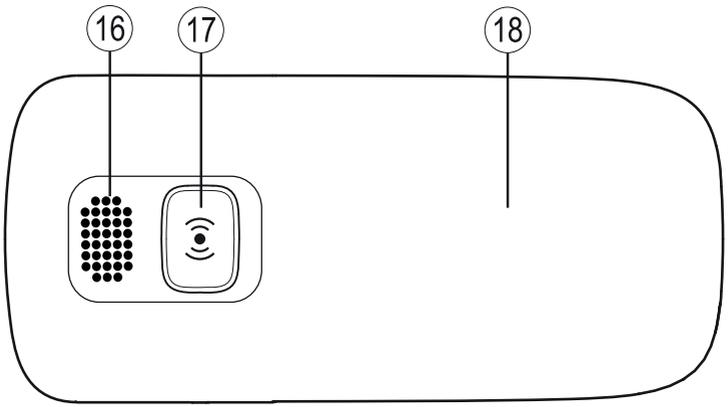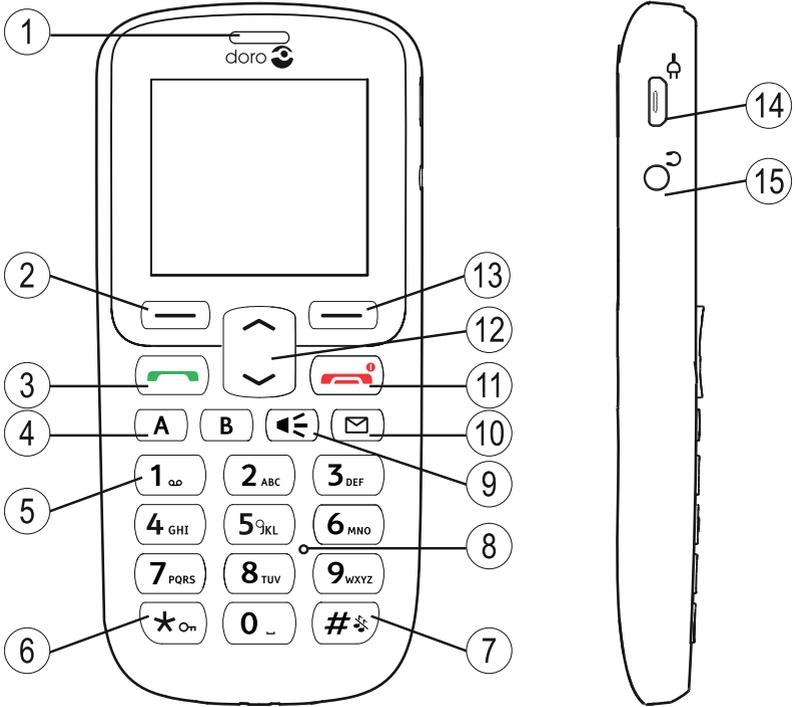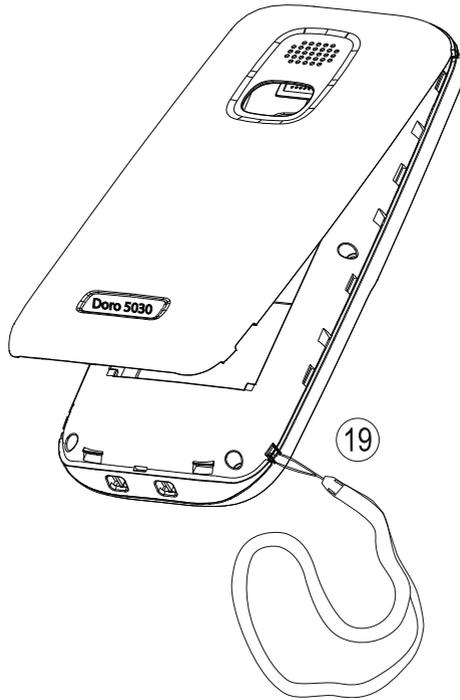# Doro 5030

English

The items supplied with your phone might vary depending on the software and accessories available in your region or offered by your service provider. You can obtain additional accessories from your local Doro dealer. The supplied accessories provide the best performance with your phone.

| | | | |
|---|---|---|---|
| 1. | Earpiece | 11. | End call/Power on/off |
| 2. | Left selection button | 12. | Arrow buttons |
| 3. | Call button | 13. | Right selection button |
| 4. | Speed dials | 14. | Charging socket |
| 5. | Voice mail | 15. | Headset socket |
| 6. | Keypad lock | 16. | Loudspeaker |
| 7. | Silent/Input method | 17. | Assistance button |
| 8. | Microphone | 18. | Battery cover |
| 9. | Torch shortcut | 19. | Lanyard hold (lanyard is not included) |
| 10. | Message shortcut | | |

# Contents

# Congratulations on your purchase

Doro 5030 is a good-looking phone bringing you widely spaced, convex keys, predictive text, direct memories and an SMS button for easy dialling and texting. A crisp colour display and enhanced sound simplify usage even more. Other practical features include a torch, reminders, wake-up alarm, vibrating ringer and one-touch assistance dialling with SMS alerts. For more information about accessories or other Doro products please visit www. doro.com.

# Get started

## Insert the SIM card and battery

| IMPORTANT! |
| --- |
| Turn off the phone and disconnect the charger before removing the battery cover. |
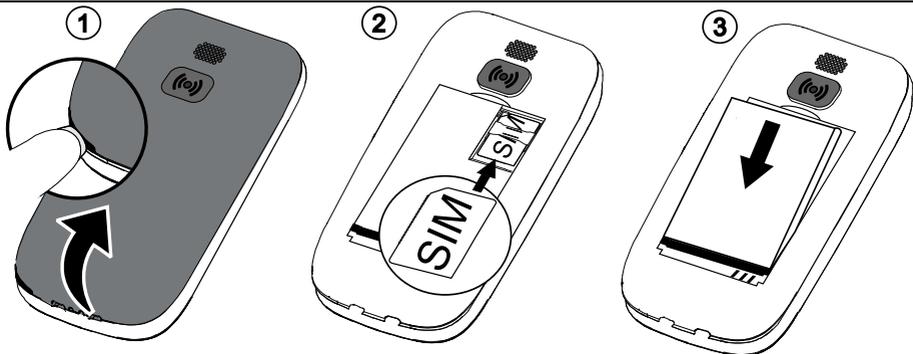


1. Remove the battery cover and the battery if it is already installed.
2. Insert the SIM card as shown, by gently sliding it into the holder. Take care not to scratch or bend the contacts on the SIM card.
3. Insert the battery by sliding it into the battery compartment with the contacts facing downwards to the right. Replace the battery cover.

## Charge the phone

| ⚠ CAUTION |
| --- |
| Only use batteries, chargers and accessories that have been approved for use with this particular model. Connecting other accessories may be dangerous and may invalidate the phone's type approval and warranty. |

When the battery is running low, ⬜ is displayed and a warning signal is heard.

1. Connect the mains adapter to a wall socket and to the charging socket ⊸☐⊏. The battery charge indicator is animated while charging. It takes approximately 3 hours to fully charge the battery. When the charger is connected to the phone, 🔌 is displayed briefly, and 🔌 when it is disconnected.
2. When charging is completed, 🔋 is displayed on the screen.
   If the phone is turned off when the charger is connected to the phone only the battery charge indicator will be shown on the display.

**Note!** To save power the LCD backlight goes off after a while. Press any button to illuminate the display. Full battery capacity will not be reached until the battery has been charged 3–4 times. Batteries degrade over time, which means that call time and standby time will normally decrease with regular use.

### Save energy
When you have fully charged the battery and disconnected the charger from the device, unplug the charger from the wall socket.

## Get to know your phone

## Assistive functions
Use the symbols below to guide you through supporting sections in the manual.

| | | | |
|---|---|---|---|
| 👁 | Seeing | 🖐 | Handling |
| 👂 | Hearing | ❤ | Safety |

## Turn the phone on and off
1. Press and hold 📞 on the phone to turn it on or off. Confirm with **Yes** to power off.
2. If the SIM card is valid but protected with a PIN code (Personal Identification Number), **PIN** is displayed. Enter the PIN code and press **OK** ( ▭ upper left corner of keypad). Delete with **Clear** ( ▭ upper right corner of keypad).

**Note!** If PIN and PUK codes were not provided with your SIM card, please contact your service provider.

**Attempts: #** shows the number of PIN attempts left. When no more attempts remain, **PIN blocked** is displayed. The SIM card must then be unlocked with the PUK code (Personal Unblocking Key).

