SOUNDLINK®
COLOR II



OWNER'S GUIDE • BRUGERVEJLEDNING
BEDIENUNGSANLEITUNG • GEBRUIKERSHANDLEIDING
GUÍA DEL USUARIO • KÄYTTÖOHJE • NOTICE D'UTILISATION
MANUALE DI ISTRUZIONI • KEZELÉSI ÚTMUTATÓ
BRUKERVEILEDNING • PODRĘCZNIK UŻYTKOWNIKA
MANUAL DO PROPRIETÁRIO • BRUKSANVISNING
คู่มือผู้ใช้ • 사용자 안내서 • 用户指南 • 使用者指南 • 取扱説明書
स्वामी की निर्देशिका • РУКОВОДСТВО ВЛАДЕЛЬЦА • دليل المالك

Please read and keep all safety and use instructions.

Bose Corporation hereby declares that this product is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU and all other applicable EU directive requirements. The complete declaration of conformity can be found at: www.Bose.com/compliance

This product conforms to all applicable Electromagnetic Compatibility Regulations 2016 and all other applicable UK regulations. The complete declaration of conformity can be found at: www.Bose.com/compliance

Bose Corporation hereby declares that this product is in compliance with the essential requirements per Radio Equipment Regulations 2017 and all other applicable UK regulations. The complete declaration of conformity can be found at: www.Bose.com/compliance

Important Safety Instructions

1. Read these instructions.
2. Keep these instructions.
3. Heed all warnings.
4. Follow all instructions.
5. Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
6. Only use attachments/accessories specified by the manufacturer.
7. Unplug this apparatus during lightning storms or when unused for long periods of time.
8. Refer all servicing to qualified personnel. Servicing is required when the apparatus has been damaged in any way.

WARNINGS/CAUTIONS

This symbol means there are important operating and maintenance instructions in this guide.

- Use this product only with an agency approved power supply which meets local regulatory requirements (e.g., UL, CSA, VDE, CCC) in accordance with the manufacturer's specifications.
- The product markings are located on the bottom and inside foot of the product.
- Do NOT place naked flame sources, such as lighted candles, on or near the product.
- Do NOT make unauthorized alterations to this product.
- If the battery leaks, do not allow the liquid to come in contact with the skin or eyes. If contact is made, seek medical advice.
- Do not expose products containing batteries to excessive heat (e.g. from storage in direct sunlight, fire or the like).

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by Bose Corporation could void the user's authority to operate this equipment.

This device complies with part 15 of the FCC Rules and with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This device complies with FCC and Industry Canada radiation exposure limits set forth for general population. It must not be co-located or be operating in conjunction with any other antennas or transmitters.

This equipment should be installed and operated with a minimum distance of 8 inches (20 cm) between radiator and your body.

Meets IMDA Requirements.

CAN ICES-3(B)/NMB-3(B)

Management Regulation for Low-power Radio-frequency Devices

Article XII

According to "Management Regulation for Low-power Radio-frequency Devices" without permission granted by the NCC, any company, enterprise, or user is not allowed to change frequency, enhance transmitting power or alter original characteristic as well as performance to an approved low power radio-frequency devices.

Article XIV

The low power radio-frequency devices shall not influence aircraft security and interfere legal communications; If found, the user shall cease operating immediately until no interference is achieved. The said legal communications means radio communications operated in compliance with the Telecommunications Act.

The low power radio-frequency devices must be susceptible with the interference from legal communications or ISM radio wave radiated devices.

DON'T attempt to remove the rechargeable lithium-ion battery from this product. Contact your local Bose retailer or other qualified professional for removal.

REGULATORY INFORMATION

The product, in accordance with the Ecodesign Requirements for Energy Related Products Directive 2009/125/EC, is in compliance with the following norm(s) or document(s): Regulation (EC) No. 1275/2008, as amended by Regulation (EU) No. 801/2013.

