EPIC AIR EARBUDS

We love that you are rocking JLab Audio!
We take pride in our products and fully stand behind them.

YOUR SATISFACTION IS GUARANTEED

You may exchange or return merchandise within 30 days of the purchase date.
Learn more at **jlabaudio.com/guarantee**

YOUR WARRANTY

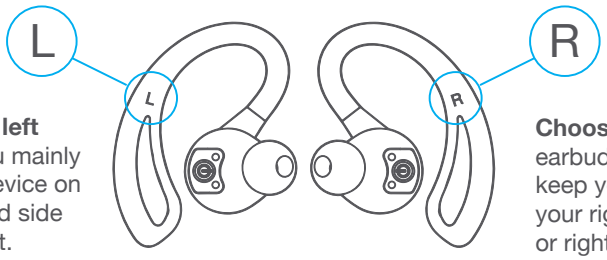
You may register your product at **jlabaudio.com/register**. All warranty claims are subject to JLab Audio authorization and at our sole discretion. Retain your proof of purchase to ensure warranty coverage.

CONTACT US

Reach out to us at **support@jlabaudio.com** or visit **jlabaudio.com/contact**

A PAIR TO BLUETOOTH (MAIN EARBUD)

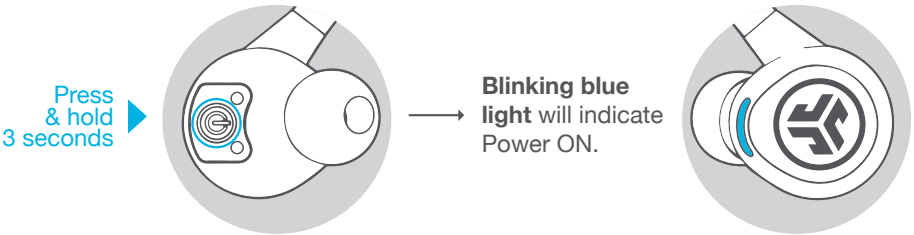
1 Choose one earbud that will connect to your Bluetooth device. This will be the earbud that will always connect to your mobile device and recieve the Bluetooth signal.
Set the other earbud aside until step 5.



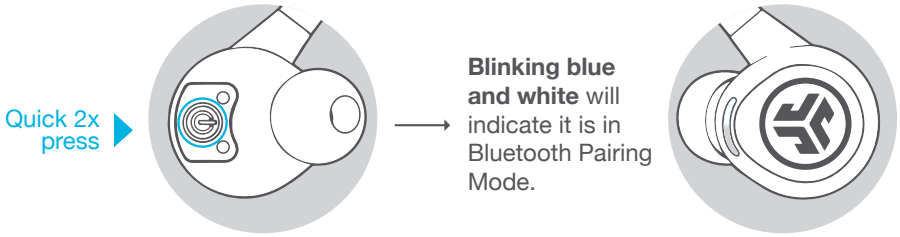
Choose the left earbud if you mainly keep your device on your left hand side or left pocket.

Choose the right earbud if you mainly keep your device on your right hand side or right pocket.

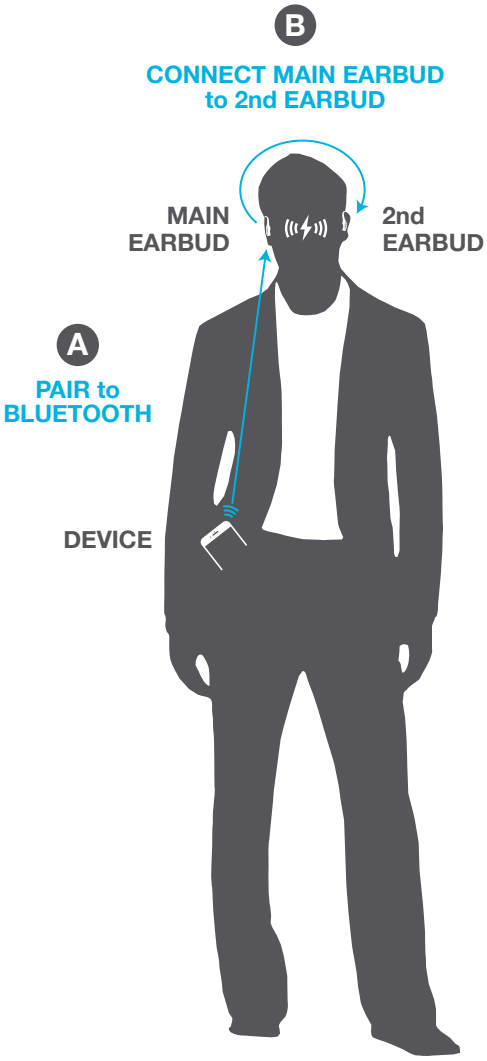
2 Press and hold the Power Button for 3 seconds on the inside earbud.



