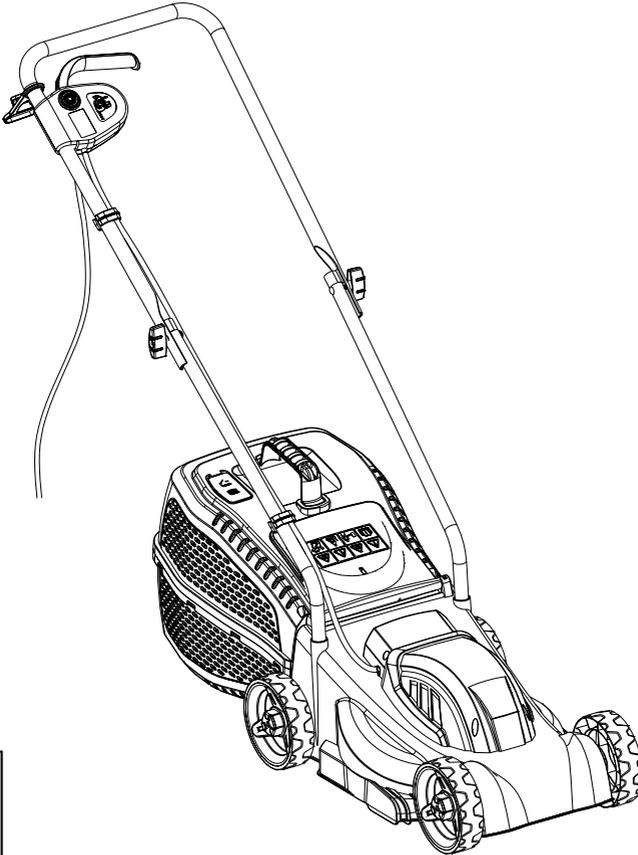


# CHALLENGE 1000W 32CM Lawn Mower

Original Manual

SLM32E-ZB



## ***challenge***<sup>®</sup>

**Important** - Please read these instructions fully before starting assembly.

These instructions contain important information that will help you get the best from your lawn mower, ensuring it is assembled correctly and safely.

If you need help or have damaged or missing parts, call the Customer Helpline on 01904 727508 prior to returning product to store. SAN NO.:03218BYAN011

June 2022

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Produced in China.

Argos Limited

489-499 Avebury Boulevard, Milton Keynes, MK9 2NW.

Argos (N.I.) Ltd, Forestside Shopping Centre, Upper Galwally, Belfast,

United Kingdom, BT8 6FX.

Argos Distributors (Ireland) Limited,

Unit 7, Ashbourne Retail Park, Ballybin Road, Ashbourne, County Meath, Ireland.

# Introduction

## Introduction

Thank you for purchasing a CHALLENGE Lawn Mower.

We would like you to be completely satisfied with your new product and hope you will enjoy using this tool for many years.

Your CHALLENGE Lawn Mower has been designed for cutting grass and similar soft vegetation in private and hobby garden areas which are accessible with a Lawn Mower.

The device is not allowed to be used in public gardens, parks, sports centers or at roadsides as well as agriculture and forestry.

## Safety Information

Important - Please read these instructions fully before starting assembly

Power Tool Safety Warnings

### IMPORTANT

READ CAREFULLY BEFORE USE.

KEEP FOR FUTURE REFERENCE.

1. This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
2. Children should be supervised to ensure that they do not play with the product.



Read all instructions. Failure to follow all instructions listed below may result in electric shock, fire and/or serious injury. The term “power tool” in all warnings listed below refers to your mains operated power tool.

# Safety Information

Important - Please read these instructions fully before starting assembly

## Training

1. Read the instructions carefully. Be familiar with the controls and the correct use of the product.
2. Never allow children or people unfamiliar with these instructions to use the product. Local regulations can restrict the age of the operator.
3. Never operate the product while people, especially children, or pets are nearby.
4. Keep in mind that the operator or user is responsible for accidents or hazards occurring to other people or their property.

## Preparation

### Preparation

1. While operating the product always wear substantial footwear and long trousers. Do not operate the product when barefoot or wearing open sandals. Avoid wearing clothing that is loose fitting or that has hanging cords or ties.
2. Thoroughly inspect the area where the product is to be used and remove all objects which can be thrown by the product.
3. Before using, always visually inspect to see that the blade, blade bolt and the blade assembly are not worn or damaged. Replace worn or damaged components in sets to preserve balance. Replace damaged or unreadable labels.

# Safety Information

Important - Please read these instructions fully before starting assembly

## Preparation

4. Before use check the supply and extension cord for signs of damage or aging. If the cord becomes damaged during use, disconnect the cord from the supply immediately. **DO NOT TOUCH THE CORD BEFORE DISCONNECTING THE SUPPLY.** Do not use the product if the cord is damaged or worn.

## Operation

1. Operate the product only in daylight or in good artificial light.
2. Avoid operating the product in wet grass.
3. Always be sure of your footing on slopes.
4. Walk, never run.
5. Mow across the face of slopes, never up and down.
6. Exercise extreme caution when changing direction on slopes.
7. Do not mow excessively steep slopes.
8. Use extreme caution when reversing or pulling the product towards you.
9. Stop the blade(s) if the product has to be tilted for transportation when crossing surfaces other than grass, and when transporting the product to and from the area to be used.
10. Never operate the product with defective guards or shields, or without safety devices, for example deflectors and/or grass collector, in place.

