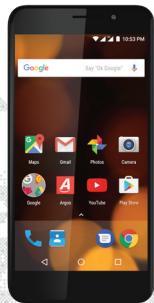



BUSH

Bush Spira B5.5 Power Smartphone Instruction manual





You'll soon be up and running
Looking forward to your new Bush Spira B5.5 Power Smartphone? Great.
Then let's get you started.
Just follow this simple step-by-step guide and you'll be good to go.

Help and Guidance

We're here to help you get the most from your Bush Spira B5.5 Power Smartphone. Should you require any guidance, a simple solution can often be found online at: www.argos-support.co.uk
If you still require further assistance, call one of our experts on 0208 068 1044.

If you require any technical guidance or find that your product is not operating as intended, a simple solution can often be found in the

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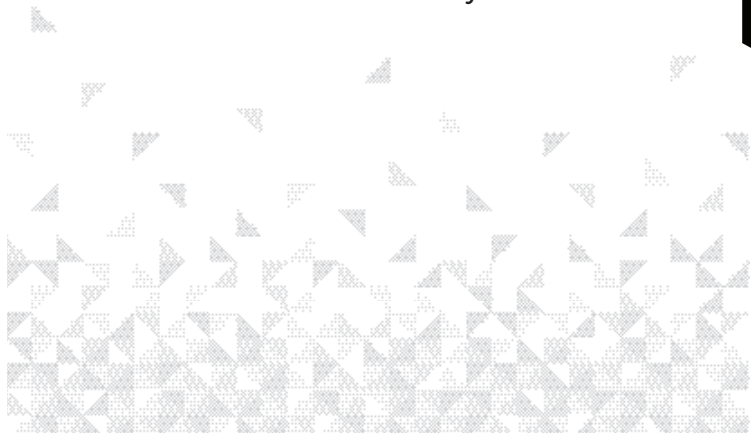
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Safety information

1



Safety information

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Warranty and limited liability

In this document, with regard to the use of the name "Bush", Bush is a brand owned by Argos Ltd, 489 – 499 Avebury Boulevard, Milton Keynes, MK9 2NW.

This product is sold with a limited warranty and specific remedies are available to the original purchaser in the event the product fails to conform to the limited warranty.

Manufacturer's liability may be further limited in accordance with its sales contract.

Nothing in this document affects the consumers statutory rights under UK law, in particular Sale of Goods Act 1979 (as Amended), Consumer Rights Act 2015 and Consumer Contract (Information, Cancellation and Additional Charges) Regulations 2013.

In general, and in a non-limited manner, the manufacturer shall not be responsible for product damages caused by natural disasters, fire, static discharge, misuse, abuse, neglect, improper handling or installation, unauthorized repair, alteration or accident. In no event shall the manufacturer be liable for loss of data stored on disk media unless the cause is proven to be a defective product or a defect in any digital content supplied with the unit. Please see Argos.co.uk for a complete statement of warranty rights, remedies and limitation of liability.

If you require any technical guidance or find that your product is not operating as intended, a simple solution can often be found in the

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Safety information

Important - Please read these instructions fully before installing or operating

Furthermore, the warranty as far as is permitted by law does not apply to:

1. Damages or problems resulting from misuse, abuse, accident, alteration or incorrect electrical current or voltage.
2. Any product tampered-with or damaged warranty seal or serial number label.
3. Any product without a warranty or serial number label.

The end user is required to use this product only in conformity with its original purpose and is strictly forbidden to make any technical modifications that could potentially impinge on the rights of third parties. Any modification to the hardware, software, or physical enclosure of the product must be approved in writing by Bush. Non approved modified products are subject to the withdrawal of any or all guarantee clauses. In the event that your product ceases to operate within 24 months of purchase, return it along with all accessories to your place of purchase along with proof of purchase for either a free repair, replacement or refund to be determined by Bush on receipt of your faulty device. This Guarantee is provided by Argos Ltd, 489 – 499 Avebury Boulevard MK9 2NW, and does not affect your consumer rights.

Lithium-ion battery caution

This product is equipped with a Lithium-Ion battery. Do not pierce, open,

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Safety information

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Safety information

Important - Please read these instructions fully before installing or operating

disassemble it, or use it in a humid and/or corrosive environment. Do not put, store or leave your product in or near sources of heat, in direct strong sunlight, in a high temperature location, in a pressurized container or in a microwave oven. Do not expose it to temperatures over 60 C (140 F). If the battery leaks and you come into contact with the leaked fluids, rinse thoroughly with water and seek medical attention immediately. Failure to follow these instructions could cause the Lithium-Ion battery to leak acid, become hot, explode or ignite and cause injury and/or damage.

