

# VAX ONEPWR SpotWash

# Home Cordless

Spot Washer



User Guide

CLSW-MPKP CLSW-MPBP

# Welcome to the Vax family!

You are now the proud owner of a VAX ONEPWR SpotWash Home Cordless. Here, you'll find everything you need to know about your machine and, most importantly, instructions on how to get started so that you can get cleaning!



Weight 3.6kg. Dirty water tank capacity 0.65L. Clean water/solution tank capacity 1.03L.

\*ONEPWR battery and ONEPWR charger included with model CLSW-MPKP only. Subject to technical change without notice. Images are illustrative only.

# **Quick Start**

Please read 'Getting Started' section before first use.

# Charging the battery Fully charge the battery before first use. Press the battery symbol to check the battery status. Assembly

Slide the wash tool onto the hose end until it clicks into place.



# Getting started



Fill the clean water/ solution tank with warm water (max 40°C) and solution.



Press the On/Off button to switch the machine on.



# Registration and Support

All ONEPWR products come with a standard one year warranty

# Register your product to receive 2 YEARS FREE additional warranty<sup>+</sup>

For details visit: vax.co.uk/registration

## Scan here



# For help and support with your new product

or visit us online: support.vax.co.uk

#### Still need to get in touch?

Our UK based Customer Care Team are here to support you. For help with assembly, operational or performance problems, or buying and fitting new accessories, you can find all our contact details at vax.co.uk/contact

This user guide can be found online at: support.vax.co.uk

+ Registration required. Terms and conditions apply, see vax.co.uk for details.

# Warranty

If a VAX machine is used in the way it is intended and it breaks down within the guarantee period, it's our responsibility to repair or replace it.

Here's what isn't covered:

- Normal wear and tear of consumable items, for example: belts, filters, brushbars, fuses etc.
- Batteries which have become faulty as a result of improper handling.
- Batteries which have a reduced service life as a result of normal wear.
- Accidental damage
  - Damage as a result of use not in accordance with the product user guide.
  - Damage caused by not carrying out regular maintenance.
  - Damage to the charger cable.
  - Blockages caused by misuse.
- Faults caused by:
  - Negligent use, misuse, neglect or careless operation of the machine.
  - Use of the machine cleaner which is not in accordance with the user guide.
  - Use of a VAX machine for anything other than normal domestic household purposes in the country in which it was purchased.
  - Use of parts, accessories and consumables, which are not genuine VAX components.
  - Faulty installation or repairs unless carried out by a qualified electrician or engineer.

# Technical

Statement of Compliance: Manufacturer/EU importer: VAX Limited, hereby on our own responsibility, declare that the **VAX ONEPWR SpotWash Home Cordless** is manufactured in compliance with the following Legislation:

Safety: 2014/35/EU Low Voltage Directives/Electrical Equipment (Safety) Regulations 2016. EMC: 2014/30/EU Electromagnetic Compatibility Directive/ Electromagnetic Compatibility Regulations 2016.



Waste electrical products should not be disposed of with household waste. Please recycle where facilities exist. Check with your local authority or retailer for recycling advice.

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VAX Ltd, Artillery House, Heritage Way, Droitwich, WR9 8YB, UK.

## Charging the battery

THIS MACHINE IS ONLY TO BE USED WITH VAX ONEPWR BATTERIES AND CHARGER. PLEASE READ THE SAFETY GUIDE BEFORE USE.

NOTE: Before first use, ensure the battery is fully charged. Failure to fully charge the battery before first use may result in poor battery performance. The life expectancy of the battery will vary depending on the usage of the machine.



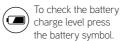
Slide the battery onto the charger.



The battery lights will flash white to indicate the battery is charging. The battery lights will illuminate in turn until all four lights are illuminated and the battery is charged. When fully charged the lights will go out.



When fully charged, press and hold the side buttons and slide the charger off the battery to remove.



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Charging light indicators

ERROR 🍎 Charge/battery fault.

**CHARGING DELAY** • Battery pack is too hot or too cold.

## Assembly



Pull to open the battery cover.



Holding the cover open, slide the battery into the machine until it clicks into place.



Close the battery cover.

