vtech®

INNOTAB® MAX

User's Manual

Register Now!

Register your InnoTab® MAX to receive:

- **Two free downloadable apps**
- **One H2O Go! App**

(1) CHARGE[1] your **InnoTab® MAX** using the included USB cable and adaptor, and then power on the tablet.

(2) SET the date and time, and establish a Wi-Fi connection. Touch the tick when the Wi-Fi setup is done.

(3) REGISTER[2] your **InnoTab® MAX** by creating a Parent Account and assigning Kid Connect IDs for yourself and your child.

(4) BROWSE the Learning Lodge™ and select an additional two free VTech apps[3] to download.

(5) PLAY, LEARN & CONNECT! Have fun with your **InnoTab® MAX**!

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[1] The battery should be fully charged before the first use. See the **Charging the Tablet** section for details.

[2] Firmware update may be required before registration.

[3] For first-time registration and designated content only.

Key Features

Rotating Camera

Microphone

Volume -/+ Buttons

Charging Light

Power Button

Menu Button

Help Button

D-Pad

Capacitive
Touch Screen

Back Button

Home Button

InnoTab MAX

Cover Lock Sliding
Switches

Headphone Jack

Mini-HDMI[4] Port

Micro-USB/Charger
Port

microSD Card Slot
(microSD card not included)

Cartridge Slot

Handle

Stylus & Stylus
Holder

[4] The terms HDMI and HDMI High-Definition Multimedia Interface, and the HDMI Logo are trademarks or
registered trademarks of HDMI Licensing LLC in the United States and other countries.

Charging the Tablet

The battery will be partially charged when the tablet is first opened from the box. It should be fully charged before the first use. To charge and recharge the battery, please follow the instructions below.

Note: Do not try to disassemble the product to replace the battery.

1. Insert the larger end of the USB cable (included) into the USB socket of the Power Adaptor and insert the other end into the USB port on your **InnoTab® MAX**. Then, plug the Power Adaptor into a wall socket.

   Note: The Power Adaptor is not a toy and should only be handled by an adult.

2. The green light on the tablet will turn on to indicate charging is in progress. When the battery is fully charged, the light will turn off. A full charge takes about 4.5 hours with the USB Power Adaptor.

Turning Your InnoTab® MAX On or Off

To turn on your tablet, press and hold the Power button for 3 seconds. You will see the **VTech®** logo. See the **Register Now!** section for instructions on your first start up.

You may turn off the tablet if it will not be used for an extended period of time. To turn off your tablet, press and hold the Power button and touch the prompt to confirm.
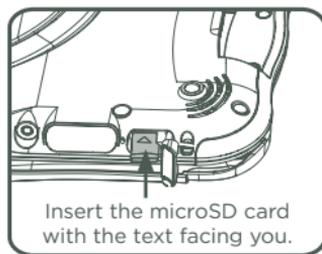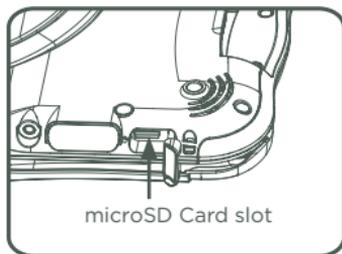
Locking and Unlocking the Tablet

By default, the **InnoTab® MAX** screen will be locked when it is not in use for a while.

To unlock the tablet's screen, press the Power button to wake it up. Then drag your profile icon to the circle at the centre of the screen.

To lock the tablet's screen, press the Power button once. The display will go black.

Inserting a microSD Card

You can insert a microSD memory card (not included) into your **InnoTab® MAX** to expand available memory for downloaded content, photos, videos or music. The **InnoTab® MAX** is compatible with microSD memory cards up to 32GB.

microSD Card slot

Insert the microSD card with the text facing you.

- Make sure the tablet is turned off.
- Turn the **InnoTab® MAX** over, and locate the microSD card slot on the back. Insert the microSD card as shown above.

Connecting to a TV

In order to connect the **InnoTab® MAX** to your TV, you'll need a mini-HDMI to HDMI cable – also known as an HDMI type A to type C cable (not included). Locate the mini-HDMI port on the back of your **InnoTab® MAX** and insert the mini-HDMI end of the cable into your tablet. Plug the HDMI end of the cable into the HDMI jack on your TV.