1. Enter the PUK code and confirm with **OK**.
2. Enter a new PIN code and confirm with **OK**.
3. Re-enter new PIN code and confirm with **OK**.

# Start-up wizard
When starting the phone for the first time, you can use the Start-up wizard to set some basic settings.

• Press **Yes** to change or **No** if you do not want to change.

The default language is determined by the SIM card. See *Phone settings*, p.5 on how to change language, time and date.

**Tip:** You can run the start-up wizard later if you want. From standby mode, press **Menu** ➜ **Settings** ➜ **General** ➜ **Start-up wizard**.

# Navigate the phone 📇

### Standby (idle mode)
When the phone is ready to use, and you have not keyed in any characters, the phone is in standby.

• Press 📞 to return to standby mode.
• Press left selection button ⊜ to access the phone **Menu** or right selection button ⊜ **Name** to access your saved contacts in the phonebook.

**Tip:** You can always press 📞 to return to standby.

### Scroll
• Use the arrow buttons ⌣/⌢ to scroll in menus.

### Step-by-step instructions
The arrow (➜) indicates next action in step-by-step instructions. To confirm an action, press **OK**. To select an item, scroll or highlight the item using ⌣/⌢ and then press **OK**.

Example:

- Press **Menu** ➜ **Phonebook** ➜ -New contact- ➜ **Add**.

To perform the example on your Doro 5030 you should do the following:

1. Press **Menu**, scroll to **Phonebook** and press **OK**.
2. Select **-New contact-** and press **Add**.

# Enter text ⬚

## Enter text manually

### Select character

- Press a numerical key repeatedly until the desired character is shown. Wait a few seconds before entering the next character.

### Special characters/smileys

1. Press ✳ for a list of special characters.
2. Select the desired character with ⌣/⌢ and press **OK** to confirm.

### Move the cursor within text

- Use ⌣/⌢ to move the cursor within the text.

### Upper case, lower case and numerals

- Press **#** to choose between upper case, lower case and numerals. See *Input mode*, p.5.

### Change writing language

1. Press and hold **#** for a list of available languages.
2. Select language with ⌣/⌢ and press **OK** to confirm.

## Enter text with predictive text

In some languages you can use the Smart ABC (eZiType™) input method which uses a dictionary to suggest words.

- Press each key **once**, even if the displayed character is not the one you want. The dictionary will suggest words based on the keys you have pressed.

### Example

1. Press **3**, **7**, **3**, **3** to write the word "Fred". Complete the word before looking at the suggestions.
2. Use ⌣/⌢ to view the suggested words.

3.   Press **Select** and continue with the next word.
     Alternatively, press **0** to continue with the next word.
4.   If none of the suggested words are correct, use manual input mode.

**Note!** See *Predictive text*, p.20 for more information.

### Input mode

*   Press **#** to change input mode. The icon on the top left of the display indicates the input mode.

     ☑ **Abc**      Sentence case with predictive text
     ☑ **ABC**      UPPER CASE with predictive text
     ☑ **abc**      lower case with predictive text
     **Abc**        Sentence case
     **ABC**        UPPER CASE
     **abc**        lower case
     **123**        Numerals

# Phone settings

## Time & date

**Set the time and date**
1.   Press **Menu** ➜ **Settings** ➜ **General** ➜ **Time & date**:
     *   **Set time** to enter the time (**HH:MM**).
     *   **Set date** to enter the date (**DD/MM/YYYY**).
2.   Press **OK** to confirm.

**Tip:** You can also set the phone to automatically update the time and date according to the current time zone. In **Time & date** select **Auto time** ➜ **On**. Automatic update of date and time does not change the time you have set for the alarm clock or the calendar. They are in local time. Updating may cause some alarms you have set to expire depending on network support and subscription.

**Set the time and date format**
1.   Press **Menu** ➜ **Settings** ➜ **General** ➜ **Time & date** ➜ **Set format**:
     *   **Time format** ➜ **12 hours** or **24 hours**.
     *   **Date format** and select the desired date format.
2.   Press **OK** to confirm.

## Language

The default language for the phone menus, messages, etc. is determined by the SIM card. You can change this to any other language supported by the phone.

1.  Press **Menu** ➔ **Settings** ➔ **General** ➔ **Language**.
2.  Select the wanted language.
3.  Press **OK** to confirm.

## Block function

1.  Press **Menu** ➔ **Settings** ➔ **General** ➔ **Block function**.
2.  Select each function you want to disable and press **Off**.
3.  Press **Done** to confirm.

## PIN code options

1.  Press **Menu** ➔ **Settings** ➔ **Security** ➔ **SIM lock**:
    - **On** to activate the PIN code. You need to enter the PIN code every time the phone is started.
    - **Off** to deactivate the PIN code.

      | IMPORTANT! |
      | --- |
      | If enabling Off-mode and the SIM card is lost or stolen, it is unprotected. |

    - **Automatic** to start the phone without the PIN code. The phone remembers it automatically, but if the SIM card is moved to another phone (lost or stolen) the PIN code needs to be entered when the phone is started.
2.  Press **OK** to confirm.

## Change PIN code

1.  Press **Menu** ➔ **Settings** ➔ **Security** ➔ **Passwords** ➔ **PIN**.
2.  Enter current PIN code and press **OK**.
3.  Enter new PIN and press **OK**. Repeat to confirm.

## Keypad lock

You can lock the keypad to prevent the keys being accidentally pressed, for example, when your phone is in your handbag.

Incoming calls can be answered by pressing 📞 even if the keypad is locked. During the call, the keypad is unlocked. When the call is ended or rejected, the keypad is locked again.

- Press and hold 🔆 to lock/unlock the keypad.

**Note!** The main local emergency number can be dialled without unlocking the keypad.

#### Activate

1. Press **Menu** ➜ **Settings** ➜ **Security** ➜ **Keypad lock**:
    - **Auto keylock** to select the time delay for automatic keypad locking.
    - **Unlock mode** to select **Single key** to unlock the keypad with 🔆 or **Dual key** to lock/unlock with right selection button (**Name/Unlock**) and 🔆.
2. Press **OK** to confirm.

## Calls

## Make a call

1. Enter the phone number including the area code. Delete with **Clear**.
2. Press 📞 to make a call. Press **Abort** to cancel the call.
3. Press 📵 to end the call.

**Tip:** For international calls, always use **+** before the country code for best operation. Press 🔆 twice for the international prefix **+**.

## Call from the phonebook

1. Press **Name** to open the phonebook.
2. Scroll through the phonebook, or quick search by pressing the key corresponding to the first letter of the entry, see *Enter text* 📑, p.4.
3. Press **Options** ➜ **Call** to dial the selected entry. If needed, select the number.
   Alternatively, press 📞 to dial.
4. Press **Abort** or 📵 to cancel the call.

## Receive a call

1. Press 📞 to answer, or press **Silent** to switch off the ringsignal and then **Reject** to reject the call (busy signal).

Alternatively, press 📞 to reject the call directly.

2.    Press 📞 to end the call.

# Volume control

Use ⌣/⌐ to adjust the sound volume during a call. The volume level is indicated on the display. If you use a hearing aid or have hearing difficulties when using the telephone in a noisy environment, you can customise the phone's audio settings, see *Audio setup* ⌡, p.25.

## Silent

Silent is a fixed profile with Keypad tone, Message tone and Ringtone disabled, while Vibration, Tasks, Daily reminder and Alarm are unchanged.

•    Press and hold shortcut button **#** to activate/deactivate silent mode.

## Headset

When a headset is connected, the internal microphone in the phone is automatically disconnected. If available, use the answer key on the headset to answer and end calls.

| ⚠  CAUTION |
|---|
| Using a headset at high volume may damage your hearing. Adjust the volume level carefully when using a headset. |

# Call options

During a call the selection buttons[1] (▭) give access to additional functions.

## Options (left selection button)

•    **Volume** to adjust the volume.
•    **Hold/Retrieve** to hold/retrieve the current call.
•    **End single call** to end the current call (same as 📞).
•    **New call** to call another number (Conference).
•    **Phonebook** to search the phonebook.
•    **Messages** to write or read text messages.

---

1.    Selection buttons have multiple functions. The current function is shown above the selection button on the display.

- **Mute** to disable the microphone.

## SPK on (right selection button)
The loudspeaker allows you to speak without holding the phone close to the ear.

1. Press **SPK on** to activate. Speak clearly into the phone microphone at a maximum distance of 1 m. Use the volume control to adjust the loudspeaker volume.
2. Press **SPK off** to return to normal mode.

