flames
- ✓ Use only CE approved 13amp extension cords, non-approved extension cords may overheat
- ✓ Care should be taken to arrange the extension cord as it could be a trip hazard
- ✓ Store the steam mop in a cool, dry area away from children
- Before storing the steam mop please ensure all water/ detergents tanks and hard water filter are thoroughly clean and dry
- ✓ Keep the appliance out of reach of children when it is energised or cooling down

## Thank you for buying this Steam Fresh Combi

#### Taking care of your sealed hard floors and surfaces

The Steam Fresh Combi is designed to make steam cleaning your hard floors and surfaces regularly, as effective and efficient as possible, and this user guide will help you get the most out of your machine.

Maintaining your hard floors and surfaces with the Steam Fresh Combi will ensure they keep looking beautiful, smell fresh and are hygienically clean.

#### Taking care of your Steam Fresh Combi

Also inside this guide are instructions on maintaining your new machine, so that it's always ready when you are to tackle your hard floors and surfaces.

## Taking care of you





vax.co.uk/support or call:

(UK) **0844 412 8455** (ROI) 1-800 928 308

Monday-Friday 8.30am to 6.30pm, Saturday 9.00am to 5.00pm

Calls are charged at the UK local rate. Please make a note of the serial number and model number of the Steam Fresh Combi before calling.

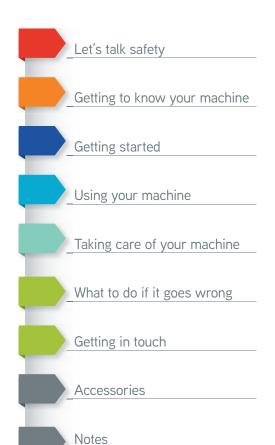
Alternatively, you can write to us at:

Vax Ltd., Kingswood Road, Hampton Lovett, Droitwich, Worcestershire, WR9 0QH, UK



Let us know what you think @VaxUK

#### **Contents**



## Included with your machine



Hos



Window tool



Window tool cloth



Large plastic brush



Small plastic brush



Metal brush



Scraper nozzle



Grout brush



Concentration nozzle



Detail nozzle



Accessory bag



2x Velcro microfibre cleaning pad



Carpet glider



250ml detergent

## Getting to know your machine



#### **Technical Specification**

Name Stream Fresh Combi Voltage 220-240 Wattage 1600w Cord length 8m Weight 3.7kg

#### Accessories & Consumables\*

Velcro Microfibre Cleaning Pads (Type 1) 1-1-131448-00 Pro Cleaning Pads (Type 6) 1-1-132319-01

Coral Cleaning Pads (Type 3)
1-1-131643-00

Carpet Glider (Type 3) 1-1-133527-00 Flat Upholstery Tool 1-1-131394-00 Hard Water Filter (Type 1) 1-1-133327-00

Subject to technical change without notice.

\*To purchase consumables and accessories, please visit vax.co.uk

## Using your machine

#### PLEASE READ 'LET'S TALK SAFETY' AT THE BEGINNING BEFORE USE

#### Assembling your steam mop



Push the main body down into the floor head until it clicks into place



Push the handle into main body until it clicks into place



To stand the steam mop upright push handle until clicks into place



Insert tools into the back of the steam mop



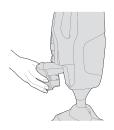
Insert concentration nozzle into the storage hook on the back of handle



Wrap the power cord around the quick cord release hooks and insert the plug into the plug storage

**IMPORTANT:** If you don't want to use detergent on your flooring, turn detergent dial to OFF position. Always test on an inconspicuous area of flooring first before using detergent.

