BOSE

SOUNDLINK HOME *BLUETOOTH*® SPEAKER

Please read and keep all safety and use instructions.

Important Safety Instructions

Do not use this apparatus near water.

Clean only with a dry cloth.

Only use attachments/accessories specified by the manufacturer.

Refer all servicing to qualified personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.

WARNINGS/CAUTIONS



This product contains magnetic material. Consult your physician on whether this might affect your implantable medical device.

- Keep the product away from fire and heat sources. Do NOT place naked flame sources, such as lighted candles, on or near the product.
- Do NOT make unauthorized alterations to this product.
- Use this product only with an agency-approved LPS power supply that meets local regulatory requirements (e.g., UL, CSA, VDE, CCC).
- The battery provided with this product may present a risk of fire, explosion or chemical burn if mishandled, incorrectly replaced or replaced with an incorrect type.
- Do not expose products containing batteries to excessive heat (e.g. from storage in direct sunlight, fire or the like).
- Due to ventilation requirements, Bose does not recommend placing the product in a confined space such as in a wall cavity or in an enclosed cabinet.
- Do not place or install near any heat sources, such as fireplaces, radiators, heat registers, stoves or other apparatus (including amplifiers) that produce heat.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving product or antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by Bose Corporation could void the user's authority to operate this equipment.

This device complies with part 15 of the FCC Rules and with ISED Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment should be installed and operated with a minimum distance of 20 cm between radiator and your body.

CAN ICES-3(B)/NMB-3(B)



Names and Contents of Toxic or Hazardous Substances or Elements										
	Toxic or Hazardous Substances and Elements									
Part Name	**Lead (Pb)**	**Mercury (Hg)**	**Cadmium (Cd)**	**Hexavalent (Cr(VI))**	**Polybrominated Biphenyl (PBB)**	**Polybrominated diphenylether (PBDE)**	**Dybutyl phthalate (DBP)**	**Diisobutyl phthalate (DIBP)**	**Butyl benzyl phthalate (BBP)**	**Bis(2-ethylhexyl) phthalate (DEHP)**
PCBs	X	O	O	O	O	O	O	O	O	O
Metal Parts	X	O	O	O	O	O	O	O	O	O
Plastic Parts	O	O	O	O	O	O	O	O	O	O
Speakers	X	O	O	O	O	O	O	O	O	O
Cables	X	O	O	O	O	O	O	O	O	O
This table is prepared in accordance with the provisions of SJ/T 11364. O: Indicates that this toxic or hazardous substance contained in all of the homogeneous materials for this part is below the limit requirement of GB/T 26572. X: Indicates that this toxic or hazardous substance contained in at least one of the homogeneous materials used for this part is above the limit requirement of GB/T 26572.										

Date of Manufacture: The eighth digit in the serial number indicates the year of manufacture; "4" is 2014 or 2024.

Importers: Bose Electronics (Shanghai) Company Limited, Level 6, Tower D, No. 2337 Gudai Rd. Minhang District, Shanghai 201100

Model: 443696. The CMIIT ID is located on the bottom of the speaker.

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Please complete and retain for your records

The serial number and model number are located on the bottom of the speaker.

Serial number: _____
Model number: 443696

Please keep your receipt. Now is a good time to register your Bose product. You can easily do this by going to worldwide.Bose.com/ProductRegistration

The following license disclosures apply to certain third-party software packages used as components in the product.

Package: µGUI - Generic GUI module

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URL: http://www.embeddedlightning.com/

Package: Zephyr OS

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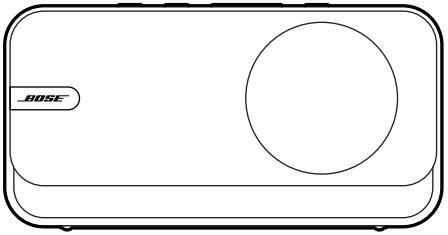
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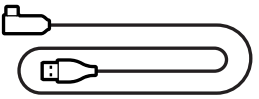
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Confirm that the following parts are included:



Bose SoundLink Home *Bluetooth* Speaker



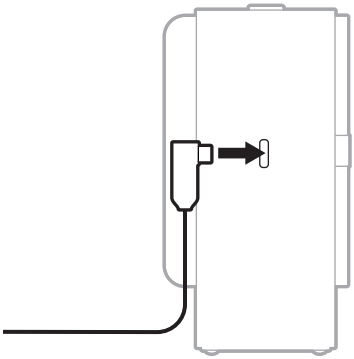
USB Type-C® to USB Type-A cable

NOTE: If any part of your product appears to be missing or damaged, don't use it. Visit support.Bose.com/sl-home for troubleshooting articles, videos, and product repair or replacement.

