

Shark Navigator Upright Vacuum

NV180 Series

OWNER'S GUIDE



THANK YOU
for purchasing the Shark Navigator Corded Upright Vacuum



TIP: You can find the model and serial numbers on the QR code label on the bottom of the back of the vacuum pod.

REGISTER YOUR PURCHASE
TO BENEFIT FROM YOUR PRODUCT'S EXTENDED
GUARANTEE, SIMPLY REGISTER YOUR PURCHASE AT:

- sharkclean.co.uk/register-guarantee
- 0800 862 0453
- Scan QR code using mobile device

Please note, products purchased directly from Shark® are automatically registered.

Benefits of registering your product and creating an account:

- Get easier, faster product support and access to guarantee information
- Access troubleshooting and product care instructions
- Be among the first to know about exclusive product promotions

RECORD THIS INFORMATION

Model Number: _____

Serial Number _____

Date of Purchase (Keep receipt): _____

Store of Purchase: _____

TECHNICAL SPECIFICATIONS

Voltage: 220-240V~, 50-60Hz
Watts: 600W
Off mode consumption: 0W

PLEASE READ CAREFULLY
AND KEEP FOR FUTURE REFERENCE.

This instruction manual is designed to help you get a complete understanding of your new Shark Navigator Corded Upright Vacuum.

If you have any questions, please call the customer service line on 0800 862 0453.



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This marking indicates that this product should not be disposed of with other household wastes throughout the UK. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material sources. To return your used device, please use the return and collection systems or contact the retailer where this product was purchased. They can take this product for environmentally safe recycling.

IMPORTANT SAFETY INSTRUCTIONS

FOR HOUSEHOLD USE ONLY

⚠ WARNING

To reduce the risk of fire, electric shock, injury, or property damage, when using an electrical appliance, basic precautions should always be followed, including the following:

READ ALL INSTRUCTIONS BEFORE USING THIS VACUUM

1. Inspect power cord and plug for any damage before use. **DO NOT** use vacuum cleaner with a damaged cord or plug. Turn off all controls before plugging in or unplugging the vacuum cleaner. Store your vacuum cleaner with the power cord secured around the two cord hooks. To minimize the risk of power cord damage, do not allow the motorized brush roll to ingest the cord. If this occurs, immediately shut off power to the vacuum and remove the cord.
2. This appliance has a polarized plug, if the plug does not fit fully into the outlet, reverse the plug (one blade is wider than the other). If it still does not fit, contact a qualified electrician. **DO NOT** force into outlet or try to modify to fit.
3. Your vacuum cleaner may consist of a motorized nozzle, wand, hose, and/or vacuum pod. This device contains electrical connections, electrical wiring, and moving parts that potentially present risk to the user.
4. Use only identical replacement parts.
5. Carefully observe and follow the instructions provided below to avoid improper use of the appliance. **DO NOT** use the vacuum for any purpose other than those described in this manual.
6. Before use, carefully inspect all parts for any damage. **DO NOT** use if any parts are damaged.
7. The use of an extension cord is **NOT** recommended.
8. This vacuum cleaner contains no serviceable parts.
9. This appliance can be used by persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Cleaning and user maintenance shall not be made by children. Keep the appliance and its cord out of reach of children. **DO NOT** allow the appliance to be used by children. **DO NOT** allow to be used as a toy. Close supervision is necessary when used near children.
10. Always turn off the vacuum cleaner before connecting or disconnecting any motorized nozzles or other accessories.
11. **DO NOT** handle plug or vacuum cleaner with wet hands.
12. **DO NOT** use without filters in place.
13. Only use Shark® branded filters and accessories.
14. **DO NOT** damage the power cord:
 - a) **DO NOT** pull or carry vacuum cleaner by the cord or use the cord as a handle.
 - b) **DO NOT** unplug by pulling on cord. Grasp the plug, not the cord.
 - c) **DO NOT** run the vacuum cleaner over the power cord, close a door on the cord, pull the cord around sharp corners, or leave the cord near heated surfaces.

