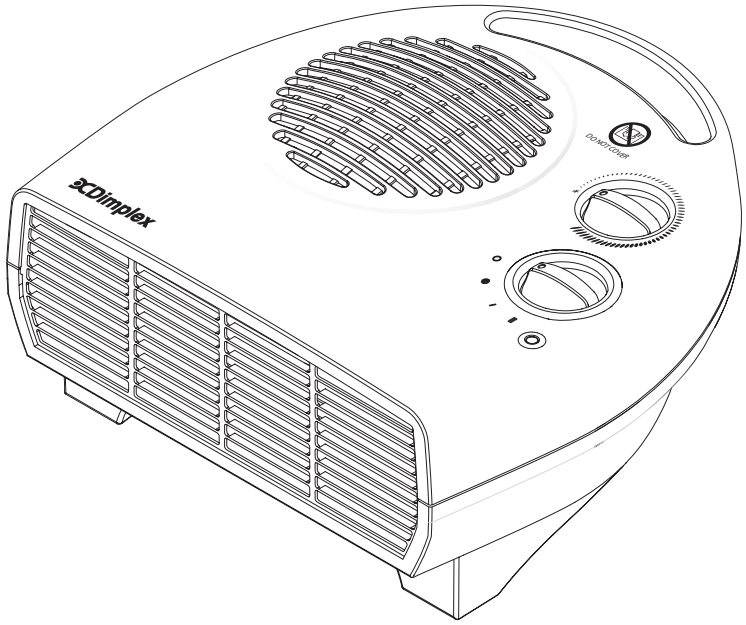
Dimplex®



DXFF20TSN & DXFF30TSN

08/51250/0 Issue 9

As with all portable heating appliances: This product is suitable only for well insulated spaces or occasional use.

CE UK CA This product complies with all the required European and UK Product Safety, Electromagnetic Compatibility and Environmental Standards. They are fully compliant with the LVD, EMC, RoHS and Eco Design Directives and Regulations.

Installation and Operating Instructions

IMPORTANT : THESE INSTRUCTIONS SHOULD BE READ CAREFULLY AND RETAINED FOR FUTURE REFERENCE

Model(s)	**Specification**	**Dimensions**	**H**	**W**	**D**
DXFF20TSN	2.0kW, Thermostat, Switch & Neon	(Millimetres)	114	253	245
DXFF30TSN	3.0kW, Thermostat, Switch & Neon				

IMPORTANT SAFETY ADVICE

DO NOT use the heater in the immediate surroundings of a bath, a shower or a swimming pool.
DO NOT place the heater directly below a fixed socket outlet.
The socket-outlet must be accessible at all times to enable the mains plug to be disconnected as quickly as possible.
DO NOT operate the heater with the mains lead overhanging the front outlet grille.
DO NOT COVER or obstruct the air inlet and outlet openings in any way.
This Heater carries the warning symbol indicating that it must not be covered.
WARNING: In order to avoid overheating, do not cover the heater.
IMPORTANT: If the mains lead of this appliance is damaged, it must be replaced by the manufacturer or its service agent or a similarly qualified person in order to avoid a hazard.
WARNING: In order to avoid a hazard due to inadvertent resetting of the thermal cut-out, this appliance must not be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly switched on and off by the utility.
This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience or knowledge if they have been given supervision or instruction concerning the use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
Children of less than 3 years should be kept away unless continuously supervised.
Children aged from 3 years and less than 8 years shall only switch on/off the appliance provided that it has been placed or installed in its intended normal operating position and they have been given supervision or instruction concerning the use of the appliance in a safe way and understand the hazards involved. Children aged from 3 years and less than 8 years shall not plug in, regulate and clean the appliance or perform user maintenance.

CAUTION: Some parts of this product can become very hot and cause burns. Particular attention has to be given where children and vulnerable people are present.
WARNING: Risk of fire – Do not use this appliance connected through an extension lead or any external switching device such as a plug in timer or remote control plug in adaptor. All heating appliances draw high current through the mains supply and any weakness in the design, connections or components in these devices can easily result in overheating of the connection points resulting in melting, distortion and even the risk of fire.
WARNING: To avoid danger of suffocation please remove all packaging materials particularly plastic and EPS and keep these away from vulnerable people, children and babies.
WARNING: To avoid the risk of accidental strangulation from the supply cord all children and vulnerable people must be supervised when in the vicinity of the product whether it is working or not.
DO NOT pull, carry or move the appliance using the power cable.
DO NOT use this heater if it has been dropped.
DO NOT use if there are visible signs of damage to the heater.
IMPORTANT: Use this heater on a horizontal and stable surface.
DO NOT use the heater on deep pile carpets or the long hair type of rugs, or less than 750mm (30”) away from any overhanging surface. Keep combustible materials such as drapes and other furnishings clear from the front, sides and rear of the heater.
Do not use heater to dry your laundry.
WARNING: Do not use this heater in small rooms when they are occupied by persons not capable of leaving the room on their own, unless constant supervision is provided.
WARNING: To reduce the risk of fire, keep textiles, curtains or any other flammable material a minimum distance of 1m from the air outlet.

