Binatone

USER GUIDE

Veva 1915 Call Blocker
Veva 1915 Call Blocker Twin
Veva 1915 Call Blocker Triple
Veva 1915 Call Blocker Quad

Digital Cordless Telephone with Answering Machine



Binatone Helpline (for UK only)
Mon - Fri - 8.00am to 8.00pm
Sat - 8.30am to 2.00pm
0844 557 9677 (UK only - Calls cost 7p per minute plus your telephone company's access charge.)
0818 762092 (ROI)
Or visit our website: **www.binatoneglobal.com**

THIS EQUIPMENT IS NOT DESIGNED FOR MAKING EMERGENCY TELEPHONE CALLS WHEN THE POWER FAILS. ALTERNATIVE ARRANGEMENTS SHOULD BE MADE FOR ACCESS TO DIAL EMERGENCY SERVICES.

Before operating this set, please read these instructions carefully.

TECHNICAL DETAILS

Standard	Digital Enhanced CordlessTelecommunication(DECT)
Frequency range	1.88 to 1.9 GHz (bandwidth = 20 MHz)
Channel bandwidth	1.728 MHz
RF power output(EIRP):	Below 24 dBM
Operating range	Up to 300m outdoors; up to 50m indoors
Operating time	Standby: 100 hours; Talking: 10 hours Battery charge time:15 hours
Temperature range	Operating 0^{o}C to 40^{o}C; Storage -20^{o}C to 60^{o}C
Electrical power	**Base unit:** VTech - VT04EUK06045 / VT04EEU06045 input 100-240VAC 50/60Hz 150mA, output 6VDC 450mA Ruijing - RJ-AS060450B001 / RJ-AS060450E002 input 100-240VAC 50/60Hz 150mA, output 6VDC 450mA **Charger unit:** VTech - VT04EUK06045 / VT04EEU06045 input 100-240VAC 50/60Hz 150mA, output 6VDC 450mA Ruijing - RJ-AS060450B001 / RJ-AS060450E002 input 100-240VAC 50/60Hz 150mA, output 6VDC 450mA **Battery information (each handset):** CORUN-Ni-MH AAAJ400, Type Ni-MH (Rechargeable battery) Voltage Rating 400mAh, 2 X 1.2V AAA Size **Use only adaptors and batteries listed above.**

Caution
Risk of explosion if battery is replaced by an incorrect type
Dispose of used batteries according to the your local authority regulations.
Port specification
The ⏻ port (connected to the mains power supply) is a SELV port with respect to EN41003.
The ☎ port (connected to the telephone line) is a TNV port with respect to EN41003.
CLEANING AND CARE
Do not clean any part of your phone system with benzene, thinners or other solvent chemicals as this may cause permanent damage which is not covered by the Guarantee.
When necessary, clean it with a damp cloth.
Keep your phone system away from **hot, humid conditions** or **strong sunlight**, and **don't let it get wet**.
Every effort has been made to ensure high standards of reliability for your phone system. However, if something does go wrong, please **do not try to repair it yourself, but** consult your supplier or the Helpline.

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1 IMPORTANT SAFETY INSTRUCTIONS

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock or injury, including the following:

1) Read and understand all the instructions.
2) Follow all warnings and instructions marked on the product.
3) Unplug this product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning.
4) Keep your Veva 1915 Call Blocker away from hot, humid conditions or strong sunlight, and don't let it get wet or use this product near water (for example, near a bath tub, kitchen sink, swimming pool).
5) Do not overload wall outlets and extension cords as this can result in the risk of fire or electric shock.
6) Unplug this product from the wall outlet and refer servicing to our Repair Centre under the following conditions:
   - When the power supply cord or plug is damaged or frayed.
   - If the product does not operate normally by following the operating instructions.
   - If the product has been dropped and the cabinet has been damaged.
   - If the product exhibits a distinct change in performance.
7) NEVER use your Veva 1915 Call Blocker outdoors during a thunderstorm - unplug the base from the telephone line and the mains socket when there are storms in your area. Damage caused by lightning is not covered by the guarantee.
8) Do not use the telephone to report a gas leak in the vicinity of the leak.
9) Use only the supplied NiMH (Nickel Metal Hydride) batteries! The operation periods for the handsets are only applicable with the default battery capacities.
10) The use of other battery types or non-rechargeable batteries/primary cells can be dangerous. These may cause interference and/or damage to the unit or surroundings. The manufacturer will not be held liable for damage arising from such non-compliance.
11) Do not use third party charging bays. Damage may be caused to the batteries.
12) Please ensure the batteries are inserted in the correct polarity.
13) Dispose of batteries safely. Do not immerse them in water, burn them, or put them where they could get punctured.

Package contents
The package contains the following items:
• 1 Handset
• 1 Base station
• 1 Mains power adapter
• 1 Telephone line cord
• 2 AAA NiMH rechargeable batteries
• 1 User manual
Note: If you have a Twin, Triple or Quad system, you will also have the requisite extra handset(s) and batteries, and a charger pod for each extra handset.

Connection and conditions for use:
You can connect your phone to a direct exchange line (DEL) on a local exchange with its own phone number; to an extension socket connected to a DEL; or to an extension on an approved compatible PBX. Do not connect as an extension to a payphone.
The ringer equivalence numbers (REN) of all equipment (phones, fax machines, modems, etc.) connected to an exchange line must not add up to more than 4, otherwise one or more of them may not ring and/or answer calls correctly. The phone has a REN of 1, and most other telephones have a REN of 1 unless marked otherwise.

Handset - Base Connection
1) When purchased, all handsets are already registered to the base unit and should link to it when they are all powered up.
2) To use your cordless handset and base unit together, you must be able to establish a radio link between them. The signal between the handset and the base is in accordance with the normal standards for a DECT phone: Maximum range up to 300 metres outdoors or 50 metres indoors. Be aware that:
   > Any large metal object, such as a refrigerator, mirror or filing cabinet, between the handset and the base unit may block the radio signal.
   > Other solid structures, like walls, may reduce the signal strength.
   > Other electrical equipment may cause interference and/or affect the range.
3) Do not place close to another telephone, a TV or audio equipment - it may cause interference.
4) Out of Range warning. If you hear a warning tone during a call, and/or the sound in the earpiece becomes faint or distorted, you may be going out of range of the base unit, so move nearer to the base unit within 20 seconds, otherwise the call may be cut off.

2 INSTALLING YOUR PHONE

2.1 Connecting the base station

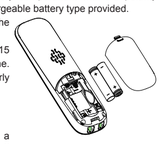


1) Plug the power supply ⏻ and line cord ☎ into the base station.
2) Plug the power adapter into a 100-240V 50/60Hz mains socket, and the line cord into your telephone line socket.
3) Always use the cables provided in the box.
   Warning: Use only the provided power adapter, as others may cause a hazard.
   Warning: Install the base unit in a position where the mains adapter plug will reach an easily accessible mains socket. Never try to lengthen the mains power cable.

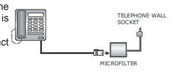
Note: The base unit needs mains power for normal operation, not just for charging the handset batteries.

2.2 Installing and charging the batteries

1) Place the 2 supplied batteries into the battery compartment with the polarity markings as shown. Use only the NiMH rechargeable battery type provided.
2) Position the battery compartment cover over the batteries and slide up to click into place.
3) Put the handset on the base and charge for 15 hours before using the handset for the first time. The handset will give a beep when it is properly placed on the base or charger.

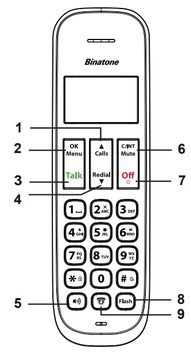


If you have a Broadband line
If you connect your telephone to a line with a broadband connection, you will need to insert a micro-filter between the telephone and the telephone line, otherwise you may get interference between the telephone and the broadband, which could cause problems.
In a home with broadband, every telephone must have a micro-filter connected, not just the one at the telephone point that your modem is connected to.
If you need more broadband micro-filters, contact your broadband supplier.



3 GETTING TO KNOW YOUR PHONE

3.1 Handset Overview



1 UP (Calls)
From idle: access the Call List
In lists: move up the options
During calls / ringing: increase the volume.

2 LEFT SOFT KEY (OK Menu)
Use with icons on display above, to open menu and confirm options.

3 TALK ON (Talk)
Make or answer calls.
In Phonebook list / Redial list / Call list:
Press to make a call.

4 DOWN (Redial)
In lists: move down the options.
During calls / ringing: decrease the volume.
From idle: access the Redial List.

5 SPEAKERPHONE (🔊)
During a call: Press to turn on / off the speakerphone.

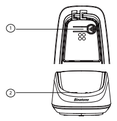
6 RIGHT SOFT KEY (C/INT Mute)
Use with icons on display above, to clear characters, go back to previous menu, mute the microphone or make an intercom call.

