EPIC EXECUTIVE EARBUDS

We love that you are rocking JLab Audio!
We take pride in our products and fully stand behind them.

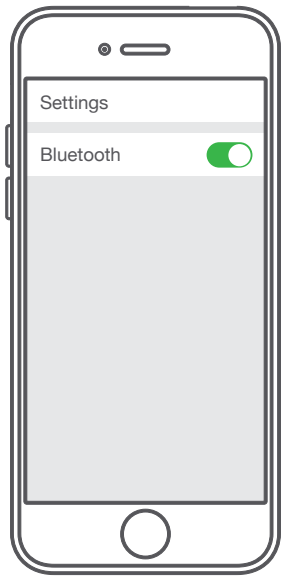
YOUR WARRANTY
All warranty claims are subject to JLab Audio authorization and at our sole discretion. Retain your proof of purchase to ensure warranty coverage.

CONTACT US
Reach out to us at **support@jlabaudio.com** or visit **jlabaudio.com/contact**

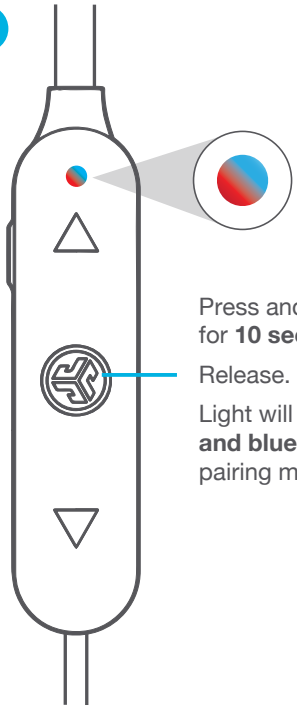
REGISTER TODAY
jlabaudio.com/register
Product updates | **How-to tips**
FAQs & more

FIRST TIME SETUP: BLUETOOTH PAIRING

1 Turn on the Bluetooth in your device settings.



2



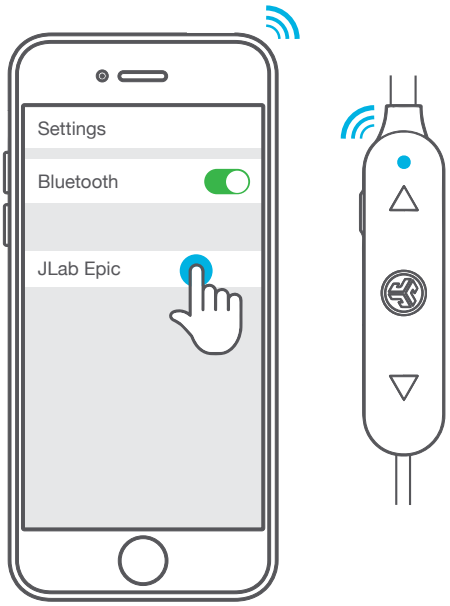
Press and hold button for **10 seconds**.

Release.

Light will **blink red and blue** to indicate pairing mode.

3 Select “JLab Epic” in your device settings to connect.

Light will **slow blink blue** when Bluetooth is paired.

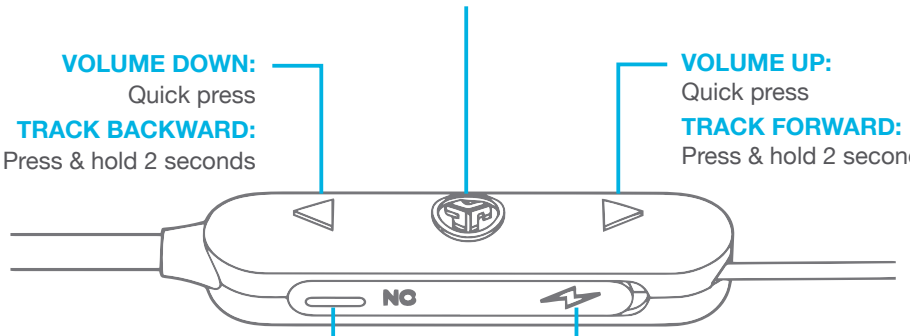


RECURRING USE

Once JLab Epic Executive has initially paired to your device, the earbuds will auto-connect to your Bluetooth device when powered back ON. (Follow **BUTTON FUNCTIONS** instructions)

