

zinc[®]

HOVERBOARD MEGASTAR

OWNER'S MANUAL



WARRANTY

SO THAT YOUR WARRANTY IS
VALID PLEASE REGISTER AT
WWW.ZINCSPORTS.COM
WITHIN 30 DAYS OF
RECEIVING THE PRODUCT.

**WARNING: NEVER USE YOUR
PHONE WHILST RIDING
YOUR HOVERBOARD.**

1. Pair your phone with your Zinc Megastar Hoverboard.
2. Play your favourite music through the onboard speakers.
3. Use your device sensibly. Do not use any devices whilst riding.

**NOTE: MANUAL ILLUSTRATIONS ARE FOR REFERENCE ONLY.
ILLUSTRATIONS MAY NOT REFLECT THE EXACT APPEARANCE OF THE ACTUAL PRODUCT.
SPECIFICATIONS ARE SUBJECT TO CHANGE WITHOUT NOTICE.**

IMPORTANT! READ CAREFULLY AND KEEP FOR FUTURE REFERENCE.

Customer Helpline

Hy-Pro advise you to contact us directly and not to return this item to the place of purchase.

Hy-Pro has taken great care to ensure this item has reached you in good condition, should you have a query, please ring our helpline +44 (0) 800 731 0006 where your call will be dealt with promptly.

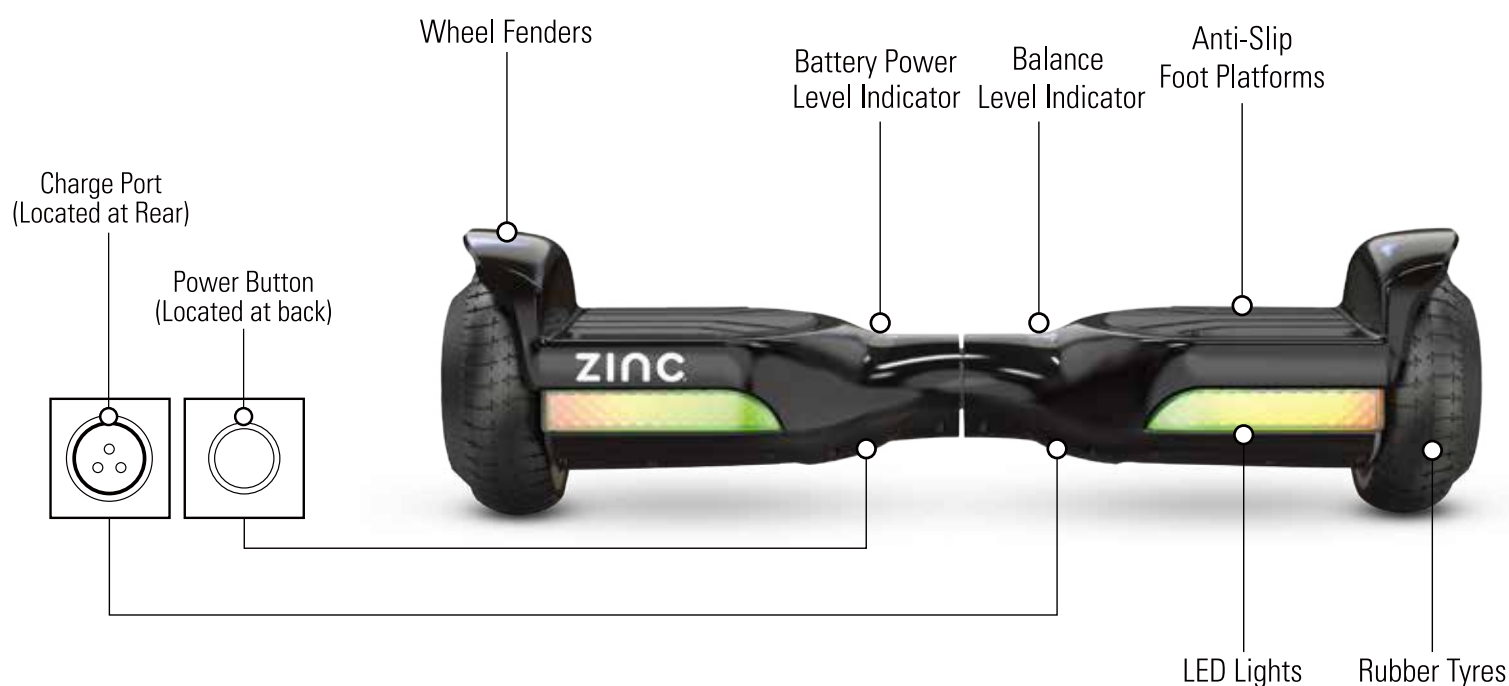
Alternatively, please contact us on email: customerservices@zinchq.com