7 TALK OFF (Off)
End a call or return to previous menu.
From idle: press and hold to turn the handset on / off.

8 R - RECALL (Flash) also called Flash
Sends a recall (R) signal, used for some PBX / Calling Features.

9 CALL BLOCKER (☎)
Press to enter CALL BLOCKER menu.

3.2 Base Station Overview



1. **FIND 📢**
   Press to page your registered handset(s).
   Press and hold to put base into registration mode.
2. **HANDSET CHARGING CRADLE**

3.3 Display icons and symbols

The LCD screen gives you information on the current status of the telephone.



Steady when the handset is in range of the base. Flashes when out of range of the base or not registered to the base.
Steady when an intercom call is in progress.
Flashes when there is an incoming internal call.
Indicates the speakerphone is being used.
Indicates a call is in progress with any handset using the base.
Flashes when there is an incoming call.
Indicates that your answering machine (TAM) is on and flashes when there is a new message.
Indicates that the handset ringer is switched off.
Steady when an alarm is set. Flashes when the alarm is sounding.
Indicates that the keypad is locked.
Indicates when you have a new Voice Mail message.
(This is a Caller Display service and is not usually available from UK network providers.)
Indicates when the battery is fully charged.
Whole icon flashes when the battery is charging.
Indicates when the battery needs charging, and flashes when very low.

Indicates when there are more characters or numbers in front of those being displayed.
Indicates when there are more characters or numbers after those being displayed.
LEFT SOFT KEY function. Press to access the main menu.
LEFT SOFT KEY function. Press to confirm the current selection.
Indicates a new TAM message is playing or a new Call List entry is being displayed.
Indicates you can scroll up / down the menu items / Phonebook list / Redial list / Call List
RIGHT SOFT KEY function. Press to start an intercom call.
(INT)
RIGHT SOFT KEY function. Press to go back to the previous menu level or cancel the current action.
(BACK)
RIGHT SOFT KEY function. Press to clear a character, stop the alarm, or mute/unmute the microphone during a call.

3.4 Menu Structure

In idle mode, press <OK/Menu> to go to **CALL LIST**, the first option in the menu list.
Press <UP> or <DOWN> to go to other options in the menu list.
Press <OK/Menu> to enter a sub-menu or function.
Press < C/INT Mute > to go back to the previous level.
Refer to the following for the menu structure.

<UP/DOWN>

Key Press	<MENU>	<UP/ DOWN>	<UP/ DOWN>	<UP/ DOWN>	<UP/ DOWN>	<UP/ DOWN>	<UP/ DOWN>	<UP/ DOWN>
Main Menu	CALLS LIST	PHONEBOOK	CALL BLOCKER	BS SETTINGS	HS SETTINGS	REGIS-TRATION	DEFAULT	ANS. MACHINE
Sub menu	Shows EMPTY or the first Call List Entry. Then <OK> for: ADD TO PB DELETE ALL DETAILS	ALL CONTACTS VIP then <OK> to show EMPTY or the first phonebook Entry. Then <OK> for: ADD PB STATUS or ADD TO VIP VIEW EDIT DELETE DELETE ALL PB STATUS	BLACK LIST ADD VIEW EDIT DELETE DELETE ALL SETTINGS BLOCK MODE CALL TYPE	DELETE HS FLASH TIME CHANGE PIN	ALARM RING SETUP TONE SETUP LANGUAGE RENAME HS HS DISPLAY AUTO ANSWER DATE & TIME	PIN?——	PIN?——	MSG PLAYBACK DELETE ALL MEMO TAM ON/OFF TAM SETTING ANSWER MODE TAM LANGUAGE OGM SETTINGS ANSWER DELAY RECORD TIME REMOTE ACC COMPRESSION CHANGE PIN

3.5 Text and Digit Entry Table

The following table shows you where each letter and punctuation character can be found, by using repeated presses of the alphanumeric keypad. This will be helpful when storing a name in the phonebook and renaming your handset.
In editing mode, a cursor is displayed to indicate the current text entry position.
It is positioned at the right of the last character entered.

Writing Tips:
1. Once a character is selected, the cursor moves on after a short pause.
2. Move the cursor within the text using <UP>/<DOWN> for text editing.
3. Press < C/INT Mute > to delete the last character.
4. Press and hold < C/INT Mute > to delete the entire text string.

3.5.1 English Character Set

	Alphanumeric Editing (For phonebook name editing and renaming handset)										Number Editing (For phone number editing, date/time editing)
Key Press	1st	2nd	3rd	4th	5th	6th	7th	8th	9th	10th	
1	space	-	1								1
2	A	B	C	2							2
3	D	E	F	3							3
4	G	H	I	4							4
5	J	K	L	5							5
6	M	N	O	6							6
7	P	Q	R	S	7						7
8	T	U	V	8							8
9	W	X	Y	Z	9						9
0	0										0, or P (Pause) if press and hold
-	+	?	/	\	(	)					+
#	O	!	_	-	&						#

"Other characters are available with other handset languages (see 8.3.5)."

4 USING YOUR PHONE

4.1 Make a Call

4.1.1 Preparatory Dialling

Enter the phone number and press <TALK ON> to dial the number. When entering the number, if you make a mistake, press < C/INT Mute > to delete digits.

4.1.2 Direct Dialling

Press <TALK ON> to connect to the line and then enter the phone number.
(**Note:** if you enter a wrong digit you cannot correct it with the < C/INT Mute > key.)

4.1.3 Call from the phonebook

Press <OK/Menu> then <DOWN>(Redial) to show **PHONEBOOK**.
Press <OK/Menu> to show **ALL CONTACTS**, and <OK/Menu> again to open the phonebook ,then press <UP>/<DOWN> to select the desired entry.
Press <TALK ON> to dial out the selected entry.

4.1.4 Call from the Call List (only available with Caller Display)

Press <UP>(Calls) to access the Call List and press <UP>/<DOWN> to select the desired Call List entry.
Press <TALK ON> to dial out the selected entry.
Note: You can also access the Call List by pressing <OK/Menu> twice.

4.1.5 Call from the redial list

Press <DOWN>(Redial) to access the redial list and press <UP>/<DOWN> to select the desired number.
Press <TALK ON> to dial out the selected redial number.

4.1.6 Call timer

Your handset automatically times the duration of every call.
The call timer is displayed as soon as you answer a call or 15 seconds after dialling and remains on the screen for 5 seconds after the end of the call.
It is shown in hours, minutes and seconds format (HH:MM:SS).

4.2 Answer a Call

If the handset is not on the charging cradle, or if **AUTO ANSWER** is set to **OFF**: When the phone rings, press <TALK ON> to answer the call.
Note: If AUTO ANSWER is set to ON, lift the handset off the base or charger to answer the call automatically, without pressing buttons.

4.3 End a Call

During a call press <TALK OFF> to end the call or put the handset on the base station or charger to end the call.

4.4 Handset Speakerphone

During a call you can press <SPEAKERPHONE> to alternate between handsfree speakerphone and normal handset use.

4.5 Adjust Volume

There are 5 levels (VOLUME 1 to VOLUME 5) to choose from for each of the earpiece and speakerphone volumes.
During a call press <UP>/<DOWN> to select volume 1-5. The current setting is shown. When you end the call, the setting will remain at the last selected level.

4.6 Mute a Call

You can talk to someone nearby without letting the caller hear you during a call.
During a call press < C/INT Mute > to mute the microphone and display **MUTED.** Your caller cannot hear you. Press < C/INT Mute > again to unmute the microphone.

4.7 Turn off the Handset Ringer

In idle, press and hold <# / 🔕> to turn off the handset ringer. The " 🔕 icon is displayed on the LCD.
Note: The display will still flash the Call icon and show **CALL** or the Caller Display number, when there is an incoming call, even if the ringer is turned off.
To turn the ringer back on, press and hold <# / 🔕> again.

4.8 Turn on the Keypad Lock

You can lock the keypad so that it cannot be used accidentally while carrying it around.
In idle, press and hold < * / 🔒 > to turn on the keypad lock and show the [🔒] icon.
Note: You can still use <TALK ON> to answer a call when the handset is ringing.
To turn the keypad lock off, press and hold < * / 🔒 > again.

4.9 Redial the last number

You can redial any of the 20 last numbers called from any handset. If you have stored a name in the phonebook to go with the number, the name will be displayed instead. The most recent last number will display at the top of the redial list.

4.9.1 Redial a Number from the Redial List

1. Press <DOWN>(Redial) to access the redial list.

Note: If an entry shows a name or has more than 12 digits, press <# / 🔕> to view the number or additional digits.

2. Press <UP>/<DOWN> to browse the redial list.
3. Press <TALK ON> to dial to the selected redial number.

Note: If there are no numbers in the redial list, the display shows **EMPTY**.

