



JLAB AUDIO  
EPIC AIR ELITE  
EARBUDS

We love that you are rocking JLab Audio!  
We take pride in our products and fully stand behind them.



### YOUR SATISFACTION IS GUARANTEED

You may exchange or return merchandise within 30 days of the purchase date. Please return the item to the location you purchased it. If your item has been opened or used, restrictions may apply.



### YOUR WARRANTY

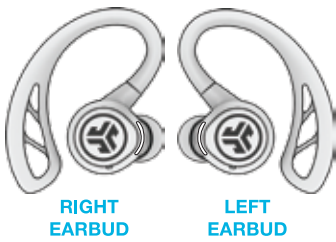
You may register your product at [jlabaudio.com/register](http://jlabaudio.com/register). All warranty claims are subject to JLab Audio authorization and at our sole discretion. Retain your proof of purchase to ensure warranty coverage.



### CONTACT US

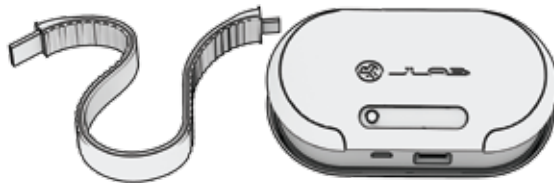
Reach out to us at [support@jlabaudio.com](mailto:support@jlabaudio.com) or visit [jlabaudio.com/contact](http://jlabaudio.com/contact).

## IN THE BOX



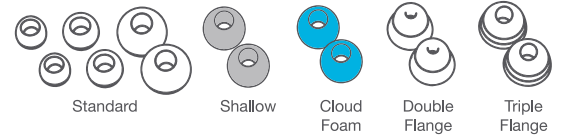
RIGHT  
EARBUD

LEFT  
EARBUD



MICRO USB TO  
USB CABLE

CHARGING CASE



Standard

Shallow

Cloud  
Foam

Double  
Flange

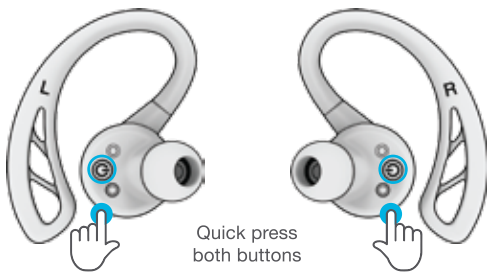
Triple  
Flange

EAR TIPS

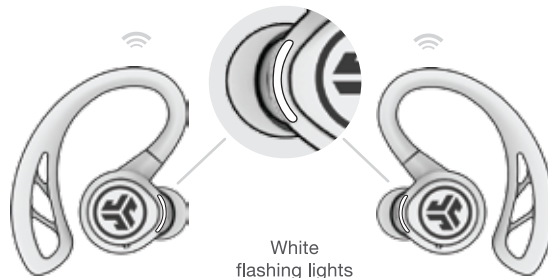
## FIRST TIME SETUP: BLUETOOTH PAIRING

### 1 AUTO-CONNECTING EARBUDS

Quick press on both buttons to power on. **Fast white lights will flash** to indicate earbuds are automatically pairing to each other.



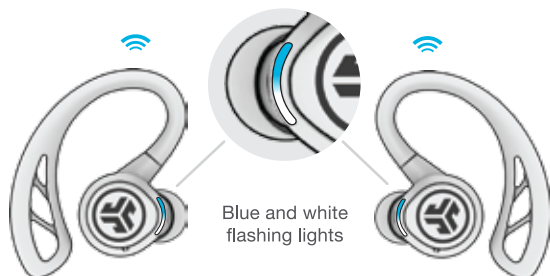
Quick press  
both buttons



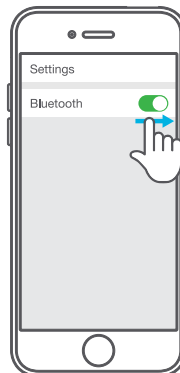
White  
flashing lights

### 2 CONNECTING TO BLUETOOTH

Once earbuds pair, the earbuds will **flash blue and white** indicating the earbuds are ready to pair to your Bluetooth device.

