get started

INSTANT™ VORTEX™ PLUS DUAL AIR FRYER 7.6L

USER MANUAL

Instant™

Welcome

to your new Instant™ Vortex™ Plus!

This Instant Vortex Plus Dual Air Fryer can help you cook delicious meals with less oil and less hassle. We hope you fall in love with Instant air frying, and enjoy it in your kitchen for years to come!

Get started with your new Vortex Plus Dual!



⚠WARNING

Before using your new Vortex Plus Dual, read all instructions, including the Safety Instructions and the Warranty. Failure to follow the safeguards and instructions may result in personal injury and/or property damage.

CONTENTS

Important safeguards	3
What's in the box	8
Using your Vortex™ Plus	9
Initial setup	11
Cooking	13
Smart Programmes	17
Using both baskets	20
Cleaning	23
Troubleshooting	24
Error Codes	25
Learn more	26
Warranty	28

Safety Instructions

At Instant, we want you to feel comfortable using our products. This Instant Vortex Plus Dual Air Fryer was designed with your safety in mind.

When using electrical appliances, basic safety precautions should always be followed to reduce the risk of fire, electric shock, personal injury, and/or property damage.

Read all instructions before using and only use this appliance as described in the in-box materials. Failure to follow these safeguards and instructions may result in personal injury and/or property damage and can void your warranty.

⚠ IMPORTANT SAFEGUARDS

⚠WARNING

READ ALL INSTRUCTIONS

Placement

DO place the appliance on a countertop only. Always operate the appliance on a stable, non-combustible, level surface.

DO NOT place the appliance on or close to a hot gas or electric burner, or a heated oven.

DO NOT use the appliance near water or flame.

DO NOT use outdoors. Keep out of direct sunlight.

DO NOT place on anything that may block the vents on the appliance.

DO make sure all parts are dry and free of food debris before use.

General Use

DO NOT touch the appliance's hot surfaces, or any accessories during or immediately after cooking because they will be hot.

DO use the appliance's handles and knobs.

DO use oven mitts when removing accessories.

DO place hot accessories on a heat-resistant surface or cooking plate.

DO NOT cover the cooking tray or any part of the oven with foil. This will cause the oven to overheat.

DO NOT move the appliance while it is in use.

⚠WARNING

DO NOT allow children or persons with reduced physical, sensory or mental capabilities to operate this appliance. Close supervision is necessary when any appliance is used near children and individuals with reduced capabilities. Children should not play with this appliance.

DO NOT use the appliance for anything other than household use. It is not intended for commercial use.

DO NOT leave the appliance unattended while in use.

DO NOT use the appliance for more than 60 minutes in a 2-hour period.

Air Frying Cautions

When the air fryer is in operation, hot air is released through the air vents. Keep your hands and face at a safe distance from the air vents and take extreme caution when removing hot accessories from the appliance. Failure to do so may result in personal injury or property damage.

While cooking, the internal temperature of the appliance reaches several hundred degrees. To avoid personal injury, never place unprotected hands inside the appliance until it has cooled to room temperature.

DO NOT use a ceramic-coated or stoneware pot for air frying.

DO NOT block the vents on the air fryer. Leave at least 13 cm of space around the air fryer when in use.

DO NOT place the appliance on a hot stove.

DO NOT operate the appliance on or near combustible materials such as tablecloths and curtains.

DO NOT cover the air vents while the air fryer is in operation. Doing so will prevent even cooking and may cause damage to the appliance.

⚠WARNING

DO NOT overfill the air fryer. Overfilling may cause food to contact the heating element, which may result in fire, property damage, and/or personal injury.

DO NOT use cooking oil or cooking spray on the cooking container. If needed, directly spray food lightly with non-stick cooking spray. Using cooking oil or spray on the cooking container could result in personal injury and/or property damage.

DO use caution with cooking containers made of materials other than metal or glass. Failure to do so may result in fire, personal injury, and/or property damage.

Should the unit emit black smoke during use, press **Cancel** and unplug the appliance immediately. Wait for smoking to stop before opening the door/basket, then clean thoroughly. For further information refer to 'Troubleshooting' in this User Manual.

DO use extreme caution when moving the appliance containing oils or other hot liquids.

DO use extreme caution when removing the tray or disposing of hot grease.