4.9.2 Store a Redial Number into the Phonebook

1. Follow Steps 1 and 2 in section 4.9.1.
2. Press <OK/Menu> to show **ADD TO PB**.
3. Press <OK/Menu> and then enter the name you want to use in the phonebook.
4. Press <OK/Menu> and then modify the number, if necessary.
5. Press <OK/Menu> to show **MELODY 1**.
6. Press <UP>/<DOWN> to browse the ringtone list. The respective ringtones play while browsing the list. (**Note:** the selected melody only plays when you receive a call with Caller Display that matches the stored number.)
7. Press <OK/Menu> to confirm, and the entry will be stored.

4.9.3 Delete a Redial Number

1. Follow Steps 1 and 2 in section 4.9.1.
2. Press <OK/Menu> then <UP>/<DOWN> to show **DELETE**.
3. Press <OK/Menu> to confirm, and the entry will be deleted.

4.9.4 Delete all Redial List entries

1. Follow Steps 1 and 2 in section 4.9.1.
2. Press <OK/Menu> then <UP>/<DOWN> to show **DELETE ALL**.
3. Press <OK/Menu> to display **CONFIRM?**.
4. Press <OK/Menu> to delete all entries and display -**EMPTY**.

4.10 Find the Handset

You can locate the handset by pressing the <FIND> key on the underside of the base station. All the handsets registered to the base will produce the paging tone and show **PAGING** on the display for 60 seconds. You can stop the paging by pressing <TALK ON>, <TALK OFF> or < C/INT Mute > on any handset or <FIND> on the base again.

Note: If there is an incoming call during paging, the phone will ring with the incoming call instead of paging.

4.11 Make an Internal Call (Multi - handset versions only)

This feature is only applicable when there are at least two registered handsets.
It allows you to make internal calls, transfer external calls from one handset to another handset and make conference calls. If the called handset is not answered within 60 seconds, it will stop ringing and the calling handset will return to standby mode.

Note: If only one handset is registered to the base station, when < C/INT Mute > is pressed, it will display **NOT POSSIBLE**.

4.11.1 Intercom Another Handset

1. In idle mode, press < C/INT Mute > and the first other registered handset number displays. Press <UP>/<DOWN> to see other handset numbers or **ALL**.
2. Enter the number of the handset to call, or press **<9>** to call **ALL**.
3. The called handset rings and <TALK ON> must be pressed on that handset to establish the intercom call.

Note: If only two handsets are registered to the base station, pressing < C/INT Mute > will call the other handset immediately.

Note: If there is an external call while you are on an intercom call, you'll hear warning beeps, and you have to end the intercom call, before you can answer the external call.

4.11.2 Call All Handsets

1. In idle mode, press < C/INT Mute > and the first registered handset will display.
2. Press the < 9 > key to ring to all registered handsets

4.11.3 Transfer an External Call to another handset

During an external call:
1. Press <OK/Menu> to show **INTERCOM**.
2. Press <OK/Menu> to show any other registered handset numbers or **ALL**. Enter the number for the handset you want to transfer the call to.
3. The external call is put on hold automatically and the called handset rings.
4. Press <TALK ON> on the called handset to establish an internal call.
5. Press <TALK OFF> on the calling handset or put the calling handset on the charging cradle to end the current call with the external party.
6. The external call is transferred to the called handset.

Note: If the other handset has not answered the intercom call, you can stop the intercom and return to the external call by pressing <TALK OFF>

4.11.4 Make a 3-way Conference Call

The conference call feature allows one external call to be shared with two handsets (in intercom) so that three parties can share the conversation and no additional network subscription is required.
During an external call:
1. Follow Steps 1 to 4 in section 4.11.3.
2. Press and hold < * / 🔒 > on the calling handset to establish the conference call. Either handset can exit the conference by pressing <TALK OFF>, leaving the other handset still connected to the external call.

5 PRIVATE PHONEBOOK

The phone system can store up to a total of 100 entries shared between the Phonebook (including VIP entries) and the Black List (see section 8). All handsets will share the same phonebook list due to the feature requirements, and therefore only one handset can access the phonebook at any one time. Each phonebook entry can have a maximum of 24 digits for the phone number and 12 characters for the name. You can also select different melodies for your phonebook entries, but they will only play when you receive a call if you subscribe to Caller Display and the incoming number matches the stored number. The entries are stored alphabetically, and when viewed from the main menu can be seen as ALL CONTACTS or just the VIP contacts.

5.1 Store a Number Entry in the Phonebook

1. Press <OK/Menu> and <UP>/<DOWN> to select **PHONEBOOK**, then Press <OK/Menu> to show **ALL CONTACTS**, then <OK/Menu> again to open the full phonebook list.

Note: The first entry in the phonebook will be displayed. If there is no entry stored in the phonebook, it will show EMPTY.

2. Press <OK/Menu> to show **ADD**.
3. Press <OK/Menu> and then enter the name.
4. Press <OK/Menu> and then enter the number.
5. Press <OK/Menu> and <UP>/<DOWN> to select the desired melody.

(Note: the melody will only play when you receive a call from this number, if you subscribe to caller display and the incoming number matches the number stored.)

6. Press <OK/Menu> to save.

NOTE: If the phonebook is full, it will show **PB FULL** when you try to **ADD** a new entry, and you will have to delete an entry before being able to add another.

5.1.1 Entering Names

Use the keypad letters to enter names, e.g. to store **TOM**:
Press **8** once to enter **T**.
Press **6** three times to enter **O** .
Press **6** once to enter **M**.

5.1.2 Writing Tips

Press < C/INT Mute > to delete the last character or digit.

Press and hold < C/INT Mute > to delete all characters or digits.

After a character is entered, the cursor moves to the next position after a short pause, but you only need to wait if the next character requires the same key.
Press <UP>/<DOWN> to move backward or forward through the characters / digits.
When entering a number, press and hold < **0** > to insert a 3-second dialling pause (will appear as **P**)

5.2 Review an Entry

1. In idle mode, press <OK/Menu> then <UP>/<DOWN> to show **PHONEBOOK**, and then <OK/Menu> to select, and <OK/Menu> again to open the **ALL CONTACTS** list. The first entry in the phonebook will be displayed.
2. Press <UP>/<DOWN> to find the phonebook entry you want to review.

TIP: To find quickly, enter the first character of the name using the keypad letters (e.g. if it begins with C, press the 2 key three times), and then press <UP>/<DOWN> to scroll to the entry you want.

3. Press <OK/Menu> and <UP>/<DOWN> to select **VIEW**.
4. Press <OK/Menu> to show the number of the selected entry. If the number is longer than 12 digits, press <OK/Menu> or < C/INT Mute > to see the others. Press <UP>/<DOWN> to see the Name or Melody.

5.3 Dial an Entry

While in the phonebook list, press <UP>/<DOWN> to find the entry you want, or enter the first character of the name using the keypad letters (e.g. if it begins with C, press the 2 key three times), and then press <UP>/<DOWN> to find the entry you want.

1. Press <TALK ON> to dial the selected entry.

5.4 Edit a Phonebook Entry

1. Press <OK/Menu> and <UP>/<DOWN> to show **PHONEBOOK**, then <OK/Menu> to select, and <OK/Menu> again to open the **ALL CONTACTS** list.
2. Press <UP>/<DOWN> to select the entry you want to edit.
3. Press <OK/Menu> then <UP>/<DOWN> to select **EDIT**.
4. Press <OK/Menu> then use the keypad to edit the name (if applicable).
5. Press <OK/Menu> then use the keypad to edit the number (if applicable).
6. Press <OK/Menu> then <UP>/<DOWN> to change the melody (if required).
7. Press <OK/Menu> to save.

5.5 Delete a Phonebook Entry

1. Press <OK/Menu> and <UP>/<DOWN> to show **PHONEBOOK**, then <OK/Menu> to select, and <OK/Menu> again to open the **ALL CONTACTS** list.
2. Press <UP>/<DOWN> to select the entry you want to delete.
3. Press <OK/Menu> then <UP>/<DOWN> to select **DELETE**.
4. Press <OK/Menu> to confirm the delete.

5.6 Delete All Phonebook Entries

1. Press <OK/Menu> and <UP>/<DOWN> to show **PHONEBOOK**, then <OK/Menu> to select, and <OK/Menu> again to open the **ALL CONTACTS** list.
2. Press <OK/Menu> and <UP>/<DOWN> to select **DELETE ALL**.
3. Press <OK/Menu> to show **CONFIRM?**.
4. Press <OK/Menu> to confirm the delete all.

5.7 Check Phonebook Status

You can check how many entries are in your phone and how many spaces are available for more entries in the phonebook.

1. Press <OK/Menu> and <UP>/<DOWN> to show **PHONEBOOK**, and <OK/Menu> to select, and <OK/Menu> again to open the **ALL CONTACTS** list.
2. Press <OK/Menu> then <UP>/<DOWN> to select **PB STATUS**.
3. Press <OK/Menu> to view the Memory Status, for example 14/100 USED means 14 entries are stored out of the total 100 available spaces.

Note: The total spaces will be less than 100 if Black List entries are stored.