Optimising battery performance

Do not leave your battery charging for more than one day. Doing so runs the risk of overcharging the battery and shortening its total life span. If the device is not used for an extended period of time, the battery will slowly discharge and the device will need to be recharged before using again. Unplug the charger from the wall when it is not being used. Use only a Bush approved battery in the device.

Warnings and safety instructions

Caution

To prevent risks of electric shock, this unit must only be opened by qualified service

If you require any technical guidance or find that your product is not operating as intended, a simple solution can often be found in the

8 BUSH Safety information

Safety information

Important - Please read these instructions fully before installing or operating personnel. Power off and disconnect the power supply cable before opening the unit.

Warning

To prevent fire or shock hazard, do not expose the unit to rain or moisture. Use of this product is for personal use only. Copying CDs or loading music, video, or picture files for sale or other business purposes is or may be a violation of copyright law.

Copyrighted materials, works of art, and/or presentations may require authorization to be fully or partially recorded. Please be aware of all such applicable laws concerning the recording and use of such for your country and jurisdiction.

Safety

For driving safety, only a passenger should operate the device when the car is in motion and not the driver. Laws governing the usage of electronic devices by the driver may be applicable in your jurisdiction and/or country.

Install your Bush product carefully

Make sure your Bush product and its accessories are solidly secured when you are

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Safety information

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Safety information

Important - Please read these instructions fully before installing or operating

using them in a car. Avoid mounting your Bush device and its accessories near the airbag opening areas. Equipment that is not securely fixed in a car could result in serious injury when the airbag activates. Handle the batteries and charger with care and respect the recycling instructions. Use only Bush certified batteries and charger for your Bush product. Using batteries or a charger that is not certified by Bush can result in serious injury or damage your product. Never throw a battery into a fire. See your current local regulations for information on battery recycling.

Never put your Bush device inside of, or on top of, a heating device such as microwave oven, toaster oven, or heater. When batteries heat up, there is a risk of explosion. Be careful to never crush or perforate the battery. Avoid exposing the battery to high external pressure which could provoke an internal short-circuit and overheating.

Use only accessories that are Bush branded or recommended by Bush. The use of incompatible accessories with the Bush device can cause injury. Handle your Bush product with care. Keep your product away from any sources of humidity. This can seriously damage the device. Do not manipulate your Bush device with wet hands.

If you require any technical guidance or find that your product is not operating as intended, a simple solution can often be found in the

10 **BUSH** Safety information

Safety information

Important - Please read these instructions fully before installing or operating

Any damage done to the device due to its contact with water voids your guaranty. Do not use or store your product in an area that is dusty or dirty. This can deteriorate the components in your device. Your Bush device is a complex electronic product. Keep it protected from falls and physical shock. Do not subject it to violent movements. Do not paint your product. Doing so could make movable parts unusable and reduce or limit its functionality. Only Bush certified technicians are qualified to repair your Bush device. In calling upon non qualified persons to repair your Bush product, you run the risk of damaging your device and voiding your guarantee, this does not affect your consumer rights.

Avoid interference with other electronic products

Your Bush device radiates radio frequency (RF) signals that could interfere with the functioning of other electronic devices that are insufficiently or incorrectly protected from RF energy, such as pacemakers, hearing aids, medical devices, or any other electronic device found in your home or car. Contact the maker of the maker of the equipment to resolve any possible interference problems.

Troubleshooting section of these instructions, or online at www.argos-support.co.uk If you still require further assistance, call one of our experts on 0208 068 1044.

Safety information **BUSH** 11

Safety information

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Other security instructions

Always manipulate your Bush device with care. Keep it in a clean environment away from dust. Do not expose the device to extreme temperatures. Do not drop or throw the device. Do not allow the device to come in close contact to a flame.

Child protection

This device is not a toy. Keep the device away from babies and infants, young children should only use the item under adult supervision. Unsupervised play can lead to injury or damage to the device. The mains adapter should be connected to the power supply close to the equipment and be easily accessible. To isolate the unit from power switch off power to the mains adapter and disconnect it from the power supply before disconnecting the USB lead from the product.

Electrostatic discharge (ESD)

Normal functioning of the product may be disturbed by ESD. If so, simply reset the product to resume normal operation by following the instruction manual. During file transmission, please handle with care and operate in a static-free environment.