Required Power State Information	Power Modes	
	Standby	Networked Standby
Power consumption in specified power mode, at 230V/50Hz input	≤ 0.5 W	N/A*
Time after which equipment is automatically switched into mode	< 2 hours	N/A*
Power consumption in networked standby if all wired network ports are connected and all wireless network ports are activated, at 230V/50Hz input	N/A	N/A*
Network port deactivation/activation procedures. Deactivating all networks will enable standby mode.	***Bluetooth***®: Deactivate by clearing the pairing list by pressing and holding the Bluetooth button for 10 seconds. Activate by pairing with a Bluetooth source. *product does not utilize a networked standby mode for a Bluetooth® connection and does not have the ability to be configured to a network via Wi-Fi® or Ethernet	

For Europe:

Frequency band of operation 2400 to 2483.5 MHz:

Bluetooth: Maximum transmit power less than 20 dBm EIRP.

Bluetooth Low Energy: Maximum power spectral density less than 10 dBm/MHz EIRP.



Please dispose of used batteries properly, following local regulations. Do not incinerate.



This symbol means the product must not be discarded as household waste, and should be delivered to an appropriate collection facility for recycling. Proper disposal and recycling helps protect natural resources, human health and the environment. For more information on disposal and recycling of this product, contact your local municipality, disposal service, or the shop where you bought this product.

Li-ion Removal of the rechargeable lithium-ion battery in this product should be conducted only by a qualified professional. Please contact your local Bose retailer or see products.bose.com/static/compliance/index.html for further information.

China Restriction of Hazardous Substances Table

Names and Contents of Toxic or Hazardous Substances or Elements						
	Toxic or Hazardous Substances and Elements					
Part Name	**Lead (Pb)**	**Mercury (Hg)**	**Cadmium (Cd)**	**Hexavalent (CR(VI))**	**Polybrominated Biphenyl (PBB)**	**Polybrominated diphenylether (PBDE)**
PCBs	X	O	O	O	O	O
Metal Parts	X	O	O	O	O	O
Plastic Parts	O	O	O	O	O	O
Speakers	X	O	O	O	O	O
Cables	X	O	O	O	O	O
This table is prepared in accordance with the provisions of SJ/T 11364. O: Indicates that this toxic or hazardous substance contained in all of the homogeneous materials for this part is below the limit requirement of GB/T 26572. X: Indicates that this toxic or hazardous substance contained in at least one of the homogeneous materials used for this part is above the limit requirement of GB/T 26572.						

Taiwan Restriction of Hazardous Substances Table

Equipment name: Bose® SoundLink® Color *Bluetooth*® speaker II, Type designation: 419574.						
	Restricted substances and its chemical symbols					
Unit	Lead (Pb)	Mercury (Hg)	Cadmium (Cd)	Hexavalent chromium (Cr+6)	Polybrominated biphenyls (PBB)	Polybrominated diphenyl ethers (PBDE)
PCBs	–	○	○	○	○	○
Metal Parts	–	○	○	○	○	○
Plastic Parts	○	○	○	○	○	○
Speakers	–	○	○	○	○	○
Cables	–	○	○	○	○	○
Note 1: "○" indicates that the percentage content of the restricted substance does not exceed the percentage of reference value of presence. **Note 2:** The "–" indicates that the restricted substance corresponds to the exemption.						

REGULATORY INFORMATION

Please complete and retain for your records

The serial and model numbers are located on the bottom and inside foot of the product.

Serial number: _____

Model number: _____

Please keep your receipt with your owner's guide. Now is a good time to register your Bose product. You can easily do this by going to http://global.Bose.com/register

Date of Manufacture: The eighth digit in the serial number indicates the year of manufacture; "8" is 2008 or 2018.

China Importer: Bose Electronics (Shanghai) Company Limited, Level 6, Tower D, No. 2337 Gudai Rd. Minhang District, Shanghai 201100

EU Importer: Bose Products B.V., Gorslaan 60, 1441 RG Purmerend, The Netherlands

Taiwan Importer: Bose Taiwan Branch, 9F-A1, No. 10, Section 3, Minsheng East Road, Taipei City 104, Taiwan Phone Number: +886-2-2514 7676

Mexico Importer: Bose de México, S. de R.L. de C.V., Paseo de las Palmas 405-204, Lomas de Chapultepec, 11000 México, D.F. Phone Number: +5255 (5202) 3545

UK Importer: Bose Limited, Bose House, Quayside Chatham Maritime, Chatham, Kent, ME4 4QZ, United Kingdom

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The N-Mark is a trademark or registered trademark of NFC Forum, Inc. in the United States and in other countries.

