



FSFT500PVR



# Your USER GUIDE



## Welcome to Freesat.

#### INCLUDED WITH YOUR SMART TV RECORDER

- ✓ Quality state of the art satellite TV receiver
- ✓ Over 200 of your favourite channels
- ✓ Picture perfect High Definition on selected channels
- ✔ BBC iPlayer, ITV Hub, BBC News and BBC Sport app
- ✔ Pay for a little extra telly if you want with Hopster
- Catch up on the last 7 days of TV with a unique Roll Back TV Guide
- ✓ Showcase (specially selected editorial TV picks)
- Clever Recording the smart way to organise your recorded shows
- ✓ Easy plug and play set up
- Free, expert customer support visit freesat.co.uk/help or call 0345 313 0051

#### NEED A HAND?

If you need help anywhere along the way, just go to the **Help & info** menu on the **Home** screen or visit **freesat.co.uk/help** 

## Contents

Basics	Safety precautions Setting up your Freesat box	2
	Your remote control	6
	Un screen icons	7
	Home screen	8
	The TV Guide	9
	Your main controls	10
See what's	Seeing what's on - Now & Next	
on TV	Watching something on earlier	
	Planning what to watch later	13
	Browsing whilst watching TV	
	Find out more about a programme	
	Find programmes by channel category	
	Finding and listening to radio channels	10
	Softing a romindor	17
		10
Decordings	Recordings	19
Recordings	Recordings Handy auto promots	19  20
Recordings	Recordings Handy auto prompts See what you've set to record	19 20 21
Recordings	Recordings Handy auto prompts See what you've set to record Find and watch a recording	19 20 21 22
Recordings	Recordings Handy auto prompts See what you've set to record Find and watch a recording Recording playback controls	19 20 21 22 23
Recordings	Recordings Handy auto prompts See what you've set to record Find and watch a recording Recording playback controls	19 20 21 22 23
Recordings	Recordings Handy auto prompts See what you've set to record Find and watch a recording Recording playback controls Pick up a recording from where you left off	19 20 21 22 23 24 25
Recordings	Recordings Handy auto prompts See what you've set to record Find and watch a recording Recording playback controls Pick up a recording from where you left off Managing your recording space	19 20 21 22 23 24 25
Recordings	Recordings Handy auto prompts See what you've set to record Find and watch a recording Recording playback controls Pick up a recording from where you left off Managing your recording space Pause and rewind live TV	19 20 21 22 23 24 25 26
Recordings	Recordings Handy auto prompts See what you've set to record Find and watch a recording Recording playback controls Pick up a recording from where you left off Managing your recording space Pause and rewind live TV Connect to the Internet	19 20 21 22 23 24 25 26 27
Recordings	Recordings Handy auto prompts See what you've set to record Find and watch a recording Recording playback controls Pick up a recording from where you left off Managing your recording space Pause and rewind live TV Connect to the Internet On Demand	19 20 21 22 23 24 25 26 27 27 28
Recordings	Recordings Handy auto prompts See what you've set to record Find and watch a recording Recording playback controls Pick up a recording from where you left off Managing your recording space Pause and rewind live TV Connect to the Internet On Demand Showcase	19 20 21 22 23 24 25 26 27 27 28 29
Recordings	Recordings Handy auto prompts See what you've set to record Find and watch a recording Recording playback controls Pick up a recording from where you left off Managing your recording space Pause and rewind live TV Connect to the Internet On Demand Showcase Search	19 20 21 22 23 24 25 26 27 28 27 28 29 30
Recordings	Recordings Handy auto prompts See what you've set to record Find and watch a recording Recording playback controls Pick up a recording from where you left off Managing your recording space Pause and rewind live TV Connect to the Internet On Demand Showcase Search Controlling your children's viewing	19 20 21 22 23 24 25 26 27 27 28 29 30 31
Recordings	Recordings Handy auto prompts See what you've set to record Find and watch a recording Recording playback controls Pick up a recording from where you left off Managing your recording space Pause and rewind live TV Connect to the Internet On Demand Showcase Search Controlling your children's viewing Hiding Adult channels	19 20 21 22 23 24 25 26 27 28 29 30 31 32
Recordings	Recordings Handy auto prompts See what you've set to record Find and watch a recording Recording playback controls Pick up a recording from where you left off Managing your recording space Pause and rewind live TV Connect to the Internet On Demand Showcase Search Controlling your children's viewing Hiding Adult channels Accessibility	19 20 21 22 23 24 25 26 27 28 29 30 31 32 22
Recordings	Recordings Handy auto prompts See what you've set to record Find and watch a recording Recording playback controls Pick up a recording from where you left off Managing your recording space Pause and rewind live TV Connect to the Internet On Demand Showcase Search Controlling your children's viewing Hiding Adult channels Accessibility Concifications	19 20 21 22 23 24 25 26 27 28 29 30 31 32 33 24

## Safety precautions

Thank you for choosing this product. This manual will guide you for the proper operation of your set top box. Before operating the set top box, please read this manual thoroughly. Please keep this manual in a safe place for future reference. Read the corresponding instructions of this handbook prior to the first use of the device, even when the usage of electronic devices is familiar to you.

#### IMPORTANT - Please read these instructions fully before installing or operating.

#### **Power Source**

Always use the provided AC adapter.

Operate only from the power source specified on the AC adapter.

The power adapter may become hot during normal operation. This is not a malfunction.

Please make sure that the adapter is not covered while in operation. Leave a space of 15 cm (minimum) around the AC adapter.

The rating information and safety caution of the AC adapter are provided on the adapter.

**WARNING:** When the set is not in use for a long time, disconnect from the power.

#### Power Cord

Do not place the unit or a piece of furniture, etc., on the power cord, or pinch the cord.

Handle the power cord by the plug. Do not pull out the plug by tugging the cord and never touch the power cord when your hands are wet as this could cause a short circuit or electric shock.

Never make a knot in the cord or tie it with other cords. The power cords should be routed in such a way that they are not likely to be stepped on. A damaged power cord can cause fire or give you an electrical shock.

