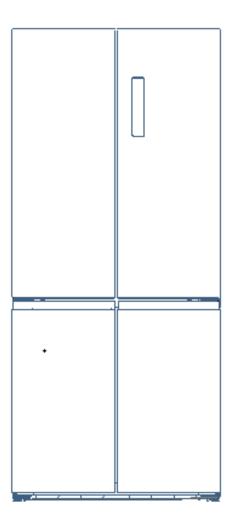
Service Manual

Cross-Door Series

Applicable Models	Product Models	Applicable Models
HQ-611RWEN	CE-BCD470WE-JT	22031040002221



The picture in this service manual is only for reference, and specific appearance and configuration are subject to the real product.

This manual mainly teaches the method, the specific work skill needs engineer to accumulate through the daily work.



WARNING

Important Safety Notice

There are special components used in this equipment which are important for safety. These parts are marked by Δ in the Schematic Diagrams, Circuit Board Diagrams, Exploded Views and Replacement Parts List. It is essential that these critical parts should be replaced with manufacturer's specified parts to prevent shock, fire or other hazards. Do not modify the original design without permission of manufacturer.



WARNING

Important Safety Notice

The Maintenance Manual is only for the use of maintenance personnel with certain experience and background in electrical, electronic and mechanical field.

Any attempt to repair main devices may lead to personal injury and property loss. Manufacturers or distributors are not responsible for the content of the Manual and interpretation thereof.

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1. Significant update notes (None)				

2. Safety Warning

2.1 Warning for operation safety

Important Safety Instructions



CAUTION RISK OF ELECTRIC SHOCK DO NOT OPEN





This symbol indicates that dangerous voltage constituting a risk of electric shock is present within your freezer.



This symbol indicates that there are important operating and maintenance instructions in the literature accompanying your freezer.

WARNING

- 1) Read these instructions.
- 2) Keep these instructions.
- 3) Heed all warnings.
- 4) Follow all instructions.
- 5) Do not use this appliance near water.
- 6) Clean only with a damp cloth.
- 7) Do not block any ventilation openings.
- 8) Install in accordance with the manufacturer's instructions.
- **9)** Do not install near any heat sources, such as radiators, heat registers, stoves, or other apparatus that produce heat.
- **10)** Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
- **11)** Protect the power cord from being walked on or pinched, particularly at plugs, convenience receptacles, and the point where they exit from the appliance.
 - **12)** Do not attempt to modify or extend the power cord of this appliance.
- **13)** Unplug this appliance during lightning storms or when it will not be used for long periods of time.
- **14)** Make sure that the available AC power matches the voltage requirements of this appliance.

CONNECTING ELECTRICITY

A WARNING Electrical Shock Hazard.

Plug into a grounded 3-prong outlet.

Do not remove the ground prong.

Do not use an adapter.

Failure to follow these instructions can result in death, fire, or electrical shock.



WARNING

Electric Shock Hazard

Failure to follow these instructions can result in electric shock, fire, or

- 1) **WARNING**–Keep ventilation openings, in both the freezer and the built-in structure, clear of obstruction.
- 2) WARNING-Do not touch the interior of the freezer with wet hands. This could result in frost bite.
- 3) WARNING-Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
 - 4) **WARNING**—Do not damage the refrigerant circuit.
- 5) WARNING-Do not damage the refrigerant tubing when handling, moving, or using the freezer.
- 6) WARNING-DANGER-Never allow children to play with, operate, or crawl inside the freezer. Risk of child entrapment. Before you throw away your old freezer:
 - 6-1) Take off the doors
 - 6-2) Leave the shelves in place so that children may not easily climb inside
 - Unplug the freezer before carrying out user maintenance on it.
- 8) This freezer can be used by children age eight years and older and persons with reduced physical or mental capabilities or lack of experience and knowledge if they are given supervision or instruction concerning the use of the freezer in a safe way and understand the hazards involved. Children should not play with the freezer. Cleaning and maintenance should not be performed by children without supervision.
- 9) If a component part is damaged, it must be replaced by the manufacturer, its service agent, or similar qualified persons in order to avoid a hazard.
- **10)** Please dispose of the freezer according to local regulations as the freezer contains flammable gas and refrigerant.
- 11) Follow local regulations regarding disposal of the freezer due to flammable refrigerant and gas. All refrigeration products contain refrigerants, which under the guidelines of federal law must be removed before disposal. It is the consumer's responsibility to comply with federal and local regulations when disposing of this product.
 - 12) This freezer is intended to be used in household and similar environments.