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12 **BUSH** Safety information

Safety information

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Avoiding hearing damage



This product respects the current regulations for limiting the output volume of consumer audio devices to a safe level. It must be only used with earphones complying with the EN 50332 norm. By listening to your device with headphones or earbuds at high volumes, you run the risk of permanent damage to your ears. Even if you get used to listening at high volumes and it seems normal to you, you still risk the possibility of damaging your hearing. Reduce the volume of your device to a reasonable level to avoid permanent hearing damage. If you hear ringing in your ears, reduce the volume or shut off your device and see a doctor.

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Important - Please read these instructions fully before installing or operating subject to change without notification. Errors and omissions accepted. Images and illustrations may not always match contents.

Disclaimer of warranty

To the extent allowed by applicable law, representations and warranties of non-infringement of copyrights or other intellectual property rights resulting from the use of the product under conditions other than as here above specified, are hereby excluded.

End user license agreement for Bush software

Please carefully read the below terms and conditions of the end user license agreement (eula) before using your Bush product. The Bush software (all software distributed within the Bush hardware product) on this device is licensed to you, you do not own it. By using the software on the device, you are thus giving your consent to be bound by this agreement. If you do not agree with any part of this eula, Bush will not license the software to you. In such a case, promptly see your vendor or contact Bush directly in order to find an adequate solution to this disagreement. On first use you may be required to accept license agreements, terms and conditions for

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third party software

supplied with the device additional to the terms set out here.

1. **Grant of license** – Subject to the terms and conditions of this license, Bush grants you the nonexclusive right to use the software within the Bush hardware product.

The Bush software can only be used on the Bush manufactured product that it is delivered with.

2. **Title** – You have no title, ownership rights, rights to trade secrets, or intellectual rights to the Bush software.

3. **Limitations** - You may not alter, decrypt, disassemble, decompile, or reverse engineer in part or in whole the Bush software except as permitted by mandatory applicable law.

4. **Copyright/intellectual rights** – The Bush software is protected by the laws of England and Wales, United States and other applicable International Copyright and intellectual property laws and treaties.

5. **No warranty/limited liability**

A. Bush software is licensed to you.

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In no event will Bush's licensor(s), and their directors, officers, employees or agents (collectively Bush's licensor) be liable to you for any consequential, incidental or indirect damages (including damages for loss of business profits, business interruption, loss of business information, and the like) arising out of the use of

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inability to use the licensed materials even if Bush's licensor has been advised of the possibility of such damages. Where some jurisdictions do not allow the exclusion or limitation of liability for consequential or incidental damages, the above limitations may not apply to you.

7. **Illegal use** – You cannot use the Bush software to engage in illegal activities including the reproduction, storage and/or distribution of copyrighted materials that you do not have the express written consent to.

8. **Transfer** – You can permanently transfer your rights to the Bush software through the transfer or the sale of your Bush hardware product to a second party. You must not retain any copy of the software, upgrades, versions, or documentation, and the party to whom you transfer the agreement must make written notice that he accepts the conditions of this eula.

9. **Termination** – You may terminate this agreement at any time, at which point you cannot use the Bush software. To do so, you must destroy all originals and copies of the Bush Software and all documentation. You can write to Bush for instructions on having the software removed from your device. This license will terminate

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Safety information

Important - Please read these instructions fully before installing or operating automatically (without notice from Bush) if any part of this license agreement is violated.

10. **Decomposition** – If any part or condition of this agreement is held by governing law to be invalid or unenforceable, such part will be enforceable to the extent allowed by law and will have no effect on any other sections of this agreement.

11. **Governing law** – This license is governed under the law of England and Wales, If you have any questions about this end user license agreement please write to Argos Ltd (owner of the Bush Brand), 489 Avebury Boulevard, Milton Keynes, MK9 2NW, UK. Argos declares that this device is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU.

A copy of the declaration of conformity can be obtained from:
Argos Ltd.

489-499 Avebury Boulevard
Milton Keynes, MK9 2NW, UK



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Safety information

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Open Source Software Offer

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For the open source files contained herein, please access "Open source license" section located at: Settings>About phone\Legal information on the device for the relevant copyright and licensing terms. You may obtain a copy of Apache License, Version 2.0 at <http://www.apache.org/licenses/LICENSE-2.0>.

You may also obtain a copy of GNU General Public License, Version 2 at the Free Software Foundation, INC, 51 Franklin Street, Fifth Floor, Boston, MA 02110-1301, USA. Until the date that is three years after our last shipment of this product, you may obtain a copy of the source code corresponding to the binaries for any GPL-Licensed file by contacting Argos customer service at <http://www.argos.co.uk> and Argos will send you a link to such source code or will provide instructions to get the source on a physical medium. This offer is valid to anyone in receipt of this information.