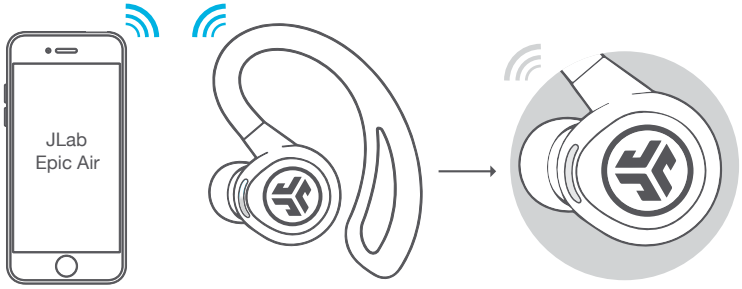
3 Once power is ON, double press Power Button to enter earbud into Bluetooth Pairing Mode.



UNDERSTANDING CONNECTIVITY



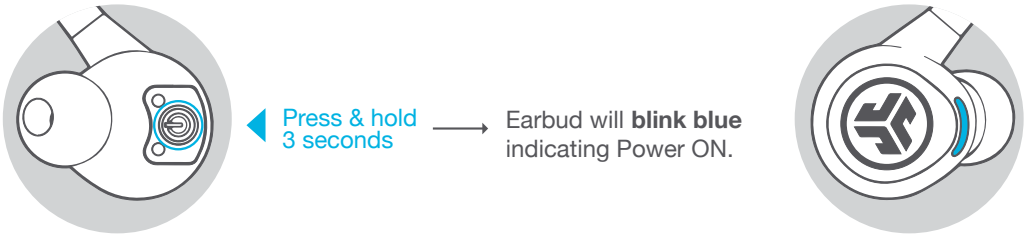
4 Search for Epic Air in your Bluetooth device settings and connect.
If right earbud: device will display "JLab EpicAir-R"
If left earbud: device will display "JLab EpicAir-L"



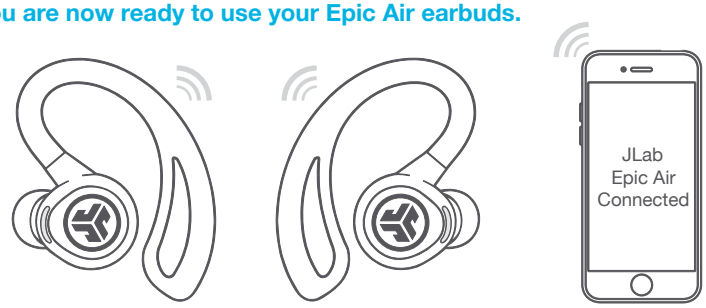
Once your earbud is successfully connected to your device, the light will **flash white** to indicate it is ready to connect to other earbud.

B CONNECT MAIN EARBUD to 2nd EARBUD

5 Turn on other earbud by pressing and holding Power Button for 3 seconds.



6 The earbuds will automatically connect. Both earbuds will slowly **pulse white** indicating successfully connected.
You are now ready to use your Epic Air earbuds.



If earbuds do not automatically connect: Take the earbud that is connected to your Bluetooth device and double press Power Button until the light is fast blinking white. Once both earbuds are fast blinking white, the earbuds will automatically connect then slowly pulse white. **Note: Pair only one earbud to the Bluetooth device.** This will ensure that your device and earbuds will establish a proper connection.

The earbuds are smart! Epic Air earbuds will learn how they are used and the connection will improve as it dials itself in. The longer you use them the better the connection becomes as the earbuds begin to understand the shape of your head. The broadcast signal from one earbud to the other will become more precise.

IN USE



After earbuds are powered on and connected, **white pulsing lights** will turn off after 30 seconds. They will turn back on when pressing any button function.



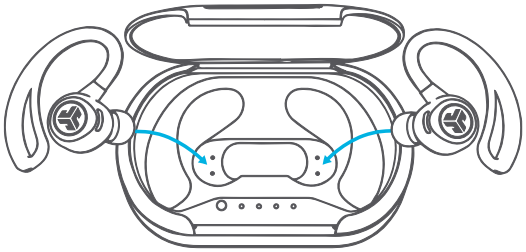
Voice prompt indication:
"Battery Full" = 100-75%
"Battery Medium" = 75-25%
"Low Battery" = less than 25%

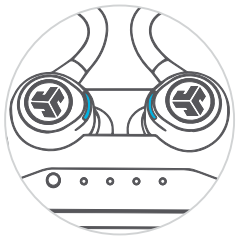


When battery level reduces to 10%, voice prompt "Low Battery" will play.