**Note!** Loud background noises (music, etc.) may interfere with the sound quality.

## Speed dial 🕮
Use **A**–**B**, **0** and **2**–**9** to speed dial an entry from standby.

- Press and hold the corresponding key to speed dial.

### Add speed dial numbers
1. Press **Menu** ➜ **Settings** ➜ **Phonebook** ➜ **Speed dial**.
2. Select **A** ➜ **Add** and select an entry from the phonebook.
3. Press **OK** to confirm.
4. Repeat to add speed dial entries for buttons **B**, **0**, **2**–**9**.

**Tip:** To edit or delete an existing entry, select it and press **Options** ➜ **Edit** or **Delete**.

## SOS calls
As long as the phone is switched on, it is always possible to place an SOS call by entering the main local emergency number for your present location followed by 📞.

Some networks accept calls to emergency numbers without a valid SIM card. Contact your service provider for more information.

## Call log
Received, missed and dialled calls are saved in a combined 📞 call log. 20 calls of each type can be stored in the log. For multiple calls related to the same number, only the most recent call is saved.

1. Press 📞.

Alternatively, press **Menu ➜ Call log**.

2. Use ⏝/⏝ to select:

| | |
|---|---|
| ⬅ | Received call |
| ➡ | Dialled call |
| 🚩 | Missed call |

3. Press 📞 to dial, or **Options**:
   - **Call** to call the contact.
   - **View** to show details for the selected call.
   - **Send SMS** to send a text message.
   - **Delete** to delete the call.
   - **Delete all** to delete all calls in the call log.
   - **Save** to save the number in the phonebook ➜ **Create new** create new contact, or **Update** update existing contact.

# Call settings

## Voice mail

If your subscription includes an answering service, callers can leave a voice mail message when you cannot answer a call. **Voice mail** is a network service and you may need to subscribe to it first. For more information and for the voice mail number, contact your service provider.

1. Press **Menu ➜ Settings ➜ Phonebook ➜ Voice mail**.
2. Select **Empty ➜ Add**:
   - **Phonebook** to add a contact from the phonebook. Press **OK** to confirm.
   - **Manual** and enter name and number. When done, press **Save**.

To edit or delete an existing entry, select it and press **Options ➜ Edit/ Delete**.

## Call voice mail

- Press and hold shortcut button **1**.

**Tip:** If activated reminder in the messages settings, a reminder signal will be heard after 10 minutes if not listening to new voice mail messages, see *Reminder* ⌣, p.22.

## Call time

During a call, the duration of the call is shown. You can check the duration of your calls.

1. Press **Menu** ➔ **Settings** ➔ **Calls** ➔ **Call time**:
    - **Last call** to show the elapsed time of the most recent call.
    - **Outgoing calls** to show the elapsed time of all made calls.
    - **Received calls** to show the elapsed time of all received calls.
    - **Reset all** ➔ **Yes** to reset all.
2. Press **OK** to confirm.

## Call waiting

You can handle more than one call at a time, put the current call on hold and answer the incoming call. When activated, an alert tone is heard if there is an incoming call while talking.

- During a call, press **Options** ➔ **Answer**.

### Activate call waiting

1. Press **Menu** ➔ **Settings** ➔ **Calls** ➔ **Call setup**.
2. Select **Call waiting** ➔ **Activate**.
3. Press **OK** to confirm.

**Tip:** Repeat and select **Deactivate** to disable call waiting, or **Query status** to display if call waiting is active or not.

## Answer mode

1. Press **Menu** ➔ **Settings** ➔ **Calls** ➔ **Answer mode**.
2. Select **Any key** ➔ **On** to be able to answer incoming calls by pressing any button (exemption 📞).
3. Press **OK** to confirm.

## Call divert

You can divert calls to an answering service or to another phone number. Set up which calls should be diverted. Select a condition and press **OK**, then select **Activate**, **Deactivate** or **Query status** for each.

1. Press **Menu** ➔ **Settings** ➔ **Calls** ➔ **Call setup** ➔ **Call divert**:
    - **Voice calls** to divert all voice calls.

- **Unreachable** to divert incoming calls if the phone is turned off or out of range.
- **No reply** to divert incoming calls if unanswered.
- **If busy** to divert incoming calls if the line is busy.
- **Cancel diverts** to cancel all call divert settings.

2. Press **OK** to confirm.

## Caller ID

Display or hide your phone number on the recipient's phone when you call.

1. Press **Menu** ➜ **Settings** ➜ **Calls** ➜ **Call setup** ➜ **Caller ID**:
   - **Set by network** to use default setting by the network.
   - **Hide ID** to never show your number.
   - **Send ID** to always show your number.
2. Press **OK** to confirm.

## Call barring

Your phone can be restricted to disallow certain types of calls.

**Note!** A password is needed to apply call barring. Contact your service provider to get the password.

1. Press **Menu** ➜ **Settings** ➜ **Calls** ➜ **Call setup** ➜ **Call barring**.
2. Select **Outgoing calls**:
   - **All calls** to answer incoming calls but not calling.
   - **Internat.calls** to block calls to international numbers.
   - **Int. except home** to block international calls except to the country associated with the SIM card.
3. Press **OK** to confirm.
4. Select **Incoming calls**:
   - **All calls** to call but not to receive incoming calls.
   - **When roaming** to block incoming calls while roaming (operating in other networks).
5. Press **OK** to confirm.
6. Select **Cancel all** to cancel all call barring (password needed). Press **OK** to confirm.

### Fixed dial (FDN)

You can limit calls to certain numbers saved on the SIM card. The list of allowed numbers is protected by your PIN2-code.

**Note!** The PIN2-code is needed to apply fixed dial. Contact your service provider to get the PIN2-code.

1. Press **Menu** ➔ **Settings** ➔ **Security** ➔ **Fixed dial**:
   - **Mode** ➔ **On** to enable or **Off** to disable.
   - **Fixed numbers** ➔ **Add** and enter the first allowed number. Alternatively, select an entry and press **Options** ➔ **Add**, **Edit** or **Delete**.
2. If needed, enter PIN2 and press **OK** to confirm.

**Note!** You can save parts of phone numbers. For example, if you save 01234, allows calls to all numbers starting with 01234. It is possible to place an SOS call by entering the main local emergency number followed by ![phone] even when fixed dial is activated. When fixed dial is activated you are not allowed to view or manage any phone numbers saved on the SIM card. You are not able to send any text messages either.

## Phonebook

The ![phonebook icon] phonebook can store 100 entries with 3 phone numbers in each entry.

## Add contact

1. Press **Menu** ➔ **Phonebook** ➔ **-New contact-** ➔ **Add**.
2. Enter a ![icon] **Name** for the contact, see *Enter text* ![icon], p.4. Delete with **Clear**.
3. Use ![icon]/![icon] to select ![icon] **Mobile**, ![icon] **Home** or ![icon] **Office** and enter the phone number(s) including the area code.
4. When done, press **Save**.

**Tip:** For international calls, always use **+** before the country code for best operation. Press ![*] twice for the international prefix ![*].

## Manage phonebook contacts

1. Press **Menu** ➔ **Phonebook**.

2. Select a contact, then press **Options**:
   - **Call** to call the contact.
   - **Send SMS** to create text message. See *Create and send text message (SMS)*, p.19.
   - **View** to show details for the selected contact. ▊ Phone = storage set to Phone and ▊ SIM = storage set to SIM, see *Phonebook storage*, p.15.
   - **Edit** to edit the contact. Use ⌣/⌐ to scroll. Delete with **Clear**. When done, press **Save**.
   - **Add** to add contact.
   - **Top 10** to set the entry as one of the first 10 contacts listed in the phonebook. See *Top 10* ⊟, p.14.
   - **Delete** to delete the selected contact or **Delete all** to delete all contacts. Press **Yes** to confirm or **No** to abort.
   - **Copy all ➜ From SIM** to copy all phonebook contacts from the SIM card to the phone memory, or **From phone** to copy all contacts from the phone memory to the SIM card. Press **Yes** to confirm or **No** to abort.
   - **Send vCard ➜ Send by SMS** to send the selected phonebook contact as a vCard via text message. Enter the phone number of the recipient.
     Alternatively use ⌣/⌐ to scroll through the phonebook, or quick search by pressing the key corresponding to the first letter of the entry, see *Enter text* ⊟, p.4. Press **OK** to send.
   - **Send vCard ➜ Send by Bluetooth** to send the selected phonebook contact as a vCard via Bluetooth®. See *Bluetooth*®, p.24.
3. Press **OK** to confirm.