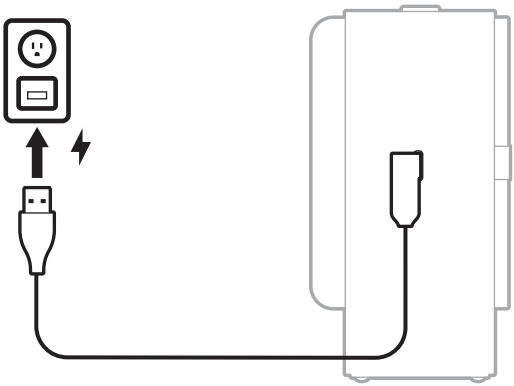
The speaker ships with a partial charge. Before using the speaker for the first time, connect it to a power supply. The speaker doesn't need to be fully charged, but it does require the initial connection to activate the battery.

INITIAL SETUP

1. Connect the USB-C® end of the cable to the USB-C port on the left side of the speaker.

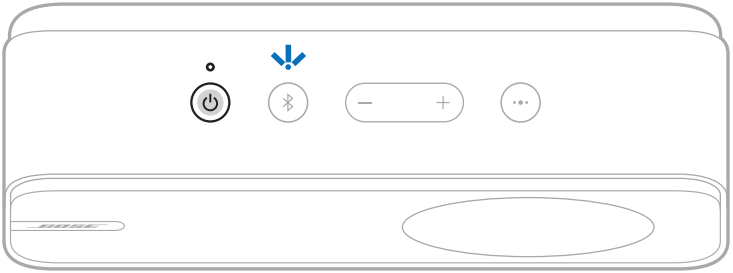


2. Connect the USB-A end of the cable to a USB-A power supply.



3. Press the Power button ⏻.

   The Power light glows solid white, and the *Bluetooth* light blinks blue.



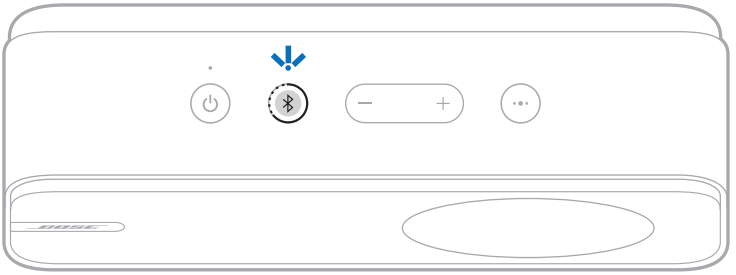
   A voice prompt announces the battery level, and then you hear “Ready to connect.”

4. Connect to your device (see page 14).

You can store up to eight devices in the speaker device list, and the speaker can be actively connected to up to two devices at a time. You can play audio from only one device at a time.

CONNECT TO A DEVICE

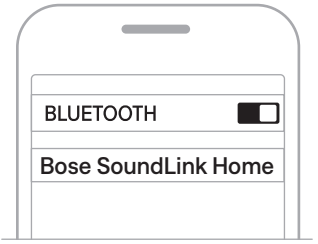
1. Press and hold the *Bluetooth* button ᛒ until you hear “Ready to connect” and the *Bluetooth* light blinks blue.



NOTE: If a device is already connected, you hear “Ready to connect another device.”

2. On your device, access *Bluetooth* settings.

3. Select the speaker from the list of available products.



The speaker appears in the list of connected products. The *Bluetooth* light glows solid blue (see page 26).

RECONNECT TO A DEVICE

Reconnect to the most recently-connected devices

When powered on, the speaker connects to the two most recently-connected devices.

NOTES:

- The devices must be within range (30 ft or 9 m) and powered on.
- Make sure the *Bluetooth* feature is enabled on your devices.
- If the speaker is connected to a USB audio source when powered on, it doesn't reconnect to any *Bluetooth* devices. To reconnect to a device, use the device *Bluetooth* settings.

Reconnect to a different device

To reconnect to a different previously-connected device, use the device *Bluetooth* settings.

NOTES:

- The device must be within range (30 ft or 9 m) and powered on.
- If two devices are already connected to the speaker, you must disconnect one of them before reconnecting a third previously-connected device.

CONNECT AN ADDITIONAL DEVICE

The speaker can be actively connected to two devices at a time (multi-point connection).

To connect an additional device, see page 14.

NOTES:

- You can only play audio from one device at a time.
- If two devices are already connected to the speaker, the newly-connected device replaces the older of the two connections.

