BOSE

SOUNDLINK MAX PORTABLE SPEAKER

Please read and keep all safety and use instructions.

Bose Corporation hereby declares that this product is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU and all other applicable EU directive requirements. The complete declaration of conformity can be found at: www.Bose.com/compliance

This product conforms to all applicable Electromagnetic Compatibility Regulations 2016 and all other applicable UK regulations. The complete declaration of conformity can be found at: www.Bose.com/compliance

Bose Corporation hereby declares that this product is in compliance with the essential requirements per Radio Equipment Regulations 2017 and all applicable UK regulations. The complete declaration of conformity can be found at: www.Bose.com/compliance

Important Safety Instructions

Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.

If the speaker is exposed to salt or chlorinated water, gently rinse with fresh water following the exposure to remove residue. Make sure the connector port is fully dried out before charging.

Only use attachments/accessories specified by the manufacturer.

Refer all servicing to qualified personnel. Servicing is required when the apparatus does not operate normally, or has been physically damaged.

WARNINGS/CAUTIONS



Contains small parts which may be a choking hazard. Not suitable for children under age 3.



This product contains magnetic material. Consult your physician on whether this might affect your implantable medical device.

- Keep the product away from fire and heat sources. Do NOT place naked flame sources, such as lighted candles, on or near the product.
- Do NOT make unauthorized alterations to this product.
- Use this product only with an agency-approved LPS power supply that meets local regulatory requirements (e.g., UL, CSA, VDE, CCC).
- The battery provided with this product may present a risk of fire, explosion or chemical burn if mishandled, incorrectly replaced or replaced with an incorrect type.
- Do not expose products containing batteries to excessive heat (e.g. from storage in direct sunlight, fire or the like).
- If the battery leaks, do not allow the liquid to come in contact with the skin or eyes. If contact is made, seek medical advice.
- The product label is located on the bottom of the product.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving product or antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV techniciwan for help.

Changes or modifications not expressly approved by Bose Corporation could void the user's authority to operate this equipment.

This device complies with part 15 of the FCC Rules and with ISED Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This device complies with FCC and ISED Canada radiation exposure limits set forth for general population. This equipment should be installed and operated with a minimum distance of 20 cm between radiator and your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

CAN ICES-3(B)/NMB-3(B)

For Europe: Frequency band of operation 2400 to 2483.5 MHz. | Maximum transmit power less than 20 dBm EIRP.



This symbol means the product must not be discarded as household waste, and should be delivered to an appropriate collection facility for recycling. Proper disposal and recycling helps protect natural resources, human health and the environment. For more information on disposal and recycling of this product, contact your local municipality, disposal service, or the shop where you bought this product.

Low-power Radio-frequency Devices Technical Regulations: Without permission granted by the NCC, any company, enterprise, or user is not allowed to change frequency, enhance transmitting power or alter original characteristic as well as performance to a approved low power radio-frequency devices. The low power radio-frequency devices shall not influence aircraft security and interfere legal communications; If found, the user shall cease operating immediately until no interference is achieved. The said legal communications means radio communications is operated in compliance with the Telecommunications Management Act. The low power radio-frequency devices must be susceptible with the interference from legal communications or ISM radio wave radiated devices. The low power radio-frequency devices must be susceptible with the interference from legal communications or ISM radio wave radiated devices.

DON'T attempt to remove the rechargeable lithium-ion battery from this product. Contact your local Bose retailer or other qualified professional for recycling and disposal.



Please dispose of used batteries properly, following local regulations. Do not incinerate.



Names and Contents of Toxic or Hazardous Substances or Elements						
	Toxic or Hazardous Substances and Elements					
Part Name	**Lead (Pb)**	**Mercury (Hg)**	**Cadmium (Cd)**	**Hexavalent (CR(VI))**	**Polybrominated Biphenyl (PBB)**	**Polybrominated diphenylether (PBDE)**
PCBs	X	O	O	O	O	O
Metal Parts	X	O	O	O	O	O
Plastic Parts	O	O	O	O	O	O
Speakers	X	O	O	O	O	O
Cables	X	O	O	O	O	O
This table is prepared in accordance with the provisions of SJ/T 11364. O: Indicates that this toxic or hazardous substance contained in all of the homogeneous materials for this part is below the limit requirement of GB/T 26572. X: Indicates that this toxic or hazardous substance contained in at least one of the homogeneous materials used for this part is above the limit requirement of GB/T 26572.						

Equipment name: *Bluetooth* Speaker **Type designation**: 442368						
	Restricted substances and its chemical symbols					
Unit	Lead (Pb)	Mercury (Hg)	Cadmium (Cd)	Hexavalent chromium (Cr^{+6})	Polybrominated biphenyls (PBB)	Polybrominated diphenyl ethers (PBDE)
PCBs	—	○	○	○	○	○
Metal Parts	—	○	○	○	○	○
Plastic Parts	○	○	○	○	○	○
Speakers	—	○	○	○	○	○
Cables	—	○	○	○	○	○
Note 1: "○" indicates that the percentage content of the restricted substance does not exceed the percentage of reference value of presence. **Note 2**: The "–" indicates that the restricted substance corresponds to the exemption.						

Date of Manufacture: The eighth digit in the serial number indicates the year of manufacture; "4" is 2014 or 2024.

Importers: Bose Electronics (Shanghai) Company Limited, Level 6, Tower D, No. 2337 Gudai Rd. Minhang District, Shanghai 201100 | Bose Products B.V., Gorslaan 60, 1441 RG Purmerend, The Netherlands | Bose de México S. de R.L. de C.V., Avenida Prado Sur #150, Piso 2, Interior 222 y 223, Colonia Lomas de Chapultepec V Sección, Miguel Hidalgo, Ciudad de México, C.P. 11000 Phone Number: +5255 (5202) 3545 | Bose Limited (H.K.), 7F., No. 2, Sec. 3, Minsheng E. Road, Zhongshan Dist., Taipei City 10480, Phone Number: +886-2-2514 7676 | Bose Limited, Bose House, Quayside Chatham Maritime, Chatham, Kent, ME4 4QZ, United Kingdom

Input Rating: 5/9/15/20V ⎓, 3A Max. | **Output Rating**: 5V ⎓, 3A

Model number: 442368. The CMIIT ID is located on the bottom of the speaker.

This product is covered by a limited warranty from Bose, available at worldwide.Bose.com/Warranty

License Disclosures: To view the license disclosures that apply to the third-party software packages included as components of the Bose SoundLink Max Portable Speaker, use the Bose app. You can access this information from the Settings menu.

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Use of the Made for Apple badge means that an accessory has been designed to connect specifically to the Apple product(s) identified in the badge, and has been certified by the developer to meet Apple performance standards. Apple is not responsible for the operation of this device or its compliance with safety and regulatory standards.

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Please complete and retain for your records

The serial number is located on the back of the speaker. The model number is located on the bottom of the speaker.

Serial number: _____
Model number: 442368

Please keep your receipt. Now is a good time to register your Bose product. You can easily do this by going to worldwide.Bose.com/ProductRegistration

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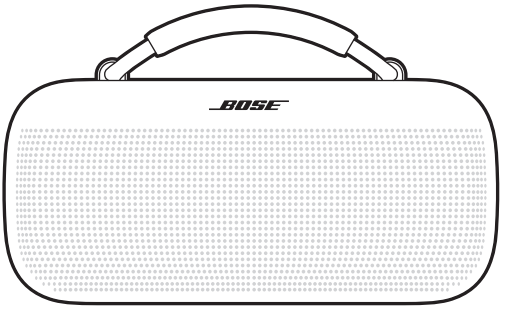
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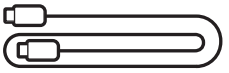


Bose SoundLink Max Portable Speaker



USB Type-C® power supply

(Not included in all regions.)