- **13)** Do not store or use gasoline or any flammable liquids inside or in the vicinity of this freezer.
- **14)** Do not use extension cords or ungrounded (two-prong) adapters with this freezer. If the power cord is too short, have a qualified electrician install an outlet near the freezer. Use of an extension cord can negatively affect the freezer's performance.

Grounding requirement

This freezer must be grounded. This freezer is equipped with a cord having a grounding wire with a grounding plug. The plug must be inserted into an outlet that is properly installed and grounded.

Improper use of the grounding plug can result in a risk of electric shock. Consult a qualified electrician or service person if the grounding instructions are not completely understood, or if doubt exists as to whether the freezer is properly grounded.

2.2 Safety instruction for refrigerant



Keep flammable materials and vapors, such as gasoline, away from freezer. Failure to do so can result in fire, explosion, or death.

Safety instruction for refrigerant

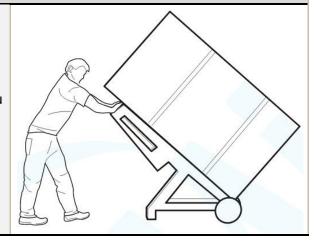
DANGER–Risk of Fire or Explosion. Flammable Refrigerant Used. To Be Repaired Only By Trained Service Personnel. Do Not Use Mechanical Devices. Do Not Puncture Refrigerant Tubing. CAUTION–Risk of Fire or Explosion. Flammable Refrigerant Used. Consult Repair Manual/Owner's Guide Before Attempting To Service This Product. All Safety Precautions Must be Followed. CAUTION–Risk of Fire or Explosion. Dispose of Properly In Accordance With Federal Or Local Regulations. Flammable Refrigerant Used. CAUTION–Risk of Fire or Explosion Due To Puncture Of Refrigerant Tubing; Follow Handling Instructions Carefully. Flammable Refrigerant Used.

3. Installation and commissioning

3.1 Handling

Handling

- 1) Protect the refrigerator in moving it, Same as shown as left photo, please move it by handcart with cushion
- 2) Remove all packing materials and bottom cushion, the move into house for placement
- 3) After moving it to appropriate location, wait for 2 hours before power on.

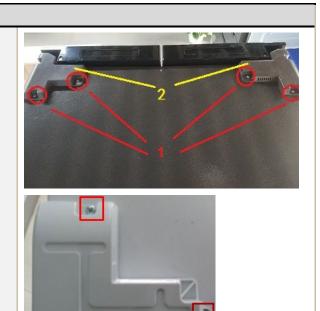


3.2 Door Disassembly and Assembly

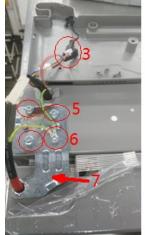
When the whole refrigerator cannot enter the room, the door can be disassembled, then assembled after entering separately.

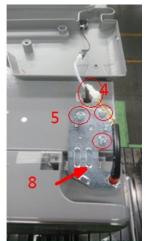
Disassembly of refrigerator door

1) As shown as photo, use screwdriver to remove the screws, and then remove the hinge covers.



2) Disconnect the wiring connector (3.4), use screwdriver to remove the screw (5.6), lift the right/left top hinges upwards.





3)Uplift the right/left refrigerator door from the middle hinge (13), (14) according to the direction of arrow.



Disassembly of Freezer door

1) Use cross screwdriver or socket spanner to remove the two screws holding the center hinge, remove the hinge,



2) Then lift the freezer door up and away from the bottom hinge axis, then carry the door to a suitable place. Save the screws to reuse.