SWITCH BETWEEN TWO CONNECTED DEVICES

1. Pause audio on your first device.
2. Play audio on your second device.

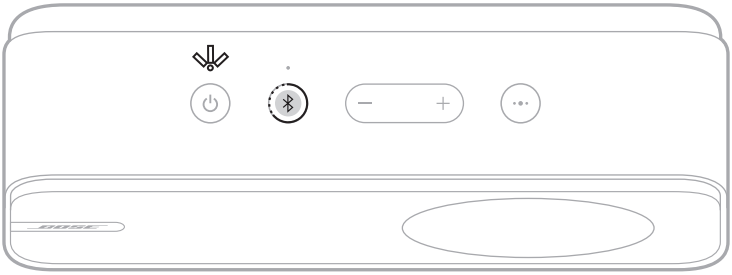
DISCONNECT A DEVICE

Use the device's *Bluetooth* settings.

NOTE: Disabling the *Bluetooth* feature on your device disconnects the speaker and all other *Bluetooth*-connected products.

CLEAR THE SPEAKER DEVICE LIST

1. Press and hold the *Bluetooth* button ᛒ for 10 seconds until you hear "*Bluetooth* device list cleared" and the Power light blinks white twice.



   The *Bluetooth* light blinks blue.

2. Delete the speaker from your device's *Bluetooth* settings.

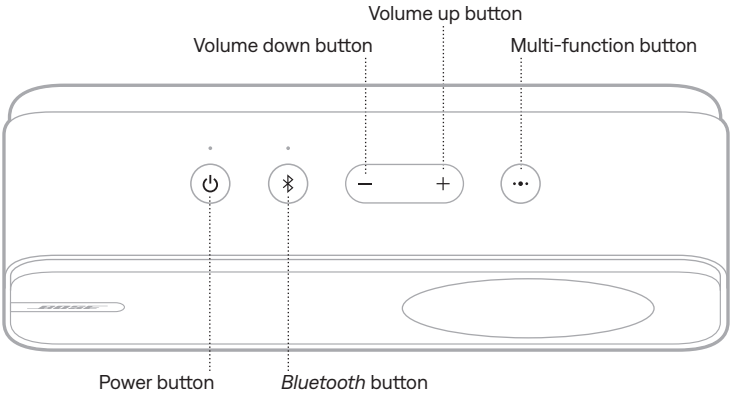
   All devices are cleared, and the speaker is ready to connect (see page 14).

RECOMMENDATIONS

- Place the speaker so that the rubber base is on a stable and level surface.
- Do NOT place the speaker on top of audio/video equipment (receivers, TVs, etc.), or any other object that may generate heat. Heat generated by these items may result in poor speaker performance.
- For best sound quality, keep the speaker at least 0.25 in (6.4 mm) away from walls or nearby surfaces.
- To avoid wireless interference, keep other wireless equipment at least 1 – 3 ft (0.3 – 0.9 m) away from the speaker.
- Place your device within 30 ft (9 m) of the speaker, and make sure there is a clear line of sight between it and the speaker. Moving your device farther away or not having a clear line of sight may impact sound quality, and your device may disconnect from the speaker.

CAUTION: Stand the speaker on its base. Standing the speaker on any other side may cause damage to the speaker and affect sound quality.

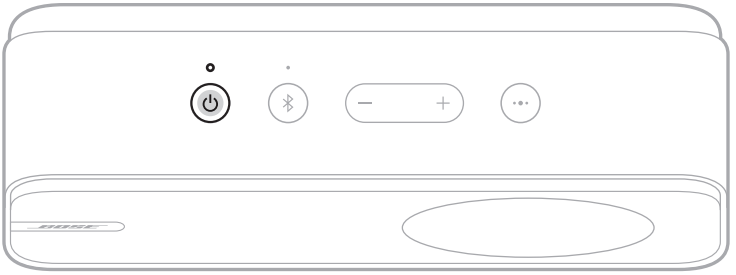
Controls are located on the top of the speaker.



POWER ON/OFF

Press the Power button ⏻.

When powered on, a voice prompt announces the battery level. The Power light glows according to the current battery level (see page 25).



Auto-off timer

The auto-off timer conserves the battery when the speaker is operating on battery power. The speaker switches off when audio has stopped and buttons have not been pressed for 20 minutes.