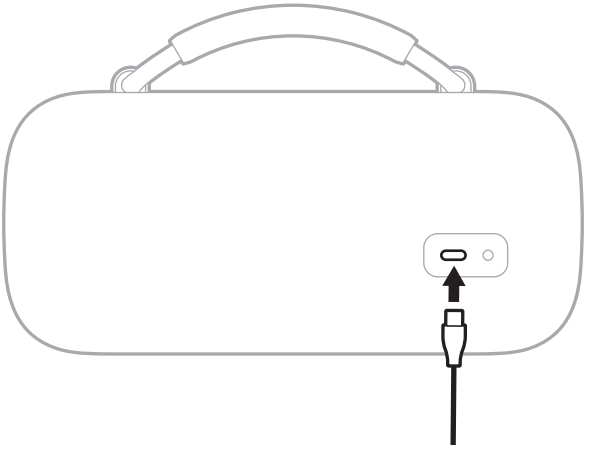
USB-C® cable

NOTE: If any part of your product appears to be missing or damaged, don't use it. Visit support.Bose.com/sl-max for troubleshooting articles, videos, and product repair or replacement.

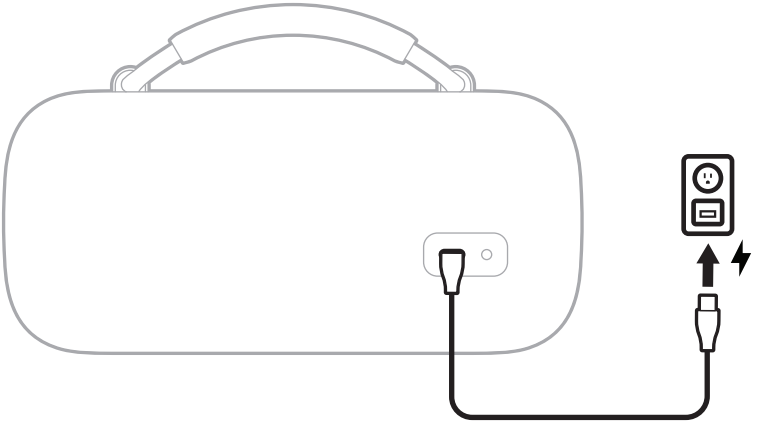
The speaker ships with a partial charge. Before using the speaker for the first time, connect it to a power supply. The speaker doesn't need to be fully charged, but it does require the initial connection to activate the battery.

INITIAL SETUP

1. Connect one end of the USB-C cable to the USB-C port on the back of the speaker.

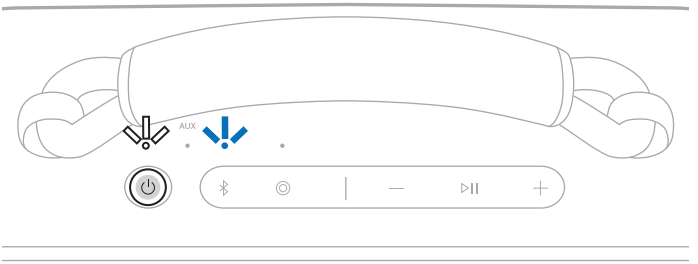


2. Connect the other end of the cable to a USB-C power supply.



3. Press the Power button ⏻.

   The Power light slowly pulses white. You hear the battery level followed by “Ready to connect.” The *Bluetooth* light slowly blinks blue.



4. Connect to your device (see page 12).

You can store up to six devices in the speaker device list, and the speaker can be actively connected to up to two devices at a time. You can play audio from only one device at a time.

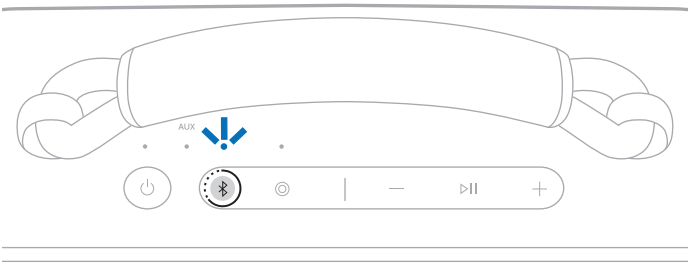
CONNECT TO A DEVICE

You can connect the speaker to your device using any of the following:

- Your device's *Bluetooth* settings (see "Using your device's *Bluetooth* settings" below)
- The Bose app (see page 13)
- Fast Pair (Android devices only) (see page 17)

Using your device's *Bluetooth* settings

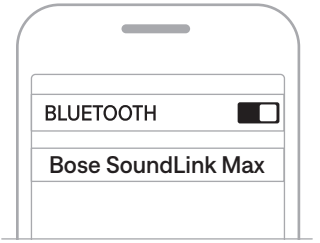
1. Press and hold the *Bluetooth* button ᛒ until you hear "Ready to connect" and the *Bluetooth* light slowly blinks blue.



NOTE: If a device is already connected, you hear "Ready to connect another device."

2. On your device, access *Bluetooth* settings.
3. Select the speaker from the list of available products.

NOTE: Look for the name you entered for your speaker in the Bose app. If you didn't name the speaker, the default name appears.



The speaker appears in the list of connected products. The *Bluetooth* light glows solid white (see page 28).

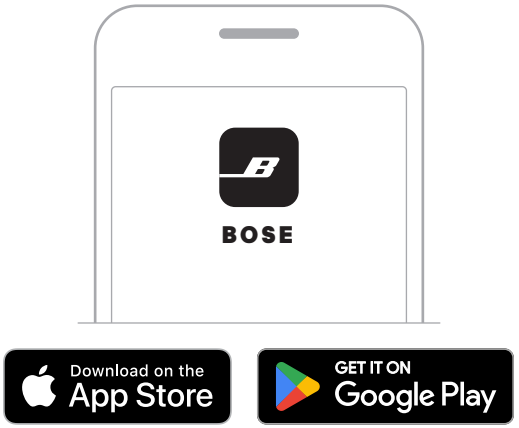
Using the Bose app

The Bose app lets you set up and control the speaker from any mobile device, such as a smartphone or tablet.

Using the app, you can manage *Bluetooth* connections, manage speaker settings, adjust the audio, choose your voice prompt language, and get any future updates and new features made available by Bose.

NOTE: If you've already downloaded the Bose app for another Bose product, you can add the speaker from the product list screen.

1. On your device, download the Bose app.



2. Follow the app instructions to add the speaker.

RECONNECT TO A DEVICE

Reconnect to the most recently-connected device

When powered on, the speaker connects to the two most recently-connected devices.

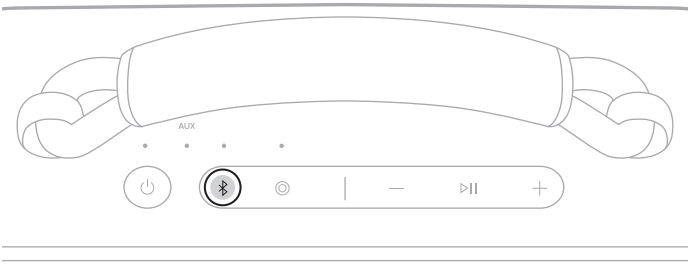
NOTES:

- The devices must be within range (30 ft or 9 m) and powered on.
- Make sure the *Bluetooth* feature is enabled on your devices.

Reconnect to a different device

NOTE: The device must be within range (30 ft or 9 m) and powered on.