Using the Stand

The cover can protect the screen of your **InnoTab® MAX** when flipped to the front. Flipping the cover to the back makes a stand to provide a better viewing angle for watching videos or a photo slide show.

Detaching the Cover

The cover can be removed to make the **InnoTab® MAX** slimmer and more lightweight.

1) Slide the cover lock switch down and hold.

2) Pull the hinge out.

Repeat the steps on the other side.

Attaching the Cover

1) Pull out one of the hinges of the cover.
2) Insert the valve into one of the sockets and push in until you hear and feel a click.

Repeat the steps on the other side.

Wi-Fi Setup

If you want to set up a new Wi-Fi network after registration, follow the steps below:

1. From the Lock screen, drag the Parental Controls icon to the circle at the centre of the screen. Then, enter your Parental Controls passcode.

2. Touch the Wi-Fi icon 📶.

3. Make sure Wi-Fi is on. The tablet will list the available networks. Touch the network that you would like to connect to and enter a password if needed. When the connection is set up, touch the tick to return to the Parental Controls menu.

Note: The **InnoTab® MAX** supports 802.11 b/g/n wireless standards.

Touch here first to turn on Wi-Fi.

Profile Picture

System Status

Built-in Apps

Learning Lodge™

Cartridge

Downloads

Kid Connect

Profile Picture
Touch this image or press the menu button next to the screen to switch profiles or go to Parental Controls.

Cartridge
Touch this image to play an inserted **InnoTab®** cartridge.

System Status
Shows the time, Wi-Fi status and battery power.

Built-in Apps
There are many built-in apps including games, media players, tools and shelves. Flick left or right to see more.

Learning Lodge™
Download more content from VTech's online store.

Kid Connect
With this app, your child can send text messages, voice messages, photos, and more to your smartphone.

Downloads
Find all the apps downloaded from Learning Lodge™ here.

VTech Kid Connect™

VTech Kid Connect™ allows you to share text messages, voice messages, photos, drawings, and stickers between your **InnoTab® MAX** and a smartphone or tablet.

Getting Started

1. Make sure your child's **InnoTab® MAX** is registered. During registration you and your child will both receive a Kid Connect ID. This is a unique username that helps identify people on the network.

   (See the **Register Now!** section for more information about registration.)

2. Download and install the Kid Connect app on your mobile device. It can be found at the App Store for iPhone or the Google Play Store for Android.

   (Kid Connect works with iPhone4 or above, iOS5.x or above; Android 2.3.3 or above, minimum resolution: 320x480. Some functions are only available on Android 4.0.3 or above).

3. Launch the app on your mobile device and log in with your Kid Connect ID.

Managing Your Child's Contacts

You can manage your child's contact list with the mobile version of Kid Connect.

• **Viewing Your Child's Contacts**
   Go to your contact list and touch the icon to the far right of your child's name to see all of your child's contacts.

Click to view your child's contact list.

• **Adding or Removing Contacts from Your Child's List.**

Immediate Family
Your name and any other children registered under your account will appear in this section. These are added automatically and cannot be removed.

Other Family & Friends
Any other contacts on your child's list will appear here.

Remove contacts
Touch the spanner to enter edit mode, then touch the delete icon ⊖ next to any contacts you wish to remove.

Add Contacts
Touch the plus sign to add a new contact.

• **Sending Friend Requests and Invitations**

Touch the plus icon next to Other Family & Friends to go to the Add New Friend screen:

Search Results
Once the search is done, touch the correct profile, then follow the on-screen instructions to send a friend request.

The new friend will appear on your child's contact list once the request is accepted.

Search
To search for someone who has already joined Kid Connect, type in their name or Kid Connect ID and touch the Search button.
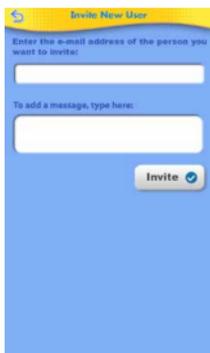
Invite New User
Click here to invite any family or friends who have not joined Kid Connect.

