RN303140 MUK Rev1

morphy richards®

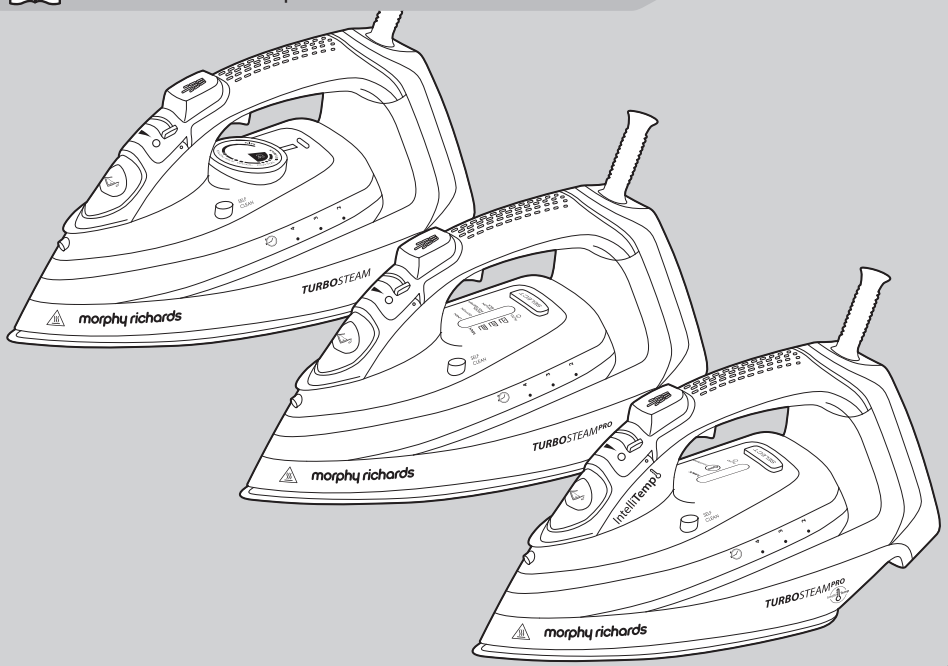
smart ideas for your home

4 YEAR GUARANTEE*

*TURBO*STEAM Steam Iron

*Register at www.morphyrichards.co.uk/support
UK and Ireland customers only

Please read and keep these instructions for future use



Register your guarantee online: www.morphyrichards.co.uk/support
We'll keep you updated with special offers, competitions and important product information.

If you experience any problems with this iron, do not return to the store.
Please contact our help line who will be happy to help:

UK: 0344 871 0944 IRE: 1800 409 119

We do stock spare filler lids for this iron, so if you need a replacement please call 0344 873 0710.

IMPORTANT: To reduce limescale damage we recommend using deionised, distilled or demineralised water, available at most large supermarkets. This is particularly important if you live in a hard water area.

Never use battery topping up fluid or water containing any substances like starch, sugar, fragrant additives or defrosted water from a refrigerator.

Failure to maintain your iron will invalidate your guarantee.

www.morphyrichards.com

Important safety instructions

- **WARNING: Disconnect from the mains supply before carrying out any routine maintenance.**
- **WARNING: Misuse of the appliance could cause personal injury.**
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience or knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- Children shall not play with the appliance.
- Cleaning and user maintenance shall not be made by children without supervision.
- Keep the iron and its cord out of reach of children less than 8 years of age at all times.
- The iron must not be left unattended while it is connected to the supply mains.
- The plug must be removed from the socket before filling the iron with water.
- The iron must be used and rested on a stable surface.
- When placing the iron on its heel, ensure that the surface on which the heel is placed is stable.
- The iron is not to be used if it has been dropped, if there are visible signs of damage or it is leaking.
- The filling aperture must not be opened during use.
- Do not operate with a damaged supply cord or grommet, it must be replaced by the manufacturer, its service agent or similarly qualified person in order to avoid a hazard.



