



VAX LiftOut

Corded Vacuum



Safety information

This machine is intended for household use only, not for commercial or industrial use.
Please keep instructions for future use and use only as instructed in this guide.

Basic Safety Precautions

- This appliance can be used by children from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be done by children without supervision.
- Only use the machine indoors on dry surfaces and keep the area you're cleaning well lit.
- Keep fingers, hair and loose clothing away from moving parts and openings whilst using the machine.
- Only VAX recommended accessories/tools should be used with the machine, use of non-branded accessories/tools will invalidate your guarantee.
- Always switch off and unplug the machine before performing maintenance or troubleshooting checks.

Don'ts

CAUTION: This hose contains electrical connections:

- Do not use to suck up water.
- Do not immerse in water for cleaning.
- The hose should be checked regularly and must not be used if damaged.
- Don't use the machine if it has been dropped, damaged or left outdoors.
- Don't run over the power cord or use the machine if the power cord or plug is damaged. If the power cord is damaged, it must be replaced by a qualified person in order to avoid a hazard.
- Don't handle the plug or use the machine with wet hands.
- Don't pull or carry the machine by the power cord or hose.
- Don't use the power cord as a handle, pull the power cord around corners, sharp edges or close a door over the power cord.
- Don't unplug the machine by pulling on the power cord.
- Don't vacuum up hard or sharp objects such as glass, nails, screws or coins etc.
- Don't vacuum up any flammable or combustible materials (lighter fluid, petrol, kerosene etc.) or use the machine in an area with explosive vapours or liquid.
- Don't vacuum up hot coals, cigarette butts, matches or smoking hot burning items or use in an area where there may be harmful fluids (chlorine, bleach, and ammonia drain cleaner).

- Don't attempt to disassemble or repair the floorhead belt. Only carry out maintenance as instructed in this guide.
- Don't attempt to remove blockages with sharp objects as this may cause damage to the machine. Remove blockages only as instructed in this guide.
- Don't use the machine with incorrect voltage as this may result in damage or injury to the user. The correct voltage is listed on the ratings label.
- Don't use on a surface that is damaged, uneven or incorrectly fitted.
- Don't use the machine on one spot for a prolonged period of time as the brushbar in the floorhead constantly rotates when the machine is reclined and the brushbar is activated.
- Don't use the turbine pet tool on one spot for a prolonged period of time as the brushbar constantly rotates when in use.

Do's

- Check suitability with the manufacturer of your flooring prior to using the machine.
- Always make sure the dirt container is securely fitted before releasing the lift-out or using the dirt container handle for carrying.
- Always switch off the machine before disconnecting or connecting the lift-out, hose, handle, pole and accessories.
- Turn off all controls on the machine before connecting or disconnecting the plug from the mains socket.
- Always keep the power cord away from the brushbar during use. After use always wrap the power cord around the cord hooks provided.
- Always make sure both the pre-motor/post-motor filters are in place before use.
- Take extra care when positioning the machine for stair cleaning.
- Keep all openings clear and free from debris as this may affect the airflow/suction.
- Only replace the fuse in the plug with a British standard 13amp fuse.
- Always protect the power cord from heated surfaces and near open flames.
- Use only CE/UKCA approved 13amp extension cords, non-approved extension cords may overheat. Care should be taken to arrange the extension cord as it can be a trip hazard.
- Always check the floorhead and accessories are free from damage, dirt and debris before use.
- Check the hose regularly, and do not use the machine if the hose is damaged as it contains electrical connections.
- Store the machine in a cool, dry area. If the filters have been cleaned as instructed in this user guide ensure they are thoroughly dry before refitting into the machine and storing away.

Welcome to the Vax family!

You're now the proud owner of a VAX LiftOut.

Here you'll find everything you need to know about your machine and, most importantly, instructions on how to get started so that you can get cleaning!

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Register your product to activate your free 5 year guarantee



Bought your product directly from vax.co.uk?

Relax - your guarantee will be automatically emailed to you.

Contact us if you haven't received this and we'll be happy to help.

Bought elsewhere? Registering is quick and easy.

Scan this QR code or visit vax.co.uk/registration

Please see the back cover of this User Guide for more detail.