Check the power cord once in a while. If you find it damaged, ask closest service agent for help.

#### Position

Please do not place the unit in a place subject to direct sun light, excessive dust or mechanical shock or in a location near heat sources. . . . . . . . . . . . . . . . .

The device should be placed on a solid and safe base. Do not place the apparatus on a soft surface such as a rug that might block the ventilation holes on the bottom.

#### . . . . . . . . . . . . . . . . . . .

A location should not be selected such as a room with high humidity, as the condensation, arising in the kitchen for example, may cause malfunction or damage the device. Heating or other thermal radiation under the set also may cause malfunction or damage the device.

The hot air, which arises during the operation, should be ventilated with sufficient air circulation. Please do not put the device into closed areas and do not cover it.

Please avoid contact of the device with water or humidity. Do not put into operation near a bath or swimming pools.

Take care to provide good air circulation. Place the

device in a location with adequate ventilation to prevent heat build-up in the device.

Should any solid object or liquid fall into the cabinet, unplug the device and have it checked by qualified personnel before operating it any further.

The device should not be exposed to dripping or splashing and no objects filled with liquids, such as vases, should be placed on the device.



Ce

#### Batteries

**CAUTION**: Batteries should not be exposed to excessive heat such as sunshine, fire or the like.

WARNING: Incorrect installation of batteries may cause battery leakage and corrosion, resulting in

damage to the remote control.

Do not mix old and new batteries, or batteries of different types.

Do not dispose of batteries in a fire.

Do not dispose of batteries with normal

household waste, take to a local recycling centre.

**CAUTION:** Insert the batteries / rechargeable batteries in the correct polarity. Don't try to recharge non rechargeable batteries and under no circumstances throw them into fire. Danger of explosion.

Do not use unequal batteries (old and new, alkaline and carbon, etc.) simultaneously.

If you will not use the device for a long time, remove the batteries and store the device in a dry and dust free place.

Improper use of batteries may cause an explosion or leakage. If the batteries have leaked, use gloves and clean the appliance thoroughly with a dry cloth.

#### **Markings on the Product**

The following symbols are used on the product as a marker for restrictions and precautions and safety instructions. Each explanation shall be considered where the product bears related marking only. Note such information for security reasons.



Class II Equipment: This appliance is designed in such a way that it does not require a safety connection to electrical earth.



Class II Equipment With Functional Earthing: This appliance is designed in such a way that it does not require a safety connection to electrical earth, the earth connection is used for functional purposes.

(

Protective Earth Connection: The marked terminal is intended for connection of the protective earthing conductor associated with the supply wiring.

#### 4

Hazardous Live Terminal: The marked terminal(s) is/are hazardous live under normal operating conditions.

#### Ai

Caution, See Operating Instructions: The marked area(s) contain(s) user replaceable coin or button cell batteries.



Class 1 Laser Product: This product contains Class 1 laser source that is safe under reasonably foreseeable conditions of operation.

#### WARNING: RISK OF ELECTRIC SHOCK



The lightning flash with arrowhead symbol, within an equilateral triangle, is intended to alert the user to the presence of uninsulated "dangerous voltage within" the product's enclosure that may be of sufficient magnitude to constitute a risk of electric shock.

E

## Setting up your Freesat box



#### How to set up your box

 With the power on your box turned off, screw in the cables from your satellite dish into the port(s) on the back of the box.

If you want to record to this box please make sure you screw two cables into the box before turning it on. If you only screw one cable in, the box will not be able to record until two cables are screwed in and you change the set up from 'single' to 'dual' in Settings Freesat Channels menu, or do a Factory reset.

reset.

- Now connect your box to your TV using the HDMI cable supplied.
- Next, connect your box to your home broadband by plugging in an Ethernet cable, or connect to WiFi once the box is switched on.
- Finally, plug the box in and switch it on at the socket.

#### Connect to your broadband

Connect your box to your home broadband to access great On Demand players and extra features like Showcase and the Roll Back TV Guide.

The best way to connect is with an Ethernet cable. Slot one end into the Ethernet port on the back of the box and the other into an Ethernet port on your router.

Alternatively you can connect to your home WiFi network once the box is switched on.

Press **HOME**, go to **Settings** then **Network Connection** and the box will show all available wireless networks. Select yours and enter your password using your remote control, and you're all set.

## **On-screen set up**

Just follow the on-screen instructions to get set up. Here are a couple of tips.

#### Software updates

When the box is turned on for the first time it will search for software updates. If an update is available you can choose to install it immediately, but if you don't want to the box will automatically run the update later.

#### Enter your postcode

This will give you your local regional channels and news from the BBC and ITV. Enter your postcode using the on-screen keyboard and make sure you include the space (Screen 1).

#### Protect your children's viewing

Create a four digit PIN to control access to On Demand and recorded programmes that might be unsuitable for younger viewers. You can manage this once your box has been set up by pressing (HOME), select Settings and then General Settings (Screen 2).



## Your remote control

**TV Standby** – puts your TV in/out of standby

**Recordings** – goes to your recordings

**TV Guide** – opens and closes the TV Guide

Mute - silences audio

**Volume** – increase or decrease the sound level

#### MAIN CONTROLS

Up, down, left, right arrows – get around the TV Guide and menus

**OK** – confirm your selection

**Back** – goes back one step

**Rewind** – rewind up to x32 times faster

**Record** – records what you're watching or sets a recording in the TV Guide

**List** – sorts the TV Guide into channel categories

Number buttons – to enter channel numbers

**Sub** – turns subtitles on or off

WLAS IUW INFO ОК BACK EXIT TEXT 3 def 2 abc 4 6 .... 7 pars 9 wxyz SUB 0 6@ AD

**Standby** – puts the box into standby and switches it on again

**AV** – changes the input source on your TV

**On Demand** – takes you to our Catch Up players

**Showcase** – our top picks for what to watch

Channel switcher – change the channel up or down, or move through the TV Guide quickly