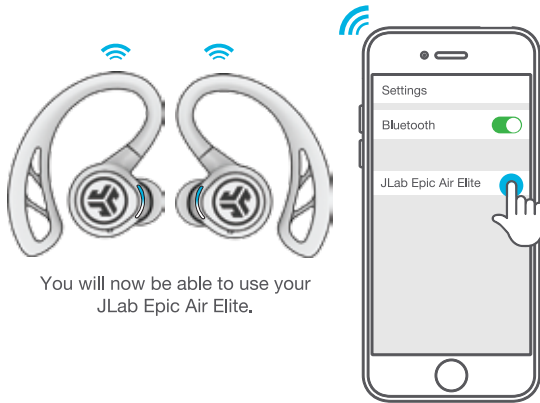


Blue and white  
flashing lights



### 3 CONNECTING TO BLUETOOTH CONTINUED

Select "JLab Epic Air Elite" in your device settings. Voice prompt "Bluetooth connected" followed by **slow pulsing white lights** will indicate you are connected.

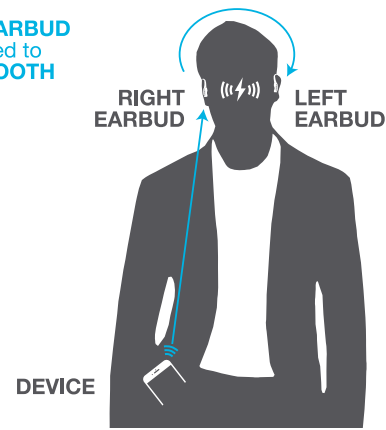


You will now be able to use your JLab Epic Air Elite.

## UNDERSTANDING CONNECTIVITY

**RIGHT EARBUD** is paired to **BLUETOOTH**

**LEFT EARBUD** is paired to **RIGHT EARBUD**



### BLUETOOTH PAIRING NEW / ADDITIONAL DEVICES:

When the earbuds are taken out of the charging case, **the earbuds will automatically enter Bluetooth pairing mode (if they do not find a previously paired device)**. To connect a new/additional device, make sure Bluetooth is turned OFF on previously connected devices and turn ON Bluetooth from new device. Select "JLab Epic Air Elite" in new device settings to connect.

## IN USE



After earbuds are powered on and connected, **white pulsing lights** will turn off after 30 seconds. They will turn back on when pressing any button function.



### Voice prompt indication:

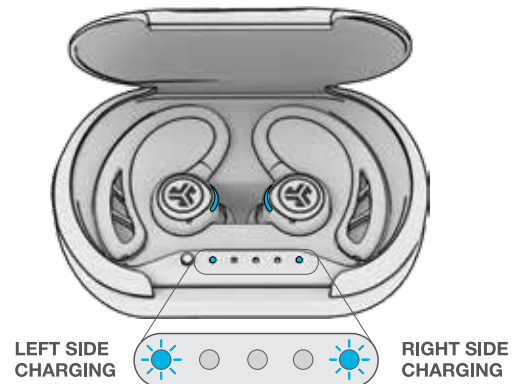
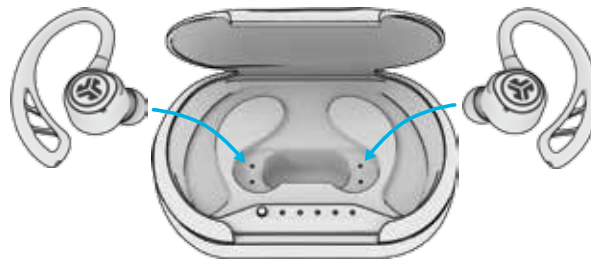
- "Battery Full" = 100-75%
- "Battery Medium" = 75-25%
- "Low Battery" = less than 25%

When battery level reduces to 10%, voice prompt "Low Battery" will play.