Machine overview



- 1 Handle
- 2 Suction control
- 3 Handle release button
- 4 Hose clip
- 5 Pole
- 6 Carry handle
- 7 Dirt container lid release button
- 8 Separator
- 9 Dirt container
- 10 Dirt container empty button (hidden)
- 11 Pre-motor filter (hidden)
- 12 Post-motor filter cover
- 13 Post-motor filter (hidden)
- 14 Floorhead
- 15 HairWrap Resist brushbar
- 16 Brushbar ON/OFF button
- 17 Dirt container removal button
- 18 Power ON/OFF button
- 19 Cord hook
- 20 Hose
- 21 Pole release (hidden)
- 22 Quick release cord hook
- 23 Onboard tool storage
- 24 Lift-out release pedal
- 25 Brushbar cover
- 26 Stair tool
- 27 Crevice tool
- 28 Pet hair remover*
- 29 Turbine pet tool*

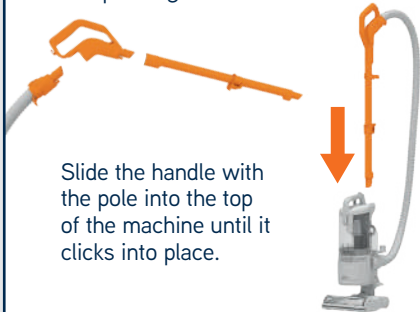
Dirt bin capacity 2L.
 CDUP-LOXS & CDUP-LOXP cord 9m, hose 2m, weight 6.1kg.
 CDUP-LOXR & CDUP-LORP cord 10m, hose 3.5m, weight 6.4kg.
 CDUP-LOPP & CDUP-LOPA cord 11.5m, hose 2m, weight 6.6kg.
 *Included with selected models only. Subject to technical change without notice. Images are illustrative only.



MODEL NO:	CDUP-LOXS	CDUP-LOXP	CDUP-LOXR	CDUP-LORP	CDUP-LOPP	CDUP-LOPA
Stair tool	✓	✓	✓	✓	✓	✓
Crevice tool	✓	✓	✓	✓	✓	✓
Pet hair remover*		✓		✓		✓
Turbine pet tool*			✓	✓	✓	✓

1 Assembly

Fit the hose, handle and pole together.



Slide the handle with the pole into the top of the machine until it clicks into place.

2 Getting started

Release the power cord and plug into the mains.

Place your foot on the floorhead and pull the handle backwards to recline.



3 Operation

Press the On/Off button to switch the machine on, the brushbar will rotate.

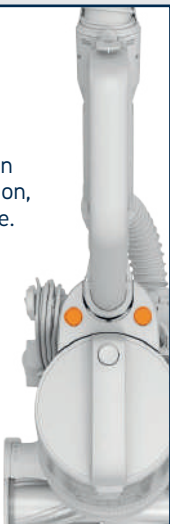
For delicate flooring, press the brushbar On/Off button to use with the brushbar off.



ON/OFF



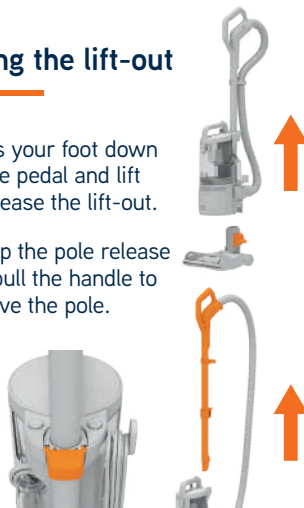
BRUSHBAR
ON/OFF



4 Using the lift-out

Press your foot down on the pedal and lift to release the lift-out.

Lift up the pole release and pull the handle to remove the pole.



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or visit support.vax.co.uk for help and support with using your machine

PLEASE READ THE SAFETY INFORMATION ON PAGES 2 & 3 BEFORE USE.

IMPORTANT: Always switch off and unplug the machine before performing maintenance or troubleshooting checks. Switch the machine off before connecting or disconnecting the lift-out, hose, handle, pole and accessories or before emptying the dirt container.

The motor is equipped with a thermal cut-out. If for any reason the machine should overheat, the thermostat will automatically turn the machine off. If this happens unplug the machine and remove and empty the dirt container. Check the machine for blockages and clean the filters if required. Allow the machine to cool for approximately 1 hour. If you have washed the pre-motor filter, wait 24 hours or until fully dry before putting it back into the machine.