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Safety information

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Getting to know your 2 Bush Spira B5.5 Power Smartphone



Getting to know your Bush Spira B5.5 Power Smartphone

You'll be up and running in no time

Ready? Let's begin...

Please read these instructions carefully.

They contain important information which will help you get the best from your Bush phone and ensure safe and correct installation and operation.

If you require any further assistance, our technical experts are happy to help.

For full details, refer to the product support section at the end of these instructions.

If you require any technical guidance or find that your product is not operating as intended, a simple solution can often be found in the

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Getting to know your Bush Spira B5.5 Power Smartphone

You'll be up and running in no time

Accessories



Bush
Phone



Instruction
manual



USB cable



Charger



TPU



Screen
protector

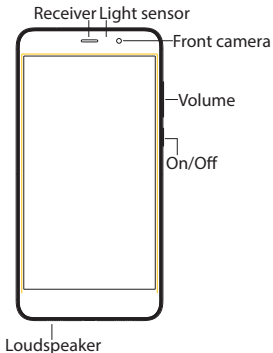
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Getting to know your phone **BUSH** 23

Getting to know your Bush Spira B5.5 Power Smartphone

You'll be up and running in no time

Device description



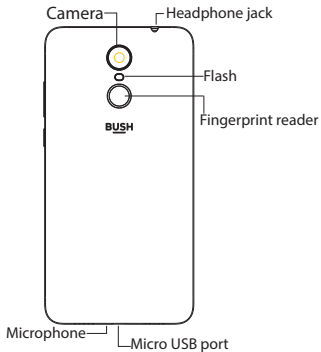
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24 **BUSH** Getting to know your phone

Getting to know your Bush Spira B5.5 Power Smartphone

You'll be up and running in no time

Device description



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Getting to know your phone **BUSH** 25

Getting to know your Bush Spira B5.5 Power Smartphone

You'll be up and running in no time



ON/OFF: when the device is off, long press to turn on. When the device is on, short press to turn off the screen and long press to display options.



Volume +/-: press +/- to adjust the volume. When you press the button, an arrow ▼ is also displayed. Select it to adjust the desired volume type.



Back: press to go back to the previous screen.



Home: short press to return to the homescreen, long press to access Google Now.



Recent apps: press to display recent apps.



Micro-USB port: plug the provided cable to charge the device or to connect it to a computer.



Headphone jack: connect the provided earphones to make hand-free calls.



Camera & Flash: take pictures or make movies. To extend movies duration, insert a micro-SD card. Activate the flash option in a dark environment and use it as a torch through the quick settings.

If you require any technical guidance or find that your product is not operating as intended, a simple solution can often be found in the

Getting to know your Bush Spira B5.5 Power Smartphone

You'll be up and running in no time

Assembling

After you have unpacked your mobile phone box:

1. Remove the device's back cover using the notch.
2. Insert your SIM card or Memory card in the corresponding slot.
3. Replace the back cover.

Card type	Slot	Format	When inserting your SIM card or micro-SD card, make sure to follow the illustration, otherwise you may damage the slot or the card.
4G/3G/2G	slot 1	Micro-SIM	
4G/3G/2G	slot 2	Micro-SIM	
Micro-SD card	slot 3	Micro-SD max 64GB (FAT32 card not included)	

Please note that you must turn the phone off before removing or inserting a SIM. Failure to do so may result in damage to the SIM.

Troubleshooting section of these instructions, or online at www.argos-support.co.uk If you still require further assistance, call one of our experts on 0208 068 1044.

Getting to know your phone **BUSH 27**

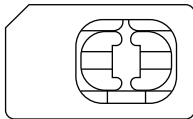
Getting to know your Bush Spira B5.5 Power Smartphone

You'll be up and running in no time

SIM size guide

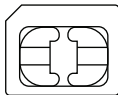
Use the following guide to identify the card required for each slot.

Standard-SIM



25mm

Micro-SIM



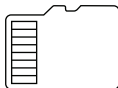
15mm

Nano-SIM



12mm

Micro-SD



15mm

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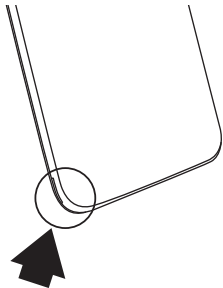
28 **BUSH** Getting to know your phone

Getting to know your Bush Spira B5.5 Power Smartphone

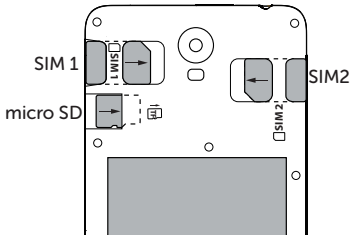
You'll be up and running in no time

Inserting SIM cards & memory card

①



②



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Getting to know your phone **BUSH** 29


Getting to know your Bush Spira B5.5 Power Smartphone

You'll be up and running in no time

Adding a micro-SD card

You can increase the memory of your phone quite cheaply by buying a micro SD card. For insertion diagram see page 29. When you insert the card into the phone and switch it back on, the phone will offer you 2 options.