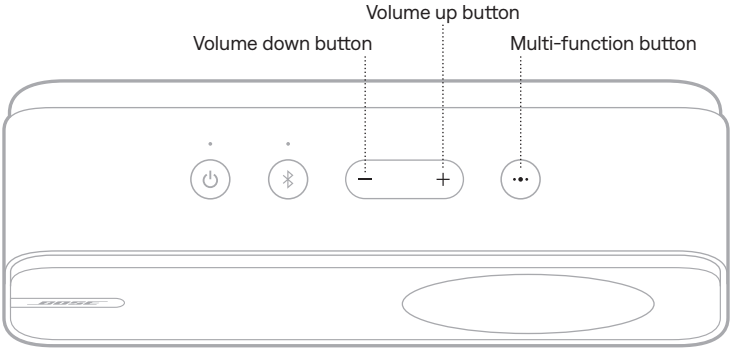
To wake the speaker, press the Power button ⏻.

Disable the auto-off timer

Press the Multi-function button •●• and the Volume up button + simultaneously. You hear “Auto-off disabled.”

Repeat to re-enable the auto-off timer.

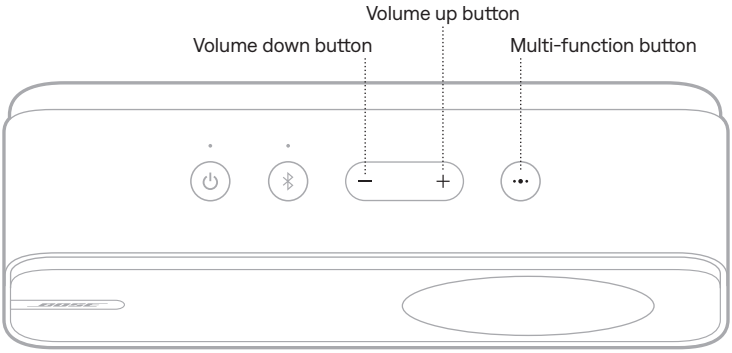
MEDIA PLAYBACK AND VOLUME



FUNCTION	WHAT TO DO
Play/Pause	Press •●•.
Skip forward	Double-press •●•.
Skip backward	Triple-press •●•.
Volume up	Press +. **NOTES:** • To quickly increase the volume, press and hold +. • When the maximum volume is reached, the Power light blinks white 2 times and you hear a tone.
Volume down	Press —. **NOTES:** • To quickly decrease the volume, press and hold —. • When the minimum volume is reached, the Power light blinks white 2 times and you hear a tone.

TIP: You can also increase or decrease the volume using the volume controls on your device.

PHONE CALLS

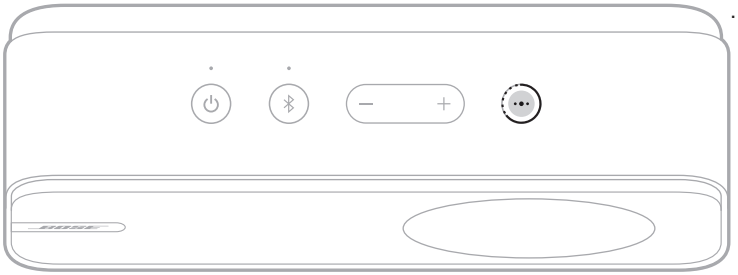


FUNCTION	WHAT TO DO
Answer/End a call	Press •●•.
Decline an incoming call	Press and hold •●•.
Answer a second incoming call and put the current call on hold	While on a call, press •●•.
Decline a second incoming call and stay on the current call	While on a call, press and hold •●•.
Switch between two calls	With two active calls, press •●• twice quickly.
Access voice control to make a call	While not on a call, press and hold •●•. Your device may not support voice control. Refer to your device owner's guide for more information.
Mute/Unmute a call	While on a call, press •●• and — simultaneously.

ACCESS VOICE CONTROL

The speaker microphone acts as an extension of the microphone in your device. Using the Multi-function button •●• on the speaker, you can access the voice control capabilities on your device to make calls or access your voice assistant to play music, tell you the weather, give you the score of a game, and more.

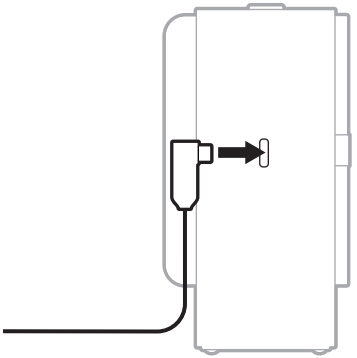
Press and hold •●• to access voice control on your device. You hear a tone that indicates voice control is active.