**Info** – gives you more info about a programme

**Home** – takes you to the Home screen

Exit - returns to live TV

**Fast forward** – fast forward up to x32 times faster

**Play, pause, stop** – start and stop live TV, recordings and On Demand

**Colour buttons** – gives you more options on screen

**AD** – turns audio description on or off

## **On screen icons**

#### **ON SCREEN ICONS**

(	(	1
(	5	ł

AD

SL

HD

may contain material with adult themes UB subtitles available audio description available shown with sign language  $((\circ))$ surround sound available **High Definition** SD (HD) an HD version also available



reminder



part of a series

μ4 film

#### **RECORDING ICONS**



## Home



The Home screen will take vou anvwhere	On Demand		
you want to go. Press Home	The best Catch up services full of TV		
Home takes you to:			
TV Guide	watch when you ar		
See what's on Now & Next.	page 27).		
Showcase	Search		
The Freesat team's picks of what to watch this week and what's available	Quickly find a prog trawling the TV list		
Un Demand.	Help & info		
Recordings	Tips on making the		
Record a show or entire series at the touch of a button, all easy to find in the Recordings section.	box, and info about impaired and hard		
Settings			
Manage your settings for language, internet connection, channels, parental control and more. You can also view system information about your box.			

The best Catch up TV and On Demand Services full of TV favourites ready to watch when you are. Your Freesat box will need to be connected to the Internet. (see page 27). Search

Quickly find a programme without trawling the TV listings.

Tips on making the most of your Freesat box, and info about services for visually impaired and hard of hearing viewers.

## The TV Guide

Freesat 11:06 tv guide Today		BBC One Call the Council From waste and recycling to pest control and potholes, this documentary () 38 mins left		101 BBC One			
	All Channels		now		nex	(t	
	101	••••one	11:00 Call the	Council	11:45	Caught Red Handed	
	102	TWO	11:00 BBC Ne	wsroom Live	11:30	Daily Politics	
	103	itv	10:30 This Mo	orning	12:30	Loose Women	
lie	104	4	11:00 Shippin	g Wars	11:30	A Place in the Sun	a.
arl	105	5 <sup>₽</sup>	09:15 Cowboy	/ Builders	11:15	Britain's Horror Homes	tei
Ð	106	™one"	11:00 Call the	Council	11:45	Caught Red Handed	
	107		05:30 This Is	BBC Four HD	18:58	This Is BBC Four HD	
LIST Filter channels by genre () -24hrs P Page down P Page up () +24hrs							

See what's on the minute you sit down with our at a glance 'Now & Next' view. Press TV GUIDE Use 🔇 🔇 🍣 🍣 to explore: - what's on 'Now & Next' - what's coming up in the later ; next7days earlier - what's been on already but

is available for catch up

## Your main controls

## These buttons can get you everywhere.

10

Press (1) on a programme in the TV Guide and all the available options for that specific programme will be listed. So if a programme is on live TV now, highlight it in the TV Guide, press (2) and the Action Menu will look like screen 2. If the programme is on later, you'll be able to Set reminder, or Record it (Screen 3). Press (2) (2) to scroll through the options and (2) to select.



up all the available options.

## Seeing what's on - Now & Next

1 Preesat 11:06 tv guide Today			BBC 0 Call t From v pothole 38 min	ne he Council vaste and recyclin es, this documenta ns left	g to pest cont ary (i)	rol and	101 BBC One	
		Channels	no	N		ne×	(t	
	101	•••one	11:00	Call the Council	t shead	11:45	Caught Red Handed	
	102	TWO		BBC Newsroom	Live	11:30	Daily Politics	
	103	itv		This Morning		12:30	Loose Women	
lie	104	4		Shipping Wars		11:30	A Place in the Sun	a
a T	105	5 <sup>ю</sup>		Cowboy Builder	S	11:15	Britain's Horror Homes	ter
B	106	<sup>∞∞</sup> one°		Call the Council		11:45	Caught Red Handed	
	107	FOUR		This Is BBC Fou	r HD	18:58	This Is BBC Four HD	
LIST) Filter channels by genre 🍕 –24hrs P 🛇 Page down P 🔗 Page up 🛞 +24hrs								

The TV Guide shows what's on now and next in an 'at a glance' view.

Press To move through the channels, use ↔ ↔ To move through the channels a page at a time, press P → and P → To move forward and back 24 hours, press → and → As you browse through the guide, you can find out more about a programme and see a full description by pressing → Highlight a programme and press → and choose Watch now (Screen 2). At any stage to go back to watching TV full screen, press EXIT



#### TOP TIP

If you know the channel number, jump straight to it in the TV Guide with the number buttons.

## Watching something on earlier **〈**

You can catch up on the last 7 days of TV with our Roll Back TV Guide.

This is available on selected channels with On Demand services on Freesat. Look out for **earlier** highlighted in the TV Guide where this is available.

Press 👔 to see programmes from earlier on today, ready to watch whenever you are (Screen 2). You can go back up to 7 days by continuing to press 👔 (Screen 3). Highlight a programme you want to watch and press 🔊 To go back to the live TV Guide, continue to press 🔊 To go back to watching TV full screen, press EXIT



## Planning what to watch later >

To plan your viewing a bit further ahead, the full TV Guide has listings for the next 7 days.

Use to browse programmes that are on 'later' (Screen 1). For the full TV guide press again (Screen 2). To move forward and back 24 hours, press and You can plan your viewing for up to a week in advance, setting reminders and recordings.

-----

 1
 11:30
 Daily Politics

 1
 11:30
 Daily Politics

 12:30
 Loose Women

 11:30
 A Place in the Sun

 11:15
 Britain's Horror Homes

 11:45
 Caught Red Handed

 18:58
 This Is BBC Four HD

 2
 Orneat 1000

 2
 Orneat 1000

 10
 Work 1000

 100
 Work 1000

 101
 Work 1000

 101
 Work 10000

 101
 Work 10000

 102
 Work 10000

 103
 Work 10000

 104
 Work 10000

 105
 Work 10000

 106
 Work 10000

 107
 Work 10000

 108
 Work 1000

press and hold 🔇 🗴 🐟

## **Browsing whilst watching TV**



To see what's on other channels, press

Browse programmes on earlier today by pressing 🔇 and what's on later by pressing 🄇 (Screen 3).

