



VAX HomePro

Cordless Vacuum



Safety information

This machine is intended for household use only, not for commercial or industrial use.
Please keep instructions for future use and use only as instructed in this guide.

Don'ts

- Don't leave the charger plugged in when unattended.
- Don't use the machine if it is faulty or has been dropped, damaged or left outdoors.
- Don't use the machine to pick up any flammable or combustible materials (lighter fluid, petrol, kerosene etc.) or use the machine in an area with explosive vapours or liquid.
- Don't use the machine to pick up hot coals, cigarette butts, matches or smoking hot burning items or use in an area where there may be harmful fluids (chlorine, bleach and ammonia drain cleaner).
- Don't handle the charger, battery or use the machine with wet hands.
- Don't unplug the charger by pulling on the power cord. The power cord cannot be replaced. If the cord is damaged the charger should be scrapped.
- Don't attempt to remove blockages with sharp objects as this may cause damage to the machine.
- Don't use the machine with the incorrect battery or charger as this may result in damage or injury to the user. The correct battery charger information is listed on the battery pack ratings label.
- Don't charge the battery outdoors, or leave the charger connected to the mains when not in use.
- Don't use the machine with a damaged battery. If the battery is damaged contact us on: **08000 927737**.
- Don't use on a surface that is damaged, uneven or incorrectly fitted.
- The brushbar in the floorhead and the motorised pet tool constantly rotates. Never use on one spot for any prolonged period of time as this may damage the floor surface.

Do's

- Always check suitability with the manufacturer of your flooring prior to using the machine.
- Only VAX ONEPWR batteries and chargers should be used with this machine. See page 19 for the full list of models.
- Always stand the charger on a stable, level surface, uncovered and away from any heat source.
- Always protect the charger power cord from heated surfaces and open flames.
- Only VAX ONEPWR recommended tools and accessories should be used with this machine.
- Always remove the battery from the machine before carrying out any maintenance or if storing unused for a long period of time.

- Keep all openings clear, free from debris and don't overfill the dirt container as this may affect the airflow/suction.
- Turn off all controls on the machine before disconnecting or connecting the battery.
- Only use the machine indoors on dry surfaces and keep the area you're cleaning well lit.
- This appliance can be used by children from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
- Keep fingers, hair and loose clothing away from moving parts and openings whilst using the machine.
- Store the machine in a cool, dry area. Keep the machine away from rain and moisture.
- Use only CE/UKCA approved 13amp extension cords, non-approved extension cords may overheat. Care should be taken to arrange the extension cord as it can be a trip hazard.
- Take extra care when using the machine on the stairs.
- Always test on an inconspicuous area of the flooring first.
- Always make sure the separator and filter are fitted correctly before using your machine and only use the machine with the filter and separator in place.
- Always check the powered floorhead and accessories are free from damage, dirt and debris before using.
- Always use the wall mount to store the machine in between uses and never leave in the self-stand position for long periods or when unattended. Only use the self-stand positioning on a flat and stable surface.

Battery Safety Precautions

- Replace the battery with a VAX ONEPWR battery only. Use of another battery may present a risk of fire or explosion.
- Do not attempt to disassemble the battery, remove any component projecting from the battery terminals and do not dispose of in a fire. The battery and charger have no user serviceable parts. Fire or injury may result.
- Prior to disposal, protect exposed terminals with heavy insulating tape to prevent shorting. The battery is to be disposed of safely at your local battery recycling centre.
- When the battery pack is not in use, keep it away from other metal objects that can make a connection from one terminal to another. Shorting the battery terminals together may cause burns or a fire.
- In case of battery leakages, avoid any contact with skin and contact us on:
08000 927737.

Welcome to the Vax family!

You're now the proud owner of a VAX Home Pro.

Here you'll find everything you need to know about your machine and, most importantly, instructions on how to get started so that you can get cleaning!

