

Customer Service Manual

Dishwasher

DWSLE96B/W DWFSE126B/W DWSLEINT94W DWFSEINT124W



Customer service manual

BUSH Slimline and Full size Series Dishwasher

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Precautions:

Always follow safety advice.

Always switch off and unplug the appliance before attempting to remove any part.

Always wear appropriate protective equipment when carrying out any work.

Always use the correct tools for carrying out any work.

Some repairs may not be suitable for unqualified users to carry out. If in doubt seek the advice of a profession repairer.

	Applicable models	
Precautions	General	EN

Symbol	Meaning
WARNING	Indicates possibility of death or serious injury of a repair technician and a person nearby through the misconducted work, or of a user by a defect of the product after the work performed by the technician.
CAUTION	Indicates possibility of injury or physical damages* of a repair technician and a person nearby through the misconducted work, or of a user by a defect of the product after the work performed by the technician.

^{*} Means secondary damages of property, furniture, domestic animal and pet.

Symbol	Meaning
ELECTRIC SHOCK	Indicates a caution (including a warning). Specific instruction is followed by a graphic or characters in or near. Symbol left warns an electric shock.
DO NOT DISASSEMBLE	Indicates prohibition (act must not be conducted). Specific instruction is followed by a graphic or characters in or near. DO NOT Symbol left warns not to disassemble.
UNPLUG	Indicates forcing (act must be conducted). Specific instruction is followed by a graphic or characters in or near. Symbol left warns to unplug the power cord.

Symbol	Meaning
OUT OF CHILD	Advise the customer to keep children out of the workplace. Children may be injured with a tool or a disassembled part.
UNPLUG POWER	Unplug power cord for the work such as disassembling which is not necessary to power on. Do not hold the plug by a wet hand. Failing to unplug may cause an electric shock.
USE REPAIR PARTS	Use the specified repair parts when repairing the product. Otherwise, a malfunction or a defect may occur. Also, a short circuit, ignition or other danger to the customer may occur.

Precautions

Applicable	models
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General

ΕN

WARNING		
CHECK INSULATION RESISTANCE	After repair, measure insulation resistance between the charging part (power cord plug) and the non-charging metallic part (ground) with an insulation resistance meter (500V). The resistance shall be 10M or more. Failing to check the insulation resistance may cause a short circuit, electric shock or other diseases to the customer.	
DO NOT MODIFY	Do not modify the product. An electric shock or ignition may occur.	
DO NOT MODIFY	Only a repair technician can disassemble and repair. An electric shock, ignition or malfunction may cause injury.	
USE EXCLUSIVE SOCKET	Use an exclusive 230VAC/13A socket for the appliance. Otherwise, an electric shock or ignition may cause. Sharing the same socket with other instrument causes heating of a branch socket and result in a fire.	
CONNECT GROUNDING WIRE	Connect the grounding wire. Failing to do so may cause an electric shock when a short circuit occurs. Consult an electric workshop or a sales shop.	
DO NOT USE WET PLACE	Do not install in a bathroom or a place exposed to wind or rain. An electric shock or a short circuit may cause a fire.	
DO NOT SPLASH WATER	Do not pour or immerse electrical parts into water or liquid solution. An electric shock or ignition may occur.	
REMOVE DUST	Wipe off dust adhered to the plug of power cord. Dust may cause a fire.	



Do not put inflammable into the appliance.

	Applicable models	
Precautions	General	EN

	WARNING
DO NOT TOUCH	Do not touch the appliance before the operation stops completely. The appliance entangles your hand causing an injury even if the spray arms rotate slowly. Pay special attention to children.
INSTALL CAREFULLY	Ask an electric workshop to install the product. Install the product securely and safely according to the electrical equipment technical standard and the wiring standard. Incorrect work causes an electric shock and a fire.
	Do not pull the power cord when unplugging.
DO NOT PULL	Hold the power plug to unplug. An electric shock or short circuit may cause a fire.
DANGER HAND	Do not insert your hand under the appliance during operation. There is a rotary part under the machine which may cause an injury.
WATER LEAKAGE	Before starting washing, open the faucet and check water supply hose joint which shall not be loosened for no water leaks. The loose screw or hose joint may cause water leakage resulting in an unexpected damage.
WATER LEAKAGE	The water supply must be disconnected before servicing the dishwasher to avoid injury during maintenance.

Tools for disassembly and reassembly

Applicable models

General

EN







Necessary Tools

- A. Pliers
- B. Flat head thin screwdriver
- C. Star hexagonal screwdriver (T15)
- **D.** Phillips screwdriver (H6 or $\oint 6$)

	Applicable models	
Replacement of tank seal	General	EN
	1. Remove the old sealing outward with your hand u seal is removed.	•





2. Install a new seal



2.1 Install sealing strip in the direction shown;



2.2 According to the figure, reserve 3-4cm length to bend at the bottom;



2.3 according to the figure, Install the sealing rings on both sides of the bottom first.

