# DualSense® Wireless Controller

Instruction Manual

CFI-ZCT2W

1000057295

## Health and Safety

Before using the product, carefully read this manual and any manuals for compatible hardware. Retain instructions for future use. Parents or guardians of children should read this manual for safe use.

This product has been designed with the highest concern for safety. However, any electrical device, if used improperly, has the potential for causing fire, electrical shock or personal injury. Observe all warnings, precautions and instructions.

Stop use and disconnect cables immediately if the product functions in an abnormal manner, produces unusual sounds or smells or becomes too hot to touch.

### ⚠ WARNING

#### RADIO WAVES

Radio waves may affect electronic equipment or medical devices (for example, pacemakers), which may cause malfunctions and possible injuries.

- If you use a pacemaker or other medical device, consult your doctor or the manufacturer of your medical device before using the wireless networking feature (Bluetooth® and wireless LAN).
- Do not use the wireless networking feature in the following locations:
  - Areas where wireless network use is prohibited, such as in hospitals. Abide by medical institution regulations when using the console on their premises.
  - Areas near fire alarms, automatic doors and other types of automated equipment.

#### MAGNETS AND MEDICAL DEVICES

This product has magnets which may interfere with pacemakers, defibrillators and programmable shunt valves or other medical devices. Do not place this product close to such medical devices or persons who use such medical devices. Consult your doctor before using this product if you use such medical devices.

#### VOLUME LEVEL

Permanent hearing loss may occur if the headset or headphones are used at high volume. Set the volume to a safe level. Over time, increasingly loud audio may start to sound normal but can actually be damaging your hearing. If you experience ringing or any discomfort in your ears or muffled speech, stop listening and have your hearing checked. The louder the volume, the sooner your hearing could be affected. To protect your hearing:

- Limit the amount of time you use the headset or headphones at high volume.
- Avoid raising the volume to block out noisy surroundings.
- Lower the volume if you can't hear people speaking near you.





#### LITHIUM-ION BATTERY

The controller contains a lithium-ion rechargeable battery. Do not handle damaged or leaking lithium-ion batteries. If the built-in battery fluid leaks, stop using the product immediately and contact customer support. If the material gets into the eyes, do not rub. Immediately flush the eyes with clean water and seek medical attention. If the material comes into contact with the skin or clothes, immediately rinse the affected area with clean water and consult your doctor. Do not allow the battery to come into contact with fire or subject it to extreme temperatures such as in direct sunlight, in a vehicle exposed to the sun or near a heat source. Never attempt to open, crush, heat, or set fire to the controller or the battery. Do not leave the battery charging for a prolonged period of time when the controller is not in use.

#### YOUNG CHILDREN INJURIES

Keep the product out of the reach of young children. Young children may swallow small parts, may wrap the cables around themselves, which may inflict injury or cause an accident or a malfunction.

#### NEVER DISASSEMBLE OR MODIFY THE PRODUCT OR ACCESSORIES UNLESS AUTHORISED IN THIS MANUAL

There is a risk of fire, electric shock or injury.

## ⚠ Precautions

### Taking breaks

- Avoid prolonged continuous use of this product. Generally we recommend that you take 15 minute breaks for every hour of play.
- Avoid playing when you are tired or need sleep.
- Stop using the product immediately if you begin to feel tired or if you experience discomfort or pain in your hands or arms while operating the controller. If the condition persists, consult a doctor.
- If you experience any of the following health problems, discontinue use of the product immediately. If symptoms persist, consult a doctor.
  - Dizziness, nausea, fatigue or symptoms similar to motion sickness
  - Discomfort or pain in a part of the body, such as eyes, ears, hands or arms

### Vibration function

If the controller is sitting on a flat surface, the vibration of the controller during gameplay may cause it to fall, leading to injury or malfunction.

Do not use the vibration or trigger effect function if you have any ailment or injury to body parts such as the bones, joints, or muscles of the hand or arm or that may be affected by this vibration function. To disable the features, select Settings ⚙ > Accessories from the home screen of the PlayStation®5 console.





### Static shock

When using the headset or headphones in particularly dry air conditions, you may sometimes experience a small and quick (static) shock on your ears. This is a result of static electricity accumulated in the body, and is not a malfunction of your headset or headphones. This effect could be reduced by wearing clothes made from materials that do not easily generate static shock.

### Motion sensor

When using the motion sensor function of the controller, be cautious of the following points. If the controller hits a person or object, it may cause accidental injury or damage.

- Before using the motion sensor function, make sure you have enough space to move around.
- Firmly grip the controller to prevent it from slipping out of your grasp and causing damage or injury.
- If using a controller that is connected to the PS5® console with a USB cable, make sure there is enough space for the cable so that the cable will not hit a person or object.

