

# Beldray

Est 1872

Nobody Does It Better

## Palma Curved Wall Fire Instruction Manual



THE **SCIENCE**  
BEHIND HEAT



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Please read all instructions carefully and retain for future reference.

## **Getting Started**

Remove the appliance from the box.

Remove any packaging from the appliance.

Place the packaging inside the box and either store or dispose of safely.

## **In the Box**

Main unit

Front glass panel

T-shape metal hood

Screws and wall plugs

Remote control

Instruction manual

## **Features**

Patent flame effect with 3 brightness settings

Detachable glass front

Heater with 3 settings

Thermal cut-out

Flame only mode

Wall mounted

Remote control

## Safety Instructions

Do not use the appliance until it is securely fixed as described in this manual.

Check that the voltage indicated on the data plate corresponds with that of the local network before connecting the appliance to the mains power supply.

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

The heater must not be located immediately below a socket outlet.

Keep furniture, curtains and other flammable material at least one metre away from the appliance.

Do not leave the appliance unattended during use.

Keep out of reach of children and do not allow them to operate this appliance.

Children should be supervised to ensure they do not play with the unit.

Never use the appliance if the cord or any part of the appliance shows signs of damage.

If the supply cord is damaged, it must be replaced by a qualified engineer in order to avoid a hazard.

Repairs to electrical appliances should only be performed by a qualified electrician. Improper repairs may place the user at serious risk.

Do not run the mains cable under carpets, rugs etc.

Do not allow the mains cable to hang over sharp edges or come into contact with hot surfaces.

**WARNING:** In order to avoid overheating, do not cover the heater.

Never immerse the product in water or any other liquid.

Do not use this heater in the immediate surroundings of a bath, shower or swimming pool.

Do not use the appliance outdoors.

Do not use if you have wet hands.

Never use the appliance on or near hot surfaces.

Before cleaning the appliance, ensure it is unplugged from the power supply and that it is completely cooled.

Do not clean the appliance with abrasive chemicals.

Never use accessories that are not recommended or supplied by the manufacturer. It could cause danger to the user or damage to the appliance.

Children should be supervised to ensure that they do not play with the appliance.

Do not lift the appliance by the front glass panel.

Do not operate the appliance without the glass panel fitted in place.

Do not operate the appliance if the glass panel is damaged in any way.

This appliance should not be operated by means of an external timer or separate remote control system.

Do not operate the appliance after a malfunction or if it has been dropped or damaged in any way.

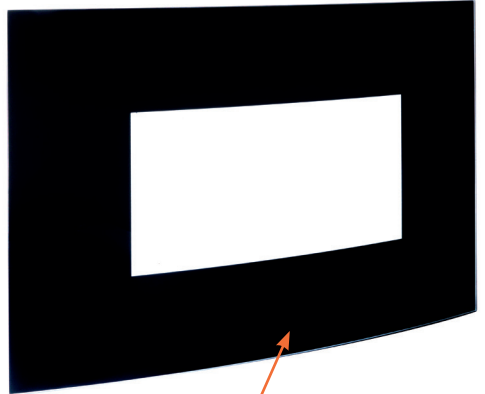
Do not use this appliance for any purpose other than that for which it is designed.

This appliance is intended for domestic use only and should not be used for commercial purposes.

## Description of Parts



Main unit



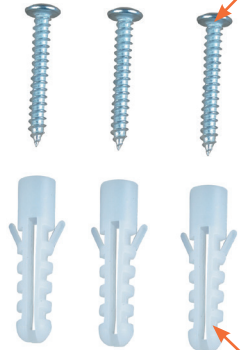
Front glass panel



Remote control



T-shape metal hood



Screws

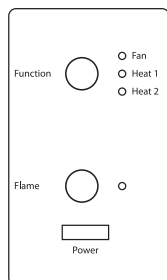
Wall plugs

## Control Panel

Power switch – I/O.

Flame – Press to activate flame effect.

Function – Press to activate fan/1000W heat/2000W heat setting.

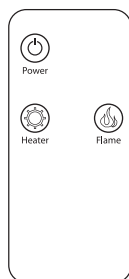


## Remote Operation

Power – Press to activate unit, power switch on fire must be set to I (On).

Heater – Press to cycle through function settings.

Flame – Press to cycle the flame effect setting.



## Before First Use

Please retain all packaging until you have counted all of the parts and checked the contents of the fixing pack against the parts list.

The fixing pack contains small items which should be kept away from young children.

We suggest that you open the fixing pack and place all of the contents into a container, therefore reducing the risk of losing any small pieces.

## Basic Start-Up Guide

### Installation

The fire must not be used until it is securely fastened to the wall.

**Note:** It requires at least 60cm space left at the top of fire and at least 20cm space left to the right, left and bottom of the fire.

Do not connect the fire to the mains supply at this time.

At the top of the main body of the fire on the rear, there are two keyhole slots used to hang the fire on the wall.

Mark the two hole positions with a pencil.

For masonry walls, drill the wall using a masonry drill bit and insert the wall plugs.

Insert the screws into the wall plugs and screw in until there is only 10mm of the screw protruding out from the wall.

Place the T shape metal hood into the holes on the rear fire body, at the bottom.

Hook the fire body over the two screws and allow it to slide down over the screw heads, until it is held securely in the keyhole slots. This process should be carried out by two people to avoid injury or damage to property or the appliance.

Place the front glass panel over the forefront of the fire body, aligning the slots in the brackets at each side of the front glass panel with the lugs on the sides of the fire. Again, two people will be required for this operation.