15. **DO NOT** put any objects into nozzle or accessory openings. **DO NOT** use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce airflow.
16. **DO NOT** use if nozzle or accessory airflow is restricted. If the air paths or the motorized floor nozzle become blocked, turn the vacuum cleaner off and unplug from electrical outlet. Remove all obstructions before you plug in and turn on the unit again.
17. Keep nozzle and all vacuum openings away from hair, face, fingers, uncovered feet, or loose clothing.
18. **DO NOT** use if vacuum cleaner is not working as it should, or has been dropped, damaged, left outdoors, or dropped into water.
19. Use extra care when cleaning on stairs.
20. **DO NOT** leave the vacuum cleaner unattended while plugged in.
21. When powered on, keep the vacuum cleaner moving over the carpet surface at all times to avoid damaging the carpet fibers.
22. **DO NOT** place vacuum cleaner on unstable surfaces such as chairs or tables.
23. Your Shark® vacuum may not be designed to stand up on its own. When taking a break from cleaning, you may need to lean it against furniture or a wall, or lay it flat on the floor. Using the vacuum for an application where the unit lacks stability may result in personal injury.
24. **DO NOT** use to pick up:
 - a) Liquids
 - b) Large objects
 - c) Hard or sharp objects (glass, nails, screws, or coins)
- d) Large quantities of dust (drywall dust, fireplace ash, or embers). **DO NOT** use as an attachment to power tools for dust collection.
- e) Smoking or burning objects (hot coals, cigarette butts, or matches)
- f) Flammable or combustible materials (lighter fluid, gasoline, or kerosene)
- g) Toxic materials (chlorine bleach, ammonia, or drain cleaner)
25. **DO NOT** use in the following areas:
 - a) Poorly lit areas
 - b) Wet or damp surfaces
 - c) Outdoor areas
 - d) Spaces that are enclosed and may contain explosive or toxic fumes or vapors (lighter fluid, gasoline, kerosene, paint, paint thinners, mothproofing substances, or flammable dust)
26. Turn off all controls before plugging in or unplugging the vacuum.
27. Unplug from electrical outlet when not in use and before any maintenance or cleaning.
28. Hand wash with water only. Washing with cleaning chemicals could damage the unit.
29. During cleaning or routine maintenance, **DO NOT** cut anything other than hair, fibers, or string wrapped around the brushroll.
30. Allow all filters to air-dry completely before replacing in the vacuum to prevent liquid from being drawn into electric parts.
31. Make sure the dust cup and all filters are in place after routine maintenance.
32. If provided, secure the power cord around the two cord hooks during storage.

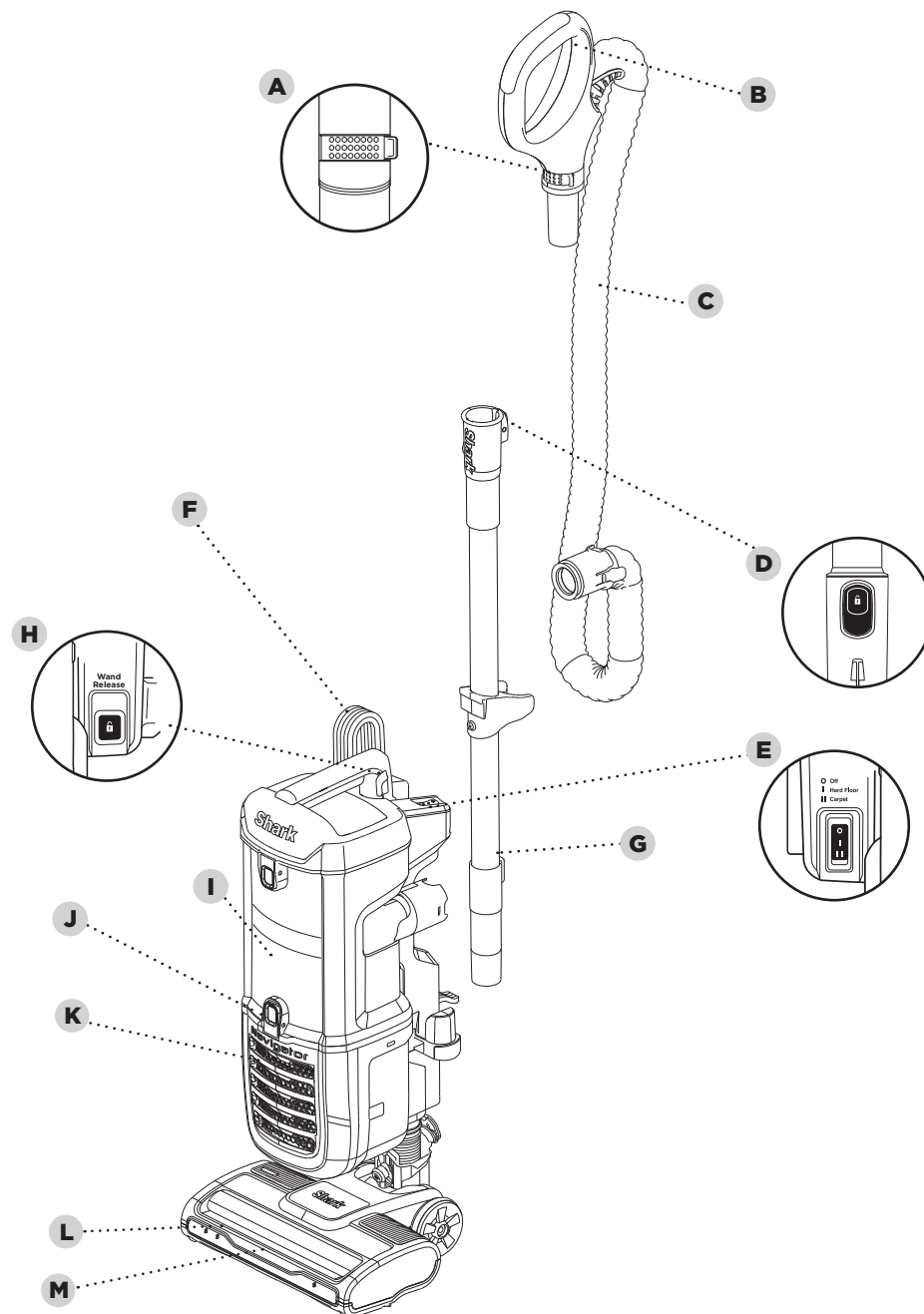
SAVE THESE INSTRUCTIONS

WELCOME!