NEED HELP? Visit our website for replacement parts and product support WWW.ZINCSPORTS.COM
Contact us at customerservices@zinchq.com OR CALL OUR CUSTOMER SERVICE LINE ON +44(0) 800 731 0006

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PRODUCT OVERVIEW



SAFETY WARNINGS - READ BEFORE USE

Weight Restrictions

Maximum Weight: 100 kg

Speed Limits

Maximum Speed: 6.2mph/10kph



WARNING! - NOT FOR RIDERS UNDER THE AGE OF 14. DO NOT EXCEED THE WEIGHT LIMIT OF 100KG. This includes backpacks and other items that might be carried. Exceeding the weight limit could injure the rider and damage the Zinc hoverboard.

Be sure to regularly inspect and service the hoverboard and make sure all components are in good condition.

After unpacking this product and before you first ride it, remember to charge it for at least 5 hours. Do not overcharge it, otherwise the service life of the battery and the charger may be shortened. For your safety, please read the safety warnings carefully, and make sure you understand and accept all the safety instructions. The user will be responsible for any loss or damage caused by improper use.



- WARNING!** -
1. Please wear all appropriate safety and protective gear such as helmet, knee, elbow pads and protective gloves, before operating the hoverboard.
 2. Wear comfortable clothes and flat, closed toe shoes when operating your hoverboard. Keep laces tied.
 3. Do not ride your hoverboard near motor vehicles or on public roads. It's the user's responsibility to ensure that their electric hoverboard is used in accordance with all local and country laws.
 4. Do not operate the hoverboard while under the influence of drugs and/or alcohol.
 5. Do not operate the hoverboard when you are restless or sleepy.
 6. Do not turn sharply, especially at high speeds.
 7. Do not drive in or near puddles of water, mud, sand, stones, gravel, debris or near rough and rugged terrain.
 8. The hoverboard can be used on paved roads that are flat and even. If you encounter uneven pavement, please lift your hoverboard over and past the obstruction.
 9. Do not ride in inclement weather: snow, rain, hail, sleet, on icy roads or in extreme heat.
 10. Do not operate the hoverboard while talking, texting, or looking at your phone.
 11. The hoverboard is intended for use by one person, DO NOT attempt to operate the hoverboard with two or more people.
 12. Do not carry anything in your arms while riding the hoverboard. It will affect the stability of the hoverboard.
 13. At higher speeds, always take into consideration your stopping distance is increased.
 14. Do not ride the hoverboard in dark or poorly lit areas.
 15. Do not operate your hoverboard off-road.
 16. Do not stop the hoverboard suddenly, this could cause you to lose control and fall.
 17. As with any mechanical component, a vehicle is subject to high stresses and wear. The various materials and components may react differently to wear or fatigue. If the expected service life for a component has been exceeded, it may break suddenly, therefore risking causing injuries to the user. Cracks, scratches and discoloration in the areas subject to high stresses indicate that the component has exceeded its service life and should be replaced.
 18. Traffic in the city has many obstacles to cross such as curbs or steps. It is recommended to avoid obstacle jumps. It is important to anticipate and adapt your trajectory and speed to those of a pedestrian before crossing these obstacles. It is also recommended to get out of the vehicle when these obstacles become dangerous due to their shape, height or slippage.
 19. Keep plastic covering away from children to avoid suffocation.
 20. Do not ride indoors or on surfaces that could become damaged such as carpet or glossy flooring.
 21. Check all the fasteners and bolts are securely tightened before each use.

SAFETY WARNINGS - READ BEFORE USE



- WARNING! -**
- 22. Riding the hoverboard is not advisable for persons with heart disease, pregnant women, people with illness, disabilities or who have recently had an operation. There is always a risk of injury and riders should carefully assess their own health and physical condition. If they are in any doubt as to their fitness to ride the hoverboard, they should consult with their GP beforehand.
 - 23. Do NOT ride the hoverboard in wet or icy weather and never immerse the hoverboard in water, as the electrical and drive components could be damaged by water or create other possibly unsafe conditions.
 - 24. Do not make any modifications that are not noted in the manufacturer's instructions.
 - 25. Do not use any accessories and additional items which are not approved by the manufacturer.
 - 26. Make sure the hoverboard is correctly adjusted, all connection elements are tightened, not broken and the wheels are in good condition.
 - 27. The Megastar is heavy. Take care when carrying and ensure that the product is turned off when carrying.
 - 28. If you need to lift the hoverboard whilst turned on, keep hands and clothing away from the wheel arches.