RECURRING USE: AUTO-POWER OFF

Placing the earbuds back in the case will automatically power OFF earbuds and start charging.

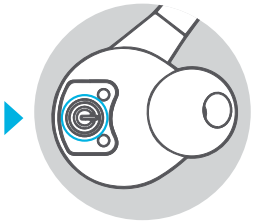




Slow **pulsing blue light** will indicate charging.

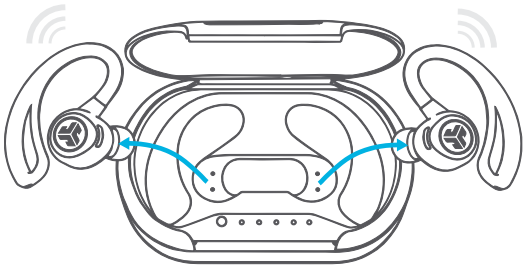
ALTERNATE POWER OFF:

Power OFF can also work by pressing and holding Power Button for 3 seconds on one earbud. Both earbuds will simultaneously power off.



RECURRING USE: AUTO-POWER ON

When earbuds are taken out of the case for next use, they will auto-power on and auto-connect to your device.
Follow PAIR TO BLUETOOTH guide to connect a new or additional device.

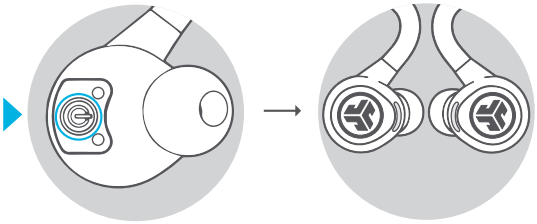




DISABLING AUTO-POWER ON

When the earbuds are on and connected to each other, follow the step below:

Quick
3x press
one earbud



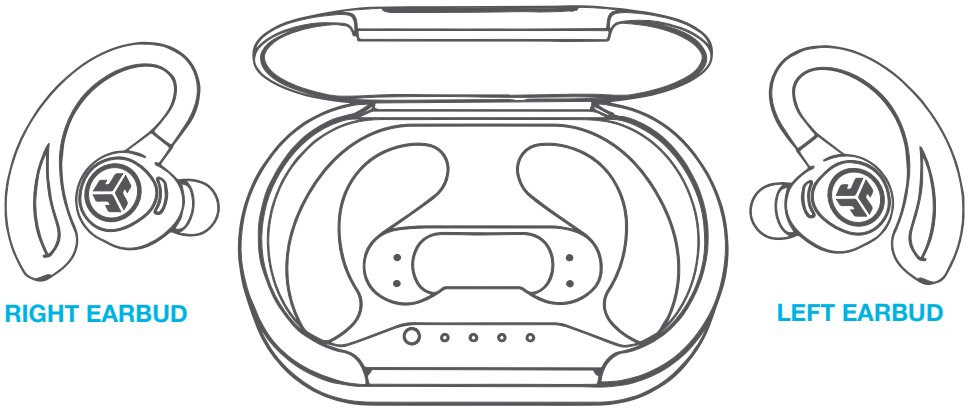
Both earbuds will **blink white 3 times** to indicate AUTO-POWER ON feature is disabled.

RE-ENABLE AUTO-POWER ON

Quick press 3 times again to enable. Both earbuds will **blink blue 3 times**.

IN THE BOX

CHARGING CASE



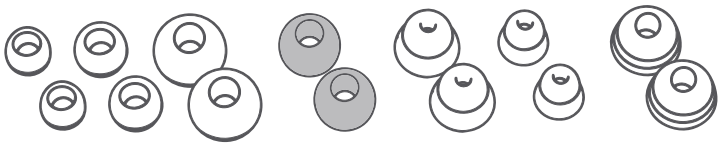
RIGHT EARBUD

LEFT EARBUD

MICRO USB TO USB CABLE

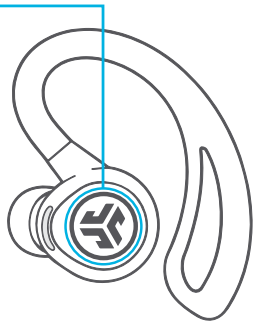


EAR TIPS



Standard Shallow Double Flange Triple Flange

CONTROLS

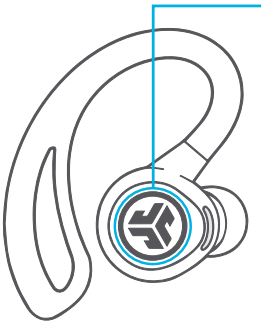


LEFT EARBUD

PLAY / PAUSE / ANSWER / HANG UP:
Single tap

ACTIVATE SIRI / GOOGLE:
Double tap to activate
Double tap to deactivate

VOLUME DOWN:
Press and hold 1+ second (volume will continue to decrease until released)