	Applicable models	
Replacement of tank seal	General	EN



2.4 Press the seal ring at the corner first according to the figure, pay attention not to pull out the bottom seal ring;



2.5 Press the seal rings around as shown. If not tightly pressed, there may be abnormal closing or water leakage.

Applicable models

Replacement of Door Hinge

General

EN





1. Remove the top plate, only for freestanding dishwashers, if it is embedded dishwashers, proceed directly to the next step.

Tool: D. Phillips screwdriver (H6 or \oint 6)

1.1 Use a screwdriver to remove the two screws on the top plate;



1.2 Push back the top plate in the direction of the arrow to remove the top plate.



2. Remove screws from the side panels **Note:** If only one side of the hinge needs to be replaced, only the required side panel needs to be removed.

Tool: D. Phillips screwdriver (H6 or \oint 6)

- 2.1 Take out the dishwasher basket;
- 2.2 Remove the screws between the side panel and the inner door;



Applicable models

Replacement of Door Hinge

General

EN









2.3 Remove the screws between the side panels and baseboards;



2.4 Remove the top screw from the side panel;



2.5 Remove screws from back of side panel;



2.6 Remove the side panel with a few slight shakes in the direction shown.

Applicable models

Replacement of Door Hinge

General

EN

3.1

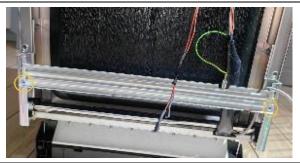


3.3



3.4

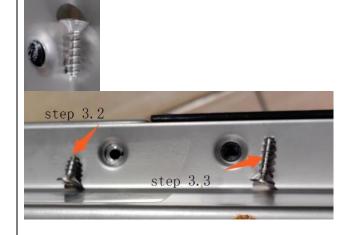




- 3. Remove the outer door assembly Tool: C. Star hexagonal screwdriver (T15)
- 3.1 Remove the screws from the outer door:
- 3.2 Note: The outer door will fall and need to be supported by hand. Remove the outer door after removing the screws.

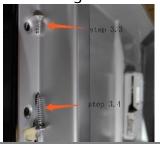


3.3 Remove control panel screws;



3.4 Remove door lock screws

Note: The control panel will fall, need to be supported, put the control panel to avoid scratching.



4. Remove the screws from the hinge connecting plate

Tool: D. Phillips screwdriver (H6 or \oint 6)



	Applicable models	
Replacement of Door Hinge	General	EN
	5. Remove the door pull rope	
	Tools: A. Pliers	



Use pliers to hold the door pull rope and remove it from the buckle of the hinge.

Note: The door assembly may fall after removing the door drawstring.

6. Remove the screws from the door hinge and the inner door

Tool: D. Phillips screwdriver (H6 or ϕ 6)

Note: After removing the screw, the inner door assembly may become loose. Hold it with your hand.



7. Remove door hinges Tool: A. Pliers

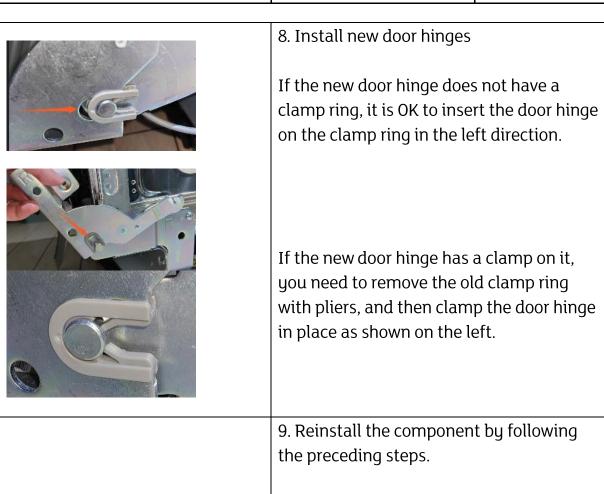
7.1 Use pliers to clamp the door hinge clamp ring, as shown in the arrow position on the left;



removed.

7.2 While clamping the clamp ring, shake and pull the door hinge in the direction of the arrow on the left until the door hinge is

Replacement of Door Hinge General EN		Applicable models	
	Replacement of Door Hinge	General	EN



screw.

Note: Be careful not to use the wrong

Replacement of Door Lock Hook	Applicable models	
	General	EN
	1. If the dishwasher is a free-standing	
	dishwasher	
	Remove the top plate by referring to steps	
	1.1 and 1.2 of the Replacement of Door	
	Hinge.	



2. Remove the lock latch **Tool:** D. Phillips screwdriver (H6 or ∮ 6)

If the dishwasher is embedded, proceed

Use a screwdriver to remove the screws from the door lock latch



directly to the next step

3. After replacing the new lock latch, assemble the parts back by following the disassembly procedure

Applicable	models

Replacement of Spray Arms

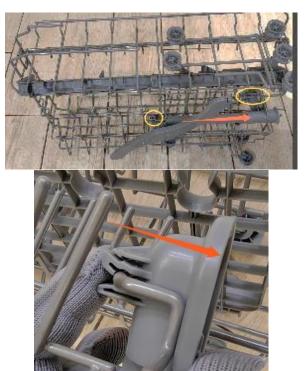
General

EN



1. Replace the upper spray arm 1.1 Remove the upper bowl basket and pinch the position shown.

- 1.2 Turn the spray arm counterclockwise and remove the old spray arm.
- 1.3 After replacing the new spray arm, assemble it again according to the disassembly method.