For best cleaning results, regularly remove the pre-motor filter and tap off any loose dirt, rinse the filter on a monthly basis and replace the filter every 9-12 months (depending on the level of use).

Assembly



Push the handle onto the pole until it clicks into place.



Push each hose end into the handle and into the side of the machine, until they click into place.



Slide the handle with the pole into the top of the machine until it clicks into place.



Clip the hose clip onto the pole and push the hose into the clip.



Slide the tools on to the tool storage.



To store the power cord, loosely wrap the power cord around the cord hooks.



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Using your machine

Operation

CAUTION: Don't use the machine on a surface that is damaged, uneven or incorrectly fitted. The brushbar constantly rotates when the machine is reclined and the brushbar is activated. It is suitable for use on carpets, rugs and hard floors with the brushbar on, for delicate flooring use with the brushbar off.



Turn the quick release cord hook to release the power cord.



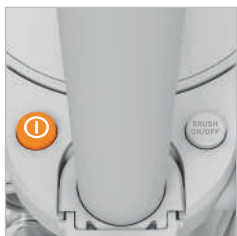
Clip the cord into the cord hook so that the cord does not get pulled, caught or tangled in the machine.



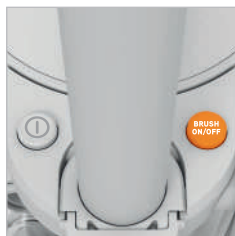
Plug the machine into the mains and switch on.



Place your foot on the floorhead and pull the handle backwards to recline the machine.



Press the On/Off button to switch the machine on, the brushbar will rotate.



For delicate flooring, press the brushbar On/Off button to use with the brushbar off.



For high-pile carpets or if the machine feels hard to push, slide the suction control tab up to open the vent and reduce suction.

Using the lift-out and above floor cleaning

IMPORTANT: Always make sure the dirt container is securely fitted before releasing the lift-out or using the dirt container handle for carrying. Make sure the lift-out has been securely refitted before using as an upright.



Press your foot down on the pedal and lift to release the lift-out from the floorhead.



Unclip the hose from the pole.

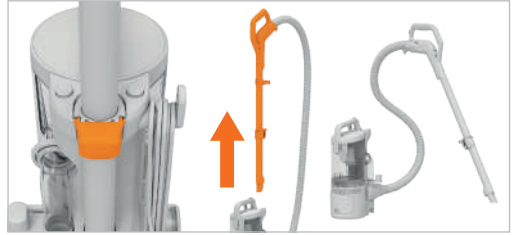


For a shorter cleaning reach, press the handle release button and pull the handle to remove from the pole.

IMPORTANT: Always switch off the machine before connecting or disconnecting the lift-out, hose, handle, pole and accessories. The hose contains electrical connections.



To use the hose, press the clip and pull to remove the hose from the handle.



For extra cleaning reach, lift up the pole release and pull the handle to remove.



The hose, handle and pole can be used with or without tools attached. Push to fit the tool.



On models CDUP-LOPP and CDUP-LOPA the floorhead can be attached to the handle or pole. To remove the floorhead, press down on the lift-out release pedal and pull out the handle or pole.



Stand the floorhead and pole upright near the lift-out for stability when cleaning is paused.



To refit, slide the lift-out onto the floorhead. It will click when correctly attached.



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Using your machine

Stair cleaning

IMPORTANT: Always take extra care when positioning and using the machine on the stairs. Don't leave the machine unattended on the stairs. Don't over stretch the hose and power cord.



For maximum reach and stability stand the machine at the bottom of the stairs with the back wheels against the first step.

When using the lift-out on stairs, stand the machine sideways on the step and hold onto the carry handle for stability.

Using the tools

IMPORTANT: Always switch off the machine before connecting or disconnecting the lift-out, hose, handle, pole and accessories. The tools can be used with the lift-out either attached or detached from the main machine. For easier cleaning detach the lift-out for above floor cleaning. When using the tools, close the suction control to MAX for best cleaning results.



Crevice tool

With integrated dusting brush. Designed to tackle the tight and hard to reach areas of the home. To use the brush, press the button on the brush and slide to the end of the crevice tool.



Stair tool

Created for easier cleaning on stairs, the bristle strip will help agitate the carpet pile and remove any visible dirt and debris.



Pet hair remover*

The specialist comb helps to gather and remove pet hair on carpet and pet beds. (Not to be used on pets).