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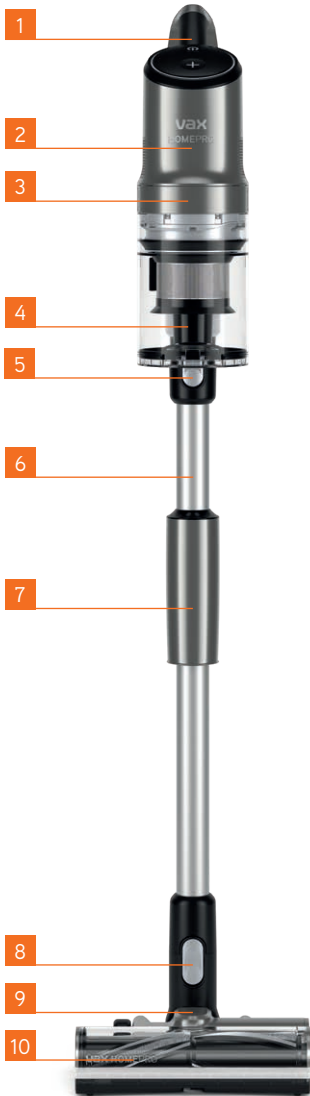
Bought your product directly from vax.co.uk?

Relax - your guarantee will be automatically emailed to you.
Contact us if you haven't received this and we'll be happy to help.

Bought elsewhere? Registering is quick and easy.
Scan this QR code or visit vax.co.uk/registration

Please see the back cover of this User Guide for more detail.

Machine overview



- 1 Carry handle
- 2 Main unit
- 3 Dirt container filter (hidden)
- 4 Dirt container
- 5 Handheld release
- 6 Flexi clean pole
- 7 Flexi clean pole release
- 8 Floorhead release
- 9 Floorhead
- 10 Hair wrap resist brushbar
- 11 Boost button
- 12 Battery level indicator light
- 13 Power ON/OFF
- 14 Battery dock
- 15 Dirt release grip
- 16 Dirt container release
- 17 Dirt container lid release
- 18 ONEPWR battery
- 19 ONEPWR charger
- 20 Wall mount, screws and wall plugs
- 21 Crevice tool
- 22 Stair tool*
- 23 Pet hair remover*
- 24 Motorised pet tool*

Weight 2.6kg (without battery pack). Dirt bin capacity 0.6L.
 Runtime and charge time dependent on battery pack
 and mode used. *Included with selected models only.
 Subject to technical change without notice.
 Images are illustrative only.



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KNOW YOUR MACHINE**
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 for help and support with
 setting up your machine

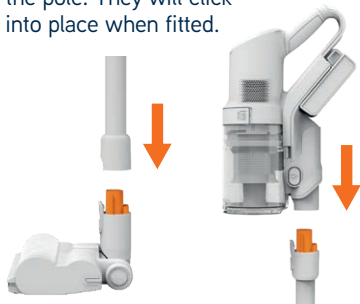
MODEL NO:	CLSV-HPKS	CLSV-HPKA	CLSV-HPKP	CLSV-HPPC
Crevice tool	✓	✓	✓	✓
Stair tool*		✓	✓	✓
Pet hair remover*			✓	✓
Motorised pet tool*				✓

Quick start

1

Assembly

Push the flexi clean pole into the floorhead. Attach the handheld to the pole. They will click into place when fitted.



2

Charging the battery

Fully charge the battery before first use.



Press the battery symbol to check the battery status.

3

Attaching the battery

Slide the battery into the machine until it clicks into place.



4

Operation

Switch the machine on.

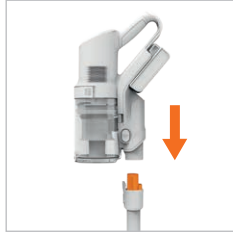


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with using your machine

Assembly



Push the flexi clean pole into the floorhead until it clicks.



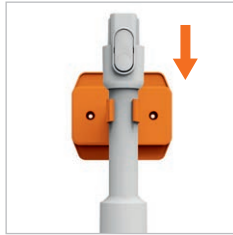
Attach the handheld to the flexi clean pole until it clicks into position.

Attaching the wall mount

IMPORTANT: Always store the machine in the wall mount. Never leave the machine in the self-stand position for long periods or when unattended.



Slide the flexi clean pole release down to lock the pole into the straight position.



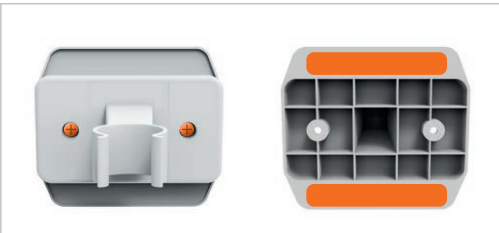
Without the handheld attached to the flexi clean pole and floorhead, push the wall mount onto the top and back of the flexi clean pole.