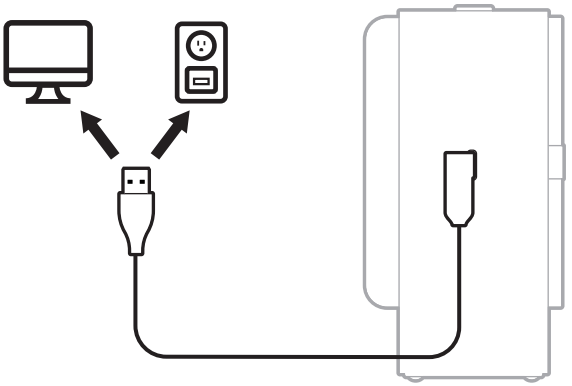
CHARGE THE SPEAKER

NOTE: Only use the provided USB cable. Bose recommends using a 5V ⎓, 1.5A capable power source.

1. Connect the USB-C end of the cable to the USB-C port on the left side of the speaker.



2. Connect the USB-A end of the cable to a power source such as a computer or wall charger.



If the speaker is powered off, the Power light glows amber and you hear a tone. When the battery is fully charged, the Power light turns off.

If the speaker is powered on, the Power light slowly blinks white and you hear a tone. When the battery is fully charged, the Power light glows solid white.

Charging time

Allow up to 4 hours to fully charge the battery.[1]

A full charge powers the speaker up to 9 hours.[2] At maximum volume, the battery lasts up to 2.5 hours.[3]

Charging time and battery performance vary with the USB power supply capability, music content, and speaker volume.

Hear the battery level

Each time you power on the speaker, a voice prompt announces the battery level. When the speaker is in use, a voice prompt announces if the battery needs to be charged.

While using the speaker, press and hold the Power button ⏻ until you hear a voice prompt announce the battery level.

Battery protection mode

When the speaker battery is depleted (0%), or the speaker is unplugged and unused for more than three days with a remaining charge of less than 10%, it enters battery protection mode. To reactivate the speaker, connect it to a power supply and press the Power button ⏻.

When not in use, store the speaker in a cool place.

CAUTION: Do NOT store the speaker for extended periods when fully charged or with a remaining charge of less than 10 percent.

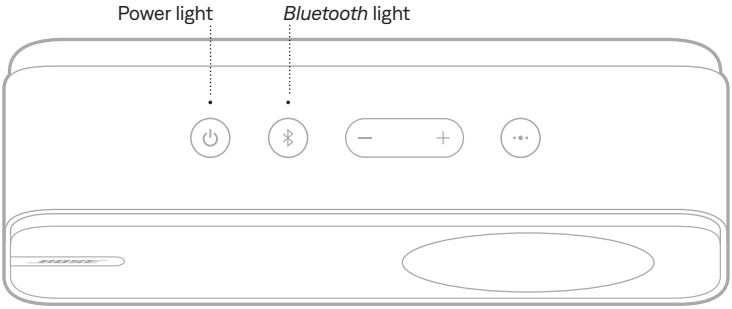
All tests conducted by Tonly Technology Co., Ltd. with production-representative Bose SoundLink Home *Bluetooth* Speaker, between 68° F – 77° F (20° C – 25° C).

1 With 5V/1.5A (7.5W) power supply, from 0% to 100% while unit is powered off. Charging times will vary when not using the recommended 7.5W supply.

2 Using *Bluetooth* A2DP audio at 50% volume, using a mix of Top 50 Global tracks as of February 2024. Battery performance varies with individual user conditions such as audio content, loudness, and environmental temperature.

3 Using *Bluetooth* A2DP audio at 100% volume, using a mix of Top 50 Global tracks as of February 2024. Battery performance varies with individual user conditions such as audio content, loudness, and environmental temperature.

The Power and *Bluetooth* lights are located on the top of the speaker.



POWER LIGHT

Shows the battery, charging, speaker device list, and error status.

LIGHT ACTIVITY	SYSTEM STATE
Solid white	Battery level 20 – 100%.
Solid white while connected to power	Fully charged.
Solid amber	Powered off and charging.
Blinks white	Battery level 1 – 19%.
Slowly blinks white	Powered on and charging.
Blinks white 2 times	Device list cleared.
Quickly blinks amber (3 seconds) when the Power button ⏻ is pressed	Battery level too low to power on.
Quickly blinks amber while connected to power	Battery error - disconnect the USB cable from the speaker. If the speaker has been exposed to high or low temperatures, let it return to room temperature and then try charging again.
Quickly blinks white 3 times	Restore complete.

BLUETOOTH LIGHT

Shows the *Bluetooth* connection status.

LIGHT ACTIVITY	SYSTEM STATE
Blinks blue	Ready to connect
Quickly blinks blue	Connecting
Solid blue	Connected

Voice prompts guide you through the *Bluetooth* connection process, announce the battery level, and announce changes to speaker settings.

PRE-INSTALLED LANGUAGES

The following languages are pre-installed on the speaker:

- English
- French
- Mandarin
- Japanese

CHANGE THE LANGUAGE

When you power on the speaker for the first time, the voice prompts are in English.