Turbine pet tool*

Small rotating brushbar concentrated in a smaller head, specifically designed for removing pet hair on all surfaces, especially pet beds, upholstery and stairs. (Not to be used on pets).

MODEL NO:	CDUP-LOXS	CDUP-LOXP	CDUP-LOXR	CDUP-LORP	CDUP-LOPP	CDUP-LOPA
Stair tool	✓	✓	✓	✓	✓	✓
Crevice tool	✓	✓	✓	✓	✓	✓
Pet hair remover*		✓		✓		✓
Turbine pet tool*			✓	✓	✓	✓

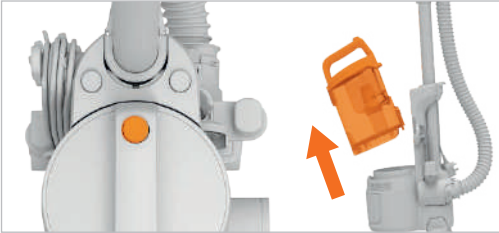
*Included with selected models only. All accessories can be purchased at vax.co.uk

IMPORTANT: Always switch off and unplug the machine before performing maintenance or troubleshooting checks. Switch the machine off before connecting or disconnecting the lift-out, hose, handle, pole and accessories or before emptying the dirt container.

The motor is equipped with a thermal cut-out. If for any reason the machine should overheat, the thermostat will automatically turn the machine off. If this happens switch off and unplug the machine. Remove and empty the dirt container. Check the machine for blockages and clean the filters if required. Allow the machine to cool for approximately 1 hour. If you have washed the pre-motor filter, wait 24 hours or until fully dry before putting it back into the machine.

Emptying the dirt container

IMPORTANT: Don't over fill the dirt container to avoid blocking the air flow through the machine.



Press the dirt container removal button located on the top of the carry handle, tilt and lift to remove the dirt container.

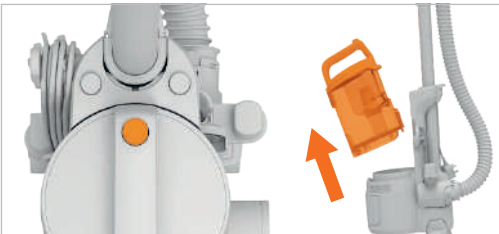


Hold the dirt container over a bin. Press the dirt container empty button to open and allow the dirt to fall out. Occasionally check the dirt container release door seal for fine debris build up and wipe with a dry cloth to clear.



To close, push the dirt container release door until it clicks into place.

Cleaning the separator



Press the dirt container removal button located on the top of the carry handle, tilt and lift to remove the dirt container.



Press the dirt container lid release button to open the lid. Remove any dirt and debris and wipe over the separator with a dry cloth.



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Cleaning and maintenance

Cleaning the pre-motor filter

IMPORTANT: Wash the pre-motor filter with warm water (40°C max) and leave for 24 hours or until fully dry before replacing into the machine. For best cleaning results tap off loose dirt regularly, rinse the filter monthly and replace the filter every 9–12 months (depending on level of use).



Press the dirt container removal button located on the top of the carry handle, tilt and lift to remove the dirt container.



Lift the pre-motor filter with the ring pull to remove.



Tap the filter over a bin to remove any dirt/debris.



Wash the filter under running water (40° max). Leave for 24 hours or until fully dry before replacing.

Post-motor filter maintenance

IMPORTANT: The post-motor filter is designed to offer long life with no maintenance. The filter should be checked periodically and when heavily discoloured it should be replaced. Do not wash, scrub or brush the post-motor filter as this will damage the filter. Ensure all filters are in place before using the machine.



Pull up the tab of the post-motor filter cover and pull to remove.



Pull the tab on the side of the post-motor filter to remove.



Check the post-motor filter for any discoloration. When heavily discoloured it should be replaced.

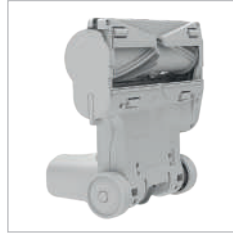


Removing and cleaning the brushbar

IMPORTANT: If the brushbar in the floorhead has been obstructed the motor sensor may activate. The brushbar will stop and the light on the floorhead will illuminate red. To reset, switch the machine off, check the brushbar and clear the blockage or any debris before switching back on.