HARDWARE MAINTENANCE

Your hoverboard requires routine inspection and maintenance, it is a factor of safety. This chapter describes maintenance steps and important operating tips. Before you perform the following operations, ensure the power and charging cables are disconnected.

INSPECTING AND CLEANING YOUR HOVERBOARD

- Routinely check the body of the hoverboard and tyres for damage or excessive wear.
- the self-tightening nuts as well as the other self-tightening fastenings may lose their efficiency and that they may need to be retightened (Average value is 20Nm).
- Wet a clean cloth with clean water, rinse the cloth thoroughly, and wipe the body of the hoverboard making sure that water does not get into the power button, charging port or tyres. If water or other liquids enter the hoverboard, it will cause permanent damage to the internal components.

WHEELS AND TYRES

Wear and tear is unavoidable in the wheels and the driving system in the course of operation. The user must regularly check the wheels and the driving system for wearing and make adjustments or replacements when necessary. It is suggested to add lubricant (30SAE lubricating oil is recommended) to the moving parts every 6 months.

BATTERY

Always switch off the power when the hoverboard is not in use. Never store the hoverboard at a low temperature, it may damage or degrade the battery permanently.

CHARGER

The charger supplied with the hoverboard should be regularly examined for damage to the cord, plug, enclosure and other parts. In the event of such damage the hoverboard must not be charged until the charger has been repaired or replaced.

STORING THE HOVERBOARD

- Fully charge your battery before storing.
- If you are storing your hoverboard for an extended period of time, please fully charge your hoverboard at least once every month.
- If the ambient temperature of the storage location is below 0°C, please do not charge. You must bring the hoverboard into a warmer environment before charging.
- Check under Battery Specifications for more details.
- Store your hoverboard indoors, in a dry and suitable temperature.

WARNING! FAILURE TO FOLLOW THESE INSTRUCTIONS MAY DAMAGE YOUR PRODUCT AND VOID WARRANTY.

SPARE PARTS

WARNING! ONLY USE GENUINE ZINC REPLACEMENT PARTS. The hoverboard has been built to certain Zinc design specifications. The original equipment supplied at the time of sale was selected on the basis of its compatibility with the frame and all other parts. Certain aftermarket products may or may not be compatible and will invalidate the warranty if used.

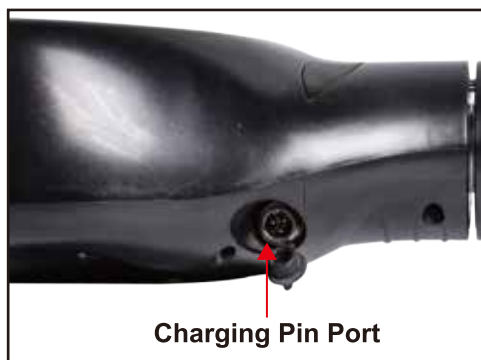
CHARGING THE BATTERY - READ BEFORE USE

 **WARNING!** - For user safety and to prolong the life of your battery, as well as improve battery performance, please follow these instructions.

Step 1: Ensure your hoverboard is turned off before you attempt to charge the battery.

Step 2: Ensure that the charging port is clean and dry.

Step 3: Plug the charger into the power outlet and make sure the light on the charger is lit GREEN.



Step 4: Put the male DC connector plug into the charging port of the hoverboard. The indicator light on the charger should change to RED, indicating that your hoverboard is now being charged. When the RED indicator light on your charger turns to GREEN then your hoverboard is fully charged. A full charge typically occurs at 5 hours.

Step 5: Please unplug the charger from your hoverboard and from the power outlet. Please ensure you put the charging port cover back in place to cover the charging port once the battery is charged, before you use the hoverboard.

IMPORTANT NOTES ABOUT CHARGING

If the green light on your charger does not turn RED when you plug it into your hoverboard, it could mean that your hoverboard is already fully charged.

- Do not overcharge as this will affect the life of the battery and may cause overheating which can lead to a fire hazard. Never charge near flammable materials or liquids.
- The best charging temperatures are between 0°C–40°C. Extreme cold and extreme heat will prevent your battery from charging fully.
- Make sure to unplug your charger before standing on or operating your hoverboard, as this can be very dangerous.
- Use only the charger and charging cable supplied by Hy-Pro. Use of any other charger or cable may lead to damage to the product, overheating and risk of fire. Use of any other charger or cable voids the warranty.
- The charger is not a toy, it should be operated by an adult.
- Once your hoverboard has been charged, unplug the charger from the wall outlet and then from the hoverboard. Do not leave the hoverboard on charge overnight and do not leave the hoverboard unattended whilst on charge.
- In an ideal situation, you would have somewhere secure to store/charge your hoverboard, such as a shed or garage. It would also be desirable for this area to have plugs where you can charge your hoverboard.