Bose Corporation Headquarters: 1-877-230-5639

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The Bose® Connect App

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Download Bose® Connect to easily manage *Bluetooth*® connections, unlock features and access future updates.

Features

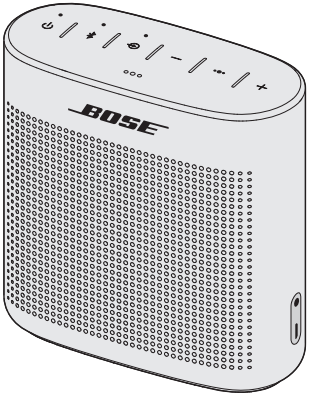
- Unlock the full potential of your speaker.
- Free app compatible with most Apple and Android™ systems.
- Easily connect to and switch between multiple mobile devices with a single swipe.
- Disable voice prompts.
- Keep your speaker up-to-date with the latest software.
- Customize speaker settings, like voice prompt language.
- Pair two Bose speakers to play in Party mode or Stereo mode. Refer to the Bose Connect app for more information about these modes.





Unpacking

Carefully unpack the carton and confirm that the following parts are included:



SoundLink Color *Bluetooth*® speaker II



USB charging cable

If part of the speaker is damaged, do not use it. Contact your authorized Bose® dealer or Bose customer service.
Visit: global.Bose.com/Support/SLCii

Placement guidelines

- For best *Bluetooth*® performance place your mobile device within 30 ft. (9 m) of your speaker, and make sure there is a clear line of sight between you and your speaker. Moving your mobile device further away, or not having a clear line of sight, may impact sound quality, and your mobile device may disconnect from your speaker.
- For optimal performance, place the back of your speaker near, but not directly against a wall. Bass response decreases as you move your speaker away from a wall.
- Keep other wireless equipment at least 3 ft. (1 m) away from your speaker.
- Place your speaker and your mobile device outside of and away from metal cabinets, other audio/video components and direct heat sources.

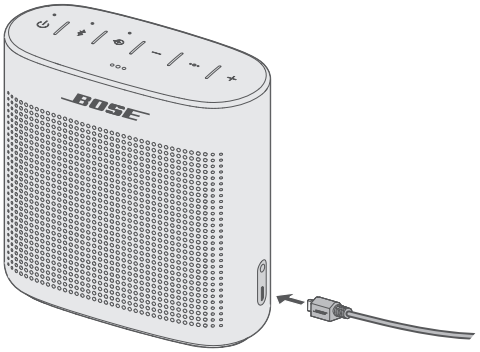
CAUTION: Stand your speaker on its base. Standing your speaker on any other side may cause damage to your speaker and affect sound quality.

Connecting to power

Your speaker ships with a partial charge. Before using your speaker for the first time, connect it to a USB wall charger or computer that is powered on. Your speaker does not need to be fully charged, but it does require the initial connection to activate the battery.

Note: Use a 1000 mA power source for the best speaker charging experience. Using a power source with less than 1000 mA may result in a slower charging time or your speaker may not be able to charge while playing audio.

1. Plug the small end of the USB charging cable into the micro-B USB connector on your speaker.



2. Plug the other end into a USB wall charger or computer that is powered on.

   The battery indicator blinks amber, and your speaker emits a tone. When fully charged, the battery indicator glows green.

Powering on your speaker

On the button pad, press the Power button ⏻.

