APP



GET IT ON Google Play

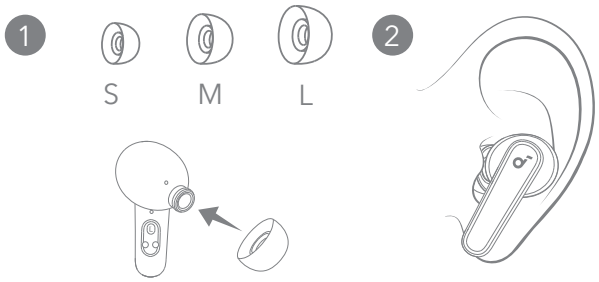
Google Play and the Google Play logo are trademarks of Google Inc.

Download on the App Store

Apple and the Apple logo are trademarks of Apple Inc.

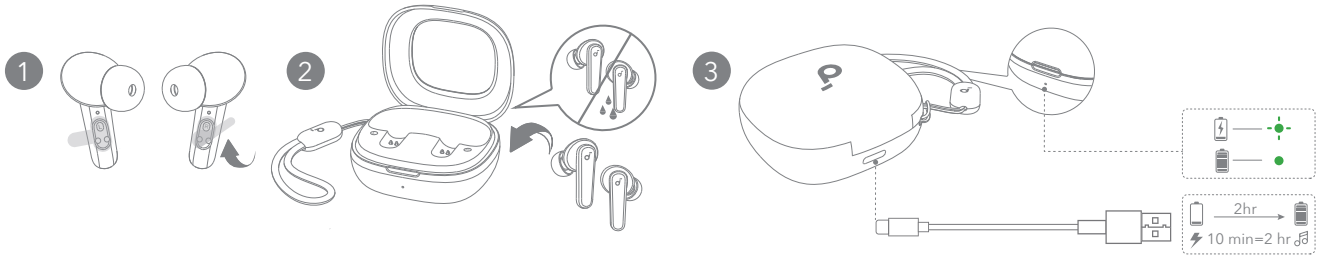
Download the soundcore app to experience the full range of features such as gaming mode, Find Device, EQ tuning, firmware updates, and more.
If your earbuds cannot connect with the soundcore app, re-install the app or update it to the latest version in your mobile app store.
Click this link to download: http://dl-soundcore.soundcore.com/qcdl?flow=soundcore

WEARING



Choose the ear tips that fit your ears best.

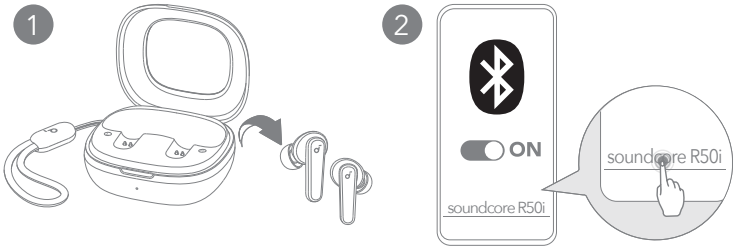
CHARGING



- Fully dry off the earbuds and the USB-C charging port before charging.
- Fully charge both the earbuds and the charging case before the first use.

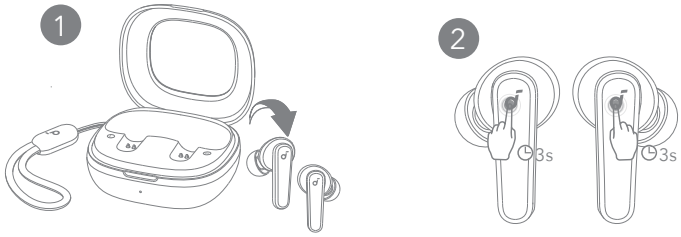
1. Tear off the insulation sticker on the earbuds before first use.
2. Place the earbuds in the charging case and close it.
3. Connect the charging case to the power supply by using a certified USB-C charging cable.

