



# Bluetooth Speaker Instruction Manual

Acoustic Solutions Q18S  
8994754



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## Warning

1. No naked flame sources, such as lighted candles, should be placed on the speaker.
2. Do not place the product in enclosed bookcases or racks without proper ventilation.
3. The mains adaptor is used as the disconnect device and must be easily reached to unplug.
4. The ventilation should not be impeded by covering the ventilation openings with items, such as newspapers, table-cloths, curtains, etc.
5. Do not expose to dripping or splashed fluids. Objects filled with liquids, such as vases, must not be placed on the speaker.
6. The unit should not be exposed to direct sunlight, very high or low temperature, moisture, vibrations or placed in dusty environment.
7. Do not use abrasives, benzene, thinner or other solvents to clean the surface of the units. To clean, wipe with clean soft cloth and a mild detergent solution.
8. Never attempt to insert wires, pins or other such objects into the vents or opening of the unit.
9. Do not disassemble or modify the speaker - apart from the stylus which can be replaced, there are no other user serviceable parts.
10. If the speaker is damaged in anyway or malfunctions do not use. Consult a qualified service engineer.
11. Batteries shall not be exposed to excessive heat or direct sunlight, fire or the like.
12. Attention should be drawn to the environmental aspects of battery disposal.
13. Do not dispose this product with household waste at the end of its life cycle; hand it over to a collection center for the recycling of electrical and electronic appliances. By recycling, some of the materials can be reused. You are making an important contribution to protect our environment.  
Please check with your Local Authority or recycling advice.

## Disposal of your old appliance or battery

1. When this crossed-out wheeled bin symbol is attached to a product, it means the product is covered by the European Directive.
2. All electrical and electronic products including batteries should be disposed of separately from household waste at an appropriate recycling point/centre.
3. The correct disposal of your old appliance will help prevent potential negative consequences for the environment and human health.
4. For more detailed information about disposal of your old appliance, please contact your local authority or the shop where you purchased the product

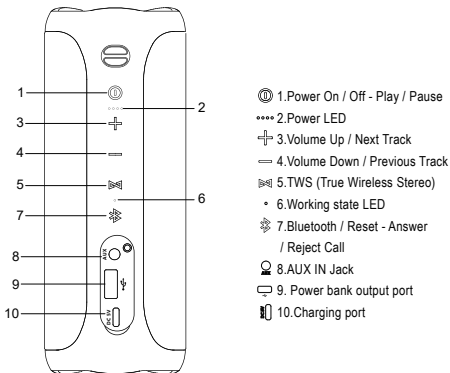


## What's in your box

1x Acoustic Solutions Q28S Speaker  
1x Type-C USB Charging Cable  
1x AUX IN Cable

## Getting to know you speaker

### Product Diagram



Need technical support? Call our experts on 0345 604 0105 or go online at [www.argos-support.co.uk](http://www.argos-support.co.uk)

# Operation


## Charging Your Speaker


1. Use the type-C power cord in the accessories to connect the DC 5V charger and speaker for charging.
2. The orange power LED will turn on to indicate that the unit is charging. then will turn off when fully charged.

**Note:** A full charge takes approximately 3 hours.

**WARNING!** A wet or contaminated USB charging connector may cause excessive heat or melting and may lead to fire damage or personal injury. Always charge your speaker with a clean, dry USB Type-C connector.

## Power On / Power Off

**Power on:** Press and hold the  button for 2 seconds to power on the speaker. The working state LED will flash.

**Power off:** Press and hold the  button for 2 seconds to power on the speaker. The working state LED will turn off.


## Pairing Bluetooth® Devices with Your Speaker

The speaker will not automatically connect to a new device when power on. In order to pair your Bluetooth audio device with your Bluetooth Speaker for the first time, follow the steps below:



1. Power on your speaker, the working state LED will flash in green.
2. Enable Bluetooth on your devices (phone or audio device). Refer to the manufacture's instructions for details.
3. Search for Bluetooth devices and select "Acoustic Solutions Q28S". If required, enter the password "0000" to confirm and complete the pairing process.
4. The speaker will beep when the devices are paired. And the working state LED will turn to green.

**Note:** The speaker will power off automatically if no connection within 20 minutes.


## Bluetooth® Music Playback

1. Open the music player and select a song to play. Press the  pause / play the music.
2. Click the + button to increase the volume or long press to skip to the next song.
3. Click the - button to decrease the volume or long press to skip to the previous song.

## Bluetooth® Phone Calls

1. Click the  button to answer an incoming call. Click again to end the call.
2. Press and hold the  button for 2 seconds to reject the call.

## AUX IN

1. Use the 3.5mm audio cable in the accessories to connect the audio source equipment and speaker.
2. Turn on the audio source device and play music.
3. Press the  button to play or mute the speaker.

## TWS Function

You can purchase two Acoustic Solutions Q28S speakers or other compatible TWS speakers (Q08S or Q18 ) so you can connect them together and enjoy the True Wireless Stereo sound with a combined power output.