Choose a location for the machine to be stored. Stand the floorhead and flexi clean pole against the wall. Make sure the floorhead is flat on the floor. Do not hang.



Holding the wall mount securely against the wall, make a small mark for each screw. Remove the pole from the wall mount before fixing to the wall.



Secure the wall mount to the wall using the wall plugs and screws. For a 'screw free' option use two adhesive mounting strips (not included) attached to the back of the wall mount. Make sure the wall mount is secured to the wall before use.



Fully assemble the machine and firmly press the machine into the wall mount to secure. Always ensure the machine is securely locked into place.



Lock the floorhead into the self-stand position before storing it in the wall mount and always store the machine with the flexi clean pole straight.

Getting started

Charging the battery

THIS MACHINE IS ONLY TO BE USED WITH VAX ONEPWR BATTERIES AND CHARGER. PLEASE READ THE SAFETY GUIDE BEFORE USE.

NOTE: Before first use, ensure the battery is fully charged. Failure to fully charge the battery before first use may result in poor battery performance. The life expectancy of the battery will vary depending on the usage of the machine.



Plug the charger into the mains.



Slide the battery on to the charger.



To check the battery charge level press the battery symbol.

The battery lights will flash white to indicate the battery is charging. The battery lights will illuminate in turn until all four lights are illuminated and the battery is charged. When fully charged the lights will go out.



When fully charged, press and hold the side buttons and slide the charger off the battery to remove.



Charging light indicators

ERROR

Charge/battery fault.

CHARGING DELAY

Battery pack is too hot or too cold.



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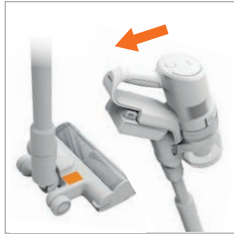
Operation

WARNING: The brushbar in the floorhead and motorised pet tool constantly rotates. Never use the floorhead on one spot for an extended period of time as the brushbar may damage the surface.

If there is a blockage, or the brushbar in the floorhead or motorised pet tool is obstructed, the brushbar motor protection sensor may activate. The brushbar will stop, the on/off power button will flash, and the machine will switch off. To reset, first remove the tool from the flexi clean pole or handheld and clear any obstruction. Wait 1 minute before refitting the tool. Switch the machine on. If the power button still flashes check the filter or for blockages.



Slide the battery into the machine until it clicks into place.



Place your foot on the floorhead. Pull the handle backwards to recline.



Press the power on/off button to switch the machine on. When the floorhead or motorised pet tool is attached the brushbar will turn.



The battery level indicator will illuminate white to show the remaining runtime.



For particularly dusty areas press the + boost button to increase the suction. The + boost button will illuminate. Press the + boost button again to deactivate.



When less than 20% charge is remaining the indicator light will flash indicating the battery is running low.



To remove the battery press both the buttons to release.

Using your machine

Using the flexi clean pole



Slide up the flexi clean pole release to flex the pole.



The pole will flex during use to easily reach and clean under furniture.



Slide the flexi clean pole release down to lock the pole into the straight position.

Using the tools



All of the accessories including the motorised pet tool and floorhead can be attached directly onto the handheld or the flexi clean pole.

To remove the tools, press the button on the tool and pull to release.



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Using the tools



Crevice tool

With integrated dusting brush. Designed to tackle the tight and hard to reach areas of the home. To use the brush press the button on the brush and slide to the end of the crevice tool.



Stair tool*

Created for easier cleaning on staircases, the velour strip will help agitate the carpet pile and remove any visible dirt and debris.



Pet hair remover*

The specialist silicone comb helps to gather and remove pet hair on carpet and pet beds. (Not to be used on pets).



Motorised pet tool*

Motorised brushbar concentrated in a smaller head, specifically designed for removing pet hair on all surfaces, especially pet beds, upholstery and stairs. (Not to be used on pets).

MODEL NO:	CLSV-HPKS	CLSV-HPKA	CLSV-HPKP	CLSV-HPPC
Crevice tool	✓	✓	✓	✓
Stair tool*		✓	✓	✓
Pet hair remover*			✓	✓
Motorised pet tool*				✓

*Included with selected models only. All accessories can be purchased at vax.co.uk

Cleaning and maintenance

WARNING: Always remove the battery before carrying out any maintenance or troubleshooting.