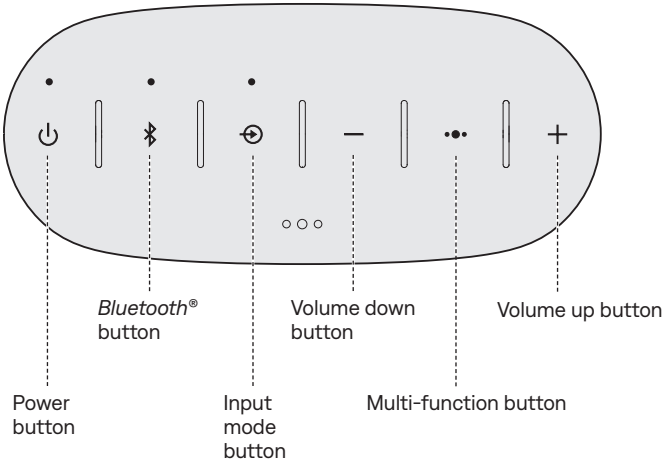
- The first time the speaker is powered on, the *Bluetooth*® indicator blinks blue, and you hear a voice prompt to select a language (see page 16).
- When the speaker has been powered on previously and at least one mobile device has been paired, the *Bluetooth*® indicator blinks white and the speaker connects to the last two mobile devices.

  You hear "Battery <*low/medium/high*>. Connected to <*mobile device name*>."
  The *Bluetooth*® indicator glows solid white.

Control buttons

The button pad enables you to power on your speaker and control your speaker's playback, volume and speakerphone.

Note: Certain mobile devices may not support these functions.



Using the Multi-function button

This button controls music sources and speakerphone calls on your mobile device from your speaker.

Playback controls

Play	Press • ● •.
Pause	Press • ● •. **Note:** In Input mode, pressing • ● • mutes the audio (see page 22).
Skip forward to the next track	Press • ● • twice.
Skip backward to the previous track	Press • ● • three times.

Speakerphone controls

Make a call	Press and hold • ● • to access voice control on your mobile device. **Note:** See page 15 for more information.
Switch a call from speakerphone to your mobile device, while on a call	Press and hold • ● •.
Answer a call	Press • ● •.
Reject a call	Press and hold • ● •.
End a call	Press • ● •.
Mute a call	Press and hold + and – simultaneously. Press and hold again to unmute.
Switch between calls	While on a call, press • ● • to answer a second call. Press • ● • twice to switch between the calls.

Accessing voice control on your mobile device through your speaker

The speaker microphone acts as an extension of the microphone in your smartphone. Using the Multi-function button •●•, you can access the voice control capabilities on your mobile device to make/take calls or ask Siri® or Google Now™ to play music, tell you the weather, give you the score of a game, and more.

Press and hold •●• to access voice control on your mobile device.

Voice alerts

Your speaker identifies incoming callers (when applicable). To disable this feature, see “Disabling voice prompts” on page 16.

Voice prompts guide you through the *Bluetooth*® pairing and connecting processes.

Pre-installed languages

- English
- Spanish
- French
- German
- Mandarin
- Japanese
- Korean
- Italian
- Portuguese
- Swedish
- Dutch
- Russian
- Polish

To check for additional languages

Additional languages may be available. To check for language updates, download the Bose® Updater.
Visit: btu.Bose.com

Selecting a language

1. Press **+** or **–** to scroll through the languages.
2. When you hear your language, press and hold the Multi-function button •●• to select it.

   You hear a beep and "Ready to pair."

Disabling voice prompts

Press and hold **+** and **–** simultaneously until you hear "Voice prompts off."

Note: Repeat to re-enable voice prompts.

Changing the language

1. Press and hold ⊕ and **–** simultaneously until you hear the voice prompt for the first language option.
2. Press **+** or **–** to scroll through the languages.
3. When you hear your language preference press and hold •●• until you hear a beep and "Connected to <*mobile device name*>."

Bluetooth® wireless technology lets you stream music from *Bluetooth* smartphones, tablets, computers or other devices to your speaker. Before you can stream music from a mobile device, you must pair the device with your speaker.

Choosing your pairing method

You can pair your mobile device with your speaker using *Bluetooth* wireless technology or Near Field Communication (NFC).

You can also use the Bose Connect app to pair your mobile device (see page 6).

What is NFC?

NFC is a technology that enables mobile devices to establish wireless communication with each other by simply tapping the mobile devices together. Refer to your mobile device owner's guide to see if your model supports NFC.