1. Press and hold the Multi-function button •●• and the Volume up button + simultaneously until you hear the voice prompt for the first language option.
2. Press + or the Volume down button — to move through the list of languages.
3. When you hear your language, press and hold •●• until you hear a tone.

DISABLE VOICE PROMPTS

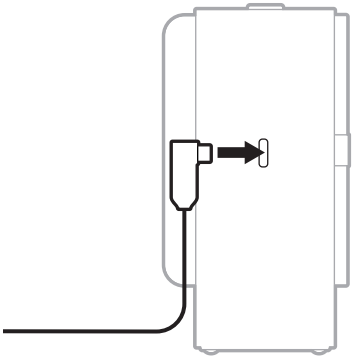
Press and hold •●• and — simultaneously until you hear "Voice prompts off."

NOTE: Repeat to re-enable voice prompts.

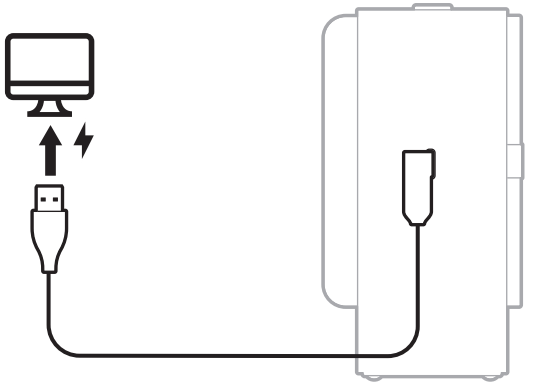
CONNECT TO A USB AUDIO SOURCE

You can connect the speaker to a computer or other USB audio source to play audio through the USB cable.

1. Connect the USB-C end of the cable to the USB-C port on the left side of the speaker.



2. Connect the USB-A end of the cable to a computer or other USB audio source.



If the speaker is powered on, you hear “USB audio.”

NOTE: You may need to select the speaker as the audio output device in your USB audio source’s settings.

Switch between a USB audio source and a *Bluetooth* device

1. Pause audio on your first device.
2. Play audio on your second device.

CONNECT TWO SPEAKERS IN STEREO MODE

For a more immersive music experience, you can connect two Bose SoundLink Home *Bluetooth* Speakers speakers together and play the same song from both speakers in stereo.

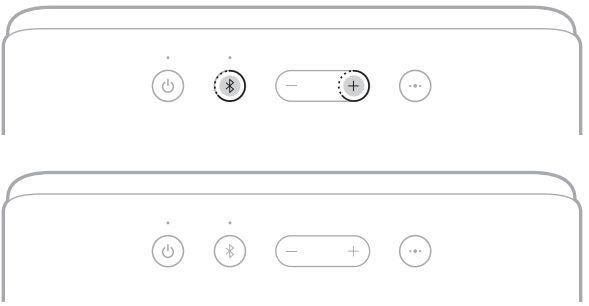
You can play stereo audio from either a *Bluetooth* device or USB audio source connected to the primary speaker.

NOTES:

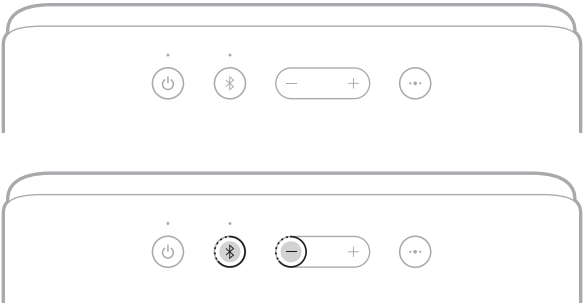
- During Stereo mode, the primary speaker can be connected to only one device at a time. If two devices are connected when Stereo mode is enabled, the older of the two connections is disconnected.
- When Stereo mode is enabled, any devices connected to the secondary speaker are disconnected.
- If you receive a call on your connected device during Stereo mode, the call audio plays only from the primary speaker.
- During Stereo mode, powering off either speaker causes the other to power off as well.

Connect the speakers

1. Make sure both speakers are powered on (see page 18).
2. Make sure one speaker is connected to your device or USB audio source. This will be the primary speaker.
3. On the speaker connected to your device or USB audio source, press and hold the *Bluetooth* button ᛒ and the Volume up button + simultaneously until you hear "Press the *Bluetooth* and volume down buttons simultaneously on a second Bose device."



4. On the other speaker, press and hold the *Bluetooth* button ᛒ and the Volume down button — simultaneously until you hear a tone.



