



NO DIG. NO SQUASH.

FROSTVAULT DRY ZONE.

Ninja FrostVault Technology retains fridge temperatures for hours under 4.5 °C*. Keeps your food cold, dry, and separate from the main cooler full of ice.

**Internal test at 25 °C on FrostVault filled with ice and closed, measuring time (in days) for all ice to melt and cavity temperature to exceed 4.5 °C. Actual performance may vary in real-world usage.*

GET THE MOST OUT OF YOUR COOLER



PRE-CHILL

Leave your FrostVault open in a cool space for a few hours before using. For better results, fill with ice. Empty when ready to use, then fill with fresh ice, pre-chilled items and frozen dry zone ice packs.



PACK EFFICIENTLY & KEEP CLOSED

Fill the cooler completely with ice, food and drinks. We recommend filling the main compartment with a 2:1 ice to food/drinks ratio. Keep cooler lid closed and keep in a shaded area to retain cold temperatures. Equally distribute food and drinks in the main cooler and dry zone for easiest transportation.



DRY ZONE FILL

Install the ice packs in the dry zone elastic straps then fill completely with pre-chilled food or drinks. **DO NOT** add ice to the dry zone. Keep dry zone closed and zipped when not in use to retain cold temperatures.

KEEP YOUR COOLER CLEAN



Before first use and after each use, clean with warm, soapy water. Rinse thoroughly and dry with a soft towel. Scrub gently on tough spots or stains as needed. Leave open and let air dry fully before storing.



MANUFACTURER'S GUARANTEE - COOLER

Ninja Guarantee

When a consumer buys a product in Europe or the UK, they get the benefit of legal rights relating to the quality of the product (your "legal rights"). You can enforce your legal rights against your retailer, including Ninja if you bought your Ninja product from **ninjakitchen.eu** or **ninjakitchen.co.uk**. However, at Ninja we are so confident about the quality of our products that we give the owner an additional, free parts and labour manufacturer's guarantee of up to 3 years from the date of purchase.

The guarantee it comes with is an important consideration - and reflects how much confidence the manufacturer has in its product and manufacturing quality.

The manufacturer's guarantee does not affect your legal rights.

How long are new Ninja machines guaranteed for?

Our manufacturer's guarantee lasts for 1 year if purchased within the UK or 2 years if purchased within the EU from the date of purchase as standard, or for up to 3 years if you register your purchase with us within 28 days.

How do I register my Ninja guarantee?

If you have purchased your Ninja product directly from **ninjakitchen.eu** or **ninjakitchen.co.uk**, your guarantee is registered automatically. If you bought it from anywhere else in the EU or UK, you can register your guarantee online within 28 days of purchase.

- To register online, please visit **www.ninjakitchen.eu/register-guarantee** or **www.ninjakitchen.co.uk/register-guarantee**.
- Keep a note of the date you purchased the Ninja product.

IMPORTANT:

- **Keep your receipt** if you bought your Ninja product from anywhere except **ninjakitchen.eu** or **ninjakitchen.co.uk**. You will need it to claim under your guarantee.
- The free Ninja guarantee is only valid in the country where the product was purchased.

What are the benefits of registering my free Ninja guarantee?

When you register your guarantee, you will get an extra 1 or 2 years of cover, depending on country of purchase. We'll also have your details to hand if we ever need to get in touch. If you further agree to receive communications from us, you can also receive tips and advice on how to get the best out of your Ninja product and hear the latest news about new Ninja technology and launches.

What is covered by the free Ninja guarantee?

Repair or replacement (at Ninja's discretion) of your Ninja product, including all parts and labour.

What is not covered by the free Ninja guarantee?

- Normal wear and tear.
- Accidental damage or faults caused by negligent use or care, misuse, neglect, careless operation or handling of the Ninja product which is not in accordance with the Ninja Operating Manual supplied with your product.
- Damage caused by use of the Ninja product for anything other than normal domestic household purposes.
- Damage caused by use of parts not assembled or installed in accordance with the operating instructions.
- Damage caused by use of parts and accessories which are not Ninja Genuine Components
- Faulty installation (except where installed by Ninja).
- Repairs or alterations carried out by parties other than Ninja or its agents.

How can I claim under the free Ninja guarantee?

Contact our customer service helpline on 0808 109 1166 in the UK or 1-800 849 055 in the ROI.

For service hours please visit our website under 'Contact Us'. It's free to call, and you'll be put straight through to a Ninja representative. You'll also find online support at <https://support.ninjakitchen.co.uk/>. The Ninja representative will go through some troubleshooting with you, and if we conclude that the item has failed, we will send you a replacement part or a returns label to send the defective item back to us free of charge. When you have delivered the defective product to us, we will send you a replacement.

Please remember that **the item will need to be boxed when you return it to us**. It can be any suitable box, it does not have to be the original packaging.

Where can I buy genuine Ninja spares and accessories?

Ninja spares and accessories are developed by the same engineers who developed your Ninja product. You'll find a full range of Ninja spares, replacement parts and accessories for all Ninja products at www.ninjakitchen.eu or www.ninjakitchen.co.uk. Please remember that damage caused by the use of non-Ninja spares may not be covered under your guarantee.