Notes:
VTech recommends searching by the Kid Connect ID. Your child's Kid Connect ID can be found underneath their name in your contact list. Friend requests from smartphone to smartphone are prohibited. The app can only be used to communicate with **InnoTab®** users.

The Invite New User button can be used to invite a family member or friend who has not already joined Kid Connect. Keep in mind the invitee must have a smartphone or tablet to be able to install the Kid Connect app.

• **Accepting or Rejecting Friend Requests**

Touch the Friend Requests icon to view any pending friend requests for you or your children. Select a request to accept or reject it.

Touch here to view Friend Requests.

• **Family Group Chat**

You and any children who are registered under your account are automatically entered into your family group. Anyone in your group can communicate in the group chatroom, where all members can see and post messages.

To see who's in your family group touch the icon to the far right of your family icon in your contact list.

Touch to see the members of your family group.

To add or remove members from your family group, follow the same steps outlined in the sections above.

Parental Controls

From the Parental Controls screen, you can access all of the kid-safe settings available on the **InnoTab® MAX**. From the lock screen, access Parental Controls by dragging the Parental Controls icon to the circle at the middle of the screen.

Touch this image or press the menu key to the left to exit Parental Controls.

Parental Control Settings

Wi-Fi	Touch this icon to set up a Wi-Fi connection.
Time Controls	Touch this icon to limit the amount of time your child is allowed to play with the tablet.
Content Lock	Touch this icon to lock specific content from being accidentally deleted.
Web Browser Controls	Touch this icon to add or remove sites from each child's approved list. Navigation to sites that have not been approved is prohibited.
Profile Manager	Touch this icon to add or remove user profiles from the tablet.
Parent Account	Touch this icon to view or edit Parent Account information, including My Wishes settings.

Progress Log	Touch this icon to view your child's learning progress. Note: The Progress Log can only track progress on **InnoTab**® cartridge games.
Tablet Settings	Touch this icon to configure the tablet's system settings.
Learning Lodge™	Touch this icon to browse Learning Lodge™ and purchase games, e-books, music, videos and apps.
Gift Gallery	Touch this icon to reward your child with extra Kid Connect stickers, desktop themes and My Magic Beanstalk gifts.
Download Manager	Use this to install or uninstall apps that you bought from Learning Lodge™. See the Managing Apps section for more details.

To exit from Parental Controls, press the Menu key 🔲 and then touch Log Out to exit to the lock screen.

Managing Apps

From the Parental Controls screen touch the Download Manager icon 🔵 to manage the apps you have purchased from Learning Lodge™ for your **InnoTab**® **MAX**.

• **Downloading or Removing Apps**

From the Download Manager menu, touch any of the category tabs to view the apps in the selected category.
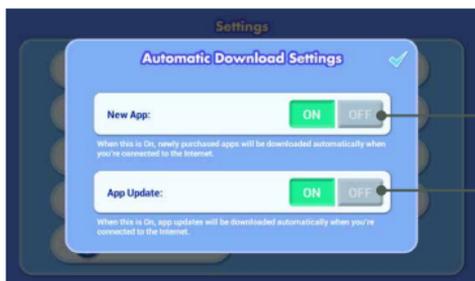

Rubbish Bin
Touch to remove an installed app.

Stop
Touch to stop downloading an app.

Download
Touch to download and install an app.

- **Automatic Download Settings**

    By default, newly purchased apps or updated apps will be downloaded automatically. If they do not automatically download, make sure automatic downloading is turned on in Tablet Settings.

Turn this on to download newly purchased apps automatically.

Turn this on to download app updates automatically.

Get More from Learning Lodge™

You can visit Learning Lodge™ to expand the content on your child's **InnoTab® MAX** anytime you have a Wi-Fi connection. To access Learning Lodge™ from the **InnoTab® MAX** just touch the Learning Lodge™ icon at the bottom of the Parental Controls desktop. To visit from a personal computer, go to http://www.vtech.co.uk and click Downloads on the top menu bar.

By default, when an internet connection is available on your child's **InnoTab® MAX**, any recently purchased apps will download automatically even if you purchased them from another device.

With My Wishes, your child can view apps that are available in our Learning Lodge™ library and let you know what apps they like by making a 'wish'. The wish list will then be sent to the email address you used to register for a VTech Parent Account.