You can set reminders and recordings here by pressing 🖤

To go back to watching live TV full screen, press





#### TOP TIP

Press **INFO** to see the programme description.

Set a programme to record with one touch by pressing (2)

## Find out more about a programme

Programmes come with extra info to help you decide whether to watch them.

To see the programme info, highlight the programme in the TV Guide. A short description will then show in the info area next to the mini TV (Screen 1). Press the button to see a longer description.

To see the full programme description, press 🖤 for the Action Menu (Screen 2).

#### Select About

Here you'll find more information on the programme including when it is showing again and other episodes (Screen 3).



#### **ON SCREEN ICONS** You may see these in the info area **High Definition** HD an HD version also available SDIED (3D) 3D may contain material with adult themes audio description available AD subtitles available SUB shown with sign language SL ((0)) surround sound available

## Find programmes by channel category

1 Treesat 11:06 TV guide	BBC One Call the Council From waste and recycling to pest cont potholes, this documentary (i) 38 mins left	trol and 101 BBC One	
Select channel type: All Channels	now	next	
Entertainment	11:00 Call the Council	11:45 Caught Red Handed	
102 TW	11:00 BBC Newsroom Live	11:30 Daily Politics	
News & Sport	10:30 This Morning	12:30 Loose Women	
104 Movies	11:00 Shipping Wars	11:30 A Place in the Sun	a
Lifestyle	09:15 Cowboy Builders	11:15 Britain's Horror Homes	te
	11:00 Call the Council	11:45 Caught Red Handed	
Children Special Interest	05:30 This Is BBC Four HD	18:58 This Is BBC Four HD	
(LIST) Fill Radio	nels by genre 🕢 –24hrs P 🛇 Pa	ge down P Page up 🗭 +24hr	rs

In the mood for a movie, or need your next news fix? Jump straight to that group of channels in the TV Guide by pressing ust on your remote control (Screen 1).

2 Preesat 14:41 tV guide Today			BBC News HD BBC News Twenty four hours a day - the latest n international stories as they () 19 mins left SUB (A) () (HD)	ational and
	Nev	vs & Sport	now	next
	200		14:00 BBC News	15:00 BBC New
		DOC PARLIAMENT	09:30 Live House of Commons	15:00 Lords
		sky NEWS	14:30 Sky News	15:00 Sky News
lie	203	() ALJAZEERA	14:00 Newshour	15:00 News Liv

Use 🖘 🌤 to choose the type of channel you're looking for, and press (Screen 2). You'll then only see the channels within that category in the TV Guide.

## Finding and listening to radio channels

♥ Freesat 11:06 tv guide Today	BBC Radio 1 The Matt Edmondson Show Everything you would expect from S just with Matt Edmondson (1) 38 mins left 🛄	cott Mills,	101 BBC One
		Close menu	
	11:00 The Matt Edmondson S	Listen now	$\diamond$
		Record	
		About	
Find the radio channe	ls in the TV Guide	TOP TIP	
quickly by pressing <b>C</b> and select Radio.	, then use 🥸	Radio chai	nnels start at Channel 700
To listen to a radio pro	ogramme, highlight		
it in the TV Guide and	press 🐠		
You can choose to Lis	ten now Set reminder		
i ou cuit choose to eis	cernow, secreminder		

or **Record** just like a TV programme.

## Setting a reminder



Worried you'll miss a programme? Well worry no more. You can set a reminder from the TV Guide or while watching live TV.



To cancel a reminder, press **BACK** when the prompt is on screen.

Set reminder

Record

is left

101 BBC One

101 BBC One

Handed

he Sun

11:45 Caught Red Handed

rror Homes

## Recordings



#### Ways to record

#### 1) one touch record from live TV

To record the programme you're watching now, press (®)

#### .....

#### 2) from the Now & Next banner

Highlight the programme you want to record, press (®)

#### 3) from the TV Guide

Highlight the programme you want to record, press

#### 4) from Showcase

Record any of the upcoming programmes in Showcase by pressing 🖤 and selecting Record

#### 5) from Search

Record straight from the Search results, by pressing () and selecting Record

#### Multi tasking

Your Freesat box can record one channel while you watch another. Or you can record two different channels, and play back a recording you made earlier.

The box will need to be connected to the satellite dish with two cables. If you only use one cable, this feature won't be available.

#### Pressing standby while recording won't stop the recording. Your Freesat box will go into standby when the recording has finished.

Record from when you started watching Your Freesat box automatically saves up to 30 mins of the channel you're watching, even if you're not recording. So if you decide that you want to record a programme part way through, press and it will record from the point you tuned to that channel.

## Handy auto prompts



### Recording a series

If the programme is part of a series, you'll be asked whether to set the whole series to record (Screen 1).

#### **HD** alternative

If the programme is also on in HD, you'll be asked whether to record the High Definition version.

#### Solving a recording conflict

Your Freesat box can help you solve the recording conflict by trying to find an alternative airing in the TV listings (Screen 2).

### <sup>2</sup> Recording Clash

You cannot record Loose Women at 12:30 because you are currently recording another programme during that time.

Please choose from one of the following options.