1. Turn off the Bluetooth on your phone or device and make sure speakers are not connected with any devices (also remove the Aux-in cable).
2. Choose one of them as the master unit at will. First click the "TWS" button on the master, then two speakers will automatically connect each other.
3. Now turn on Bluetooth on your phone or device. And start to search for Bluetooth devices, the "Acoustic Solutions Q28S" will be found, please connect it. If you want to connect PC or other devices with Audio via Aux Cable, please choose the master unit.
4. Once TWS connected, it will re-connect automatically when next power on, otherwise you can clear TWS by long press "TWS" button.

## Light theme

Double click the button when playing the music, the light theme can be changed. There are three light themes: Gradient changing light---Breathing light---no light.

## Reset

Press and hold the "TWS" button 2 seconds to clear pairing records.

## Troubleshooting

Q: My speaker will not switch on.

A: Please recharge it and make sure it has enough power. Plug the unit into a charger and see if the power LED indicator turns on.

Q: Why can't I pair this speaker with other Bluetooth devices?

A: Please check the following:

Your Bluetooth device supports the A2DP profile.

The speaker and your device are next to each other.

The speaker has connected one Bluetooth device, if yes, you can press the "TWS" button cleared and pairing new device.

# Specification

Unit Dimension (Approx.)	W88 x D88 x H220 mm	
Unit Weight (Approx.)	700g	
Bluetooth	Specification	V5.0
	Supported Profile	A2DPV1.2 , AVRCPV1.4 , HFPV1.5 , HSP1.2 , GAVDP1.2
	Connection Distance	Max. 10m
	Operating frequency	2.402-2.480GHZ
Bluetooth pairing name	Acoustic Solutions Q28S	
Built-in Battery	2 x Li-Ion 3.7V 2500mAh (Total 5000mAh)	
	Playing time : 12 hours (at 50% of volume setting)	
Power Source Input	USB Type C socket	
	DC 5V +/-0.5/2A (using a commercially available USB AC adapter not included)	
Signal-to-noise ratio	75db	
Frequency response	80Hz-20KHz	
Power Bank Output	DC5V 1A	
Audio	Audio In	3.5mm AUX IN socket
	Output Power	30W (RMS)
Water Resistance Level	IP67	
Operating Temperature	0 to 45°C	

## Waterproof and dust proof performance

The unit with the connector cap fastened securely has waterproof IPX7 – Degree of protection against water immersion 1m for 30 minutes and dust ingress protection IP6X – Degrees of protection against solid foreign objects as per IEC60529.

This product is intended for use within UK. This equipment complies with the essential requirements of the Radio Equipment Directive 2014/53/EU and the Radio Equipment Regulation 2017.

## Declaration of Conformity

Hereby, Argos Ltd. declares that this Acoustic Solutions Q28S Bluetooth Speaker with Wireless Charging is in compliance with essential requirements and other relevant provisions of the Radio Equipment Directive 2014/53/EU. The complete Radio Equipment Regulation 2017 declaration of conformity can be obtained by contacting <https://www.argos-support.co.uk/>

## Disclaimer

Updates to specifications and/or hardware components are made differ. Therefore some of the instructions, specifications and pictures in this documentation may differ slightly from your particular situation. All items described in this guide are for illustration purposes only and may not apply to your particular situation. No legal right or entitlements may be obtained from the description made in this manual.

## Product support

Help is always at hand.

## Help and assistance

If you require any technical guidance or find that your Acoustics Solution Wireless Bluetooth Speaker is not operating as intended, a simple solution can often be found in the Troubleshooting section of these instructions or online at [www.argos-support.co.uk](http://www.argos-support.co.uk)

If you still require further assistance, call one of our experts on 0345 604 0105\*. To help give us give you a fast and efficient service please have the following information ready:

**Product support**

You can find these on the rating plate - a small information panel (usually a sticker or metal plate) on the rear of your product.

**Serial number**

**Date of purchase**

This will be shown on your receipt.

Local call rates applies\* **Lines open 8am-7pm Monday to Saturday and 10am-4pm Sunday.**

\*Calls to Argos enquiry lines may tariff a charge and set up fee from residential lines depending on your call plan/tari.

Mobile and other providers costs may vary, see [www.bt.com/pricing](http://www.bt.com/pricing) for details. For security and training purposes, telephone calls to and from customer service centres may be recorded and monitored. Calls from Republic of Ireland will attract international call charges.



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### Your Acoustic Solutions Guarantee

This product is guaranteed for twelve months from the date of original purchase. Any defect that arises due to faulty materials or workmanship will be repaired free of charge (or if applicable the product will be replaced or the purchase price refunded) where possible during this period by the dealer from who your purchased the unit.

#### The guarantee is subject to the following provisions:

- The guarantee does not cover accidental damage, misuse, cabinet parts, knobs or consumable items.
- Specifications are subject to change without notice.
- The product must be correctly installed and operated in accordance with the instructions contained in the manual.
- Acoustic Solutions disclaim any liability for loss or damage arising from the breakdown of the product.
- It must be used solely for domestic purposes. The guarantee will be rendered invalid if the product is re-sold or has been damaged by inexpert repair.
- This guarantee is in addition to and does not diminish your statutory or legal rights.

Produced in China.

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Waste electrical and electronic products should not be disposed of with household waste. Please recycle where facilities exist.

Check with your Local Authority for recycling advice.