#### PLEASE READ THE SAFETY GUIDE BEFORE USE.

IMPORTANT: Refer to the floor/surface manufacturer's care recommendations and test all carpets/ rugs/upholstery/hard floors before use. Before using the machine to clean dried on stains and dirt, the surface should be vacuumed thoroughly.

Test for colourfastness - Wet a white absorbent cloth with the solution. In a small hidden area of the surfaces to be cleaned, gently rub with the dampened cloth. Wait ten minutes and check for colour removal or bleed with a white paper towel or cloth. Check all surfaces to be cleaned and if the surface has more than one colour, check all colours.

Test the spot washer on a small hidden area - If no damage or pile distortion occurs once dry continue cleaning. When using the spot washer, basic safety precautions should always be observed and don't over saturate your carpets/rugs/upholstery/hard floors. Not suitable for use on water sensitive flooring/surfaces. Only use with VAX Spot Washer Antibacterial Cleaning Solution. Using other solutions may cause excess foaming and will invalidate your guarantee. The clean water/solution tank should only be filled with warm water (max 40°C). Filling the clean water/ solution tank with hot/boiling water will damage your spot washer and invalidate the guarantee.

#### Filling the clean water/solution tank



Lift the clean water/ solution tank handle and pull to remove the tank.





Unscrew the cap off the base of the clean water/ solution tank.



Fill the tank with warm water (max 40°C) and solution to the desired clean level, indicated by the lines on the tank.



Screw the cap back tightly onto the clean water/ solution tank.



Refit the clean water/ solution tank onto the machine so it clicks into place.

#### THIS MACHINE IS ONLY TO BE USED WITH VAX ONEPWR BATTERIES AND CHARGER. PLEASE READ THE SAFETY GUIDE BEFORE USE.

## Operation



Pull to remove the wash tool and hose from the storage clip.



Press the on/off button to switch the machine on. The power indicator will illuminate.



Press the + button to increase the suction for particularly dirty areas.

NOTE: Use of the boost mode will reduce the battery runtime.



When less than 20% charge is remaining the power indicator will flash red indicating the battery is running low and charging is required.

# Using the tools







Select a tool/attachment.

#### 1. Extra wide 2-in-1 wash tool

A) multi purpose brush for cleaning carpets, rugs, sofas and upholstery.B) hard floor scrub attachment for cleaning tiles and sealed wooden floors.

#### 2. Messy clean up tool

A smaller, spare cleaning tool to keep messy clean ups separate from every day cleaning.

#### 3. Crevice tool

For edge and tight spot/crevice cleaning.



Press the tool release button and slide the tool onto the end of the hose, over the nib. Release the button when in place.



To fit an attachment to the wash tool, fit the front of the selected attachment into the front of the wash tool and push the clip down to click into place.

# Using your machine

## Using the Extra wide 2-in-1 wash tool / Messy clean up tool



For spills, always pick up the excess liquid before using water/solution. Tilt the tool forward onto the spill and pull back.



Press the trigger on the hose to release water and solution.



Use the brush to agitate any stubborn stains, scrubbing back and forth.



Tilt the nozzle forward so the nozzle is in contact with the surface. Pull back to recover the water and solution.





IMPORTANT: Over or under tilting the hand tool may result in poor water pick up.

# Using the crevice tool



Press the trigger on the hose to release water and solution.



Use the brush to agitate any stubborn stains, scrubbing back and forth.



Turn the tool over and tilt the nozzle forwards so the nozzle is in contact with the surface. Pull back to recover the water and solution.

## Emptying and cleaning the dirty water tank

IMPORTANT: Always switch off the machine and remove the battery before performing maintenance or troubleshooting checks.

The dirty water tank is fitted with a float. When the dirty water tank is full, the float will shut off the suction on the machine. You will be able to hear if this has happened as the motor noise on the machine will increase. Once the float is activated, empty the dirty water tank if full.

If the dirty water tank is not full then turn off your machine at the power switch and wait for the float to settle.

Empty and rinse out the clean water/solution tank and dirty water tank and leave to air dry before refitting to store.



Press the dirty water tank release button. Pull to release the tank and lift by the carry handle to remove.