If your mobile device does not support *Bluetooth* pairing via NFC or if you are unsure:	Follow the instructions for "Pairing your mobile device" on page 18.
If your mobile device supports *Bluetooth* pairing using NFC:	Follow the instructions for "Pairing a mobile device with NFC" on page 19.

Note: If your mobile device supports *Bluetooth* pairing via NFC, you can use either pairing method.

Pairing your mobile device

When you power your speaker on for the first time, the speaker automatically searches for your mobile device.

1. On your mobile device, turn on the *Bluetooth*® feature.

   Tip: The *Bluetooth* feature is usually found in the Settings menu.

2. Select your Bose® SoundLink® speaker from the device list.



   Once paired, you hear "Connected to <*mobile device name*>," and the *Bluetooth* indicator glows solid white.

Note: To pair another mobile device, see page 20.

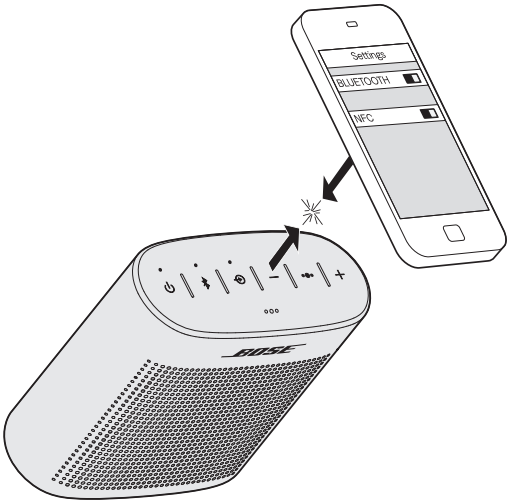
Pairing a mobile device with NFC

1. Unlock your mobile device and turn on the *Bluetooth*® and NFC features.

   Refer to your mobile device owner's guide to learn more about these features.

2. Tap the NFC touchpoint on your mobile device to the top of your speaker.

   Your device may prompt you to accept pairing.



Once paired, you hear "Connected to <*mobile device name*>," and the *Bluetooth* indicator glows solid white.

Pairing another mobile device

You can store up to eight paired mobile devices in the speaker pairing list.

- Press and hold the *Bluetooth*® button ᛒ until the *Bluetooth* indicator blinks blue, and you hear, "Ready to pair another device." Pair your mobile device to the speaker (see page 18).
- If your mobile device supports pairing via NFC, see page 19.

Disconnecting a mobile device

- Turn off the *Bluetooth* feature on your mobile device.
- If your mobile device supports pairing via NFC, tap and hold the NFC touchpoint on your mobile device to the top center of your speaker.

Reconnecting a mobile device

When powered on, your speaker tries to reconnect with the two most recently connected mobile devices.

Note: The mobile devices must be within range and powered on.

If your mobile device supports pairing via NFC, tap the NFC touchpoint on your mobile device to the top of your speaker.

You can store up to eight paired mobile devices in the speaker pairing list and your speaker can be actively connected to two mobile devices at a time.

Note: You can only play audio from one mobile device at a time.

Identifying the connected mobile devices

Press ᛒ to hear which mobile devices are currently connected.

Switching between two connected mobile devices

1. Pause audio on your first mobile device.
2. Play audio on your second mobile device.

Connecting to a mobile device stored in your speaker's pairing list

1. Press ᛒ to hear which mobile device is currently connected.
2. Press ᛒ within two seconds to connect to the next mobile device in your speaker's pairing list.
3. Repeat until you hear the desired mobile device name.
4. Play audio on the connected device.

Clearing your speaker's pairing list

1. Press ᛒ and hold for 10 seconds, until you hear "*Bluetooth*® device list cleared. Ready to pair."

   All mobile devices are cleared and your speaker is ready to pair a new mobile device.
2. Delete your Bose® SoundLink® speaker from the *Bluetooth* list on your device.