Cancel a recording

Do not record Loose Women

## See what you've set to record



## Find and watch a recording

1 Treesat 20:36 recordings Mon 3 Oct	ITV Bear Gryll Celebrities remaining 1 1 hr R	s: Mission Survive face a survival mission in South Africa. The ive leave their camp in scorching (i) UB)	104 Channel 4
	my	recordings	3% used
HD Planned A-Z Most recent Still to watch Series Kept Deleting soon	itx यु: यु: यु: 5 <sup>HD</sup> ज्ज्ज् one <sup>∞</sup> itx2 P ♥ Page	Bear Grylls: Mission Survive Gogglebox 24 Hours in A&E The Supervet New: GPs: Behind Closed Doors The One Show Take Me Out down P O Page up	Wed 23 Mar Wed 23 Mar Wed 23 Mar Wed 23 Mar Wed 23 Mar Wed 23 Mar Wed 23 Mar The f 8
Press Recordings (Scr	een 1).	2 Mon 3 Oc	remaining five leave their camp in scorching ()
All the programmes years stored here. You can be store	bu've rei an choos by date r not wa me you select	Corded Corded Corded Watch nov Most recent tched yet Want to Vatch now	d <b>i.b.v</b> Bear Gryfls: Mission Survive

## **Recording playback controls**



#### PLAY

To start watching a recording, highlight the recording, press 🕲 and select Watch now

## FAST FORWARD AND REWIND

Press (2) or (2) to shift to a different place in the recording (Screen 1). You can choose different speeds, up to 32x by pressing (2) or (2) repeatedly.

#### PAUSE

Press D to freeze the screen while you're playing, fast forwarding or rewinding a programme.

#### STOP

To return to your Recordings, press 🔾

## Pick up a recording from where you left off

	Freesat 20:36 recordings Mon 3 Oct	ITV Bear Gryll Celebrities remaining 13mins	s: Mission Survive face a survival mission in South Africa. The ive leave their camp in scorching i	104 Channel 4	
	Close menu				
	Resume	itv	Bear Grylls: Mission Survive	Wed 23 Mar 🔘	
	Watch from start Delete About				
lf you stopp record	f you want to go back to a recording you stopped halfway through, highlight the recording and press 🕸				

You'll have the option to:

24

Watch from start or Resume . Resume will play from the point you left off.

Checking your remaining viewing time

See how long you have left to watch by

pressing any of the arrow buttons.

## Managing your recording space

You can see how much space there is left for new recordings using the bar at the top of the Recordings screen. It's worth remembering that high definition (HD) programmes use more recording space than standard definition (SD) programmes.

#### **Recording space**

Your box will automatically delete the oldest watched recording if there's not enough space for a new recording.

Programmes that are next in line to be deleted are shown in the folder 'deleting soon'.

#### **Deleting a recording**

Press RECORDINGS

Highlight the recording you want to delete, press (1) and select Delete from the list.

If the recording is part of a series you also have the option to delete all recorded episodes.

Keeping your recordings

Press RECORDINGS

Highlight the recording you want to protect from being deleted, press and select Keep from the list. The Keep icon **R** will be added to the recording (Screen 2).

All 'Kept' recordings are shown in their own folder.



## Pause and rewind live TV



Pause the action and pick up where you left off, and rewind the best bits again and again.

#### Pause live TV

To pause the programme you're watching, press  ${f D}$ 

You can pause live TV for up to two hours.

When you're ready to watch again,

press 🕥

After two hours on pause your box will automatically start to play from the point that you paused the TV.

#### **Rewind live TV**

To rewind the programme you're watching, press 🔇

To return to live TV from pause playback and rewind playback press

## **Connect to the internet**



Connect to the Internet and open up a whole new part of the TV Guide.

You'll be able to Roll Back through the TV Guide on some channels to catch up on programmes you've missed over the last 7 days. You'll also be able to enjoy the On Demand services on Freesat.

Minimum 2Mbps broadband speed required.

The best way to connect is with an Ethernet cable. Slot one end into the Ethernet port on the back of the box, and the other end into an Ethernet port on your router (Illustration 1). That's it, you're connected.

If your router is too far away to use a cable, you can connect to your home Wi-Fi network. The box will automatically display available Wi-Fi networks and you'll just need to enter your password.

Or, try using a pair of Homeplug Adapters. They're a safe and convenient way to access the Internet around your house using the electrical wiring.







Optional Pay On Demand Player



## **On Demand**



Find hundreds of hours of programmes ready to watch whenever you want.

#### NEED TO KNOW

Your Freesat box needs to be connected to the Internet.



# 2 Present 20:36 On demand Catch up TV, appr and more Catch up TV, appr and more Image: Catch up TV, appr and the tot tV, appr and the tot tV, appr and tot up TV, appr and tot

## Showcase



The Freesat team's picks of what to watch this week and what's available On Demand.

from On Demand, or to set a recording from the On TV section.

#### TOP TIP

Showcase is divided in to two sections.

On the left are programme picks you may have missed and are available to watch On Demand.

On the right are upcoming shows that you may want to watch, or set a recording for.

## Search



With so much great TV to choose from, we've made it easy to find what you're looking for.

You can filter the search results by TV or Radio, or by any channel category. Once you've found the programme you're looking for, highlight it and press . You'll be given all the options available for that specific programme, including Watch now Or Record

### TOP TIP

- You can leave out common words from the search, like 'the', 'a', 'an, 'with' 'of'.
- There's no need to include hyphens or apostrophes.
- To clear the search bar and start again, press Back

## **Controlling your children's viewing**



Some programmes after the 9pm watershed may not be suitable for children. By setting a four digit PIN you can lock recordings of these programmes to stop them being played back without your permission.

#### Setting your four digit PIN

When you first set up your box, you'll be asked to create your four digit PIN. You can change your PIN code at any time by selecting HOME, followed by Settings and then Parental Controls You can restrict viewing of On Demand programmes in the same way. This can either be done by following the prompts during the first time installation process, or by visiting Home, Settings then going to General Settings

#### TOP TIP

Once you've set your PIN, you can also block adult channels from appearing in the TV Guide.

## **Hiding Adult channels**



You can turn off all PIN restrictions by selecting (HOME), followed by Settings

and then Parental Controls

32

.....

## Accessibility

These services make programmes available to visually impaired and hard of hearing customers.

Digital subtitles, audio description and signed programmes are provided by the broadcasters, but whenever they are available Freesat customers can use them.

#### **Digital subtitles**

Subtitles are a text version of the dialogue in a programme. Look out for SUB in the TV Guide which indicates they are available for that programme. To turn subtitles on while watching live TV, press SUB. To turn them off, press SUB again.

#### **Audio description**

Audio description is an additional audio service which describes what is happening on screen, including language, movements, actions and expressions. Look out for AD icon in the TV Guide which indicates they are available for that programme.