Managing Your Child's Wishes

To view the apps your child has wished for, click on the link in the email we send you. The Wish List Manager will open in a web browser. Follow the prompts on screen if you want to purchase the app.

Purchased apps will be downloaded to **InnoTab® MAX** using the Wi-Fi Connection. See the **Managing Apps** section for more details about downloading purchased apps.

Pop-Ups on InnoTab® Desktop

Pop-ups will occasionally appear on the **InnoTab®** desktop with recommendations for apps your child might like. To turn off these pop-ups, go to the My Wishes settings in the Parent Account section of Parental Controls.

My Wishes Settings

To access the My Wishes settings, go into Parental Controls and select Parent Account.

The settings are available at the bottom of the screen. You can use the My Wishes settings to:

• Turn the pop-up that appears on the **InnoTab**® desktop on or off.
• Choose whether or not to receive notification e-mails when your child makes a wish.

Playing InnoTab Cartridges on the InnoTab® MAX

The **InnoTab**® **MAX** can play most cartridges designed for earlier **InnoTab**® models. However, because of the **InnoTab**® **MAX**'s larger screen, in order to play these older cartridges, you must first download updated versions to the tablet. To download an updated version of a cartridge, make sure your **InnoTab**® **MAX** is connected to the Internet and then insert the cartridge into the tablet. When you touch the cartridge icon on the desktop, **InnoTab**® **MAX** will prompt you to download the updated program.

Once the program finishes downloading, an image of the cartridge will appear at the bottom of the desktop whenever the cartridge is inserted. Touch the cartridge icon to play. (The physical cartridge must be inserted to play.)

For a complete list of titles that are compatible with the **InnoTab® MAX** and their estimated availability dates, please visit: http://www.vtech.co.uk/itmaxcompatibility

Note: The **InnoTab® MAX** can store up to three **InnoTab®** cartridges. Additional update files will overwrite the older ones. Resetting the tablet to factory settings will also clear the updated versions of the cartridges. In this case, the programs will need to be downloaded again.
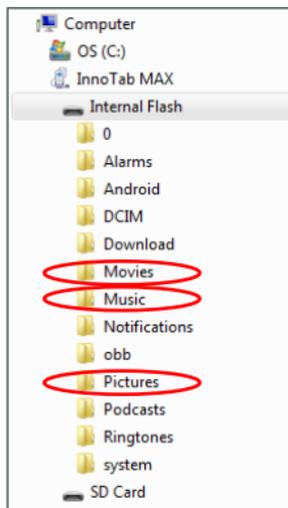
Transferring Pictures, Movies and Songs

You can transfer your own pictures, movies and MP3 songs from your computer to your **InnoTab® MAX**.

Transferring from a Windows Computer

Connect the **InnoTab® MAX** to your computer using the included USB cable. Use the File Transfer window that pops up on your computer to drag and drop files to their corresponding folders on the **InnoTab® MAX** or an inserted microSD card.

Earlier generations of Microsoft Windows such as Windows XP may not detect the tablet. This can be resolved by using third party file transfer software (not included) for Android devices.

Transferring from a Macintosh Computer

Visit the official Android website below to download the Android File Transfer software. Follow the instructions on the website to install the software and transfer files:
https://www.android.com/filetransfer/

Converting Videos for the InnoTab® MAX

To convert your video content for the **InnoTab® MAX**, use the following recommended settings:

Format: H.264 main profile video and AAC audio in an MP4 file.

Resolution: 1024x578 if source is 16:9. Other resolutions are supported but are not optimal for the device.

Video bitrate: 2000kbps. Other bitrates are supported but are not optimal for the device.

Audio bitrate: 128kbps constant bitrate. Other bitrates are supported but are not optimal for the device.

Maximum file size: 4GB (over 4 hours of play time using the recommended settings).