1. Press the *Bluetooth* button ᛒ and release to hear which devices are currently connected.



2. Within 2 seconds, press the *Bluetooth* button ᛒ again to hear the name of the next device in the speaker device list.
3. Repeat until you hear the correct device name.
4. Play audio on the connected device.

TIP: You can also reconnect a different device using the device's *Bluetooth* settings or the Bose app (see page 13).

NOTE: If two devices are already connected to the speaker, the newly-connected device replaces the older of the two connections.

CONNECT AN ADDITIONAL DEVICE

The speaker can be actively connected to two devices at a time (multi-point connection).

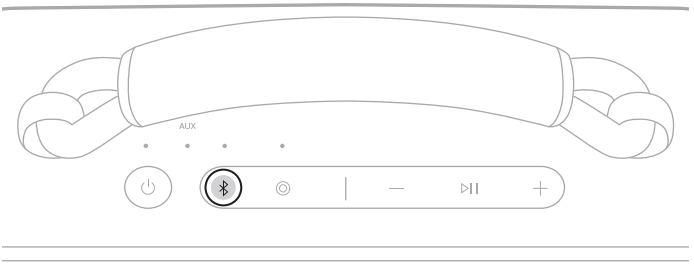
To connect an additional device, see page 12.

NOTES:

- You can only play audio from one device at a time.
- To manage or disable the multi-point connection feature, use the Bose app. To access this option, tap Source on the product control screen.
- Disabling the multi-point connection feature disconnects the second connected device.

IDENTIFY CONNECTED DEVICES

1. Press the *Bluetooth* button ᛒ and release to hear which device is currently connected.



2. Within 2 seconds, press the *Bluetooth* button ᛒ again to hear the name of the next device in the speaker device list.

SWITCH BETWEEN TWO CONNECTED DEVICES

1. Pause audio on your first device.
2. Play audio on your second device.

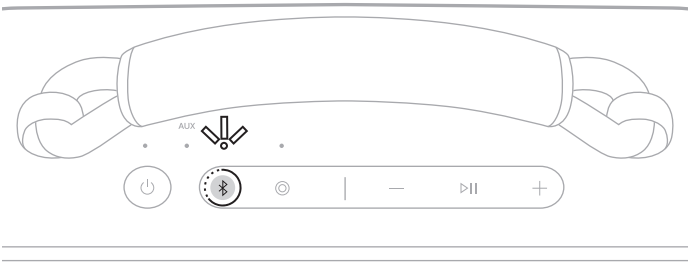
DISCONNECT A DEVICE

Use the device's *Bluetooth* settings or the Bose app.

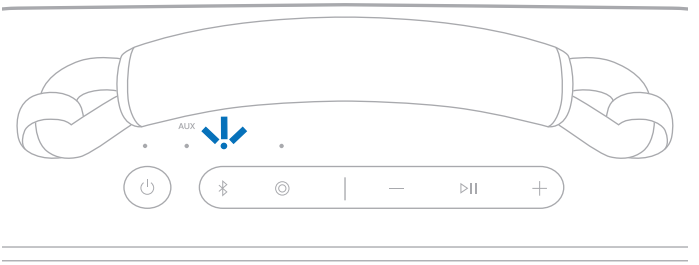
NOTE: Disabling the *Bluetooth* feature on your device disconnects the speaker and all other *Bluetooth*-connected products.

CLEAR THE SPEAKER DEVICE LIST

1. Press and hold the *Bluetooth* button ᛒ for 15 seconds until you hear "*Bluetooth* device list cleared. Ready to connect" and the *Bluetooth* light blinks white twice.



The *Bluetooth* light slowly blinks blue.



2. Delete the speaker from your device's *Bluetooth* settings.

   All devices are cleared, and the speaker is ready to connect (see page 12).

ANDROID DEVICES ONLY

If you have an Android device, you can access the following additional connection features.

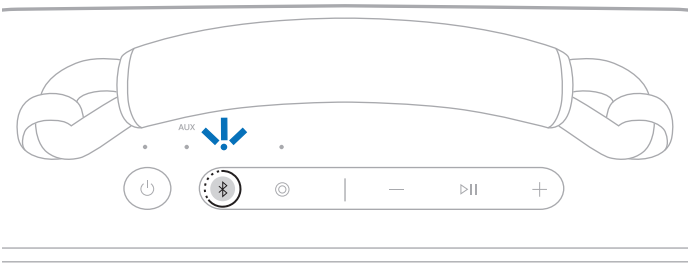
Connect using Fast Pair

In one tap, the speaker enables quick, effortless *Bluetooth* pairing with your Android device.

NOTES:

- To use Fast Pair, you need an Android device running Android 6.0 or higher.
- Your Android device must have the *Bluetooth* and Location features enabled.

1. Press and hold the *Bluetooth* button ᛒ until you hear "Ready to connect" and the *Bluetooth* light slowly blinks blue.



NOTE: If a device is already connected, you hear "Ready to connect another device."

2. Place the speaker next to your Android device.

   A notification displays on your device prompting you to pair the speaker.

   NOTE: If you don't see a notification, check that notifications are enabled for the Google Play Services app on your device.

3. Tap the notification.

   Once the speaker is connected, a notification appears confirming that the connection is complete.

   NOTE: You can also tap the button on the notification to download the Bose app and finish setting up the speaker.

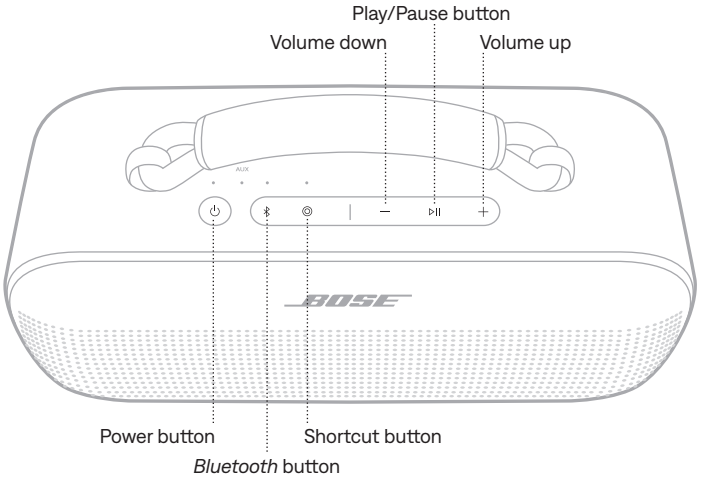
Snapdragon Sound technology

Bose SoundLink Max Portable Speaker features Snapdragon Sound technology. Snapdragon Sound optimizes Qualcomm® audio technologies across connected devices to ensure the best sound quality, connection stability, and latency for your streaming audio.

To experience Snapdragon Sound, you need a Snapdragon Sound-certified device, such as a compatible Android device. Once you connect the speaker, your device will automatically stream audio using the aptX Adaptive *Bluetooth* codec.

NOTE: To see which Snapdragon Sound features the speaker supports and check if your device is compatible, visit: support.Bose.com/sl-max

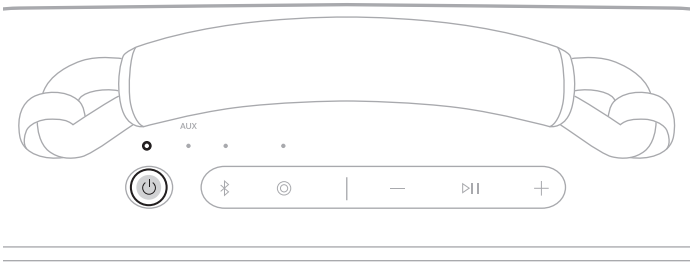
Controls are located on the top of the speaker.