To turn audio description on while watching live TV, press AD. To turn it off, press AD again.

#### Signed programmes

Some broadcasters provide a signed version of popular programmes for hard of hearing viewers. Look out for SL in the TV Guide which indicates it is a signed programme.

## **Specifications**

#### General

Power supply for set-top box: 12V DC 4Amp Preferred DC Adapter 220 - 240 V AC. 50-60Hz Input Frequency: 950 MHz - 2150 MHz Frequency Band: Ku band reception: 10.7 - 12.7 GHz Maximum Power consumption: 40 W Standby Power Consumption: <0,5 W Operating temperature: 5°C to +40°C Storage temperature: -15°C to +55°C Humidity: 25 to 75 % rel Physical dimensions: 275 x 213.6 x 47.5 mm Weight: 1152g Hardware configuration Main Processor: BCM7356 Flash Memory: 512 MB DDRRAM: 1GB (2x256Mx16) **Digital capabilities** Transmission Standards: MPEG2. MPEG4 HD DVB S/S2 Frequency Band: Ku band reception: 10.7 - 12.7 GHz Demodulation Modulations: QPSK/8PSK QPSK rates: 1/4, 1/3, 2/5, 1/2, 3/5, 2/3, 3/4, 4/5, 5/6, 8/9, 9/10 8PSK rates: 3/5, 2/3, 3/4, 5/6, 8/9.9/10 Video ALL MPEG-4 (part 10) MP@ML Video Decoder

Aspect Ratio: 4:3, 16:9 with pan vector Profiles • H.264/AVC Main and High profile to Level 4.2, 1080p 60 fps • MVC Level 4.1, two view (L + R) VC-1 Advanced Profile @ Level 3 VC-1 Simple and Main profile • MPEG-2 Main Profile @ Low Level, Main Level, and High Level • MPEG-4 Part 2 Simple Profile and Advanced Simple Profile • DivX 3.11, 4.1, 5.X, and 6.X • AVS1-P2 Jizhun Profile @ Level 6.0 • MPFG-1 • H.263 Profile O. Level 70 Audio • AACIC AACIC+SBRIevel2 AAC+ Level 2, AAC+ Level 4 • Dolby Digital<sup>®</sup>. Dolby Digital Plus<sup>™</sup> – MPEG I Laver 1, 2 • MPEG I Layer 3 (MP3) Windows Media Audio (WMA) - WMA pro - AAC HE 5.1 decode plus DTS 5.1 encode SPDIF output • AAC HE 5.1 decode plus AC3 5.1 encode SPDIF output MP3 encoding Sampling frequencies supported: 16 kHz, 32 kHz, 44.1 kHz, and 48 kHz Output can be programmed as STEREO, LEFT only or RIGHT only (on both outputs). This is useful for dual mono channels in order to select the correct sound track, which is stored for every channel. **Remote control** Operating Distance: 7 m Max Batteries: 2x1.5V Micro (R-03/  $\Delta \Delta \Delta$ Tuners 2 X LNB IN: F connector, Female (75 ohm) LNB power supply Vertical: 13/14 Volt

• Max. Output Current : 300mA (Short-circuit protected) • 22 kHz Tone: Frequency 22KHz ± 2 KHz: Amplitude 0.6 Vpp ± 0.2 Vpp USB Power supply • 1 x USB port • 5V @ 500mA max Hard disk Hard Disk capacity: 500GB Front panel Display: 8-digit VFD display Control Keys: On/ Off, Left, Right, Up, Down Audio Output 2 Vrms, 0 dBfs / Z = 10 kohm Digital audio Output Optical SPDIF A / V & data in / out Analogue Audio Output: Headphone (left and right + CVBS) Digital Audio Output: Optical output Wireless LAN Transmitter Specifications Frequency Ranges & Max Output Power • 2400 - 2483.5 MHz (CH1-CH13) < 100 mW • 5150 - 5250 MHz (CH36 - CH48) < 200 mW • 5250 - 5350 MHz (CH52 - CH64) < 200 mW • 5470 - 5725 MHz (CH100 - CH140) < 200 mW **Country Restrictions** 

• Horizontal : 18/19 Volt

This device is intended for home and office use in all EU countries (and other countries following the relevant EU directive) without any limitation except for the countries

## Hard disk information

mentioned below. Bulgaria: General authorisation required for outdoor use and public service France: In-door use only for 2454-2483 5 MHz Italy: If used outside of own premises, general authorization is required Greece: In-door use only for 5470 MHz to 5725 MHz band Luxembourg: General authorization required for network and service supply (not for spectrum) Norway: Radio transmission is prohibited for the geographical area within a radius of 20 km from the centre of Nv-Ålesund Russian Federation: In-door use only The requirements for any country

The requirements for any country may change at any time. It's recommended that the user checks with local authorities for the current status of their national regulations for both 2.4 GHz and 5 GHz wireless LAN's.

#### Important - Hard Disk Information

This box has a built in hard disk (HDD) for recording and playback. Please be aware of the following points when setting up and using the Recorder. Failure to observe these precautions may cause damage to the HDD itself or its content, failure of the disk to operate, or record sound.

• Do not subject the Recorder to any vibration or impact.

• Do not place the Recorder in a cramped location which might block the ventilation port on the back of the Recorder.

• Do not place the Recorder in a location with severe temperature variation.

 If the Recorder is set up in a location with severe temperature variation, condensation may form on and inside the Recorder. If the Recorder is used when condensation is present it may cause damage to the HDD resulting in malfunction. We recommend keeping variation in room temperature within 10°C per hour.

• Do not place the Recorder in a location with high humidity.

 Place the Recorder horizontally, never at an incline.

• Do not place a magnetic device (magnet etc.) close to the

recorder.

• When the power is on, do not unplug the AC adapter from the AC outlet.

• When moving the Recorder, first turn off the power and then unplug the power cord from the AC outlet.