POWERING ON & PAIRING



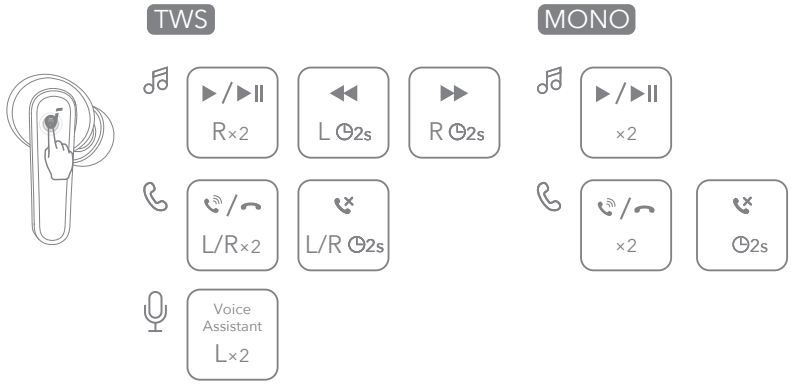
Open the charging case and take the earbuds out of the case. They will automatically power on and enter Bluetooth pairing mode.
Select soundcore R50i / P20i / P25i * on your device's Bluetooth list when connecting for the first time soundcore.
*The device name may vary depending on the region.

MANUAL PAIRING



To manually enter Bluetooth pairing mode, take the earbuds out of the case, then tap and hold the touchpads on both earbuds for 3 seconds.

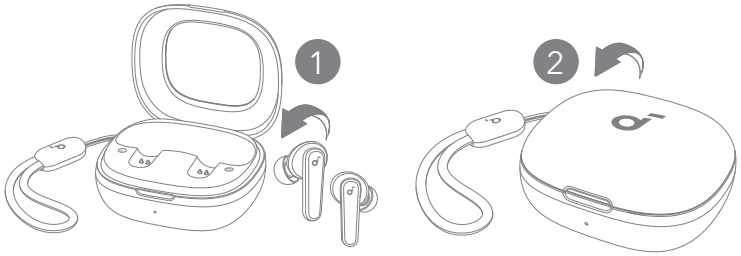
CONTROLS



*You can also customize controls in the soundcore app.

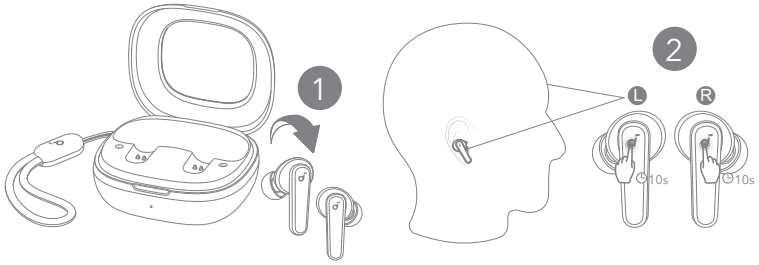
		TWS mode	Mono mode
	Play / Pause	Tap twice (R)	Tap twice
	Previous track	Tap and hold for 2 seconds (L)	/
	Next track	Tap and hold for 2 seconds (R)	/
	Answer / End a call	Tap twice (L/R)	Tap twice
	Reject a call	Tap and hold for 2 seconds (L/R)	Tap and hold for 2 seconds
	Activate voice assistant software	Tap twice (L)	/

POWERING OFF



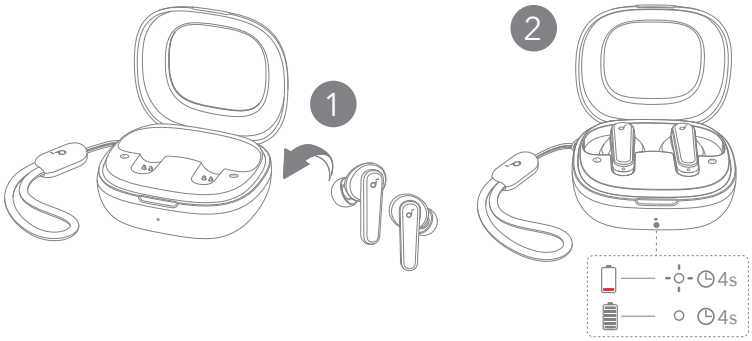
To power off, return the earbuds to the charging case and close it.
The earbuds will automatically power off after 30 minutes if they are not connected.