## Phonebook settings

### Top 10 ⊟

Set an entry as one of the first ⭐ 10 contacts listed in the phonebook.

1. Press **Menu ➜ Settings ➜ Calls ➜ Top 10**.
2. Select one of the empty entries and press **Add**.
3. Use ⌣/⌐ to scroll through the phonebook, or quick search by pressing the key corresponding to the first letter of the entry.

4. Press **OK** to save the selected entry, or press **Back** to discard changes.

**Tip:** You can also add an ⭐ entry from the phonebook. Select the contact and press **Options** ➜ **Top 10**.

### Delete a top 10 entry

- Select the entry in the top 10 list and press **Options** ➜ **Delete**.

### Phonebook storage

1. Press **Menu** ➜ **Settings** ➜ **Phonebook** ➜ **Storage**:
   - **SIM** to save up to 3 phone numbers and one e-mail address per contact.
   - **Phone** to save 100 contacts with 3 phone numbers each **Mobile**, **Home**, **Office**.
2. Press **OK** to confirm.

**Note!** Number and length of the phone numbers/contacts that can be stored will vary depending on SIM card/service provider preferences.

### Owner number

The phone number assigned to your SIM card is saved as **Owner number** if this is allowed by the card.

### Add numbers

1. Press **Menu** ➜ **Phonebook** ➜ **Owner number** ➜ **Empty** ➜ **Add**.
2. Enter name and number, see *Enter text* 🔳, p.4.
3. When done, press **OK**.

## ICE (In Case of Emergency) ♥

First responders can access additional information such as medical information from the victim's phone ✚ICE in case of emergency. In the event of a trauma, it is critical to have this information as early as possible to increase the chances of survival. All fields are optional, but the more information provided the better.

1. Press **Menu** ➜ **Phonebook** ➜ **ICE**.
2. Scroll the list of entries.
3. Press **Edit** to add or edit information in each entry, see *Enter text* 🔳, p.4. Delete with **Clear**.
   **ID**

- **Name:** enter your name.
- **Birth:** enter your date of birth.
- **Height:** enter your height.
- **Weight:** enter your weight.
- **Address** enter your home address.
- **Language:** enter your preferred language.
- **Insurance:** enter your insurance provider and policy number.

**Contact 1:**, **Contact 2:** and **Doctor:**

- Press **Options** to **Add** or **Delete** a contact from the phonebook, or **Save** to accept the current entry.
  If possible, add your relationship to your ICE contacts in the phonebook, such as "ICE Wife Mary Smith".

**Important info**

- **Condition:** enter any medical conditions or medical devices (e.g. diabetic, pacemaker).
- **Allergies:** enter any known allergies (e.g. penicillin, bee stings).
- **Blood type:** enter your blood type.
- **Vaccination:** enter any relevant vaccination.
- **Medication:** enter any medication that you are treated with.
- **Other info:** enter other information (e.g. organ donor, living will, consent to treat).

4. When done, press **Save**.

# Assistance button

> ⚠️ **CAUTION**
>
> When an assistance call is activated the phone is pre-set to handsfree/ speakerphone mode. Do not hold the device near your ear when the handsfree mode is in use, because the volume may be extremely loud.

The assistance button allows easy access to contact your predefined help numbers (Number list) should you need help. Make sure that the assistance function is activated before use, enter recipients in the numbers list and edit the text message.

# Make an assistance call

1.  <u>When help is needed</u>, press and hold the assistance button for 3 seconds, or press it twice within 1 second.
    The assistance call begins after a delay of 5 seconds. In this time you can prevent a possible false alarm by pressing ☎.
2.  An assistance text message (SMS) is sent to all recipients.
3.  The first <u>recipient</u> in the list is called. If the call is not answered within 25 seconds, the next number is called. Calling is repeated 3 times or until the call is answered, or until ☎ is pressed.

**Note!** Some private security companies can accept automatic calls from their clients. Always contact the security company before using their phone number. Programming '999' into the assistance button is blocked.

**Tip:** The assistance function may be configured so that the recipient of the call must press **0** (zero) to confirm, in order to stop the alarm sequence. See *Confirm with "0"*, p.19.

| IMPORTANT! |
| --- |
| Information to the <u>recipient</u> of an assistance call, when Confirm with "0" is activated. <br><br> • After receiving the assistance message, each number in the Number list is called sequentially. <br><br> • To confirm the assistance call, the <u>recipient</u> needs to press **0**. <br><br>      • If the <u>recipient</u> doesn't press **0** within 60 seconds (after answering) the call will be disconnected and the next number in the sequence will be called. <br><br>      • If the <u>recipient</u> presses **0** within 60 seconds, the call is confirmed and no further call attempts will be made (assistance sequence interrupted). |

# Activation

Select how to activate the assistance function using the assistance button.

1.  Press **Menu** ➡ **Settings** ➡ **Assistance** ➡ **Activation**:
    *   **On Normal** to press and hold the button for approximately 3 seconds, or press it twice within 1 second.

- **On** (**3**) to press the button 3 times within 1 second.
- **Off** to disable the assistance button.
2. Press **OK** to confirm.

# Number list
Add numbers to the list that is called when the assistance button is pressed.

| IMPORTANT! |
|---|
| Always inform recipients in the **Number list** that they are listed as your assistance contacts. |

1. Press **Menu** ➜ **Settings** ➜ **Assistance** ➜ **Number list**.
2. Select **Empty** ➜ **Add** ➜ **Phonebook** to add a contact from the phonebook.
   Alternatively, press **Manual** to add names or numbers manually. See *Add contact*, p.13.
3. Press **OK** to confirm.
4. Repeat until you have 5 contacts (maximum).

**Tip:** To edit or delete an existing entry, select it and press **Options** ➜ **Edit** or **Delete**.

# Activate text messages (SMS)
A text message can be sent to the contacts in the numbers list when the assistance button is pressed.

### Activation
1. Press **Menu** ➜ **Settings** ➜ **Assistance** ➜ **SMS** ➜ **Activation**:
   - **On** to send a text message before calling.
   - **Off** to call without sending a text message first.
2. Press **OK** to confirm.

### Create assistance message
1. Press **Menu** ➜ **Settings** ➜ **Assistance** ➜ **SMS** ➜ **Message**.
2. Select **Edit** and write the message, see *Enter text* ⬚, p.4.
3. Press **OK** to confirm.

**Note!** You **must** write a message if you activate the SMS function.

# Assistance settings

## Confirm with "0"

You can activate the Confirm with "0" function. This is especially recommended if there is a risk that the assistance call is answered by a voice mail or answering service. If the recipient doesn't press **0** within 60 seconds the call will be disconnected and the next number in the sequence will be called. If the recipient presses **0** within 60 seconds, the call is confirmed and no further call attempts will be made (assistance sequence interrupted).

1. Press **Menu** ➡ **Settings** ➡ **Assistance** ➡ **Confirm with "0"**.
2. Select **On** to enable, or **Off** to disable.
3. Press **OK** to confirm.

## Signal type

Select the notification signal type for the assistance sequence.

1. Press **Menu** ➡ **Settings** ➡ **Assistance** ➡ **Signal type**:
   - **High** to use loud signals (default).
   - **Low** to use one low signal.
   - **Silent** no sound indication, like a normal call.
2. Press **OK** to confirm.

# Messages

## Create and send text message (SMS)

**Note!** Before you can send any text messages, you need to save your message centre number. The number to your service centre is supplied by your service provider and is usually set on the SIM card. If not, you can enter the number yourself.

1. Press the shortcut button 📧,
   or press **Menu** ➡ **Messages** ➡ **Write message**.
2. Write your message, see *Enter text* ⬚, p.4, then press **To**.
3. Select a recipient from **Phonebook**.
   Alternatively, select **Enter number** to add recipient manually and press **Done**.
4. Press **Add** to add more recipients.

> **Tip:** You can modify the recipients by selecting one, press **Options** ➜ **Edit**/**Delete**/**Delete all**.

5.  When done, press **Send**.

**Note!** If you choose to add multiple recipients, you will be charged for each recipient (maximum 10). For international calls, always use **+** before the country code for best operation. Press 🟦 twice for the international prefix **+**.