Using the Bose® Connect app

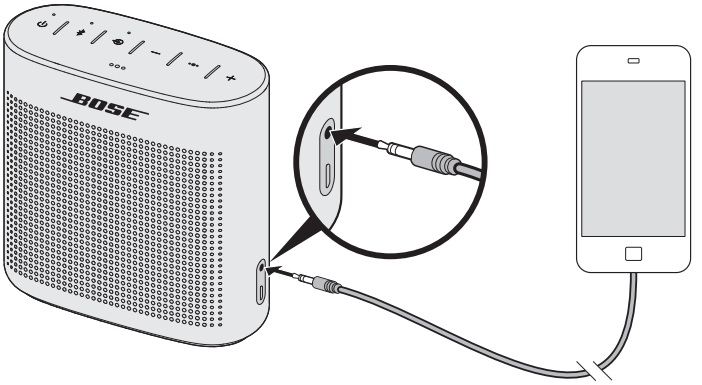
You can also easily manage multiple connected mobile devices using the Bose Connect app. For more information, see page 6.

You can connect the audio output of a smartphone, tablet, computer or other type of mobile device to the speaker's AUX connector.

Using a cable to connect a mobile device

The AUX connector accepts a 3.5 mm stereo cable plug (not provided).

1. Using a 3.5 mm stereo cable, connect your mobile device to the AUX connector on your speaker.



2. Press ⏻ on your speaker.
3. Press ⊕.

   The Input indicator glows white.

Battery protection mode

When your speaker is unplugged and unused for more than three days with a remaining charge of less than 10 percent, it enters battery protection mode to preserve battery power. To reactivate your speaker, connect it to a USB wall charger or computer that is powered on.

When not in use, store your speaker in a cool place.

Note: Do not store your speaker for extended periods when fully charged or when the battery indicator blinks red.

Auto-off setting

Your speaker powers off after 30 minutes of inactivity (no sound coming from your speaker) while operating on battery power.

Disabling auto-off

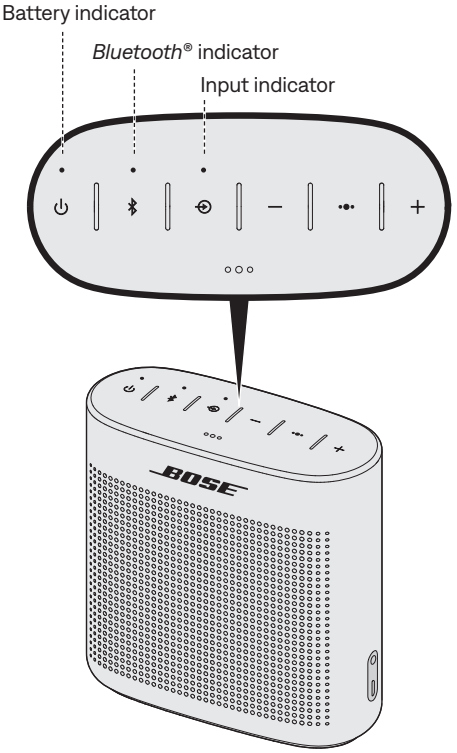
1. Press and hold **+** and ⊕ simultaneously.

   You hear "Auto-off disabled."

2. Repeat to re-enable the auto-off feature.

Status indicators

The top of the system has a series of indicators that glow according to system state.



Battery indicator

Shows the battery charge level. Each time you power on your speaker, the battery indicator displays the battery charge level for two seconds and a voice prompt announces the battery charge level.

To check the battery charge level, press and hold ⏻ while checking the battery indicator.

Note: Battery performance varies with the content played and the volume level at which it is played. In typical use, the speaker battery lasts up to eight hours.

Indicator activity	System State
Solid green	Charged / medium to full charge
Blinking amber	Charging
Solid amber	Medium charge
Blinking red	Need to charge

Bluetooth® indicator

Shows the connection status of a mobile device.

Indicator activity	System state
Blinking blue	Ready to pair
Blinking white	Connecting
Solid white	Connected

Input indicator

Shows the connection status of a mobile device connected with an AUX cable.

Indicator activity	System state
Solid white	System is ready to play content from a device

For more information on using a cable to connect a mobile device, see page 22.

You can pair your Bose® speakers together to play in the following modes using the Bose Connect app (recommended) or the speakers' control buttons:

- Party mode (left and right speakers play in unison)
- Stereo mode (left speaker and right speaker play separately)

You can set this up using the Bose® Connect app (recommended) or the speaker control buttons.