NOTE The charger itself may get quite warm to the touch when charging a deeply discharged battery.

OPERATING THE MEGASTAR HOVERBOARD

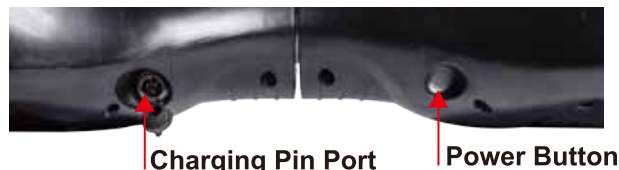
STEP 1 - Charging Your Megastar Hoverboard

Make sure the Megastar hoverboard is fully charged before your initial use. For charging instructions, please follow details in **CHARGING THE BATTERY - PAGE 6**.

STEP 2 - Getting Started

Place your Megastar hoverboard flat on the floor. Press and hold the power button for 1 second, located on the back of your Megastar hoverboard on the right side. The battery indicator light should be lit, indicating the device is powered on.

Remark: The hoverboard will turn off automatically if it has not been used for 10 minutes. You need to restart it by pressing the power button for 1 second.



STEP 3 - Checking The Display Board

Located in the centre of your Megastar hoverboard, the battery power level indicator light should be lit, indicating there is power to the device.

A. Battery Power Level Indicator:

The display board is located in the middle of the Megastar hoverboard. The green LED light indicates the Megastar hoverboard is fully charged. When the battery level is lower than 30%, the indicator light will flash in green slowly. When the battery level is lower than 10%, the indicator light will flash in green rapidly and raise an alarm.

Battery Power Level Indicator

Balance Level Indicator



Colourful LED lights



B. Balance Level Indicator: When the user triggers the foot platforms, the balance level indicator LED will light up, which means that the system enters the running state; when the system has an error during operation, the balance level green LED light will turn flash and you will hear the system alert you with a beep.

Calibrating The Board:

If the Megastar hoverboard moves forwards or backwards on its own on flat ground it needs to be calibrated.

- Make sure the power is OFF and place it on a flat horizontal surface, ensuring the footplates are 100% level. Use a spirit level if necessary.
- Once you are happy the board is level, press the power button for 5 seconds. In this period, the left green LED (Balance Level Indicator) will flash and the system will start to calibrate automatically.
- Once complete you will hear 3 beeps and then release the power button.
- Switch the power OFF then ON again before use.

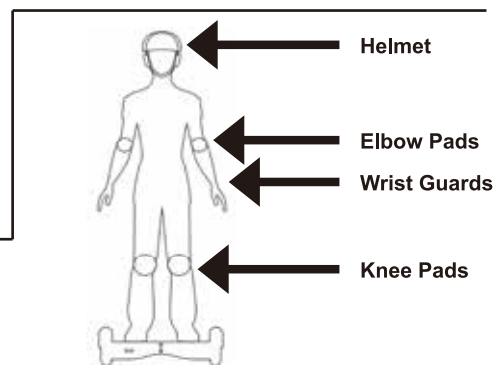
Calibration may need to be repeated when the two foot platforms are uneven or the hoverboard is out of balance. We recommend calibrating your hoverboard regularly.

Self-balancing Mode:

When the hoverboard is in this mode, it will level itself on flat ground, making it easier to step on. The default setting of this function is ON, the user can follow below steps to switch off this function.

1. Make sure the power is switched ON.
2. Press the power button for 5 seconds until you hear 3 beeps, the process is completed.

Note: If you restart the Megastar hoverboard, the self-balancing function will turn on again.



STEP 4 - Safety Gear

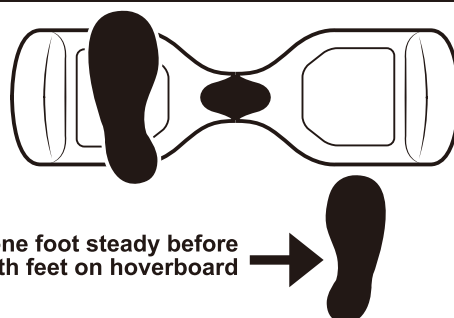
Wear proper safety gear, including, but not limited to a helmet, knee pads, elbow pads, and wrist guards.

STEP 5 - Standing On

A. Stand directly behind your Megastar hoverboard.

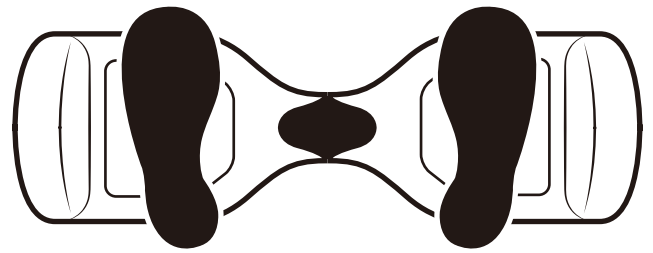
Place one foot on the foot platform, keeping the instep of your foot on the outer edge of the board.