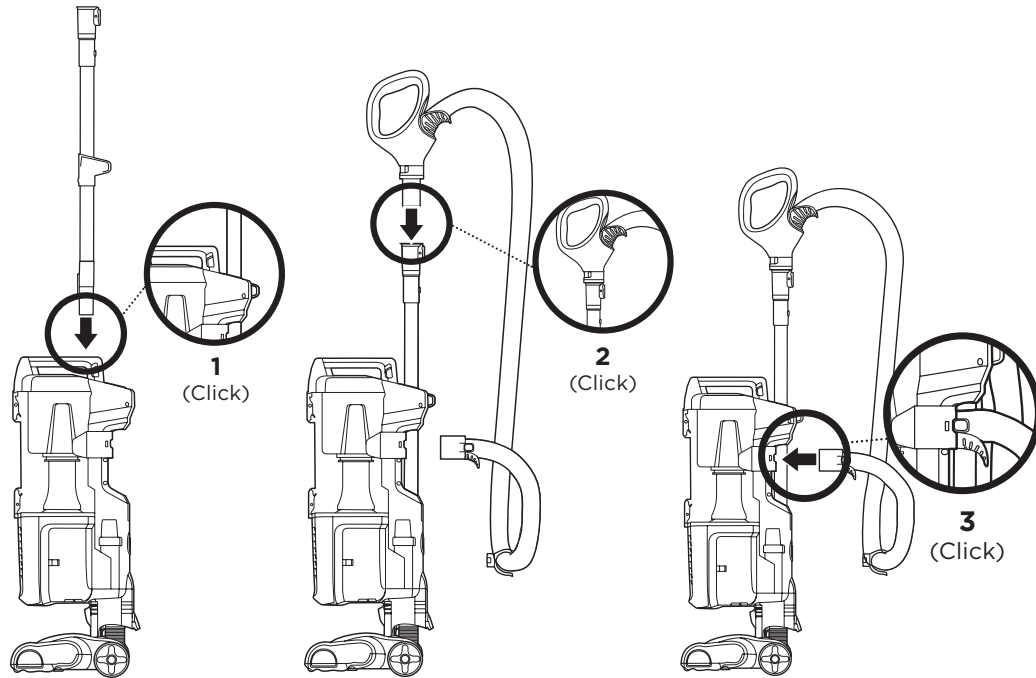
Congratulations on your purchase. Use this instruction manual to learn about your new vacuum's great features. From assembly to use to maintenance, you will find it all in here.

MAIN UNIT

- A** Suction Control Slider
- B** Handle
- C** Hose
- D** Handle Release Button
- E** Power Switch
- F** Power cord
- G** Wand Release Button
- H** Wand
- I** Dust-Cup
- J** Dust-Cup Release Latch
- K** Filter Cover
- L** Headlights
- M** Brush-Roll

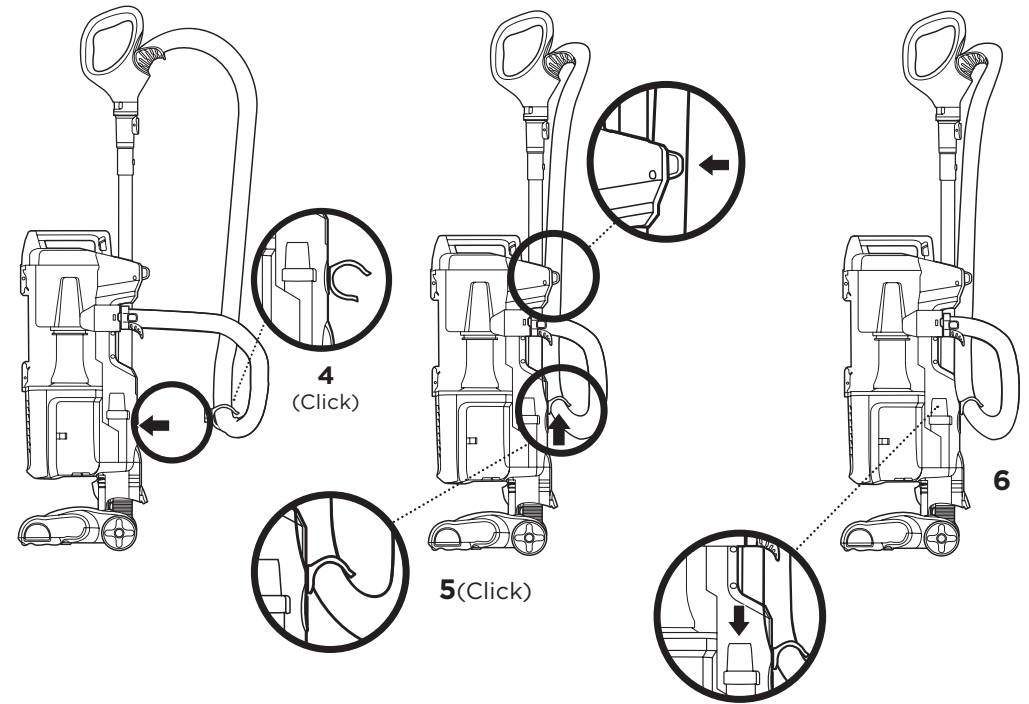


NOTE: The dust cup has to be removed to see the filter access button.