#### Filling water tank



Press the water tank release buttons and pull the water tank to remove



Pull the tab on the water tank cap to open



Fill the water tank with 260ml of water, replace the cap and push firmly to close



Slide the water tank back into the machine until it clicks into place

#### Filling detergent tank



To remove the detergent tank press both release buttons and pull to release



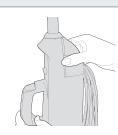
Twist the detergent tank cap anti-clockwise and lift to remove



Pour 50ml of Vax detergent and 150ml of water into the detergent tank



Replace the detergent tank cap and twist clockwise to close



Insert the detergent tank back into the machine until it clicks into place

## Using your machine

- The steam mop and accessories get very hot during use, always allow them to cool down before handling.
- · Always unplug and switch off the steam mop when assembling.
- · Always switch off the steam mop before emptying the water tank or changing the cleaning pads/accessories.
- IMPORTANT: Please refer to floor manufacturer's care recommendations before use and test the steam mop on a discrete area of flooring to begin with.
- · When using the steam mop, basic safety precautions should always be observed.
- . Don't aim the steam mop at people, animals, plants and electrical components such as interior of ovens or wires. Never touch the steam burst or floor head from a short distance. (There is a risk of scalding)
- The steam mop is equipped with a thermostat and a thermal cut-out. If for any reason the steam mop overheats it will switch off. If this happens turn off and unplug the steam mop, allow to cool for a least 2 to 4 hours and re-start.

#### Using the steam mop



Place the microfibre pad on the floor white side facing up. Place steam mop onto pad making sure the entire pad covers the floor head



Plug into mains and press the power button to switch on. The blue light will illuminate to show power on. The green light will illuminate to show the steam mop is ready to use



Adjust the steam dial to desired setting



detergent turn the dial to OFF



To steam your floors To recline the steam with detergent turn the mop place foot on floor dial to ON and without head and pull handle backwards



Push On/Off switch to turn machine on



To produce steam squeeze the trigger in short bursts. Don't hold the trigger continuously to prevent over wetting floors



Move the steam mop slowly backwards and forwards across the floor paying particular attention to high traffic areas. Squeeze/release trigger as required



Hold corner of pad down with foot and lift steam mop to peel away

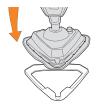
## Using your machine

IMPORTANT: When using on carpets, always make sure the velcro microfibre cleaning pad is used and covers the floor head entirely before using the carpet glider. Only use the carpet glider when refreshing carpets and turn the detergent dial to OFF.

#### Refreshing carpets



Place the microfibre pad on the floor white side facing up. Place steam mop onto pad making sure the entire pad covers the floor head



With microfibre pad attached, hook the steam mop into the front of the carpet glider and push to clip into place. Carpet glider should only be used when refreshing carpets



Turn the detergent dial to OFF Push On/Off button when refreshing carpets



to switch on



To recline the steam mop place foot on floor head and pull handle backwards



To produce steam squeeze the trigger. To prevent overly wetting the carpet, avoid holding the trigger continuously

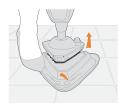


Move the steam mop slowly backwards and forwards across the carpet paying particular attention to high traffic areas



To release the carpet glider, place foot on clip and push down. Lift steam mop to unhook and remove

#### Using accessories



Place foot on outer floor head and gently pull away steam mop to release the compact scrub brush



Move steam mop back and forwards across the floor, getting into corners and awkward places

**IMPORTANT:** Always switch off the steam mop before attaching or removing the floor head.

## Using your machine

WARNING: Always switch off the handheld steamer before attaching the concentration nozzle and accessories.

#### Using the handheld steamer



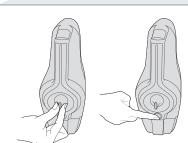
Lift the handheld release button and gently pull the handheld to release from the steam mop



Remove water tank and refill before use



When using the handheld always attach the concentration nozzle or hose. Push the concentration nozzle/hose onto the handheld nozzle and twist clockwise to lock into position



Adjust the dial on the front of the handheld to desired steam setting and push On/Off button to switch on



Insert the detergent tank back into the machine until it clicks into place



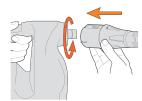
Insert the detergent tank back into the machine until it clicks into place

#### Using small accessories



Small tools can be attached via concentration nozzle, twist clockwise until locked into position and secure. To remove concentration nozzle, turn anticlockwise

#### Using large accessories



Larger accessories can be attached using the concentration nozzle or hose. To attach the hose twist clockwise until locked into position and secure. To remove hose, turn anti-clockwise

## Using your machine

**IMPORTANT:** Taps should be turned off when steaming around them. Don't steam clean ovens, oven surfaces or grills when hot. Allow to cool to room temperature.