This instruction leaflet belongs to the appliance and must be kept in a safe place. If changing owners, the leaflet must be surrendered to the new owner.

Electrical connection

This heater must be used on an A.C.~ supply only and the voltage marked on the heater must correspond to the supply voltage. These heaters are fitted with a plug incorporating a 10 amp fuse for 2kW heaters or a 13 amp fuse for 3kW heaters. When replacing the fuse, a 10 or a 13 amp fuse approved by ASTA to BS 1362 must be used.

IMPORTANT : If the plug is not suitable for your socket, the plug should be removed. Before wiring the appropriate plug, please note that the wires in this mains lead are coloured in accordance with the following code :

BLUE : **NEUTRAL**

BROWN : **LIVE**

Connect the **BROWN** wire to the terminal marked '**L**' or coloured **RED**. Connect the **BLUE** wire to the terminal marked '**N**' or coloured **BLACK**. **Note :** 'L' or 'N' wire must not be connected to the EARTH terminal marked 'E' or '⏚' or coloured **GREEN** or **GREEN AND YELLOW**. If in doubt, consult your electrician.

Using the Heater

The mains neon (see **Fig. 1**) will light up to show that the heater is connected to the mains supply.

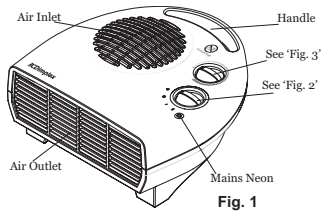
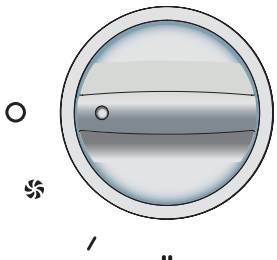


Fig. 1

Heat control - see Fig. 2

The heat control positions are as follows:

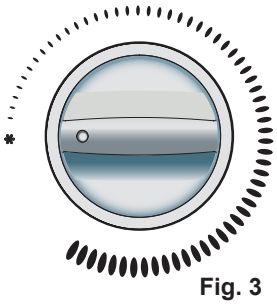
O	-	Off
✲	-	Cool Blow *
I	-	Half heat output
II	-	Full heat output


Fig. 2

Thermostat control - see Fig. 3

The heat output is controlled by the thermostat, according to the room temperature. Turn the knob to maximum setting initially. When the room is warm enough, reduce the setting slowly until the heater just clicks off.

The heater will now cycle on and off to maintain your selected room temperature.


Fig. 3

NOTE: If the heater does not come on when the thermostat is set low, this is normally because the room is warmer than the thermostat setting and is not a fault.

* When the heat control is set to '✲' for Cool Blow, set the thermostat control to max. position.

Position '✱' will turn the heater on and off to maintain a temperature of approximately 5°C to help protect against frosty conditions.

Safety - overheat protection

For your safety, this appliance is fitted with a thermal cut-out. In the event that the product overheats, the cut-out switches the heater off automatically. To bring the heater back into operation, remove the cause of the overheating, then unplug or turn off the electrical supply to the heater for a few minutes. When the heater has cooled sufficiently, re-connect and switch on the heater.

Fuselink

A thermal fuse link is provided as an added safety feature. If the fuse link operates and opens circuit it is the result of abnormal overheating within the appliance and servicing of the appliance by a competent service engineer will be required in order to ensure the future safe operation of the heater. Customer services should be contacted, who will arrange the replacement of any faulty parts and the fitting of a new fuse link.

Cleaning

WARNING: Always disconnect from the power supply before cleaning the heater.

IMPORTANT: Normal use of your fan heater in areas which have high levels of fluff, dust or hair (e.g. bedrooms, dressing areas or hair salons), especially on solid/lino covered floors, will result in the accumulation of these inside the heater at the back of the element. If left to build up it will eventually result in the safety cut-out operating to protect you and the heater from the danger of the product overheating. It is therefore critical that you use a vacuum cleaner to regularly blow out and clean away any accumulation from the heater and ensure proper operation.

This is best achieved by using your vacuum cleaner in blow mode to blow air into the heater through the front air outlet to dislodge any accumulated matter from the back of the element (If it does not have this function then blowing hard yourself will have the same result). Then use the vacuum in suction mode to suck out the now loose particles through the top and bottom air inlets. This will serve to clean these areas also.

For normal surface cleaning, do not use detergents, abrasive cleaning agents or polish of any kind on the heater. Wipe with a dry cloth to remove dust and a damp (not wet) cloth to clean off stains. Be careful not to allow moisture into the heater.

Recycling



For electrical products sold within the European Community.

At the end of the electrical products useful life it should not be disposed of with household waste. Please recycle where facilities exist. Check with your Local Authority or retailer for recycling advice in your country.

