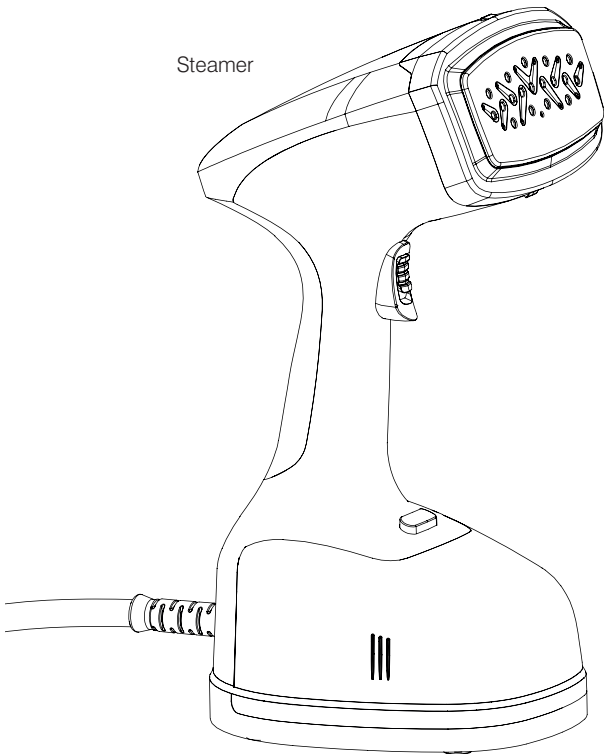


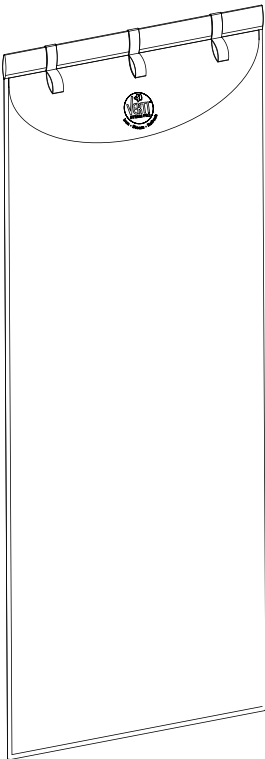
User instructions

**What's included:**

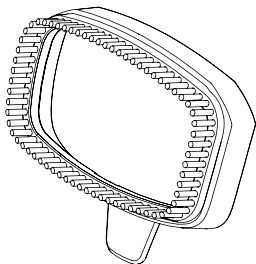
Steamer



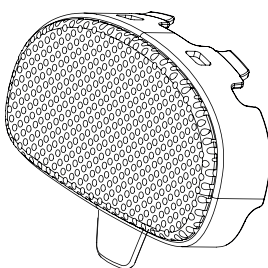
Press Pad



Plump and refresh attachment



Lint remover attachment



Quick Start Guide

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## Important safety instructions

When using your appliance, basic precautions should always be followed, including the following;

- Read all instructions before using this product .
- This product has been designed for indoor, domestic use only. Any commercial use, inappropriate use or failure to comply with the instructions, the manufacturer accepts no responsibility and the guarantee will not apply.
- Has been designed to be used vertically. Do not use in a horizontal position.
- Always plug your appliance
  - into a mains circuit with voltage between 220 V and 240 V.
  - into an earthed electrical socket.

Connecting to the wrong voltage may cause irreparable damage to the appliance and will invalidate the warranty.

If using a mains extension lead, ensure that it is correctly rated (16A) with an earth, and is fully extended.

- Completely unwind the power cord before plugging into an earthed socket.
- Use appliance for its intended use only.
- To reduce the risk of contact with hot water emitting from steam vents, check appliance before each use by holding it away from body and operating steam button.
- This appliance can be used by children aged from 8 years, if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children should be supervised to ensure that they do not play with the appliance. Cleaning and user maintenance must not be made by children without supervision.
- Never pull on the cord to disconnect the appliance from electrical outlet; instead, grasp plug and pull to disconnect on the plug to disconnect the appliance.
- Do not allow cord to touch hot surfaces or come into contact with rough or sharp edges. Let the appliance cool down completely before putting away. Loop cord loosely and secure with velcro straps to keep tidy when storing.
- Always disconnect electrical appliance from the electrical supply when filling with water or emptying, when cleaning, when removing or refitting accessories and when not in use.