Emptying the dirt container

CAUTION: Don't over fill the dirt container to avoid blocking the air flow through the machine. For best cleaning results, do not fill beyond 'MAX' and empty the dirt container after every use. If the dirt container is overfull and becomes blocked, the on/off power button will flash and the machine will switch off.



Press the button on the flexi clean pole and pull to remove the handheld from the pole.



Hold the handheld over a bin and press the dirt release button to allow dirt and debris to fall out.



Slide the dirt release grip back and forth to remove any remaining dirt from the dirt container.



Push the dirt container closed until it clicks into place.

Removing the dirt container and cleaning the separator



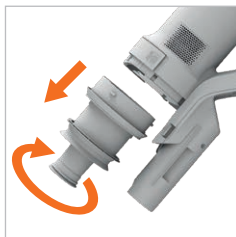
Press the button on the flexi clean pole and pull to remove the handheld from the pole.



Hold the handheld over a bin and press the dirt release button to allow dirt and debris to fall out.



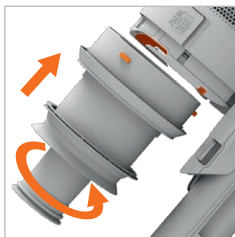
Slide the dirt release grip down, press and hold the dirt container release button and pull the dirt container to remove.



Twist and turn the separator to remove it from the handheld.



Tap the separator over a bin to remove dirt and debris and wipe over the metal shroud with a dry cloth.



Line up the tab on the separator with the handheld and twist to lock into place.



Line up the dirt release grip with the handheld and slide the dirt container into place. The dirt bin will click when correctly fitted.

Cleaning and replacing the filter

WARNING: If the filter is blocked, the on/off power button will flash and the machine will switch off. Wash the pre-motor filter with warm water (40°C max) and leave for 24 hours or until fully dry before refitting into the machine. For best cleaning results, filters should be tapped over a bin every 4-6 uses to remove dirt/debris, washed every 3 months and replaced every 9-12 months. Make sure all filters are in place before using the machine.



Push the tab upwards to release the filter.



Lift the filter frame out of the handheld.



Separate the sponge filter from the filter frame.



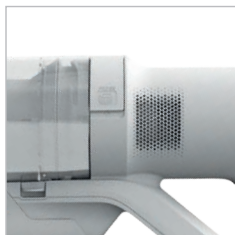
Tap the sponge filter and the frame over a bin to remove any dirt and debris.



Wash both filter parts under running water (40°C max). Leave for 24 hours or until fully dry before replacing.



Once fully dry, refit the sponge filter into the frame and slide it back into the machine. Do not use the machine without both filters in place.



The filter will only fit one way and the frame will sit flush when correctly fitted.



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Cleaning and maintenance

Checking for blockages

WARNING: If there is a blockage or the brushbar in the floorhead or motorised pet tool is obstructed, the brushbar motor protection sensor may activate. The brushbar will stop, the on/off power button will flash, and the machine will switch off. To reset, first remove the tool from the flexi clean pole or handheld and clear any obstruction. Wait 1 minute before refitting the tool. Switch the machine on. If the power button still flashes check the filter or for blockages.



The On/Off button will flash and the machine will switch off if a blockage is detected.



The machine will switch off.

Removing a blockage in the flexi clean pole



Press the button on the flexi clean pole and pull to remove the handheld from the pole.



To test for a blockage, drop a small ball of paper into the flexi clean pole. The paper will drop through if the pole is clear. Use a blunt object to remove any blockage.

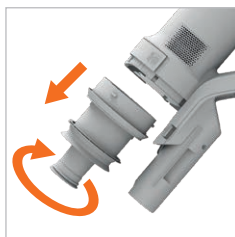
Removing a blockage from the handheld



Hold the handheld over a bin and press the dirt release button to allow dirt and debris to fall out.



Slide the dirt release grip down, press and hold the dirt container release button and pull the dirt container to remove.



Twist and turn the separator to remove it from the handheld.



Check and clear any dirt and debris from the handheld connection points.

