



VAX Air Lift™ 2

Corded Vacuum



Safety Guide

This machine is intended for household use only, not for commercial or industrial use.
Please keep instructions for further use and only as instructed in this guide.

The full user guide can be found at: **support.vax.co.uk**

Don'ts

- Don't use the machine if it has been dropped, damaged or left outdoors.
- Don't run over the power cord or use the machine if the power cord or plug is damaged. If the power cord is damaged, it must be replaced by a qualified person in order to avoid a hazard.
- Don't handle the plug or use the machine with wet hands.
- Don't pull or carry the machine by the power cord.
- Don't use the power cord as a handle, pull the power cord around corners, sharp edges or close a door over the power cord.
- Don't unplug the machine by pulling on the power cord.
- Don't vacuum up hard or sharp objects such as glass, nails, screws or coins etc.
- Don't vacuum up any flammable or combustible materials (lighter fluid, petrol, kerosene etc.) or use the machine in an area with explosive vapours or liquid.
- Don't vacuum up hot coals, cigarette butts, matches or smoking hot burning items or use in an area where there may be harmful fluids (chlorine, bleach, and ammonia drain cleaner).
- Don't attempt to remove blockages with sharp objects as this may cause damage to the machine. Remove blockages only as instructed in this guide.
- Don't use the machine with incorrect voltage as this may result in damage or injury to the user. The correct voltage is listed on the ratings label.
- Don't use on a surface that is damaged, uneven or incorrectly fitted.
- The brushes constantly rotate when activated. Never use on one spot for an prolonged period of time as the brushes may damage the floor surface.

Do's

- Check suitability with the manufacturer of your flooring prior to using the machine.
- Always switch off the machine before disconnecting or connecting the hose and accessories.
- Turn off all controls on the machine before connecting or disconnecting the plug from the mains socket.
- Always keep the power cord away from the brushes during use. After use always wrap the power cord around the cord hooks provided.
- Always make sure both the pre-motor/post-motor filters are in place before use.
- Hold the lift-out by the carry handle at all times when the lift-out is detached for stair and above floor cleaning.
- Take extra care when positioning the machine on the stairs.
- Keep all openings clear and free from debris as this may affect the airflow/suction.
- Always replace the fuse in the plug with a British 13amp fuse.
- Always protect the power cord from heated surfaces and open flames.
- Use only CE/UKCA approved 13amp extension cords, non-approved extension cords may overheat. Care should be taken to arrange the extension cord as it can be a trip hazard.
- Always check the floorhead and accessories are free from damage, dirt and debris before use.
- Store the machine in a cool, dry area. If the filters have been cleaned as per the user guide instructions ensure they are thoroughly dry before refitting into the machine and storing away.

Basic safety precautions

- This machine is not intended to be used or cleaned by persons with reduced physical, sensory or mental capabilities, or lack of experience or knowledge, unless they have been given instructions concerning the safe use of the machine by a person legally responsible for their safety. They should be supervised whilst using the machine. Children shall not use, clean or play with this machine, which when not in use should be secured out of their reach.
- Only use the machine indoors on dry surfaces and keep the area you're cleaning well lit.
- Keep fingers, hair and loose clothing away from moving parts and openings whilst using the machine.
- Only Vax recommended accessories/tools should be used with the machine, use of non-branded accessories/tools will invalidate your warranty.
- Always switch off and unplug the machine before performing maintenance or troubleshooting checks.

Welcome to the Vax family!

You are now the proud owner of a VAX Air™ Lift 2. Here, you'll find everything you need to know about your machine and, most importantly, instructions on how to get started so that you can get cleaning!



Quick Start

1 Assembly

Slide the handle with the extension wand into the top of the machine until it clicks into place.



2 Getting started

Release the power cord and plug into the mains.

Place a foot on the floorhead, pull the handle backwards to recline.



3 Operation

Press the On/Off button to switch the machine on.

Press the brush ON/OFF button. ON for carpets and hard floor. OFF for delicate flooring and flooring not suitable for use with a rotating brushbar.



ON/OFF



BRUSHES



Registration and Support

Claim your free 2 year guarantee†

For details visit: vax.co.uk/registration

Scan here



For help and support with your new product

or visit us online: support.vax.co.uk

Still need to get in touch?

Our UK based Customer Care Team are here to support you. For help with assembly, operational or performance problems, or buying and fitting new accessories, you can find all our contact details at vax.co.uk/contact

This user guide can be found online at: support.vax.co.uk

† Registration required. Terms and conditions apply, see vax.co.uk for details.