#### **Recording Format**

HDD recording is done using the variable bit rate format (VBR) for more efficient recording. The following may occur:

• With the variable bit rate format, the remaining amount of recordable space may increase or decrease relative to the display of the remaining amount of HDD space.

• With auto delete turned on, your box will replace the oldest recordings first when it runs out of recording space, so that you can record new programmes.

• Kept recordings will never be deleted by the auto delete process.

• Even if you delete a programme, the remaining amount may not increase by the amount of deleted time.

#### Unrecordable Material

In the unlikely event that there is some problem like loss of

recorded video or audio content due to an HDD malfunction, please be aware beforehand that Bush will bear no responsibility to compensate for the content which could not be recorded or edited, for the loss of recorded or edited video, or for other related direct or indirect damages.

#### If a power failure occurs

il a power failure occurs

• The content being recorded or set to record may not complete if power failure occurs.

• The content being played back may be damaged.

#### For important recording

NOTE

• If a message indicating an HDD error is displayed (such as "ERROR IN HDD. CANNOT OPERATE.") and the HDD has malfunctioned, you cannot replace the HDD by yourself. If you disassemble the Recorder, the warranty will become void. Also, recovery of data is impossible.

#### Hard Disk Operation (Recording / Playback / Time Shift Recording)

If the Recorder is used in a cold location, the drive will only allow live viewing after power is turned on until the HDD is ready. During this time, the Recorder will not allow Time Shift Viewing, recording, display of recording lists or playback of recorded programmes. Please wait until the HDD is ready.

- TR: İşbu belgede; VESTEL Elektronik Sanayi ve Ticaret A.Ş., telsiz ekipmanı tipi SET TOP BOX ın 2014/53/AB sayılı direktife uygun olduğunu beyan eder. AB uygunluk beyanının tam metni internet adresinde mevcuttur: doc.vosshub.com
- EN: Hereby, VESTEL Elektronik Sanayi ve Ticaret A.Ş., declares that the radio equipment type SET TOP BOX is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address: doc.vosshub.com
   IT: II fabbricante, VESTEL Elektronik Sanayi ve Ticaret A.Ş. dichiara che il tipo di apparecchiatura radio SET TOP BOX dichiara che il tipo di apparecchiatura radio SET TOP BOX dichiara che il tipo di apparecchiatura radio SET TOP BOX dichiara che il tipo di apparecchiatura radio SET TOP BOX dichiara che il tipo di apparecchiatura radio SET TOP BOX dichiara che il tipo di apparecchiatura radio SET TOP BOX dichiara che il tipo di apparecchiatura radio SET TOP BOX
- BG: С настоящото VESTEL Elektronik Sanayi ve Ticaret A.Ş., декларира, че този тип радиосьоръжение SET TOP BOX е в съответствие с Директива 2014/53/ EC. Цялостният текст на EC декларацията за съответствие може да се намери на следния интернет адрес: doc.vosshub.com
- CS: Tímto VESTEL Elektronik Sanayi ve Ticaret A.Ş., prohlašuje, že typ rádiového zařízení SET TOP BOX je v souladu se směrnicí 2014/53/EU. Úplné znění EU prohlášení o shodě je k dispozici na této internetové adrese: doc.vosshub.com
- DA: Hermed erklærer VESTEL Elektronik Sanayi ve Ticaret A.Ş., at radioudstyrstypen SET TOP BOX er i overensstemmelse med direktiv 2014/53/EU. EUoverensstemmelseserklæringens fulde tekst kan findes på følgende internetadresse: doc.vosshub.com
- DE: Hiermit erklärt VESTEL Elektronik Sanayi ve Ticaret A.Ş., dass der Funkanlagentyp SET TOP BOX der Richtlinie 2014/53/EU entspricht. Der vollständige Text der EU-Konformitätserklärung ist unter der folgenden Internetadresse verfügbar: doc.vosshub.com
- EL: Με την παρούσα ο/η VESTEL Elektronik Sanayi ve Ticaret A.Ş., δηλώνει ότι ο ραδιοεξοπλισμός SET TOP BOX πληροί την οδηγία 2014/53/EE. Το πλήρες κείμενο της δήλωσης συμμόρφωσης ΕΕ διατίθεται στην ακόλουθη ιστοσελίδα στο διαδίκτυο: doc.vosshub.com
- ES: Por la presente, VESTEL Elektronik Sanayi ve Ticaret A.Ş., declara que el tipo de equipo radioeléctrico SET TOP BOX es conforme con la Directiva 2014/53/UE. El texto completo de la declaración UE de conformidad está disponible en la dirección Internet siguiente: doc.vosshub.com
- ET: Käesolevaga deklareerib VESTEL Elektronik Sanayi ve Ticaret A.Ş., et käesolev raadioseadme tüüp SET TOP BOX vastab direktiivi 2014/53/EL nõuetele. ELi vastavusdeklaratsiooni täielik tekst on kättesaadav järgmisel internetiaadressil: doc.vosshub.com
- FI: VESTEL Elektronik Sanayi ve Ticaret A.Ş., vakuuttaa, että radiolaitetyyppi SET TOP BOX on direktiivin 2014/53/ EU mukainen. EU-vaatimustenmukaisuusvakuutuksen täysimittainen teksti on saatavilla seuraavassa internetosoitteessa: doc.vosshub.com
- FR: Le soussigné, VESTEL Elektronik Sanayi ve Ticaret A.Ş., déclare que l'équipement radioélectrique du type SET TOP BOX est conforme à la directive 2014/53/UE. Le texte complet de la déclaration UE de conformité est disponible à l'adresse internet suivante: doc.vosshub. com
- HR: VESTEL Elektronik Sanayi ve Ticaret A.Ş., ovime izjavljuje da je radijska oprema tipa SET TOP BOX u skladu s Direktivom 2014/53/EU. Cjeloviti tekst EU izjave