CAUTION - HOT: Burns can occur from touching hot parts, hot water or steam.

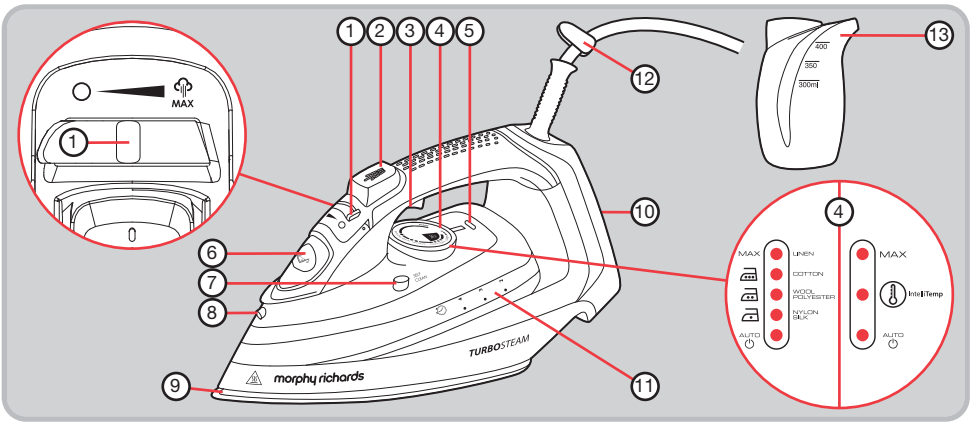
- **WARNING: To avoid electric shock, do not immerse appliance in water / liquid.**

Electrical requirements and mains cable

- Check that the voltage on the rating plate of your appliance corresponds with your house electricity supply which must be A.C. (Alternating current).
- Do not let the mains lead come into contact with the hot soleplate of the iron.
- Should the fuse in the mains plug require changing, replace it with a fuse of the same rating as originally fitted.
- **WARNING: This appliance must be earthed.**

PLEASE READ ALL INSTRUCTIONS AND KEEP FOR REFERENCE

Steam iron overview



(1) Variable steam switch
(2) Water spray button
(3) Steam boost trigger
(4) Temperature control
(5) Temperature indicator light / Auto shut-off indicator (in display on electronic models)
(6) Filling hole with cap
(7) Self clean button
(8) Spray nozzle
(9) Soleplate
(10) Iron heel
(11) Water tank
(12) Cable clip
(13) Filling beaker

Temperature guide

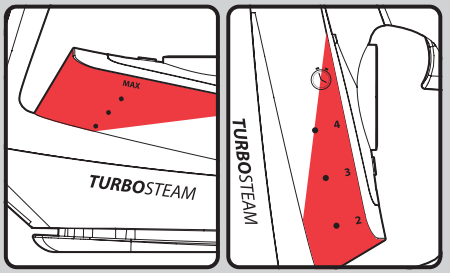
Heat setting markings on the temperature control of all Morphy Richards irons match those of the International Textile Care Labelling Code.

The Turbosteam Pro Intellitemp model is equipped with IntelliTemp technology, which means it is safe to use on all ironable fabrics without adjusting the temperature setting. Do not use on fabrics that have the 'Do Not Iron' symbol. For stubborn creases, a max setting is available.

Symbol		(120°C Max) Cool	(160°C Max) Warm	(210°C Max) Hot	MAX setting
Temperature control positions	Do not iron	●	●●	●●●	MAX
Temperature control IntelliTemp model	Do not iron	IntelliTemp	IntelliTemp	IntelliTemp	MAX
Steam level setting (see step 3 of 'Using the iron' on page 4)		No steam (see 'Dry ironing' on page 5)	Low	Medium	High
Fabric		Nylon, Acetates, synthetic fabrics	Wool, Polyester mixtures	Cotton, Linen Rayon, Rayon mixtures	Linen
Ironing		Iron on wrong side, if moisture required, use damp cloth (not Acetate)		Fabrics requiring this setting usually require steam pressing.	
With water in tank		Dry and spray		Steam/shot of steam	
Without water in tank		Dry ironing			