B. Keep all your weight on your back foot still on the ground. Otherwise, your device will begin to move, making it difficult to step on evenly with your other foot.



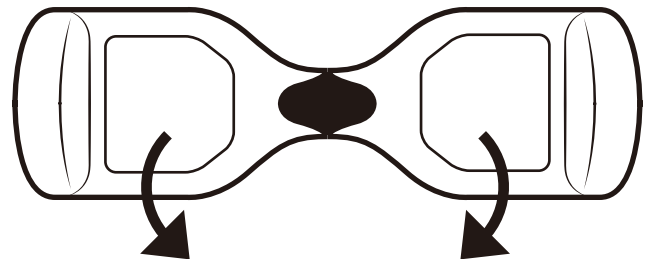
C. When you are ready, shift your weight to the foot already placed on the device and step on with your second foot quickly and evenly.

TIP: Stay relaxed and step on quickly, confidently and evenly. Many people overthink this step, imagine climbing a stair, one foot, then the other. Once your feet are even, try to look up.



STEP 6 - Staying Balanced

Find your centre of gravity. If your weight is distributed correctly on the foot platforms, and your centre of gravity is level, you should be able to stand on your Megastar hoverboard, just as if you were standing on the ground. IF NOT, you may feel like you are moving in a particular direction, turning, spinning in place, wobbling back and forth, or simply uncomfortable.



NOTE – On average, it takes 3-5 minutes just to get comfortable standing on the Megastar hoverboard and maintaining proper balance. Having a helping hand will help you feel more secure. The Megastar hoverboard is an incredibly intuitive device; it senses even the slightest bit of motion, so having any anxiety or reservation about stepping on may cause you to panic and trigger movement that is not otherwise natural to you. The best way to overcome that initial anxiety is by having a partner who can help balance you.

TIPS – Stay relaxed, stand evenly, and apply an equal amount of pressure on both sides of the device. Relax your muscles as much as you can. Taking a deep breath and exhaling can help you achieve this. Slightly bending your knees can also help. Once you can stand IDLE and STOP, you are ready for the next step. If you begin to turn in a particular direction, focus on turning in the opposite direction to stop turning. When you first begin using your Megastar hoverboard, the fastest way to move in your desired direction is to focus in that direction. You will notice that just thinking about which way you would like to go will shift your centre of gravity, and that subtle movement will make you move in that direction.

STEP 7 - Riding your Megastar Hoverboard

The Megastar hoverboard responds to the user's foot movements. As your feet lean forwards and backwards this causes the foot platforms to tilt and moves the hoverboard in the intended direction. The movement, speed and stopping of the Megastar hoverboard is controlled by the degree at which you tilt the foot platforms.