# Safety Information

Important - Please read these instructions fully before starting assembly

## Operation

11. Switch on the motor carefully according to instructions and with feet well away from the blade(s).
12. Do not tilt the product when switching on the motor, except if the product has to be tilted for starting. In this case, do not tilt it more than absolutely necessary and lift only the part, which is away from the operator.
13. Do not start the product when standing in front of the discharge opening.
14. Do not put hands or feet near or under rotating parts. Keep clear of the discharge opening at all times.
15. Do not transport the product while the power source is running.
16. Stop the product, and remove plug from the socket. Make sure that all moving parts have come to a complete stop
  - whenever you leave the product,
  - before clearing blockages or unclogging chute,
  - before checking, cleaning or working on the product,
  - after striking a foreign object. Inspect the product for damage and make repairs before restarting and operating the product;

# Safety Information

Important - Please read these instructions fully before starting assembly

## Operation

17. If the product starts to vibrate abnormally (check immediately)

- inspect for damage,
- replace or repair any damaged parts,
- check for and tighten any loose parts.

## Maintenance and storage

1. Keep all nuts, bolts and screws tight to be sure the product is in safe working condition.
2. Check the grass collector frequently for wear or deterioration.
3. Be careful during adjustment of the product to prevent entrapment of the fingers between moving blades and fixed parts of the product.
4. Always allow the product to cool down before storing.
5. When servicing the blades be aware that, even though the power source is switched off, the blades can still be moved.
6. Replace worn or damaged parts for safety. Use only genuine replacement parts and accessories.

## Recommendation for class II products

The product should be supplied via a residual current device (RCD) with a tripping current of not more than 30 mA.

# Safety Information

Important - Please read these instructions fully before starting assembly

## Vibration and noise reduction

To reduce the impact of noise and vibration emission, limit the time of operation, use low-vibration and low-noise operating modes as well as wear personal protective equipment.

Take the following points into account to minimize the vibration and noise exposure risks:

1. Only use the product as intended by its design and these instructions.
2. Ensure that the product is in good condition and well maintained.
3. Use correct cutting device for the product and ensure it is in good condition.
4. Keep tight grip on the handles/gripping surface.
5. Maintain this product in accordance with these instructions and keep it well lubricated (where appropriate).
6. Plan your work schedule to spread any high vibration tool use across a longer period of time.

# Safety Information

Important - Please read these instructions fully before starting assembly

## Emergency

Familiarise yourself with the use of this product by means of this instruction manual. Memorise the safety directions and follow them to the letter. This will help to prevent risks and hazards.

1. Always be alert when using this product, so that you can recognise and handle risks early. Fast intervention can prevent serious injury and damage to property.
2. Switch off and disconnect from the power supply if there is any malfunction. Have the product checked by a qualified specialist and repaired, if necessary, before you put it into operation again.

## Residual risks

Even if you are operating this product in accordance with all the safety requirements, potential risks of injury and damage remain. The following dangers can arise in connection with the structure and design of this product:

1. Health defects resulting from vibration emission if the product is being used over long periods of time or not adequately managed and properly maintained.
2. Injuries and damage to property due to broken application tools or the sudden impact of hidden objects during use.
3. Danger of injury and property damage caused by flying objects.

# Safety Information

Important - Please read these instructions fully before starting assembly

Intended use

The product is intended for mowing grass in domestic gardens only. It must not be used to mow unusually high, dry or wet grass, e.g. pasture grass; for shredding leaves or mulching.

For safety reasons it is essential to read the entire instruction manual before first operation and to observe all the instructions therein.

This product is intended for private domestic use only, not for any commercial trade use. It must not be used for any purposes other than those described.

Checking the lawn mower and product contents



## **WARNING!**

### **RISK OF DAMAGE!**

If you are not cautious when opening the packaging with a sharp knife or other pointed objects, you may easily damage the lawn mower. Therefore, be very careful when opening.

1. Take the lawn mower out of the packaging and check whether the appliance or the individual parts exhibit damage. If this is the case, do not use the lawn mower. Contact the manufacturer at the service address specified on the warranty card.
2. Check to make sure that the delivery is complete (see Fig A).

# Safety Information

## Warning Symbols



Read the instruction manual before use.



Wear ear protection.



Wear eye protection.



Wear dust mask.



Wear gloves to protect your hands.



Wear safety boots to protect your feet.



Do not expose the product to rain or wet conditions.



**WARNING**-Keep supply flexible cord away from the cutting blades.



Objects thrown by the product could hit the user or other bystanders. Always ensure that other people and pets remain at a safe distance from the product when it is in operation. In general, children must not come near the area where the product is in operation.



Beware of sharp blades. Blades continue to rotate after the motor is switched off. Remove the plug from the mains before maintenance or if the cord is damaged.



Never use mower unless the grass catcher or guard provided is in position.

# Safety Information

## Warning Symbols



This product is constructed using protection class II. That means it is equipped with enhanced or double insulation and does not need to be earthed.



Recycle unwanted materials instead of disposing of them as waste. All tools, hoses and packaging should be sorted, taken to the local recycling centre and disposed of in an environmentally safe way.