BUTTON FUNCTIONS

POWER ON / OFF: Press & hold 3 seconds
BLUETOOTH PAIR: Press & hold 10 seconds
(Follow First Time Setup: Bluetooth Pairing)
PLAY / PAUSE / ANSWER / HANG UP: Quick press
ACTIVATE SIRI (iOS) OR "OK GOOGLE" (ANDROID): Press twice



VOLUME DOWN:
Quick press
TRACK BACKWARD:
Press & hold 2 seconds

VOLUME UP:
Quick press
TRACK FORWARD:
Press & hold 2 seconds

NOISE CANCEL ON/OFF:
Quick press (Green light turns ON when active).
Note: When not using be sure to turn off noise canceling.

USB TO AUX ADAPTOR PORT

VOICE PROMPTS

"HELLO"
Power is ON.

"BATTERY FULL" = 100-75%
"BATTERY MEDIUM" = 75-25%
"LOW BATTERY" = Less than 25%

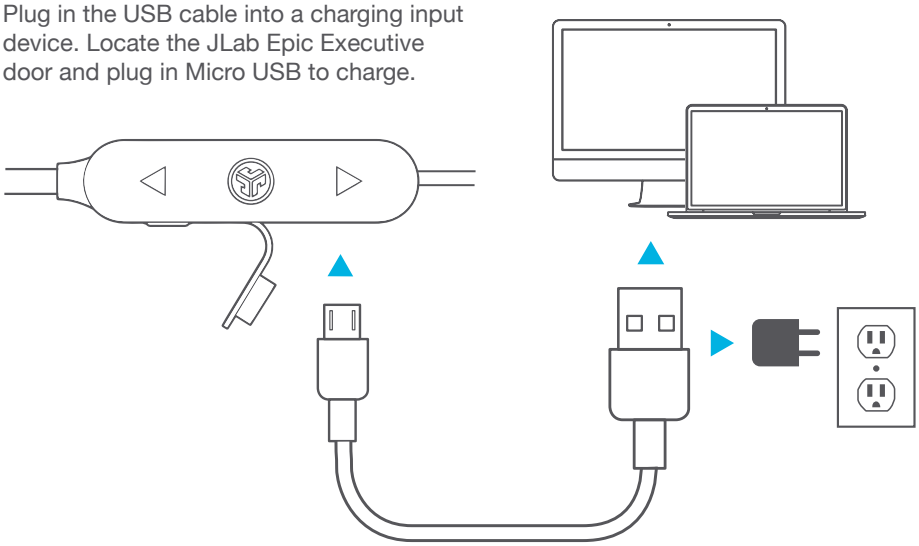
"READY TO PAIR"
JLab Epic Executive earbuds are ready to connect to your Bluetooth device.

"YOU'RE CONNECTED"
JLab Epic Executive earbuds are connected to your Bluetooth device and ready for use.

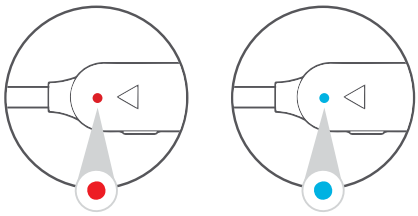
"GOODBYE"
Power turning OFF.

CHARGING

1. Plug in the USB cable into a charging input device. Locate the JLab Epic Executive door and plug in Micro USB to charge.