Notes:
- There may be legal restrictions associated with the use of commercial video files, movies, programs and other content for which VTech® accepts no responsibility or liability. Users should take responsibility for observing relevant copyright law in their country for this type of media.
- VTech® does not endorse, support or accept any liability for any third party software for file transfer or media conversion.
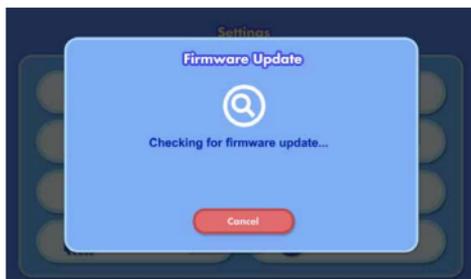
Updating the Firmware

To manually download and install the latest firmware:
1. Go to Parental Controls.
2. Make sure your **InnoTab® MAX** is connected to the Internet.
3. Select Tablet Settings 🔴 . Then select Firmware Update.

4. The **InnoTab® MAX** will check for the latest firmware. If there is a newer version of the firmware, follow the on-screen instructions to complete the download and installation.

Care & Maintenance

1. Keep your **InnoTab® MAX** out of direct sunlight and away from direct sources of heat.
2. Turn off your **InnoTab® MAX** when not using it for an extended period of time.
3. Avoid dropping your **InnoTab® MAX** and NEVER try to dismantle it.
4. Always keep your **InnoTab® MAX** away from water.

5. Examine the power adaptor periodically for conditions that may result in the risk of fire, electric shock, or injury to persons (such as damage to the output cord, blades, housing or other parts). In the event of such conditions, the adaptor should not be used until properly repaired or replaced.
6. The toy is only to be connected to Class II equipment bearing the following symbol ▢).
7. Keep the rubber cover of the micro USB port closed tightly while it is not in use in order to prevent dust or water from getting into the micro USB port.

Using the InnoTab® MAX Touch Screen and Stylus:

• Use your finger or the included stylus to operate the tablet. Be careful not to press down too hard, as too much pressure may damage the touch screen.
• Do not use the stylus if it is broken.
• Do not use any other stylus on the touch screen other than the **InnoTab® MAX** stylus.
• Put the stylus back in the stylus holder when not in use.

Cleaning the InnoTab® MAX Touch Screen

• Slightly dampen a soft, lint-free cloth with a little water and wipe the screen to loosen dirt.
• Use a clean and dry cloth to wipe the screen dry. Repeat these two steps as needed.

Cleaning the InnoTab® MAX Cabinet

• Keep your **InnoTab® MAX** clean by wiping it with a slightly damp cloth. Never use solvents or abrasives.

WARNING

A very small percentage of the public, due to an existing condition, may experience epileptic seizures or momentary loss of consciousness when viewing certain types of flashing colours or patterns, especially on television. While the **InnoTab® MAX** does not contribute to any additional risks, we do recommend that parents supervise their children while they play video games. If your child experiences dizziness, altered vision, disorientation, or convulsions, discontinue use immediately and consult your doctor. Please note that focusing on an LCD screen at close range for a prolonged period of time may cause fatigue or discomfort. We recommend that children take a 15-minute break for every hour of play.

Troubleshooting

Problem	Possible Reason	Solution
Screen displays with no sound.	Volume is turned down.	Adjust the volume control.
	Headphones are connected.	Unplug headphones from headphone jack.
Screen turns on, then immediately off.	Battery power is low.	Recharge the battery.
No picture (or incorrect picture) on screen, and pressing the Power button has no effect.	Program needs to be reset.	Force the **InnoTab®** to turn off by holding down the Power button until the screen shuts off in approximately 8 seconds. Then turn the tablet back on again.
No screen display after pressing Power button.	Battery power is low.	Recharge the battery, or plug the tablet in to a wall outlet.
The cartridge icon does not appear on desktop.	Poor cartridge connection.	Remove the cartridge, clean it if necessary, and then re-insert it into the **InnoTab® MAX**.
	The cartridge is not compatible.	Check the **InnoTab® MAX** desktop for a message saying that the cartridge is not compatible with the **InnoTab® MAX**.

Safety Precautions for Using the Battery and Charger

Important Notes:

- This charger is not a toy. This charger is not intended for use by children.
- The tablet will charge at temperarures between 41°F~95°F(5°C~35°C). If the tablet is not charging properly, please move it to a location with a suitable temperature.
- The battery is not removable.
- Disconnect the tablet from the Power Adaptor and turn off the tablet before cleaning.
- Only use the Power Adaptor that is included with this package.
- To prevent fire or electric shock, do not expose the unit to rain or moisture.
- To preserve battery life, the **InnoTab® MAX** will go into a sleep mode automatically when there is no input for a few minutes. The Wi-Fi connection will also be disconnected when the battery power is low.