Guaranteed Sound power level data (96 dB(A)) in accordance with Directive 2000/14/EC.



Conforms to relevant EU regulatory requirements



Conforms to relevant UK regulatory requirements



### **WARNING!**

This appliance should be connected to your mains supply using an RCD (Residual Current Device). The operating current of this device must be less than 30mA. Contact an electrician if you are unsure of how to proceed.

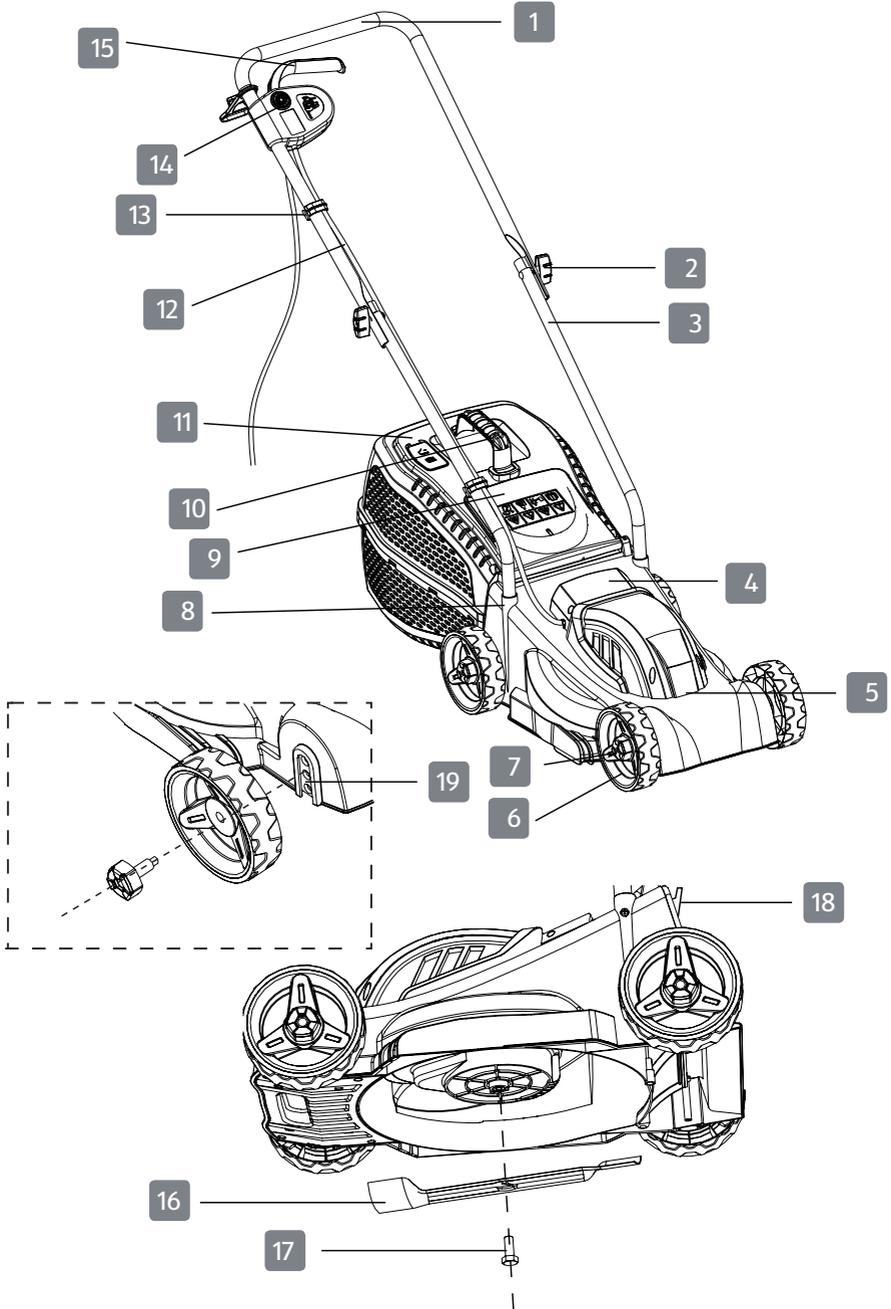
For safety reasons, this lawnmower is not to be used by children, young people under 8 years of age, or any other persons who are not acquainted with these operating instructions.

# Parts list

## Parts description

- |                          |                     |
|--------------------------|---------------------|
| 1. Upper handle          | 11. Grass catcher   |
| 2. Knob with bolt x 2    | 12. Cord            |
| 3. Lower handle          | 13. Cord clip x2    |
| 4. Transportation handle | 14. Lock-off button |
| 5. Air vents             | 15. Start lever     |
| 6. Wheel x 4             | 16. Blade           |
| 7. Hand knob x 4         | 17. Bolt            |
| 8. Screw x 2             | 18. Hook            |
| 9. Deflector guard       | 19. Mounting plates |
| 10. Grass catcher handle |                     |