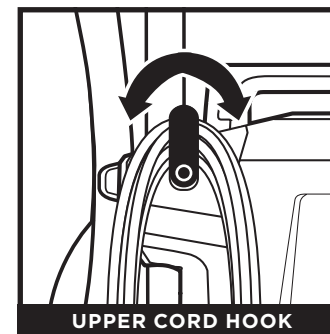


1. Insert the **Wand** into the **Pod**.
2. Insert the **Handle** into the top of the wand.
3. Connect the **Hose** to the back of the pod.
4. Insert the **C-clip** into the back of the pod.
5. Insert the hose into the C-clip and the hose holder.
6. Store **Accessories** on the **Tool Storage Posts**.

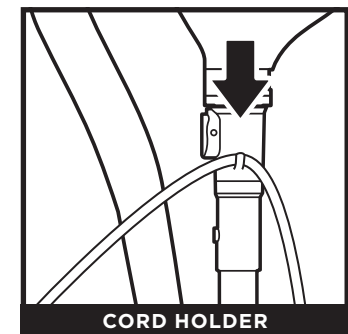
For proper operation, ensure all parts are firmly clicked into place.



POWER CORD

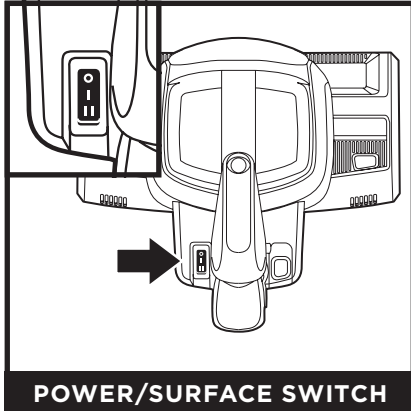


For cord access, rotate upper hook down and remove cord.



Use cord holder on the side of wand to hold cord in place while vacuuming.

SETTINGS



Select surface setting:

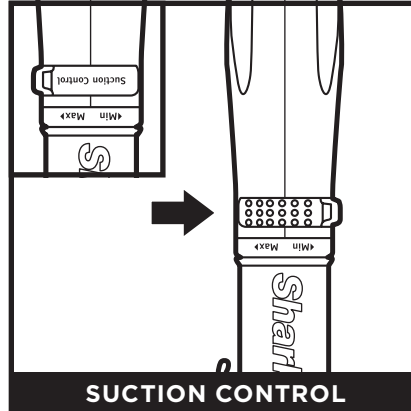
○ Off

I Hard Floor

For bare floors and area rugs. The brushrolls will spin slowly in this mode.

II Carpet

For carpets. The brushrolls spin quickly in this mode.

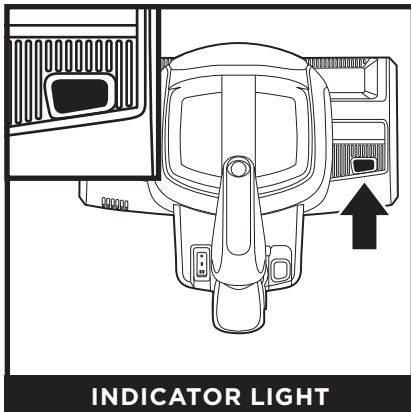


The **Suction Control Slider** located on the handle allows you to adjust the suction depending on the floor type.

MIN: to reduce suction and increase maneuverability on carpets.

MAX: to increase suction on bare floors.

BRUSHROLL INDICATOR LIGHT



WHAT DOES THE BRUSHROLL INDICATOR LIGHT MEAN?

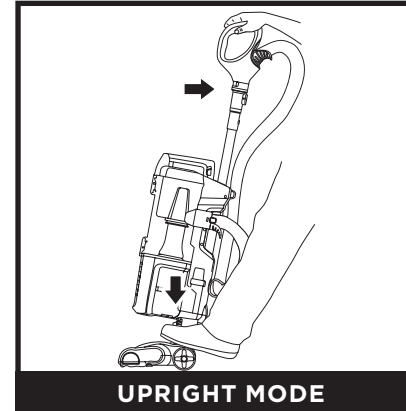
Solid Green: The brushroll is spinning and working as intended.

Solid Red: There is a jam in the brushroll area. Turn off and unplug the vacuum and remove any blockages in the nozzle.

Flashing Red: The motorised floor nozzle is overheating. Turn the vacuum off and wait a minimum of 60 minutes for the unit to cool down. See Troubleshooting section for more information.

NOTE: For deep carpet cleaning, set to **MAX** suction and use setting **II, Carpet**.

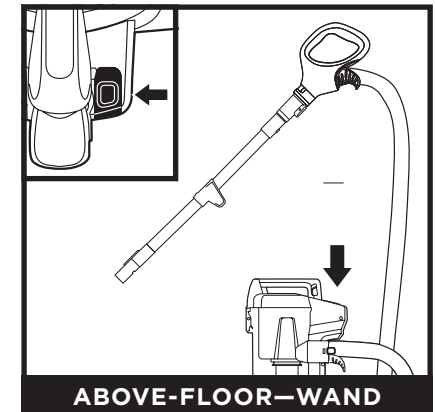
CLEANING MODES



To engage **Brushroll**, turn on the power, step on the floor nozzle, and tilt handle back.