Using the iron

1) Filling the tank



Before first use, remove all packaging and the protective cover on the soleplate. Make sure the iron is not plugged in. Set the variable steam switch **(1)** to 'O'. Fill the water tank **(11)** via the filling hole **(6)**. Fill whilst the iron is tilted around 45 degrees, and place down horizontally to check the water level against the MAX mark on the side of the water tank. During ironing, with the iron placed on its heel **(10)**, use the graphics on the left-hand side of the iron to see approximately how many minutes of steam remain before the water tank needs refilling. This will vary depending how much steam is used.

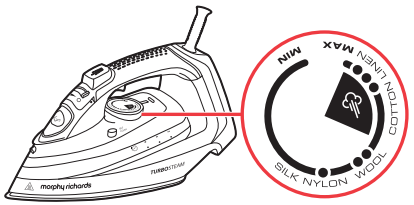
Do not overfill the iron otherwise it will cause leaking from around the filler cap and may run down the iron.

IN HARD WATER AREAS, WE RECOMMEND USING DEIONISED, DISTILLED OR DEMINERALISED WATER.

Never use battery topping up fluid or water containing any substances like starch, sugar, fragrant additives or defrosted water from a refrigerator. NOTE: Please see point 2 of 'Exclusions' on page 8.

2) Temperature Selection

Rotary temperature control model



Plug in the iron and switch on at the mains.

Set the temperature control **(4)** to the temperature required (see 'Temperature guide' on page 3).

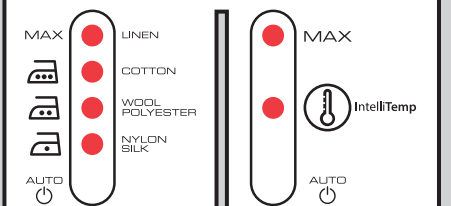
On the rotary temperature control model, the temperature indicator light **(5)** will illuminate until the required temperature is reached, then it will turn off.

Tip: We recommend the temperature indicator light is allowed to illuminate and extinguish twice for the temperature to stabilise before you begin ironing.

The temperature indicator light will switch on and off whilst you are ironing.

Tip: Begin with cool fabrics and work up to higher settings. An iron heats up quicker than it cools down so this will save you time and energy.

Electronic temperature control models



Set the electronic temperature control **(4)** to the temperature required (see 'Temperature guide' on page 3). The appropriate light flashes until the temperature is reached, and then the iron beeps.

TurbosteamPro model:

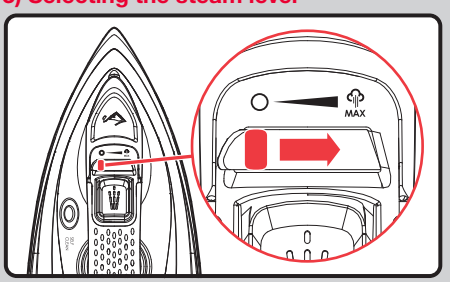
The iron defaults to (cotton) when plugged in. Press 'SELECT' to toggle the temperature:

one press for MAX setting (linen);
two presses for setting (nylon/silk);
three presses for setting (wool/polyester);
four presses for setting (cotton).

TurbosteamPro IntelliTemp model:

The iron defaults to IntelliTemp setting when plugged in. Press 'SELECT' to toggle the temperatures between IntelliTemp and MAX. IntelliTemp technology means it is safe to use on all ironable fabrics without adjusting the temperature setting. Do not use on fabrics that have the 'Do Not Iron' symbol. For stubborn creases, a max setting is available.

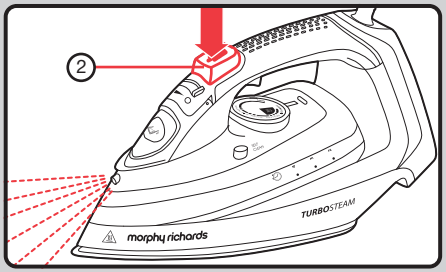
3) Selecting the steam level



Vary the steam output using the variable steam switch **(1)**, as shown above.