DO NOT use this appliance for deep frying foods.

Accessories

DO use only accessories or attachments authorized by Instant Brands LLC. The use of parts, accessories or attachments not recommended by the manufacturer may cause a risk of personal injury, fire, electric shock and/or property damage.

DO NOT use the included accessories in a microwave, toaster oven, convection or conventional oven, or on a ceramic cooktop, electric coil, gas range or outdoor grill.

⚠WARNING

Care and Storage

DO let the appliance cool to room temperature before cleaning or storage.

DO NOT store any materials in the appliance when not in use.

DO NOT place any combustible materials in the appliance, such as paper, cardboard, plastic, Styrofoam or wood.

DO NOT clean the appliance with metal scouring pads or steel wool. Pieces can break off and touch the electrical parts, causing a risk of shock, burns or other personal injury.

Power Cord

A short power-supply cord is provided to reduce the hazards resulting from grabbing, entanglement and tripping. This appliance has a 3-prong earthed plug. To reduce the risk of electric shock:

ONLY plug the power cord into an earthed electrical outlet.

DO NOT remove EARTH.

DO NOT let the power cord hang over edges of tables or counters, or touch hot surfaces or open flame, including the stovetop.

DO NOT use below-counter power outlets.

DO NOT use with extension cords, power converters or adapters, timer switches or separate remote-control systems.

Electrical Cautions

The appliance contains electrical components that are an electrical shock hazard. Failure to follow these instructions may result in electric shock and/or death.

To avoid electrical shock:

Disconnect, select **Cancel**, then remove plug from power source. Always unplug when not in use, as well as before adding or removing parts or accessories, and before cleaning. To unplug, grasp the plug and pull from the outlet. Never pull from the power cord.

⚠WARNING

DO allow unit to cool before adding or removing parts or accessories.

DO regularly inspect the appliance and power cord.

DO NOT operate the appliance if the power cord or plug is damaged, or after the appliance malfunctions or is dropped or damaged in any manner. For assistance, contact Customer Care by email at **UKSupport@instantbrands.com** (if located in the UK) and **EUSupport@instantbrands.com** (if located in the EU).

DO NOT attempt to dislodge food while the appliance is plugged into an electrical outlet, as this may cause electric shock, burns, other personal injury, and/or property damage.

DO NOT attempt to repair, replace or modify components of the appliance, as this may cause electric shock, personal injury, fire or property damage, and will void the warranty.

DO NOT tamper with any of the safety mechanisms, as this may result in personal injury or property damage.

DO NOT immerse power cord, plug or the appliance in water or other liquid.

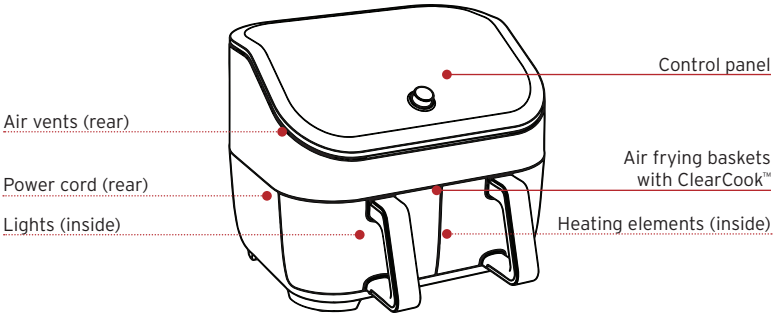
DO NOT rinse the appliance under tap.

DO NOT use the appliance in electrical systems other than 220-240 V ~ 50-60 Hz.