Press the **Handle Release** button and pull up on the handle to detach it from the wand. Attach an accessory to the handle.

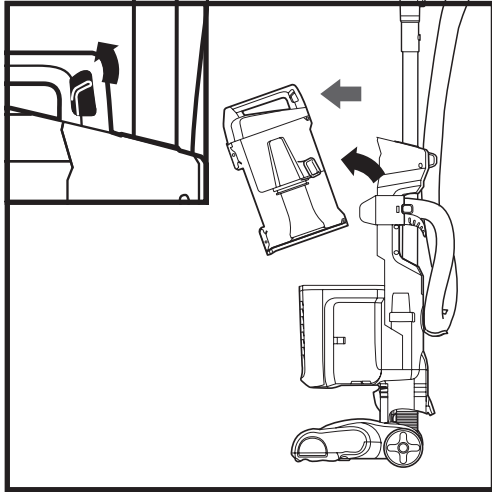


Press the **Wand Release** button and pull up on the wand to detach it from the pod. Attach an accessory to the wand.

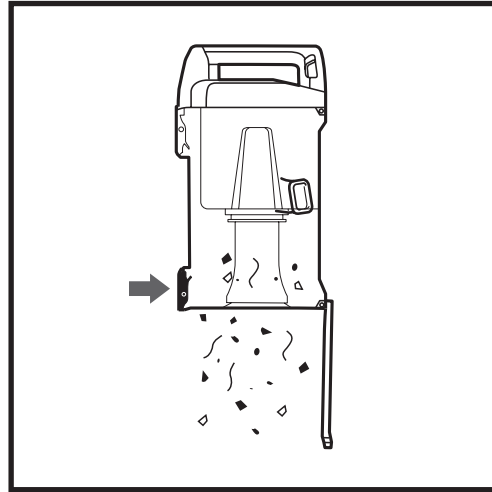
NOTE: All accessories are compatible with both the wand and the handle.

EMPTYING THE DUST CUP

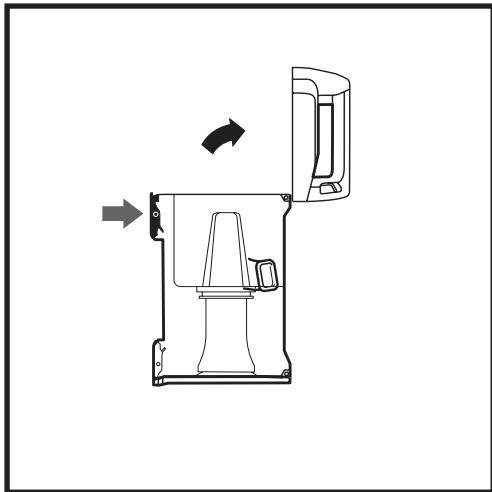
IMPORTANT: Unplug the power cord before performing any maintenance. Empty the dust cup each time you vacuum and periodically during cleaning, when debris in the dust cup reaches the MAX fill line.



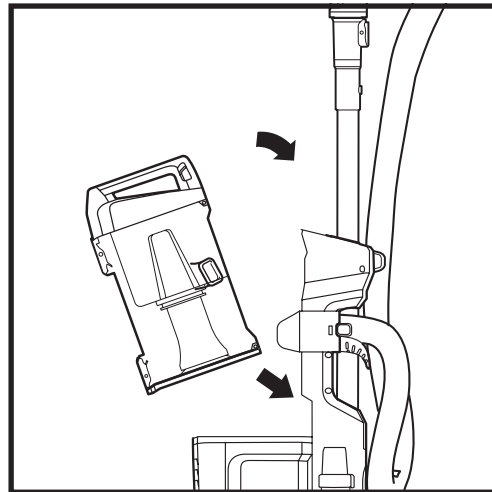
To remove **Dust Cup**, slide up the release button on the dust cup handle. Tilt dust cup forward, then lift to remove.



Press the release button to open bottom of dust cup.



To remove collected debris from **Lint Screen**, press the top release button and lift the handle to open the dust cup. Gently brush lint screen to clean.



To reinstall, place the bottom of dust cup onto the pod and then tilt until it clicks into place.

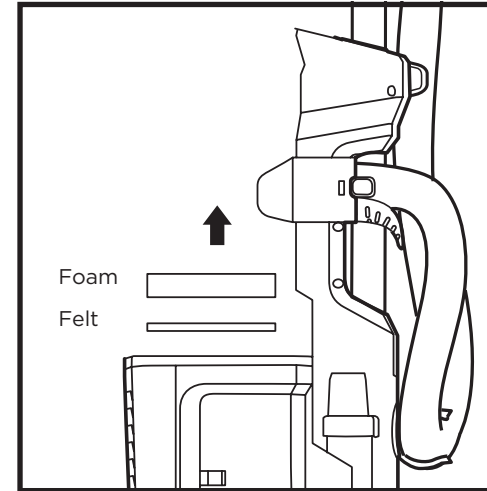
CLEANING AND REPLACING THE FILTERS

CLEANING FILTERS

Regularly rinse and replace the filters to maintain your vacuum's suction power.