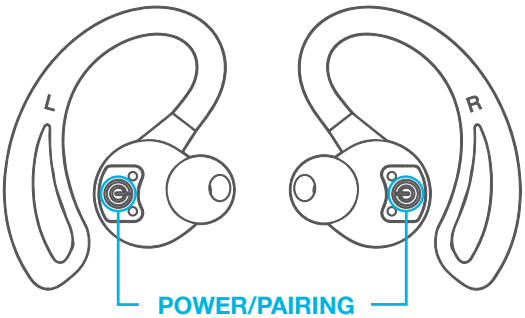


RIGHT EARBUD

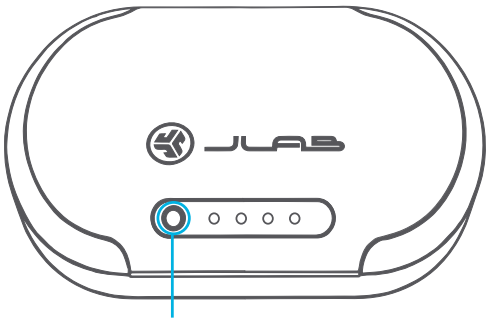
TRACK FORWARD:
Single tap

TRACK BACKWARD:
Double tap

VOLUME UP:
Press and hold 1+ second (volume will continue to increase until released)



POWER/PAIRING

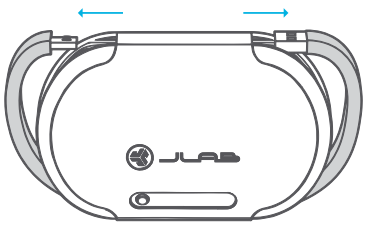


CHARGE INDICATOR BUTTON

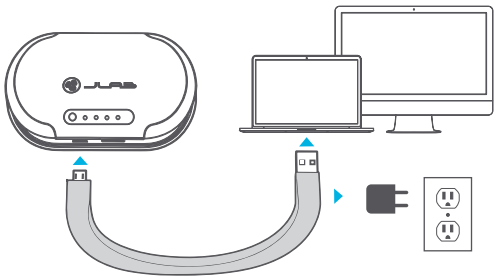
POWER ON / OFF: Press and hold 3 seconds
BLUETOOTH PAIRING: When power is ON, Double Press until light **blinks blue and white** (one earbud only)
EARBUD PAIRING: When power is ON, Double Press until light **blinks white** (one earbud only)
ENABLE AUTO-POWER ON: When earbuds are ON, Triple Press (one earbud only) until light **blinks blue 3 times**
DISABLE AUTO-POWER ON: When earbuds are ON, Triple Press (one earbud only) until light **blinks white 3 times**

CHARGING the BATTERY CASE

1 Slide out USB cable from the back of the case.



2 Plug in the Micro USB into the case and the USB into a computer or USB adapter to charge.



3 The case will blink in increments to indicate charging level. All lights will **turn solid** when fully charged.

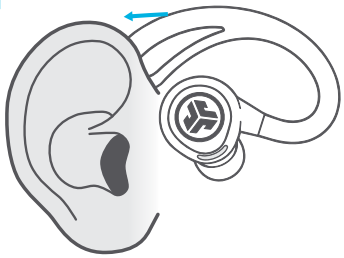


CHARGING OUT from CASE

Use the USB output to charge any device that is charged by USB.



FITTING



1 Place the earbud forward from the ear while placing the ear hook on the back side and start moving the earbud back toward the ear.



2 Locate the earbud to the ear canal and rotate inward.

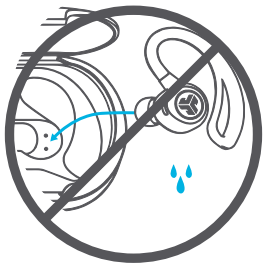


3 Rotate and adjust until there is a proper seal. Try different size tips to ensure a proper seal.

CLEANING

The Epic Air is100% splashproof, sweatproof + washable with an IP55 rating. Simply rinse off your earbuds after use.

WARNING



Fully dry off the earbuds before placing in charging case.
If the earbuds are damp or wet, this will cause damage to the charging case. The warranty will be voided if the charging case shows damage by water/sweat.