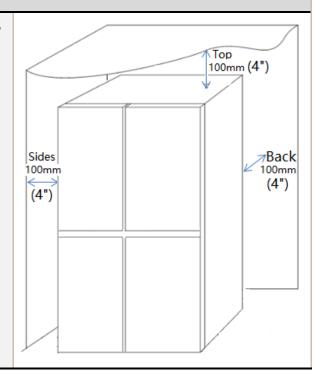


Reverse operation to complete installation

3.3 Installation location

Installation location

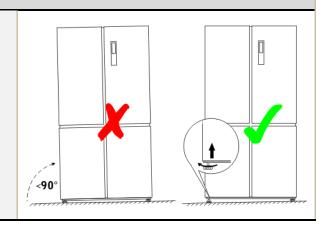
Please select a ventilated place to place the refrigerator, and reserve space according to the recommended size in the picture, which is conducive to heat dissipation, performance improvement and energy consumption reduction.



3.4 Leveling of the refrigerator

Leveling of the refrigerator

If the refrigerator cannot be placed steadily, adjust the footing to level it. Turn the feet clockwise to raise the refrigerator; turn the feet counterclockwise to lower the refrigerator.



3.5 Left or right open door reversal (None)

- 3.6 Installation of handle (None)
- 3.7 Installation of door lock (None)
- 3.8 Adjustment to level the door

Adjustment of non-level top of two doors

Stuff the adjusting gasket in the hinge under the door to be adjusted, so that the height of the left and right doors can be consistent.





Adjustment of uneven gaps between two doors

- 1) Use screwdriver to remove the 2 pcs screws, and then remove the upper hinge cover.
- Use screwdriver to loosen the 3 pcs screws, right and left adjust the upper hinge to make door aperture be homogeneity.
- 3) Put the hinge cover on suitable position, and then use the screwdriver to fix the 2 pcs screws.

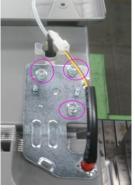




Adjustment of an uneven plane between two refrigerator doors

- 1) Use screwdriver to remove the 2 pcs screws, and then remove the upper hinge cover.
- Use screwdriver to loosen the 3 pcs screws, front and back adjust the upper hinge to make door aperture be homogeneity.
- 3) Put the hinge cover on suitable position, and then use the screwdriver to fix the 2 pcs screws.





7. Dismantling of parts

7.1 Parts on the door

Door seal

Door seal is installed into door liner groove.

- 1)Open the refrigerator door;
- 2)Take the door seal out of door liner;



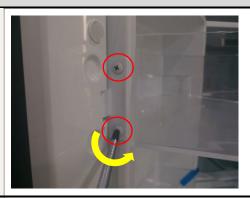
Door tray

While squeezing it inward, lift up the door tray and take it out from door liner.



Flipping beam component

1) Use a Philips screwdriver to remove the total of 2 screws;



2) pull out the upper part on the rollover beam to separate the upper part from the door;



3) pull out the whole rollover beam to seperature the lower part from the door;



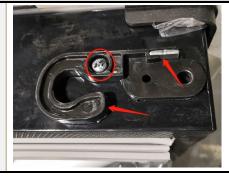


4) Unplug the wire terminal, remove the rollover beam, reverse the operation to complete the installation.



Door stopper

After removing the refrigeration door, remove the fixing screws at the position shown in the figure, remove the door self-locking and block, and complete the self-locking replacement.



7.2 Parts inside the refrigerator

Refrigerator fruits and vegetables box

Remove the crisper cover of ref. compartement accordin g to below steps:

- 1) Take out the crisper firstly.
- 2)Lift up the Fruit box cover, and then pull out it.



Shelves

Lift up the division plate with a proper force and pull it out towards yourself;



Freezer Drawer

The drawer is located at the freezing chambers;

- 1) Pull the drawer out completely;
- 2) Lift it up slightly and take it out from the refrigerator.



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The symbol on the product or its packaging indicates that this product must not be disposed of with your other household waste. Instead, it is your responsibility to dispose of your waste equipment by handing it over to a designated collection point for the recycling of waste electrical and electronic equipment. The separate collection and recycling of your waste equipment at the time of disposal will help conserve natural resources and ensure that it is recycled in a manner that protects human health and the environment. For more information about where you can drop off your waste for recycling, please contact your local authority, or where you purchased your product.