Using the iron (continued)

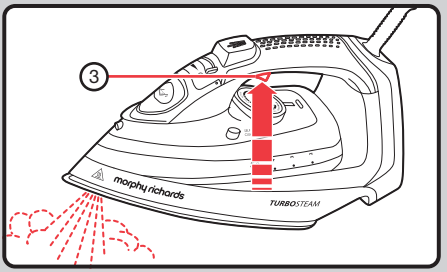
4) Using the water spray



For stubborn creases, use the water spray button **(2)**.

If using for the first time, you may need to press this a few times to pull the water through.

5) Steam boost



Press the steam boost trigger **(3)** for an extra steam burst for stubborn creases / heavy fabrics.

NOTE: If you need to use the steam boost whilst dry ironing, the water tank will need to be filled and check the temperature is set within the steam range shown on page 3.

NOTE: For optimum steam quality, do not operate the shot more than three times in succession.

Features of your iron

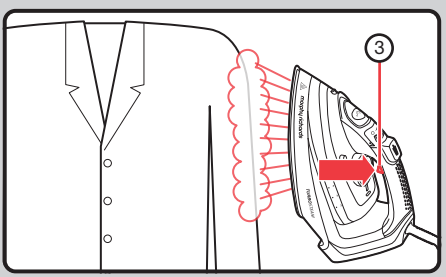
Dry ironing

Your iron can be used for dry ironing. Set the variable steam switch **(1)** to 'O' and set the temperature as desired (see 'Temperature guide' on page 3).

You won't need water in the tank unless using the water spray or steam boost features.

Vertical steam

Vertical steam is useful for removing creases from hanging clothes or curtains etc; Set the iron to Max and hold the iron 1cm-2cm away from the item and press the steam boost trigger **(3)**, taking care not to let the hot soleplate contact the item.



Anti-drip system

This prevents water escaping from the soleplate **(9)** when the iron is too cold.

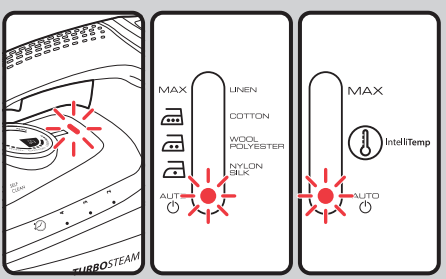
During use, the anti-drip system may emit a loud click, particularly during heat-up or whilst cooling down. This is perfectly normal and indicates that the system is functioning correctly.

Anti-scale system

This system reduces scale deposits and helps prolong the life of the iron.

Auto shut-off

If the iron is stationary in the horizontal position for 1 minute, or in the vertical position for 8 minutes, it will automatically turn off for safety and to save energy.



When auto shut-off is activated, the Auto shut-off indicator **(5)** will flash (located in display in electronic models).

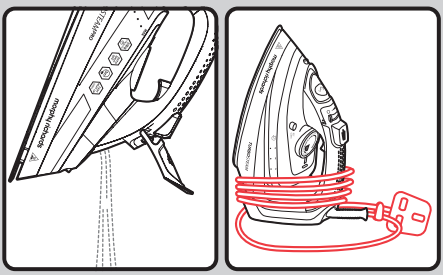
Gently move the iron and it will reheat. Wait for the iron to heat-up and continue ironing.

Maintaining your iron

Emptying and storing

When you have finished ironing, unplug and empty all water from your iron and set the steam switch at the 'O' position. When cool, store the iron on its heel with the cord wrapped loosely around the heel. Use the cable clip **(12)** to keep in place.

NOTE: Please see point 3 of 'Exclusions' on page 8.



Cleaning

To clean a coated soleplate

Do not use scouring powder or solution as this could cause damage to the coating.