A



# Assembly

## Preparing to assemble the lawn mower

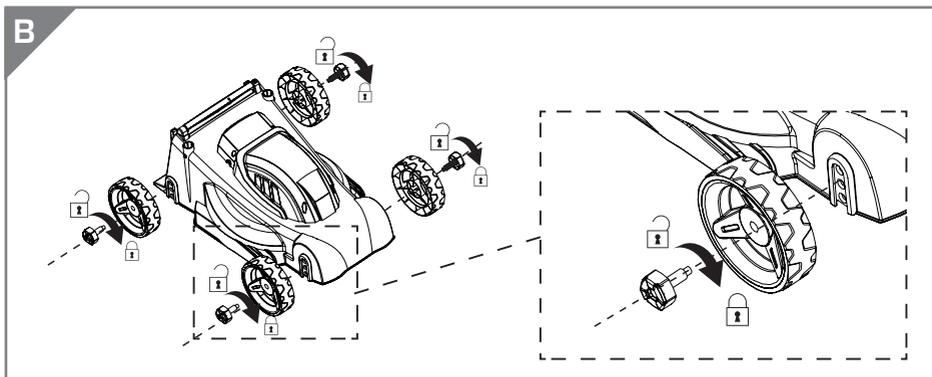


### WARNING!

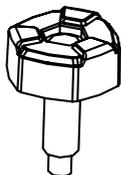
- Always check the mounting plates before assembling the wheels. Never attach the wheel on a damaged or loose mounting plate.
- The wheels must be assembled on the same height level. Using a product with wheels assembled on different height level may cause damage of the cutting unit (e.g. cutting device, spindle etc.) or an unsatisfactory result.

## Wheel assembly

1. Align the axle hole of the wheel with one of the three height adjustment holes in the mounting plate (See Fig B) .
2. Insert the knob and tighten it to secure the wheel. Pay attention to the colour of the bolt. Make sure the colour of the bolt matches the colour of the mounting plate (See Fig C D)



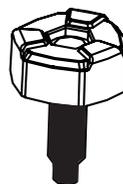
C



On the right hand side of the deck:

**SILVER BOLTS** tighten  
clockwise to secure

D



On the left hand side of the deck:

**BLACK BOLTS** tighten  
ANTI-clockwise to secure

# Assembly

## Wheel assembly

3. Repeat the assembly for the other three wheel assemblies.



**NOTE!** Hand knobs for left side or right side wheels are different! The two hand knobs with black colour bolts are for the left side wheels ; The two hand knobs with silver colour bolts are for the right side wheels. The colour of the bolts match the colour of the mounting plate on the machine.

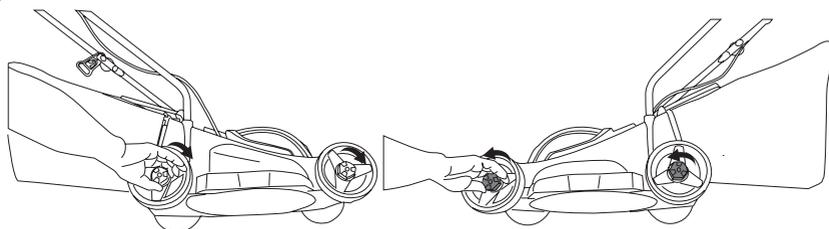
Ensure the four wheels are assembled at the same height level and rotate smoothly.

Place the lawnmower on its side when tightening each wheel (See Fig E).



**IMPORTANT!** Ensure all four wheels are securely tightened before each use.

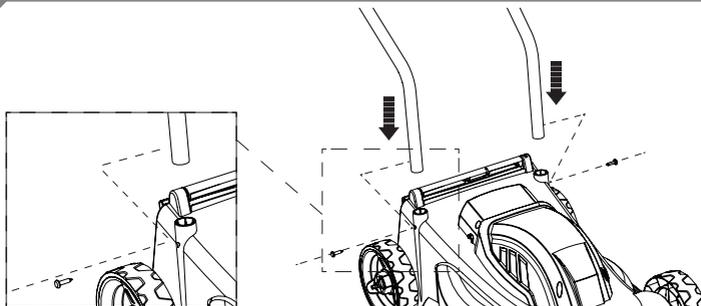
E



## Mounting the lower handle bar

1. Insert the lower handle bars into the supports. Ensure the mounting holes in the lower handle bars are aligned with the ones in the supports (See Fig F).
2. Secure the lower handle bars with the screws and tighten them with a suitable crosshead screwdriver.