Removing the brushbar and checking for blockages in the floorhead

WARNING: If the brushbar in the floorhead is obstructed, the brushbar motor protection sensor may activate. The brushbar will stop, the on/off power button will flash, and the machine will switch off. To reset, first remove the tool from the flexi clean pole or handheld and clear any obstruction. Wait 1 minute before refitting the tool. Switch the machine on. If the power button still flashes check the filter or for blockages.



The On/Off button will flash and the machine will switch off if a blockage is detected.



Press the button on the floorhead and pull to remove from the flexi clean pole.



Tilt the floorhead on its back.



Turn the tab on the brushbar cover clockwise to release the brushbar.



Pull the brushbar from the housing.



Wipe clean any remaining dirt and debris on the brushbar.



Check the floorhead for any blockages, dirt and debris.



Wipe the brushbar housing to remove dirt and debris.



To refit, slide the brushbar into the floorhead and onto the spindle.



Line up the arrows and push the brushbar cover flush to the floorhead.



Turn the tab on the brushbar cover anticlockwise to lock into place.

Cleaning and maintenance

Removing and cleaning the motorised pet tool brushbar

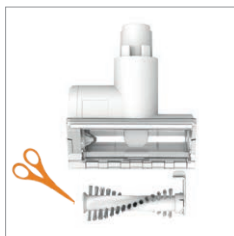
WARNING: If the brushbar in the motorised pet tool is obstructed, the brushbar motor protection sensor may activate. The brushbar will stop, the on/off power button will flash, and the machine will switch off. To reset, first remove the tool from the flexi clean pole or handheld and clear any obstruction. Wait 1 minute before refitting the tool. Switch the machine on. If the power button still flashes check the filter or for blockages.



Push the brushbar release tab clockwise to unlock.



Pull the brushbar out from the brushbar housing.



To remove any threads or hair, use a pair of scissors to cut along the brushbar. Clear any dirt/debris inside the housing of the floorhead.



Check the inlet for any blockages and use a blunt object to support with the blockage.



Refit the brushbar and turn the brushbar lock anticlockwise to lock.



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WARNING: Always remove the battery before carrying out any maintenance or troubleshooting.

There is an accessory missing

- Check the contents on the box to make sure the part is definitely included with your machine.

Why does the machine have no power?

- The battery is not fitted correctly. **See Operation page 9.**
- The battery has no charge. **See Charging the battery page 8.**
- The On/Off power button has not been activated. **See Charging the battery page 8.**
- The motor thermostat may have tripped. Empty the dirt container and check for blockages. Clean the filters and allow the machine to cool for approximately 1 hour. If you have washed the filters, wait 24 hours to fully dry before placing back on the machine. **See Cleaning and replacing the filter page 13.**
- The brushbar motor sensor in the powered floorhead or motorised pet tool has been activated. To reset remove the powered floorhead/tool from the flexi clean pole/handheld and clear any obstruction. Wait 1 minute before refitting the powered floorhead/tool, switch the machine on. **See Removing the brushbar and checking for blockages in the floorhead page 15.**

Why won't the machine pick up?

- The filter may not be fitted. **See Cleaning and replacing the filter page 13.**
- The filters may be clogged or may need replacing. **See Cleaning and replacing the filter page 13.**
- The dirt container may not be fitted correctly. **See Removing the dirt container and cleaning the separator page 12.**
- The dirt container or separator may be blocked. Check the dirt container and handheld inlet for blockages. **See Removing the dirt container and cleaning the separator page 12.**
- There may be a blockage. **See Checking for blockages page 14.**
- The powered floorhead may be blocked. **See Removing the brushbar and checking for blockages in the floorhead page 15.**
- The handheld, powered floorhead and flexi clean pole may not be correctly fitted. **See Assembly page 7.**

Why is the power button flashing?

- There may be a blockage or the brushbar is obstructed. **See Checking for blockages page 14 and Removing the brushbar and checking for blockages in the floorhead page 15.**

Why won't the brushbar in the powered floorhead or motorised pet tool turn?

- The brushbar in the floorhead or motorised pet tool may be obstructed. **See Removing and cleaning the motorised pet tool brushbar page 16.**
- The handheld, flexi clean pole, floorhead or motorised pet tool may not be correctly fitted. **See Assembly page 7 and Using the tools page 10**

Guarantee and technical

Guarantee

If a VAX machine is used in the way it is intended and it breaks down within the guarantee period, it's our responsibility to repair or replace it.