If any man-made fibres fuse to the soleplate **(9)**, set the iron at the MAX position and pass it over a clean piece of cotton to draw the deposit off the surface.

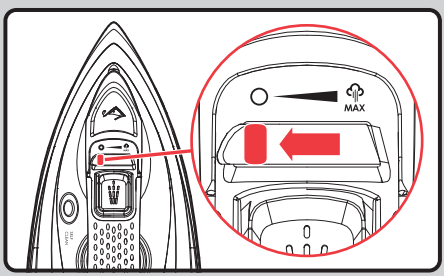
To clean the exterior

Allow the unit to cool and wipe over with a damp cloth and mild detergent, then wipe dry.

Self clean

Your iron has a built in self clean system designed to keep the water valve, steam chamber and steam vents clear of lint and loose mineral deposits.

1. Half fill the iron with water.
2. Place the iron on its heel **(10)**.
3. Move the variable steam switch **(1)** to the 'O' position.



4. Connect to a mains supply outlet.
5. Set the temperature to 'MAX'. See step 2 of 'Using your iron' on page 4.
6. Leave the iron switched on, rested on its heel **(10)** until the temperature reaches maximum:

   On models featuring a rotary temperature control (4), maximum temperature is achieved when the indicator light goes out;

   On models featuring an electronic temperature control (4), maximum temperature is achieved when the indicator light stops flashing and remains constantly on.

   WARNING: Keep hands and body away from the hot soleplate.
7. Disconnect the iron from the mains supply outlet.
8. Whilst the iron is still very hot, hold the iron **horizontally** over a sink.

   CAUTION: The soleplate will still be hot, so ensure the power cord and plug are kept away from it and the sink.
9. Press and hold the self clean button **(7)**.

   WARNING: Steam and boiling hot water will drain from the holes in the soleplate. Keep hands and body away from the hot water. This washes away the scale and minerals that have built up inside the steam chamber.
10. Whilst still holding the self clean button **(7)**, gently move the iron back and forth until the water tank is empty.
11. When steam and hot water cease to be released from the soleplate **(9)**, release the self clean button **(7)**.
12. Rest your steam iron back on its heel **(10)** and allow to fully cool down.
13. Wipe the soleplate **(9)** with a cold, damp cloth.

    After this cleaning operation, empty out any remaining water.

    IMPORTANT: Do not attempt to descale the soleplate with descaling products.

Troubleshooting

Problem	Solution
• No power or not heating up.	1. Check the fuse. Try a new fuse with the same rating. 2. Try a different appliance in the socket as it may be the socket that is at fault. 3. Check that the auto shut off has not operated. 4. Check the temperature control has not been set to MIN.
• Overheating or not getting hot enough.	1. Adjust the temperature control to ensure the setting matches that recommended on the garment or refer to the “Temperature guide” section. 2. Allow the iron to reach temperature and stabilise for 1-2 minutes if it has just been plugged in, or has just been woken up from auto shut off.
• Not steaming or poor steam.	1. Ensure the temperature is set within the steam band and that the steam level is set to the correct level (refer to the “Temperature guide” section). 2. Check that there is enough water in the tank. 3. If the auto shut off feature has activated, wake up the iron and allow it to reach temperature before using steam. 4. Perform a self clean to clear away limescale inside the iron (refer to “Self Clean” section).
• Dripping from the holes in the soleplate.	1. Ensure the temperature is set within the steam band (refer to the “Temperature guide” section). The iron will not be hot enough to produce steam if the temperature is set too low. 2. The steam level should be set lower if the temperature is set lower (refer to the “Temperature guide” section) to prevent it from dripping. 3. If the auto shut off feature has activated, wake up the iron and allow it to reach temperature before using steam.
• Tripping electrics.	1. Try using a different socket. 2. Ensure there are no other appliances being used on the same set of sockets as the iron.
• The filler cap is broken or does not close properly.	1. Call our helpline to order a new replacement filler cap to be sent out.
• The iron emits some white powder from the soleplate.	1. If the iron is new, this is residue from manufacturing materials and will diminish after the first couple of uses. 2. If the iron has been used many times, this could be a sign of limescale build-up and a self clean should be performed. Please see “Maintaining your iron” section.
• Leaking water.	1. Do not overfill the iron. 2. Ensure the filler cap is closed properly.