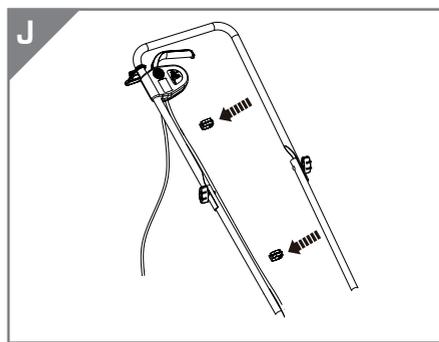
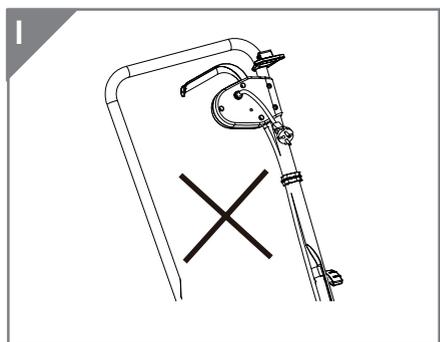
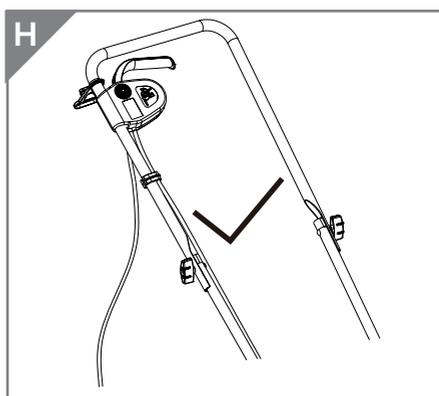
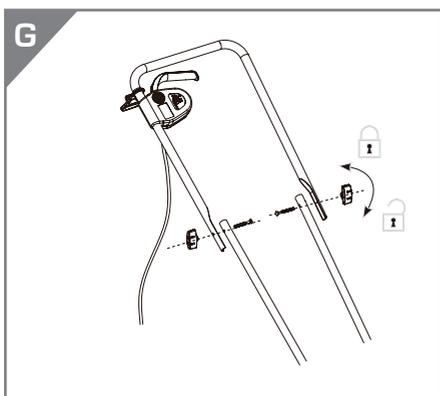
F



# Assembly

## Mounting the upper handle bar

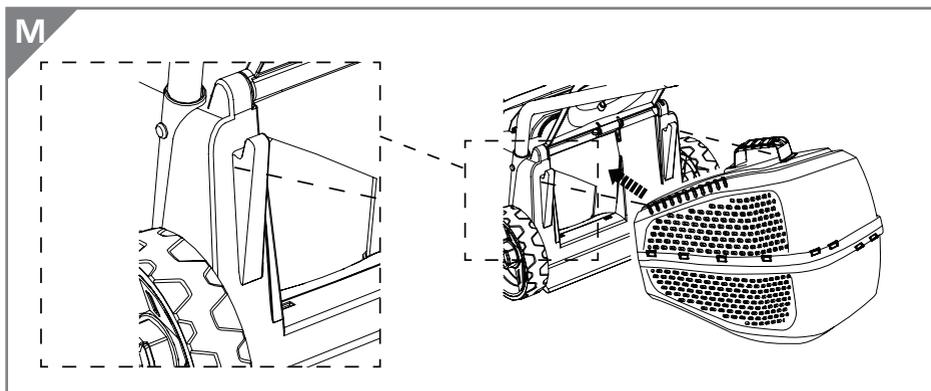
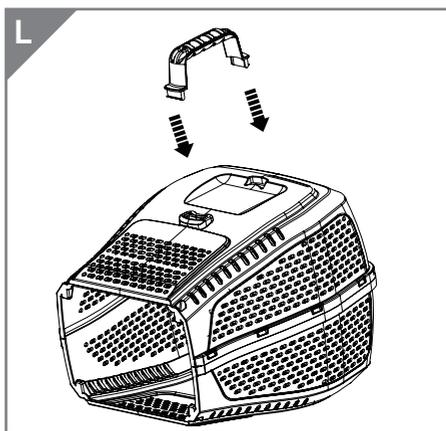
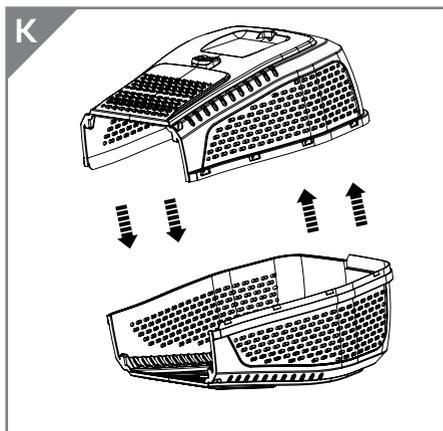
1. Remove the bolts from the knobs and keep them handy.
2. Attach the upper handle bar to the lower handle bars and align the holes in the upper handle bar with the ones in the lower handle bars (See Fig G, H & I).
3. Secure the upper handle bar with the knobs and bolts to the lower handle bars and tighten the knobs clockwise.
4. Fix the power cord with the cord clips to the handle bars (See Fig J).



# Assembly

## Mounting the grass catcher

1. Fit the upper part onto the lower part by fixing all the outer clips correctly (See Fig K).
2. Fit the handle onto the top of the grass catcher so that it clicks into place (See Fig L).
3. Hang the grass box on to the hook (See Fig M).



# Operation

## Switching on/off

1. Ensure the start lever is released.
2. Press the lock-off button and hold it in position (See Fig N).
3. Squeeze the start lever towards the handle to switch the product on (See Fig O). Hold the start lever in position during operation.
4. Release the lock-off button once the product is running.
5. Release the start lever to switch the product off.