POWER ON/OFF

Press the Power button ⏻.

When powered on, a voice prompt announces the battery level. The Power light glows according to the current battery level (see page 27).



Auto-off timer

The auto-off timer conserves the battery when the speaker is operating on battery power. The speaker switches off when audio has stopped and buttons have not been pressed for 20 minutes.

To wake the speaker, press the Power button ⏻ or the *Bluetooth* button ᛒ.

NOTE: To change the timer setting, use the Bose app. You can access this option from the Settings menu.

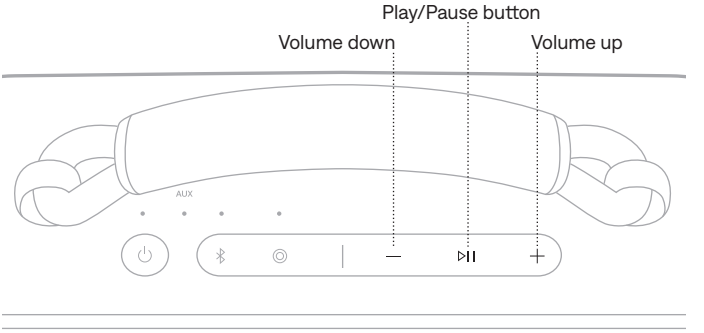
Disable the auto-off timer

Press and hold the Play/Pause button ▷II and the Volume up button + simultaneously. You hear "Auto-off disabled."

Repeat to re-enable the auto-off timer.

TIP: You can also disable the auto-off timer using the Bose app.

MEDIA PLAYBACK AND VOLUME



FUNCTION	WHAT TO DO
Play/Pause	Press ▷II.
Skip forward	Double-press ▷II.
Skip backward	Triple-press ▷II.
Volume up	Press +. **NOTES:** • To quickly increase the volume, press and hold +. • When the maximum volume is reached, the *Bluetooth* light or AUX light (depending on your source) blinks white 2 times.
Volume down	Press —. **NOTES:** • To quickly decrease the volume, press and hold —. • When the minimum volume is reached, the *Bluetooth* light or AUX light (depending on your source) blinks white 2 times.

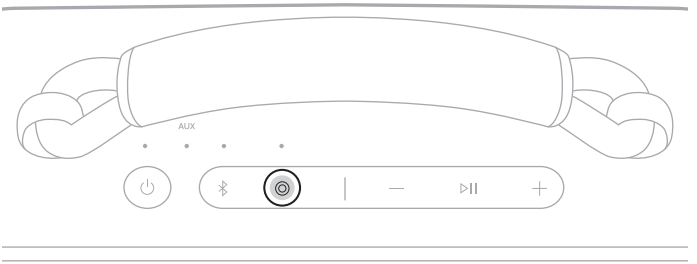
TIP: You can also increase or decrease the volume using the volume controls on your device or in the Bose app. You can access this option on the product control screen.

The programmable Shortcut button ◎ enables you to quickly and easily access one of the following functions:

- Link two Bose *Bluetooth* Speakers (default) (see page 31)
- Switch to wired connection (see page 30)
- Access Spotify Tap (see page 23)

USE YOUR SHORTCUT

Press the Shortcut button ◎.



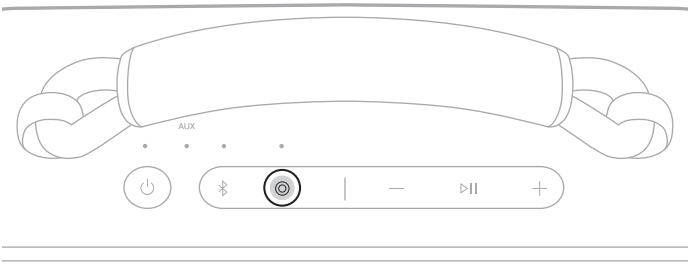
CHANGE OR DISABLE YOUR SHORTCUT

To change or disable your shortcut, use the Bose app. To access this option, tap Shortcut on the product control screen.

Spotify Tap is music to your ears, quite literally. Get the tunes playing with a simple gesture.

NOTE: To use Spotify Tap, it must be set as your shortcut in the Bose app and the Spotify app must be up to date.

1. Press the Shortcut button ◎ to play a recommendation based on your listening taste.



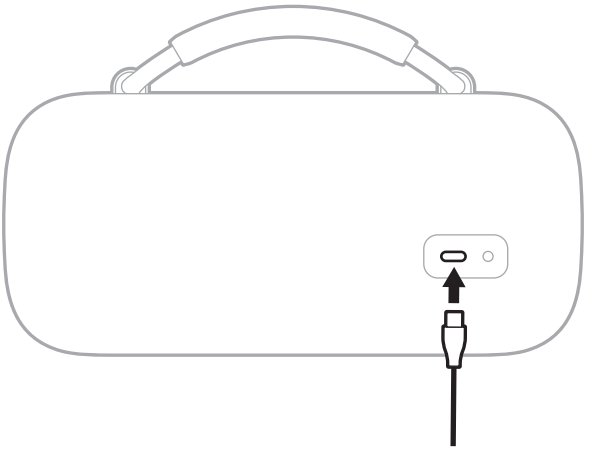
2. Press ◎ again for the next recommendation made just for you.

CHARGE THE SPEAKER

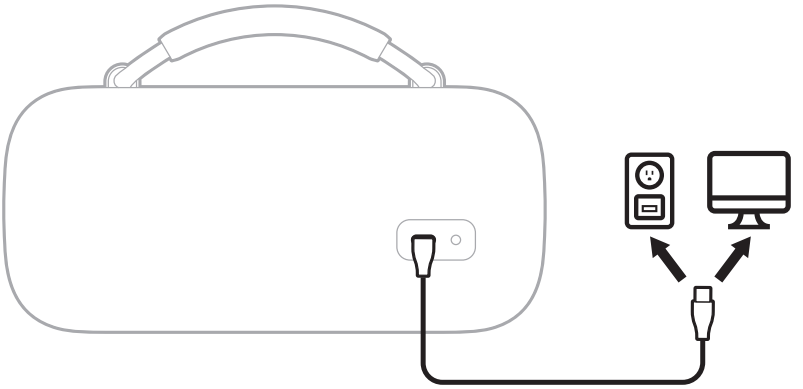
CAUTION: Do not attempt to charge the speaker while the speaker is wet. Doing so may cause damage to the speaker. The speaker is waterproof, but the USB-C port must be fully dried out before charging. If moisture is detected, the Power light slowly blinks white and amber (see page 27).

NOTE: Make sure you're using the Bose-provided USB-C cable or a similar USB-C cable providing a minimum of 5V ⎓, 3A.

1. Connect one end of the USB-C cable to the USB-C port on the back of the speaker.



2. Connect the other end of the cable to a power source such as a USB-C power supply or a computer.



The Power light slowly pulses white. When the battery is fully charged, the Power light glows solid white.

Charging time

Allow up to 5 hours to fully charge the battery.[1]

A full charge powers the speaker up to 20 hours.[2] At maximum volume, the battery lasts up to 3 hours.[3]

Charging time and battery performance vary with the USB power supply capability, music content, speaker volume, and if charging an external device.

Hear the battery level

Each time you power on the speaker, a voice prompt announces the battery level. When the speaker is in use, a voice prompt announces if the battery needs to be charged.

While using the speaker, press and hold the Power button ⏻ until you hear a voice prompt announce the battery level.

View the battery level

The Power light glows according to the battery level (see page 27).

TIP: You can also view the battery level using the Bose app. You can access this option on the product control screen.

All tests conducted by Bose with production-representative Bose SoundLink Max Portable Speaker.