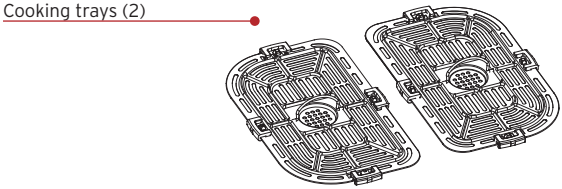
SAVE THESE INSTRUCTIONS

WHAT'S IN THE BOX

Air Fryer



Parts + accessories

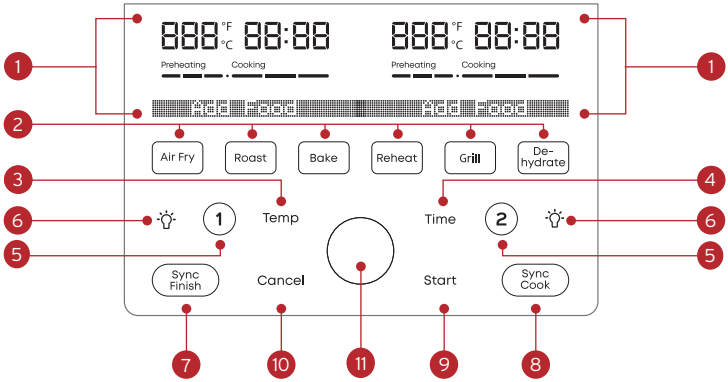


Illustrations are for reference only and may differ from the actual product.

USING YOUR VORTEX™ PLUS

Control panel

We've designed the control panel to be simple to use and easy to read.



1. Left + Right Basket Status Display
   - Cooking temperature
   - Cooking time
   - Messages
   - Error codes
2. Smart Programmes
3. Temperature Control
   - Increase or decrease cooking temperature
4. Time Control
   - Increase or decrease cooking time
5. Left (1) + Right (2) Basket Selectors
6. Light
7. SyncFinish
   - Set separate programmes to end at the same time
8. SyncCook
   - Match right and left basket settings
9. Start
10. Cancel
11. Control Dial

Turning the sound On/Off

You can set notification sounds to ON or OFF.

- When in Ready or cooking modes, press and hold **Time** and **Temp** for 5 seconds until the display shows **Sound On** or **Sound Off**.

Error alerts cannot be turned off.

Choosing the temperature scale

You can display cooking temperature in either Fahrenheit or Celsius.

- When in Ready or Cooking modes, press and hold **Temp** for 5 seconds until the display shows °F or °C.

Reset Smart Programmes to original settings

Reset individual Smart Programmes

- Once you've selected the Smart Programme, press and hold that Smart Programme button for 3 seconds.

  The Smart Programme's button blinks and the cooking time and temperature are restored to the factory default setting.

Reset all Smart Programmes

- With the cooker in Ready mode, press and hold the **Control Dial** for 3 seconds until the cooker beeps.

  All Smart Programme cooking times and temperatures are restored to the factory default setting.

INITIAL SETUP

Unpack

1. Remove your new Vortex™ Plus from the box.
2. Remove all the packaging material from in and around the air fryer.
3. Make sure to remove all the accessories from inside the air fryer.
4. Don't remove the safety warning stickers or the rating label from the air fryer.

Clean before use

1. Wipe the interior with a damp cloth. Use a clean, soft cloth to dry.
2. Wash the accessories with hot water and dish soap. Rinse with warm, clear water and use a soft cloth to dry.

Placement

1. Place your Vortex Plus Dual on a stable, level surface, away from combustible material and external heat sources. Do not place your Vortex Plus Dual on top of another appliance.
2. Make sure to leave at least 13 cm of space above and around all sides of the appliance to allow for sufficient air flow.

Test run

Before using your new Vortex Plus Dual for the first time, perform a test run to ensure everything is working correctly.

To perform a test run:

1. Follow the instructions for cooking on page 14.
2. Insert the cooking basket, but do not add food.
3. Select basket **1**.
4. The Air Fry programme activates by default.
5. Change the cooking temperature to 205°C.

6. Change the cooking time to 18 minutes.
7. Select basket **2**.
8. The Air Fry programme activates by default.
9. Change the cooking temperature to 205°C.
10. Change the cooking time to 18 minutes.
11. Press **Start** and the air fryer starts the test run.
12. When the display shows **Add Food**, just wait 10 seconds for the programme to resume (do not add any food).
13. When the display shows **Turn Food**, just wait 10 seconds for the programme to resume.
14. After the cooking session is done, let the unit cool.

Now you're ready to cook a meal in your Instant Vortex™ Plus!

COOKING

The Vortex™ Plus uses rapid air circulation to crisp or cook food, giving your meals all the rich, crispy flavour of deep frying, with little to no oil.

⚠WARNING

HOT SURFACES

The air fryer will be hot during and after cooking. Always exercise extreme caution when removing food from the hot cooking chamber. Touching hot surfaces may result in personal injury, and/or property damage.