5.8 Add a Phonebook Entry to VIP list

1. Press <OK/Menu> and <UP>/<DOWN> to select **PHONEBOOK**, then <OK/Menu> to show **ALL CONTACTS**, and <OK/Menu> again to access the phonebook.
2. Press <UP>/<DOWN> to select the desired phonebook entry.
3. Press <OK/Menu> and <UP>/<DOWN> to select **ADD TO VIP**.
4. Press <OK/Menu> to add the entry to the VIP list, as indicated by a * .

5.9 View a VIP Phonebook Entry

1. Press <OK/Menu> and <UP>/<DOWN> to show **PHONEBOOK**, then <OK/Menu> to select.
2. Press <UP>/<DOWN> to show **VIP** then <OK/Menu> to open the **VIP** list.
3. Press <UP>/<DOWN> to select the desired **VIP** phonebook entry.
4. Press <OK/Menu> to show **VIEW**.
5. Press <OK/Menu> to show the number and if more than 12 digits, press <OK/Menu> or < C/INT Mute > for others and <UP>/<DOWN> for Name or Melody.

5.10 Remove an Entry from the VIP list

1. Press <OK/Menu> and <UP>/<DOWN> to show **PHONEBOOK**, then <OK/Menu> to select, and <OK/Menu> again to open the **ALL CONTACTS** list.
2. Press <UP>/<DOWN> to select the desired **VIP** phonebook entry, indicated by a *.
3. Press <OK/Menu> and <UP>/<DOWN> to select **DEL FROM VIP**.
4. Press <OK/Menu> to remove it from the **VIP** list, but not the Phonebook.

Alternatively:

1. In idle mode, Press <OK/Menu> then <UP>/<DOWN> to show **PHONEBOOK**.
2. Press <OK/Menu> then <UP>/<DOWN> to show **VIP**.
3. Press <OK/Menu> then <UP>/<DOWN> to select the desired **VIP** entry.
4. Press <OK/Menu> then <UP>/<DOWN> to show **DELETE**.
5. Press <OK/Menu> to delete the **VIP** entry but keep it in the Phonebook.

5.11 Delete all VIP Phonebook entries

1. In idle mode, press <OK/Menu> then <UP>/<DOWN> to show **PHONEBOOK**.
2. Press <OK/Menu> and <UP>/<DOWN> to show **VIP**.
3. Press <OK/Menu> and <UP>/<DOWN> to show **DELETE ALL**.
4. Press <OK/Menu> to display **CONFIRM?**.
5. Press <OK/Menu> to confirm. **All VIP** entries will be deleted and the display will show **EMPTY**, but all will remain as normal Phonebook entries.

Veva 1915 Call Blocker system
Remote operation
Binatone

1 Using a tone-dialling phone, dial your home number
2 While your outgoing message is playing, press ✱
3 Key in your remote security code
The default code is 0000. For details of how to set a new code, see the User Guide 9.5.8.1 on page 30.
Note: The <*> key must be entered while the OGM is still playing, and the 4-digit PIN should follow without any delays. If the 4-digit Remote Access PIN is entered incorrectly three times consecutively, the line will be released automatically.
4 You can also use the codes on the other side of this card
Note: If your answering machine is switched off, the phone will enter into the remote access mode after 14 rings.
You can then enter the 4-digit remote access PIN
(Default Remote Access PIN is 0000) to activate the remote access feature.

6 CALLER DISPLAY (NETWORK DEPENDENT)

This feature is available if you have subscribed to the Calling Line Identification service with your network service provider. Your phone can store up to 30 received calls with date/time information in the Call List. The number will be shown on the handset display when the phone is ringing. If the number matches with one of the entries in your Private Phonebook, the caller's name stored in the private phonebook will be displayed alternately with the number, and the handset will ring with the ringtone associated with that phonebook entry.
If the call is from someone who withheld their number, e.g. by dialling 141, **WITHHELD** will display.
If the call is from someone whose number is unavailable, e.g. an international call or from a private exchange, **OUT OF AREA** will display.
If you've got new Caller Display records, the handset will display **X NEW CALLS** in standby mode. The New Calls indication will remain until all the new call records have been viewed on any handset.

6.1 View the Call List
All received calls are saved in the Call List with the latest call at the top of the list. When the call list is full, the oldest call will be replaced by a new call. Any unanswered calls which have not been viewed are marked with a * icon at the centre of the bottom line of the display.
1. Press <UP>(Calls) to access the call list.
   OR Press <OK/Menu> to show **CALL LIST** and then press <OK/Menu>.
2. Press <UP>/<DOWN> to select the desired entry.
3. Press <#> to view the caller's number if applicable.
4. Press <OK/Menu>, then <UP>/<DOWN> to show **DETAILS**, and then <OK/Menu> to display the date and time of the call. Press <OK/Menu> to go back to the previous screen.

6.2 Store a Call List Number into the Phonebook
1. Follow Steps 1 and 2 in Section 6.1 .
2. Press <OK/Menu> to show **ADD TO PB**.
3. Press <OK/Menu> and then enter the name.
4. Press <OK/Menu> and the selected call list number is displayed.
5. Edit the number if necessary.
6. Press <OK/Menu> then <UP>/<DOWN> to select the ringtone.
7. Press <OK/Menu> to store the phonebook entry and return to the calls list.

6.3 Delete an entry in the Call List
1. Follow Steps 1 and 2 in Section 6.1 .
2. Press <OK/Menu> then <UP>/<DOWN> to show **DELETE**.
3. Press <OK/Menu> to delete the entry immediately.

6.4 Delete all Call list entries
1. Follow Steps 1 and 2 in Section 6.1.
2. Press <OK/Menu> then <UP>/<DOWN> to show **DELETE ALL**.
3. Press <OK/Menu> to display **CONFIRM?**.
4. Press <OK/Menu> to confirm. All entries will be deleted and the display will show **EMPTY**.

7 CALL BLOCKER

If you subscribe to Caller ID, you can use the call blocker feature to reject certain calls automatically by adding numbers into the black list or rejecting a Call Type (see 7.6.5). The phone stores up to 100 entries shared between the phonebook (including the VIP list) and the black list.
When a blocked call is received the telephone will not ring, but the handset will show the caller details. If the answering machine is active it will answer the call and you can still screen from a handset (see 9.5.6). In order to use the call blocker you must first activate the feature (see 7.6). See section 5.1 and 5.8 for how to store numbers to the phonebook and VIP list. See section 7.1 for how to store numbers to the black list.

7.1 Add a Number to the Black List
The Black List is used to hold numbers that will always be blocked when the Call Blocker is set to BLOCK BLIST.
Note: Each Black List entry reduces the capacity of the Phonebook / VIP List store.
1. In idle, press <CALL BLOCKER> or press <OK/Menu> and <UP>/<DOWN> to select **CALL BLOCKER,** then <OK/Menu> to show **BLACK LIST**.
2. Press <OK/Menu> twice to open the Black List and then to show **ADD**.
3. Press <OK/Menu> and then enter a name, then <OK/Menu> and the number.
4. Press <OK/Menu> to store the number to the black list.

7.2 View a Black List Entry
1. In idle, press <CALL BLOCKER> or press <OK/Menu> and <UP>/<DOWN> to select **CALL BLOCKER,** then <OK/Menu> to show **BLACK LIST**.
2. Press <OK/Menu> then <UP>/<DOWN> to select the desired black list entry.
3. Press <OK/Menu> and <UP>/<DOWN> to select **VIEW**.
4. Press <OK/Menu> and <UP>/<DOWN> to see the number or name of the selected entry, and <OK/Menu> or < C/INT Mute > for longer numbers.

7.3 Edit a Black List Entry
1. In idle, press <CALL BLOCKER> or press <OK/Menu> and <UP>/<DOWN> to select **CALL BLOCKER,** then <OK/Menu> to show **BLACK LIST**.
2. Press <OK/Menu> then <UP>/<DOWN> to select the desired black list entry.
3. Press <OK/Menu> and <UP>/<DOWN> to select **EDIT**.
4. Press <OK/Menu> to display the current name.
5. Edit the name and press <OK/Menu>.
6. Edit the number and press <OK/Menu> to confirm the change.

7.4 Delete a Black List Entry
1. In idle, press <CALL BLOCKER> or press <OK/Menu> and <UP>/<DOWN> to select **CALL BLOCKER,** then <OK/Menu> to show **BLACK LIST**.
2. Press <OK/Menu> then <UP>/<DOWN> to find the entry you want to delete.
3. Press <OK/Menu> and <UP>/<DOWN> to select **DELETE**.
4. Press <OK/Menu> to confirm, and the **BLACK LIST** entry will be deleted.

7.5 Delete All Black List Entries
1. In idle, press <CALL BLOCKER> or press <OK/Menu> and <UP>/<DOWN> to select **CALL BLOCKER, then** <OK/Menu> to show **BLACK LIST**.
2. Press <OK/Menu> to open the Black List.
3. Press <OK/Menu> and <UP>/<DOWN> to select **DELETE AL**L.
4. Press <OK/Menu> to display **CONFIRM?.**
5. Press <OK/Menu> to confirm the Black List delete all, and display **EMPTY**.