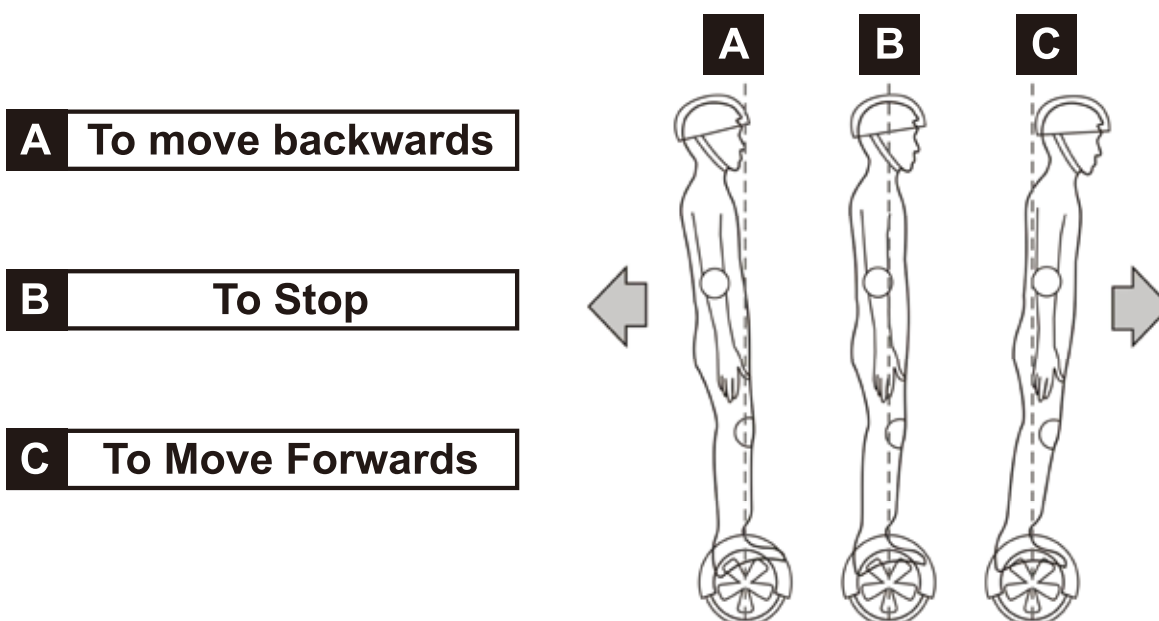
Directions

You must stand with evenly weighted balance through your feet and each foot placed centrally on the foot platforms.

- Pressing your **toes** downwards moves the Megastar hoverboard **forwards**. Do not lean excessively or lunge forward as this may cause you to fall.
- Pressing your **heels** downwards moves the Megastar hoverboard **backwards**. Do not lean excessively or lunge backward as this may cause you to fall.
- Turn by putting more downward pressure through the toes on one foot (on the outside of the turn) then on the other
- You can spin in place by putting downward pressure through the toes on one foot and simultaneously put downward pressure through the heel on the other foot.

Speed Control

You can control the speed at which you move by controlling the amount of pressure you put on the hoverboard, through your toes/heels. More pressure tilts the foot platform more and increases the speed of the action. When slowing or stopping, if you continue to apply force through your feet in the opposite direction to your current movement, you may not only stop but may start moving in the opposite direction. In order to stop you must restore your balance in the centre of the hoverboard, evenly place your weight through both feet and ensure the foot platforms are parallel to the ground again.



The maximum speed of the Megastar hoverboard is approximately 6.2mph/10kph, this may be affected by many factors, such as rider weight, surface conditions, battery charge, etc.

- **Do not jump up and down whilst using the device:** If you remove a foot (or both feet), as you landed back down this will cause the foot platforms to tilt unpredictably and the balance mechanism will respond instantly and make the Megastar hoverboard move, which could result in loss of rider stability, balance or control.
- **Do not presume that moving your weight alone controls the hoverboard's movement:** it is the pressure through your feet that tilts the foot platforms and causes the movement.
- **Do not turn the Megastar hoverboard on when in the air or lift it off the ground when it has been turned on;** this could cause the wheels to spin and could result in injury to the rider or third parties.

Riding Tips

THE MEGASTAR HOVERBOARD MUST BE SWITCHED OFF IMMEDIATELY AFTER STEPPING OFF FROM THE FOOT PLATFORM.

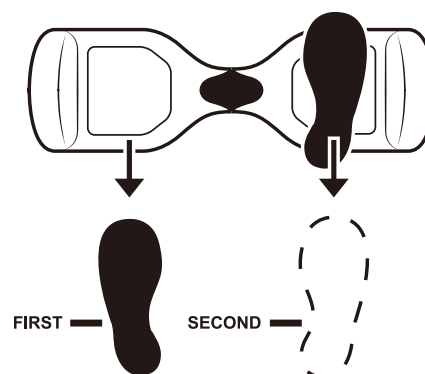
- Keep a relaxed posture with your weight evenly balanced and hold your arms in a comfortable position by your sides.
- Use a wide stance with your feet on the foot platforms positioned as close the wheels as possible.
- Stay alert to your surroundings and watch out for obstacles and surfaces changes.
- Do not suddenly accelerate or lunge.
- Always be prepared to stop in an emergency.
- Respect others around you and leave plenty of room when moving past and remember to give others right of way.
- Remember at higher speeds it is necessary to shift your weight so you do not feel like you are being pushed off the board.
- For bumps or uneven surfaces, bend your knees.

STEP 8 - The Dismount

Slow down and stop. From a stopped position, lift one leg up and set your foot back down on the ground (STEPPING BACK). Then step off completely.

NOTE - A common error is to try and step forward.

TIP – make sure to lift your leg completely off to clear the device when stepping back, otherwise you can lose your balance.



WIRELESS SPEAKER

The Megastar has powerful built-in wireless speakers so you can play your music while riding.

