CUSTOMER SERVICE

Guarantee

Your product has the benefit of our one year manufacturer's guarantee which starts from the date of purchase.

Within the guarantee period we will resolve defects in materials or workmanship, free of charge, by repairing or replacing parts or product as we may choose.

This guarantee is in addition to your statutory rights and is subject to the following conditions:

- The product must be installed and maintained in accordance with the instructions given in this user guide.
- Replacement under this guarantee does not extend the original expiry date. The guarantee on any replacement parts or product ends at the original expiry date.

The guarantee does not cover:

- Non product faults (such as damage or performance issues arising from incorrect installation, improper use, inappropriate cleaning, lack of maintenance, build up of limescale, frost damage, corrosion, system debris or blocked filters) or where no fault has been found with the product.
- Accidental or wilful damage.
- Compensation for loss of use of the product or consequential loss of any kind.
- Damage or defects caused if the product is repaired or modified by persons not authorised by us or our appointed representative.

What to do if something goes wrong

If your product does not function correctly when you first use it, check that it is installed and commissioned in accordance with the instructions in this manual.

If this does not resolve the issue, contact our Customer Services Team who will offer you or your installer help and advice.

If you experience problems, check in this manual to see if simple home maintenance is required. If you require further assistance call our Customer Services Team.

Helpdesk Service

Our Customer Services Team is comprehensively trained and can offer help and advice, spare parts and accessories. We will need you to have your model name or number and date of purchase. As part of our quality and training programme calls may be recorded or monitored.

Mira Showers Website (www.mirashowers.co.uk)

From our website you can download additional user guides, diagnose faults, purchase our full range of accessories and popular spares and refer to our FAQ's.

Spares and Accessories

We maintain extensive stocks of genuine spares and accessories and aim to provide support throughout the product's expected life.

Payment can be made by phone at time of order using most major Credit or Debit cards and we aim to despatch orders within 2 working days. Items purchased from us are guaranteed for 12 months from date of purchase.

Returns – items can be returned within one month of date of purchase, providing that they are in good condition and the packaging is unopened. If you wish to return any items please notify us in writing within seven days of receipt.

To Contact Us

UK

Telephone: 0844 571 5000

E-mail - Visit **www.mirashowers.co.uk/contactus**

Fax: 01242 282595

By Post: Mira Customer Services Dept, Cromwell Road, Cheltenham, Gloucestershire, GL52 5EP

Eire

Telephone: 01 459 1344

E-mail: sales@modernplant.ie

Fax: Dublin 01 459 2329

By Post: Modern Plant Ltd (Dublin), Otter House, Naas Road, Clondalkin, Dublin 22

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The company reserves the right to alter product specifications without notice.

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MIRA AGILE & ADEPT EV FITTINGS

Introduction

Thank you for purchasing a quality Mira product. To enjoy the full potential of your new product, please take time to read this guide thoroughly, having done so, keep it handy for future reference.

Mira shower fittings are designed to give a satisfactory shower over a range of pressures. These fittings are suitable for pressures between 0.1 and 5.0 bar.

General

1. Make sure that the shower fittings are installed by a competent installer.
2. Installations must comply with Water Regulations (Bye-Laws, Scotland), and any other Local Regulations and Building Regulations in force at the time of installation.
3. Before installation carefully inspect the new fixture for any signs of damage.
4. The shower fittings should be positioned at a convenient height for all the family. Position the fittings to spray across rather then towards the opening of the cubicle and also away from the shower control. Avoid layouts where the shower hose will be sharply kinked. This may reduce the life of the hose.
5. A hose retaining ring is supplied to prevent the handset from dropping below the spill over level of the bath or shower, which could lead to contamination from back-siphonage. The supplied hose retaining ring should meet the great majority of user requirements for shower installations with flexible outlet fittings. However, there will be occasions when the hose retaining ring will not provide a suitable solution. In these instances an **outlet** double check valve, e.g. the Mira DCV-H, **must** be fitted. The inclusion of the Mira DCV-H will increase the required supply pressure typically by 0.1 bar.
6. **Do not** fit any form of flow control in the outlet pipe work if the shower fittings are installed in conjunction with a product that requires the fittings to act as a vent (e.g. an electric shower).
7. Special consideration should be given to the fixing arrangements when installing onto a dry lined, stud partition, shower cubicle or laminated panel wall structures. Installers may wish to obtain alternative proprietary cavity fixings, or choose other options, however, these methods of fixing are beyond the scope of this guide.