1 With 5V/3A (15W) USB-C capable power supply, from 0% to 100% while unit is in standby mode. Charging times will vary when not using the recommended 15W supply.

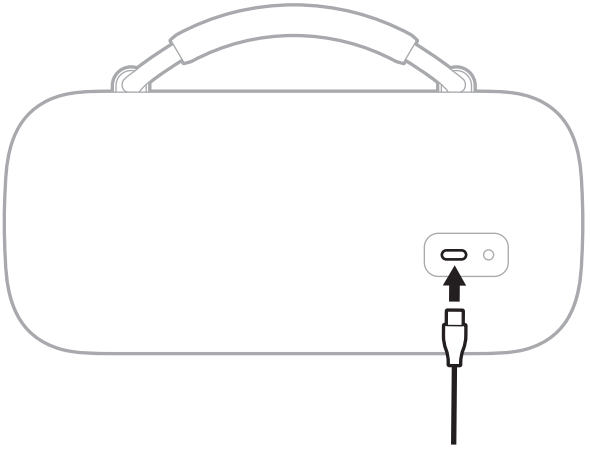
2 Using *Bluetooth* A2DP audio at 65% volume and between 68° F – 77° F (20° C – 25° C), with default EQ using a mix of Top 50 Global tracks as of October 2023 and no charging of external devices. Battery performance varies with individual user conditions such as audio content, loudness, and environmental temperature.

3 Using *Bluetooth* A2DP audio at 100% volume and between 68° F – 77° F (20° C – 25° C), with default EQ using a mix of Top 50 Global tracks as of October 2023 and no charging of external devices. Battery performance varies with individual user conditions such as audio content, loudness, and environmental temperature.

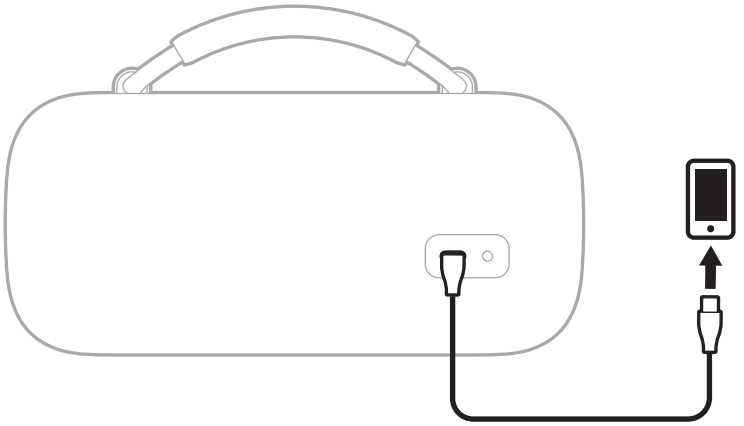
CHARGE YOUR DEVICE

CAUTION: Do not attempt to charge your device while the speaker is wet. Doing so may cause damage to the speaker. The speaker is waterproof, but the USB-C port must be fully dried out before charging. If moisture is detected, the Power light slowly blinks white and amber (see page 27).

1. Connect one end of the USB-C cable to the USB-C port on the back of the speaker.

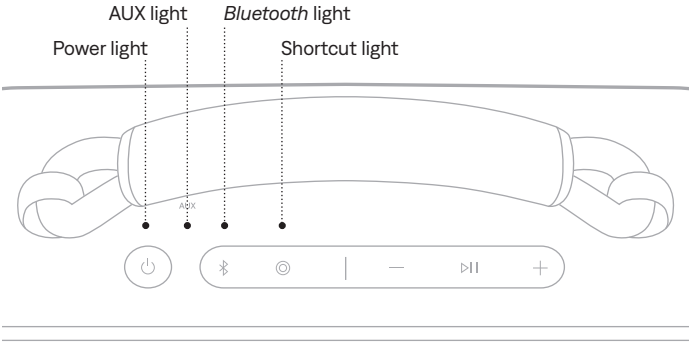


2. Connect the other end of the cable to the USB-C port on your device.



Charging status displays on your device.

The Power, AUX, *Bluetooth*, and Shortcut lights are located on the top of the speaker.



POWER LIGHT

Shows the battery, charging, update, and error status.

LIGHT ACTIVITY	SYSTEM STATE
Solid white	Full charge
Solid amber	Low charge
Blinks amber	Need to charge
Slowly pulses white	Charging
Blinks white 3 times (repeated)	Updating software
Quickly blinks white (3 seconds)	Restore complete
Slowly blinks white and amber (alternating)	Moisture detected - fully dry the USB-C port before charging
Blinks amber 3 times (repeated)	Failed battery - contact Bose customer service
Quickly blinks white and amber (alternating)	Error - contact Bose customer service

BLUETOOTH LIGHT

Shows the *Bluetooth* connection status.

LIGHT ACTIVITY	SYSTEM STATE
Slowly blinks blue	Ready to connect
Quickly blinks blue	Connecting
Solid white	Connected
Blinks white 2 times	Device list cleared

SHORTCUT LIGHT

Shows the status of speakers when linking is set as the shortcut.

LIGHT ACTIVITY	SYSTEM STATE
Slowly blinks white	Speakers are linking
Solid white	Speakers are linked

AUX LIGHT

Shows the AUX connection status.

LIGHT ACTIVITY	SYSTEM STATE
Solid white	Connected

Voice prompts guide you through the *Bluetooth* connection process, announce the battery level, and identify connected devices.

TIP: You can easily manage voice prompts using the Bose app. Access this option from the Settings menu.

PRE-INSTALLED LANGUAGES

The following languages are pre-installed on the speaker:

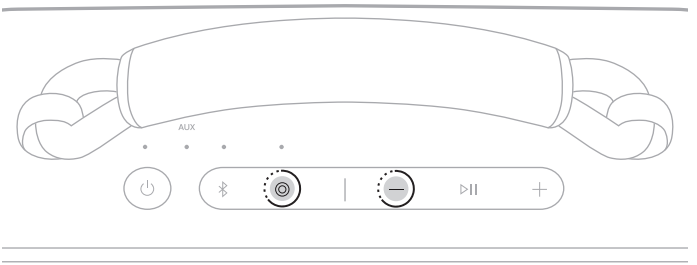
- English
- Spanish
- French
- German
- Italian
- Mandarin
- Japanese
- Cantonese

CHANGE THE LANGUAGE

To change the voice prompt language, use the Bose app. You can access this option from the Settings menu.

DISABLE VOICE PROMPTS

Press and hold the Shortcut button ◎ and Volume down button — simultaneously until you hear “Voice prompts off.”

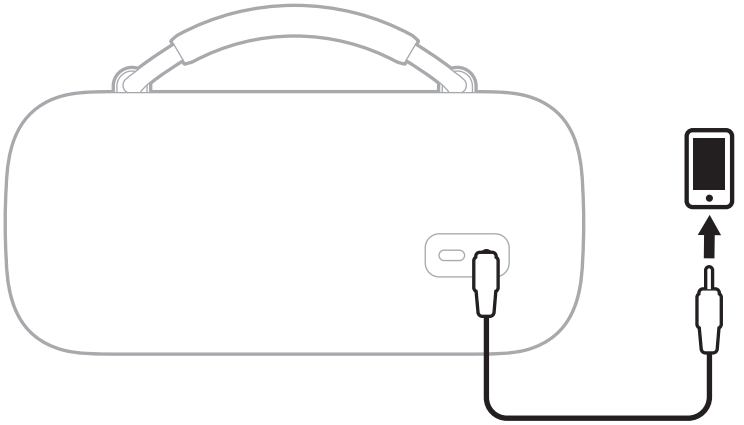


NOTE: Repeat to re-enable voice prompts.