## Outbox and Sent

| ✉ | Text message unread | 📩 | Text message sent |
|---|---------------------|---|-------------------|
| 📄 | Text message read | 📩 | Text message unsent |

1.  Press shortcut button ✉.
    Alternatively press **Menu** ➜ **Messages**.
2.  Select **Inbox**, **Outbox** or **Sent**.
3.  Select a message and press **Read**. Use ⌣/⌢ to scroll up/down.
4.  Press **Options**:
    - **Reply** to write your reply, then press **Send**. The message is sent immediately.
    - **Call** to call the contact.
    - **Delete** to delete or **Delete all** to delete all. Press **Yes** to delete or **No** to return.
    - **Forward** to forward the message. Edit the message (if desired), then press **Send**.
    - **Use number** ➜ **Call** to call the selected number.
    - **Details** to view details of the message.
5.  Press **OK** to confirm.

## Message settings

### Predictive text
1.  Press **Menu** ➜ **Settings** ➜ **Messages** ➜ **Predictive text**.
2.  Select **On** (default) to enable, or **Off** to disable.
3.  Press **OK** to confirm.

## Writing language

1. Press **Menu** ➜ **Settings** ➜ **Messages** ➜ **Writing language**.
2. Select language with ⌣/⌐.
3. Press **OK** to confirm.

**Tip:** During text input, press and hold **#** for a list of available languages.

## Write speed ✍

You can change the speed at which keypad characters repeat before the cursor moves on to the next character.

1. Press **Menu** ➜ **Settings** ➜ **Messages**.
2. Select **Write speed** ➜ **Slow**, **Normal** or **Fast**.
3. Press **OK** to confirm.

## Memory status

1. Press **Menu** ➜ **Settings** ➜ **Messages**.
2. Select **Memory status** to display the percentage of memory space used on the SIM card and in the phone memory.
3. Press **Back** to return.

## Storage

1. Press **Menu** ➜ **Settings** ➜ **Messages** ➜ **Storage**:
   - **SIM** (default) to store messages on the SIM card.
   - **Phone** to store messages in the phone memory.
2. Press **OK** to confirm.

## SMS centre

1. Press **Menu** ➜ **Settings** ➜ **Messages** ➜ **SMS centre** ➜ **Edit**.
2. Enter the service centre number. Press **Clear** to delete.
3. Press **OK** to confirm.

## Input method

With Input method you can select to write your text messages with special, distinguishing language specific characters (Unicode) or to write with more simple characters. **Automatic** allows special characters. Special characters takes up more space and the size of each message is reduced to 70

characters. **GSM alphabet** converts any special character to plain alphabet characters, e.g. Î becomes I. Each message can contain 160 characters.

1. From **SMS settings**, select **Input method**:
   - **Automatic** (default) to allow special characters.
   - **GSM alphabet** to convert any special character to plain alphabet characters.
   - **Information** function description.
2. Press **OK** to confirm.

## Cell broadcast

You can receive messages on various topics from your service provider, such as weather or traffic conditions in a particular region. For available channels and relevant channel settings, contact your service provider. Cell broadcast messages cannot be received when the device is roaming.

1. Press **Menu** ➜ **Settings** ➜ **Messages** ➜ **Cell broadcast**:
   - **Activation** to turn information **On** or **Off**.
   - **Read messages** to read the message.
   - **Languages** to select language **On** or **Off**.
   - **Channel settings** to select from which channels to receive/subscribe messages. Use the options **Subscribe**, **Cancel subscription**, **Add**, **Edit** and **Delete** to define your channels.
2. Press **OK** to confirm.

## Reminder ⟲

The reminder alerts you once if you haven't checked your messages or listened to your voice mail within 10 minutes from receipt. When notified, press 📵 to end the notification and no more reminder is heard.

1. Press **Menu** ➜ **Settings** ➜ **Messages** ➜ **Reminder**.
2. Select **On** to enable, or **Off** to disable.
3. Press **OK** to confirm.

## Vibration ⟲

The text message vibration alert is several short vibrations.

1. Press **Menu** ➜ **Settings** ➜ **Messages** ➜ **Vibration**.
2. Select **Messages**:
   - **Short** (4 seconds)

- **Long** (12 seconds)
3. Press **OK** to confirm.

**Note!** If **Alert type** is set to **Ring only** the phone will not vibrate.

### Delivery report
You can select if you want the phone to notify you when your text message has reached the recipient.

**Note!** Contact your service provider for detailed subscription costs before activating.

1. Press **Menu** ➜ **Settings** ➜ **Messages** ➜ **Delivery report**:
2. Select **On** to enable, or **Off** to disable.
3. Press **OK** to confirm.

### Delete
Delete all messages or all within a folder.

1. Press **Menu** ➜ **Settings** ➜ **Messages** ➜ **Delete**.
2. Select **Inbox**, **Outbox**, **Sent** or **Delete all** ➜ **Yes** to delete all messages.

## Connectivity

## Network setup
Your phone automatically selects your (service providers) home network if this is within range. Contact your service provider for more information.

1. Press **Menu** ➜ **Settings** ➜ **General** ➜ **Network setup**.
2. Select one of the following options and press **OK** to confirm:
    - **New search** to perform new search if connection is lost.
    - **Select network** to view available network, a list of available network operators is displayed (after a short delay). Select desired operator.
    - **Network mode** to select another network. Select Automatic to select network automatically or Manual to select network manually.

## Services

This menu may contain pre-programmed services from your network provider depending on network support and subscription.

- Press **Menu** ➜ **Settings** ➜ **General** ➜ **Services**.

# Bluetooth®

You can connect wirelesses to other Bluetooth® compatible devices such as headsets or other phones.

| IMPORTANT! |
| --- |
| When you are not using Bluetooth® connectivity, turn off **Function on/ off** or **Visibility**. Do not pair with an unknown device. |

### Activate Bluetooth®

1. Press **Menu** ➜ **Settings** ➜ **Bluetooth** ➜ **Function on**/**off** ➜ **On**.
2. Press **OK** to confirm.

### Bluetooth® settings

**Visibility**

1. Press **Menu** ➜ **Settings** ➜ **Bluetooth** ➜ **Visibility** ➜ **On**.
2. Press **OK** to confirm.

**Note!** To prevent other devices from finding your device, select **Off**. Even if you select **Off**, paired devices can still detect your device.

**Device name**

1. Press **Menu** ➜ **Settings** ➜ **Bluetooth** ➜ **Device name**.
2. Enter the name your Doro 5030 should appear with for other Bluetooth® devices.
3. Press **Done** to confirm.

**Search device**

1. Press **Menu** ➜ **Settings** ➜ **Bluetooth** ➜ **Search device**.
2. Select a device from the list and press **Bond** to connect.
   If Bluetooth® is not enabled, press **Yes** to activate.
3. When connecting to another Bluetooth® device you need a shared password. Enter the password and press **OK**.

**My device**

Add new devices or view saved.

1. Press **Menu** ➔ **Settings** ➔ **Bluetooth** ➔ **My device**.
2. Select device from the list and press **Options**:
   - **Rename** to change the name of the device.
   - **Delete** to delete the device from the list.
   - **Delete all** to delete all devices from the list.
3. Press **OK** to confirm.

**Audio path**

1. Press **Menu** ➔ **Settings** ➔ **Bluetooth** ➔ **Audio path**:
   - **Phone** to answer incoming calls with the phone.
   - **Forward BT** to forward incoming calls to the Bluetooth® device.
2. Press **OK** to confirm.

## Sound & Display

**Note! Silent** needs to be set to **Off** to access Tone setup, Volume, Alert type and Extra tone.

# Audio setup ℂ

If you use a hearing aid or have hearing difficulties when using the device in a noisy environment, you can adjust the audio settings.

1. Press **Menu** ➔ **Settings** ➔ **Sound** ➔ **Audio setup**:
   - **Normal** for normal hearing in normal conditions (default).
   - **High** for moderate hearing impairment or use in a very noisy environment.
   - **HAC mode** for use with hearing aid.
2. Press **OK** to confirm.

**Note!** Try different settings to find the one that suits your hearing the best.

# Tone setup (ringtone)

Select a ringtone with the best tone curve adjustments and frequencies to best fit your needs.

1. Press **Menu** ➔ **Settings** ➔ **Sound** ➔ **Tone setup** ➔ **Ringtone**.
2. Use ⌣/⌢ to select one of the available melodies, the melody is played.

3.     Press **OK** to confirm or **Back** to discard changes.

**Tip:** Set up the **Alarm**, **Message tone**, **Keypad tone**, **Power on** and **Power off** in the same way.

## Ringtone volume $\mathcal{C}$

1.     Press **Menu** ➜ **Settings** ➜ **Sound** ➜ **Volume**.
2.     Use the navigation keys to change the ringtone volume.
3.     Press **OK** to confirm.