Do not deform the ear hooks.
The ear hooks are a flexible silicone but also have an internal hard structure for the antenna. Prying on the ear hooks may break or damage the antenna.

TROUBLESHOOTING TIPS:

Earbud will not connect to Bluetooth device.
1. Navigate in device settings and turn off Bluetooth then turn back on. This will reset searching Bluetooth.
2. If earbud was previously connected to your Bluetooth device, forget “Epic Air R” or “Epic Air L” in the Bluetooth settings.
3. Follow the **PAIR TO BLUETOOTH** guide to establish connection.

Epic Air: Pairing Your Earbuds Together
If your Epic Air earbuds are not pairing together automatically, please check out the following instructional video at **jlabaudio.com/products/epic-air-true-wireless-earbuds** under the Support tab. If you are still having any issues please reach out to us at **service@jlabaudio.com** or **405.445.7219**.
1. Power on both earbuds.
2. Double press the power/pairing button of one earbud until it is fast blinking white.
3. Double press the power/pairing button of the other earbud until it is fast blinking white.

Wait 10 seconds and the light on the earbuds should begin to pulse slowly in white. Your Epic Air earbuds are not paired together. The next time you power them on, they will pair together automatically.

Touch Sensor Recalibration
Recalibrating your Epic Air touch sensors may resolve inconsistencies related to:
• Volume Up/Down • Play/Pause • Track Forward/Back

Please check out the following instructional video at **jlabaudio.com/products/epic-air-true-wireless-earbuds** under the Support tab to recalibrate the touch sensors. If you are still having any issues, please reach out to us at **service@jlabaudio.com** or **405.445.7219.**
1. Perform the recalibration one earbud at a time.
2. Power on one earbud.
3. After it’s powered on, press the power/pairing button ten times (the LED light should now be solid white).
4. Hold the earbud by the outside of the earbud housing or the hook. Make certain that nothing is touching the touch sensor.
5. Press the power/pairing button one time (the LED light should blink blue).
6. The earbud's touch sensor has now been recalibrated (earbud will remain powered on).
7. Perform the previous steps for the other earbud. Both earbuds have now been successfully recalibrated.

The earbuds will not automatically connect to my Bluetooth device when powered back on.
1. When both earbuds are powered on, manually search in your Bluetooth device settings and press “Epic Air R” or “Epic Air L”.
2. If this does not reestablish connection, turn off both earbuds and forget “Epic Air R” or “Epic Air L” in your device settings.
3. Follow the **PAIR TO BLUETOOTH** guide to reestablish connection.

Music is playing on the device but is not playing through earbuds.
1. If you hear music through your device but not on the earbuds, navigate in your device settings and reestablish Bluetooth connection.
2. Make sure to adjust the volume setting on your Bluetooth device accordingly. The earbuds will beep once if they are in mute.
3. The application being used from the device can affect the play sync. Pause and play your music. This may resolve the issue.
4. If the problem persists, turn off your earbuds and turn back on to reestablish the Bluetooth connection with your device.

After earbuds are joined and connected to Bluetooth device, the earbud will still enter Bluetooth pairing.
1. Navigate in the Bluetooth settings and find the “Epic Air R” or “Epic Air L” that is trying to pair to the device.
2. Press and connect to device.
3. Once connected, disconnect and forget the earbud. This will eliminate the issue to reconnect.

For more information or troubleshooting tips visit: **jlabaudio.com/support**

WARM-UP YOUR HEADPHONES

Optional: Burn-in is the process for exercising new audio equipment. We recommend 40 hours of burn-in time for most headphones to reach optimal performance. The main purpose of the process is to loosen the diaphragm of a newly crafted headphone and to stress the headphone driver. Normal, everyday use can also burn-in the headphones though JLab’s proprietary burn-in provides an ideal mix of sounds and frequency sweeps to achieve this.

Burn-in your audio equipment with the JLab Audio app available on the App Store and Google Play.
Or access the burn-in method at: jlabaudio.com/burnin

CAUTIONS

- Avoid extreme heat, cold, and humidity.
- Avoid dropping or crushing the earbuds, stressing the ear hook by rapid pulling or extreme force, or bending the ear hook at a sharp angle.
- Wax may build up in the earbud tips, lowering the sound quality. Carefully remove the wax with a cotton swab or other small tool to improve the sound quality.
- If you experience discomfort or pain, try lowering the volume or discontinuing use temporarily.
- If you experience regular discomfort while using this product, discontinue use and consult your physician.
- We recommend you treat your earbuds as you would a nice pair of sunglasses and keep them in safe location when not in use.