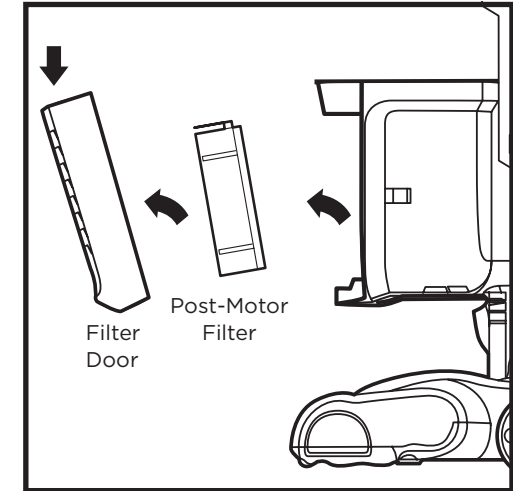
To prevent damage from cleaning chemicals, rinse filters with cold water only. Allow all filters to air-dry for at least 24 hours before reinstalling them to prevent liquid from being drawn into electronic parts.

IMPORTANT: DO NOT use soap when cleaning the filters.



RINSE PRE-MOTOR FILTERS EVERY MONTH

Remove **Dust Cup**, then lift out **Filters**.

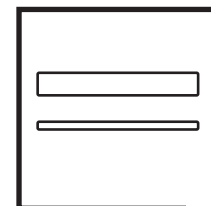


RINSE POST-MOTOR FILTER EVERY YEAR

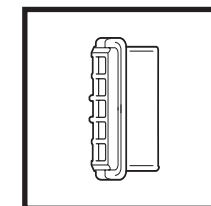
Remove dust cup, tilt **Filter Door** and firmly pull it off. Press tab at top of **Post-Motor Filter** and pull out filter. To reinstall, insert filter into unit and replace the filter door.

REPLACING FILTERS

Follow the previous instructions for removing filters. The **Pre-Motor Filter** should be replaced every month. The **Filter** should be replaced every year.



**Replacement
Pre-Motor Foam &
Felt Filter Kit**

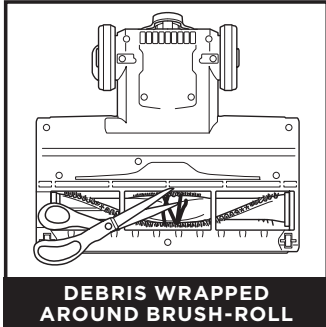


**Replacement
Post-Motor Filter**

NOTE: To order replacement parts and filters, visit sharkclean.co.uk/shark-parts-accessories/shark-vacuum-cleaner-parts-accessories/

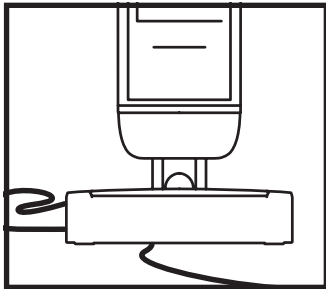
MAINTENANCE

CLEANING THE BRUSHROLL



Clean off any debris on the bristles. Carefully use scissors within the brush-roll groove to cut away any hair or debris wrapped around the brush-roll.

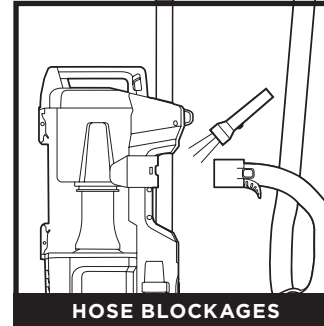
CORD MAINTENANCE



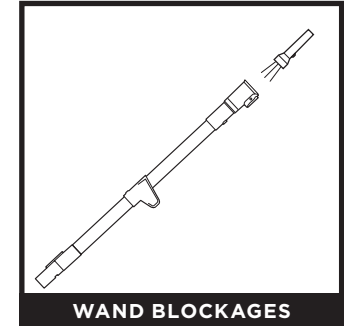
To minimize the risk of power cord damage, **DO NOT** run the vacuum over the power cord. If this occurs, immediately shut off power to the vacuum and remove the cord from the brushroll or nozzle.

1. **DO NOT** pull or carry vacuum cleaner by the cord or use cord as a handle.
2. **DO NOT** unplug by pulling on the cord. Grasp the plug, not the cord.
3. **DO NOT** close the door on the cord.
4. **DO NOT** pull the cord around sharp corners.
5. **DO NOT** leave the cord near heated surfaces.

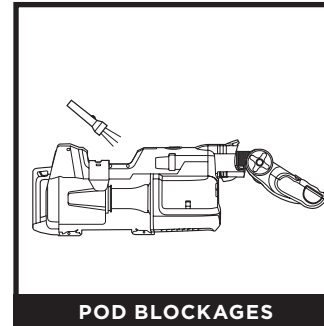
CHECKING FOR BLOCKAGES



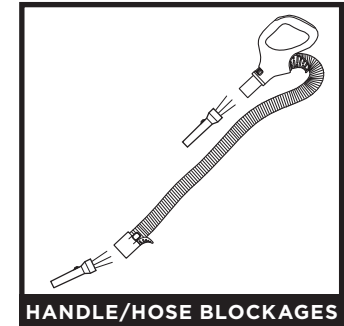
Detach hose from vacuum pod, and check hose and opening on back of pod for blockages.