Refer to your Bose owner's guide to determine if your secondary speaker supports these modes.

Pairing the speakers using the Bose Connect app (recommended)

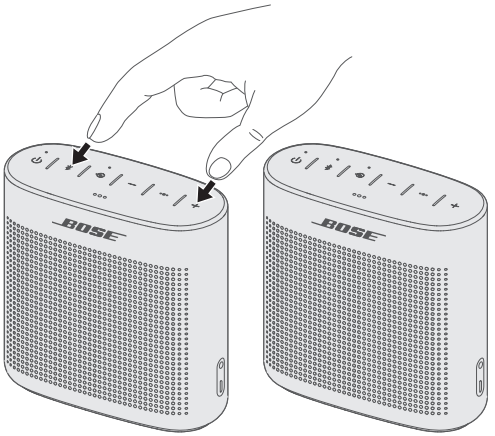
For more information, download the Bose Connect app.

Pairing the speakers manually

If you are unable to access the Bose Connect app, follow the instructions below.

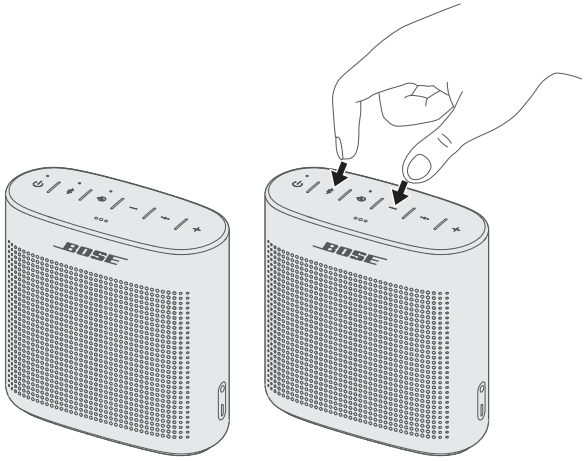
Party mode

1. Make sure both speakers are powered on.
2. Make sure one speaker is connected to your mobile device.
3. On the speaker connected to your device, press and hold ᛒ and **+** simultaneously.



4. Release the buttons when you hear “Press the *Bluetooth* and volume down buttons simultaneously on a second Bose device.”

5. On the other speaker, press and hold ᛒ and **–** simultaneously.



6. Release the buttons when the speaker emits a tone.

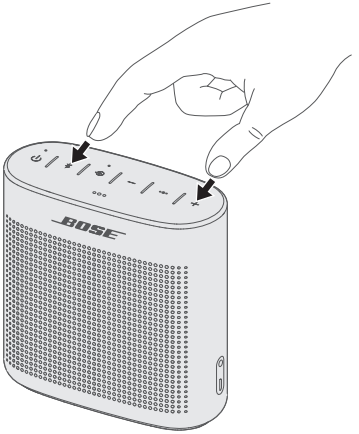
   After about 10 seconds, you hear “Party mode” from both speakers simultaneously. Party mode is enabled, and you are now able to play audio in unison using your mobile device.

7. For an optimal experience, position your speakers:
   - In the same room or outdoor area
   - So there are no obstructions between them

   Note: Performance may vary based on mobile device, distance and environmental factors.

Stereo mode

1. Configure your speakers for Party mode (see page 26).
2. On one speaker, press ᛒ and **+** simultaneously.



3. Release the buttons when you hear "Stereo mode."

   You hear "Left" from the left speaker and "Right" from the right speaker.

   Stereo mode is enabled, and you are now able to play audio in stereo using your mobile device.

4. For an optimal experience, position your speakers:
   - In the same room or outdoor area
   - Within 10 feet of each other, free from obstructions
   - So that your distance to each speaker is equal

   Note: Performance may vary based on device, distance and environmental factors.

Switching between Party mode and Stereo mode

On either speaker, press ᛒ and **+** simultaneously.

Disabling Party mode or Stereo mode

Power off the second speaker.

Cleaning

- Clean the surface of the speaker with a soft, damp cloth (water only).
- Do not use any sprays near the speaker. Do not use any solvents, chemicals, or cleaning solutions containing alcohol, ammonia or abrasives.
- Do not allow liquids to spill into any openings.