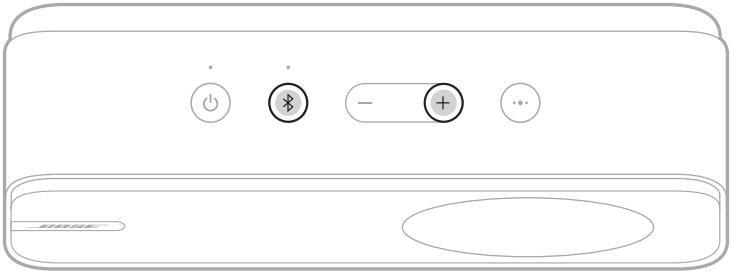
You hear “Stereo mode,” followed by “Left” on the primary speaker and “Right” on the secondary speaker.

5. For the best experience, position the speakers:
   - In the same room or outdoor area
   - Within 10 ft (3 m) of each other, free from obstructions
   - Facing toward you
   - So that your distance to each speaker is equal

NOTE: Performance may vary based on device, distance, and environmental factors.

Identify the left and right speakers

To check whether a speaker is the primary speaker (left) or the secondary speaker (right), press the *Bluetooth* button ᛒ and the Volume up button + simultaneously on the speaker.



You hear “Stereo mode,” followed by either “Left” or “Right.”

Reconnect the speakers

When either speaker is powered on, it reconnects to the most recently-connected speaker.

NOTE: The other speaker must be within range (30 ft or 9 m) and powered on.

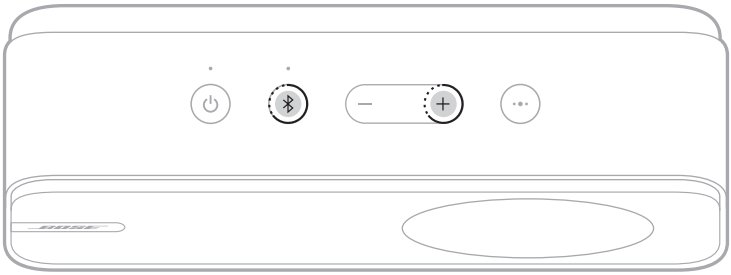
Disconnect the speakers

Power off one of the speakers to disconnect them (see page 18).

Clear the speaker connection

Clearing the speaker connection causes the speakers to no longer reconnect to each other when powered on.

1. Make sure both speakers are powered on (see page 18).
2. On one of the speakers, press and hold the *Bluetooth* button ᛒ and the Volume up button + simultaneously until you hear "Bose speakers unlinked."



The speakers are disconnected and the speaker connection is cleared.

TIP: You can also clear the speaker connection by clearing the speaker device list on either speaker (see page 16).

CLEAN THE SPEAKER

Wipe the surface of the speaker with a soft, dry cloth.

CAUTIONS:

- Do NOT use any sprays near the speaker.
- Do NOT use any solvents, chemicals, or cleaning solutions containing alcohol, ammonia, or abrasives.
- Do NOT allow liquids to spill into any openings.

STORE THE SPEAKER

When not in use, store the speaker in a cool place.

CAUTION: Do NOT store the speaker for extended periods when fully charged or with a remaining charge of less than 10 percent (see page 25).

REPLACEMENT PARTS AND ACCESSORIES

Replacement parts and accessories can be ordered through Bose customer service.

Visit: support.Bose.com/sl-home

LIMITED WARRANTY

The speaker is covered by a limited warranty. Visit our website at worldwide.Bose.com/Warranty for details of the limited warranty.

To register your product, visit worldwide.Bose.com/ProductRegistration for instructions. Failure to register will not affect your limited warranty rights.

TRY THESE SOLUTIONS FIRST

If you experience problems with the speaker:

- Power the speaker off and then on again (see page 18).
- Charge the speaker (see page 23).
- Check the status lights (see page 25).
- Increase the volume on the speaker, your device, and your music app.
- Move your device closer to the speaker (30 ft or 9 m) and away from any interference or obstructions.
- Make sure your device supports *Bluetooth* connections (see page 14).
- Connect another device (see page 14).
- Reset the speaker (see page 36).

If you couldn't resolve your issue, see the table below to identify symptoms and solutions to common problems. You can also access troubleshooting articles, videos, and other resources at: support.Bose.com/sl-home

If you're unable to resolve your issue, contact Bose customer service.