### Light bar

Do not stare at the light bar on the controller when it is blinking. Stop using the controller immediately if you experience any discomfort or pain.

### Liquid, dust, smoke, steam and heat

- Always ensure the product and its connectors are free of liquid, excess dust and small particles.
- Do not leave the product in the following areas during use, storage or transportation.
  - Areas exposed to smoke or steam
  - Areas with high humidity, dust or cigarette smoke
  - Areas near heating appliances, areas exposed to direct sunlight or areas that retain heat

### Set up and handling

- Do not use the cables if they are damaged or modified.
- Do not place heavy items on the product or cables, throw or drop the product, or otherwise expose it to strong physical impact.
- Do not place the product on surfaces that are unstable, tilted or subject to vibration.
- Do not leave the product on the floor.
- Do not walk on the cables or pinch them, particularly near to the connectors.
- Do not pull or bend the cables with excessive force.
- Do not place the console and connected accessories on the floor or in a place where they may cause someone to trip or stumble.
- Do not touch the connectors or insert any foreign objects into them or the product.





- Unplug the cables if you want to clean or move the product or do not intend to use it for an extended period of time.
- Do not touch the product during an electrical storm.
- Do not expose the product, accessories or battery to high temperatures, high humidity, or direct sunlight during operation, transportation, and storage.

## Use and handling

### Never disassemble or modify the product or accessories unless authorised in this manual

Use the product and accessories according to the instructions in this manual. No authorisation for the analysis or modification of the product, or the analysis and use of its circuit configurations, is provided.

Unauthorised modification of the product will void your manufacturer's guarantee.

### Handling the controller

- Charge in an environment where the temperature range is between 10 °C and 30 °C. Charging may not be as effective when performed in other environments.
- The battery has a limited lifespan. Battery duration will gradually decrease with repeated usage and age. Battery life also varies depending on the storage method, usage state, environment, and other factors.
- When the controller is not used for an extended period of time, it is recommended that you fully charge it at least once a year in order to maintain battery functionality.
- The product and its parts are made from metal and plastic materials. When disposing of the product, follow local regulations for the proper disposal of such materials.

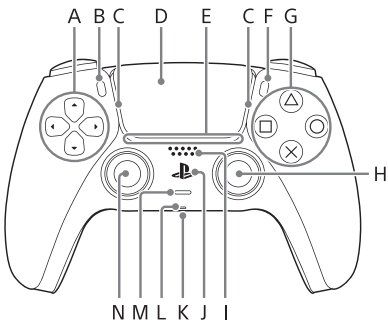
### Care and cleaning

Follow the precautions below to help prevent the product exterior from deteriorating or discolouring.

- Do not apply volatile substances such as insecticide.
- Do not allow rubber or vinyl materials to be in prolonged contact with the product.
- Do not use thinner, benzine, or alcohol. Avoid using wipes, chemical cloths, and other products that contain such substances.

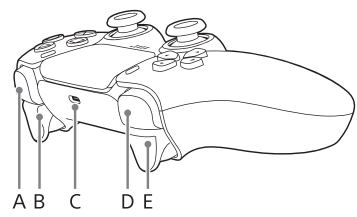
## Hardware part names

Front




A Directional buttons
B (create) button
C Light bar
D Touch pad/touch pad button
E Player indicator
F (options) button
G Action buttons △ button/ ○ button/ ✕ button/ □ button
H Right stick/R3 button
I Speaker
J (PS) button
K Headset jack
L Microphone
M (MUTE) button
N Left stick/L3 button

Top




A R1 button
B R2 button
C USB port
D L1 button
E L2 button

## Pair the controller

The first time you use the controller, you'll need to pair it with your PS5 console.

1 Turn on your console.

2 Connect the controller to your PS5 console using the USB cable included with your console.



3 Press the (PS) button.
The controller powers on. After the light bar blinks, the player indicator lights up.

## Charge the controller

Use the USB cable included with your PS5 console to connect the controller to your console when your console is turned on or in rest mode. While in rest mode, the light bar on the controller slowly blinks orange. When charging is complete, the light bar turns off.

- To charge the controller while your console is in rest mode, you have to first enable this feature. For details, refer to the User's Guide for your PS5 console.
- You can also charge the controller by connecting the USB cable to a computer or other USB device.
- Use the USB cable provided with your PS5 console. When using other cables, be sure to use a USB cable that complies with USB standards. Not all USB cables will function properly.

## Specifications

Design and specifications are subject to change without notice.