## Silent

1.     Press **Menu** ➜ **Settings** ➜ **Sound** ➜ **Silent**.
2.     Select **On** to enable, or **Off** to disable.
3.     Press **OK** to confirm.

**Tip:** From standby mode, press and hold shortcut button **#** to activate or deactivate silent mode.

## Alert type

Select to use ringtone and/or vibration for incoming calls.

1.     Press **Menu** ➜ **Settings** ➜ **Sound** ➜ **Alert type**:
   - **Ring only** for ringtone only.
   - **Vib. only** for vibration only.
   - **Vib. and ring** for vibration and ringtone.
   - **Vib. then ring** to start with vibration and adds ringtone after a short while.
   - **Silent** for no sound or vibration, the display light is lit.
2.     Press **OK** to confirm.

## Extra tone

You can select to enable warning and error tones to alert you of low battery power, phone and SIM card errors, etc.

1.     Press **Menu** ➜ **Settings** ➜ **Sound**.
2.     Select **Extra tone** ➜ **Warning** or **Error**.
3.     Select **On** to enable, or **Off** to disable.
4.     Press **Done** to save.

# Wallpaper

1. Press **Menu** ➜ **Settings** ➜ **Display** ➜ **Wallpaper**.
2. Use the navigation keys to display available wallpapers.
3. Press **OK** to confirm.

## Text size 👁

You can adjust the text size for the menu and messages.

1. Press **Menu** ➜ **Settings** ➜ **Display**.
2. Select **Text size** ➜ **Normal** or **Large**.
3. Press **OK** to confirm.

## Idle display

In standby mode the display can show clock only, clock and the service provider, or all information.

1. Press **Menu** ➜ **Settings** ➜ **Display**.
2. Select **Idle display** ➜ **Clock only**, **Clock & Operator**, **All info** or **No information**.
3. Press **OK** to confirm.

## LCD backlight

Select the delay time for the display backlight.

1. Press **Menu** ➜ **Settings** ➜ **Display**.
2. Select **LCD backlight** ➜ **15 sec.**, **30 sec.** or **1 min**.
3. Press **OK** to confirm.

## Brightness 👁

You can adjust the brightness of the display.

1. Press **Menu** ➜ **Settings** ➜ **Display**.
2. Select **Brightness** ➜ **Level 1**, **Level 2** or **Level 3**.
3. Press **OK** to confirm.

# Additional functions

## Alarm

1. Press **Menu** ➜ **Alarm** ➜ **On**.
2. Enter the alarm time using the keypad and press **OK** to confirm.

- • Select **Single** to set one single alarm.
- • Select **Repeated** to repeat the same alarm time several days. Scroll through the list of days and press **On** to enable or **Off** to disable the alarm for each day.
3. Press **Save** to confirm.

**Tip:** To edit an alarm, press **Edit** or **Off** to stop the alarm.

### Snooze or stop

When the alarm sounds:

- • Select **Stop** to stop.
- • Select **Snooze** to repeat after 9 minutes.

**Note!** The alarm will work even when the phone is powered off. Do not power on your phone if wireless phone use is prohibited or when it may cause interference or danger.

# Calendar

### Add task
1. Press **Menu** ➜ **Organiser** ➜ **Calendar** ➜ **Options** ➜ **Add task**.
2. Enter date, then press ⌣.
3. Enter time, then press ⌣.
4. Enter subject, see *Enter text* ⬛, p.4.
5. When done, press **OK**.

### Options
1. Press **Menu** ➜ **Organiser** ➜ **Calendar** ➜ **Options**:
   - • Select **View** to show tasks for the selected date.
   - • Select **Jump to date** and enter the date.
2. Press **OK** to confirm.

### View all
1. Press **Menu** ➜ **Organiser** ➜ **Calendar**.
2. Select a task and press **Options** ➜ **View all**.
3. Press **Options** ➜ **Edit**, **Delete** or **Delete all**.
4. Press **OK** to confirm.

**Note!** The calendar reminders will work even when the phone is powered off. Do not power on your phone if wireless phone use is prohibited or when it may cause interference or danger.

## Daily reminder

1. Press **Menu ➜ Organiser ➜ Daily reminder ➜ Add**.
2. Enter time, then press ⌣.
3. Enter subject, see *Enter text* ⬚, p.4
4. Press **OK** to confirm.

### Snooze or stop

When the alarm sounds:

- Select **Silent ➜ OK** to stop.
- Select **Snooze** to repeat after 9 minutes.

**Note!** The reminder will work even when the phone is powered off. Do not power on your phone if wireless phone use is prohibited or when it may cause interference or danger.

**Tip:** For more options select an existing entry, and press **Options ➜ Skip reminder**, **Add**, **Edit**, **Delete** or **Delete all**.

## Calculator
The ⬚ **Calculator** can perform basic mathematical operations.

1. Press **Menu ➜ Calculator**.
2. Enter the first number. Use **#** to enter decimal points.
3. Use the arrow buttons to select an operation (+, -, x, ÷) and press **OK**.
4. Enter the next number and press **OK**.
5. Repeat steps 2–4 as necessary.
   Select **=** and press **OK** to calculate the result.

## FM radio
The ⬚ **FM radio** has a frequency range from 87.5 to 108.0 MHz. To listen to the radio you need to connect a compatible headset that works as antenna.

## Turning the radio on

1. Connect a headset to the headset socket $\bigcap$.
2. Press **Menu** ➜ **FM radio**. The radio is turned on. The tuned frequency is displayed.
3. Select channel using ⌣ or ⌐

**Tip:** Press ⌐ to return to standby mode. The radio will continue to play.

## Volume

1. Press **Menu** ➜ **FM radio** ➜ **Options** ➜ **Volume**.
2. Use ⌣ or ⌐ to adjust the volume.
3. Press **OK** to confirm.

## Save frequency

1. Press **Menu** ➜ **FM radio** ➜ **Options** ➜ **Save frequency**.
2. Enter a name for the new channel, see *Enter text* ⬚, p.4.
3. When done, press **OK**.

## Switch off

• Press **Menu** ➜ **FM radio** ➜ **Options** ➜ **Switch off**.

**Tip:** Disconnecting the headset will also turn off the radio.

## Loudspeaker

1. Press **Menu** ➜ **FM radio** ➜ **Options** ➜ **Loudspeaker** ➜ **On**.
2. Select **On**.
3. Use ⌣/⌐ to adjust the sound volume.
4. To turn off, select **Off**.

## Channel list (editing the channel list)

1. Press **Menu FM radio** ➜ **Options** ➜ **Channel list**.
2. Select the channel you wish to edit and press **Options**:
    • **Play** to play the selected channel.
    • **Delete** to delete the channel. Press **Yes** to confirm or **No** to return to the channel list.
    • **Edit** to edit the channel name, then press ⌣ to edit the frequency, use **#** to enter the decimal point. When done, press **Save**.
3. Press **Yes** to confirm.

**Manual input (change the search mode)**

1. Press **Menu ➜ FM radio ➜ Options ➜ Manual input**:
    - **Fine tune** to tune manually with ‿ or ⌒
    - **Auto search** to use automatic station search with ‿ or ⌒
2. Press **OK** to confirm.

    **Note!** This will overwrite all previously saved channels.

**Auto save**

1. Press **Menu ➜ FM radio ➜ Options**.
2. Select **Auto save** to automatically install available radio stations in channels **1**-**9**.
3. Press **OK** to confirm.

    **Note!** This will overwrite all previously saved channels.

# Torch

1. Press **Menu ➜ Torch**.
2. Select **Off** to power off.

**Tip:** Press and hold shortcut button ⏴ to power on the torch. Release to power off.

**Torch settings**

1. Press **Menu ➜ Settings ➜ General ➜ Torch**.
2. Select **Time**:
    - **1 min** to power off automatically after 1 min.
    - **5 min** to power off automatically after 5 min.
    - **No limit** to power of manually.
3. Select **Sound**:
    - Select **On** to enable, or **Off** (default) to disable.
4. Press **OK** to confirm.

**Note!** The torch will drain the battery very quickly. Remember to power off the torch after use.

# Status

Scroll through the 🛈 **Status** list to get further information about the icons shown on top of your display. Icons shown on the display varies depending on your phone status.

1. Press **Menu** ➜ **More** ➜ **Status**.
2. Use ⌣ or ⌐ to scroll the list.
3. Press **Back** to return to standby mode.

# Reset settings

1. Press **Menu** ➜ **Settings** ➜ **Security**.
2. Select **Reset settings** to reset the phone settings. All the changes that you have made to the phone settings will be reset to default settings.
3. Enter the phone code and press **OK** to reset.