Disposal of batteries and product

The crossed-out wheelie bin symbols on products and batteries, or on their respective packaging, indicates they must not be disposed of in domestic waste as they contain substances that can be damaging to the environment and human health.

The chemical symbols Hg, Cd or Pb, where marked, indicate that the battery contains more than the specified value of mercury (Hg), cadmium (Cd) or lead (Pb) set out in Battery Directive (2006/66/EC).

The solid bar indicates that the product was placed on the market after 13th August, 2005.

Help protect the environment by disposing of your product or batteries responsibly.

For more information, please visit: www.recycle-more.co.uk; www.recyclenow.com.

Standard guidelines for adaptor toys and electrically operated products

- The toy is not intended for children under 3 years old.
- As with all electrical products, precautions should be used and observed during handling and use to prevent electric shock.
- Do not leave the toy plugged in for extended periods of time.
- The toy shall only be used with a transformer for toys with output DC 5V 2A.
- Never clean a plugged-in toy with liquid.
- Never use more than one adaptor.
- The adaptor is not a toy.
- If the external flexible cable or cord of this transformer is damaged, a new adaptor must be purchased to replace it.

Caution

When not charging the battery or connected to a computer, close the USB port cover on the **InnoTab® MAX** for safety.

Only use the **InnoTab® MAX** Power Adaptor and Micro-USB cable to charge your device. Using a different charger may damage your **InnoTab® MAX**.

Please note: VTech is the only service provider that is authorized to replace the battery on your **InnoTab® MAX**. Any attempt to remove or replace the battery by a third party or by yourself may damage your **InnoTab® MAX** and will void your warranty. If you feel your battery needs service, please contact VTech's Consumer Services Department.

Technical Support

- If you have a problem that cannot be solved by using this manual, we encourage you to visit us online or contact our Consumer Services Department with any problems and/or suggestions that you might have. A support representative will be happy to assist you. Before requesting support, please be ready to provide or include the information below:
- The name of your product or model number (the model number is located on the back of the display panel).
- The actual problem you are experiencing.
- The actions you took right before the problem started.

Internet : www.vtech.co.uk

Phone :   01235 546810 (from UK), or +44 1235 546810 (outside UK)

Battery removal

Please take your **InnoTab**® **MAX** to a qualified electrical engineer to remove the battery. If you need to remove it yourself for recycling, please follow the below instructions:

1. Use a thin flathead screwdriver to open the screw caps, and uncover the labels which are stuck over the screws cap near the cartridge slot.
2. Use a screwdriver to unscrew the screws.
3. Carefully remove the battery.

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CLASS 1
LED PRODUCT

IMPORTANT NOTE:

Creating and developing InnoTab® MAX the Learning Tablet products is accompanied by a responsibility that we at VTech® take very seriously. We make every effort to ensure the accuracy of the information that forms the value of our products. However, errors sometimes can occur. It is important for you to know that we stand behind our products and encourage you to call our Consumer Services Department at 01235 546810 (from UK), or +44 1235 546810 (outside UK), with any problems and/or suggestions that you might have. A service representative will be happy to help you.

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Company: **VTech®** Electronics Europe PLC

Address: Napier Court, Abingdon Science Park, Abingdon, Oxon, OX14 3YT.

Phone :   01235 546810 (from UK), or +44 1235 546810 (outside UK)

Hereby, **VTech®**, declares that this **InnoTab® MAX** is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

A copy of the declaration of conformity can be obtained from the website:www.vtech.com/rtte-directive.

USB cable with ferrite must be used with this equipment to ensure compliance with the EMC Directive 2004/108/EC limits.

A USB cable with a ferrite core must be used with this equipment to ensure compliance with the Class B FCC limits.

Use of VTech Kid Connect™

- VTech Kid Connect™ is a subscription-based service. The VTech Kid Connect™ service included with this purchase is free for one year from the date of registration of this **InnoTab® MAX**.
- The VTech Kid Connect™ app is available through the Apple App Store and Google Play and comes with a one year free VTech Kid Connect™ subscription. Mobile data service and an Internet connection are required.