1. Use as portable storage – for moving photos and other media between devices
2. Use micro-SD as internal memory – for storing anything on this device only, including apps.

If your phone does not automatically offer you the SD options above, you can find them in Settings – storage – SD card –  – settings.

If you pick option 1 you can take the card out anytime you like and use it in other compatible devices, e.g. a PC or tablet. You can load files onto it to use in your phone (e.g. mp3 files), and to take photos or downloaded files off your phone to store or view on your PC/tablet. Note that in this method you can only store media files, you cannot store Android apps on the card. The operating system will not allow it.

If you require any technical guidance or find that your product is not operating as intended, a simple solution can often be found in the

Getting to know your Bush Spira B5.5 Power Smartphone

You'll be up and running in no time

If you chose option 2 (to format as internal memory) you increase capacity for apps as well as files. However, the memory is truly integrated with the phone, so if you remove it, you will lose files and apps. So if you pick option 2, its best to pick a large capacity card so you don't ever need to upgrade. It's also very important to use a fast card or the performance of your apps may be affected. We recommend you use App Performance Class A1 cards for integrated storage. The next best choice is to opt for an Ultra High Speed (UHS) card with a read/write speed of at least 20MB/s. See page 27 for maximum recommended capacity.

Note its best to format the card in your phone/Android tablet before you load anything onto it. Your Android phone knows what format to use. If you prefer to do this in your PC, the format required is FAT32. Your phone will not work with cards formatted in NTFS or other formats and may not even recognize them.

Troubleshooting section of these instructions, or online at www.argos-support.co.uk If you still require further assistance, call one of our experts on 0208 068 1044.

Getting to know your phone **BUSH** 31

Getting to know your Bush Spira B5.5 Power Smartphone

You'll be up and running in no time

Turning on

1. Plug the charging cable in the Micro-USB port and connect it to its charger. Before using your device for the first time, charge its battery completely.
2. Press and hold the ON/OFF button to turn on the device.

The first time you start up your Bush, the installation wizard will help you set up your device.

3. Follow the instructions.

If you have inserted a SIM card, you may need to enter a PIN code.

Beware of typing a wrong PIN code.

Tip:


Your device goes in standby mode when you do not use it for a specific period of time. To wake up your device, press the ON/OFF button. To set the duration, go to Settings > Display > Sleep.

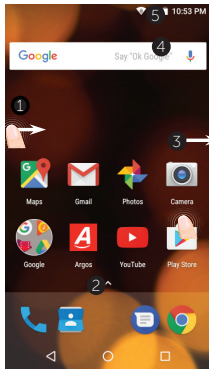
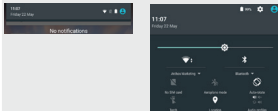
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Getting to know your Bush Spira B5.5 Power Smartphone

You'll be up and running in no time

On your homescreen

- | | |
|--|---|
| 1. Swipe right | to access Google Now, once it is activated |
| 2. Swipe up  | to access all your apps |
| 3. Hold your finger on an app | to move it right and create a new homescreen. |
| 4. Say "Ok Google" or press the Mic icon | to launch the search page. |
| 5. Touch and pull down the status bar to display it. Touch again the bar to reveal the quick settings. | |



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Getting to know your phone **BUSH** 33

Getting to know your Bush Spira B5.5 Power Smartphone

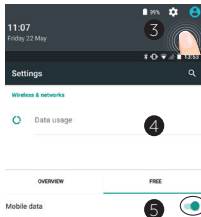
You'll be up and running in no time

Mobile data connection

If your mobile phone subscription includes a mobile data option, you should be connected to the Internet without any further setup. The phone will only have data signal if you are in an area covered by your provider's 2G/3G/4G network.

Activating/Deactivating the mobile data

1. Touch and pull down the status bar to display it.
2. Touch the bar again to reveal the quick settings.
3. Select the Settings icon.
4. In Wireless & networks, select Data usage, then the SIM card tab.
5. Touch the Mobile data switch to turn on/off.