Customer service

For additional help, contact Bose customer service.
Visit: global.Bose.com/Support/SLCii

Limited warranty

Your speaker is covered by a limited warranty. Visit our website at global.Bose.com/warranty for details of the limited warranty.

To register your product, visit global.Bose.com/register for instructions. Failure to register will not affect your limited warranty rights.

Technical information

Input Voltage: 5V ⎓

Input Current: 1A

If you experience problems with your *Bluetooth*® speaker:

- Check the battery indicator (see page 25). Charge your speaker if necessary.
- Make sure all cables are securely attached.
- Check the state of status indicators (see page 24).
- Place your speaker according to placement guidelines (see page 11).
- Make sure your mobile device supports *Bluetooth*® or *Bluetooth* pairing via NFC technology (see page 17).

If you could not resolve your issue, see the table below to identify symptoms and solutions to common problems. If you are unable to resolve your issue, contact Bose® customer service.

Common solutions

The following table lists symptoms and possible solutions to common problems.

Problem	What to do
Battery won't charge	• Battery may be in protection mode or discharged. Plug the USB charging cable into a USB wall charger or computer that is powered on.
No power (battery)	• Connect the USB charging cable to a different USB port. • Use a different USB cable. • Use a different wall charger. • Connect to a different AC (mains) power source.
Speaker won't pair with mobile device	• On your mobile device, turn the *Bluetooth*® feature off and then on. Remove your speaker from the *Bluetooth* list on your mobile device. Pair your mobile device again. • Clear your speaker's pairing list: Press ᛒ and hold for 10 seconds. Delete your Bose SoundLink speaker from the *Bluetooth* list on your device. Pair again. • Pair a different device (see page 17). • Reset your speaker (see page 32).
Speaker won't pair with NFC	• Unlock your device and turn on the *Bluetooth* and NFC features. • Tap the NFC touchpoint on the back of your device to the top of your speaker. • Use *Bluetooth* to pair your device (see page 18).
Bose speakers do not pair together manually	• Download the Bose Connect app for an additional way to pair your Bose speakers. • Your second speaker may not support Stereo or Party mode. Refer to your Bose speaker owner's guide.

Problem	What to do
No sound	• On your mobile device, turn the *Bluetooth*® feature off and then on. Remove your Bose SoundLink speaker from the *Bluetooth* list on your mobile device. Pair your mobile device again. • Increase the volume on your speaker, your mobile device and music source. • Verify voice prompts are on. Press ᛒ to hear the connected mobile device. Make sure you are using the correct mobile device. • Use a different music source. • Pair a different mobile device (see page 17). • If two mobile devices are connected, pause your other mobile device first. • Clear your speaker's pairing list: Press ᛒ and hold for 10 seconds. Delete your Bose SoundLink speaker from the *Bluetooth* list on your device. Pair again.
No sound from a cabled mobile device	• Power on the mobile device and play music. • Increase the volume on your speaker and mobile device. • Press and release ⊕ until the Input indicator glows white. • Use a different AUX cable. • Increase the volume on the mobile device. • Connect a different mobile device.
Poor sound quality	• Use a different music source. • Pair a different mobile device. • Disconnect the second device. • Increase the volume on your mobile device and music source.
Poor sound quality from a cabled mobile device	• Increase the volume on your speaker and mobile device. • Use a different AUX cable. • Connect a different mobile device.
Audio plays from the wrong mobile device (when two mobile devices are connected)	• Press ᛒ to hear the connected mobile device(s). Make sure you are using the correct mobile device. • Pause or quit the music source on the device playing music. • Disconnect the second device.
Speaker powers off	• If using a cabled mobile device, increase the volume on your mobile device. • Disable auto-off (see page 23).

Resetting your speaker

Factory reset clears paired devices and language settings from your speaker and returns it to original factory settings.

1. Power on your speaker.
2. Press and hold ⏻ for 10 seconds until the *Bluetooth*® indicator blinks blue, and you hear a voice prompt to select a language (see page 16).

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Framingham, MA 01701-9168 USA
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