Warranty and technical

Warranty

If a Vax machine is used in the way it is intended and it breaks down within the guarantee period, it's our responsibility to repair or replace it.

Here's what isn't covered:

- Functional parts, tools and accessories after 12 months that may suffer premature failure due to every day wear and tear.
- Consumables after 3 months such as belts, filters, brushbars, fuses etc.
- Accidental damage.
- Cosmetic damage that does not affect the functioning of the product.
- Damage as a result of use not in accordance with the user guide.
- Damage caused by not carrying out regular maintenance.
- Damage to the cable.
- Blockages; please refer to the user guide.
- Poor product performance caused by:
 - Negligent use, misuse or careless operation of the machine.
 - Failure to clean or maintain the product in accordance with the user guide.
 - Use of the machine which is not in accordance with the user guide.
 - Use of a Vax product for anything other than normal domestic household purposes in the country in which it was purchased.
 - Use of parts, accessories and consumables, which are not genuine Vax components.
 - Faulty installation or repairs - unless carried out by a qualified electrician or engineer.

Technical

Statement of Compliance: Manufacturer/EU importer: Vax Limited, hereby on our own responsibility, declare that the **VAX Air™ Lift 2** series is manufactured in compliance with the following Legislation: Safety: 2014/35/EU Low Voltage Directives/Electrical Equipment (Safety) Regulations 2016.

EMC: 2014/30/EU Electromagnetic Compatibility Directive/Electromagnetic Compatibility Regulations 2016.



Waste electrical products should not be disposed of with household waste. Please recycle where facilities exist. Check with your Local Authority or retailer for recycling advice.

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Vax Ltd, Artillery House, Heritage Way, Droitwich, WR9 8YB, UK.

PLEASE READ THE SAFETY GUIDE BEFORE USE.

IMPORTANT: Always switch off and unplug the machine before performing maintenance or troubleshooting checks. Switch the machine off before connecting or disconnecting the lift-out, hose and accessories or before emptying the dirt container.

The motor is equipped with a thermal cut-out. If for any reason the machine should overheat, the thermostat will automatically turn the machine off. If this happens unplug the machine and remove and empty the dirt container. Check the machine for blockages and clean the filters if required. Allow the machine to cool for approximately 1 hour. If you have washed the pre-motor filter, wait 24 hours or until fully dry before putting it back into the machine.

For best cleaning results, filters should be tapped over a bin every 4-6 uses to remove dirt and debris, washed every 3 months (depending on the level of use) and replaced every 9-12 months.

Assembly



Slide the handle with the extension wand into the top of the machine until it clicks into place.



Push the 2-in-1 tool onto the storage clip.

Getting started

Operation

CAUTION: The brushes constantly rotate when activated. Never use on one spot for an extended period of time as the brushes may damage the floor surface.



Turn the quick release cord hooks to release the power cord.



Clip the cord into the cord hook so that the cord does not get pulled, caught or tangled in the machine.



Plug the machine into the mains and switch on.



Place a foot on the floorhead and pull the handle backwards to recline.



Press the On/Off button to switch the machine on.



Press the brush On/Off button to activate the brushbar/brushroll.

NOTE: The brushes should be ON for carpets and hard floor, and OFF for delicate flooring and flooring that is not suitable for use with a rotating brushbar.

Using the lift-out

IMPORTANT: Hold the lift-out by the carry handle at all times when the lift-out is being used on stairs and above floor cleaning.



Hold the carry handle and press the lift-out release button.



Lift and remove the lift-out from the back panel and floorhead.



Press the hose end clip and pull to remove the hose from the hose holder.



Press the On/Off button to switch the machine on.



To refit the lift-out place the lift-out base onto the back panel and floorhead. In a hinge like manner push the lift-out backwards until it clicks into place.

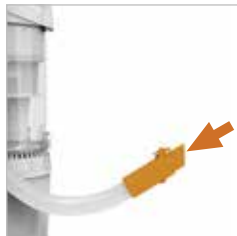
Getting started

Using the tools

IMPORTANT: Always switch off the machine before connecting or disconnecting the lift-out/hose/ accessories. The tools can be used with the lift-out either attached or detached from the main machine. For easier cleaning detach the lift-out for stair and above floor cleaning. Hold the lift-out by the carry handle at all times when detached and take extra care when positioning on the stairs.