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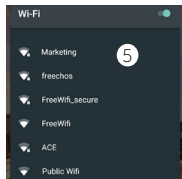
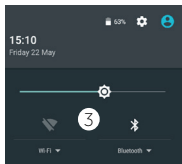
Getting to know your Bush Spira B5.5 Power Smartphone

You'll be up and running in no time

WiFi connection

WARNING: Make sure that you are in a WiFi zone. You can access the WiFi settings quickly from the status bar.

1. Touch and pull down the status bar to display it.
2. Touch the bar again to reveal the quick settings.
3. Select the WiFi icon  to activate the WiFi connection .
4. Select "WiFi" below the WiFi icon.
5. Touch the name of network you want to connect to. Private networks are shown with a lock icon and will require you to enter your password.



Troubleshooting section of these instructions, or online at www.argos-support.co.uk If you still require further assistance, call one of our experts on 0208 068 1044.

Getting to know your phone **BUSH** 35



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Using your Bush Spira B5.5 Power Smartphone

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Adding a Google account

A Google account lets you take full advantage of any Google apps and services that you may want to use.

1. Go to "Settings" > "Personal" > "Accounts" > "Add account".
2. Select the account type "Google" to add.
3. Follow the onscreen instructions to enter information about the account.

Once the account is created, you can access Play Store, Gmail, Hangouts, Maps and many other apps.

Synchronizing info

Information must be sync to be saved. Your data is backed up on Google servers.

1. Go to "Settings" > "Personal" > "Accounts" > "Google".
2. Select your account.

The list of information that can be sync are displayed.

Automatic sync should be activated. To launch the sync, press the Menu button , then Sync now. You can get them back in case of loss of your device or SIM card.

When your Google account is added to a new device, all your saved information is transferred.




If you require any technical guidance or find that your product is not operating as intended, a simple solution can often be found in the

Using your Bush Spira B5.5 Power Smartphone

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Saving your contacts

When your contacts are saved, they are always available on the web and can be synced to any Android phone that's set up with your Google account.

1. Install the SIM card with your contacts in your phone.
2. From the Home screen or the All Apps screen, select the Contacts app .
3. Touch the Menu button  > "Import/Export".
4. In Import/export contacts, select "Import from SIM card".
5. Select your Google account.
6. Check contacts to be imported and validate.
7. Once the contacts are imported in the Google account, go to "Settings" > "Accounts" > "Google".
8. Select your Google account.
9. Select the Menu button  then "Sync now".

Your contacts are saved to your Google account.

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Using your phone

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Hints and tips for Android

Moving a home screen item: Touch and hold your finger onto it, then slide it to the desired location, and release your finger.

Removing a home screen item: Touch and hold it, slide your finger towards the top of the screen and drop it over the "Remove" icon.

Uninstalling an item: From the "All apps" screens, touch and hold it, slide your finger towards the top of the screen and drop it over "Uninstall" bin.

Creating application folders: Drop one app icon over another on a home screen and the two icons will be combined.

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Hints and tips for Android

Changing your wallpaper: Hold your finger on a home screen at an empty location. Touch "Wallpapers".

Locking the touchscreen: Select the "Settings" app, then scroll down and touch "Security". Touch "Screen lock". Touch the type of lock you would like to use. After you set a lock, a lock screen is displayed whenever your screen wakes up, requesting the pattern, pin or other specified key.

Widgets: Hold your finger on a homescreen at an empty location. Touch "Widgets".

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Using your Bush Spira B5.5 Power Smartphone

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Improving security on your Bush Phone

Online

In order to avoid online threats we recommend that you install antivirus and security software on your device and keep these and your browser and other software up to date to take advantage of security fixes.

Physical theft

If you store valuable information on your phone including passwords and logins for personal accounts etc. you may want to enhance the security of your phone in case it is stolen or lost.

Setting a PIN or password

You can set a pin code (4-8 digit numerical code) or you can set a password which is 4 to 17 digits. We recommend you set a password, the longer and more complex it is the harder it is to break. For the best passwords use a mixture of upper and lower case.

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Using your Bush Spira B5.5 Power Smartphone

You'll be up and running in no time

Improving security on your Bush Phone

letters, numbers and special characters such as %, # and *.

- In 'Settings', select 'Security', then 'screen lock', then select PIN or Password.

It is important to remember your password, without it your device will be useless. Make a note of it in this book and keep the book somewhere safe away from your phone.

Encryption

As a feature of Android 7, the personal data on your Bush phone is encrypted to prevent any unauthorized persons getting access to it. So, in the event of your phone being lost or stolen your data is safe. In order for encryption to be effective you must set an effective password. Security on your device is very effective so remember to write down your password and Google account address and password. In the event that you forget them you will not be able to access your device by any means. We suggest that you write down your account details and passwords in this book and then keep this book in a safe place.