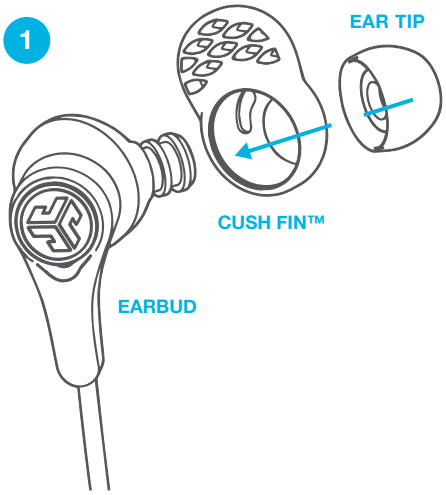


2. Light will **turn solid red** when charging and **turn blue** when fully charged.

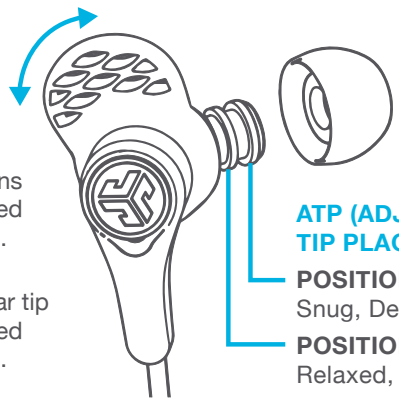


FITTING

1.



2.



Rotate Cush Fins to desired position.

Move ear tip to desired position.

ATP (ADJUSTABLE TIP PLACEMENT)
POSITION 1:
Snug, Deeper Fit
POSITION 2:
Relaxed, Shallow Fit

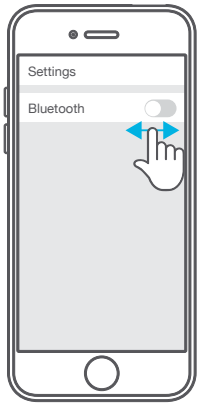
3. Try various ear tips and Cush Fins to find the best fit.



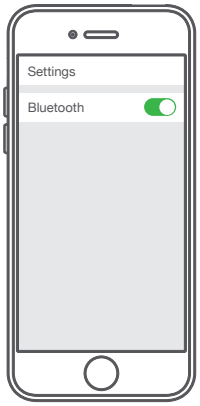
CONNECTION TROUBLESHOOTING

I DO NOT SEE JLAB EPIC IN MY DEVICE

1. Turn Bluetooth off and then back on in device settings.

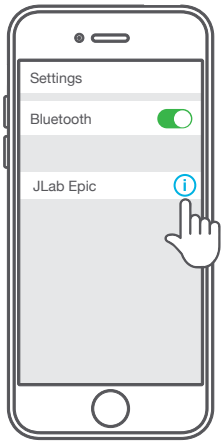


2. If you still do not see JLab Epic, repeat **FIRST TIME SETUP: BLUETOOTH PAIRING** directions.

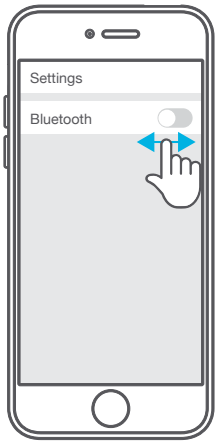


JLAB EPIC DOES NOT RECONNECT TO MY DEVICE AFTER POWERING ON

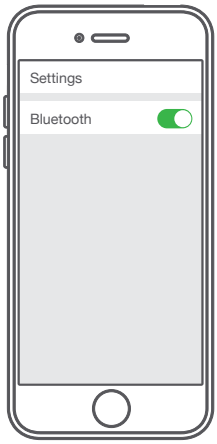
1. In device settings, forget the JLab Epic.