7.6 Call Blocker Settings
You can change the settings for the block mode and call type.

7.6.1 Choose the Block Mode
You can choose to block all calls, allow only VIP LIST entries, or block black list entries.
1. In idle, press <CALL BLOCKER> or press <OK/Menu> and <UP>/<DOWN> to select **CALL BLOCKER,** then <OK/Menu> to show **BLACK LIST.**
2. Press <UP>/<DOWN> to show **SETTINGS**.
3. Press <OK/Menu> to show **BLOCK MODE**.
4. Press <OK/Menu> and <UP>/<DOWN> to select, **BLOCK ALL, ALLOW VIP, BLOCK BLIST**, or **OFF**.
5. Press <OK/Menu> to proceed.

7.6.2 All-Time Blocking
1. Follow Steps 1 to 4 in Section 7.6.1 and choose **BLOCK ALL** for the block mode.
2. Press <OK/Menu> then <UP>/<DOWN> to select **ALWAYS ON**.
3. Press <OK/Menu> to confirm the selection.

7.6.3 Timed Blocking
1. Follow Steps 1 to 4 in Section 7.6.1 and choose **BLOCK ALL** for the block mode.
2. Press <OK/Menu> and <UP>/<DOWN> to select **TIMED**.
3. Press <OK/Menu> twice to select **TIME ON**.
4. Enter the time information in 24 hour format, and then press <OK/Menu>.
5. Press <OK/Menu> to select **TIME OFF**.
6. Enter the time information in 24 hour format, and then press <OK/Menu> to confirm.

7.6.4 Turn the Block Mode Off
All calls will ring normal when the block mode is off.
1. Follow Steps 1 to 3 in Section 7.6.1 to show **BLOCK MODE.**
2. Press <OK/Menu> and <UP>/<DOWN> to select **OFF**.
3. Press <OK/Menu> to confirm.

7.6.5 Block Calls by Call Type
You can choose to block different types of incoming calls that normally do not have a caller ID number by setting the respective call type to **ON**.
1. In idle, press <CALL BLOCKER> or press <OK/Menu> and <UP>/<DOWN> to select **CALL BLOCKER,** then <OK/Menu> to show **BLACK LIST.**
2. Press <UP>/<DOWN> to show **SETTINGS.**
3. Press <OK/Menu> and <UP>/<DOWN> to select **CALL TYPE**.
4. Press <OK/Menu> and <UP>/<DOWN> to select **WITHHELD, INTERNAT'L, UNAVAILABLE**, or **PAYPHONE**.
5. Press <OK/Menu> and <UP>/<DOWN> to select **ON** or **OFF**.
6. Press <OK/Menu> to confirm the setting for that call type.
7. To set for other call types, repeat from step 5.

Notes:
If for any reason the Caller display is not received or you do not have the Caller display service the call will be treated as a black listed call.
If you do not have the Caller display service it is advised that you do not use the Call Blocker > Block Black List option.
When storing a number to the phonebook, white list or black list, please ensure that you store the number with the relevant area code.
When viewing all contacts stored in the phonebook, white list numbers will be marked with a ✱.
It is also possible to dial a black listed number directly from the black list.
1. In idle, press <CALL BLOCKER> or press <OK/Menu> then <UP>/<DOWN> to select **CALL BLOCKER,** then <OK/Menu> to show **BLACK LIST.**
2. Press <OK/Menu> and <UP>/<DOWN> to select the desired black list number.
3. Press <TALK ON> to dial out the selected black list entry.

8 PHONE SETTINGS

Your phone comes with a selection of settings that you can change to personalise your phone the way you like it to work.

8.1 Date and Time Settings
If you subscribe to Caller Display the time and date settings will be automatically updated by the network when you receive an incoming call.
The Caller Display service only sends the month and date, not the year, so you may need to set the year.

8.1.1 Change the Date Format
1. Press <OK/Menu> then <UP>/<DOWN> to show **HS SETTINGS**.
2. Press <OK/Menu> then <UP>/<DOWN> to show **DATE & TIME**.
3. Press <OK/Menu> to show **DATE FORMAT**.
4. Press <OK/Menu> then <UP>/<DOWN> to select your desired date format (**DD-MM-YY** or **MM-DD-YY**).
5. Press <OK/Menu> to confirm.

8.1.2 Change the Time Format
1. Press <OK/Menu> then <UP>/<DOWN> to show **HS SETTINGS**.
2. Press <OK/Menu> then <UP>/<DOWN> to show **DATE & TIME**.
3. Press <OK/Menu> then <UP>/<DOWN> to show **TIME FORMAT**.
4. Press <OK/Menu> then <UP>/<DOWN> to select your desired time format (**12 HR** or **24 HR**).
5. Press <OK/Menu> to confirm.

8.1.3 Set the Time
1. Press <OK/Menu> then <UP>/<DOWN> to show **HS SETTINGS**.
2. Press <OK/Menu> then <UP>/<DOWN> to show **DATE & TIME**.
3. Press <OK/Menu> then <UP>/<DOWN> to show **SET TIME**.
4. Press <OK/Menu> and then enter the time information in 24 hour format.
5. Press <OK/Menu> to confirm.

Note: If the time is not set, it will start running from **00:00**.

8.1.4 Set the Date
1. Press <OK/Menu> then <UP>/<DOWN> to show **HS SETTINGS**.
2. Press <OK/Menu> then <UP>/<DOWN> to show **DATE & TIME**.
3. Press <OK/Menu> then <UP>/<DOWN> to show **SET DATE**.
4. Press <OK/Menu> and then enter the date information in the format you set in Section 8.1.1.
5. Press <OK/Menu> to confirm.

Note: If the date is not set, it will start running from **01/01/17**.

8.2 Alarm Settings
You can set an alarm time on a handset. When an alarm is set, the alarm icon is shown on the handset display. When the alarm time is reached, the alarm icon and **ALARM ON** flash on the handset display, and the alarm tone rings for 45 seconds. You can press any key (except <CALL BLOCKER>) to disable the alarm. If the snooze function is activated, the alarm will sound again at the end of the snooze period of seven minutes. You can also press and hold <TALK OFF> while the alarm is sounding, to stop the alarm and turn off the snooze function.
Note:
a. A key press will still disable the alarm even if the handset keypad is locked when the alarm rings.
b. The alarm volume level is the same as the settings of the handset ringer volume. If the handset ringer is set to **VOLUME OFF**, the alarm still sounds at **VOLUME 1** level.
c. During an external call or internal call, if an alarm is set and when the alarm time is reached, the alarm icon and **ALARM ON** will still flash. An alarm tone will be emitted from the earpiece to alert the user the alarm time is reached. Once the user presses any key or presses and holds <TALK OFF> **to** disable the alarm, the display will revert to the call duration.

d. During paging or ringing, the alarm will not sound when the alarm time is reached. However, if the snooze function is enabled and there is no paging or ringing, the alarm will sound again at the end of the snooze period.

8.2.1 Turn on/off the Alarm
1. Press <OK/Menu> then <UP>/<DOWN> to show **HS SETTINGS**.
2. Press <OK/Menu> to show **ALARM**.
3. Press <OK/Menu> then <UP>/<DOWN> to select **ON or OFF.**
4. Press <OK/Menu> to confirm.

Note: If ON is selected, you will be prompted to set the alarm time.

8.2.2 Set the Alarm Time (If Alarm time is set to be ON)
1. Follow Steps 1 to 4 in Section 8.2.1.
2. Enter the alarm time in 24 hour format.
3. Press <OK/Menu> to display **SNOOZE**.
4. Press <OK/Menu> then <UP>/<DOWN> to select snooze **ON** or **OFF**.
5. Press <OK/Menu> to confirm.

8.3 Handset Settings

8.3.1 Set the Ringer Melody for Internal Calls
1. Press <OK/Menu> then <UP>/<DOWN> to show **HS SETTINGS** .
2. Press <OK/Menu> then <UP>/<DOWN> to show **RING SETUP**
3. Press <OK/Menu> to show **INT RING**.
4. Press <OK/Menu> then <UP>/<DOWN> to select the melody you want to hear for internal calls.

Note: The respective melody will be played while browsing the ringtone list.

5. Press <OK/Menu> to confirm.

8.3.2 Set the Ringer Melody for External Calls
1. Press <OK/Menu> then <UP>/<DOWN> to show **HS SETTINGS**.
2. Press <OK/Menu> then <UP>/<DOWN> to show **RING SETUP**.
3. Press <OK/Menu> then <UP>/<DOWN> to show **EXT RING**.
4. Press <OK/Menu> then <UP>/<DOWN> to select the melody you want to hear for external calls.

Note: The respective melody will be played while browsing the ringtone list.