Troubleshooting section of these instructions, or online at www.argos-support.co.uk If you still require further assistance, call one of our experts on 0208 068 1044.

Using your Bush Spira B5.5 Power Smartphone

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Improving security on your Bush Phone

Erasing your personal data

If you sell your phone on or discard it, you should remove your personal data from it.

1.Remove your Google account

Settings – accounts – Google – select your account then press  and press remove account.

2.Return your phone to factory defaults

Settings – Back up and reset – Factory data reset – reset phone.

If you prefer to be extra sure, you can also use an eraser app.

- To download a file eraser go to Google Play store, select a file eraser program such as Remo File Eraser – download and install.
- Open the app and follow instructions to securely erase your data.

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Further Advice

For further advice on how to stay safe there are government lead initiatives such as Get Safe Online <https://www.getsafeonline.org/> which give good advice about how to avoid a range of security threats. Don't let security issues spoil your enjoyment of your phone.

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Using your phone **BUSH 45**



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Product support

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Troubleshooting

My phone is frozen or cannot switch on:

Check the battery power level, charge for at least 20 minutes.

My phone cannot connect to a network or "No service" is displayed:

Try connecting in another location. Verify the network coverage with your operator.

Unable to make outgoing calls:

Make sure your phone is connected to a network, and the network is not overloaded or unavailable. Ring your network to check that you have credit and that your SIM is still valid.

Unable to receive incoming calls:

Make sure your phone is switched on and connected to a network (check for overloaded or unavailable network). Ring your network to check that you have credit and that your SIM is still valid.

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Product support

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Troubleshooting

SIM card PIN locked:

Contact your network operator to obtain the PUK code (Personal Unblocking Key).

To configure a new 4G network:

For most networks, your APN network settings will usually set up automatically when you insert your SIM card, but if they do not:

On your device, tap Settings.

Select Wireless & networks > More... > Mobile networks.

In Network operators, select your operator.

In Access Point Names, select the correct access point name and enter the exact connection parameters provided by your 4G provider.

in the **Troubleshooting** section of these instructions, or online at www.argos-support.co.uk If you still require further assistance, call one of our experts on 0208 068 1044.



Product support

Help is always at hand

Troubleshooting

Factory data reset

The most common causes of operational problems on mobile phones is interference from 3rd party apps and malware picked up from internet use. If your phone starts to misbehave or seems faulty, first consider that the problem may be due to a new app. Back track to see what apps you have loaded recently to see what may have caused an issue. In some cases, uninstalling the app may be enough to fix the issue. In other cases, you will need to perform a factory data reset to recover your phone to working order. If you are synced up to your Google account, your apps and settings are backed up, so this is not such an extreme remedy. First check that you have your Google account set up and that you can remember the account e-mail address and password. You will need these after the reset. If you can't remember them do not reset, your phone would be useless afterwards. To reset, go to settings – back up and reset - factory data reset – reset phone.

Recovery mode

You can also reset your phone to factory defaults without needing to boot it.

This can be useful if your phone won't boot, or if you forget your password. Please

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Product support

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Troubleshooting

note that this will erase all files and apps on the phone and will not bypass your Google account lock. if you have a Google account set you will need to enter the correct Google account e-mail address and password previously set up on the phone to complete your new set up. Without it you will not be able to use your phone. This is a security measure designed to deter thieves.

To enter recovery mode;

1. Turn you phone off.
2. Press and hold the volume + button and still holding it, press the ON/OFF button for 10 seconds.
3. You phone should boot and display options in very small script. From here you can boot, or enter recovery mode.
4. Press vol+ to select recovery and vol- to enter recovery mode.
5. Now use vol+ and vol- to move the cursor up and down to select and ON/OFF to enter.
6. To reset your phone select Reset to factory defaults.

in the **Troubleshooting** section of these instructions, or online at www.argos-support.co.uk If you still require further assistance, call one of our experts on 0208 068 1044.

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Help and assistance

If you require any technical guidance or find that your Bush phone is not operating as intended, a simple solution can often be found in the Troubleshooting section of these instructions or online at www.argos-support.co.uk

If you still require further assistance, call one of our experts on 0208 068 1044*. Please have the following information ready: 7 digit Argos catalogue code e.g. 123/4567 from your receipt of product packaging or 7 digit PN e.g. 503XXX from the product or packaging
Date of purchase – from your receipt

Helpline business hours:

Monday to Friday 9.00 – 18.00

Saturday 9.00 – 16.00

Sunday Closed

Or e-mail for written support to; argos@cordonsweb.com

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Environmental Considerations



Protection of the environment is an important concern to Bush. In order to put this concern into tangible actions, Bush has consciously included a set of methods that favour a respect for the environment into the entire cycle of its products; from fabrication to consumer usage, to final disposal.