## AUTO-POWER ON / OFF

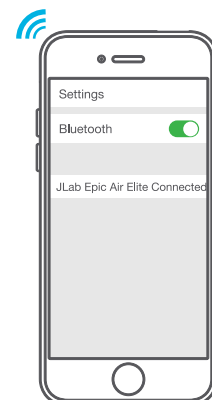
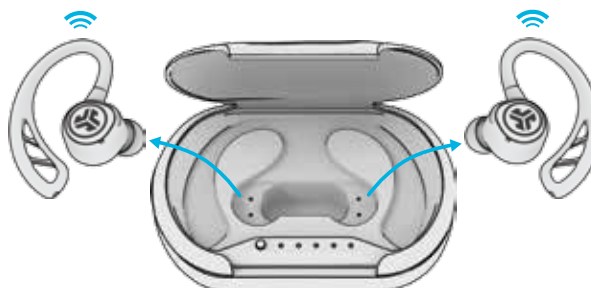
Placing the earbuds back in the case will automatically power off earbuds and start charging.

**Blue lights on case and earbuds** will indicate earbuds are charging and will turn off when fully charged.



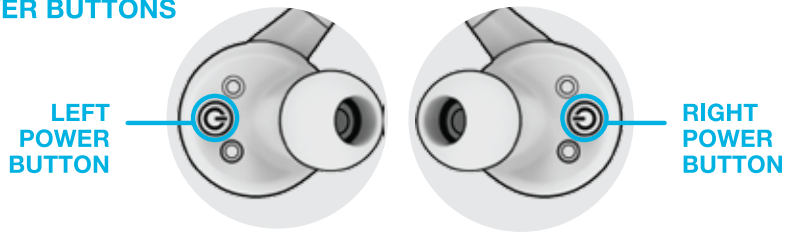
When earbuds are taken out of the case for next use, they will auto-power on and auto-connect to your device.

Follow **BLUETOOTH PAIRING NEW / ADDITIONAL DEVICES** to connect another device.



## CONTROLS

### POWER BUTTONS



- POWER ON:** Quick press.
- POWER OFF:** Press & hold 3+ seconds.
- BLUETOOTH PAIRING:** (See First Time Setup)

### LEFT TOUCH SENSOR

- PLAY / PAUSE:** Double tap.
- VOLUME DOWN:** Single tap.
- TRACK BACK:** Press & hold 1+ second.
- BE AWARE MODE ON / OFF:** Triple tap.

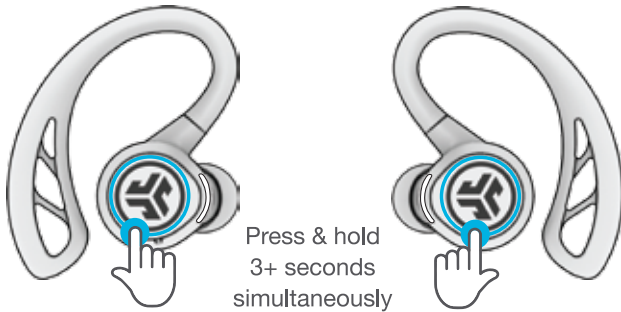


### RIGHT TOUCH SENSOR

- VOLUME UP:** Single tap.
- ANSWER:** Single tap.
- HANG UP:** Double tap.
- REJECT INCOMING CALLS:** Press & hold 2+ seconds.
- SIRI (IOS) OR "OK GOOGLE" (ANDRIOD):** Double tap.
- TRACK FORWARD:** Press & hold 1+ second.
- BE AWARE MODE ON / OFF:** Triple tap.

## EQUALIZER MODES

Press and hold both earbuds for 3+ seconds for different EQ settings (Epic Air Elite will cycle 3 EQ settings).



**JLab SIGNATURE**  
JLab C3™ signature sound with amplified bass and vocals



**BALANCED**  
Even sound with no additional enhancements



**BASS BOOST**  
Amplified bass and sub-bass

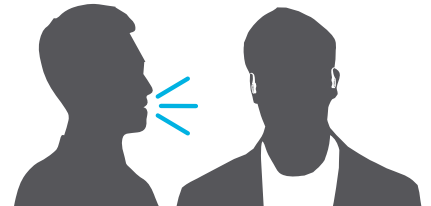
## BE AWARE MODE

**Triple tap either earbud to turn ON / OFF**

Be Aware Audio allows outside, ambient noises in through the earbuds.