Press your foot down on the pedal and lift to release the lift-out from the floorhead.



Tilt the floorhead back.



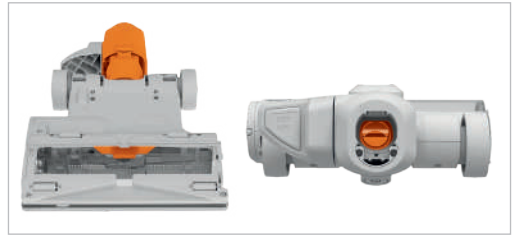
Turn the tab on the brushbar cover clockwise to release the brushbar.



Pull the brushbar out from the housing.



Wipe clean any remaining dirt and debris on the brushbar.



Recline the neck of the floorhead and check from both sides of the tube for any blockages, dirt or debris.



Wipe the brushbar housing to remove dirt and debris.



To refit, slide the brushbar into the floorhead and onto the spindle.



Line up the arrows and push the brushbar cover flush to the floorhead.



Turn the tab on the brushbar cover anticlockwise to lock.



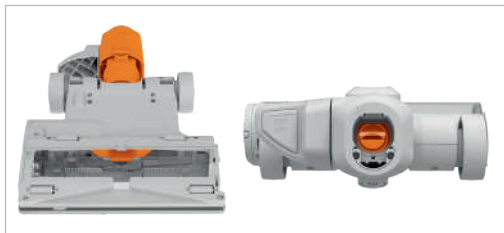
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Cleaning and maintenance

Checking for blockages



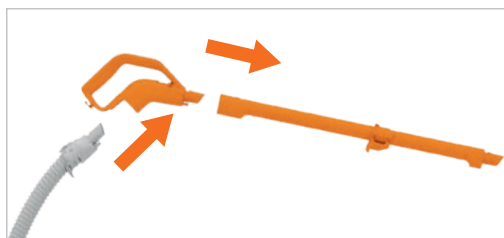
Press your foot down on the pedal and lift to release the lift-out from the floorhead.



Recline the neck of the floorhead and check from both sides of the tube for any blockages, dirt or debris.



Unclip the hose from the pole before checking for blockages.



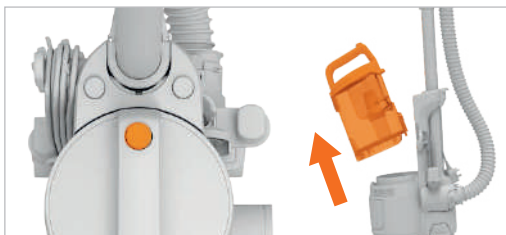
Unclip the handle and pole from the lift-out and check for blockages, dirt and debris.



Press the hose clip and pull to remove the hose from the handle and the back of the machine.



Drop a small ball of paper into one end of the hose, it will drop through if the hose is clear. If blocked, use a blunt object to remove.



Press the dirt container removal button located on the top of the carry handle, tilt and lift to remove the dirt container.



With the hose removed check for blockages in the inlet tube.

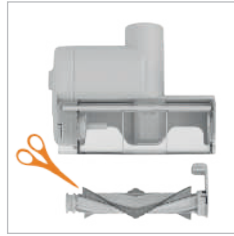
Removing and cleaning the turbine pet tool brushbar



Push the brushbar release tab clockwise to unlock.



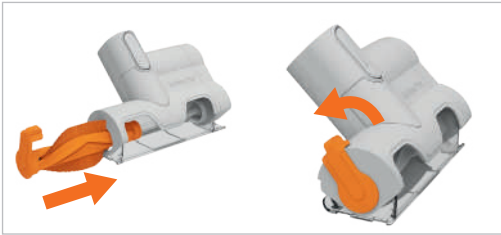
Pull the brushbar out from the brushbar housing.



To remove any threads or hair, use a pair of scissors to cut along the brushbar. Clear any dirt/debris inside the housing of the floorhead.



Check the inlet for any blockages and use a blunt object to remove the blockage.



Refit the brushbar and turn the brushbar lock anticlockwise to lock.



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Troubleshooting

WARNING: Always switch off and unplug the machine before performing any checks or maintenance.

There is an accessory missing

- Check the contents on the box to make sure the part is definitely included with your machine.
-

Why does the machine have no power?