- Care should be taken when using the appliance due to the emission of steam.
- DO NOT operate appliance with a damaged cord or if appliance has been dropped or damaged. To avoid the risk of electric shock, do not disassemble or attempt to repair the appliance. Incorrect reassembly or repair could cause risk of fire, electric shock, or injury to person when the appliance is used.
- Close supervision is necessary for any appliance being used by or near children.
- Do not leave the appliance unattended while plugged in or while still hot.
- Burns could occur from touching hot metal or plastics parts, hot water, or steam. Use care when you empty a steam appliance. There may be hot water in the reservoir.
- If an extension cord is necessary, a cord with a 16A rating with an earth must be used. A cord rated for less amperage can result in a risk of fire or electric shock due to overheating. Care must be taken to arrange so that it cannot be pulled or be tripped over.
- To protect against a risk of electric shock, do not immerse the appliance in water or other liquids.
- Do not direct steam at people, animals or clothes while they are being worn.
- This appliance is not intended for use by person with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- The use of accessory attachments other than those provided by the manufacturer is not recommended and may result in fire, electric shock or personal injury.
- The appliance must be rested on a stable surface. When placing the appliance on its base, ensure that the surface on which the base is placed is stable.
- The appliance must not be used if it has been dropped, if there are visible signs of damage or if it is leaking.
- Check the electrical power cord for sign and wear or damage prior to use. If the electrical power cord is damaged, DO NOT USE.
- Do not use descaling products. For best results use demineralised water.

## Before first use





- When you first use the appliance, some smoke or a harmless odour may be produced or there may be a small discharge of particles. This will not affect the use of the appliance and will disappear quickly.

## What water to use?

- For best results use demineralised water.

*Never use water containing additives (starch, perfume, aromatic substances, softeners, etc.), or condensation water (for example water from tumble dryers, water from refrigerators, water from air conditioning units, rainwater). This water contains organic waste materials that concentrate under the effect of heat and cause splitting, brown colouring, or premature ageing of your appliance.*

## Check garment care label

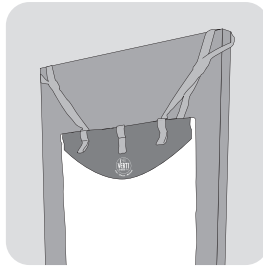
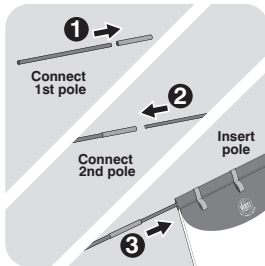
	Vertical Iron & Steam
	Vertical Iron & Steam
	Vertical Iron & Steam
	Steam Only

## Caution

- Fabrics or textiles that cannot take heat or moisture should never be steamed. If a garment is labelled dry clean only, steaming could damage or leave moisture spots on the fabric.
- Care should be taken with delicate fabrics like silk, chiffon, or velvet. Avoid letting the steamer head touch such fabrics and keep head moving.
- We do not recommend steaming wax jackets, suede or materials prone to melting.
- Test a small inconspicuous area first.

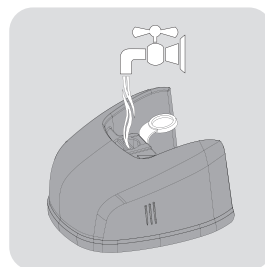
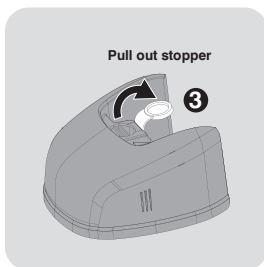
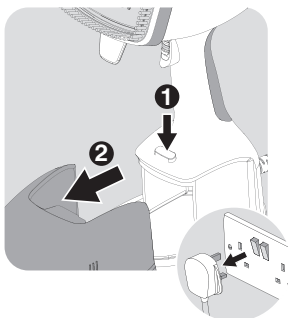
## Setting up the press pad

- Fit the 2 small rods together (like a tent pole) and feed through the tube formed by the folded down top of the press pad.
  - These will keep the pad hanging flat, when a heavier garment, on a hanger, is hung through the central loop.
- The press pad hangs from any door, with the long straps fitting over the top corners of the door. The loops can be adjusted to alter the height at which the pad hangs.