5. Press <OK/Menu> to confirm.

8.3.3 Set the Ringer Volume
1. Press <OK/Menu> then <UP>/<DOWN> to show **HS SETTINGS**.
2. Press <OK/Menu> then <UP>/<DOWN> to show **RING SETUP**.
3. Press <OK/Menu> then <UP>/<DOWN> to show **RING VOLUM**E.
4. Press <OK/Menu> then <UP>/<DOWN> to select the desired ringer volume (a total of 6 ringer volume levels including **VOLUME OFF**).

Note: The respective ringer volume will be played during your selection.
If **VOLUME OFF** is selected, the Ringer Off icon will be displayed.

5. Press <OK/Menu> to confirm.

8.3.4 Set Alert Tones
Three different alert tones are set on by default, but can be turned off, if desired.
Key Tone - a single beep is emitted when you press a key.
Low Battery Tone - emitted while you are talking on the phone to alert you that you need to charge the handset batteries.
Out of Range Tone - emitted while you are talking on the phone to alert you to move closer to the base unit, before the call is lost.
1. Press <OK/Menu> then <UP>/<DOWN> to show **HS SETTINGS**.
2. Press <OK/Menu> then <UP>/<DOWN> to show **TONE SETUP**.
3. Press <OK/Menu> and then <UP>/<DOWN> to select **KEY TONE / BATTERY TONE / OUT OF RANGE**.
4. Press <OK/Menu> then <UP>/<DOWN> to turn **ON** or **OFF** these tones.
5. Press <OK/Menu> to confirm.

8.3.5 Set the Handset Language
1. Press <OK/Menu> then <UP>/<DOWN> to show **HS SETTINGS**.
2. Press <OK/Menu> then <UP>/<DOWN> to show **LANGUAGE**.
3. Press <OK/Menu> then <UP>/<DOWN> to select the desired language.
4. Press <OK/Menu> to confirm.

8.3.6 Rename the Handset
1. Press <OK/Menu> then <UP>/<DOWN> to show **HS SETTINGS**
2. Press <OK/Menu> then <UP>/<DOWN> to show **RENAME HS**.
3. Press <OK/Menu> and change the name of your handset, using < C/INT Mute > to delete letters and the alphanumeric keys to enter up to 10 letters for the name that will be displayed on the screen in idle mode.
4. Press <OK/Menu> to confirm.

8.3.7 Choose the Information to be Displayed in Idle
You can choose to display time or handset name in your idle screen.
1. Press <OK/Menu> then <UP>/<DOWN> to show **HS SETTINGS**.
2. Press <OK/Menu> then <UP>/<DOWN> to show **HS DISPLAY**.
3. Press <OK/Menu> then <UP>/<DOWN> to select **HANDSET NAM**E or **TIME**.
4. Press <OK/Menu> to confirm.

8.3.8 Set the Auto Answer
If you turn on the Auto Answer, you can answer a call automatically by just lifting the handset off the base or charger, without having to press any key.
1. Press <OK/Menu> then <UP>/<DOWN> to show **HS SETTINGS**.
2. Press <OK/Menu> then <UP>/<DOWN> to show **AUTO ANSWER**.
3. Press <OK/Menu> then <UP>/<DOWN> to turn **ON** or **OFF** the auto answer feature.
4. Press <OK/Menu> to confirm.

8.4 Base Settings

8.4.1 De-register a Handset
This operation should only be necessary if one of your handsets becomes faulty or lost and needs to be replaced.
You will need to enter the 4-digit System PIN (Default PIN is 0000) in order to de-register a handset from the base station. A de-registered handset will have the antenna icon flashing and **REGISTER** on the display.
Note: You cannot de-register the handset that you are currently using.
1. Press <OK/Menu> then <UP>/<DOWN> to show **BS SETTINGS**.
2. Press <OK/Menu> to show **DELETE HS**.
3. Press <OK/Menu> and the display shows **PIN?----**.
4. Enter the 4-digit system **PIN**.
5. Press <OK/Menu> and the first handset number is displayed.
6. Press <UP>/<DOWN> to scroll through the list of registered handsets and select the number of the handset you want to de-register.
7. Press <OK/Menu> to confirm, and the chosen handset will be de-registered.

8.4.2 Change the Flash (Recall) Time
You may need to change the recall (flash) time if your phone is connected to a private exchange (PBX). The recall time options are **SHORT** (the default value of 100ms), **MEDIUM** (300ms) or **LONG** (600ms).
1. Press <OK/Menu> then <UP>/<DOWN> to show **BS SETTINGS**.
2. Press <OK/Menu> then <UP>/<DOWN> to show **FLASH TIME**.
3. Press <OK/Menu> then <UP>/<DOWN> to select your desired flash time (**SHORT, MEDIUM, LONG** - an asterisk indicates the current setting).
4. Press <OK/Menu> to confirm.

8.4.3 Change the System PIN Code
A 4-digit system PIN code is used to protect your phone against unauthorised use when changing some system settings of the base station. The default system PIN code is 0000.
1. Press <OK/Menu> then <UP>/<DOWN> to show **BS SETTINGS**.
2. Press <OK/Menu> then <UP>/<DOWN> to show **CHANGE PIN**.
3. Press <OK/Menu> to show **OLD PIN? ----** .
4. Enter the current system **PIN**.
5. Press <OK/Menu> to display **NEW PIN?----** , and enter your new 4-digit system **PIN**.
6. Press <OK/Menu> to display **CONFIRM?----** , and enter your new 4-digit system PIN again.

Note: If the new PIN entered in Step 6 is not the same as the new system **PIN** entered in Step 5, you must enter the new system PIN at step 5 again.

7. Press <OK/Menu> to confirm

8.5 Registration
IMPORTANT: When you purchase a phone system, all handsets are already registered to your base, so you do not need to register them. Handset registration is only necessary when you buy extra handsets or if a handset has become faulty.
You can register up to five handsets per base unit, with each handset's number (1 to 5) shown on its display. (**Note:** each handset can only be registered to one base.)
To register a new handset to your base:
1. Press and hold <FIND> on the base underside for more than 5 seconds to put it into registration mode for about 1 minute, so the following handset sequence must be completed within this time.
2. Press <OK/Menu> then <UP>/<DOWN> to show **REGISTRATION**.
3. Press <OK/Menu> to display **PIN?----** .
4. Enter the 4-digit system PIN (default 0000).
5. Press <OK/Menu> to confirm, and the display will show **PLEASE WAIT**..

If the handset registration is successful, you will hear a confirmation tone and the antenna icon will stop flashing.
The handset will automatically be allocated the next available handset number. This handset number is shown in the handset display in standby mode. If the handset registration is unsuccessful, the antenna icon will still flash and the display will return to **REGISTER**, so you will need to repeat the registration process.

8.6 Reset Your Phone
You can reset your phone to the default settings. After a reset, all your personal settings including your Call Block settings and PINs will be reset to their factory defaults, and all answering machine messages, call list entries and redial list entries will be deleted, but your phonebook remains unchanged.
1. Press <OK/Menu> then <UP>/<DOWN> to show **DEFAULT**.
2. Press <OK/Menu> to display **PIN?----** .
3. Enter the 4-digit system PIN (default 0000).
4. Press <OK/Menu> to display **CONFIRM?**
5. Press <OK/Menu> to confirm, and the phone will be reset to its default settings.

9 ANSWERING MACHINE (TAM)

Your phone includes a telephone answering machine that records unanswered calls when it is on.The answering machine can store up to 59 messages within the maximum recording time of approximately 35 minutes. As well as recording incoming messages,you can record memos for other users of your phone.
If the answering machine memory is full, the Handset will display **TAM FULL** alternately with other handset information, and you will have to delete messages before more new ones can be recorded, but it will answer calls and play your Answer Only outgoing message.

9.1 Turn On/Off the Answering Machine
When turned ON, calls will be answered after the set answer delay and callers will hear your outgoing message.
When turned OFF, calls will be answered after 14 rings and the answer only message will play and callers will not be able to leave messages.
1. Press <OK/Menu> then <UP>/<DOWN> to show **ANS. MACHINE**.
2. Press <OK/Menu> then <UP>/<DOWN> to show **TAM ON/OF**F.
3. Press <OK/Menu> then <UP>/<DOWN> to select **ON** or **OFF**.
4. Press <OK/Menu> to confirm.

- If answering machine is set to ON, the TAM icon displays on the handset LCD.
- If answering machine is set to OFF, the TAM icon is not displayed.

9.2 Listen to the Messages in the Answering Machine
When new messages are recorded on the answering machine, the TAM icon flashes on the handset display until all the new messages are played.
After a new message plays it is saved as an old message unless you delete it.
Old messages will be played after all new messages are played completely.
1. Press <OK/Menu> then <UP>/<DOWN> to show **ANS. MACHINE**.
2. Press <OK/Menu> to show **MSG PLAYBACK**.
3. Press <OK/Menu> to start message playback and the screen displays the date and time information of the message received.

Note: A star icon at the bottom, centre of the display indicates a new message.
Note: If there are no messages, the handset display will briefly show "00-00 00-00" then return to **MSG PLAYBACK**.