- The plug may not be fully pushed into the electrical socket.
 - The fuse in the plug may need replacing. Always replace with a British standard 13amp fuse.
 - The motor thermostat may have tripped. If this has happened, unplug the machine. Remove and empty the dirt container and check the hose for blockages. Clean the filters and allow the machine to cool for approximately 1 hour. If you have washed the pre-motor filter, wait 24 hours or until it is fully dry before putting it back into the machine.
-

Why won't the machine pick up?

- The dirt container may be full or blocked, empty the dirt container and clear any blockages.
See Emptying the dirt container page 11.
 - The separator may be blocked. Check and clear any blockages. **See Cleaning the separator page 11.**
 - The filters may need cleaning or replacing. **See Cleaning the pre-motor filter page 12 and Post-motor filter maintenance page 12.**
 - There may be a blockage in the floorhead, hose, handle or pole. Check and clear any blockages.
See Checking for blockages page 14.
 - The brushbar may not be turning. **See Why isn't the brushbar rotating?**
 - The accessory/tool will not pick up. Check and clear any blockages.
 - The dirt container may not be fitted correctly. Remove the dirt container and refit making sure it clicks into place.
-

Why isn't the brushbar rotating?

- The brushbar may not have been activated. **See Operation page 8.**
 - The machine may not be reclined. **See Operation page 8.**
 - The lift-out may not be correctly attached to the floorhead. **See Using the lift-out and above floor cleaning pages 8 and 9.**
 - The brushbar may be obstructed. **See Removing and cleaning the brushbar 13.**
-

Why is there a red light on the floorhead?

- The brushbar in the floorhead may be obstructed and the motor protection has been activated. The brushbar will stop and the light on the floorhead will illuminate red. To reset switch the machine off, check and clear any hair/debris before switching back on. **See Removing and cleaning the brushbar 13.**

Guarantee

If a VAX machine is used in the way it is intended and it breaks down within the guarantee period, it's our responsibility to repair or replace it.

Here's what isn't covered:

- Functional parts, tools and accessories after 12 months that may suffer premature failure due to every day wear and tear.
- Consumables after 3 months such as filters, brushbars, fuses etc.
- Accidental damage.
- Cosmetic damage that does not affect the functioning of the product.
- Damage as a result of use not in accordance with the user guide.
- Damage caused by not carrying out regular maintenance.
- Damage to the power cord.
- Blockages; please refer to the user guide.
- Poor product performance caused by:
 - Negligent use, misuse or careless operation of the machine.
 - Failure to clean or maintain the product in accordance with the user guide.
 - Use of the machine which is not in accordance with the user guide.
 - Use of a VAX product for anything other than normal domestic household purposes in the country in which it was purchased.
 - Use of parts, accessories and consumables, which are not genuine VAX components.
 - Faulty installation or repairs - unless carried out by a qualified electrician or engineer.

Making a claim?

If you wish to make a claim under your standard 1 year guarantee or extended guarantee, please contact us by visiting www.vax.co.uk/contact.

Technical

Statement of Compliance: Manufacturer/EU importer: Vax Limited, hereby on our own responsibility, declare that the **VAX LiftOut** is manufactured in compliance with the following Legislation:

Safety: 2014/35/EU Low Voltage Directives/Electrical Equipment (Safety) Regulations 2016. EMC: 2014/30/EU Electromagnetic Compatibility Directive/Electromagnetic Compatibility Regulations 2016.



Waste electrical products should not be disposed of with household waste. Please recycle where facilities exist. Check with your Local Authority or retailer for recycling advice.

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Vax Ltd, Artillery House, Heritage Way, Droitwich, WR9 8YB, UK.





PROTECT YOUR PRODUCT FOR LONGER, REGISTER TO ACTIVATE YOUR FREE 5 YEAR GUARANTEE*

Bought your product direct from vax.co.uk?

Sit back and relax - your free 5 year guarantee was automatically applied at the checkout.

Check your email for details of your guarantee*.
Please contact us if you haven't received this and we'll be happy to help.

Bought elsewhere?

All VAX products have a 1 year standard guarantee.
Register now to claim your additional 4 year guarantee (5 years in total).
Registering is quick and easy, just follow the steps below:

1 What you'll need

Grab your machine and proof of purchase and keep them handy.

2 Register

To get started scan the QR code, or visit vax.co.uk/registration



3 Congratulations!

You've now secured your total 5 year guarantee! (Keep an eye out for your confirmation email - you'll need to keep this safe).