Cleaning

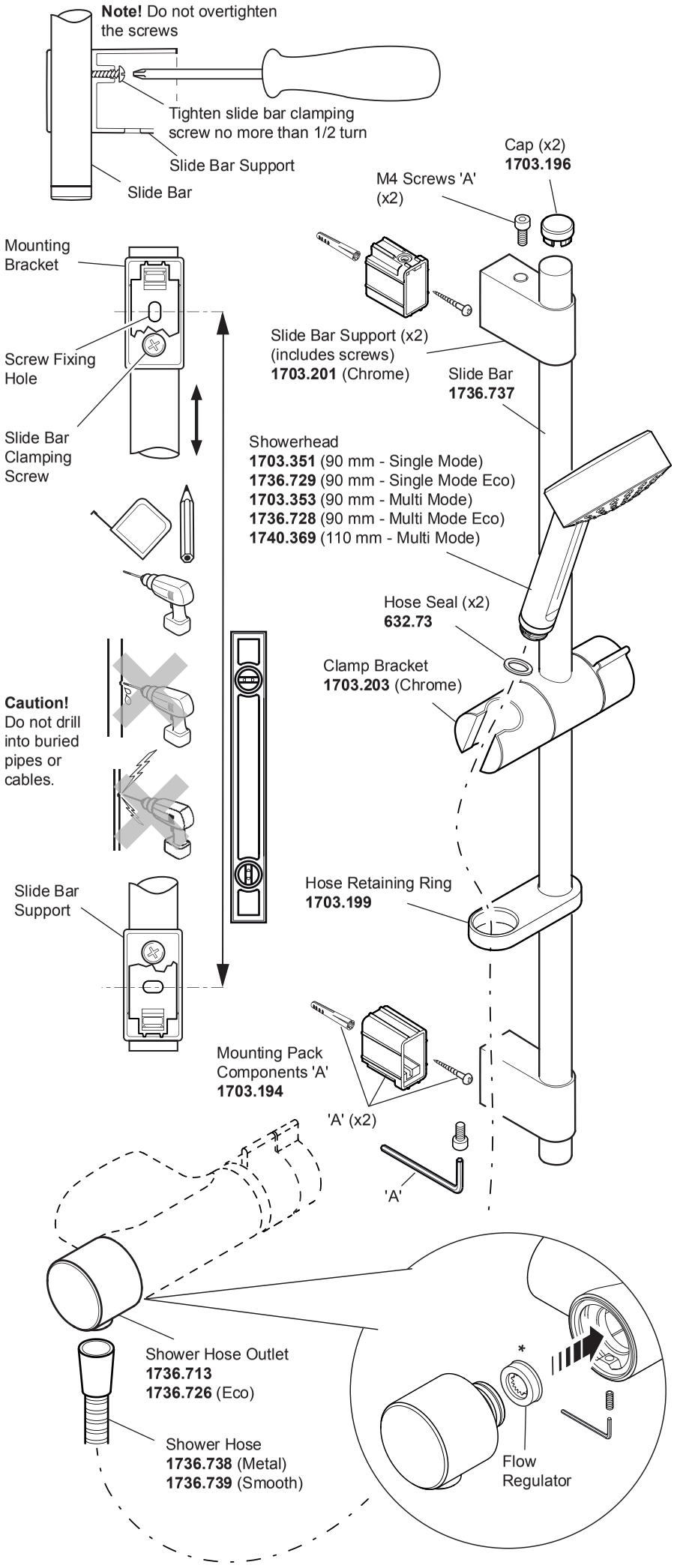
Many household cleaners contain abrasives and chemical substances, and should not be used for cleaning plated or plastic fittings.

These finishes should be cleaned with a mild washing up detergent or soap solution, and then wiped dry using a soft cloth.

Use your thumb or a soft cloth to wipe any limescale from the soft nozzles and the front surface of the handset spray plate.

Spare Parts

Spare part numbers are indicated in bold and are available from authorised stockists or merchants (locations on request) or direct from Mira Customer Services, our contact details can be found on the back cover of this guide.



Shower Hose Outlet (Dual control only)

1. With the outlet thread facing down push the outlet into the end of the mixer valve.
2. Tighten the outer grubscrew until it bottoms out (2.5 mm hexagonal key), then tighten a further 1/2 turn to secure the diverter to the mixer valve / outlet.

Shower Fittings Installation

1. Mark the wall fixing hole positions and drill two holes 510 mm apart to suit the wall fixings. **Note!** Slide Bar ends can be moved to suit grout lines if required.

2. Install the wall plugs and mounting brackets and secure with the screws. Check vertical alignment. **Note!** The mounting brackets are slotted to aid adjustment.

3. Install the clamp bracket and the slide bar supports (and the hose retaining ring if supplied) onto the slide bar.

4. Ensure the slide bar clamping screws are flush with the inside edge of the slide bar supports. Fit the slide bar supports over the mounting brackets, then adjust the slide bar vertically ensuring an equal length of slide bar protrudes from the top and bottom mounting bracket.

5. Remove the slide bar assembly carefully, preventing any further movement between the slide bar and slide bar supports.

6. Tighten the two slide bar clamping screws no more than 1/2 turn to secure the slide bar supports to the slide bar. **Caution!** Overtightening these screws will cause damage.

7. Install the slide bar assembly onto the mounting brackets. Tighten the 2 x M4 screws with the supplied 3 mm hexagonal key. **Caution!** Do not force assembly on to the mounting brackets, re-align a slide bar support if required.

* 12 L/min Flow Regulator location, for low pressure installations this should be removed. For 'Eco' variants a 6 L/min flow regulator is permanently installed in the Showerhead