CONNECT AN AUDIO CABLE

You can connect an audio cable (not provided) to the speaker to listen to audio on your device.

Connect one end of an audio cable to the 3.5 mm port on the back of the speaker and the other end to the port on your device.



The AUX light glows solid white.

NOTE: To switch to a *Bluetooth* connection, press and hold the *Bluetooth* button ᛒ. To switch back to a wired connection, disconnect then reconnect the audio cable.

LINK TWO BOSE *BLUETOOTH* SPEAKERS

For a more immersive music experience, you can sync your Bose SoundLink Max Portable Speaker with another compatible Bose *Bluetooth* speaker and play the same audio from both speakers in Stereo mode or Party mode.

- Stereo mode (left speaker and right speaker play separately)
- Party mode (left speaker and right speaker play in unison)

NOTES:

- The Shortcut button ◎ is set by default to link two Bose *Bluetooth* speakers.
- You can link to only one other speaker at a time.
- Make sure that the two speakers are within 30 ft (9 m) of each other.
- Make sure that the two speakers are within 30 ft (9 m) of the streaming device.
- For an optimal experience, position the speakers in the same room or outdoor area with no obstructions between them. Performance may vary based on device, distance, and environmental factors.

Compatible products

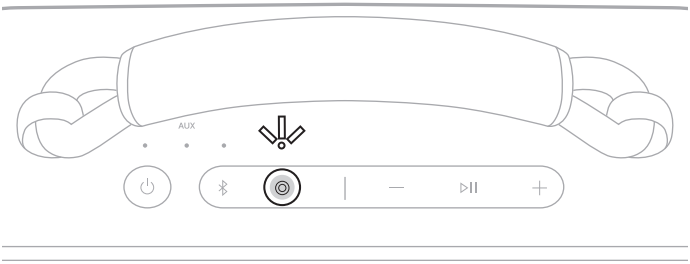
You can link the Bose SoundLink Max Portable Speaker to any Bose *Bluetooth* speaker that has a Shortcut button.



Link using the product controls

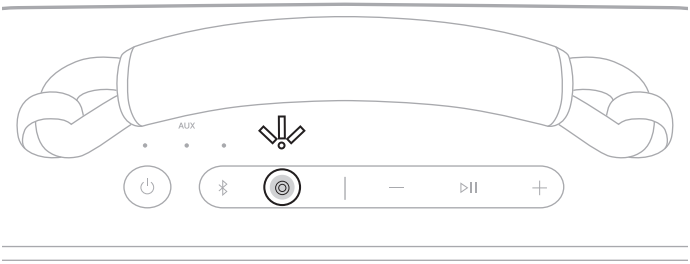
1. On the speaker, press the Shortcut button ◎.

   A voice prompt directs you to press the Shortcut button on a second speaker. The Shortcut light slowly blinks white.



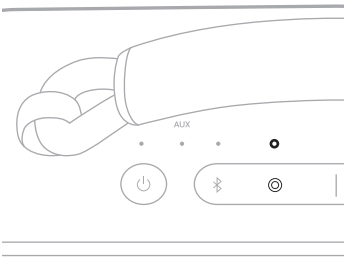
2. On a second compatible Bose *Bluetooth* speaker, press the Shortcut button ◎.

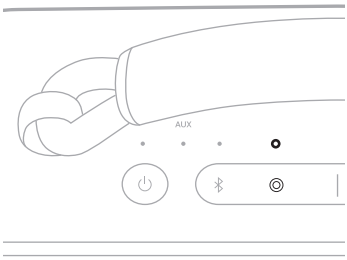
   The Shortcut light slowly blinks white.



   Once the two speakers are linked, a voice prompt announces the mode on both speakers. The Shortcut light on both speakers glows solid white.

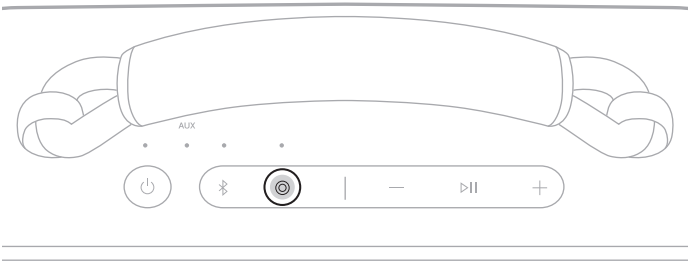
   NOTE: If the speakers are the same model you hear “Stereo mode,” followed by “Left” on the primary speaker and “Right” on the secondary speaker. If they are different models, you hear “Party mode” on both speakers.





Switch between Stereo mode and Party mode

On either speaker, press the Shortcut button ◎.



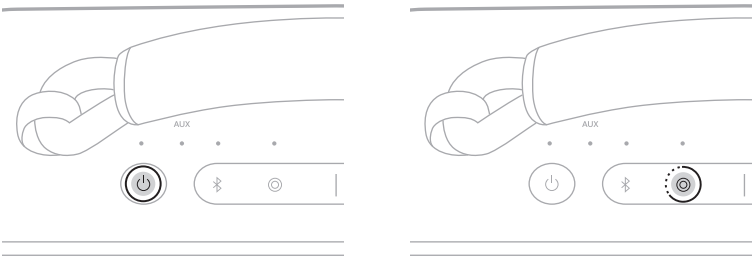
A voice prompt announces the mode on each speaker.

NOTE: If the speakers are different models, you can only play audio in Party mode.

TIP: You can also switch between Stereo mode and Party mode using the Bose app. You can access this option on the product control screen.

Unlink the speakers

On either speaker, press the Power button ⏻ or press and hold the Shortcut button ◎.



A voice prompt announces the speakers are no longer linked.

TIP: You can also use the Bose app to unlink the speakers. You can access this option on the product control screen.

CONNECT TO A BOSE SMART SPEAKER OR SOUNDBAR

With Bose SimpleSync technology, you can connect the speaker to a Bose Smart Speaker or Bose Smart Soundbar to listen to the same audio in two different rooms at the same time.

NOTE: SimpleSync technology has a *Bluetooth* range of up to 30 ft (9 m). Walls and construction materials can affect reception.

Compatible products

You can connect the speaker to any Bose Smart Speaker or Bose Smart Soundbar.

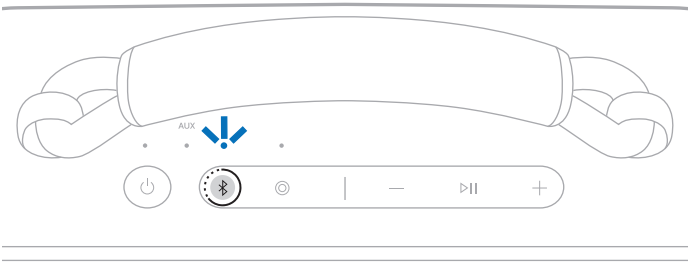
Popular compatible products include:

- Bose Smart Ultra Soundbar/Bose Ultra Soundbar
- Bose Smart Soundbar 900
- Bose Smart Soundbar 700/Bose Soundbar 700
- Bose Smart Soundbar 600
- Bose Soundbar 500
- Bose Smart Speaker 500/Bose Home Speaker 500
- Bose Home Speaker 300
- Bose Portable Smart Speaker/Bose Portable Home Speaker

New products are added periodically. For a complete list and more information, visit: support.Bose.com/Groups

Connect using the Bose app

1. Press and hold the *Bluetooth* button ᛒ until you hear “Ready to connect” and the *Bluetooth* light slowly blinks blue.



NOTE: If a device is already connected, you hear “Ready to connect another device.”