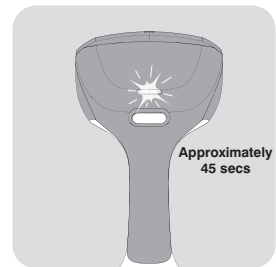
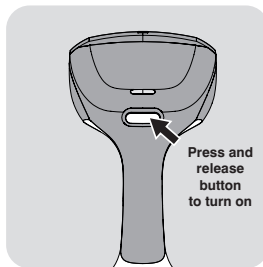
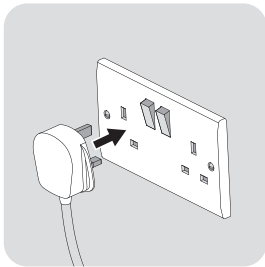
## Filling the Water Tank

- Fill the water tank BEFORE plugging in.
- The water tank is the whole purple section at the base of the unit.
- Depress the white button (1) on the lower part of the front of the unit – and while depressed, pull the purple water tank away from the unit in direction shown (2).
- To fill, pull out the white rubber stopper (3). Fill from a tap or with a jug, until the water reaches the underside of the 'max' level.
- Replace the rubber stopper.
- Slide the water tank back into place – you'll hear a soft 'click' as it locks back into place.



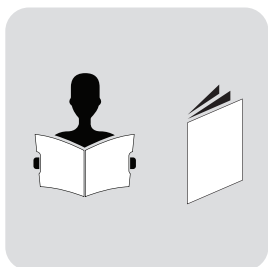
## Setting up the steamer

- Once the water tank is full – plug the unit in.
- Press and release the white 'on/off' button (on the top back of the unit) in – until the light begins to flash.
- The light will flash whilst the unit is getting up to temperature.
- It will take approximate 45 seconds to reach temperature.
- When the unit is ready to use, the light will change to a fixed 'on'.
- The steamer will automatically go into stand-by after 15 minutes if it is not used. If the trigger is locked into place it will still automatically go into stand-by.



- To turn off keep button pressed until blue light goes off.

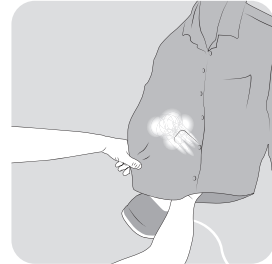
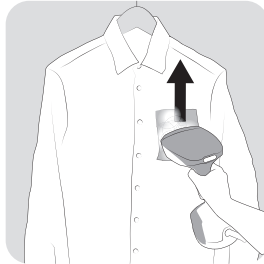
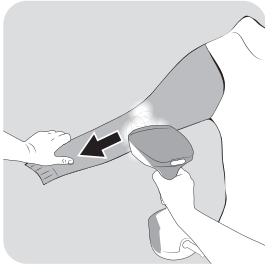
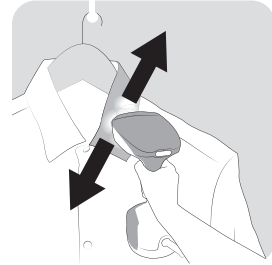
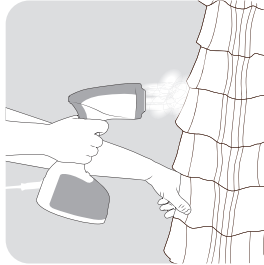
## How to use your garment steamer: Dos and Don'ts after set up



- Do not use your bare hand as a supporting surface when you steam.
- Do not direct steam at people, animals or clothes while they are being worn.
- When you are steaming, place the steamer head 2cm from the garment, and pull the sides of the garment with your other hand to tension it.
- Keep the steamer head a slight distance away from dresses with frills, ruffles, ruching or sequins. Use only the steam to relax the fabric fibres and remove wrinkles and creases. You can also steam from the inside.
- Has been designed to be used vertically. Do not use in a horizontal position.

**Note:** Always unplug the steamer before you attach or detach the brush attachment. Be careful, the steamer head may still be hot. The press pad provides vertical support to enhance the steaming performance. This is meant to be used with a hanger. Press the steamer head against the garment with press pad as a support.