Registering your guarantee

Your standard 1 year guarantee is extended for an additional 3 years when you register the product within 28 days of purchase with Morphy Richards. If you do not register the product with Morphy Richards within 28 days, your product is guaranteed for 1 year. To validate your 4 year guarantee register with us online at
www.morphyrichards.co.uk/support
Or call our customer registration line
UK 0344 871 0242
IRE 1800 409 119

N.B. Each qualifying product needs to be registered with Morphy Richards individually.

Please note that the 4 year guarantee is only available in the UK and Ireland. Please refer to the 1 year guarantee for more information.

Your 1 year guarantee

It is important to retain the retailer's receipt as proof of purchase. Staple your receipt to this back cover for future reference.

Please quote the following information if the product develops a fault. These numbers can be found on the base of the product.

Model no. Serial no.

All Morphy Richards products are individually tested before leaving the factory. In the unlikely event of any appliance proving to be faulty within 28 days of purchase, it should be returned to the place of purchase for it to be replaced.

If the fault develops after 28 days and within 12 months of original purchase, you should contact the Helpline number quoting Model number and Serial number on the product, or write to Morphy Richards at the address shown.

You may be asked to return a copy of proof of purchase.

Subject to the exclusions (see Exclusions), the faulty appliance will then be repaired or replaced as appropriate and dispatched usually within 7 working days of receipt.

If, for any reason, this item is replaced or repaired during the 1 year guarantee period, the guarantee on the new item will be calculated from original purchase date. Therefore it is vital to retain your original till receipt or invoice to indicate the date of initial purchase.

To qualify for the 1 year guarantee, the appliance must have been used according to the instructions supplied.

Exclusions

Morphy Richards shall not be liable to replace or repair the goods under the terms of the guarantee where:

1. The fault has been caused or is attributable to accidental use, misuse, negligent use or used contrary to the manufacturer's recommendations or where the fault has been caused by power surges or damage caused in transit.
2. The fault has been caused by using water other than that recommended by Morphy Richards.
3. The fault is caused by limescale build-up.
4. The cables are damaged due to wrapping too tightly or excessive kinking.
5. The appliance has been used on a voltage supply other than that stamped on the products.
6. Repairs have been attempted by persons other than our service staff (or authorised dealer).
7. The appliance has been used for hire purposes or non domestic use.
8. The appliance is second hand.
9. Morphy Richards reserves the right not to carry out any type of servicing under the guarantee at its discretion.

- This guarantee does not confer any rights other than those expressly set out above and does not cover any claims for consequential loss or damage. This guarantee is offered as an additional benefit and does not affect your statutory rights as a consumer. Morphy Richards products are intended for household use only. See usage limitations within the location safety instructions.

Disclaimer

Morphy Richards has a policy of continuous improvement in product quality and design. The company, therefore reserves the right to change the specification of its models at any time.



For electrical products sold within the European Community. At the end of the electrical products useful life, it should not be disposed of with household waste.

Please recycle where facilities exist. Check with your Local Authority or retailer for recycling advice in your country

Contact us

Helpline

If you are having a problem with your appliance, please call our Helpline, as we are more likely to be able to help than the store you purchased the item from. Please have the product name, model number and serial number to hand when you call to help us deal with your enquiry quicker.

UK Helpline: **0344 871 0944**
IRE Helpline: **1800 409 119**
Spares: **0344 873 0710**

Talk to us

If you have any questions or comments, or want some great tips to help you get the most out of your products, join us online:

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Facebook: **www.facebook.com/morphyrichardsuk**
Twitter: **@loveyourmorphy**
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