Model Identifier(s):		**DXFF20TSN**	**DXFF30TSN**	
Heat output				
Nominal heat output	Pnom	2.0	3.0	kW
Minimum heat output (indicative)	Pmin	1.0	1.5	kW
Maximum continuous heat output	Pmax,c	2.0	3.0	kW
Auxiliary electricity Consumption				
At nominal heat output	elmax	0.0	0.0	kW
At minimum heat output	elmin	0.0	0.0	kW
In standby mode	elSB	0.0	0.0	kW
Type of heat output/ room temperature control				
Mechanical thermostat room temperature control				Yes
Contact details	Glen Dimplex UK Ltd., Millbrook House, Grange Drive, Hedge End, Southampton SO30 2DF Glen Dimplex Europe Limited, Airport Road, Cloghran, County Dublin, K67 VE08			

Guarantee

What does a Dimplex Guarantee cover?

Dimplex products deliver reliable service for normal, household use in domestic settings. All Dimplex products are individually tested before leaving the factory.

If you are a consumer and you experience a problem with your Dimplex product, which is found to be defective due to faulty materials or workmanship within the Guarantee Period, this Dimplex Guarantee will cover repair or - at the discretion of Dimplex – replacement with a functionally equivalent Dimplex product.

Your product is under guarantee for 1 year from the date of purchase or the date of delivery of the product, if later. The 1 year guarantee is extended for an additional 2 years when you register the product with Dimplex, within 28 days of purchase. If you do not register the product with Dimplex within 28 days, your product will remain guarranteed for 1 year only. To validate your extended guarantee register with us online at: http://register.dimplex.co.uk. N.B. Each qualifying product needs to be registered with Dimplex individually. Please note that the extended guarantee is only available in the UK and Ireland.

The Dimplex Guarantee is conditional upon you providing the original purchase receipt as proof of purchase. Please therefore retain your receipt as proof of purchase.

If you do experience a problem with your Dimplex product please call the Helpline on +44 [0]344 879 3588 or visit https://www.dimplex.co.uk/support. For ROI please email serviceireland@glendimplex.com or call +353(0)1 842 4833. We will need details of your Dimplex product and a description of the fault which has occurred. Once we receive your information and proof of purchase we will contact you to make the necessary arrangements. If your Dimplex product is not covered by this Dimplex Guarantee there may be a charge to repair your product. However, we will contact you for agreement to any charges before any chargeable service is carried out.

What is not covered by a Dimplex Guarantee?

The Dimplex Guarantee does not cover any of the following:

Any fault or damage to your Dimplex product due to faulty materials or workmanship occurring outside the Guarantee Period.

Normal wear and tear including parts that might wear out over time or consumables, such as filters.

Any fault or damage occurring to any pre-owned Dimplex product or to any other equipment or property.

Accidental damage to your Dimplex product or damage to your Dimplex product from external sources (for example, transit, weather, electrical outages or power surges).

Fault or damage to your Dimplex product which is:

•Not due to faulty materials or workmanship or which is due to circumstances outside Dimplex's control.

•Caused by use of your Dimplex product for anything other than normal domestic household purposes in the country where it was purchased.

•Caused by any misuse, abuse or negligent use of the Dimplex product, including but not limited to any failure to use it in accordance with the Operating Instructions supplied with the product.

•Caused by any failure to assemble, install clean and maintain your Dimplex product in accordance with the Operating Instructions supplied with the product unless this was carried out by Dimplex or its authorised dealers.

•Caused by repairs or alterations to your Dimplex product not carried out by Dimplex service personnel or its authorised dealer(s).

•Caused by use of any consumables or spare parts for your Dimplex product which are not Dimplex - specified.

Terms and Conditions

The Dimplex Guarantee is valid for 1 calendar year, plus 2 if registered, from the date of purchase of your Dimplex product from a recognised retailer in the country of purchase and use, or the date of delivery of the product if later, always provided the original receipt has been retained and is produced as proof of purchase.

You must provide to Dimplex or its authorised agents on request the original receipt as proof of purchase and - if required by Dimplex - proof of delivery. If you are unable to provide this documentation, you will be required to pay for any repair work required.

Any repair work under the Dimplex Guarantee will be carried out by Dimplex or its authorised dealer(s) and any parts that are replaced will become the property of Dimplex. Any repairs performed under the Dimplex Guarantee will not extend the Guarantee Period.

The Dimplex Guarantee does not entitle you to recovery of any indirect or consequential loss or damage including but not limited to loss or damage to any other property.

The Dimplex Guarantee is in addition to your statutory rights as a consumer and your statutory rights are not affected by this Dimplex Guarantee.

Contact Dimplex A brand of the Glen Dimplex UK Limited, trading as Glen Dimplex Heating & Ventilation

If you have any questions about what the Dimplex Guarantee covers and does not cover or how to claim under the Dimplex Guarantee, please contact us:

Glen Dimplex Heating & Ventilation, Grange Drive, Hedge End, Southampton SO30 2DF

Telephone: 0344 879 3588

Visit: www.dimplex.co.uk

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