#### Using the tools

#### Concentration nozzle



Use to remove soap scum in baths and shower enclosures and to clean heavily soiled areas in kitchens

#### Brushes



Ideal for any surface from tiles, sinks, toilets and oven tops

#### Squeegee tool



Great for leaving your windows, tiles and mirrors gleaming

# Upholstery/cloth tool

Attach the cloth to the squeegee tool for use on upholstery and clothes

#### Grout brush



Lifts embedded dirt from in between tiles

#### Detail nozzle



For hard to reach areas e.g. around taps

#### Scraper tool



Ideal for removing dried on residue from ovens, work surfaces and pans

## Taking care of your machine

IMPORTANT: Allow the steam mop to fully cool down before performing any maintenance or troubleshooting checks Don't leave water or detergent in the tanks between uses, as this can effect the machines performance. the water/detergent tanks need to be emptied and rinsed after each use.

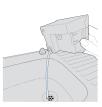
#### Emptying the water tank



Press the water tank release button and lift the water tank by the handle



Pull the tab on the water tank to open



Empty any excess water over the sink



Rinse water tank with water and replace water tank tab, push firmly to close before replacing back onto the machine

## Taking care of your machine

IMPORTANT: Don't operate the steam mop without hard water filter in place. The condition of the filter affects the performance of your machine, check and change filter periodically. If you live in an area of hard water the filter will discolour or darken over time. Depending on water hardness and frequency of use, the filter should be changed every 3 to 6 months or if the filter has discoloured.

#### Replacing the hard water filter



Remove the water tank to access the hard water filter



Pull to remove the hard water filter



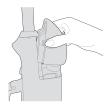
New filter (beige/cream colour)

#### 3-6 Months



Hard water filter should be replaced every 3 to 6 months or if discoloured

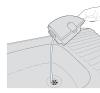
#### Emptying the detergent tank



Push both detergent tank release buttons and lift to remove



Twist detergent tank cap Empty any excess anti-clockwise and lift to remove



detergent over the sink



Rinse detergent tank with water and replace detergent tank cap, turn clockwise to tighten before replacing back onto the machine

#### Removing blockages



If there is an obstruction to the steam flow through the machine, steam may be released through the bleed valve located on the side of the handheld



To remove the floor head from main body push the floor head release button and lift



After floor head is removed. using a thin object such as a paper-clip (in the area shown), insert to remove the blockage



With the pad removed from the floor head, insert a small thin object such as a paper-clip in to the steam holes to remove a blockage

#### Removing cleaning pads



Hold corner of pad down with foot and lift steam mop to peel away

## Max 40°C



All cleaning pads are machine washable (Max 40'C) allow to fully dry before use

### What to do if it goes wrong

#### Problem

#### Solution

There is an accessory missing • Check the 'This pack contains' panel on the box to make sure the part is included with your machine.

won't turn on?

- Check the On/Off switch is in the On position.
- The plug may not be fully pushed into the electrical socket.
- Check the fuse in the plug if this needs replacing, always replace with a British 13amp fuse.

Why is the steam mop not producing

- There may be no water in water tank, check the water tank has water.
- Check the water tank is securely fitted and the hard water filter is in place.
- Hard water filter may be blocked and need to be replaced.
- Steam path may be blocked. Go to 'Let's talk technical' page.
- Check correct setting has been selected, to use detergent selected vinyl or tile.
- Check the detergent has been diluted to correct strength.

Why won't the cleaning pad pick up dirt?

• The cleaning pad may already be saturated or dirty, wash the cleaning pad. Go to the 'Taking care of your machine' pages.