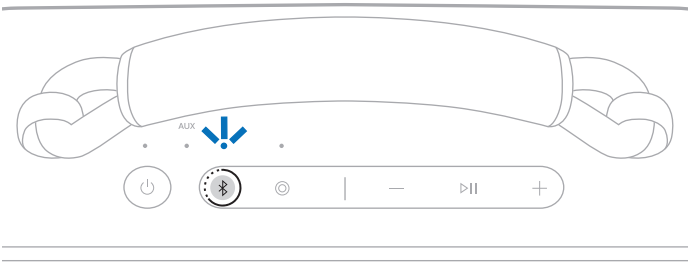
2. Use the Bose app to connect the speaker to a compatible Bose product. For more information, visit: support.Bose.com/Groups

NOTES:

- It could take up to 30 seconds to connect.
- Make sure that the speaker is within 30 ft (9 m) of your speaker or soundbar.
- You can connect the speaker to only one product at a time.

Connect using the product controls

1. Press and hold the *Bluetooth* button ᛒ until you hear “Ready to connect” and the *Bluetooth* light slowly blinks blue.



NOTE: If a device is already connected, you hear “Ready to connect another device.”

2. On your soundbar remote or the top of your speaker, press and hold the *Bluetooth* button until the light bar or light ring pulses blue.

   The speaker connects to your soundbar or speaker, and you hear the same audio through both devices.

NOTES:

- It could take up to 30 seconds to connect.
- Make sure that the speaker is within 30 ft (9 m) of your speaker or soundbar.
- You can connect the speaker to only one product at a time.

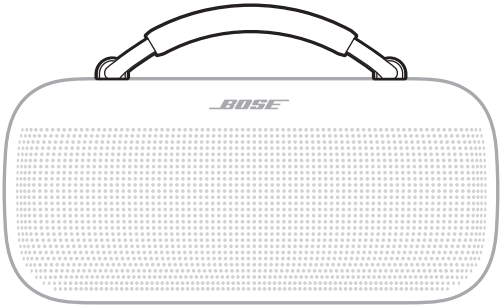
RECONNECT TO A BOSE SMART SPEAKER OR SOUNDBAR

Use the Bose app to reconnect the speaker to a previously-connected compatible Bose product. For more information, visit: support.Bose.com/Groups

NOTES:

- Your speaker or soundbar must be within range (30 ft or 9 m) and powered on.
- If the speaker doesn’t connect, see “Speaker doesn’t reconnect to a previously-connected Bose Smart Speaker or Soundbar” on page 43.

You can use the handle to easily carry the speaker.

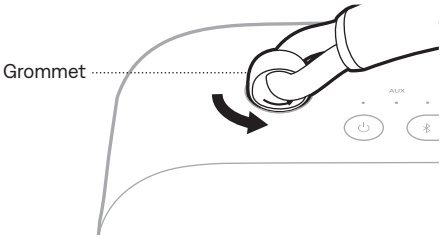


You can also replace the handle with a new handle or carry strap.

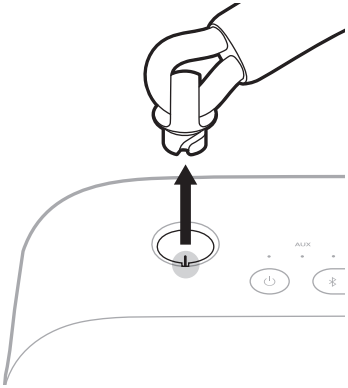
To order these optional accessories, visit: support.Bose.com/sl-max

REMOVE THE HANDLE

1. Firmly turn the grommet on the end the handle to the left (counter-clockwise) ¼ turn.



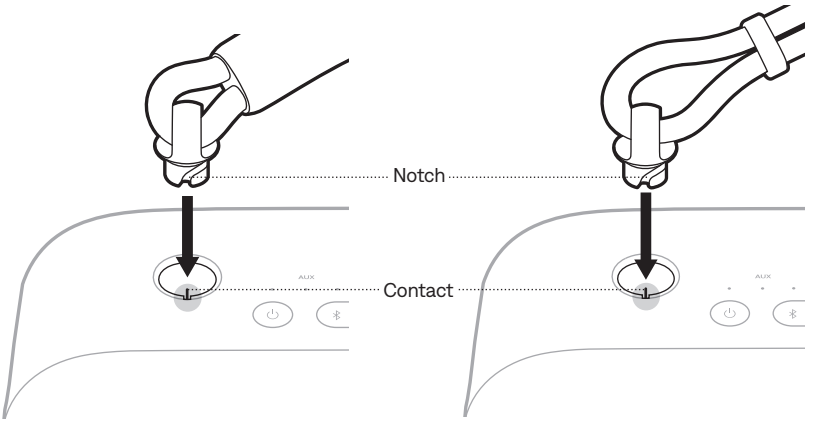
2. Lift to remove the handle from the speaker.



3. Repeat steps 1 – 2 to remove the other side of the handle.

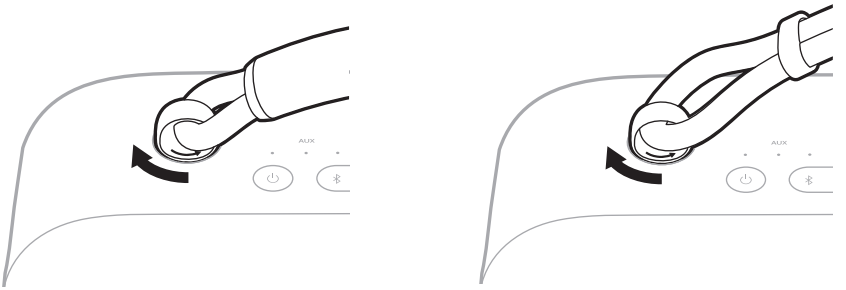
ATTACH A NEW HANDLE OR CARRY STRAP

1. Align the notches in the grommet with the contacts in the opening and place the grommet inside the speaker.



Handle **Carry strap**

2. Turn the grommet to the right (clockwise) ¼ turn until you feel a click.



Handle **Carry strap**

3. Repeat steps 1 – 2 to attach the other side of the handle or carry strap.

The speaker is waterproof, splash resistant, and dustproof. It's rated IP67 and IP64. You can submerge the speaker in water for up to 30 minutes at a depth of up to 3.3 ft (1 m). It can also be used while showering and in the rain or snow.

CAUTIONS:

- Do NOT submerge this speaker in any pool of water deeper than 3.3 ft (1 m).
- Avoid playing audio while the speaker is submerged.
- If the speaker is exposed to salt or chlorinated water, gently rinse with fresh water following the exposure to remove residue.
- Never attempt to charge the speaker or your device while the speaker is wet. Doing so may cause damage to the speaker. The speaker is waterproof, but the USB-C port must be fully dried out before charging. If moisture is detected, the Power light slowly blinks white and amber (see page 27).



UPDATE THE SPEAKER

The speaker begins updating automatically when connected to the Bose app and an update is available. Follow the app instructions. When the update begins, the Power light blinks white 3 times (repeated) until the update is complete.

You can also update the speaker using the Bose updater website. On your computer, visit: btu.Bose.com and follow the on-screen instructions. When the update begins, the Power light quickly blinks white for 10 seconds.

CLEAN THE SPEAKER

The speaker may require periodic cleaning.

- Clean the surface of the speaker with a soft, damp cloth (water only). Make sure the USB-C port is fully dried out before charging. If moisture is detected, the Power light slowly blinks white and amber (see page 27).
- Do not use any solvents, chemicals, or cleaning solutions containing alcohol, ammonia, or abrasives.
- If the speaker is exposed to salt or chlorinated water, gently rinse with fresh water following the exposure to remove residue.