Press the hose end clip and pull to remove the hose from the hose holder.



Attach the chosen accessory to the end of the hose.



Textile tool
To remove dirt and debris from upholstery.



Tough brush attachment
For use with the textile tool. Stiff bristles to loosen ground-in dirt.



Turbo tool
The small rotating brush will remove embedded dirt and pet hair from stairs, upholstery and pet beds.



2-in-1 tool
Dusting brush for delicate surfaces and skirting boards. Crevice tool for edge cleaning and hard to reach areas.



Press the On/Off button to switch the machine on.

Using the accessories with the lift-out

IMPORTANT: Hold the lift-out by the carry handle at all times when the lift-out is detached.



Hold the carry handle and press the lift-out release button.



Lift and remove the lift-out body off the back panel and floorhead.



Press the hose end clip and pull to remove the hose from the hose holder.



Attach the chosen accessory to the end of the hose.



Press the On/Off button to switch the machine on.

Using the hose and handle for hard to reach areas

IMPORTANT: Always switch off the machine before connecting or disconnecting the handle.



Remove the handle from the machine, attach to the hose and attach the chosen accessory.



Cleaning and maintenance

IMPORTANT: Always switch off and unplug the machine before performing maintenance or troubleshooting checks. Switch the machine off before connecting or disconnecting the lift-out, hose and accessories or before emptying the dirt container.

The motor is equipped with a thermal cut-out. If for any reason the machine should overheat, the thermostat will automatically turn the machine off. If this happens switch off and unplug the machine. Remove and empty the dirt container. Check the machine for blockages and clean the filters if required. Allow the machine to cool for approximately 1 hour. If you have washed the pre-motor filter, wait 24 hours or until fully dry before putting it back into the machine.

Emptying the dirt container

IMPORTANT: Don't over fill the dirt container to avoid blocking the air flow through the machine.



Press the dirt container release button located on the top of the carry handle, pull to remove the dirt container.

Hold the dirt container over a bin. Press the dirt release button to open and allow the dirt to fall out.

To close, push the dirt release door until it clicks into place.

Cleaning the pre-motor filter

IMPORTANT: Wash the pre-motor filter with warm water (40°C max) and leave for 24 hours or until fully dry before replacing into the machine. For best cleaning results, filters should be tapped over a bin every 4-6 uses to remove dirt/debris, washed every 3 months (depending on the level of use) and replaced every 9-12 months. Ensure all filters are in place before using the machine.



Push the dirt container lid release clip upwards to open the container lid.



Pull the pre-motor filter tab and remove the filter.



Tap the filter over a bin to remove any dirt/debris.



Wash the filter under running water (40° max). Leave for 24 hours or until fully dry before replacing.

Cleaning the separator



Push the dirt container lid release clip upwards to open the container lid.



Pull the pre-motor filter tab and remove the filter.



Lift and remove the separator out of the dirt container. Using a soft brush remove any dirt and debris from the separator.



Refit the separator making sure that the semi circular tab on the separator fits into the groove on the dirt container.

Post-motor filter maintenance

IMPORTANT: The post-motor filter is designed to offer long life with no maintenance. The filter should be checked periodically and when heavily discoloured it should be replaced.

Do not wash, scrub or brush the post-motor filter as this will damage the filter.

Ensure all filters are in place before using the machine.



Twist the post-motor filter cover anticlockwise and remove.



Lift and remove the post-motor filter.



Check the post-motor filter for any discoloration, when heavily discoloured it should be replaced.



Cleaning and maintenance

Removing and cleaning the brushbar

IMPORTANT: If the brushes have been obstructed, the motor protection sensor may activate. The brushes will stop and the light on the floorhead will illuminate red. Switch off the machine, clear any obstruction and wait 1 minute before reactivating.

NOTE: For best performance and to reduce hair and dirt build up, remove and clean the brushbar every 1-2 months (depending on the level of use).



Using a coin, push and turn the brushbar cover anticlockwise to the unlock symbol.



Pull the brushbar out from the brush housing.



To remove any threads or hair, slide the blade of a pair of scissors into the groove on the brushbar and cut along the groove.



Clear any dirt/debris from the end caps and inside the brush housing.



Refit the brushbar into the floorhead. Align the arrow on the brushbar cover to the unlock symbol, push firmly until the cover sits flush and turn to lock into place.

Removing and cleaning the brushroll

NOTE: For best performance and to reduce hair and dirt build up, remove and clean the brushroll every 1-2 months (depending on the level of use).