   **Tip:** The default phone code is **1234**.

**Reset all**

1. Press **Menu** ➜ **Settings** ➜ **Security**.
2. Select **Reset all** to delete phone settings and content such as contacts, number lists and messages (SIM memory is not affected).
3. Enter the phone code and press **OK** to reset.

   **Tip:** The default phone code is **1234**.

# Display status symbols

| | | | |
|---|---|---|---|
| ₒₒ�𝗅𝗅𝗅 | Signal strength | ✗ | No network coverage |
| 𝄞 | Ring only | 📼 | Voice mail message received |
| 𝄞 | Ring + vibration | 🔔 | Alarm active |
| ▨ | Vibration only | ⫿⫿⫿ | Battery level |
| 🔕 | Silent | 📞 | Call divert activated |
| Ⓡ | Roaming (in other network) | ⑧ | Bluetooth on, visible to others |
| 📞 | Missed call | ⬤ | Bluetooth on, invisible to others |

| | Headset connected | | Bluetooth connected |
|---|---|---|---|
| ✉ | Unread text message/SMS | | |

# Display main symbols

| | Mute | | Charger connected |
|---|---|---|---|
| | Message sending success | | Charger removed |
| | Message sending failed | | Headset in |
| | Error | | Headset out |
| | Warning | | Speaker on |
| | Query | | Speaker off |
| | Done (confirmed) | | Incoming call |
| | New message | | Outgoing call |
| | Battery level low | | Call ended |
| | Searching | | Missed call. Press **Read** to see the missed calls. |
| | Assistance button call | | Call on-hold |
| | vCard message | | Outgoing SOS call |
| | Volume control | | Processing, please wait |

# Troubleshooting

**Phone cannot be switched on**

| Battery charge low | Connect the power adapter and charge the battery for 3 hours. Full battery capacity is reached after the battery has been charged 3–4 times. |
|---|---|
| Battery incorrectly installed | Check the installation of the battery. |

## Failure to charge the battery

| Battery or charger damaged | Check the battery and charger. |
|---|---|
| Battery should only be charged in temperatures between 0 °C and 40 °C | Improve the charging environment. |
| Charger incorrectly connected to phone or power socket | Check the charger connections. |

## Standby time decreases

| Battery charge capacity too low | Install a new battery. |
|---|---|
| Too far from base station, phone is constantly searching for signal | Searching the network consumes battery power. Find a place with a stronger signal, or temporarily turn off the phone. |

## Failure to place or receive calls

| Call barring activated | Deactivate call barring. If this does not solve the problem, contact your service provider. |
|---|---|

## PIN code not accepted

| Wrong PIN code entered too many times | Enter the PUK code to change the PIN code, or contact your service provider. |
|---|---|

## SIM card error

| SIM card damaged | Check the condition of the SIM card. If it is damaged, contact your service provider. |
|---|---|
| SIM card incorrectly installed | Check the installation of the SIM card. Remove the card and reinstall it. |
| SIM card dirty or damp | Wipe the contact surfaces of the SIM card with a clean cloth. |

## Failure to connect to network

| SIM card invalid | Contact your service provider. |
|---|---|
| No coverage of GSM service | Contact your service provider. |

## Weak signal

| Too far from base station | Try again from another location. |
|---|---|
| Network congestion | Try calling at a later time. |

## Echo or noise

| Regional problem from bad network relay | Hang up and redial. This may switch to another network relay. |
|---|---|

## Failure to add a contact

| Phonebook memory full | Delete contacts to free up memory. |
|---|---|

## Failure to set a function

| Function not supported or subscribed from network | Contact your service provider. |
|---|---|

# Safety instructions

> ⚠ **CAUTION**
>
> The unit and the accessories can contain small parts. Keep all of the equipment out of the reach of small children.
> The mains adapter is the disconnect device between the product and mains power. The mains socket outlet must be close to the equipment and easily accessible.

# Network services and costs

Your device is approved for use on the GSM 900/1800/1900 MHz networks. To use the device, you need a subscription with a service provider.

Using network services may result in traffic costs. Some product features require support from the network, and you may need to subscribe to them.

# Operating environment

Follow the rules and laws that apply wherever you are, and always turn off the unit whenever its use is prohibited or can cause interference or hazards. Only use the unit in its normal user position.

Parts of the unit are magnetic. The unit can attract metal objects. Do not keep credit cards or other magnetic media near the unit. There is a risk that information stored on them can be erased.

# Medical units

The use of equipment that transmits radio signals, for example, mobile phones, can interfere with insufficiently protected medical equipment. Consult a doctor or the manufacturer of the equipment to determine if it has adequate protection against external radio signals, or if you have any questions. If notices have been put up at health care facilities instructing you to turn off the unit while you are there, you should comply. Hospitals and other health care facilities sometimes use equipment that can be sensitive to external radio signals.

## Implanted medical devices

To avoid potential interference, manufacturers of implanted medical devices recommend a minimum separation of 15 cm between a wireless device and the medical device. Persons who have such devices should:

- Always keep the wireless device more than 15 cm from the medical device.
- Should not carry the phone in a breast pocket.
- Hold the wireless device to the ear opposite the medical device.

If you have any reason to suspect that interference is taking place, turn the phone off immediately If you have any questions about using your wireless device with an implanted medical device, consult your health care provider.

# Areas with explosion risk

Always turn off the unit when you are in an area where there is a risk of explosion. Follow all signs and instructions. There is a risk of explosion in places that include areas where you are normally requested to turn off your car engine. In these areas, sparks can cause explosion or fire which can lead to personal injury or even death.

Turn off the unit at filling stations, and any other place that has fuel pumps and auto repair facilities.

Follow the restrictions that apply to the use of radio equipment near places where fuel is stored and sold, chemical factories and places where blasting is in progress.

Areas with risk for explosion are often – but not always – clearly marked. This also applies to below decks on ships; the transport or storage of chemicals; vehicles that use liquid fuel (such as propane or butane); areas where the air contains chemicals or particles, such as grain, dust or metal powder.

# Li-ion battery

This product contains a Li-ion battery. There is a risk of fire and burns if the battery pack is handled improperly.

> ⚠️ **WARNING**
>
> Danger of explosion if battery is incorrectly replaced. To reduce risk of fire or burns, do not disassemble, crush, puncture, short external contacts, expose to temperature above 60° C (140° F), or dispose of in fire or water. Recycle or dispose of used batteries according to the local regulations or reference guide supplied with your product.

# Protect your hearing

This device has been tested to comply with the Sound Pressure Level requirement laid down in the applicable EN 50332-1 and/or EN 50332-2 standards.

> ⚠️ **WARNING**
>
> Excessive exposure to loud sounds can cause hearing damage. Exposure to loud sounds while driving may distract your attention and cause an accident. Listen to a headset at a moderate level, and do not hold the device near your ear when the loudspeaker is in use.

# Emergency calls

> **IMPORTANT!**
>
> Mobile phones use radio signals, the mobile phone network, the terrestrial network and user-programmed functions. This means that connection cannot be guaranteed in all circumstances. Therefore, never rely only on a mobile phone for very important calls such as medical emergencies.

# GPS/Location based functions

Some products provide GPS/Location based functions. Location determining functionality is provided "As is". No representation or warranty are made as to the accuracy of such location information. Use of location-based information by the device may not be uninterrupted or error free and may additionally be dependent on network service availability. Please note that functionality may be reduced or prevented in certain environments such as building interiors or areas adjacent to buildings.

> ⚠️ **CAUTION**
>
> Do not use GPS functionality in a manner which causes distraction from driving.

# Vehicles

Radio signals can affect electronic systems in motor vehicles (for example, electronic fuel injection, ABS brakes, automatic cruise control, air bag systems) that have been incorrectly installed or are inadequately protected. Contact the manufacturer or its representative for more information about your vehicle or any additional equipment.

Do not keep or transport flammable liquids, gases or explosives together with the unit or its accessories. For vehicles equipped with air bags: Remember that air bags fill with air with considerable force.

Do not place objects, including fixed or portable radio equipment in the area above the airbag or the area where it might expand. Serious injuries may be caused if the mobile phone equipment is incorrectly installed and the airbag fills with air.

It is prohibited to use the unit in flight. Turn off the unit before you board a plane. Using wireless telecom units inside a plane can pose risks to air safety and interfere with tele-communications. It may also be illegal.