Batteries : If your product contains a detachable battery pack, you should only dispose of it in a designated collection point for used batteries.

The Product : The crossed-out wheelee bin symbol on your product signifies that it falls into the category of electric/electronic equipment. Products of this type contain substances that are potentially dangerous to the environment and to human health. Therefore, you should not dispose of the Bush electronic device in a regular trash. As such, the current European directives ask that this device be collected: at places of distribution in the case of a purchase of a similar electronic product. At locally created disposal areas (waste disposal centres, sorted trash system, etc.). By doing this, you are actively participating in the reuse and recycling of disposed electronic and electric equipment that could have potential effects on the environment and human health.

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Product support

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BUSH

Call us now and activate your 24 month guarantee

Thank you for choosing Bush. Your new product is guaranteed against faults and breakdowns for 24 months. Don't forget to register it with us today so we can provide you with our best possible after-sales service and useful updates.

www.bushregistration.co.uk

FREEPHONE*

0800 597 8548

Lines are open 8am - 8pm, 365 days a year. *Calls may be recorded and monitored.

Your Bush Guarantee

This product is guaranteed for 24 months from the date of original purchase. Any defect that arises due to faulty materials or workmanship will be repaired free of charge (or if applicable the product will be replaced or the purchase price refunded) where possible during this period by the dealer from who your purchased the unit.

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The guarantee is subject to the following provisions:

The guarantee does not cover accidental damage, misuse, cabinet parts, knobs or consumable items. The product must be correctly installed and operated in accordance with the instructions contained in the manual.

It must be used solely for domestic purposes. The guarantee will be rendered invalid if the product is re-sold or has been damaged by inexperienced repair.

Specifications are subject to change without notice.

Bush disclaim any liability for loss or damage arising from the breakdown of the product.

This guarantee is in addition to and does not diminish your statutory or legal rights.

in the **Troubleshooting** section of these instructions, or online at www.argos-support.co.uk If you still require further assistance, call one of our experts on 0208 068 1044.



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Important Data Protection Information

If you provide us with information about another person, you confirm that they have appointed you to act for them, to consent to the processing of their personal data including sensitive personal data and that you have informed them of our identity and the purposes (as set out in the Important Data Privacy notice displayed overleaf) for which their personal data will be

processed.

You are entitled to ask for a copy of the information we hold about you (for which we may charge a small fee) and to have any inaccuracies in your information corrected.

For quality control and training purposes, we may monitor or record your communications with us.

If your personal details change, if

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you change your mind about any of your marketing preferences or if you have any queries about how we use your information, please let us know by contacting our Data Protection

**Officer, Domestic & General,
Leicester House**

17 Leicester Street, Bedworth,
Warwickshire
CV12 8JP.

in the **Troubleshooting** section of these instructions, or online at www.argos-support.co.uk If you still require further assistance, call one of our experts on 0208 068 1044.

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Sar - After the laboratory measurements, when it is kept at 0.5 cm from your body, the SAR values for this device are:

Head Max: 0.347W/Kg (10g)

Body Max: 1.050W/Kg (10g)

Argos declares that this device is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU. A copy of the declaration of conformity can be obtained from: Argos Ltd. 489-499 Avebury Boulevard, Milton Keynes, MK9 2NW, UK

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WMAN		
Frequency band	Maximum output power	
GSM B2/B3	22~ 31dBm	
GSM B5/B8	23~ 34dBm	
UMTS B1/B8	20~ 23dBm	
FDD LTE B1/B3/B7/B20	21~ 25dBm	
WLAN		
Standard	Frequency	Avg. Power (dBm)
802.11b	2.4~ 2.4835GHz	12.72~ 16.68dBm
802.11g	2.4~2.4835GHz	11.37~ 13.70dBm
802.11n	2.4~2.4835GHz	10.47~ 13.78dBm
Bluetooth		
Bluetooth Version	Frequency Range	Avg. Power (dBm)
EDR	2.4~ 2.48GHz	2.67~4.77dBm
BLE	2.4~ 2.48GHz	-5.55~ -0.40dBm

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BUSH

Contact: www.argos-support.co.uk

Helpline: 0208 068 1044

PN: 115959