Here's what isn't covered:

- Functional parts, tools and accessories after 12 months that may suffer premature failure due to every day wear and tear.
- Consumables after 3 months such as belts, filters, brushbars, fuses etc.
- Accidental damage.
- Cosmetic damage that does not affect the functioning of the product.
- Damage as a result of use not in accordance with the user guide.
- Damage caused by not carrying out regular maintenance.
- Damage to the power cord.
- Blockages; please refer to the user guide.
- Poor product performance caused by:
 - Negligent use, misuse or careless operation of the machine.
 - Failure to clean or maintain the product in accordance with the user guide.
 - Use of the machine which is not in accordance with the user guide.
 - Use of a VAX product for anything other than normal domestic household purposes in the country in which it was purchased.
 - Use of parts, accessories and consumables, which are not genuine VAX components.
 - Faulty installation or repairs - unless carried out by a qualified electrician or engineer.

Making a claim?

If you wish to make a claim under your standard 1 year guarantee or extended guarantee, please contact us by visiting www.vax.co.uk/contact.

Technical

Statement of Compliance: Manufacturer/EU importer: Vax Limited, hereby on our own responsibility, declare that the **VAX Home Pro** is manufactured in compliance with the following Legislation:

Safety: 2014/35/EU Low Voltage Directives/Electrical Equipment (Safety) Regulations 2016. EMC: 2014/30/EU Electromagnetic Compatibility Directive/ Electromagnetic Compatibility Regulations 2016.



Waste electrical products should not be disposed of with household waste. Please recycle where facilities exist. Check with your Local Authority or retailer for recycling advice.

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Vax Ltd, Artillery House, Heritage Way, Droitwich, WR9 8YB, UK.

Battery and charger information

Only VAX ONEPWR batteries and chargers should be used with this machine.

Battery Model	Description	Type	Rated Voltage	Rated Capacity	Cell Qty
BV25040	ONEPWR 4.0Ah MAX Battery	Li-Ion	18V	≤4.0Ah	5
BV25280	ONEPWR 8.0Ah Battery	Li-Ion	18V	≤8.0Ah	10
BV19020V	ONEPWR 2.0Ah Battery	Li-Ion	18V	≤2.0Ah	5
BV19240V	ONEPWR 4.0Ah Battery	Li-Ion	18V	≤4.0Ah	10
BV29040V	ONEPWR 4.0Ah MAX Battery	Li-Ion	18V	≤4.0Ah	5
BV29280V	ONEPWR 8.0Ah Battery	Li-Ion	18V	≤8.0Ah	10

Charger Model	Description
BV05115UK	ONEPWR 1.5A Charger
BV05100UK	ONEPWR 1.5A Charger
BV05200UK	ONEPWR 1.5A Dual Bay Charger



PROTECT YOUR PRODUCT FOR LONGER, REGISTER TO ACTIVATE YOUR **FREE 5 YEAR GUARANTEE***

Bought your product direct from vax.co.uk?

Sit back and relax - your free 5 year guarantee was automatically applied at the checkout.

Check your email for details of your guarantee*.

Please contact us if you haven't received this and we'll be happy to help.

Bought elsewhere?

All VAX products have a 1 year standard guarantee.

Register now to claim your additional 4 year guarantee (5 years in total).

Registering is quick and easy, just follow the steps below:

1 What you'll need

Grab your machine and proof of purchase and keep them handy.

2 Register

To get started scan the QR code, or visit vax.co.uk/registration



3 Congratulations!

You've now secured your total 5 year guarantee! (Keep an eye out for your confirmation email - you'll need to keep this safe).



Your guarantee is with Vax Limited. Please note that your statutory rights in relation to any VAX products will remain unaffected by these guarantees.

*All VAX products bought in the UK come with a standard 1 year guarantee from the date of purchase. Most VAX products are eligible for an "Additional Guarantee" by registering with Vax. Registration within 3 months from date of purchase is required to claim the additional guarantee and is subject to our terms and conditions (www.vax.co.uk/registration/guarantee-information). 5 year product guarantee and 3 year battery guarantee included.

If you need help registering, please visit www.vax.co.uk/contact.

V1.1