Depending on the software version in use, the PS5 console may operate differently than described in this manual.

| | |
|---|---|
| Input power rating | 5 V ⎓ 1,500 mA |
| Battery type | Built-in lithium-ion battery |
| Battery voltage | 3.65 V ⎓ |
| Battery capacity | 1,560 mAh |
| Operating temperature | 5 °C to 35 °C |
| Mass | Approx. 280 g |

### System and device software

- The device software of the controller are licensed to you under the terms of a separate end user license agreement. For details, visit doc.dl.playstation.net/doc/ps5-eula/.
- Always update the system software of your PS5 console and the device software of the controller to the latest version.



## End of life product recycling

The product is made of many materials that may be recycled. Follow local regulations when disposing of this product.

### Disposal of waste electrical equipment and batteries (applicable in the European Union and other countries with separate collection systems)



Where you see either symbol on any of our electrical products, battery or on the packaging it indicates that the relevant electrical product or battery provided with this product shall not be treated as household waste in EU, UK, Türkiye or other country with a separate waste collection system available.

To ensure correct waste treatment, please dispose of the relevant electrical product or battery via an authorised collection facility, in accordance with any applicable laws or requirements. In some countries waste electrical products may also be disposed of free of charge via retailers when buying a new product of the same type. Furthermore, within the UK and EU, larger retailers may accept small waste electronic products free of charge – check service availability with your retailer.

Where a product has an incorporated battery for safety, performance or data integrity reasons, the battery included should be replaced by qualified service staff only. At end-of-life, hand over the product at the appropriate collection point for the correct treatment. For all other batteries, please view the section on how to remove the battery from the product safely. Hand the battery over to the appropriate collection point for the recycling of waste batteries.

By ensuring that the product or battery is disposed of correctly, you will help prevent potentially negative consequences for the environment and human health which could be caused by inappropriate waste handling.

In so doing, you will help to conserve natural resources and improve standards of environmental protection in treatment and disposal of electrical waste.

The above symbol may be used on certain batteries in combination with a chemical symbol, for example, the chemical symbol for lead (Pb) is added if the battery contains more than 0.004% lead.

For more detailed information about recycling of this product or battery, please contact your authorised collection facility, your household waste disposal service or your retailer.

For further information related to the EU Battery Directive (2013/56/EU) visit the following URL: https://www.playstation.com/legal/ecodesign/



## Compliance information

This product has been manufactured by or on behalf of Sony Interactive Entertainment Inc., 1-7-1 Konan Minato-ku Tokyo, 108-0075 Japan.

Imported into the United Kingdom and distributed by Sony Interactive Entertainment Europe Limited, 10 Great Marlborough Street, London, W1F 7LP, United Kingdom.

Inquiries related to product compliance in the UK should be sent to the manufacturer's authorised representative, Sony Europe B.V., The Heights, Brooklands, Weybridge, Surrey KT13 0XW, United Kingdom.

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### Country of Origin

Please refer to the nameplate.

### For customers in the EU, UK and Türkiye RE Directive "Informal DoC" statement

Hereby, Sony Interactive Entertainment Inc., declares that this product is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU. For details, please access the following URL: https://compliance.sony.eu

The frequencies used by the wireless networking feature of this product are the 2.4 GHz (Bluetooth®) range. Wireless frequency band and maximum output power:

– Bluetooth® 2.4 GHz: less than 10 mW.

### UK RE Regulation "Informal DoC" statement

Hereby, Sony Interactive Entertainment Inc., declares that this product is in compliance with the relevant statutory requirements. For details, please access the following URL: https://compliance.sony.co.uk

The frequencies used by the wireless networking feature of this product are in the 2.4 GHz (Bluetooth®) range. Wireless frequency band and maximum output power:

– Bluetooth® 2.4 GHz: less than 10 mW.

### UK Product Security and Telecommunications Infrastructure Act 2022 – Part 1 Informal Statement of Compliance

Hereby, Sony Interactive Entertainment Inc., declares that this product complies with the applicable security requirements in Schedule 1 of the Product Security and



Telecommunications Infrastructure (Security Requirements for Relevant Connectable Products) Regulations 2023. For full details including the minimum length of time for which security updates for this product will be provided, please access the following URL: https://compliance.sony.co.uk

## Guarantee

This product is covered for 12 months from date of purchase by the manufacturer's guarantee provided by Sony Interactive Entertainment Europe Limited of 10 Great Marlborough Street, London, W1F 7LP, United Kingdom. Please refer to the guarantee supplied in the PS5® package for full details or visit: https://www.playstation.com/legal/warranties/accessories/.

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