2. Turn Bluetooth off then back on in device settings.



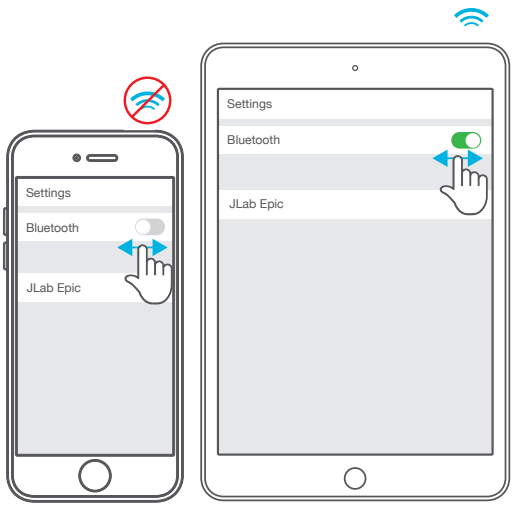
3. Repeat **FIRST TIME SETUP: BLUETOOTH PAIRING** directions.

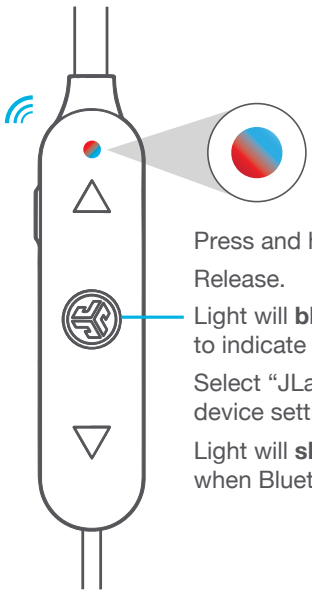


BLUETOOTH IS CONNECTING TO AN UNWANTED DEVICE

Note: The JLab Epic Executive can remember up to 8 devices. It will try to auto-connect to last device used.

1. If you have more than one device that was connected to JLab Epic Executive, turn OFF Bluetooth on unwanted devices and turn ON Bluetooth on chosen device.



2. 

Press and hold button for **10 seconds**.

Release.

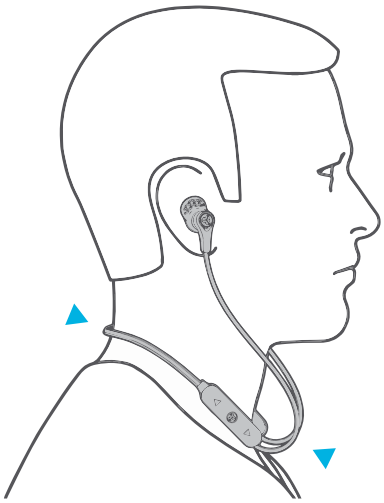
Light will **blink red and blue** to indicate pairing mode.

Select “JLab Epic” in your device settings to connect.

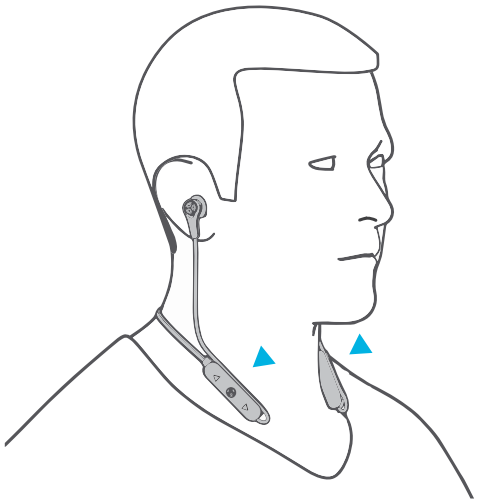
Light will **slow blink blue** when Bluetooth is paired.