MUST ALLOW AIR FLOW

To prevent personal injury, and/or property damage, do not block air intake or air vents.

What to cook in

The cooking basket and cooking tray are perforated to allow air to flow under and around your food, and should be used for most foods, like wings and cauliflower bites.

You can place food right on the cooking tray, without using foil or other coverings.

For the Baking programme only, you can use a metal or glass baking dish to hold things like batter for cakes and dough for breads. Place the baking dish inside the cooking basket for baking.

How to cook

These instructions explain how to cook using one basket at a time. See page 20 for information on using both baskets.

Prep

Thaw, cut, season or batter your ingredients according to your recipe.

Preheat

1. Insert the cooking basket into the air fryer.
2. Press **1** (to cook in left basket) or **2** (to cook in right basket).

   The Air Fry button blinks and the display shows the default time and temperature.

3. If you want to select a smart programme other than Air Fry, press the button for the programme you want to use.

   The default time and temperature are displayed for that smart programme.

4. If you want to adjust the cooking time, press **Time** and use the Control Dial to increase or decrease it.
5. If you want to adjust the cooking temperature, press **Temp** and use the Control Dial to increase or decrease it.
6. Press **Start** to begin. The status bar shows **Preheating**.
7. When the cooker reaches the target temperature, the display shows **Add Food**.

   Note: Add Food applies to Air Fry, Roast, Bake and Grill only.

Cook

To cook using both baskets at the same time, see the instructions on page 20.

1. Remove the cooking basket and place your food into the basket.
2. Insert the cooking basket into the air fryer.
3. Cooking begins and the cooking countdown timer starts.

Turn

1. Part way through the cooking cycle the display shows **Turn Food**.

   *If you do not remove the basket after **Turn Food** displays, cooking will proceed after 10 seconds.*

2. Remove the basket and carefully turn, flip, or rotate your food.
3. Insert the basket again. Cooking continues.

Finish

- When the smart programme completes, the air fryer beeps and the display shows **End**.

  The air fryer beeps after 5 minutes, 20 minutes, and 60 minutes to remind you that cooking has completed.

Changing cooking time during cooking

You can change the cooking time after you've started a smart programme:

1. Press **1** or **2** to select the basket you want to change.
2. Press **Time** and use the Control Dial to increase or decrease it.
3. Then press the Control Dial to confirm the change.
4. Press **Start** to continue cooking.

   If you don't press Start, cooking continues using the former settings.

Changing cooking temperature during cooking

You can change the cooking temperature after you've started a smart programme:

1. Press **1** or **2** to select the basket you want to change.
2. Press **Temperature** and use the Control Dial to increase or decrease it.
3. Then press the Control Dial to confirm the change.
4. Press **Start** to continue cooking.

If you don't press Start, cooking continues using the former settings.

Cancel cooking during cooking

You can cancel cooking at any time after you've started a smart programme:

1. Press **1** or **2** to select the basket you want to cancel.
2. Press **Cancel**.

*If you press **Cancel** without selecting a basket, both baskets will be canceled.*

SMART PROGRAMMES

Air Fry

You can air fry foods like fries, cauliflower bites, wings, nuggets and more.

Setting	Default	Minimum	Maximum
Temperature	196°C	82°C	205°C
Cooking Time	15 minutes (00:15)	1 minute (00:01)	1 hour (01:00)

To air fry

- Follow the basic instructions for Cooking.
- Select "Air Fry" as the Smart Programme.

Roast

You can roast foods like beef, lamb, pork, poultry, vegetables and scalloped potatoes, for a deliciously tender inside and browned outside.

Setting	Default	Minimum	Maximum
Temperature	205°C	82°C	205°C
Cooking Time	18 minutes (00:18)	1 minute (00:01)	1 hour (01:00)

To roast

- Follow the basic instructions for Cooking.
- Select "Roast" as the Smart Programme.

Bake

You can bake foods like breads, cakes, pastries and buns, with the Vortex™ as your own "mini oven".

Setting	Default	Minimum	Maximum
Temperature	176°C	82°C	205°C
Cooking Time	20 minutes (00:20)	1 minute (00:01)	1 hour (01:00)

To bake

- Follow the basic instructions for Cooking.
- Select "Bake" as the Smart Programme.
- There is no need to turn the food partway through cooking.