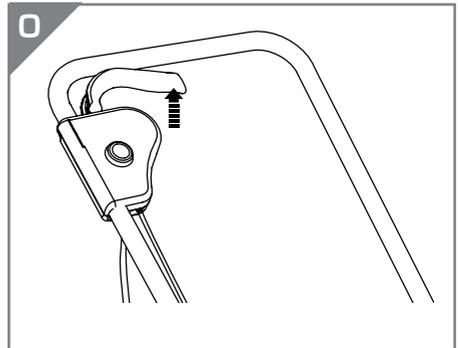
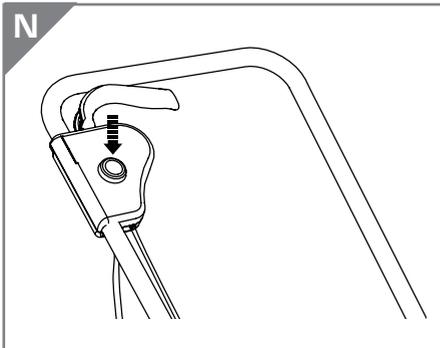


**NOTE!** The product can only be started by pressing the lock-off button first followed by squeezing the start lever .

Reverse operation will not start the product.



**NOTE!** The cutting device will continue to rotate for a short period after the product has been switched off.



## Cutting height adjustment



### WARNING!

Adjust the cutting height according to the needs of your lawn. The cutting height depends on the kind of lawn and its actual height. When mowing high grass, start with the maximum cutting height and make a second cut with a lower cutting height.



### WARNING!

Always check the mounting plates before assembling the wheels. Never attach the wheel on a damaged or loose mounting plate.

The wheels must be assembled at the same height level. Using a product with wheels assembled on a different height level may cause damage of the cutting unit (e.g. cutting device, spindle etc.) or an unsatisfactory result.

# Operation

## Cutting height adjustment

1. Release the start lever and disconnect the product from the power supply before adjusting the height of the wheels.
2. Loosen the knob and remove them together with the wheel.



**NOTE!** To loosen the knobs on the right side (with silver bolts turn anticlockwise, on the left side (with black bolts) turn clockwise.

3. Align the axle hole of the wheel with the required height adjustment hole in the mounting plate and tighten the knob.
4. Repeat the height adjustment for the other three wheel assemblies.
5. Ensure the four wheels are assembled at the same height level and rotate smoothly.

## Grass catcher

Always attach the grass catcher when using the product for grass collection. Always carry the grass catcher by its handle.

Empty the grass catcher frequently during use. Do not wait until it is completely full. We recommend emptying it when it is half full.



**NOTE!** A full grass catcher will reduce the performance of this product.

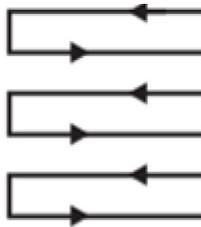
1. Lift the deflector guard and lift the grass catcher off the hooks.
2. Remove the grass clippings from the discharge chute into the grass catcher. Use a proper tool such as a brush.
3. Remove the grass catcher.
4. Empty the grass clippings onto a compost heap.
5. Re-fit the grass catcher to the hooks.

## Mowing

# Operation

## Mowing

1. Never cut off more than one-third of the total length of the grass for a healthy lawn. In the autumn, lawns should only be cut as long as there is growth.
2. Slowly push the product forward.
3. Mow in slightly overlapping rows. The most effective pattern for mowing lawns is straight lines along one of the sides. This will keep the rows even and ensures that all the lawn is cut without missing any spots.



4. Circle around flower beds. When reaching a flower bed in the middle of the lawn, cut a width or two around the circumference of the bed.
5. Pay special attention when changing direction.



### **WARNING!**

If the product strikes a foreign object stop the motor immediately. Switch the product off, disconnect it from the power supply and let it cool down. Inspect the product thoroughly for damage. Have any damage repaired by a suitably qualified person before restarting.

Extensive vibration of the product during operation is an indication of damage. Stop the motor unplug and check for damage.

# Maintenance and storage

## Exchange the spool



### WARNING!

Only perform repairs and maintenance work according to these instructions. All further works must be performed by a qualified specialist.

1. Always switch the product off, disconnect it from the power supply and let the product cool down before performing inspection, maintenance and cleaning work!
2. Keep the product clean. Remove debris from it after each use and before storage.
3. Regular and proper cleaning will help ensure safe use and prolong the life of the product.
4. Inspect the product before each use for worn or damaged parts. Do not operate it if you find broken or worn parts.

## Maintenance after each use

1. Clean the product with a dry cloth. Use a brush for areas that are hard to reach.
2. Clean the air vents after every use with a cloth and brush.
3. Remove stubborn dust with high pressure air (max. 3 bar).
4. Check for any damage or wear. Repair damage in accordance with this instruction manual or take it to an authorised service centre before using the product again.



**NOTE!** Do not use chemical, alkaline, abrasive or other aggressive detergents or disinfectants to clean this product as they may cause damage to the cosmetic surfaces.

## Spare parts/Replacement parts

The following parts of this product may be replaced by the consumer. Spare parts are available at an authorised dealer or through our customer service.