**Note:** Do not wash the press pad as it may damage the foam material.



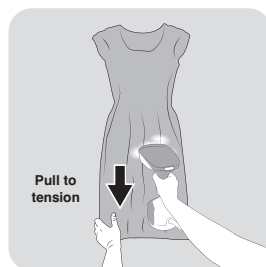
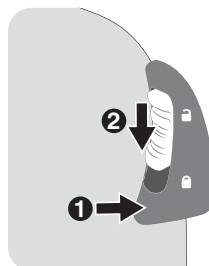
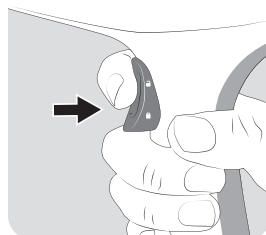
- For garments with buttons such as shirts, jackets and pants, close the first button to help straighten the fabric. To steam sleeves, start from the shoulder area and move the steamer head downwards. Steam while you pull the sleeve diagonally down with the other hand. For shirt pockets, move the steamer head upwards while pressing against the fabric.
- The brush attachment improves steam penetration to achieve faster and better steaming result on thick and heavy garments such as coats and jackets. Brush is to be used together with steam trigger and slowly moving the bristles along the garments.
- Wipe any deposits off the steamer head with a damp cloth and a non-abrasive liquid cleaning agent.

**Warning:** Do not use scouring pads, abrasive cleaning agents or aggressive liquids such as alcohol, petrol, or acetone to clean the appliance.

**Warning:** Take care in use. Steam is **HOT** and may scald if applied directly onto skin. Although the stainless steel press plate is not heated from within, the steam passing over **WILL** make it hot after a few minutes use. It won't get as hot as a steam iron soleplate, but it will be hot.

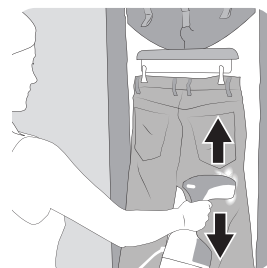
## Using the Steamer – TO STEAM

- Pull the steam trigger on the front of the unit for steam delivery.
- Steam will be released through the holes in the press plate (the polished stainless steel oval section at the top front of the unit).
- It will take 2 or 3 seconds for steam to be delivered, and during this initial period the pump will sound a little louder than in general use. The noise level will decrease as the steam flow continues.
- Release the trigger to stop the steam (take your finger off the trigger).
- The trigger can be locked into the 'on' position (1) by sliding the centre inner trigger button down (2).
- Slide the centre inner trigger button back up to release the trigger lock and to stop the steam flow.
- When steaming a garment, the unit does not need to make direct contact with the fabric.
- Hold the steamer head close to the fabric you want to treat (2cm away) – the steam passing through the fabric, relaxes the fibres and the creases will drop out.
- It can improve / speed results by holding the bottom edge of the garment being treated, to tension the fabric slightly.
- Take care not to get the steam jet too close to the hand holding the garment as it will be very HOT.
- It is not essential to have the press pad in place for garment steaming, however it will help to absorb excess steam and reduce steam build up in the environment.







## Using the Steamer – TO VERTICAL IRON

- For a pressed finish with pin sharp creases - vertical iron.
- For thicker fabrics, or garments with tough, tumble dried-in creases, it may be necessary to vertical iron to achieve best results.
- The press pad **MUST** be in place for vertical ironing – as this will protect the door from steam and heat.
- Hang the garment against the press pad, using the loops at the top (central loop is best).
- Apply the press plate of the steamer, directly to the garment, pressing it against the press pad and door – as though you are ironing. Pull the steam trigger at the same time, so that steam is being delivered as pressure is applied to the garment.
- This is basically ironing in the same way you would with a steam iron – just vertically!