STORE THE SPEAKER

When not in use, store the speaker in a cool place.

CAUTION: Do NOT store the speaker for extended periods when the battery is fully charged or has a low charge (see page 27).

REPLACEMENT PARTS AND ACCESSORIES

Replacement parts and accessories can be ordered through Bose customer service.

Visit: support.Bose.com/sl-max

LIMITED WARRANTY

The speaker is covered by a limited warranty. Visit our website at worldwide.Bose.com/Warranty for details of the limited warranty.

To register your product, visit worldwide.Bose.com/ProductRegistration for instructions. Failure to register will not affect your limited warranty rights.

TRY THESE SOLUTIONS FIRST

If you experience problems with the speaker:

- Power the speaker off and then on again (see page 19).
- Charge the speaker (see page 24).
- Check the status lights (see page 27).
- Make sure your device supports *Bluetooth* connections (see page 12).
- Increase the volume on the speaker, your device, and your music app.
- Move your device closer to the speaker (30 ft or 9 m) and away from any interference or obstructions.
- Connect another device (see page 12).

If you couldn't resolve your issue, see the table below to identify symptoms and solutions to common problems. You can also access troubleshooting articles, videos, and other resources at: support.Bose.com/sl-max

If you're unable to resolve your issue, contact Bose customer service.

Visit: worldwide.Bose.com/contact

OTHER SOLUTIONS

SYMPTOM	SOLUTION
No power (battery)	Battery may be in protection mode or discharged. Connect the speaker to a power source (see page 24).
Speaker doesn't connect with device	Clear the speaker device list (see page 16). Delete the speaker from the *Bluetooth* list on your device, including any duplicate listings labeled LE (Low Energy). Connect again (see page 12). Visit: support.Bose.com/sl-max to see how-to videos.
Speaker doesn't respond to multi-press functions	Vary the speed of presses.
No sound	Make sure voice prompts are on using the Bose app. Press the *Bluetooth* button ᛒ and release to hear the connected device. Make sure you're using the correct device. Use a different music source. If two devices are connected, pause audio on the first device and play audio on the other device.

SYMPTOM	SOLUTION
Poor sound quality from device connected by *Bluetooth* connection	Use a different music source. If two devices are connected, disconnect the second device. Disable any audio enhancement features on the device or music app. If the speaker was exposed to water, wait for the speaker to dry and try again.
Poor sound quality from a device connected by an audio cable	Make sure both ends of the audio cable are secure (see page 30). Disable any audio enhancement features on the device or music app. Try another audio cable (see page 30).
No sound from a device connected by an audio cable	Make sure both ends of the audio cable are secure (see page 30). Press play on your device to make sure audio is playing. Play audio from a different application or music service. Play audio from content stored directly on your device. Increase the volume on the speaker, then increase the volume on your device. Try another audio cable (see page 30). Restart your device.
Delayed audio	Play audio from a different application or music service. Close and re-open the application or music service. Try an audio cable (see page 30).
Speaker doesn't charge	Make sure both ends of the USB-C cable are secure (see page 24). Make sure you're using the Bose-provided USB-C cable or a similar USB-C cable providing a minimum of 5V ⎓, 3A. Try another charging source. If the speaker has been exposed to high or low temperatures, let it return to room temperature and then try charging again. If the speaker was exposed to water, wait for the speaker to dry and try again. Reset the speaker (see page 44).

SYMPTOM	SOLUTION
Speaker doesn't link with a Bose *Bluetooth* speaker	Make sure you're connecting to a compatible Bose *Bluetooth* speaker (see page 31).
No sound when Bose *Bluetooth* speakers are linked	Make sure the primary speaker is powered on. If you power off the primary speaker, the secondary speaker stops playing audio.
Mobile device doesn't charge	Make sure both ends of the USB-C cable are secure (see page 26). If the speaker was exposed to water, wait for the speaker to dry and try again. Make sure your device can receive a charge from another device. Refer to your mobile device owner's guide. Disconnect the USB-C cable from the speaker and then reconnect. If your device still doesn't charge, disconnect the USB-C cable from your device and reconnect. If you're unable to resolve your issue, refer to your device owner's guide.
Speaker doesn't connect to a Bose Smart Speaker or Soundbar	Make sure you're using the Bose app (see page 13). Make sure your Bose Smart Speaker or Soundbar is running the latest software. Use the Bose app and run available software updates. Make sure you're connecting to a compatible Bose product. For a list of compatible products, visit: support.Bose.com/Groups Press and hold the *Bluetooth* button ᛒ until you hear "Ready to connect" or "Ready to connect another device" and the *Bluetooth* light slowly blinks blue. Make sure that the speaker is within 30 ft (9 m) of your soundbar or speaker.
Speaker doesn't reconnect to a previously-connected Bose Smart Speaker or Soundbar	On the speaker, press and hold the *Bluetooth* button ᛒ until the *Bluetooth* light slowly blinks blue, and you hear "Ready to connect another device." Use the Bose app to connect the speaker to a compatible Bose product. For more information, visit: support.Bose.com/Groups
Delayed audio when connected to Bose Smart Speaker or Soundbar	Download the Bose app (see page 13) and run available software updates. On a computer, check btu.Bose.com for USB updates.

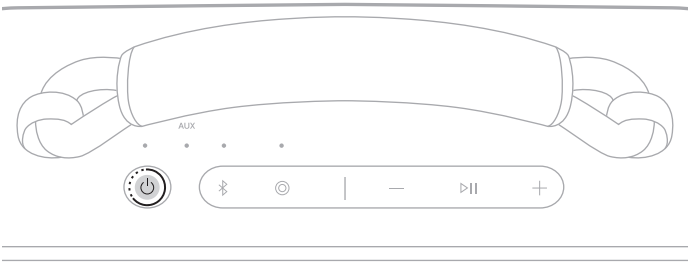
RESET THE SPEAKER

If the speaker is unresponsive, you can reset it.

Resetting the speaker resets the product controls and reboots the speaker. It doesn't clear any device settings.

NOTE: Make sure the USB-C cable isn't connected to the speaker.

1. Press and hold the Power button ⏻ for up to 30 seconds until the speaker powers off.



2. Press the Power button ⏻.

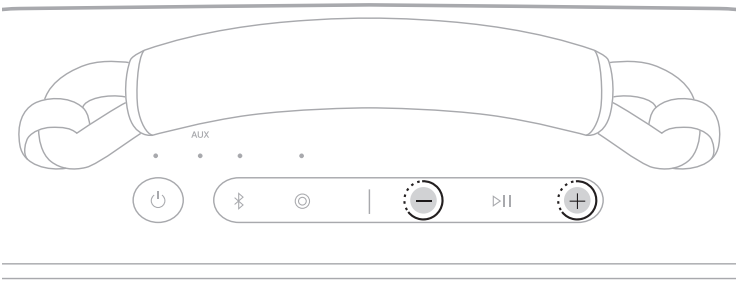
   The Power light glows according to the battery level (see page 27).

NOTE: If you're unable to resolve your issue, additional troubleshooting and support is available at: support.Bose.com/sl-max

RESTORE THE SPEAKER

Factory reset clears connected devices and language settings from the speaker and returns it to the original factory settings.

1. Press and hold the Volume up button + and Volume down button — for 15 seconds until the Power light quickly blinks white for 3 seconds.



   The speaker powers off.

2. Press the Power button ⏻.

   The Power light glows according to the battery level (see page 27). The *Bluetooth* light slowly blinks blue, and you hear “Ready to connect.”

NOTE: If you’re unable to resolve your issue, additional troubleshooting and support is available at: support.Bose.com/sl-max



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