Description Model no. or Specification

Wheel assembly	SU 001
Grass catcher	SU 002
Cutting device (blade)	SU 017

# Maintenance and storage

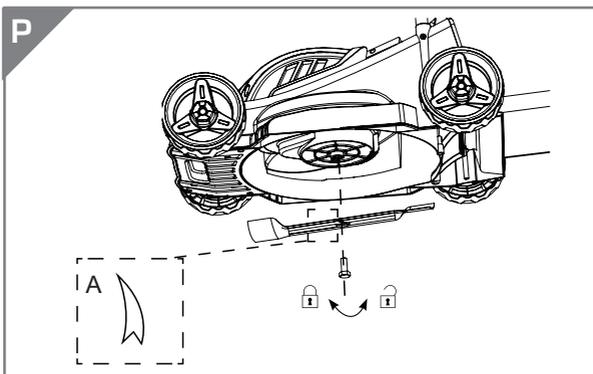
## Underbody and cutting device

1. Keep the underbody and cutting device clean and free of debris.
2. Check all nuts and bolts periodically for tightness before operation. After prolonged use, especially in sandy soil conditions, the cutting device will become worn and lose some of its original shape. The cutting efficiency will be reduced and the cutting device should be replaced.
3. Keep the cutting device sharp to ensure a good cutting performance. Replace a worn or damaged cutting device with a new one of the same type.

## Replacing the blades

Always unplug the lawn mower before removing or refitting the blades.

1. Loosen the bolt, turning anticlockwise using a suitable wrench and remove it together with the cutting device (See Fig P).
2. Replace the cutting device with a new one of the same type.
3. Reattach the cutting device onto the spindle, pay attention to its correct alignment. Ensure that you can see the symbol A on the blade. Tighten the bolt clockwise with 16Nm min., 20Nm max. to ensure the safe operation of your product.
4. Replace this cutting device after 50 hours mowing or 2 years whichever is sooner regardless of condition. If the cutting device is cracked or damaged, immediately replace it with a new one.
5. Lubricate the cutting device after each use to prolong the life span of the cutting device and product. Apply light machine oil along the edge of the cutting device.



# Maintenance and storage

## Cleaning

If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

## UK plug

1. If you need to replace the fitted plug, then follow the instructions below.
2. Keep the motor ventilation slots clean.
3. Have the unit professionally repaired should any damage parts.

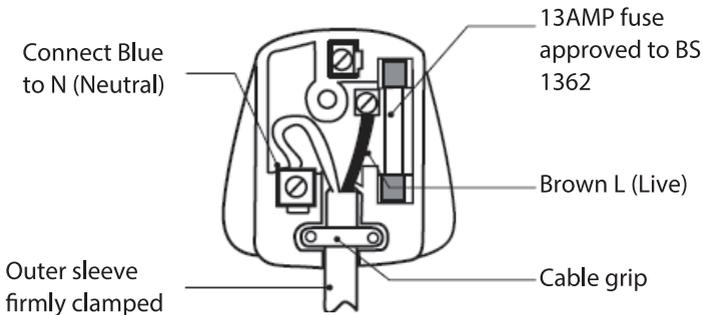
**IMPORTANT:** The wires in the mains lead are coloured in accordance with the following code:

Blue – Neutral, Brown – Live

In case the colours of the wires in the mains lead don't match the colour marking on the terminals, please proceed as follow.

Connect the blue wire to the terminal marked N (Neutral) or coloured black.

The brown wire must be connected to the terminal marked L or coloured red.



## Repair

This product does not contain any parts that can be repaired by the consumer other than those covered in the Maintenance section. Contact an authorised service centre or a similarly qualified person to have it checked and repaired.

# Maintenance and storage

## Transportation

1. Switch the product off and disconnect from the power supply before transporting it anywhere.
2. Adjust the cutting height to the highest position as described above.
3. Attach transportation guards, if applicable.
4. Always transport the product by its handle. When lifting the product use the transportation handle as an aid.
5. Protect the product from any heavy impact or strong vibrations which may occur during transportation in vehicles.
6. Secure the product to prevent it from slipping or falling over.

## Cleaning

Before cleaning, inspecting or repairing your unit, make sure that the motor has stopped and is cool. Disconnect the plug to prevent accidental starting.



**NOTE!** To ensure the best performance of your lawn mower, it is important to keep it clean. Always clean your lawn mower immediately after use.

Do not allow grass cuttings and other debris to become dry and hard on any of the mower surfaces. This will directly affect the cutting performance. Make sure that the underside of the lawn mower deck is clean and clear. Never clean the lawn mower with a water jet or high pressure cleaner. The motor must remain dry. Do not use aggressive cleaning agents including petroleum.

The lawn mower should be thoroughly cleaned after every use, especially the underneath. To do so, tip the lawn mower onto its left side. Dirt and grass is easiest to remove immediately after you have finished mowing the grass.

# Troubleshooting

## General Troubleshooting

Suspected malfunctions are often due to causes that the user can fix themselves.

Therefore check the product using this section. In most cases the problem can be solved quickly.



### WARNING!

Only perform the steps described within these instructions! All further inspection, maintenance and repair work must be performed by an authorised service centre or a similarly qualified specialist if you cannot solve the problem yourself!

Fault	Possible cause	Troubleshooting
Product does not start	Not connected to power supply	Connect to power supply
	Power cord or plug is defective	Perform check by a qualified electrician
	Other electrical defect	Perform check by a qualified electrician.
	Lock-off button not pressed	Press the lock-off button first, then the start lever
	Blown fuse	Replace with genuine 13 AMP BS1362.
Product does not reach full power	Extension cord not suitable for operation with this product	Use a suitable extension cord
	Power source (e.g. generator) has too low a voltage	Connect to another power source
	Air vents are blocked	Clean the air vents
Unsatisfactory result	Cutting device is worn	Replace with a new one
	Cutting material exceeds capacity	Only cut materials according to the capacity of the product
	Cutting height is incorrect	Adjust the cutting height

# Trouble shooting

## Storage

- Clean the product as described above.
- Store the product and its accessories in a dry, frost-free place.
- Always store the product in a place that is inaccessible to children. The ideal storage temperature is between 10°C and 30°C.
- We recommend using the original packaging for storage or covering the product with a suitable cloth or enclosure to protect it against dust.
- Fold the upper handle bar and fix it in position as described above.