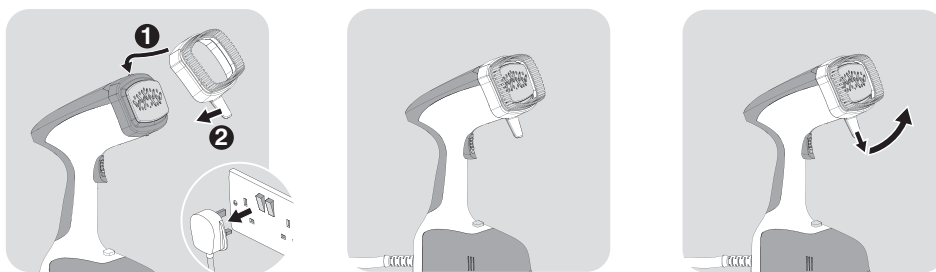


## Suitable function

	Vertical Iron & Steam
	Vertical Iron & Steam
	Vertical Iron & Steam
	Steam Only

## Using the Accessories

- These are designed to fit over the press plate during use, to provide additional assistance.
- The small handle is at the bottom of the attachment.
- Unplug the appliance first.
- Attach at the top first, by fitting the cut out at the top of the attachment, over the raised lug in the front of the top of the unit (1).
- Push the attachment onto the bottom edge also locks into place (2).
- To remove the attachment, pull the handle straight down and then forward.



### *Perfect finish lint remover – mesh covered attachment*

- Suggested to be used in most garment steaming operation – as it helps capture any condensation that may form on the press plate during steaming, and prevents water spots appearing on the clothes.
- This attachment will also help to lift lint from garments if the unit is passed over the fabric making light contact.

### *Pump and refresh – brush attachment*

- Suggested to be used for fabrics such as velvet or wool.
- Helps lift and plump fibres to give a refreshed, as-new look and feel.

## FAQ's

QUESTION	POSSIBLE CAUSES	SOLUTIONS
Why is there is no steam?	The appliance is not plugged in, or not switched on	Check that your appliance is correctly plugged in and switched on
	The water level is too low	Unplug your appliance and refill it
	You are using the appliance for the first time	Press the steam trigger continuously for a few seconds to begin steaming
	The water tank is not fully in place	Ensure that the stopper is closed and that the water tank clicks when put into place
Why has the appliance not heated?	It is not plugged in, or not switched on	Plug in your appliance and switch on
Why has water leaked?	The water tank is not fully in place or the stopper is not closed properly	Ensure that stopper is closed and that the water tank clicks when put into place
	The unit has been tipped horizontally	It has been designed to use vertically
Why has the steam left stains on the fabric or the appliance spits?	You are using water with additives	Never add any additive to the water tank. Only use demineralised water
How long will it steam for?		8-10 minutes between fills
What fabrics can I steam?		Delicates, transfers, surface adornments and pleats
What fabrics can I vertically iron?		Items with the iron symbol on the care label. Items with the crossed out iron symbol should not be ironed
Are there any other accessories?		All available accessories are included
Can I prolong the life of the product?		Yes, by using distilled, purified, filtered or demineralised water
Steam rate decreases	Limescale build up	To remove limescale, fill the water tank with 50% demineralised water and 50% white wine vinegar and operate until the tank is empty. Do not use against fabrics whilst de-scaling. Run a cycle of 100% demineralised water before using on fabrics

## Extended Warranty

Purchasing the Verti Steam Pro is not only an investment for your home but in monetary terms too. We appreciate this and know from experience that many customers use their Verti Steam Pro daily for many years. Unfortunately, from time to time even though you follow all of the instructions and guidelines things do breakdown. That's why we have introduced an extended warranty.

Verti Steam Pro is covered by a standard 12-month manufacturer's warranty, however if you would like extra assurance our extended warranty will cover you for 3 years.

Call us today on 0800 587 7833 to purchase the extended warranty for your own peace of mind and enjoy:

- Up to 3 years' warranty cover
- Protection against breakdowns (including parts and labour)
- A UK customer care team available all year round
- New for old replacement if we can't fix it!
- Free return for your faulty Verti Steam Pro

\*Terms and conditions apply. See website for details.

## Question?

Our UK based customer service agents are dedicated to helping you get the most from your new product.

Call: 0844 800 0631/  
0344 800 0631 (Mon to Fri  
8.00am-8.00pm and Sat and  
Sun 8:00am-1:00pm)

[customer care@highstreettv.com](mailto:customer care@highstreettv.com)

[www.highstreettv.com](http://www.highstreettv.com)



**highstreettv.com**

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Please read all instructions carefully and retain for future reference

Version 5