Your guarantee is with Vax Limited. Please note that your statutory rights in relation to any VAX products will remain unaffected by these guarantees.

*All VAX products bought in the UK come with a standard 1 year guarantee from the date of purchase. Most VAX products are eligible for an "Additional Guarantee" by registering with Vax. Registration within 3 months from date of purchase is required to claim the additional guarantee and is subject to our terms and conditions (www.vax.co.uk/registration/guarantee-information).

If you need help registering, please visit www.vax.co.uk/contact.

REVISIONS

06.02.25 EB2 NL

Page 3 - 10th bullet point in Do's 'cable' changed to 'power cord'.
Page 5 - 12. 'grill' changed to 'cover'
Page 5 - 16 and 18 swapped as buttons have swapped.
Page 5 - Product weights added.
Page 6 - Step 3 buttons swapped so icons swapped.
Page 6 - Step 4 wording and imagery for the second part of the step amended.
Page 7 - Assembly step 1 - wording added.
Page 7 - Assembly step 2 - wording amended.
Page 7 - Assembly step 6 - 'cable' changed to 'power cord' twice.
Page 7 - Assembly step 7 - removed both arrows.
Page 8 - Operation step 1 - removed bottom arrow.
Page 8 - Operation steps 5 and 6 - buttons swapped.
Page 8 - Operation step 7 - wording amended.
Page 8 - Using the lift-out and above floor cleaning - first 4 steps moved onto this page.
Page 8 & 9 - Text additions and amends. Some boxes split into two with image changes.
Page 10 - Stair Cleaning IMPORTANT box text added.
Page 11 - Cleaning the separator moved to this page.
Page 11 - Steps 7 and 8 amended to remove an image and combine text.
Page 12 - Cleaning the pre-motor filter moved to this page.
Page 12 - Post-motor filter maintenance - step 2 orange highlight amended.
Page 16 - Troubleshooting - page numbers amended to accommodate page shuffling.
Page 17 - 2024 updated to 2025.

07.03.25 EB3 NL

Page 1 - Final front and side renders replacing old ones.
Page 5 - Final front, rear and button close up renders replacing old ones.
Text changes made throughout from Feb requested amends following the EB2 sample review.

07.04.25 EB3 CT

Various instructional images updated throughout.

08.04.25 EB3 NL

Page 10 - Stair cleaning text updated.

25.04.25 PP1 NL

Page 2 - Amended safety text in the DON'TS section.
Page 6 & 8 - Power on/off button icon updated to new style.
Page 8 & 14 - Arrow flipped in the 9th and 3rd steps.
Page 11 - Various text changes. Bin lid seal highlighted orange in 2nd step.
Page 13 & 14 - Various text amends. Some steps removed or shuffled/amended.
Page 17 - 'Belts' removed from the 2nd bullet point underneath Guarantee.

01.05.25 PP1 NL

Page 7 - Pet hair remover tool changed to stair tool for the 6th step.
Page 11 - Angle of image in 4th step updated.
Pages 13 & 14 - New render added for 6th and 2nd steps showing the tube in the neck of the floorhead for blockages.
Page 14 - New render added for 6th step showing the hose isolated.

19.05.25 PP1 NL

Pages 1 & 5 - updated coloured renders to include final amends including machine graphics.
Pages 2, 3 & 8 - updated safety text and warning box text.

06.06.25 PP1 NL

Pages 3, 6, 7, 8, 10, 11 & 12 - text changes from Steph's email sent on 05/06.
Page 6 - Step 3 icons swapped.
Page 12 - Step 2 zoomed in more and arrow moved to right side.
Page 13 - Arrows moved to correct position.

10.06.25 PP1 NL

Pages 8, 13 & 14 - image amends to show the lift-out pedal on the correct side from Angel's email sent on 10/06.
Front cover - orange line removed as a brand decision.

12.06.25 PP1 NL

Page 5 - product weights updated.
Page 10 - text updated in 2nd IMPORTANT box.

20.06.25 PP1 NL

Pages 2 & 3 - added safety text.
Page 9 - added IMPORTANT box.

28.07.25 MP2 OK

Pages 2 & 3 - amended safety text/added CAUTION box.

29.07.25 MP2 OK

Pages 20 - updated version number.