o sukladnosti dostupan je na sljedećoj internetskoj adresi: doc.vosshub.com

- HU: VESTEL Elektronik Sanayi ve Ticaret A.Ş., igazolja, hogy a SET TOP BOX típusú rádióberendezés megfelel a 2014/53/EU irányelvnek. Az EU-megfelelőségi nyilatkozat teljes szövege elérhető a következő internetes címen: doc.vosshub.com
- IT: II fabbricante, VESTEL Elektronik Sanayi ve Ticaret A.Ş., dichiara che il tipo di apparecchiatura radio SET TOP BOX è conforme alla direttiva 2014/53/UE. Il testo completo della dichiarazione di conformità UE è disponibile al seguente indirizzo Internet: doc.vosshub.com
- LT: Aš, VESTEL Elektronik Sanayi ve Ticaret A.Ş., patvirtinu, kad radijo įrenginių tipas SET TOP BOX atitinka Direktyvą 2014/53/ES. Visas ES atitikties deklaracijos tekstas prieinamas šiuo interneto adresu: doc.vosshub.com
- LV: Ar šo VESTEL Elektronik Sanayi ve Ticaret A.Ş., deklarê, ka radioiekârta SET TOP BOX atbilst Direktivai 2014/53/ ES. Pilns ES atbilstības deklarācijas teksts ir pieejams šādā interneta vietnē: doc.vosshub.com
- MT: B'dan, VESTEL Elektronik Sanayi ve Ticaret A.Ş., niddikjara li dan it-tip ta' tagħmir tar-radju SET TOP BOX huwa konformi mad-Direttiva 2014/53/UE. It-test kollu taddikjarazzjoni ta' konformità tal-UE huwa disponibbli f'dan l-indirizz tal-Internet li ġej: doc.vosshub.com
- NL: Hierbij verklaar ik, VESTEL Elektronik Sanayi ve Ticaret A.Ş., dat het type radioapparatuur SET TOP BOX conform is met Richtlijn 2014/53/EU. De volledige tekst van de EUconformiteitsverklaring kan worden geraadpleegd op het volgende internetadres: doc.vosshub.com
- PL: VESTEL Elektronik Sanayi ve Ticaret A.Ş., niniejszym oświadcza, że typ urządzenia radiowego SET TOP BOX jest zgodny z dyrektywą 2014/53/UE. Pełny tekst deklaracji zgodności UE jest dostępny pod następującym adresem internetowym: doc.vosshub.com
- PT: O(a) abaixo assinado(a) VESTEL Elektronik Sanayi ve Ticaret A.Ş., declara que o presente tipo de equipamento de rádio SET TOP BOX está em conformidade com a Diretiva 2014/53/UE. O texto integral da declaração de conformidade está disponível no seguinte endereço de Internet: doc.vosshub.com
- RO: Prin prezenta, VESTEL Elektronik Sanayi ve Ticaret A.Ş., declară că tipul de echipamente radio SET TOP BOX este în conformitate cu Directiva 2014/53/UE. Textul integral al declarației UE de conformitate este disponibil la următoarea adresă internet: doc.vosshub.com
- SK: VESTEL Elektronik Sanayi ve Ticaret A.Ş., týmto vyhlasuje, že rádlové zariadenie typu SET TOP BOX je v súlade so smernicou 2014/53/EÚ. Úplné EÚ vyhlásenie o zhode je k dispozícii na tejto internetovej adrese: doc.vosshub.com
- SL: VESTEL Elektronik Sanayi ve Ticaret A.Ş., potrjuje, da je tip radijske opreme SET TOP BOX skladen z Direktivo 2014/53/EU. Celotno besedilo izjave EU o skladnosti je na voljo na naslednjem spletnem naslovu: doc.vosshub.com
- SV: Härmed försäkrar VESTEL Elektronik Sanayi ve Ticaret A.Ş., att denna typ av radioutrustning SET TOP BOX överensstämmer med direktiv 2014/53/ EU. Den fullständiga texten till EU-försäkran om överensstämmelse finns på följande webbadress: doc.vosshub.com

## Guarantee



### **Product Guarantee**

This product is guaranteed against manufacturing defects for a period of



This product is guaranteed for twelve months from the date of original purchase. Any defect that arises due to faulty materials or workmanship will either be replaced, refunded or repaired free of charge where possible during this period by the dealer from whom you purchased the unit.

The guarantee is subject to the following provisions:

- The guarantee does not cover accidental damage, misuse, cabinet parts, knobs or consumable items.
- The product must be correctly installed and operated in accordance with the instructions contained in this manual.
- It must be used solely for domestic purpose.
- The guarantee will be rendered invalided if the product is re-sold or has been damaged by inexpert repair.
- · Specifications are subject to change without notice.
- The manufacturer disclaims any liability for the incidental or consequential damages.
- The guarantee is in addition to, and does not diminish your statutory or legal rights.
- In the event of a problem with the product with in the guarantee period call the Customer Helpline: 0345 604 0105.

Guarantor: Argos Ltd 489 - 499 Avebury Boulevard Central Milton Keynes MK9 2NW

## **KEEP IN TOUCH**



## Online

Keep up to date www.freesat.co.uk Follow us www.twitter.com/Freesat\_TV Find us www.facebook.com/Freesat



### **Email updates**

Sign up to be the first to find out what's on, and hear about new channel and On Demand player launches, competitions and the latest offers.

#### Register at www.freesat.co.uk/keepintouch

We promise to only send you interesting and entertaining news and TV reviews, and we'll never pass on your personal details to anyone you don't want us to.



### Support

For help with installation or using your new Freesat box, call us on **0345 313 0051** (local call rate) or visit **www.freesat.co.uk/help** 

Argos helpline 0345 604 0105 Visit www.argos-support.co.uk





If you have any questions about set up, installation or Freesat the team are here to help 0345 313 0051 customerteam@freesat.co.uk



For any technical queries the Bush team are here to help **0345 604 0105** 



Argos Ltd. 489 - 499 Avebury Boulevard, Central Milton Keynes, MK9 2NW.

FREESAT and the Freesat logo are registered trade marks Freesat (UK) Ltd. Freesat logo © Freesat (UK) Ltd. The details in this guide are correct at the time of going to print and is for guidance only. The products features outlined are subject to change at any time without notice.