Leave approximately 2.5 cm of space around all sides of the baking dish to allow heat to circulate evenly.

Grill

Grilling cooks using direct top-down heating, perfect for melting cheese on French onion soup, and nachos.

Setting	Default	Minimum	Maximum
Temperature	205°C	205°C	232°C
Cooking Time	6 minutes (00:06)	1 minute (00:01)	30 minutes (00:30)

To grill

- Follow the basic instructions for Cooking.
- Select "Grill" as the Smart Programme.
- There is no need to turn the food partway through cooking.

Dehydrate

Dehydrating uses low heat over a long period of time to safely dry out food items, like dried fruit, jerky and dried veggies.

Setting	Default	Minimum	Maximum
Temperature	54°C	35°C	79°C
Cooking Time	8 hours (08:00)	1 hour (01:00)	72 hours (72:00)

To dehydrate

- Follow the basic instructions for Cooking.
- Select "Dehydrate" as the Smart Programme.
- There is no need to turn the food partway through cooking.

Reheat

Bring the crisp and crunch back to leftovers, in just a few minutes.

Setting	Default	Minimum	Maximum
Temperature	138°C	49°C	182°C
Cooking Time	10 minutes (00:10)	1 minute (00:01)	1 hour (01:00)

To reheat

- Follow the basic instructions for Cooking.
- Select "Reheat" as the Smart Programme.

  Once this Smart Cooking function starts, the display will show the target temperature and cooking time immediately, there's no preheating time.

USING BOTH BASKETS

The Vortex™ Plus Dual Air Fryer lets you cook in both baskets at the same time, with 3 options:

Cook in both baskets
Cook in both baskets at the same time, using different programmes and settings.

SyncCook
Cook in both baskets at the same time, using the same programme and settings for both.

SyncFinish
Cook in both baskets at the same time, using different programmes and settings for each, but finish cooking at the same time.

How to cook in both baskets

1. Follow the instructions for Cooking on page 14 and any specific instructions for the smart programme you want to use.
2. Set up your first programme in the left basket (select **1**), including any changes to time and temperature settings if you want.
3. Press **2** to start setting up a second smart programme in the right basket including any changes to time and temperature settings if you want.
4. Then press **Start** and continue following the instructions for Cooking.

You can also start the first programme in the right basket (select 2) and then set up the left basket (select 1).

How to SyncCook

1. Follow the instructions for Cooking on page 14 and any specific instructions for the smart programme you want to use.
2. After you've set up your first programme (in either basket) but before pressing Start, press **SyncCook**.

   The SyncCook icon displays. 
3. Then press **Start** and continue following the instructions for Cooking.

About SyncCook

- *You can change the cooking time and temperature settings for both baskets (SyncCook will remain ON) by adjusting the cooking time or temperature.*
- *You can change the cooking time and temperature settings for either basket (SyncCook will turn OFF) by pressing **1** or **2** to select a basket to change and then adjusting the cooking time or temperature.*

Ending SyncCook

You can end SyncCook at any time to make changes to one or both cooking programmes.

1. Press **1** or **2** to select the basket you'd like to make changes to.

   SyncCook stops and the icon no longer displays.

2. Adjust the cooking time or temperature settings and press the **Control Dial** to confirm the changes.
3. Press **Start** to continue cooking, with each basket cooking with its own programme and settings.

How to SyncFinish

1. Follow the instructions for Cooking on page 14 and any specific instructions for the smart programme you want to use.
2. Set up your first programme in either basket (select **1** or **2**) including any changes to time and temperature settings if you want.
3. Press **1** or **2** to select the other basket and start setting up a smart programme in that basket, including any changes to time and temperature settings if you want.
4. Press **SyncFinish**.

   The SyncFinish icon displays. 

5. Press **Start** and continue following the instructions for Cooking.

   The air fryer will calculate the cooking times and start cooking each basket at the appropriate time so they finish together.

About SyncFinish

- *If you need to remove one of the baskets during cooking, cooking in the other basket will pause to keep the two in sync.*

Ending SyncFinish

You can end SyncFinish if you need to make changes to the cooking programmes by pressing **Cancel**. After that, reselect a programme and settings for each basket.