Why is steam coming from the side of the steam mop?

• Steam coming from the side of the machine may indicates a blockage within the machine. To clear any blockages go to the 'Taking care of your machine' pages.

Getting in touch



Online at vax.co.uk/guarantees

Please retain your original receipt for proof of purchase.

we're here if you need us

one vax.co.uk/support

Gall (CRG 0844 412 8455 (ROI) 1-800 928 308

Monday-Friday 8.30am to 6.30pm, Saturday 9.00am to 5.00pm \*

Vax Ltd., Kingswood Road, Hampton Lovett, Droitwich, Worcestershire, WR9 OQH, UK

Warning: Always unplug the steam mop before performing maintenance/troubleshooting checks

\* Calls are charged at the UK local rate. Please make a note of the serial number and model number of the Steam Fresh Combi before calling.

#### Accessories

## Don't forget your accessories!

## Order at: www.vax.co.uk/spares-and-solutions

## 2x Velcro Mircrofibre Cleaning Pads (Type 1) 1-1-131448-00

Velcro microfibre cleaning pads, ideal to remove dirt and grime. These cleaning pads attach to the base of the steam mop using velcro, so it's quick and easy to fit and remove.



## S4 Series Steam Accessory Tool Kit (Type 3) 1-1-132732-00

Tools ideal to use on tiles, grout and BBQ to remove stubborn stains, grease and grime.



## Pro Cleaning Pads (Type 6) 1-1-132319-00

3x pro cleaning pads. Ideal for stubborn stain removal throughout your home. These cleaning pads attach to the base of the steam mop using velcro, so it's quick and easy to fit and remove.



## Steam Mop Cleaning Pads (1-1-131864-00)

2x velcro microfibre cleaning pads, ideal to remove dirt and grime.

2x coral cleaning pads for your steam mop cleaner. Super absorbent and ideal for removing stubborn stains.



#### Total Home 1-1-132528-00

8x Velcro microfibre cleaning pads. Avoid cross contamination between different areas of your home with this Total Home Cleaning Kit. Kit contains 8 x coloured microfibre cleaning pads for all areas of your home. Kit also contains a free wash bag worth £9.99.



#### Hard Water Filter (Type 4) 1-1-133719-00

3x hard water filters to prevent the build-up of lime scale deposits in hard water areas.



#### Steam Detergent Spring Fresh 1-9-132807-00

Vax Spring Fresh Steam Detergent cuts through grease and grime, neutralises odours, eliminates 99.9% of harmful bacteria for up to 7 days and leaves your floors smelling spring fresh.



#### Steam Detergent Pet 1-9-132813-00

Vax Pet Steam Detergent cuts through grease and grime, neutralises pet odours, eliminates 99.9% of harmful bacteria for up to 7 days and leaves your floors smelling of apple blossom.



#### Steam Detergent Lime Zest 1-9-132809-00

Vax Lime Zest Steam Detergent cuts through grease and grime, neutralises odours, eliminates 99.9% of harmful bacteria for up to 7 days and leaves your floors smelling of lime zest.



#### Steam Detergent Ocean Breeze 1-9-132811-00

Vax Ocean Breeze Steam Detergent cuts through grease and grime, neutralises odours, eliminates 99.9% of harmful bacteria for up to 7 days and leaves your floors smelling of ocean breeze.







Vax Ltd., Kingswood Road, Hampton Lovett, Droitwich, Worcestershire, WR9 0QH, UK email: info@vax.co.uk website: vax.co.uk

Version 1.0



**EEC Statement of Compliance:** Manufacturer/EEC importer: Vax Limited, hereby on our own responsibility, declare that the S86-SF-C is manufactured in compliance with the following Directives: **Safety:** 2006/95/EC Low Voltage Directive. **EMC:** 2004/108/EC Electromagnetic Compatibility Directive.



Waste electrical products should not be disposed of with household waste. Please recycle where facilities exist. Check with your Local Authority or retailer for recycling advice.