Terms & Conditions

The Sims™ 4 Outdoor Retreat Terms and Conditions

*REQUIRES THE SIMS 4 GAME TO PLAY (SOLD SEPARATELY). ACCESS TO CONTENT REQUIRES RESTART OF THE SIMS 4 GAME.

VALID ONLY AT www.origin.com AND PARTICIPATING RETAILERS. IF PURCHASED THROUGH ORIGIN, PRODUCT WILL BE ENTITLED TO PURCHASER'S EA ACCOUNT DAY OF LAUNCH. IF PURCHASED THROUGH OTHER RETAILERS FOLLOW REDEMPTION INSTRUCTIONS PROVIDED BY RETAILER AT POINT OF PURCHASE. INTERNET CONNECTION, EA ACCOUNT, ACCEPTANCE OF PRODUCT AND ORIGIN END USER LICENSE AGREEMENTS (EULAS), INSTALLATION OF THE ORIGIN CLIENT SOFTWARE (www.origin.com/about) AND REGISTRATION WITH ENCLOSED SINGLE-USE SERIAL CODE REQUIRED TO PLAY AND ACCESS ONLINE FEATURES. SERIAL CODE REGISTRATION IS LIMITED TO ONE EA ACCOUNT PER SERIAL CODE. SERIAL CODES ARE NON-TRANSFERABLE ONCE USED AND SHALL BE VALID, AT A MINIMUM, SO LONG AS ONLINE FEATURES ARE AVAILABLE. YOU MUST BE 16+ TO ACCESS ONLINE FEATURES. EA ONLINE PRIVACY AND COOKIE POLICY AND TERMS OF SERVICE CAN BE FOUND AT www.ea.com. EULAS AND ADDITIONAL DISCLOSURES CAN BE FOUND AT www.ea.com/1/product-eulas. EA MAY RETIRE ONLINE FEATURES AFTER 30 DAYS NOTICE POSTED ON www.ea.com/1/service-updates. INCLUDES SOFTWARE THAT COLLECTS DATA ONLINE TO PROVIDE IN GAME ADVERTISING. EA MAY PROVIDE CERTAIN INCREMENTAL CONTENT AND/OR UPDATES FOR NO ADDITIONAL CHARGE, IF AND WHEN AVAILABLE.

You can check out in your preferred language, but please note all correspondence we send you will be in the Origin store's default language for your region.

Any digital products sold into certain territories (please see Terms of Sale for details) will be inclusive of VAT/GST, where applicable.

You are providing your personal data to Electronic Arts Inc., 209 Redwood Shores Parkway, Redwood City, CA 94065, USA, member of US – Swiss Safe Harbor, subject to our Privacy & Cookie Policy. Your data will be processed in territories which may not provide the same level of protection for data as your country of residence.

Redemption Instructions

HOW DO I REDEEM MY PRODUCT CODE?

Make sure that you log in to EA Desktop or Origin using the EA Account you want to add your game to. This is especially important if you're a parent who wants to add a game to your child's account.

Redeem your Product Code in your EA Account Settings

Go to https://myaccount.ea.com/cp-ui/aboutme/index

Click on the Redeem Product Code tab.

Type in your Product Code, then click Next.

Once you've redeemed your code, your game will appear in your account.

Redeem your Product Code in the Origin client

For PC

Log in with the EA Account where you want to add the game.

Click the Origin menu.

Select Redeem Product Code...

For Mac

Log in with the EA Account where you want to add the game.

Go to your computer's top menu to select Games and Redeem Product Code...

For more: here"