CLEANING

Clean your Instant Vortex™ Plus after each use. Always let all parts cool to room temperature before cleaning. Before use or storing, make sure all surfaces are dry.

⚠WARNING

To prevent electric shock, unplug before cleaning.

DO NOT immerse power cord, plug or the appliance in water or other liquid, which may result in electric shock.

Part	Cleaning instructions
Cooking trays	• Dishwasher safe.* • The cooking trays have a non-stick coating. Avoid using metal utensils or scouring pads when cleaning.
Removable air frying basket	• Clean with a damp cloth and mild dish soap.
Cooking chamber	• Clean with a damp cloth and mild dish soap. • Always check the heating coil and cooking chamber walls for oil spatter and food debris, and clean as needed. • Ensure the heating coil is dry before turning on the air fryer. • To remove baked-on grease and food residue from the cooking chamber, spray with a mixture of baking soda and vinegar and wipe clean with damp cloth. For stubborn stains, allow the mixture to sit on the affected area for several minutes before scrubbing clean.
Power cord	• Clean with a soft, damp cloth or sponge. Wipe dry.

**Some discolouration may occur after washing in a dishwasher, but this will not affect the cooker's safety or performance.*

TROUBLESHOOTING

Problem	Cause	Solution
Air fryer will not turn on	The appliance is not properly plugged in.	Make sure the power cord is plugged into the outlet firmly.
	Outlet is not powered.	Plug another appliance into the same outlet to test the circuit.
	The basket is not fully inserted into the air fryer.	Make sure the basket is fully inserted.
Black smoke is coming from the air fryer	Using an oil with a low smoke point.	Cancel the Smart Programme, unplug the cooker and allow it to cool to room temperature. Choose a neutral oil with a high smoke point.
	Food residue on the heating coil, in the cooking chamber or on the accessories.	Cancel the Smart Programme, unplug the cooker and allow it to cool to room temperature. Remove all accessories from the cooking chamber and clean the cooking chamber and all accessories thoroughly.
	Appliance malfunction.	Contact Customer Care.
White smoke is coming from the air fryer	Cooking foods with a high fat content, such as bacon, sausage, and hamburgers.	Avoid air frying foods with a high fat content. Check the cooking chamber for excess oil and/or fat and carefully remove as needed before air frying.
	Water is vaporising, producing thick steam.	Pat dry moist food ingredients before air frying. Do not add water or other liquid to the cooking chamber when air frying.
	Seasoning on food has blown into element.	Be mindful when seasoning food. Spray vegetables and meats with oil before seasoning to help the seasoning stick.

ERROR CODES

If the control panel displays an error code from this list, there is an issue with the Vortex™ Plus. Here are the actions you should take to fix the problem.

Problem	Cause	Solution
E1	Open circuit.	Contact Customer Care.
E2	Temperature sensor short circuit.	Contact Customer Care.

LEARN MORE

There's a whole world of Instant™ Air Fryer information and help just waiting for you. Here are some of the most helpful resources.

Register your product

instantbrands.co.uk/product-registration

Contact Customer Care

instantbrands.co.uk/support/
UKSupport@instantbrands.com
EUSupport@instantbrands.com
+44 (0) 3331 230051

Instant Brands Connect App with 1000+ recipes

instantbrands.co.uk
iOS and Android app stores

Cooking charts and more recipes

Instant Brands Connect app
instantbrands.co.uk/recipes/

How-to videos, tips and more

Instant Brands UK

Replacement parts and accessories

instantbrands.co.uk/product-category/instant/

Join the community

Product specifications

Model	Volume	Wattage	Power	Weight	Dimensions
DAF8132BK [Black]	**Total** 7.5 Litres **Each basket** 3.7 Litres	1700 W	220-240V~ 50-60Hz	7.45 kg	cm: 38.4 L x 40.3 W x 31.7 H
DAF8132SS [Stainless]	**Total** 7.5 Litres **Each basket** 3.7 Litres	1700 W	220-240V~ 50-60Hz	7.9 kg	cm: 38.4 L x 40.3 W x 31.7 H