Example uses:

- For safety running outdoors to hear cars and other noises
- Working out with a buddy, so you can converse
- Ordering your coffee, no need to pause music while ordering

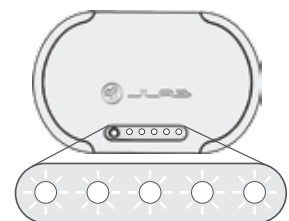
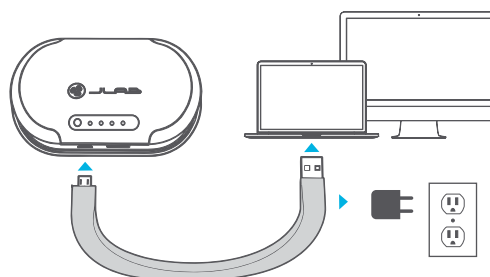
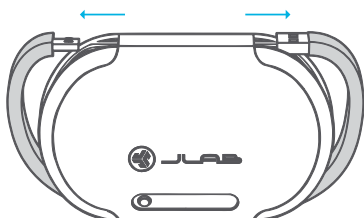


## CHARGING the BATTERY CASE

**1** Slide out USB cable from the back of the case.

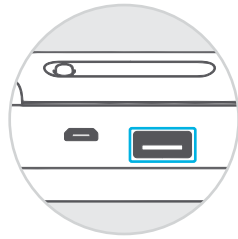
**2** Plug in the Micro USB into the case and the USB into a computer or USB adaptor to charge.

**3** The case will blink in increments to indicate charging level. **All lights will turn solid white** when fully charged.



## CHARGING OUT from CASE

Use the USB output to charge any device that is charged by USB.



## FITTING



**1** Place the earbud forward from the ear while placing the ear hook on the back side and start moving the earbud back toward the ear.



**2** Locate the earbud to the ear canal and rotate inward.



**3** Rotate and adjust until there is a proper seal. Try different sized tips to ensure a proper seal.

## CLEANING

The Epic Air Elite is 100% splashproof, sweatproof + washable with an IP55 rating. Simply rinse off your earbuds after use.

## WARNING



### Fully dry off the earbuds before placing in charging case.

If the earbuds are damp or wet, this will cause damage to the charging case. The warranty will be voided if the charging case shows damage by water/sweat.



### Do not deform the ear hooks.

The ear hooks are a flexible silicone but also have an internal hard structure for the antenna. Prying on the ear hooks may break or damage the antenna.

**Disclaimer:** When switching on the Be Aware Audio to allow ambient noise in on the Epic Air Elite, a loud high pitch noise may occur that may damage ears. If this begins to occur, immediately remove earbuds from ears.

## WARM-UP YOUR HEADPHONES

Optional: Burn-in is the process for exercising new audio equipment. We recommend 40 hours of burn-in time for most headphones to reach optimal performance. The main purpose of the process is to loosen the diaphragm of a newly crafted headphone and to stress the headphone driver. Normal, everyday use can also burn-in the headphones though JLab's proprietary burn-in provides an ideal mix of sounds and frequency sweeps to achieve this.

 **Burn-in your audio equipment with the JLab Audio app available on the App Store and Google Play. Or access the burn-in method at: [jlabaudio.com/burnin](http://jlabaudio.com/burnin)**

## CAUTIONS

- Avoid extreme heat, cold, and humidity.
- Avoid dropping or crushing the earbuds, stressing the cable by rapid pulling or extreme force, or bending the cable at a sharp angle.
- Wax may build up in the earbud tips, lowering the sound quality. Carefully remove the wax with a cotton swab or other small tool to improve the sound quality.
- If you experience discomfort or pain, try lowering the volume or discontinuing use temporarily.
- If you experience regular discomfort while using this product, discontinue use and consult your physician.
- We recommend you treat your earbuds as you would a nice pair of sunglasses and keep them in safe location when not in use.