PAIRING THE SPEAKER

1. Ensure your Megastar is tuned off. If it is not, please turn off your hoverboard first before pairing.
2. Turn on your Megastar and the speakers will beep signalling that it is waiting for a wireless connection. This will indicate your Megastar Speaker is now in pairing mode.
3. Place the Megastar and the wireless device to which you would like to pair it within the operating distance. We recommend keeping the two devices no further than 3 feet apart during pairing.
4. Ensure wireless connection is enabled on your phone or music device. Refer to manufacturer's instructions for how to enable wireless connection on your device.
5. Once you have activated wireless connection on your device, select the option Zinc Hoverboard from the list of available devices.
6. You will hear a beep sound when the hoverboard paired with a device.
7. If pairing is unsuccessful, turn off the Megastar first and follow the instructions again.

NOTE: Once you have paired the Megastar speaker with a device, the speaker will remember this device and will pair automatically when the device's wireless connection is activated and in range. You do not need to re-pair any previously connected devices. Your Megastar can pair one device only.

LISTENING TO MUSIC

Once the Megastar speakers are paired to your device, you can play music wirelessly through them. Simply select a track from your device and listen to it via the speakers. All volume and track controls will be made using your music device. Should you encounter any problems whilst playing, please refer to your device's user manual.

SAFETY ALERTS

During operation, if there is a system error or improper operation performed with your Megastar hoverboard, the system cannot enter self-balancing mode, so the device will prompt the user in a variety of ways. You will notice the balance level indicator light will flash and you will hear a beeping sound alerting you to take precaution and stop using the hoverboard.

The following are common occurrences where you will hear the Safety Alerts; these notices should not be ignored, but appropriate action be taken to correct any illegal operation, failure or errors.

- Prohibited riding surfaces (uneven, too steep, unsafe, etc.)
- When the battery level is lower than 30%, the indicator light will flash in green slowly. When the battery level is lower than 10%, the indicator light will flash in green rapidly and raise an alarm.
- The speed is too fast (over 6.2mph/10kph).
- Overheating, motor temperature is too high (over 120 °C).
- If the platform is tilted forward or backward more than 30°.

WEIGHT & SPEED LIMITATIONS

PLEASE NOTICE - speed and weight limits are set for your own safety.
Please do not exceed the limits listed in the Owner's Manual.

Weight Restrictions

- Maximum Weight: 100 kg.

Speed Limits

- Maximum Speed in Standard Operating Mode: 6.2mph/10kph

NOTE - *To prevent injury, when top speed is reached, the Megastar hoverboard will beep to alert the user and tilt the user back*

OPERATING RANGE

Please notice the Megastar hoverboard can travel a distance of 5 miles/8km on a fully charged battery in ideal conditions. The following are some of the major factors that will affect the operating range of your Megastar hoverboard.

Terrain

A smooth, flat surface will increase your driving distance, while driving uphill, as well as rough or uneven terrain will reduce your distance significantly.

Weight

The weight of the user can affect driving distance, a lighter user will have further range than a heavier user.

Ambient Temperature

Please ride and store the Megastar hoverboard under recommended temperatures, which will increase driving distance; battery life, and overall performance of your Megastar hoverboard.

Maintenance

Reasonable battery charging and maintenance will increase the distance. Overcharging the battery can reduce range.

Speed and Driving Style

Maintaining a moderate speed will increase your distance; while travelling at high speeds for extended periods, frequent starts, stops, idling, along with frequent acceleration and deceleration will reduce your overall distance.

BATTERY INFORMATION

This section is intended to provide you basic information about your battery and charger. Please read this section carefully to ensure your safety and to prolong the life of your battery, as well as improve battery performance, please follow these instructions.

Battery Power

The Green LED light indicates the Megastar hoverboard is charged. When the battery level is lower than 30%, the indicator light will flash in green slowly. When the battery level is lower than 10%, the indicator light will flash in green rapidly and raise an alarm. When this occurs please stop operating the Megastar hoverboard and charge the battery for 5 hours utilising the charger supplied in the Megastar hoverboard package. To fully recharge the battery, please follow the instructions under **CHARGING THE BATTERY - PAGE 6**.

CONTENT	PARAMETERS
Battery	Lithium Battery
Charging time	5 hours
Voltage	37V
Initial Capacity	2Ah
Working Temperature	0°C~40°C
Charging Temperature	0°C~40°C
Storage Time	6 months
Storage Temperature	1 month: -10°C - 45°C 2 months: -10°C - 35°C 6 months: 15°C - 25°C
Storage Humidity	5%~95%

BATTERY WARNINGS

Failure to follow the safety precautions listed in this section could lead to serious bodily injury and/or death. Seek immediate medical attention if you are exposed to any substance that is emitted from the battery.