4. During playback, press <UP>/<DOWN> to change the playback volume.
5. During playback, press<OK/Menu> then <UP>/<DOWN> for the following functions .

STOP: Stop the current message playback and return to the **ANS. MACHINE** menu.
FORWARD: Skip to play the next message.
PREVIOUS: Repeat playing the current message from the beginning.
DELETE: Delete the current message and the next message will be played.
Note: Alternatively, use the following keys during message playback.
Press <Key 5> to stop message playback.
Press <Key 4> once to repeat playing the current message from the beginning.
Press <Key 4> twice to skip backward to play the previous message.
Press <Key 6> to skip forward to play next message.
Press <Key 2> to delete the current message playing.

9.3 Delete All Messages in the Answering Machine
1. Press <OK/Menu> then <UP>/<DOWN> to show **ANS. MACHINE**.
2. Press <OK/Menu> then <UP>/<DOWN> to show **DELETE ALL**.
3. Press <OK/Menu> to display **CONFIRM?**
4. Press <OK/Menu> to delete all old messages.

Note: EMPTY displays, but new messages will not be deleted and can still be played.

9.4 Record Memo
You can record a memo message for another user. When you record a memo, the message counter will increase by one and the message can be played back in the same way as answering machine messages. Memo recording can still function even when the answering machine is turned off.
1. Press <OK/Menu> then <UP>/<DOWN> to show **ANS. MACHINE**.
2. Press <OK/Menu> then <UP>/<DOWN> to show **MEMO**.
3. Press <OK/Menu> to start memo recording and **RECORDING** is displayed.
4. Press <OK/Menu> to stop memo recording and save the memo. OR
5. Press < C/INT Mute > to stop memo recording without saving and return back to **ANS. MACHINE** menu.

9.5 Answering Machine Settings
You can use the **TAM SETTINGS** menu through the handset to change the settings of your answering machine.

9.5.1 Set the Answer Mode
By default, the answer machine is set in ANS & REC mode which allows callers to leave a message. This mode can be changed to ANSWER ONLY which does not allow callers to leave a message. In that case, your callers will be prompted to call back later.
1. Press <OK/Menu> then <UP>/<DOWN> to show **ANS. MACHINE**.
2. Press <OK/Menu> then <UP>/<DOWN> to show **TAM SETTINGS**.
3. Press <OK/Menu> to show **ANSWER MODE**.
4. Press <OK/Menu> then <UP>/<DOWN> to select **ANS & REC** or **ANSWER ONLY**.
5. Press <OK/Menu> to confirm.

When your answering machine memory is full and the answer mode is in **ANS & REC**, the answer mode will change to **ANSWER ONLY** automatically. It will return to **ANS & REC** mode automatically after some messages have been deleted.

9.5.2 Record Your Own Outgoing Message (OGM)
You can record your own OGM for **ANS & REC** mode or **ANSWER ONLY** mode. When you record your own OGM, it will be used when the answering machine answers the call. If your personal OGM is deleted, the pre-set OGM will be restored automatically.
1. Press <OK/Menu> then <UP>/<DOWN> to show **ANS. MACHINE**.
2. Press <OK/Menu> then <UP>/<DOWN> to show **TAM SETTINGS**.
3. Press <OK/Menu> then <UP>/<DOWN> to show **OGM SETTINGS**.
4. Press <OK/Menu> then <UP>/<DOWN> to select **ANS & REC** or **ANSWER ONLY.**
5. Press <OK/Menu> then <UP>/<DOWN> to show **RECORD MESS**.
6. Press <OK/Menu> to start recording your personal OGM and **RECORDING** is displayed on the screen.
7. Press <OK/Menu> to stop and save your personal OGM. Your newly saved OGM will playback automatically.
   Alternatively, press < C/INT Mute > to return to the previous screen without saving the personal OGM.

9.5.3 Playback and Delete the Outgoing Message (OGM)
You can playback your own personal OGM or the pre-set OGM for **ANS & REC** mode or **ANSWER ONLY** mode and choose to delete your personal OGM during playback and record a new one whenever you want.
Please note that pre-set OGM cannot be deleted.

9.5.3.1 Playback the OGM
1. Press <OK/Menu> then <UP>/<DOWN> to show **ANS. MACHINE**.
2. Press <OK/Menu> then <UP>/<DOWN> to show **TAM SETTINGS**.
3. Press <OK/Menu> then <UP>/<DOWN> to show **OGM SETTINGS**.
4. Press <OK/Menu> then <UP>/<DOWN> to select **ANS & REC** or **ANSWER ONLY**.
5. Press <OK/Menu> to show **PLAYBAC**K.
6. Press <OK/Menu> to playback your current OGM, with **PLAYING OGM** displayed.
7. Press <OK/Menu> to stop the OGM playback and return to the previous menu.

Note: If a personal OGM has not been recorded, the pre-set OGM will be played.

9.5.3.2 Delete a Personal OGM
1. Repeat Steps 1 to 6 in Section 9.5.3.1.
2. Press < C/INT Mute > while the OGM is playing to delete your personal OGM and return to the previous menu with the pre-set OGM restored automatically.

Note: If the pre-set OGM is playing, you cannot delete it, so pressing < C/INT Mute > will just stop the playback and return to the previous menu.

9.5.4 Set the Answer Delay
You can set the number of rings before the answering machine answers and starts playing your OGM to be after two to eight rings or TIME SAVER. If Time Saver is set it will answer after 4 rings if there are no new messages, or after 2 rings if there is a new message, so if it doesn't answer after 2 or 3 rings, you can hang up and save on call charges if you are phoning remotely to check your messages. (**NOTE:** If voice messaging, e.g. 1571, is active, set the Answer Delay to 2 or 4 rings.)
1. Press <OK/Menu> then <UP>/<DOWN> to show **ANS. MACHINE**.
2. Press <OK/Menu> then <UP>/<DOWN> to show **TAM SETTINGS**.
3. Press <OK/Menu> then <UP>/<DOWN> to show **ANSWER DELAY**.
4. Press <OK/Menu> then <UP>/<DOWN> to select **2 RINGS, 4 RINGS, 6 RINGS, 8 RINGS** or **TIME SAVER**.
5. Press <OK/Menu> to confirm.

9.5.5 Set the Recording Time of Incoming Message
You can set the maximum length of the recording time for each incoming message.
1. Press <OK/Menu> then <UP>/<DOWN> to show **ANS. MACHINE**.
2. Press <OK/Menu> then <UP>/<DOWN> to show **TAM SETTINGS**.
3. Press <OK/Menu> then <UP>/<DOWN> to show **RECORD TIME**.
4. Press <OK/Menu> then <UP>/<DOWN> to select **60S, 120S, 180S** or **UNLIMITED.**
5. Press <OK/Menu> to confirm.

Keys	Functions	
	While message is not playing	**While message is playing**
2		Delete the current message playing.
4		Repeat playing the current message from the beginning. Press twice to skip backward to play the previous message.
5	Play the message	Stop the current message playback
6		Skip to play the next message
7	Turn on the answering machine	
8		Stop the current message playback
9	Turn off the answering machine	

9.5.6 Call Screening
When the answering machine is on and takes a call, you can listen to the caller leaving a message. You can then identify the caller and decide whether to take the call in person. If the answering machine is set to ON, when there is an incoming message, the handset will display **SCREENING?**
1. Press <OK/Menu> to start call screening via its earpiece. Any registered handset can listen to who is leaving the message and decide whether to pick up the call or not.
2. The handset will display **SCREENING.**
3. You can adjust the earpiece volume by pressing <UP> or <DOWN>. OR
   Press <SPEAKERPHONE> to switch to listening through the handset loudspeaker.
   OR Press < C/INT Mute > to return to the previous screen and stop listening to the recording.

At any time if you want to pick up the call, you can press <TALK ON> and the message recording will be stopped automatically. If the answering machine is in the process of recording, the message already stored will be saved.

9.5.7 Change the Compression Rate
Three different compression rates (**HIGH**, **MEDIUM** and **LOW**) are provided for different quality levels for recording incoming messages. The lower the compression rate, the higher the recording quality level attained, but the shorter the total recording time available. (LOW=15 minutes, MEDIUM=20 minutes, HIGH=35 minutes approx).
1. Press <OK/Menu> then <UP>/<DOWN> to show **ANS. MACHINE**.
2. Press <OK/Menu> then <UP>/<DOWN> to show **TAM SETTINGS**.
3. Press <OK/Menu> then <UP>/<DOWN> to show **COMPRESSION**.
4. Press <OK/Menu> then <UP>/<DOWN> to select your desired compression rate.
5. Press <OK/Menu> to confirm.

9.5.8 Activate Remote Access
Your phone lets you check your messages, or otherwise operate your answering machine, by calling the answering machine when you are away from home and then dialling a 4-digit remote access PIN from a tone-dialling phone. The 4-digit remote access PIN code is used to prevent other people from unauthorised access of your answering machine.
Also, the Remote Access function must be activated using the TAM SETTINGS menu, see 9.5.8.2, otherwise it will not be permitted.