The plug should then be inserted into a nearby 13A socket. Do not use an extension lead or any form of adaptor.

### Instructions for Use

The appliance can be operated either locally, using the controls on the top right hand side of the fire or remotely using the supplied remote control.

Switch on the appliance using the mains switch located at the top right hand side.

### Local Operation

Turn on the appliance by pressing the Power switch on the main unit.

To activate the flame effect press the Flame button for a few seconds to activate. The indicator light will illuminate, this can be activated without the heater operating. Press once for a low brightness setting, the next two presses of the button will increase the brightness.

A fourth press of the button will switch the flame effect off.

The fan heater has three separate settings that are selected by pressing the Function button.

The first press selects just the fan for cool air output and the Fan light will illuminate.

The second press selects the 1000W heat setting and the Heat 1 light will illuminate. The third press selects the 2000W setting and the Heat 2 light will illuminate.

To turn off press the Function button again and set the power switch to 0.



## Remote Operation

Ensure the fire's power switch is set to On.

Using the remote control, press the Power button or the Flame button to enable the flame effect function. The first press is the low brightness setting, the next two presses of the button will increase the brightness. A fourth press of the button will switch the unit off.

The fan heater has three separate settings that are selected by pressing the Heater button. The first press selects just the fan for cool air output and the Fan light will illuminate.

The second press selects the 1000W heat setting and the Heat 1 light will illuminate. The third press selects the 2000W setting and the Heat 2 light will illuminate.

Press the power button to switch the appliance On and Off.

## Safety Cut-Off

This appliance is fitted with a safety cut-off and auto-resetting function, which will operate if the fire overheats (eg. due to blocked air vents).

## Troubleshooting

Symptom	Solution
No operation.	Check fuse by replacement. Check safety cut-off operation. Ensure there are no blockages and allow the unit plenty of time to cool down.

## Care and Maintenance

This product can be cleaned using a damp cloth and a mild detergent. Do not use abrasive material or any other chemicals.

## Technical Specification

Product Code: EH0815

Supply: 220V-240V 50Hz

Heating Elements: 2 x 1000W

Lighting: 2 x 1W LED lamps.

## UP Global Sourcing

Manchester, OL9 0DD.

If this product does not reach you in an acceptable condition please contact our Customer Services Department by one of the following methods:

Telephone: +44 (0)333 577 9820\*

\*Telephone lines are open Monday – Friday, 9am – 5pm (Closed Bank Holidays)

Email: [customersupport@beldray.co.uk](mailto:customersupport@beldray.co.uk)

Fax: 0161 628 2126

Please have your delivery note to hand as details from it will be required.

If you wish to return this product please return it to the retailer from where it was purchased with your receipt (subject to their terms and conditions).

## Guarantee

This product is guaranteed for a period of 1 year from the date of purchase against mechanical and electrical defects.

This guarantee is only valid if the appliance is used solely for domestic purposes in accordance with the instructions and provided that it is not connected to an unsuitable electricity supply or dismantled or interfered with in any way or damaged through misuse. Under this guarantee we undertake to repair or replace free of charge any parts found to be defective. Reasonable proof of purchase must be provided.

Nothing in this guarantee or in the instructions relating to this product excludes, restricts or otherwise affects your statutory rights.

In line with our policy of continuous development we reserve the right to change this product, packaging and documentation specification without notice.

Consumables are not guaranteed i.e. plug and fuse.

The crossed out wheelee bin symbol on this item indicates that this appliance needs to be disposed of in an environmentally friendly way when it becomes of no further use or has worn out. Contact your local authority for details of where to take the item for recycling.



## Connection to the mains

Please check that the voltage indicated on the product corresponds with your supply voltage.

### Important

As the colours in the mains lead of this appliance may not correspond with the coloured markings identifying the terminals in your plug, please proceed as follows:

The wires in the mains lead are coloured in accordance with the following code:

Blue Neutral (N)

Brown Live (L)

Green/Yellow Earth ( $\perp$ )

FOR UK USE ONLY - Plug fitting details (where applicable).

The wire coloured BLUE is the NEUTRAL and must be connected to the terminal marked N or coloured BLACK.

The wire coloured BROWN is the LIVE wire and must be connected to the terminal marked L or coloured RED.

The wire coloured GREEN/YELLOW must be connected to the terminal marked with the letter E or marked  $\perp$ .

On no account must either the BROWN or the BLUE wire be connected to the EARTH terminal ( $\perp$ ).

Always ensure that the cord grip is fastened correctly.

The plug must be fitted with a fuse of the same rating already fitted and conforming to BS 1362 and be ASTA approved.

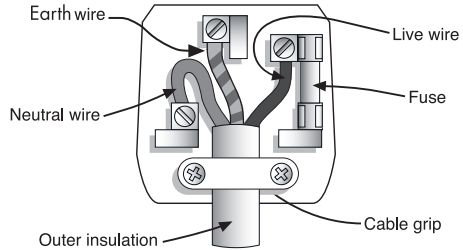
If in doubt consult a qualified electrician who will be pleased to do this for you.

### Non-rewireable mains plug

If your appliance is supplied with a non-rewireable plug fitted to the mains lead and should the fuse need replacing, you must use an ASTA approved one (conforming to BS 1362 of the same rating).

If in doubt, consult a qualified electrician who will be pleased to do this for you.

If you need to remove the plug - DISCONNECT IT FROM THE MAINS and then cut it off the mains lead and immediately dispose of it safely. Never attempt to re-use the plug or insert it into a socket outlet as there is a danger of an electric shock.







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