## Protect your personal data

Protect your personal data and prevent leakage or misuse of sensitive information

- While using your device, be sure to back up important data.
- When disposing of your device, back up all data and then reset your device to prevent misuse of your personal information.
- Carefully read the permissions screen when downloading applications. Be particularly cautious with applications that have access to many functions or to a significant amount of your personal information.
- Check your accounts regularly for unapproved or suspicious use. If you find any sign of misuse of your personal information, contact your service provider to delete or change your account information.
- In the event your device is lost or stolen, change the passwords on your accounts to protect your personal information.
- Avoid using applications from unknown sources and lock your device with a pattern, password, or PIN.

## Malware and viruses

To protect your device from malware and viruses, follow these usage tips. Failure to do so may result in damages or loss of data that may not be covered by the warranty service.

- Do not download unknown applications.
- Do not visit untrusted websites.
- Delete suspicious messages or email from unknown senders.
- Set a password and change it regularly.
- Deactivate wireless features, such as Bluetooth, when not in use.
- If the device behaves abnormally, run an antivirus program to check for infection.
- Run an antivirus program on your device before you launch newly-downloaded applications and files.
- Do not edit registry settings or modify the device's operating system.

# Care and maintenance

Your unit is a technically advanced product and should be treated with the greatest care. Negligence may void the warranty.

- Protect the unit from moisture. Rain, snow, humidity, and all types of liquids can contain substances that corrode the electronic circuits. If the unit gets wet, you should immediately power off the phone, remove the battery and allow the unit to dry completely before you replace it.
- Do not use or keep the unit in dusty, dirty environments. The unit's moving parts and electronic components can be damaged.
- Do not keep the unit in warm places. High temperatures can reduce the lifespan for electronic equipment, damage batteries and distort or melt certain plastics.
- Do not keep the unit in cold places. When the unit warms up to normal temperature, condensation can form on the inside and can damage the electronic circuits.
- Do not try to open the unit in any other way than that which is indicated here.
- Do not drop or shake the unit. If it is treated roughly the circuits and precision mechanics can be broken.
- Do not use strong chemicals to clean the unit.
- Do not disassemble, open, crush, bend, deform, puncture or shred.
- Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids, expose to fire, explosion or other hazard.
- Only use the battery for the system for which it is specified.
- Only use the battery with a charging system that has been qualified with the system per IEEE-Std-1725. Use of an unqualified battery or charger may present a risk of fire, explosion, leakage, or other hazard.
- Do not short circuit a battery or allow metallic conductive objects to contact battery terminals.
- Replace the battery only with another battery that has been qualified with the system per this standard, IEEE-Std-1725. Use of an unqualified battery may present a risk of fire, explosion, leakage or other hazard.
- Promptly dispose of used batteries in accordance with local regulations.
- Battery usage by children should be supervised.
- Improper battery use may result in a fire, explosion or other hazard.

For devices that utilize a USB port as a charging source, the device's user manual shall include a statement that the device shall only be connected to CTIA certified adapters, products that bear the USB-IF logo or products that have completed the USB-IF compliance program.

The advice applies to the unit, battery, power adapter and other accessories. If the phone is not working as it should, please contact the place of purchase for service. Don't forget the receipt or a copy of the invoice.

# Warranty

This product is guaranteed for a period of 24 months from the date of purchase. In the unlikely event of a fault occurring during this period, please contact the place of purchase. Proof of purchase is required for any service or support needed during the guarantee period.

This guarantee will not apply to a fault caused by an accident or a similar incident or damage, liquid ingress, negligence, abnormal usage, non-maintenance or any other circumstances on the user's part. Furthermore, this guarantee will not apply to any fault caused by a thunderstorm or any other voltage fluctuations. As a matter of precaution, we recommend disconnecting the charger during a thunderstorm.

Please note that this is a voluntary manufacturer's warranty and provides rights in addition to, and does not affect statutory rights of end-users.

Batteries are consumables and are not included in any guarantee.

This guarantee does not apply if batteries other than DORO original batteries are used.

# Specifications

| | |
|---|---|
| **Network:** | GSM 900/1800/1900 MHz |
| **Dimensions** | 117 mm x 53 mm x 14 mm |
| **Weight** | 78 g (including battery) |
| **Battery** | 3.7 V / 800 mAh Li-ion battery |
| **Operating ambient temperature** | Min: 0° C (32° F) Max: 40° C (104° F) |
| **Charging ambient temperature** | Min: 0° C (32° F) Max: 40° C (104° F) |
| **Storage temperature** | Min:–20° C (–4° F) Max: 60° C (140° F) |

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# Hearing aid compatibility

**Note!** For hearing aid compatibility, turn off Bluetooth connectivity.

This phone is hearing aid compatible. Hearing aid compatibility is not a guarantee that a specific hearing aid will work with a specific phone. Mobile phones contain radio transmitters that may interfere with hearing aid performance. This phone has been tested for use with hearing aids, for some of the wireless technologies that it uses, but there may be some newer wireless technologies that have not been tested yet for use with hearing aids. To ensure that a specific hearing aid works well with this phone, test them together before making a purchase.

The standard for hearing aid compatibility contains two types of ratings:

- **M**: To use your hearing aid in this mode, make sure that your hearing aid is set to "M-mode" or acoustic coupling mode, and position the phones receiver near the hearing aid's built-in microphone. For the best results, try using the phone in different positions relative to your hearing aid—for example, placing the receiver slightly above the ear may result in better performance for hearing aids with microphones positioned behind the ear.

- **T**: To use your hearing aid in this mode, make sure that your hearing aid is set to "T-mode" or telecoil coupling mode (not all hearing aids have this mode). For the best results, try using the phone in different positions relative to your hearing aid—for example, placing the receiver slightly below or in front of the ear may result in better performance.

Your device meets the M3/T4 level rating.

# Specific Absorption Rate (SAR)

This device meets applicable international safety requirements for exposure to radio waves. Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves (radio frequency electromagnetic fields) recommended by international guidelines  from the independent scientific organization ICNIRP (International Commission of Non-Ionizing Radiation Protection).

The radio wave exposure guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 2 W/kg averaged over 10 grams of tissue and include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

Tests for SAR are conducted using standard operating positions with the device transmitting at its highest certified power level in all tested frequency bands. The highest SAR values under the ICNIRP guidelines for this device model are:

**Head SAR:** 0.65 W/kg

**Body SAR:** 1.00 W/kg

During normal use, the SAR values for this device are usually well below the values stated above. This is because, for purposes of system efficiency and to minimize interference on the network, the output power of your mobile device is automatically decreased when full power is not needed for the call. The lower the power output of the device, the lower its SAR value.

This device meets RF exposure guidelines when used against the head or when positioned at least 0.5 cm away from the body. When a carry case, belt clip or other form of device holder is used for body-worn operation, it should not contain metal and should provide at least the above stated separation distance from the body.

The World Health Organization (WHO) has stated that current scientific information does not indicate the need for any special precautions when using mobile devices. If you are interested in reducing your exposure, they recommend you reduce your usage or use a hands-free accessory to keep the device away from your head and body.

# Correct disposal of this product

(Waste Electrical & Electronic Equipment)
(Applicable in countries with separate collection systems)

This marking on the product, accessories or manual indicates that the product and its electronic accessories (e.g. charger, headset, USB cable) should not be disposed of with other

household waste. To prevent possible harm to the environment or human health from uncontrolled waste disposal, please separate these items from other types of waste and recycle them responsibly to promote the sustainable reuse of material resources. Household users should contact either the retailer where they purchased this product, or their local government office, for details of where and how they can take these items for environmentally safe recycling. Business users should contact their supplier and check the terms and conditions of the purchase contract. This product and its electronic accessories should not be mixed with other commercial wastes for disposal. This product is RoHS compliant.

# Correct disposal of batteries in this product

(Applicable in countries with separate collection systems)

The marking on the battery, manual or packaging indicates that the battery in this product should not be disposed of with other household waste. Where marked, the chemical symbols Hg, Cd or Pb indicate that the battery contains mercury, cadmium or lead above the reference levels in EC Directive 2006/66. If batteries are not properly disposed of, these substances can cause harm to human health or the environment.

To protect natural resources and to promote material reuse, please separate batteries from other types of waste and recycle them through your local, free battery return system.

# Declaration of Conformity

Hereby, Doro declares that the radio equipment type DFB-0060 (Doro 5030) is in compliance with Directives: 2014/53/EU and 2011/65/EU including delegated Directive (EU) 2015/863 amending Annex II. The full text of the EU declaration of conformity is available at the following internet address: www.doro.com/dofc.

DFB-0060 (Doro 5030) (2021,2031)

English

Version 1.3

CE