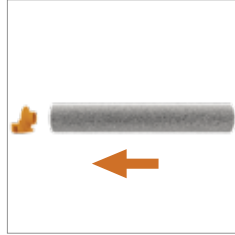


Using a coin, push and turn the brushroll cover to the unlock symbol.

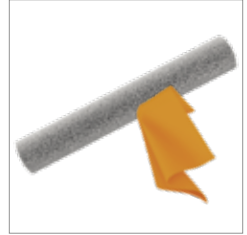
NOTE: The brushroll cover cannot be removed.



Hold the tab and pull away the brushroll from the brush housing.



Pull to remove the end cap and slide any hair and threads off the end of the brushroll.



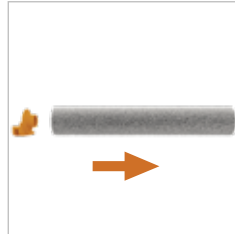
Use a damp cloth to remove any dirt/debris from the brushroll. Allow the brushroll to fully dry before refitting. DO NOT wash or over saturate the brushroll.



Check the floorhead inlet for any blockages and use a blunt object to remove the blockage.



Clear any dirt/debris inside the brush housing.



Refit the end cap onto the brushroll.



With the cover in the unlocked position slot the brushroll into the right side of the floorhead first and push the end cap into place.



Using a coin, turn the brushroll cover clockwise. The cover will sit flush to the floorhead when locked into place.

Cleaning and maintenance

Removing dirt/debris from the Turbo Tool

CAUTION: To reduce the risk of injury, remove the tool from the machine before performing maintenance or troubleshooting. Always switch off and unplug the machine before doing so.



Open the Turbo Tool by removing the 2 screws with a crosshead screwdriver.



Pull open the bottom cover. Clean out any debris or hair from the brushbar and turbine fan.



Refit the bottom cover, insert and tighten the screws.

Checking for blockages



Press the dirt container release button located on the top of the carry handle, pull to remove the dirt container.



Press the hose end clip and pull to remove the hose from the hose holder.



Pull and stretch the hose, any blockage in the hose should then be visible. Using a blunt instrument, push into the stretched out hose to remove the blockage.

WARNING: Always switch off and unplug the machine before performing any checks or maintenance.

There is an accessory missing

- Check the contents on the box to make sure the part is definitely included with your machine.
-

Why does the machine have no power?

- The plug may not be fully pushed into the electrical socket.
 - The fuse in the plug may need replacing. Always replace with a British 13amp fuse.
 - The motor thermostat may have tripped. If this has happened, unplug the machine. Remove and empty the dirt container and check the hose for blockages. Clean the filters and allow the machine to cool for approximately 1 hour. If you have washed the pre-motor filter, wait 24 hours or until it is fully dry before putting it back into the machine.
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Why won't the machine pick up?

- The dirt container may not be fitted correctly. Remove the dirt container and refit making sure it clicks into place.
- The dirt container may be full or blocked, empty the dirt container and clear any blockages.

See Emptying the dirt container page 10.

- The separator may be blocked. Check and clear any blockages. **See Cleaning the separator page 11.**
 - The filters may need cleaning or replacing. **See Cleaning the pre-motor filter page 10 and Post-motor filter maintenance page 11.**
 - There may be a blockage in the hose. Check and clear any blockages. **See Checking for blockages page 14.**
 - The brushes may not be turning. **See Why isn't my brushbar or brushroll rotating? below.**
 - The accessory/tool will not pick up. Check and clear any blockages.
-

Why isn't the brushbar or brushroll rotating?

- The brushes may not have been activated. **See Operation page 6.**
 - The machine may not be reclined. **See Operation page 6.**
 - The lift-out may not be correctly assembled to the back panel and floorhead. **See Using the lift-out page 7.**
 - The brushes may be obstructed. **See Removing and cleaning the brushbar and brushroll page 12 and page 13.**
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Why is there a red light on the floorhead?

- The brushes may be obstructed and the motor sensor has been activated. The brushes will stop and the light on the floorhead will illuminate red. Check the brushbar/brushroll and clear any hair or debris.

See Removing and cleaning the brushbar page 12 and Removing and cleaning the brushroll page 13.

For how-to videos and
warranty registration visit
www.vax.co.uk

info@vax.co.uk **vax.co.uk**

Vax Ltd, Artillery House, Heritage Way, Droitwich, WR9 8YB, UK.