WARRANTY

Instant Brands (EMEA) Limited, Instant Brands (Ireland) Limited, and Instant Brands LLC (collectively the "Company") warrant this appliance to be free from defects in workmanship and material, under normal household use, for a period of one (1) year from the date of original purchase. This Limited Warranty extends only to the original purchaser and use of the appliance in the UK and EU. This warranty does not cover appliance use outside of the UK and EU.Proof of original purchase date and, if requested, return of your appliance is required to obtain service under this Limited Warranty. Provided that this appliance is operated and maintained in accordance with the written instructions included with the appliance (which are also available at instantbrands.co.uk), the Company will, at its sole discretion, either: (i) repair defects in materials and workmanship; or (ii) replace the appliance. In the event the appliance is replaced, the Limited Warranty on the replacement appliance will expire 12 months from the date of original consumer purchase.The Company is not responsible for shipping costs for warranty service.

Limitation and Exclusions

Any modification or attempted modification to your appliance may interfere with the safe operation of the appliance and may result in serious injury and damage. Any modification or attempted modification to your appliance or any part thereof will void the warranty, unless such modification(s) or alteration(s) were expressly authorised by the Company.

This warranty does not cover (1) normal wear and tear; (2) damage resulting from negligent, unreasonable or misuse of the appliance, improper assembly or disassembly, use contrary to the operating instructions, failure to provide reasonable and necessary maintenance, Acts of God (such as fire, flood, hurricanes and tornadoes), or repair or alteration by anyone, unless expressly directed and authorised by the Company; and (3) repairs where your appliance is used for other than normal household use and in a manner contrary to published user or operator instructions.

To the extent permitted by applicable law, the liability of the Company, if any, for any allegedly defective appliance or part shall be limited to repair or replacement of the appliance or part thereof, and shall not exceed the purchase price of a comparable replacement appliance. Except as expressly provided herein and to the extent permitted by law, (1) the Company makes no warranties, conditions or representations, express or implied, usage, custom of trade or otherwise with respect to the appliance or parts covered by this warranty and (2) the Company shall not be responsible or liable for indirect, incidental or consequential damages arising out of or in connection with the use or performance of the appliance or damages with respect to any economic loss, loss of property, loss of revenues or profits, loss of enjoyment or use, costs of removal, installation or other consequential damages of any nature or kind.

You may have rights and remedies under applicable laws, which are in addition to any right or remedy which may be available under this limited warranty.

Please visit instantbrands.co.uk/product-registration/ to register your appliance. You will be asked to provide your name, your email address, the store name, date of purchase, model number and serial number (both of which are found on the appliance). This registration will enable us to keep you up-to-date with product developments and recipes, and contact you in the unlikely event of a product safety notification. By registering, you acknowledge that you have read and understood the instructions for use and warnings accompanying the appliance.

WARRANTY SERVICE

To obtain warranty service, please contact our Customer Care Department by creating a support ticket online at Instantbrands.co.uk/support/. If we are unable to resolve the problem, you may be asked to send your appliance to the Service Department for quality inspection. Instant Brands is not responsible for shipping costs related to warranty service. When returning your appliance, please include your name, mailing address, email address, phone number, and proof of the original purchase date as well as a description of the problem you are encountering with the appliance.

Within the UK:
Instant Brands (EMEA) Limited, 1 Christchurch Way, Woking, Surrey, GU21 6JG, UK.
Email: UKSupport@instantbrands.com
Telephone: +44 (0) 3331 230051

Within the EU:
Instant Brands (Ireland) Limited, Suite 6, Rineanna House, Shannon Free Zone, Shannon, Co Clare, Ireland, V14 CA36.
Email: EUSupport@instantbrands.com
Telephone: +44 (0) 3331 230051

This warranty was last updated on 1 September 2019 for all products sold from [1 November 2019]. If your product comes with our older warranty version, your warranty will continue to be honoured.

Recycling

This appliance complies with the WEEE Directive 2012/19/EU on the disposal of electrical and electronic equipment (WEEE). This appliance complies with the European directive for electromagnetic compatibility (EMC) 2014/30/EU and its revisions, as well as Low Voltage Directive (LVD) 2014/35/EU and its revisions. This marking indicates that this product should not be disposed of with other household waste throughout the UK and EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable re-use of material sources. To return your used device, please use the return and collection systems or contact Customer Care for further recycling and WEEE information.





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