Pull and lift the lid to remove from the dirty water tank.



Empty the dirty water into the sink or toilet.



Rinse the dirty water tank and lid under water (max 40°C) to remove dirt/debris.



To refit the lid align the lid to the tank and firmly push into place.



Refit the dirty water tank onto the machine so it clicks into place.

# Cleaning and maintenance

WARNING: Always switch off the machine and remove the battery and tanks before carrying out any maintenance or troubleshooting.

## Cleaning the hose

IMPORTANT: Clean the hose after each use to remove any debris or water left in the hose.



Empty the dirty water tank into the sink or toilet and refit onto the machine.



Holding the cover open, slide the battery into the machine until it clicks into place. Close the battery cover.



Press the tool release button and pull to remove the tool from the hose.



Fill a bowl with **a maximum 500ml** of warm water (max 40°C) (no solution).



Press the on/off button to switch the machine on. Press the + button to increase the suction.



Submerge the end of the hose into the bowl of water. Do not squeeze the trigger.



Once the bowl is empty, let the machine run for 10 seconds to remove residual water and dirt left in the hose. Repeat the process again if needed.



Press the on/off button to switch the machine off.



Open the battery cover, press and hold the side buttons on the battery and pull to remove.



Press the dirty water tank release button. Pull to release the tank and lift by the carry handle to remove.



Pull and Lift the lid to remove from the dirty water tank.



Empty the dirty water into the sink or toilet.

WARNING: Always switch off the machine and remove the battery and tanks before carrying out any maintenance or troubleshooting.

### Removing and cleaning the wash tool and attachments



Press the tool release button and pull to remove the tool from the hose.



Pull and lift the clip to remove the attachment from the wash tool.



To remove the nozzle on the wash tool, push and lift the clear plastic clip up over the button on the end of the hose.



Rinse the tools, attachments and the nozzle under warm water (max 40°C) to remove dirt/debris.



To refit the nozzle, slide the nozzle into the wash tool until it clicks into place.



To refit, fit the front of the attachment into the front of the wash tool and push the clip down to click into place.

# Cleaning the filter grill



Press the dirty water tank release button. Pull and lift to remove the tank.



Remove any dirt and debris from the filter grill located underneath the dirty water tank.

WARNING: Always switch off and unplug the machine before performing any checks or maintenance.

#### There is an accessory missing

• Check the contents on the box.

#### Why does the machine have no power?

- The battery is not fitted correctly. See Assembly page 5.
- The battery has no charge. See Charging the battery page 5.
- The motor thermostat may have tripped. If this has happened remove the battery and allow the machine to cool for approximately 1 hour. Clean the filter grill and check the machine and hose for blockages before retrying.

#### Why won't the water/solution dispense?

- Squeeze the trigger on the hose to release solution and water mix. See Using the tools page 7.
- Make sure the clean water/solution tank is fitted securely. See Filling the clean water/solution tank page 6.
- The clean water/solution tank is empty. Refill the tank. See Filling the clean water/solution tank page 6.
- The clean water/solution tank valve may be stuck, hold the tank over the sink and press the valve underneath to release.
- Air is trapped in the pump and hose. Switch on the machine, prime the pump by lowering the hose down to the floor and hold the trigger for up to 1 minute.

#### Why won't the machine pick up?

- The float in the dirty water tank may have been activated. Empty the dirty water tank and wait for the float to settle before restarting your machine.
- The tool nozzle may not be in contact with the surface, tilt the nozzle forwards. See Using the tools page 7.
- Check the wash tool for blockages and clear. See Removing and cleaning the wash tool and attachments page 11.
- Check the hose for blockages, clean the hose and retry See Cleaning the hose page 10.
- The dirty water tank may not be assembled correctly or the lid may not be fitted securely.
- See Emptying and cleaning the dirty water tank page 9.
- Check the wash tool nozzle is correctly fitted. See Using the tools page 7.
- Check the filter grill located under the dirty water tank for dirt and debris. See Cleaning the filter grill page 11.

#### Why is there a red light?

• Battery charge is running low. See Charging the battery page 5.

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# Notes

For how-to videos and warranty registration visit www.vax.co.uk

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