FITTING

1. Place the cable behind the neck while positioning either side parallel.



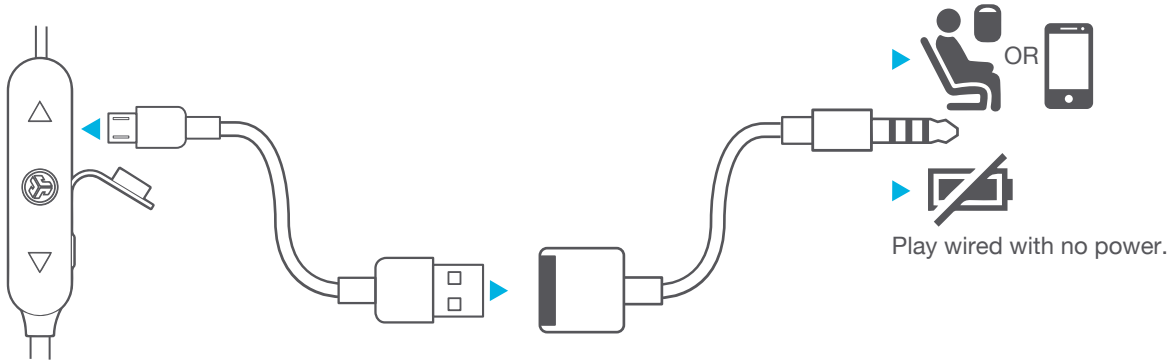
2. Press the cables inside channels for a customized fit.



USING THE AUX ADAPTOR

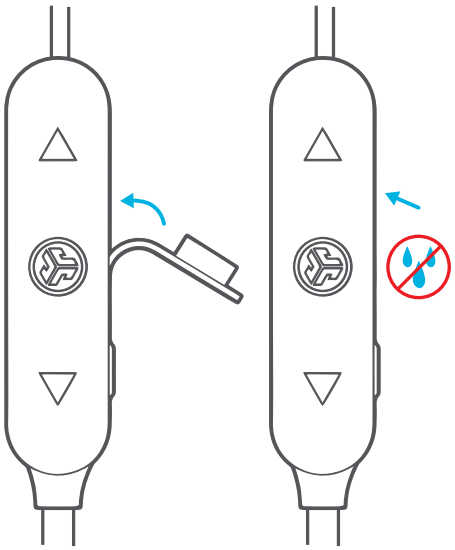
1. Plug in USB cable into JLab Epic Executive and attach the AUX adaptor to the USB.

2. Play from an airplane or mobile device AUX.



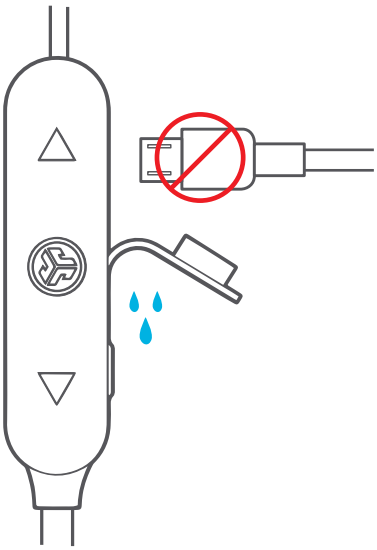
WARNING

Make sure USB door is closed and fastened.
This will protect against sweat and water damage.



Before charging, JLab Epic Executive earbuds need to be fully dry.

If there is any exposure to moisture, the internal components may become damaged. It is best practice to air dry before charging.



CAUTIONS

- Avoid getting moisture or liquids into the tip of the earbuds or charging port.
- Avoid extreme heat, cold, and humidity.
- Avoid dropping or crushing the earbuds, stressing the cable by rapid pulling or extreme force, or bending the cable at a sharp angle.
- Wax may build up in the earbud tips, lowering the sound quality. Carefully remove the wax with a cotton swab or other small tool to improve the sound quality.
- If you experience discomfort or pain, try lowering the volume or discontinuing use temporarily.
- If you experience regular discomfort while using this product, discontinue use and consult your physician.
- We recommend you treat your earbuds as you would a nice pair of sunglasses and keep them in safe location when not in use.

Shop products | **Product alerts** | **Burn-in your headphones**

JLab Audio + Burn-in Tool

Download on the App Store GET IT ON Google play