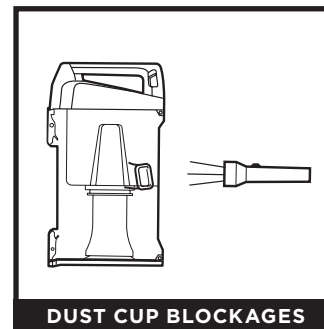
Detach wand from pod and handle, and check both ends for blockages.



Detach wand from pod, and check opening for blockages.



Detach handle from wand and hose from the vacuum pod, and check openings for blockages.



Detach dust cup from vacuum pod. Empty dust cup, remove debris from lint screen, and check for blockages.

AVAILABLE ACCESSORIES

A Crevice Tool

This slender tool offers extended reach to access corners, baseboards, tight spaces, and ceilings.

B Upholstery Tool

Picks up hair, dust, and large debris from mattresses, couches, curtains, lampshades, and other delicate upholstered fabrics.

C Pet Power Brush

The turbine brush loosens and removes pet hair and debris from carpets, and powerfully deep-cleans dander out of upholstery and other surfaces.

D Duster Crevice Tool

Two cleaning tools in one. The crevice tool gives you extended reach to clean in tight spaces, while the soft brush is ideal for dusting delicate surfaces.

E Pet Multi-Tool

A single convertible tool for cleaning tough pet messes two ways: use the stiff bristle brush to clean stuck-on debris, or take off the bristles to reveal an upholstery tool perfect for removing stubborn pet hair and large piles of debris.

F Under-Appliance Wand

Clean under and behind hard-to-move appliances and furniture with this adjustable 36" tool. Flip the extension piece over to clean the underside of appliances.

G Anti-Allergen Dust Brush

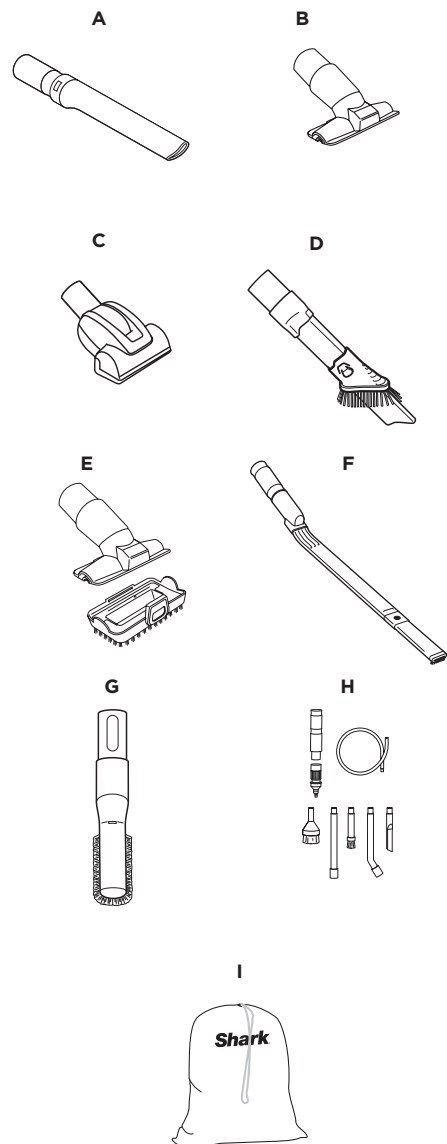
This brush features nylon fiber bristles specifically designed for removing fine dust and allergen particles from the most delicate surfaces.

H Home & Car Detail Kit

Deep-clean your car like a professional detailer, or clean hard-to-reach areas in your home. Micro-sized tools let you clean around delicate objects and access the tightest spaces like car vents and computer keyboards.

I Accessory Bag

This convenient accessory storage bag measures 32 cm x 70 cm and fits the Under-Appliance Wand. Smaller size available at sharkaccessories.com.



NOTE: Not all accessories come with all units. For a list of the accessories included with this model, see the top inside flap of the box. To order additional accessories, visit sharkclean.co.uk/shark-parts-accessories.

TROUBLESHOOTING

Power cord caught in brushroll or floor nozzle.

- To minimize the risk of power cord damage, DO NOT run the vacuum over the power cord. If this occurs, immediately shut off power to the vacuum and remove the cord from the brushroll or nozzle.
- Inspect power cord and plug for any damage before use. DO NOT use vacuum cleaner with a damaged cord or plug. Turn off all controls before plugging in or unplugging the vacuum cleaner. Store your vacuum cleaner with the power cord secured around the two cord hooks.

Vacuum is not picking up debris. No suction or light suction.

- Check filters to see if they need cleaning. Follow instructions for rinsing and air-drying the filters before reinstalling.
- Dust cup may be full; empty dust cup.
- Clear any blockages in the hose, hose connections, nozzle, wand, pod, or accessories. See Checking for Blockages section for more information.

Vacuum lifts area rugs.