## Disposal

### Disposing of old devices



Old devices must not be disposed of with household waste!

If the lawn mower can no longer be used, every user is required by law to dispose of old devices separately

from their household waste, e.g. at a collection point in the community/ borough. This ensures that old devices are recycled in a professional manner and also rules out negative consequences for the environment.

# Technical data

## Technical Data Table

Model No.	SLM32E-ZB
Rated voltage	230 - 240 V~, 50 Hz
Input power	1000 W
Cutting width	320 mm
No load speed $n_0$	3500 min <sup>-1</sup>
Cutting height	25/45/65 mm; 3 levels
Protection class	II
Machine Weight	approx. 9,5 kg
Degree of protection	IPX4
<b>NOISE AND VIBRATION DATA</b>	
Measured sound power level ( $L_{WA}$ )	92dB(A), Uncertainty K=3 dB (A)
Calculated Guaranteed Sound Power Level ( $L_{WA}$ )	95dB(A)
The guaranteed sound power level ( $L_{WA}$ )	96dB(A)
Vibrations	2.8m/s <sup>2</sup> , K: 1.5m/s <sup>2</sup>

## Noise and vibration data



### WARNING!

The sound values have been determined according to noise test code given in EN60335-2-77, using the basic standards EN ISO 11201 and EN ISO 3744.

The sound intensity level for the operator may exceed 80 dB(A) and ear protection measures are necessary.

The declared vibration value (according to EN60335-2-77) has been measured in accordance with a standard test method and may be used for comparing one product with another. The declared vibration value may also be used in a preliminary assessment of exposure.



### WARNING!

Depending on the actual use of the product the vibration values can differ from the declared total! Adopt proper measures to protect yourself against vibration exposures! Take the whole work process including times the product is running under no load or switched off into consideration!

Proper measures include among others regular maintenance and care of the product and cutting attachments, keeping hands warm, periodical breaks and proper planning of work processes!

# Recycling and Disposal

## Disposal Instructions

1. Recycle unwanted materials instead of disposing of them as waste. All tools, hoses and packaging should be sorted, taken to the local recycling centre and disposed of in an environmentally safe way.
2. Recycle rather than dispose of unwanted material in landfill whenever possible. The machine must be delivered in rigid packaging to avoid damage during transportation. The packaging and the machine itself are manufactured from recyclable materials and should be disposed of accordingly.
3. Do not throw your clippings into a rubbish bin where it will dispose of clippings on your compost heap, alternating then with other garden material. The more thoroughly you chop the clippings beforehand, the more rapidly they will degrade. Alternatively, many communities provide a public collection point where you can dispose of your garden waste in an environmentally friendly manner.
4. Only dispose of electrical/electronic/battery items in separate collection schemes, which cater for the recovery and recycling of materials contained within. Your cooperation is vital to ensure the success of these schemes and for the protection of the environment.
5. Recycle packaging where facilities exist.
6. This symbol is known as the Crossedout Wheelie Bin Symbol. When this symbol is marked on a product or battery, it means that it should not be disposed of with your general household waste. Some chemicals contained within electrical/electronic products or batteries can be harmful to health.

# Guarantee

Dear Customer,

In the unlikely event that your device develops a fault, please contact our Customer service department on the telephone number shown below.

1. These guarantee terms cover additional guarantee rights and do not affect your statutory warranty rights.

Claims must be accompanied by Proof of Purchase. This must be in the form of a Sales receipt or Bank statement and must show that the product has been purchased within 1 year prior to the claim, from the retailer that it was originally sold to.

2. Our guarantee covers problems caused by material or manufacturing defects, and will result in the repair of these defects or replacement of the device with a like for like or similar article. Please note that our devices have not been designed for use in commercial, trade or industrial applications. Consequently, the guarantee is invalidated if the equipment is used in commercial, trade or industrial applications or for other equivalent activities.

3. The following are also excluded from our guarantee:

- A) Faults due to accidents, customer misuse, or unauthorized repairs
- B) Consumable Parts such as blade
- C) Failure due to lack of routine maintenance
- D) Failure as a result of not using the equipment in accordance with the manual and safety instructions

4. The guarantee is valid for a period of 1 year starting from the purchase date of the device. Guarantee claims should be submitted before the end of the guarantee period within two weeks of the defect being noticed. No guarantee claims will be accepted after the end of the guarantee period. The original guarantee period remains applicable to the device even if repairs are carried out or parts are replaced. In such cases, the work performed or parts fitted will not result in an extension of the guarantee period, and no new guarantee will become active for the work performed or parts fitted. This also applies when an on-site Service is used.

5. Please keep your sales receipt in a safe place. If the defect is covered by our guarantee your device will either be repaired under the terms of guarantee or we will send you a replacement device. This device may be re-conditioned or Like for like replacement.