9.5.8.1 Change the 4-Digit Remote Access PIN
1. Press <OK/Menu> then <UP>/<DOWN> to show **ANS. MACHINE**.
2. Press <OK/Menu> then <UP>/<DOWN> to show **TAM SETTINGS**.
3. Press <OK/Menu> then <UP>/<DOWN> to show **CHANGE PIN**.
4. Press <OK/Menu> and enter the Old PIN. (Default Remote Access PIN is 0000).
5. Press <OK/Menu> and enter your New PIN.
6. Press <OK/Menu> and enter the New PIN again.

Note: If the new PIN entered in Step 6 is not the same as the new PIN entered in Step 5, you must enter the new system PIN at step 5 again.

7. Press <OK/Menu> to confirm your new PIN.

9.5.8.2 Activate or Deactivate the Remote Access
1. Press <OK/Menu> then <UP>/<DOWN> to show **ANS. MACHINE**.
2. Press <OK/Menu> then <UP>/<DOWN> to show **TAM SETTINGS**.
3. Press <OK/Menu> then <UP>/<DOWN> to show **REMOTE ACC**.
4. Press <OK/Menu> then <UP>/<DOWN> to select **ON** or **OFF** to turn the remote access on or off respectively.
5. Press <OK/Menu> to confirm.

9.5.8.3 Access Your Answering Machine Remotely
You can ring your phone from another tone-dialling phone to switch the answering machine on or off, and/or listen to your messages remotely.
1. Place a call from a tone-dialling phone to your phone.
2. When the answering machine answers the call and starts playing the OGM, press the < * > key.
3. Enter the 4-digit Remote Access PIN (default PIN is **0000**).

Note: The * must be entered while the OGM is still playing, and the 4-digit PIN should be follow without any delays.
Note: If the 4-digit Remote Access PIN is entered incorrectly three times consecutively, the line will be released automatically.

4. Press the following keys to carry out your desired function.

Keys	Functions	
	While message is not playing	**While message is playing**
2		Delete the current message playing
4		Repeat playing the current message from the beginning. Press twice to skip backward to play the previous message.
5	Start playing messages.	Stop the current message playback.
6		Skip to play the next message.
7	Turn on the answering machine	
8		Stop the current message playback
9	Turn off the answering machine	

Note: If your answering machine is switched off, the phone will enter into the remote access mode after 14 rings.
You can then enter the < * > key and the 4-digit remote access PIN (Default Remote Access PIN is 0000) to activate the remote access feature.

9.5.9 TAM Language
1. Press <OK/Menu> then <UP>/<DOWN> to show **ANS. MACHINE**.
2. Press <OK/Menu> then <UP>/<DOWN> to show **TAM SETTINGS**.
3. Press <OK/Menu> then <UP>/<DOWN> to show **TAM LANGUAGE**.
4. Press <OK/Menu> then <UP>/<DOWN> to select an alternative language for the pre-set OGMs.
5. Press <OK/Menu> to confirm.

10 TROUBLESHOOTING

If you have difficulty with your phone, please try the suggestions listed below.

Problem	Causes	Solutions
No dialling tone when pressing <TALK ON> key	a. The connection cord of the base station is not plugged in. b. The adapter cord is not plugged in correctly in the base station. c. Another handset is using the base to make a call. d. Wrong telephone line cord	a. Check the connections. Unplug and plug back in the mains. Check that the telephone cord has been plugged into the base station and the phone socket. b. Check the base station plug and the 230V plug (remove and plug-in). c. Wait until the line is unoccupied. d. Use the original telephone line cord supplied.
When connected to a PBX, no / or wrong connection after dialling	Dialling prefix is needed.	Insert the dialling prefix.
OUT OF RANGE is displayed	a. Base station out of range. b. Base station not connected to mains.	a. Reduce the range. b. Connect base station to mains.
The call does not work.	Service not activated or wrong operator or wrong setting.	Check your Subscription with network.
No display.	Empty battery	Recharge battery.
Answering Machine		
The unit does not record new message.	The answering machine is turned off.	Turn on the answering machine.
The caller cannot leave a new message.	a. The answering machine is turned off. b. Message memory is full. c. Answer only mode is set.	a. Turn on the answering machine. b. Erase unnecessary messages. c. Change to Ans & record mode.
I cannot operate the answering machine remotely.	a. You are entering the wrong remote access code. b. You are pressing the dial keys too quickly. c. You are using a pulse telephone. d. The Remote Access mode is Deactivated.	a. If you forget the remote access code, reset to the default settings. b. Press each key firmly. c. Try again using a touchtone phone. d. Activate the Remote Access mode.
While recording an outgoing message or listening to message, the unit rings and recording stops.	A call is being received.	Answer the incoming call and try again to record your outgoing message later.

This telephone is not equipped with a grounding function, and therefore some of the functions may be limited when used in PBX systems.
If the fault persists...
Disconnect all other instruments connected to the same line as the phone system and try to make a call.
Disconnect the base unit from the telephone line and plug a different phone into the master telephone socket.
Try making a call. If this works, the line is OK.
If the call does not work, and you are using a two-way socket adapter, remove it and plug a telephone directly into the socket. If the call now works, the adapter may be faulty.

11 DECLARATION OF CONFORMITY

BINATONE TELECOM PLC
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EC Declaration of Conformity

We the manufacturer / Importer : Binatone Telecom Plc
1 Apsley Way London
NW2 7HF, United Kingdom.

Declare under our sole responsibility that the following product:

Type of equipment: Digital Cordless telephone
Model Name: Veva 1915 Call Blocker Series
Country of Origin: China
Brand: Binatone

- Directive 2014/53/EU - RED
- Directive 2014/30/EU - EMC
- Directive 2014/35/EU – LVD
- Directive 2009/125/EC - ErP

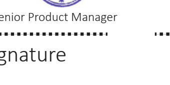
Applicable Standards

RF: ETSI EN 301 406 V2.2.2
EMC: EN 55032:2012
EN 55024:2010
EN 61000-3-2:2014
EN 61000-3-3:2013
ETSI EN 301 489-6 V2.2.0
ETSI EN 301 489-1 V2.2.0
Electrical Safety: EN 60950-1:2006 + A11:2009 + A1:2010 + A12:2011 +A2 :2013
Health Safety: EN 50360:2001 + A1:2012
EN 50385:2002
ErP: EN 50564:2011+Annex II of EC 1275/2008+ amendment 801/2013

EU Type Examination Certificate Issued By: Intertek Testing Certification Ltd (NB0359)

The product is labelled with the European Approval Marking CE as show. Any Unauthorized modification of the product voids this Declaration.

Manufacturer / Importer
(signature of authorized person)



(Position): Senior Product Manager
Signature

06 May 2017
Date

The conformity to the requirements is validated by the CE symbol.
NOTE: In compliance with Directive 2002/96/EC, when you purchase a product that comes with the symbol shown on the right, you are required to dispose of electrical and electronic equipment by separate waste collection and you cannot dispose of the product as normal waste.
This equipment and all its components, subsystems and consumable materials formed an integral part of this product and when you decide to dispose of them you have to take them to a local recycling centre for appropriate waste disposal, in compliance with the current regulations.
Details about the location of these centres can be obtained from your local authority.
Notes for battery disposal
Your product contains batteries covered by the European Directive 2006/66/EC, which cannot be disposed of with normal household waste.
Please be aware of the local rules on separate collection of batteries. The correct disposal of batteries helps protect the environment and prevent health hazards.

12 GUARANTEE AND SERVICE

The phone system is guaranteed for 12 months from the date of purchase shown on your sales receipt. This guarantee does not cover any faults or defects caused by accidents, misuse, fair wear and tear, neglect, faults on the telephone line, lightning, tampering with the equipment, or any attempt at adjustment or repair other than through approved agents.
Please keep your sales (till) receipt this is your guarantee.
You should also keep the original packaging material.
In the unlikely event that you need to return your phone system to our Repair Centre while it is under guarantee, there may be handling charge.
While the unit is under Guarantee
1. Disconnect the base unit from the telephone line and the mains electricity supply.
2. Pack up all parts of your phone system , using the original packaging.
3. Return the unit to the shop where you bought it, making sure you take your sales receipt. Remember to include the mains adapter.

After the Guarantee has expired
If the unit is no longer under Guarantee, first follow steps 1 and 2 as for repair under Guarantee. Then...

3. Call Helpline on **0844 557 9677** (for **UK only**) and ask for a quotation of the repair charge and details of where to send for repair.
4. Make sure you include with your phone system
   - Your name and address
   - A cheque or postal order for the value of the repair
   - A brief description of the fault
5. Return your phone system to the address given by the Service Department.

* This does not affect your statutory rights.

Manufactured and Imported by Binatone Telecom plc. 1 Apsley Way, London, NW2 7HF

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