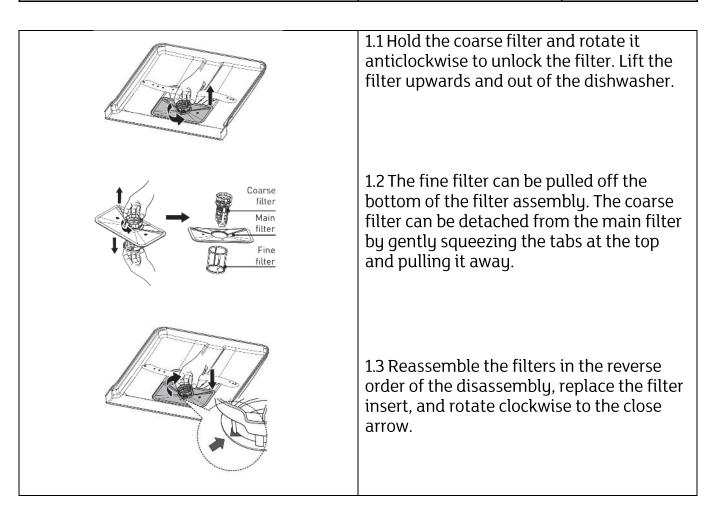


- 2. Replace the spray arm assembly of the upper bowl basket
- 2.1 Note that the buckle in the circle position in the left figure is the two fasteners fixed on the spray arm assembly, which can be removed in the direction of the arrow.
- 2.2 Remove the buckle on the right of the image in Step 2.1;

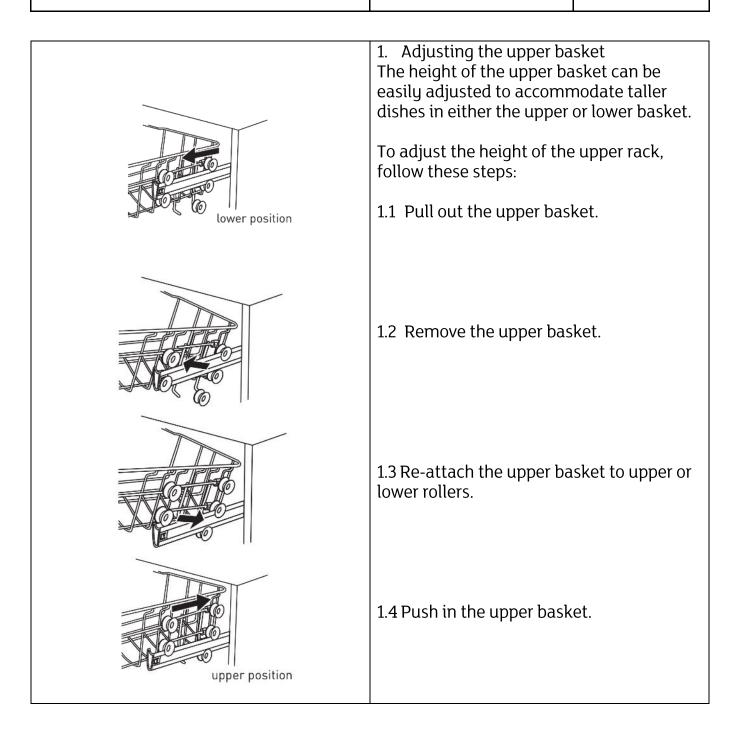
Press the clip in the left direction to remove the pipe clip.

	Applicable models	
Replacement of Spray Arms	Applicable models General	EN
	 2.3 Remove the buckle on one side of the spray arm Press the clasp with your hand in the direction shown. 2.4 Reassemble the components according to the procedure for removing them. 	
	3. Replace the lower spray arm 3.1 Pay attention to the buckle on both sides of the lower spray arm, extract the lower spray arm directly by hand, and remove the spray arm. 3.2 Install the lower spray arm according to	
	the disassembly steps.	arm according to

	Applicable models	
Replacement of Drain Filters	General	EN



	Applicable models	
Replacement of Baskets	General	EN



	Applicable models	
ADDITIONAL SUPPORT	General	EN

The following parts are available for the customer to undertake repairs at their own risk. Please carefully follow the guidance given in this manual including all safety measures.

- tank seal
- Door Hinge
- Door lock hook
- Spray arms
- Drain filters
- baskets

Parts can be obtained by calling the support service listed in this section. All repairs in this manual can be achieved using commonly available tools.

If you are in any doubt of your ability to carry out a repair, please use a professional service, also available through the support service.

Damage sustained to the appliance or future faults arising from poorly carried out repairs will not be covered under warranty.