Visit: worldwide.Bose.com/contact

OTHER SOLUTIONS

SYMPTOM	SOLUTION
No power (battery)	Battery may be in protection mode or discharged. Connect the speaker to a power source (see page 23).
Speaker doesn't connect with device	If two devices are already actively connected to the speaker, you must disconnect one of them before connecting a third device. If the speaker is connected to a USB audio source when powered on, it doesn't reconnect to the most recently-connected *Bluetooth* devices. To reconnect to a device, use the device *Bluetooth* settings. Clear the speaker device list (see page 16). Delete the speaker from the *Bluetooth* list on your device, including any duplicate listings labeled LE (Low Energy). Connect again (see page 14). Visit: support.Bose.com/sl-home to see how-to videos.
Speaker doesn't respond to multi-press functions	Vary the speed of presses.

SYMPTOM	SOLUTION
No sound from device connected by *Bluetooth* connection	Use a different music source. If two devices are connected, pause audio on the first device and play audio on the other device.
No sound from device connected by USB cable	Make sure the speaker is selected as the audio output device in your USB audio source's settings. Use a different music source. Disconnect the speaker from your USB audio source. Make sure your source can play audio from its internal speakers or another audio output device. Disconnect any *Bluetooth* devices currently connected to the speaker, then try playing audio from your USB audio source again. If the USB cable is connected to a USB hub or adapter, try connecting it to your USB audio source directly. Connect a different USB audio source. If you're connecting a phone as a USB audio source, make sure that it has a USB-C port and supports USB digital audio. For more information, refer to your phone owner's guide. Disconnect the speaker from your USB audio source. In your source's settings, uninstall the speaker as an audio device. Reconnect the speaker to your source, then try playing audio again.
Poor sound quality from device connected by *Bluetooth* connection	Use a different music source. If two devices are connected, disconnect the second device. Disable any audio enhancement features on the device or music app.
Poor sound quality from device connected by USB cable	Play audio from a different application or music service. Close and re-open the application or music service. Play audio from content stored directly on your device. Connect a different USB audio source.

SYMPTOM	SOLUTION
Delayed audio	Play audio from a different application or music service. Close and re-open the application or music service.
Speaker doesn't charge	Make sure both ends of the USB-C to USB-A cable are secure (see page 23). Make sure you're using the Bose-provided USB-C to USB-A cable providing a minimum of 5V ⎓, 1.5A. Try another charging source and charging cable. If the speaker has been exposed to high or low temperatures, let it return to room temperature and then try charging again. Reset the speaker (see page 36).

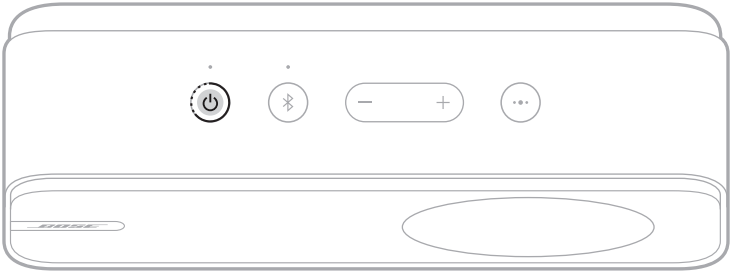
RESET THE SPEAKER

If the speaker is unresponsive, you can reset it.

Resetting the speaker resets the product controls and reboots the speaker. It doesn't clear any device settings.

NOTE: Make sure the USB cable isn't connected to the speaker.

To reset the speaker, press and hold the Power button ⏻ for 8 seconds until you see the Power light turn off then glow according to the battery level (see page 25).

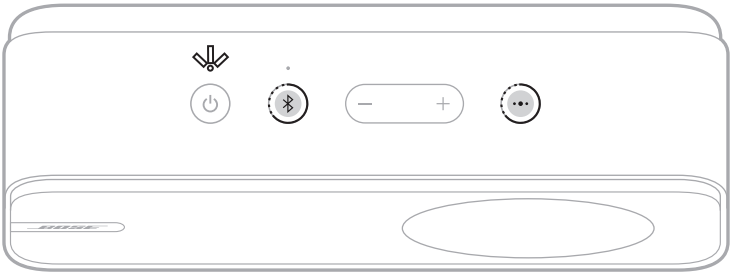


NOTE: If you're unable to resolve your issue, additional troubleshooting and support is available at: support.Bose.com/sl-home

RESTORE THE SPEAKER

Factory reset clears connected devices and language settings from the speaker and returns it to the original factory settings.

1. Power on the speaker (see page 18).
2. Press and hold the *Bluetooth* button ᛒ and Multi-function button •●• for 10 seconds until the Power light quickly blinks white 3 times.



The Power light glows solid white, and the *Bluetooth* light blinks blue. A voice prompt announces the battery level, and then you hear "Ready to connect."

NOTE: If you're unable to resolve your issue, additional troubleshooting and support is available at: support.Bose.com/sl-home



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