RESET



Reset if the earbuds have issues pairing with each other or with other devices.
Delete the pairing history from your Bluetooth device first. Take the earbuds out of the case. Within one minute of the earbuds powering on, tap and hold the touchpads on both earbuds for 10 seconds until you hear a notification sound.

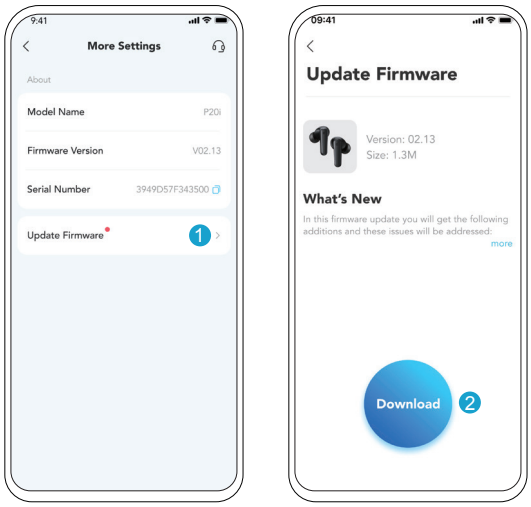
LED LIGHT GUIDE



Flashing white

Steady white

FIRMWARE UPDATE



You will be informed once a new firmware version is detected when you connect the earbuds to the app. Ensure the earbuds are placed in the charging case and the case remains open until the firmware update is complete. During the update, ensure the earbuds are being charged and avoid any usage.

SPECS

Specifications are subject to change without notice.

Input	5V ⎓ 0.43A
Rated output power	5mW
Battery capacity	60mAh × 2 (earbuds); 430mAh (charging case)
Charging time	Up to 2 hours
Playtime (varies by volume level and content)	Up to 10 hours (up to 30 hours with the charging case)
Driver unit	10mm dynamic driver
Frequency response	20Hz-20KHz
Impedance	16Ω

Waterproof level (Earbuds)	IPX5
Bluetooth version	5.3
Bluetooth range	10m / 33ft

Customer Service

service@soundcore.com
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03 4455 7823 (日本)
+86 400 0550 036 (中国)
+82 02-1661-9246 (한국)
+971 529750842 (Middle East & Africa)
+971 8000320817 (UAE)
+966 8008500030 (KSA)
+965 22069086 (Kuwait)
+20 8000000826 (Egypt)
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+91 18003138831 (India)

Note: The 'x' of SN Code: xxxxxxxxxxxxxxx is a variable, see below table.

Variable 'x'	Range of variable	Content
Eighth	8,9,A,B,C...	Denotes the year, 8 means 2018, 9 means 2019, A means 2020, B means 2021, C means 2022, and so on.
Ninth and tenth	01,02,03...	Denotes weeks, 01 means the first week in this year, 02 means the secondary week in this year, and so on.
Eleventh	1-7	Denotes date, 1 means Monday, 2 means Tuesday..., 7 means Sunday and so on.
The last five	00001-99999	Denotes serial No.

Hereby, Anker Innovations Limited declares that this device is in compliance with The Product Security and Telecommunications Infrastructure (Security Requirements for Relevant Connectable Products) Regulations 2023. For the Statement of Compliance, visit the website: https://uk.soundcore.com/pages/psti-related.

1. Power consumption in standby mode: ≤0.5W
2. Powermanagement: ≤20min
3. Information of applicable adapter:
Brand: ANKER
Manufacturer: Anker Innovations Limited
Model: A2337
Input: 100-240Vac, 1A, 50-60Hz
Output: 5V ⎓ 3A / 9V ⎓ 3A / 12V ⎓ 2.5A / 15V ⎓ 2A / 20V ⎓ 1.5A (30W Max)

Default Open Port: Classic Bluetooth
Port Description: After the device is powered on, Classic Bluetooth visibility (or pairing mode) is automatically enabled, providing Bluetooth pairing (or control) services. The Bluetooth service is disabled when the device is powered off.