- Make sure Power/Surface switch is set to Hard Floor (setting I).
- Suction is powerful. Take care when vacuuming area rugs or rugs with delicately sewn edges.
- To minimize suction, set the suction control slider to MIN. See the Suction Control section for more information.

Brushroll does not spin.

- If the brushroll indicator light turns red, immediately turn off and unplug the vacuum. Remove the wand from the pod and clear any blockages. Reconnect wand, plug in vacuum, and turn on power.
- With the power on, recline the handle, which will automatically turn on the brushroll.
- Check hose, hose connections, nozzle, wand, pod, and accessories for blockages. Clear any blockages found.
(Refer to Checking for Blockages section for more information.)

Vacuum turns off on its own or indicator light flashes red.

If your vacuum overheats, the thermostat will automatically turn off the motor. Follow these steps to restart:

- Turn vacuum off and unplug it.
- Empty dust cup and clean filters (see Emptying the Dust Cup and Cleaning the Filters).
- Check for blockages in hose, wand, nozzle, accessories, and inlet openings.
- Allow unit to cool for a minimum of 60 minutes.
- Plug in vacuum and turn it on.

For all other issues, please visit our website at sharkclean.co.uk/support.

FIVE (5) YEAR LIMITED GUARANTEE

When a consumer buys a product in the UK, they get the benefit of legal rights relating to the quality of the product (your "statutory rights"). You can enforce these rights against your retailer. However, at Shark® we are so confident about the quality of our products that we give you an additional manufacturer's warranty of up to five years (one year as standard, plus a further four years upon registration with Shark®). Offer valid only in United Kingdom and Republic of Ireland. These terms and conditions relate to our manufacturer's guarantee only – your statutory rights are unaffected.

The conditions below describe the prerequisites and scope of our guarantee.

Shark® Guarantees

A household appliance like a vacuum cleaner constitutes a sizeable investment. Your new machine needs to work properly for as long as possible. The guarantee it comes with is an important consideration - and reflects how much confidence the manufacturer has in its product and manufacturing quality.

Every Shark® machine comes with a free parts and labour guarantee. Our customer service helpline (0800 862 0453) is open from 9.00am to 6.00pm Monday - Friday. It's free to call, and you'll be put straight through to a Shark® representative. You'll also find online support at sharkclean.co.uk.

How do I register my extended Shark® guarantee?

If you have purchased your vacuum directly from sharkclean.co.uk your guarantee is registered automatically. You can also register your guarantee at sharkclean.co.uk within 28 days of purchase. To save time, you'll need the following information about your machine:

- Date you purchased the machine (receipt or delivery note)
- Model Number

IMPORTANT

- Your guarantee will only cover your product from the date of purchase.
- Please keep your receipt at all times. Should you need to use your guarantee we will need your receipt to verify the information you have supplied to us is correct. The inability to produce a valid receipt may invalidate your ability to claim against your guarantee.

What are the benefits of registering my free Shark® guarantee?

When you register your guarantee we'll have your details to hand if we ever need to get in touch. You can also receive tips and advice on how to get the best out of your Shark® vacuum and hear the latest news about new Shark® technology and launches.

If you register your guarantee online, you'll get instant confirmation that we've received your details.

How long are new Shark® machines guaranteed for?

Our confidence in our design and quality control means that your new Shark® vacuum cleaner is guaranteed for a total of up to five years (1 year plus an extended guarantee of 4 years on registration).

What is covered by the free Shark® guarantee?

At Shark's discretion repair or replacement of your Shark® machine, including all parts and labour. A Shark® guarantee is in addition to your legal rights as a consumer.

What is not covered by the free Shark® guarantee?

- Blockages - for details of how to unblock your vacuum cleaner, please refer to the Operating Manual.
- Normal wear and tear such as brush bar, fuse, belt etc.
- Accidental damage, faults caused by negligent use or care, misuse, neglect, careless operation or handling of the vacuum cleaner which is not in accordance with the Shark® Operating Manual supplied with your machine.
- Use of the vacuum cleaner for anything other than normal domestic household purposes.
- Use of parts not assembled or installed in accordance with the operating instructions.
- Use of parts and accessories which are not Shark® Genuine Components.
- Faulty installation (except where installed by Shark®).
- Repairs or alterations carried out by parties other than Shark® or its agents.

What happens when my guarantee runs out?

Shark® does not design products to last for a limited time. We do appreciate that there may be a desire for our customers to want to repair their vacuum cleaners after the guarantee has lapsed. In this case please contact our Freephone customer service help line and ask about our out of guarantee program, on 0800 862 0453.

Where can I buy genuine Shark® spares and accessories?

Shark® spares and accessories are developed by the same engineers who developed your Shark® vacuum. You'll find a full range of accessories, spares and replacement parts for all Shark® machines at sharkclean.co.uk

Only use Shark® branded filters and accessories. Damage caused by use of non-Shark parts may not be covered by your guarantee.

NOTES

PLEASE READ CAREFULLY AND KEEP FOR FUTURE REFERENCE.

This Owner's Guide is designed to help you get a complete understanding of your new Shark Navigator Upright Vacuum

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+44 (0)800 862 0453
www.sharkclean.co.uk**

Illustrations may differ from actual product. We are constantly striving to improve our products; therefore the specifications contained herein are subject to change without notice.

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