- Do not disassemble or modify the battery. The battery contains safety and protection devices, which, if damaged, may cause the battery to generate heat, explode or ignite.
- Do not use your hoverboard if the battery begins to emit odor, overheats, smokes, changes colour/shape, or appears abnormal in any other way.
- Do not touch any leaking materials, or breathe fumes emitted.
- Do not allow children and animals to touch the battery.
- The battery contains dangerous substances, do not open the battery, or insert anything into the battery.
- Do not connect the positive terminal and negative terminal of the battery to each other with any metal object (such as wire).
- Do not attempt to charge the hoverboard if the battery has discharged or emitted any substances. In that case, the battery should be abandoned for safety.
- Please follow all local, state and federal laws in regards to recycling, handling and disposing of Lithium batteries.
- Do not carry or store battery together with necklaces, hairpins or other metal objects. Do not pierce the battery with nails, strike the battery with a hammer, step on the battery or otherwise subject it to strong impacts or shocks. Do not expose battery to water, or allow the battery to get wet.
- Do not place the battery in an environment where the ambient temperature is higher than 45°C or lower than -10°C (e.g. do not leave the scooter or the battery pack in a car under direct sunlight for an extended time). Do not throw the battery pack into fire as it may lead to battery failure, battery overheating, and even another fire. If the hoverboard is expected to be left idle for more than 30 days, please fully charge the battery and place it in a dry and cool place.

Keep in mind to recharge it every 30 days to protect the battery from potential damage which is beyond limited warranty.

BATTERY CARE AND DISPOSAL



Do not store the battery in temperatures above 45°C or below -10°C.

CONTAINS SEALED LITHIUM-ION BATTERIES. BATTERIES MUST BE RECYCLED. Your

Zinc product uses sealed lithium-ion batteries which must be recycled or disposed of in an environmentally sound manner. Do not dispose of a lithium-ion battery in a fire. The battery may explode or leak. Do not dispose of a lithium-ion battery in your regular household trash. The incineration, land filling or mixing of sealed lithium-ion batteries with household trash is prohibited by law in most areas. Return exhausted batteries to a local, approved battery recycler or a local seller of automotives.

SPECIFICATIONS LIST

SPECIFICATION	PARAMETERS
Net Weight	6.5kg
Minimum User Weight	20kg
Maximum User Weight	100kg
Maximum Speed Limit	6.2mph/10kph
Max Distance	5 miles/8km
Max Climbing Limit	8°
Turning Radius	0°
Charger Input	AC100-240V/50-60 HZ 0.5A
Dimensions	L60.2 X W19.4 X H18CM
Ground Clearance	3 cm
Tyres	6.5 inch solid
Wireless Range	Up to 33ft
Wireless Speaker	V3.5 with stereo sound quality

WARRANTY

ZINC SPORTS ELECTRIC HOVERBOARD WARRANTY POLICY

Thank you for purchasing a Zinc Hoverboard and we hope you enjoy using it. Please ensure that you read the following warranty. In order for your warranty to be valid you must satisfy the following conditions.

- All products must be registered at www.zincsports.com within 30 days of receiving the product for the warranty to be valid.
- Proof of purchase is also required for your warranty to be valid.
- You must be the original purchaser who bought the product from an authorised dealer, your warranty cannot be transferred.
- You must report any defects to Zinc Sports within 30 days of discovery of said defect else the warranty will not be valid.

Failure to follow the conditions highlighted above means that your warranty will be void. We recommend that you save your original sales receipt. Assuming that you have followed the conditions highlighted above, your product will have a 12-month limited warranty from defects in the materials used to manufacture, and/or workmanship at the time of manufacture outside areas covered below.

Our warranty includes:

COMPONENT:	TIME FRAME:
Battery	3 months
Controller	3 months
Charger	6 months
Motor	6 months
Frame	12 months
Vehicle body outside areas covered below	6 months

All hoverboards have an IP rating of IPX4. The warranty will be void if the hoverboard has any water ingress or damage as a result of water ingress. The warranty may be void if the hoverboard has been used in the rain, through deep puddles, jet washing and submersion. No warranty is provided for corrosion damages as a result of contact with water/humidity conditions. All hoverboards include Liquid Contact Indicators on the battery pack. The Liquid Contact Indicators show if the device has come into contact with water or a liquid containing water, the Liquid Contact Indicators turn red when they come into contact with water or a liquid containing water. The warranty is void if the Liquid Contact Indicators are red.

Under no circumstance will Zinc Sports be obliged to provide compensation for bodily injuries, death, property damages, losses, hindrance of profits, prevention of use or any other damage that will be caused directly or indirectly as a result of usage of this device. Zinc Sports advice that you contact your insurance company to determine whether coverage is provided for the use of this hoverboard, or to take out a new policy.

For the full warranty policy please visit our website at www.zincsports.com

Product Code: ZC08281 / ZC08282 MEGASTAR HOVERBOARD

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